

INSURANCE

INS. CASE OWNER:

CC 4/AIG1900 3126, GEB

LKK
IDAC

Surveyor:

SLQ

DOI

ASSIGNMENT

20/1/19

Date / Time:

18/1/19

Registered in Merit:

18/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.

SJN 9134X

Name of Insured

AMMA RENTAL P/L

Insured Tel No.

HP:

Excess Sec II : \$5

D.O.A:

29/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: MAHMOUD KAW

Driver Tel No.:

(VA: YES / NO)

Claim No.:

701274441954

Policy No.:

Make / Model:

HYUNDAI

Place of Accident:

BEFORE S R D TMS BRIDGE
SOUTH BRIDGE

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SPN 9054



INSRS:
WSP:
Tel:
Liability:
RMKS:

Strong motor



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
10/7/19	Non-Reporting Itr (1st)	
	Non-Reporting Itr (2nd)	
	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
	Call OI	
	After call Itr to OI	
	Documentation Check List:	Handler Typist
	Notification Itr (if non-pickup)	
	After call Itr to OI	
	Authorisation To Act	
	Release Voucher	
	Final Repair Bill	
	Car Rental Invoice	
	Towing Invoice	
	LTA / GIA	
	Medical Bill	
	PDR	
	Mandate/Reject Instruction	
	LOD	
	Payment Breakdown Form	
	Post-Repair Photos	
	Others	

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost: L/S \$5 1,500	(3 days) Reduction: 76 %	Confirm by:
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability: % 100	(Agreed / Assessed) BOLA S/N No.:	21
Repair Cost: \$5 -	000 REPAIR ENDED TP	
Loss of Rental (LOR): \$5 -	(1 days)	
Loss of Use (LOU): \$5 -	(5 x days)	
Loss of Income (LOI): \$5 -	(5 x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> (Tick only one)	
GIA/LTA Search	\$5 -	
Medical:	\$5 -	
Disbursement:	\$5 -	(e.g. Tow/ Independent)
Legal Cost	\$5 -	
Total:	\$5	Global Sum \$5:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	\$5 -	Name 1:
Payee 2: (Strike if N.A.)	\$5 -	Name 2:
Payee 3: (Strike if N.A.)	\$5 -	Name 3:

APR REC BY:

REF: 08/1A/19003126/G d3

Special Instruction:

DATE: 10/1/19

ASSIGNMENT (Office)

From (Person): Azlan Syazairdin

of: AIG

Date/Time: 10/1/19 @ 4:54pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY / CS

To Inspect Vehicle No:

8FN90SU

Insured:

SIN 9134X

at Workshop n/s

Bicung Motor

Tel:

8777 2727

of

Blk 8 Kaki Bkt Ave 4 # 01-10 premier

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

20/01/2019.

CA / REV / REP. / REV 24 HRS ^{1up}

20/1/19 @ afternoon

H.O.D. Endorsement:

Date/Time: 12:57pm @ 19/1/19

Person Contacted:

Adrian

Vehicle IN /

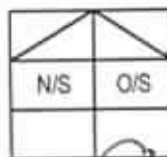
OUT

Date/Time	Action/Instruction (✓) Estimate
	Assign Adrian.
	8FN90SU-X
	SIN 9134X-X
06/05/19 @ 14:42 pm	checked with Adrian, proceed to direct settlement.

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s Siang Motor
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \$41K
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 3 days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SFN 9054 Yr Regn: 25 May 2011
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Volvo S60 2.0T cc 1999
 Colour: Black A/C: Insured / Std / NI / NA
 Sp. Reading: 71098 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: YV1FS 445 B3. 20188651
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD / A/Rim or
 Tyre Size: F: 235/45 R17
 R: 11
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Continental
 Front 6 mm Rear 6 mm
 R/Bal. 6 mm L/Bal. 6 mm
 D.O.A. _____ D.O.I. 20-02-19
 Survey held at w/s 6pm
 Des. of Damages: Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
20/2	Estimate Give later
	'DS'
03/5	Finalize \$1800 with Adrian.
	..cred \$5,599.20 / 76%.

Date/Time, File Pass to? ☐ : Prel. Report

1) ☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

Photos _____

Others _____

TOTAL

Report Format :

Lump Sum / I.B.I. (\$) _____

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8754B
Vehicle Details	
Vehicle No.:	SFN905U
Vehicle to be Exported:	No
Intended Deregistration Date:	08 Mar 2019
Vehicle Make:	VOLVO
Vehicle Model:	S60 2.0T AT ABS AIRBAG 2WD
Primary Colour:	Black
Manufacturing Year:	2010
Engine No.:	B4204T6212036
Chassis No.:	YV1FS445BB2018651
Maximum Power Output:	149.0 kW (199 bhp)
Open Market Value:	\$38,439.00
Original Registration Date:	25 May 2011
First Registration Date:	25 May 2011
Transfer Count:	0
Actual ARF Paid:	\$38,439.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 May 2021
PARF Rebate Amount:	\$23,063.00
Intended COE Rebate Details	
COE Expiry Date:	24 May 2021
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$56,300.00
COE Rebate Amount:	\$12,440.00
Total Rebate Amount:	\$35,503.00

The information contained herein is correct as at 08 Mar 2019

OK

Siang Motor

Blk 8 Kaki Bukit Ave 4 Premier @ Kaki Bukit Gate 1 #01-10 S415875

Mobile : 8686 2266

Email: siangmotor.sg@gmail.com

Prepare by : Adrian

Estimate

Vehicle No SFN905U

Make Volvo S60

Spare Parts & Accessories

S/NO	Description	Remark	Unit Price	QTY	Total
1	Rear Bumper	Damaged	\$2,247.00	1	\$2,247.00
2	Rear Bumper Side Retainer	Damaged	\$149.40	2	\$298.80
3	Rear Bumper Reinforcement	Damaged	\$588.50	1	\$588.50
4	Rear Bumper Carrier	Damaged	\$331.70	2	\$663.40
5	Rear Bumper Sensor	Damaged	\$306.10	2	\$612.20
6	Rear Bumper Tow Cover	Damaged	\$112.35	1	\$112.35
7	Rear Tail Lamp RH	Damaged	\$529.65	1	\$529.65
8	Rear Tail Lamp Carrier RH	Damaged	\$181.90	1	\$181.90
9	Rear Boot Emblem	Damaged	\$235.40	1	\$235.40

Total S/P Cost \$5,469.20

1591.3
10%: 1432.17

Labour

1	Labour, tools and material to dismantle and replace necessary parts	L/S	\$700.00
2	Labour, tools and material to spray paint to all the affected parts	L/S	\$750.00
3	Labour, tools and material to remove, check and replace all necessary taillamp & wiring parts to facilitate the repair.	L/S	\$150.00
4	Labour, tools and material to replace rear sensor	L/S	\$180.00
5	Labour, machine and others to diagnose and reset system	L/S	\$150.00

Total Labour Cost \$1,930.00

We undertake to carry out the repair job base on lump sum of

And we required 4 working days to complete the job.

SGD \$5920.00/-

2302.17

20%: 1800

3 Days.
Upon Repair.
Gue Giar
20/2/19.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

▶ Volvo S60 Used Vehicle List (3 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
Volvo S60 T5	\$48,800	\$10,860 /yr	17-Nov-2011	1,999 cc	-	SG Car Choice Pte Ltd	Available

Accident Free, Careful Lady Owner, No Modification, Seldom Driven, High PARF Rebate, Low Mileage And Parked Under Shade, Regularly Serviced With Records, No Repairs Needed, Powerful And Comfortable Ride...

Office No. - 63974080

Roger - 81812192 | Kent - 88388111

Volvo S60 2.0T	\$41,800	\$10,120 /yr	31-May-2011	1,999 cc	-	Highline Automotive	Available
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Tuned By Polstar. Immaculate Condition And In Showroom Condition. Buy With Extra Peace Of Mind! Price Negotiable, High Trade In Welcome! Balloon Scheme, In House And Bank Loan Available! Price Negotiable...

Office No. - 67778887

JC Chua - 87115663 | Henry Ong - 98516566 | Harris Tan - 96881515

Volvo S60 T5	\$50,900	\$11,840 /yr	31-Oct-2011	1,999 cc	70,000 km	Craft Auto Pte Ltd	Available
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1 Owner Only! Fully Agent Service From Day 1 Till Current! 100% Super Low Genuine KM Done! 1 Stacks Of Volvo Service Receipts To Show And Prove! Recent Expensive Conti 6 Tyres/ Brake Servicing/ Fan Be...

Office No. - 62523688

Sam - 96883415

sgCarMart is the number one car classifieds for parallel import cars, Toyota, Honda, Nissan, Mitsubishi & BMW. There are plenty of cars for sale even for COE cars, OPC cars, vans, trucks, hybrid cars, sports cars or stationwagons. You can also buy from a car auction, look up car loans, financial services, low mileage cars, car brands, carpark rates & car insurance. We have new car dealers comprising parallel importers, authorized car dealers, and used car dealers on our site. Find new car price lists, new car launches and new car promotions, and also motoring advice, car reviews & car news on the latest models. Visit our partner sites for job openings for Singapore jobs, real estate properties for sale, mover, car performance parts, car discussion, forum discussion, commercial vehicle leasing & COE results.

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Guo Qiang (LKKAUTO)

From: Richmond Ho <richmond.ho@wearnes.com>
Sent: Thursday, 14 March, 2019 12:47 PM
To: Guo Qiang (LKKAUTO)
Subject: RE: SFN 905U - check part prices

Description	Menu	Wf	Quantity	Price
BUMPER COVER REAR S60 11-			1	1426.70
BUMPER BRACKET CTR REAR S60			1	86.70
TOW COVER REAR S60 11-			1	73.90
TAILLAMP RH S60 11- CH 30737B-			1	387.40

Richmond Ho
Senior Service Consultant
Body & Paint – Insurance Claim



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4890 M (65) 9176 8543
www.wearnesauto.com richmond.ho@wearnes.com

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- Pre repair inspection request - SFN905U VS SJN9134X (OI) DOA: 29/01/2019

From: Azlan, Syazairdina
To: admin-a@kkauto.com, assignments@kkauto.com
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Chan, Yoke Shi, Kaur, Baljit, Hor, Yinnul
Sent: 18/2/2019 4:54:28 PM

Hi,

Please refer to the enclosed request from **VISION LAW LLC**.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours.

If you have any queries/concerns, please let us know.

Kindly assist to assign Adrian Ling as Single Joint Expert as requested.

Thanks and regards,

Syaza Irdina Azlan
AIG
Express Claims Adjuster II, Singapore FNOI, Claims Operations - Auto
SG Claims Operations | AIG Shared Services

Syazairdina.Azlan@aig.com | www.aig.sg

From: Sally Chong [mailto:sallychong@visionlawllc.com]
Sent: Monday, February 18, 2019 4:26 PM
To: Azlan, Syazairdina; Hor, Yinnul
Cc: 'Ong Adrian'; slangmotor.sg@gmail.com; judysoh@visionlawllc.com
Subject: OUR REF: SIANG MOTOR-109610-19 (SFN 905U @29.01.2019) // AIG REF: SJN 9134X

URGENT

Dear Syaza,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: QUEK CHARNE TER

ACCIDENT INVOLVING SFN 905U & SJN 9134X ON 29 JAN 2019 ALONG BEDOK SOUTH ROAD AT ABOUT 11:30 HRS

Thank you for your email of even date below with your list of surveyors.

Our client confirms the appointment of Adrian Ling - LKK Auto Consultants Pte Ltd as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at :

Venue : **SIANG MOTOR**
Bk 8, Kaki Bukit Ave 4, #01-10, PREMIER@ KAKI BUKIT GATE 1,
Singapore 415875
Contact : Mr. Adrian Ong (H/P: 8777-2727)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Sally Chong

(Secretary)
VISION LAW LLC
133 NEW BRIDGE ROAD,
#18-01/02, CHINATOWN POINT,
SINGAPORE 059413
TEL: 6534-2811 (ext 115)
FAX: 6535-6802

From: Azlan, Syazairdina
Sent: Mon, 18 Feb 2019 01:23:07 +0000
To: judysoh@visionlawllc.com
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Chan, Yoke Shi, Kaur, Baljit, Hor, Yinnul
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJN9134X AND SFN905U ON 29/01/2019

Without Prejudice

Your Reference : ADRIAN-MISC-19

Our Reference : SJN9134X

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto

SG Claims Operations | AIG Shared Services

SyazaIrdina.Azlan@aig.com | www.aig.sg

From: Judy Soh [<mailto:judysoh@visionlawllc.com>]

Sent: Friday, 15 February, 2019 4:25 PM

To: Yinnul.Hon@aig.com; SyazaIrdina.Azlan@aig.com; Lee-Ying.Chin@aig.com; AIGSGP_ClaimsSurvey@aig.com; ShengYang.Lim@aig.com

Cc: KahYin.Leong@aig.com; MohdEltri.Hassim@aig.com; NoorMadesa.AbuKassim@aig.com; Izzan.Ishak@aig.com; alltrust96@gmail.com; 'Sally Chong'

Subject: RE: OUR REF: ADRIAN-MISC-19 (SFN 905U @29.01.2019) // AIG REF: SJN 9134X

Importance: High

VERY URGENT

Dear Sir,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: QUEK CHARNG TER

ACCIDENT INVOLVING SFN 905U & SJN 9134X ON 29 JAN 2019 ALONG BEDOK SOUTH ROAD AT ABOUT 11:30 HRS

We are instructed by QUEK CHARNG TER to notify you of a road traffic accident ON 29 JANUARY 2019 ALONG BEDOK SOUTH ROAD AT ABOUT 11:30 HRS involving our client's vehicle registration number SFN 905U and vehicle registration number SJN 9134X driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Thank you.

Judy Soh

VISION LAW LLC

133 NEW BRIDGE ROAD,

#18-01/02, CHINATOWN POINT,

SINGAPORE 059413

TEL.: 6534-2811 (ext 147)

FAX : 6535-6802

C.c: **VEHICLE OWNER OF SJN 9134X**

AMA RENTAL PTE. LTD.

36 Toh Guan Road East, #01-36

Enterprise Hub

Singapore 608580

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413
Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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From: Syazairdina Azlan@sig.com
To: judysoh@visionlawllc.com
Cc: Andy-SY.Fong@sig.com, Lee-Ying.Chin@sig.com, NoorMariesa.AbuKassim@sig.com, ShengYang.Lim@sig.com, Aashween@askaur.Mithoosingh@sig.com, yokeshi.chen@sig.com, Baljit.Kaur@sig.com, Yinnul.Hor@sig.com
Subject: AIGENCRYPT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJN9134X AND SFN905U ON 29/01/2019
Date: Mon, 18 Feb 2019 01:23:07 +0000
Without Prejudice

Your Reference : ADRIAN-MISC-19
Our Reference : SJN9134X

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Indira Azlan
AIG
Express Claims Adjuster II, Singapore FNOL Claims Operations - Auto
SG Claims Operations | AIG Shared Services

Syazairdina.Azlan@sig.com | www.aig.sg

From: Judy Soh [mailto:judysoh@visionlawllc.com]
Sent: Friday, February 15, 2019 4:25 PM
To: Hor, Yinnul; Azlan, Syazairdina; Chin, Lee-Ying; AIG SGP, Claims-Survey; Lim, Sheng Yang
Cc: Leong, Kah Yin Hidden on 03-09-2017, 03:47:55; MohdFitri.Hassim@sig.com; Abu Kassim, Noor Mariesa; Md Ishaq, Mohd Imran; alltrust98@gmail.com; 'Sally Chong'
Subject: RE: OUR REF: ADRIAN-MISC-19 (SFN 905U @29.01.2019) // AIG REF: SJN 9134X
Importance: High

VERY URGENT

Dear Sir,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES
CLAIMANT: QUEK CHARNG TER
ACCIDENT INVOLVING SFN 905U & SJN 9134X ON 29 JAN 2019 ALONG BEDOK SOUTH ROAD AT ABOUT 11:30 HRS

We are instructed by QUEK CHARNG TER to notify you of a road traffic accident ON 29 JANUARY 2019 ALONG BEDOK SOUTH ROAD AT ABOUT 11:30 HRS involving our client's vehicle registration number SFN 905U and vehicle registration number SJN 9134X driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Thank you.

Judy Soh
VISION LAW LLC
133 NEW BRIDGE ROAD,
#18-01/02, CHINATOWN POINT,
SINGAPORE 059413
TEL: 6534-2811 (ext 147)
FAX: 6535-6802

C.c: VEHICLE OWNER OF SJN 9134X
AMA RENTAL PTE. LTD.
36 Toh Guan Road East, #01-36
Enterprise Hub
Singapore 608580

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413
Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Bix 3 Lobby 1), Singapore 310490

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Khanchna (LKK Auto)

From: Mavis, Chew <Chew.Mavis@aig.com>
Sent: Wednesday, 10 July 2019 3:20 PM
To: Khanchna (LKK Auto)
Cc: Hsiao Tong (LKKAuto); Asher Sng (LKKAuto)
Subject: #7013244419SG003#023# << AIG ref | Accident involving SJN9134X (OI) & SFN905U on 29/01/19 along Bedok South Rd

Hi Khanchna,

Survey report, photos and invoice have not been uploaded in Merimen yet.

For your urgent assistance please.

Best Regards,
Ms. Mavis Chew
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1970
chew.mavis@aig.com | www.aig.sg



AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)

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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, June 20, 2019 3:04 PM
To: Mavis, Chew; Khanchna (LKK Auto)
Cc: Hsiao Tong (LKKAuto)
Subject: [EXTERNAL] RE: #7013244419SG003#023# << AIG ref | Accident involving SJN9134X (OI) & SFN905U on 29/01/19 along Bedok South Rd

This message is from an external sender; be cautious with links and attachments.

Hi Mavis,

We refer to the email below.

The case handler for this case is Khanchna.

Hi Khanchna,

Kindly assist.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Mavis, Chew <Chew.Mavis@aig.com>

Sent: Thursday, 20 June 2019 2:49 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: #7013244419SG003#023# << AIG ref | Accident involving SJN9134X (OI) & SFN905U on 29/01/19 along Bedok South Rd

Dear ladies,

LKK is the appointed SJE for vehicle SFN905U and we have since received the LOD.

Kindly upload your SR, photos and invoice in Merimen soonest possible, thank you.

Best Regards,

Ms. Mavis Chew

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1970

chew.mavis@aig.com | www.aig.sg



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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Jan 2019 Edit Reg		18 Feb 2019 00:00 Edit Adj Rpt	S\$1,800.00 Edit Estimates	S\$1,800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	AMA RENTAL PTE LTD , Co. Reg. No.: 201708966M								
Main Claimant:	QUEK CHARNG TER , ID: S7208754B								
Vehicle Reg. No.:	SFN905U	Date of Loss:	29/01/2019 00:00 - :59 [92 Months and 4 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7013244419SG	Policy/Cover Note No.:	0999994495 (Third Party Only)						
Vehicle Reg. No. (Insured):	SJN9134X	Policy No. (Claimant):	MT/00180061/04						
		Excess:							
Repairer:	Siang Motor (HQ) 8 Kaki Bukit Ave 4, #01-10 Premier Kaki Bukit Gate 1, 415875 Kaki Bukit - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chew, Mavis] Chew.Mavis@aig.com								
Claimant's Insurer:	Direct Asia Insurance (Singapore) Pte Ltd (HQ) - Tel: 65322888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 [Handled by XING GUO QIANG] ... [Final Rpt due 28/02/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (20/02/2019): Request to upload TP GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFN905U (7013244419SG)
[SJN9134X]
TP
QUEK CHARNG TER
Jan 29 2019 12:00AM
[AMA RENTAL PTE LTD]
Slang Motor





















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3 per page



No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/05/19 12:36	General View	Load JPG	<input checked="" type="checkbox"/>
2	03/05/19 12:36	General View	Load JPG	<input checked="" type="checkbox"/>
3	03/05/19 12:36	General View	Load JPG	<input checked="" type="checkbox"/>
4	03/05/19 12:36	General View	Load JPG	<input checked="" type="checkbox"/>
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7	03/05/19 12:36	General View	Load JPG	<input checked="" type="checkbox"/>
8	03/05/19 12:36	General View	Load JPG	<input checked="" type="checkbox"/>
9	03/05/19 12:36	General View	Load JPG	<input checked="" type="checkbox"/>
10	03/05/19 12:36	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
11	03/05/19 12:36	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
12	03/05/19 12:37	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
13	03/05/19 12:37	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
14	03/05/19 12:37	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
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17	03/05/19 12:37	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
18	03/05/19 12:37	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
19	03/05/19 12:37	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
20	03/05/19 12:37	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
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36	03/05/19 12:37	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
37	03/05/19 12:37	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	03/05/19 12:37	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
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45	03/05/19 12:37	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
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47	03/05/19 12:37	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
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49	03/05/19 12:37	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
50	03/05/19 12:37	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
51	03/05/19 12:37	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
52	03/05/19 12:37	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/05/19 16:59	EMAIL FROM AIG DD 18022019	 Load PDF	
2	08/05/19 10:08	TP ESTIMATE- MARKED	 Load PDF	
3	08/05/19 10:08	TP GIA REPORT	 Load PDF	
4	20/06/19 15:09	EMAIL FROM AIG	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	20/02/19 15:22	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19003126/GKB3Q2

Date: 18/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994495
Claimant Vehicle No : SFN905U **Insured Vehicle No :** SJN9134X
 Date of Loss: 29/01/2019 Nature of Claim: TP Claim No: 7013244419SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SFN905U**
 Make & Model: VOLVO S60, 2.0 T (A) Engine No: B4204T6212036
 Reg. Date: 25/05/2011 (Man. Year: 2010) Chassis No: YV1FS445BB2018651
 Colour: Black Odometer: 71098 km
 Engine Capacity: 1999 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/45 R17 Rear Tyre Size: 235/45 R17
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,469.20	1,432.17	4,037.03	73.81
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,930.00	870.00	1,060.00	54.92
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,399.20	2,302.17	5,097.03	68.89
Approved Total (Overridden) (S\$)		1,800.00		
Nett Amount (S\$)	7,399.20	1,800.00	5,599.20	75.67
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 18/02/2019
 Date Inspected: 20/02/2019 Inspected At: Siang Motor (HQ)
 8 Kaki Bukit Ave 4, #01-10 Premier Kaki
 Bukit Gate 1
 Singapore 415875
 Estimated Period of Repair: 3.0 days

Adjuster: XING GUO QIANG**Manager:** Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	2,247.00 F	*1,428.70 FL
2	1		*REAR BUMPER SIDE RETAINER	N/S Not Necessary / O/SCracked	298.80 F	*88.70 FL
3	1		*REAR BUMPER REINFORCEMENT	Not Necessary	588.50 F	*- FL
4	2		*REAR BUMPER CARRIER	Not Necessary	663.40 F	*- FL
5	2		*REAR BUMPER SENSOR	Not Necessary	612.20 F	*- FL
6	1		*REAR BUMPER TOW COVER	Missing	112.35 F	*73.90 FL
7	1		*REAR TAIL LAMP RH	Not Necessary	529.65 F	*- FL
8	1		*REAR TAIL LAMP CARRIER RH	Not Necessary	181.90 F	*- FL
9	1		*REAR BOOT EMBLEM	Not Necessary	235.40 F	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	5,469.20	1,591.30
- List Item Discount on L Items 0.00/10.00% (\$\$)	0.00	159.13
Total Parts (\$\$)	5,469.20	1,432.17

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR TOOLS AND MATERIAL TO DISMANTLE AND REPLAC NECESSARY PARTS	New	700.00	400.00
2	LABOUR TOOLS AND MATERIAL TO SPRAY PAINT TO ALL THE AFFECTED PARTS	New	750.00	400.00
3	LABOUR TOOLS AND MATERIAL TO REMOVE,CHECK AND REPLACE ALL NECESSARY TAILLAMP & WIRING PARTS TO FACILITATE THE REPAIR	New	150.00	30.00
4	LABOUR TOOLS AND MATERIAL TO REPLACE REAR SENSOR	New	180.00	40.00
5	LABOUR MACHINE AND OTHERS TO DIAGNOSTIC AND RESET SYSTEM	New	150.00	0.00
Gross Labour Cost (\$\$)			1,930.00	870.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >