

Khanchna (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, April 13, 2020 12:48 PM
To: Khanchna (LKK Auto); MT_Claim_SG
Cc: Admin A
Subject: RE: MANDATE REQUEST - Your Ref: 18/19/19/VP050/21420 Accident involving SJA 2696 E & SGG 6776 K Along T-JUNCT OF SIMEI AVE & SIMEI STREET 3 On 12/02/2019.
[External General]

Lonpac External - General

Dear Khanchna

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Monday, 13 April 2020 9:06 AM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST - Your Ref: 18/19/19/VP050/21420 Accident involving SJA 2696 E & SGG 6776 K Along T-JUNCT OF SIMEI AVE & SIMEI STREET 3 On 12/02/2019.

LPC ref: 18/19/19/VP050/21420
LKK REF: CC4/LPC19003117/ha3

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 18/02/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head to rear collision. We opine that BOLA 27 is applicable and liability is down against Insured.

Summary to offer to third party repairer "**BW WORKSHOP SERVICES PTE LTD**" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 10,526.02	\$ 6,961.21
2. Loss of Use (9 days x \$70)	\$ 630.00	\$ 540.00 (9 days x \$60)
3. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 11,163.51	<u>\$ 7,508.70</u>

**8 days recommendation for repair + 1 Sunday = 9 days

The above is for your approval.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

BW WORKSHOP SERVICES PTE LTD

291 KAKI BUKIT AVE 1, SHUN LI INDUSTRIAL PARK, SINGAPORE 416080

TEL: 6745 8880 FAX: 6741 4140

LETTER OF DEMAND

Your Ref: SGG 6776 K

Our Ref: SJA 2696 E

LONPAC INSURANCE BHD

300 Beach Road #17-04, 07 The Concourse Singapore 199555

Attention: Claims Department.

CLAIMANT: Yeo Lip Khoon

PROPERTY DAMAGED CLAIM ARISING FROM A ROAD TRAFFIC ACCIDENT ON 12/02/2019 ALONG T-JUNCT OF SIMEI AVE AND SIMEI STREET 3 INVOLVING VEHICLE NO SJA 2696 E & SGG 6776 K

We act for **Yeo Lip Khoon** who was the owner of motor vehicle no. **SJA 2696 E**

We are instructed by the above named to claim damages against you/your insured in connection with a road traffic accident on 12/02/2019 involving our client's vehicle registration number SJA 2696 E and vehicle registration number SGG 6776 K driven by you/your insured at the material time.

We are instructed that the accident was caused by you/your insured's negligent driving and /or management of your/you insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

• Cost of Repair	-	<u>\$6,961.21 (After GST)</u>
• Loss Of Use	-	<u>\$630.00 (8 Days and 1 Sunday x \$70.00 per day)</u>
• LTA Search Fee	-	<u>\$7.49</u>
• Total Amount	-	<u>\$7,598.7</u>

We enclose a copy of each of the following documents for your consideration:-

- ✓ Invoice
- ✓ LTA Search Invoice
- ✓ Letter Of Authorization
- ✓ Discharge Voucher

Please kindly revert to our client's claim within the next 7 days.

Yours faithfully,

Lana
(HP): 9731 8883 Email: lana@bw.com.sg



BW WORKSHOP SERVICES PTE LTD

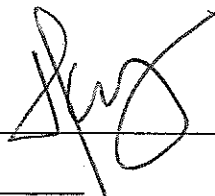
30 UBI ROAD 4 SINGAPORE 408615

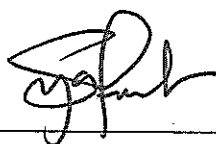
TEL: 62898800 FAX: 68582120

AUTHORIZATION LETTER

I/We, Yeo Lip Khoon, owner of SJA 2696E hereby give My/Our full Authorization to BW Workshop Services Pte Ltd to act for me with respect to my claim and repairs for my vehicle .

I further authorize the workshop to settle My/Our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment by cheque/s being made in favour of the workshop.

Dated this 14/02/2019
Signature/Company Stamp : 
Name : Yeo Lip Khoon
NRIC/UEN : S7914456H
Date : 14/02/2019

Witness
Signature : 
Name : Nur Syafira
NRIC No : S9628033E



LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VP050/21420

DATE : 17 APRIL 2020

DISCHARGE VOUCHER

I/We, **YEO LIP KHOON** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **SGG6776K** the sum of Singapore Dollar Seven Thousand Five Hundred Only (\$7,500.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SGG6776K** and **SJA2696E** on 12 February 2019 along T-Junction Simei Ave & Simei Street 3.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ LAU TANG EEE YEW**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **BW WORKSHOP SERVICES PTE LTD**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

05/05/2020

.....
Signature of vehicle owner/Date

Yeo Lip Khoo 05/05/2020

.....
Name of vehicle owner /Date

BW WORKSHOP SERVICES PTE LTD291 KAKI BUKIT AVE 1 SHUN LI
INDUSTRIAL PARK

Singapore 416080

6289 8800

workshop_admin@bw.com.sg

GST Registration No. : 201504834E

Company Registration No. 201504834E



Sales Invoice

INVOICE TOLONPAC INSURANCE BHD
300 BEACH ROAD #17-
04/07 THE CONCOURSE
SINGAPORE
199555**INVOICE NO. 12751****DATE 20/01/2020****VIN NUMBER**

SJA2696E / GB71067901

MAKE & MODEL

HONDA FREED HYBRID

ACTIVITY	QTY	RATE	AMOUNT
TAILGATE COMP- HONDA FREED	1	966.40	966.40
TAILGATE COMP- HONDA FREED			
OTHER INCOME	1	60.00	60.00
REAR TAILGATE "FREED" LOGO			
OTHER INCOME	1	76.00	76.00
REAR TAILGATE "HYBRID" LOGO			
LOCK, RR TAILGATE- HONDA FREED	1	156.00	156.00
LOCK, RR TAILGATE- HONDA FREED			
RR BUMPER -HONDA FREED	1	804.00	804.00
RR BUMPER -HONDA FREED			
BOOT TRIM, *NH781L* - HONDA FREED	1	248.00	248.00
BOOT TRIM, *NH781L* - HONDA FREED			
WTHSTP, TAIL GATE- HONDA FREED	1	158.40	158.40
WTHSTP, TAIL GATE- HONDA FREED			
REAR PANEL - HONDA FREED	1	504.00	504.00
REAR PANEL - HONDA FREED			
OTHER INCOME	1	144.00	144.00
REAR END PANEL GARNISH - INNER			
TAILGATE STRIKER -HONDA VEZEL	1	24.00	24.00
TAILGATE STRIKER -HONDA VEZEL			
CARPET ASSY., RR. FLOOR *YR333L* - HONDA FREED	1	388.00	388.00
CARPET ASSY., RR. FLOOR *YR333L* - HONDA FREED			
RUBBER, RR. QUARTER WINDSHIELD DAM (3PCS)- HONDA FREED	1	56.00	56.00
RUBBER, RR. QUARTER WINDSHIELD DAM - HONDA FREED			
RR GLASS LOWER DAM- HONDA FREED	1	56.00	56.00
RR GLASS LOWER DAM- HONDA FREED			

Payment method :

CREDIT CARD & NETS ONLY

ACTIVITY	QTY	RATE	AMOUNT
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Subtotal: 3,640.80

OTHER INCOME	1	200.00	200.00
REAR BUMPER SENSOR - S/N			
OTHER INCOME	1	60.00	60.00
WINDSCREEN SEALANT - S/N			
RR BUMPER HOLDER BRACKET R/L -HONDA FREED	1	55.00	55.00
RR BUMPER HOLDER BRACKET - S/N			
OTHER INCOME	1	20.00	20.00
SUNDRIES - S/N			

Subtotal: 335.00

Labour Charges STD	1	1,200.00	1,200.00
TO REMOVE, CUT OUT DAMAGED PARTS, PANEL BEATING, WELDING, ALIGH, REFIT AND TO RENEW AFFECTED PARTS.			
Labour Charges STD	1	900.00	900.00
TO PUTTY AND RESPRAY ON AFFECTED PORTIONS.			
Labour Charges STD	1	30.00	30.00
TO DISCONNECT AND CHECK ELECTRICAL WIRING, HARNESS, WIRE SOCKETS, ETC. TO REMOVE AND REINSTALL DAMAGED PARTS, TEST AND RECTIFY FOR PROPER FUNCTIONING			
Labour Charges STD	1	120.00	120.00
TO REMOVE AND RENEW REAR WINDSCREEN GLASS AND CONDUCT WATER LEAK TEST			
Labour Charges STD	1	80.00	80.00
TO REMOVE AND REFIT REAR UPHOLSTERY TRIMMING, ROOF LINING, SEATS, SPEAKER BOARD IN ORDER TO FACILITATE REPAIRING WORKS			
Labour Charges STD	1	60.00	60.00
TO APPLY UNDERSEALING			
Labour Charges STD	1	80.00	80.00
TO TRANSFER TAILGATE'S FITTING			
Labour Charges STD	1	60.00	60.00
TO REMOVE AND REPLACE BUMPER SENSOR			

Subtotal: 2,530.00

Thank you for your business!	SUBTOTAL	6,505.80
We look forward to serving you again.	GST TOTAL	455.41
	TOTAL	6,961.21
BW WORKSHOP SERVICES PTE LTD	BALANCE DUE	SGD 6,961.21

Payment method :
CREDIT CARD & NETS ONLY



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 13 Feb 2019 / 14:57:07

Receipt Date/Time : 13 Feb 2019 / 14:57:07

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190213-002017

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD7159P				
As at 02 Feb 2019/13:30:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHD7159P Enquiry Fee 20190213145550671913	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SGG6776K				
As at 12 Feb 2019/20:00:00				
Insurance Co: LONPAC INSURANCE BHD				
2	Insurance Enquiry - SGG6776K Enquiry Fee 20190213145550710449	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				14.95
Paid By				
	20190213145606628	Direct Debit: eNETS Debit (Internet Banking)		14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.