

INS. CASE OWNER:

CC 4, FWD 1900 5108, 7.2831

LKK:  
IDAC

INS. CASE NO:

Taufik

DOI:

ASSIGNMENT

11/2/19

Date / Time

19/2/19

Registered in Merimen:

19/2/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SPC 6802S

Claim No.:

Name of Insured:

CHAN POOK YUEN DANIEL

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

15/02/19

Place of Accident:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO )

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SKH 3048 X



INSRS:

WSP:

hova

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

11/3

SKH 3048 X - X

SPC 6802S - W/MC/6804024 (Q6) - hova

07-03-19

Formal user liability claim

20/8/19

File -> type mandate

14/9/19

File -> su li to send pv

17/9/19

File pass to MK to close.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

14/9/19

Confirm with

SUGM

Email

Call

Final Liability:

% (V/L)

(Agreed / Assessed)

BOLA S/N No.:

28

If NO or B 28, Ass. Lia: 0%

Repair Cost:

W/hh

SS

2140.00

3 vss cc 010 2nd

Loss of Rental (LOR):

W/hh

SS

481.50

( 3

days)

> \$190.00

Loss of Use (LOU):

SS

( \$

x

days)

Loss of Income (LOI):

SS

( \$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

2.0

Medical:

SS

Disbursement:

SS

Legal Cost:

SS

(e.g. Tow/ Independent )

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

2623.50

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payer 1:

SS

2623.50

Name 1:

Mova Automotive Pte Ltd

Payer 2: (if N/A)

SS

Name 2:

Payer 3: (if N/A)

SS

Name 3:

COPY SENT 18/9/19

**Main Office:**  
Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel: (65) 6476 3333  
Fax: (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**  
Block 1008,  
Bukit Merah Lane 3,  
#01-04/06/08/09  
Singapore 159722

Tel: (65) 6272 3892  
Fax: (65) 6270 8314

Co. Reg. 198904033G  
GST Reg. M2-0088864-2

# Estimate

18/02/2019

**FWD SINGAPORE PTE LTD**  
**6 TEMASEK BOULEVARD,**  
**#18-01 SUNTEC TOWER FOUR**  
**SINGAPORE 038986**

Attention :- **XA049**

Page # :- 1

Veh # :- SKH3048X

Veh Model :- TOYOTA LEXUS

Estimate# :- CK418732

Claim # :-

ACC. Date :- 15/02/19

Terms :- C.O.D Days

Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
-----	-------------	-----	---------	-------------

## LIST ITEMS :

1.	REAR BUMPER CLIPS	10	PC	5.80	58.00
2.	REAR BUMPER	1	PC	1,050.80	1,050.80
3.	REAR BUMPER RETAINER L+R	2	PC	95.90	191.80
4.	REAR TAIL LAMP LOWER BRACKET L+R LH	12	PC	85.60	1,027.20
5.	REAR REINFORCEMENT SPONGE	1	PC	160.40	160.40
6.	REAR REINFORCEMENT	1	PC	561.90	561.90
7.	REAR BUMPER BRACKET SEAL	512	PC	49.00	25,088.00
8.	REAR BUMPER SKRU COVER L+R LH	12	PC	39.40	472.80
9.	REAR BOOT - REPAIR	1	PC		

LIST TOTAL S\$

2,370.90

25% DISCOUNT S\$

-592.73

1,778.17

## SPECIAL NET ITEMS :

1.	REAR PARKING SENSOR	1	SET	250.00	250.00
----	---------------------	---	-----	--------	--------

SPECIAL NET TOTAL S\$

250.00

## LABOUR :

TO REPAIR REAR BOOT, REAR END PANEL  
REMOVE & REPLACE ALL ACCIDENT DAMAGED PARTS  
TO STRAIGHTEN ALL ACCIDENT DAMAGED PARTS

400.00

TO SPRAY PAINT ON ACCIDENT AFFECTED AREAS

550.00

TO REMOVE & REFIX REAR PARKING SENSOR &  
CHECK WIRING

80.00

TO RUST PROOF ON ACCIDENT AFFECTED AREAS

80.00

TO INSPECT REAR TAILLAMP WATER LEAKAGE TEST

40.00

LABOUR TOTAL S\$

1,150.00

**LKK Auto Consultants** hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary work must be resurveyed and is subject to final approval from Insurance Company.

Acknowledged by Rep:

Signature:

Date:

# Estimate

18/02/2019

**FWD SINGAPORE PTE LTD**  
**6 TEMASEK BOULEVARD,**  
**#18-01 SUNTEC TOWER FOUR**  
**SINGAPORE 038986**

Attention :- **XA049**

Page # :- 1 134083

Veh # :- SKH3048X

Veh Model :- TOYOTA LEXUS

Estimate# :- CK418732

Claim # :-

ACC. Date :- 15/02/19

Terms :- C.O.D Days

Remarks :-

**Main Office:**  
Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel : **(65) 6476 3333**  
Fax : (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**  
Block 100B,  
Bukit Merah Lane 3,  
#01-04/06/08/04  
Singapore 159722  
Tel : **(65) 6272 3892**  
Fax : (65) 6270 8314  
Co. Reg. 198904033G  
GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
-----	-------------	-----	---------	-------------

E. & O.E

NON-TAX AMOUNT S

AMOUNT S\$ 3,178.17

GST @ 7 % 222.47

AMOUNT DUE S\$ 3,400.64

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**

Taufan 97445749  
wp  
11/3/19 @ 230pm  
3 days  
suppl/transportation

**Main Office:**  
Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel: (65) 6476 3333  
Fax: (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**  
Block 1008,  
Bukit Merah Lane 3,  
#01-04/06/08/94  
Singapore 159722

Tel: (65) 6272 3892  
Fax: (65) 6270 8314

Co. Reg. 198904033G  
GST Reg. M2-0088864-2

## Estimate

18/02/2019

FWD SINGAPORE PTE LTD  
6 TEMASEK BOULEVARD,  
#18-01 SUNTEC TOWER FOUR  
SINGAPORE 038986

Attention :- XA049

Page # :- 1  
Veh # :- SKH3048X  
Veh Model :- TOYOTA LEXUS  
Estimate# :- CK418732  
Claim # :-  
ACC. Date :- 15/02/19  
Terms :- C.O.D Days  
Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
<b>LIST ITEMS :</b>				
1.	REAR BUMPER CLIPS	10 PC	5.80	58.00
2.	REAR BUMPER	1 PC	1,050.80	1,050.80
3.	REAR BUMPER RETAINER L+R	2 PC	95.90	191.80
4.	REAR TAIL LAMP LOWER BRACKET L+R LH	1 PC	85.60	85.60
5.	REAR REINFORCEMENT SPONGE	1 PC	160.40	160.40
6.	REAR REINFORCEMENT	1 PC	561.90	561.90
7.	REAR BUMPER BRACKET SEAL	1 PC	49.00	49.00
8.	REAR BUMPER SKRU COVER L+R	1 PC	39.40	39.40
9.	REAR BOOT - REPAIR	1 PC		
LIST TOTAL S\$				2,370.90
25% DISCOUNT S\$				-592.73
Parts \$2147.90 -25%				
\$1616.92				
Sn \$200				
Labour \$750				
L/S \$2560.92				
TO REPAIR REAR BOOT, REAR END PANEL.				300
REMOVE & REPLACE ALL ACCIDENT DAMAGED PARTS				400
TO STRAIGHTEN ALL ACCIDENT DAMAGED PARTS				550
TO SPRAY PAINT ON ACCIDENT AFFECTED AREAS				
TO REMOVE & REFIX REAR PARKING SENSOR & CHECK WIRING				30
TO RUST PROOF ON ACCIDENT AFFECTED AREAS				20
TO INSPECT REAR TAILLAMP WATER LEAKAGE TEST				X 40.00
LABOUR TOTAL S\$				1,150.00

# Estimate

18/02/2019

FWD SINGAPORE PTE LTD  
6 TEMASEK BOULEVARD,  
#18-01 SUNTEC TOWER FOUR  
SINGAPORE 038986

Attention: XA049

Page # :- 1 134083

Veh # :- SKH3048X

Veh Model :- TOYOTA LEXUS

Estimate# :- CK418732

Claim # :-

ACC. Date :- 15/02/19

Terms :- C.O.D Days

Remarks :-

**Main Office:**  
Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel: (65) 6476 3333  
Fax: (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**  
Block 1006,  
Bukit Merah Lane 3,  
#01-04/06/08/94  
Singapore 159722

Tel: (65) 6272 3892  
Fax: (65) 6270 8314

Co. Reg. 198904033G  
GST Reg. M2-0068864-2

No.	Description	Qty	U.Price	Amounts S\$
-----	-------------	-----	---------	-------------

E. & O.E

NON-TAX AMOUNT S

AMOUNT S\$

3,178.17

GST @ 7 %

222.47

AMOUNT DUE S\$

3,400.64

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD

Tanfer 97495749  
11/3/19 @ 230pm  
3 days  
sup@hikanto.com

## Hsiao Tong (LKKAuto)

---

**From:** Tan Yoong Wei <tanyw@movas.com.sg>  
**Sent:** Thursday, 25 July 2019 11:25 AM  
**To:** Taufikh (LKKAuto)  
**Cc:** Hsiao Tong (LKKAuto); Veron Chen (LKKAuto); SUR  
**Subject:** FINALISE SKH3048X  
**Attachments:** 20190313\_111627.jpg; 20190313\_111631.jpg; 20190313\_111637.jpg; 20190312\_095521.jpg; 20190312\_095526.jpg; 20190312\_095528.jpg; 20190312\_095533.jpg; 20190312\_095536.jpg; 20190312\_095538.jpg; 20190312\_095539.jpg; 20190312\_095542.jpg; 20190312\_095544.jpg; 20190312\_095555.jpg; 20190312\_095603.jpg; 20190312\_095607.jpg; 20190312\_095609.jpg; 20190312\_095611.jpg; 20190312\_095620.jpg; 20190312\_095622.jpg; 20190312\_095624.jpg; 20190312\_095630.jpg; 20190312\_095636.jpg; 20190312\_095639.jpg; 20190312\_095641.jpg; 20190312\_095644.jpg; 20190312\_095646.jpg; 20190312\_095648.jpg; 20190312\_095652.jpg; 20190312\_095653.jpg; 20190312\_095657.jpg; 20190312\_095659.jpg; 20190312\_095701.jpg; 20190312\_095703.jpg; 20190312\_095705.jpg; 20190312\_095706.jpg; 20190312\_095713.jpg; 20190312\_095716.jpg; 20190312\_095719.jpg; 20190312\_095722.jpg; 20190312\_095726.jpg; 20190312\_095731.jpg; 20190312\_095733.jpg; FINALISE.pdf

Hi Taufikh,  
Please advice whether we can finalise cost of repair lumpsum \$2000 with 2 working days ?  
Thank you.

Best Regards,  
Tan Yoong Wei  
Estimator  
Mova Automotive Pte Ltd  
Tel: 6272 3892 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

**Nivitha (LKK Auto)**

---

**From:** lionel.tan@fwd.com  
**Sent:** Tuesday, 19 February 2019 10:11 AM  
**To:** assignments@lkkauto.com; sur@lkkauto.com  
**Cc:** AsherSng@lkkauto.com  
**Subject:** FW: TP CLAIMS - SKH3048X AGAINST SKC6802S DOA 15/02/2019 AT PIE TOWARDS TUAS  
**Attachments:** RPT.PDF; EST.pdf

10:59am @ 19/2/2019  
personnel Amiel  
vehicle

Hi

Please arrange survey with workshop.

Kindly indicate our policy no. PNPV2018-00003866 in Merimen.

Regards,  
Lionel

---

**From:** Nitha [mailto:nitha@moval.com.sg]  
**Sent:** Monday, 18 February, 2019 7:04 PM  
**To:** Motor Claims SG - SG Common  
**Cc:** SG Corporate Contact; 'AVRIL HO'; tanyw@moval.com.sg  
**Subject:** TP CLAIMS - SKH3048X AGAINST SKC6802S DOA 15/02/2019 AT PIE TOWARDS TUAS

Dear Sir /Mdm,  
Good day,

Your Ref: SKC6802S  
Please assist to revert the officer in charge, liability for the above case and arrange survey.

Thank you

Best Regards,

*Nitha*

Claims Officer  
Mova Automotive Pte Ltd  
Tel: 6272 3892 Fax: 6270 8314



**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT

been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.



## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, 7 March 2019 8:58 AM  
**To:** 'AVRIL HO'  
**Cc:** Admin A  
**Subject:** RE: ACCIDENT INVOLVING SKH3048X & SKC6802S \*LKK REF: CC4/FWD19003108/ea3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** AVRIL HO <[avril@nova.com.sg](mailto:avril@nova.com.sg)>  
**Sent:** Thursday, 7 March 2019 8:47 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING SKH3048X & SKC6802S \*LKK REF: CC4/FWD19003108/ea3  
**Importance:** High

Dear Hsiao Tong/ Asher,

Please kindly update. Owner is chasing. Urgent!

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@mova.com.sg](mailto:avril@mova.com.sg)

Address: Blk 1008 Br Merah Lane 3

#01-04/05/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

---

**From:** AVRIL HO [<mailto:avril@mova.com.sg>]

**Sent:** Monday, 4 March 2019 2:32 PM

**To:** 'Hsiao Tong (LKKAuto)'

**Cc:** 'Asher Sng (LKKAuto)'; 'Admin A'

**Subject:** RE: ACCIDENT INVOLVING SKH3048X & SKC6802S \*LKK REF: CC4/FWD19003108/ea3

**Importance:** High

Dear Hsiao Tong/ Asher,

My client is chasing the outcome hasty.

Please kindly revert the liability for direct settlement.

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@mova.com.sg](mailto:avril@mova.com.sg)

Address: Blk 1008 Br Merah Lane 3

#01-04/05/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

---

**From:** AVRIL HO [<mailto:avril@mova.com.sg>]

**Sent:** Friday, 1 March 2019 3:36 PM

**To:** 'Hsiao Tong (LKKAuto)'

**Cc:** 'Asher Sng (LKKAuto)'; 'Admin A'

**Subject:** RE: ACCIDENT INVOLVING SKH3048X & SKC6802S \*LKK REF: CC4/FWD19003108/ea3  
**Importance:** High

Dear Sir/Mdm,

Any update? Our client is chasing for the liability.

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@mova.com.sg](mailto:avril@mova.com.sg)

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3802 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

---

**From:** AVRIL HO [<mailto:avril@mova.com.sg>]  
**Sent:** Thursday, 28 February 2019 3:38 PM  
**To:** 'Hsiao Tong (LKKAUTO)'  
**Cc:** 'Asher Sng (LKKAUTO)'; 'Admin A'  
**Subject:** RE: ACCIDENT INVOLVING SKH3048X & SKC6802S \*LKK REF: CC4/FWD19003108/ea3

Dear Hsiao Tong,

Please kindly advice the liability for direct settlement. owner is chasing.

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@mova.com.sg](mailto:avril@mova.com.sg)

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3802 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

---

**From:** AVRIL HO [<mailto:avril@moval.com.sg>]  
**Sent:** Monday, 25 February 2019 4:00 PM  
**To:** 'Hsiao Tong (LKKAuto)'  
**Cc:** 'Asher Sng (LKKAuto)'; 'Admin A'  
**Subject:** RE: ACCIDENT INVOLVING SKH3048X & SKC6802S \*LKK REF: CC4/FWD19003108/ea3

Dear Asher,

Please kindly advice the liability.

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@moval.com.sg](mailto:avril@moval.com.sg)

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Wednesday, 20 February 2019 2:21 PM  
**To:** 'AVRIL HO'  
**Cc:** Asher Sng (LKKAuto); Admin A  
**Subject:** FW: ACCIDENT INVOLVING SKH3048X & SKC6802S \*LKK REF: CC4/FWD19003108/ea3

Without Prejudice

Dear Avril,

Thank you for your email.

The case is handled by Asher.

Hi Asher,

FYNA, CC4/FWD19003108/ea3

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** AVRIL HO <[avril@nova.com.sg](mailto:avril@nova.com.sg)>

**Sent:** Tuesday, 19 February 2019 12:02 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** FW: ACCIDENT INVOLVING SKH3048X & SKC6802S

Dear Hsiao Tong,

Refer to the attachment, please kindly revert the liability for direct settlement.

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@nova.com.sg](mailto:avril@nova.com.sg)

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

## Hsiao Tong (LKKAuto)

---

**From:** Suann <suann@moval.com.sg>  
**Sent:** Friday, 30 August 2019 1:32 PM  
**To:** Admin A; Hsiao Tong (LKKAuto)  
**Subject:** SKH3048X & SKC6802S ON 15/2/19  
**Attachments:** 30082019132717.pdf



Dear sir / mdm

Attached is our letter of demand.  
Please look into it & let us have your offer.

Thank you

Best Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



Connect with us on  

Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Feb 2019 18:14	Cim Veh Model Changed	(202130) LEXUS IS 2.5 250 STD (A),	[A] HOW MEI KWAN
2	19 Feb 2019 18:14	Cim Created	Reg No: SKH3048X, Acct Date: 2019/02/15, Claim Type: TP, Insurer: FWD Singapore Pt e. Ltd. (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Mo va Automotive Pte Ltd (Bukit Merah)	[A] HOW MEI KWAN
3	19 Feb 2019 18:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):: RR Region: FWD - Ext Auto Adj Assignment. Sugg ested Adj. : VICOM Ltd.	[A] HOW MEI KWAN
4	19 Feb 2019 18:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/02/28	[A] HOW MEI KWAN
5	19 Feb 2019 18:14	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	19 Feb 2019 18:15	Label Added	(20005):Direct Settlement .	[A] HOW MEI KWAN
7	19 Feb 2019 18:15	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
8	19 Feb 2019 18:31	Cim Registration Modified	Pol No:->PNPV2018-00003866.	[I] Clara Li Zi Rong
9	13 Mar 2019 08:28	Adj Adjuster Assigned	MOHD RASUL -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	13 Mar 2019 08:32	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/02/28	[A] HOW MEI KWAN
11	21 Aug 2019 13:33	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	21 Aug 2019 13:33	Cim Dtl Modified	JPJ Reg. Date: -> 2012/03/23.	[A] JOANNE LEE KHANG MIN
13	21 Aug 2019 13:33	Cim Details Notified		[A] JOANNE LEE KHANG MIN
14	04 Sep 2019 08:42	Adj Mandate Request	Cur,Req:2623.50:LIABILITY: 100%(BOLA 28) QUANTUM: (a) CORw/GST: \$2,140.00 + (b) LORw/GST: \$481.50 (3days x \$150) + (c) DISBURSEMENT: \$2.00 Total: a+b+c = 2,623.50, VEH MODEL: Toyota Lexus(2500cc), FOR YOUR APPROVAL/INSTRUCTION	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None



Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2083571	13 Mar 2019 08:32:56	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SKH3048X	SKC6802S	10.70

## Print Received Message

This mail is associated with :

**\*SKH3048X (1201900004648)**  
**[SKC6802S]**

TP

CHAN HIAN HENG HENRY

Feb 15 2019 1:00PM

[Chan Fook Yuen Daniel]

Mova Automotive Pte Ltd

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 04/09/2019 15:00 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$2623.50) - SKH3048X - Claim Handler: Lionel Tan

Approved:2623.50.



## Hsiao Tong (LKKAuto)

---

**From:** Suann <suann@moval.com.sg>  
**Sent:** Monday, 9 September 2019 3:09 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: SKH3048X & SKC6802S ON 15/2/19 //LKK REF: CC4/FWD19003108/T1pa3


Dear Hsiao Tong

We accept your offer.

Thank you.

Best Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



Connect with us on  

Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

---

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Monday, 9 September 2019 9:41  
**To:** Suann  
**Cc:** Admin A  
**Subject:** RE: SKH3048X & SKC6802S ON 15/2/19 //LKK REF: CC4/FWD19003108/T1pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,140.00
2. Loss of Rental (3days x \$150.00)(w/GST)	\$ 481.50
3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 2,623.50</b>

Please confirm acceptance.

\*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Suann <[suann@moval.com.sg](mailto:suann@moval.com.sg)>

**Sent:** Friday, 30 August 2019 1:32 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** SKH3048X & SKC6802S ON 15/2/19

Dear sir / mdm

Attached is our letter of demand.

Please look into it & let us have your offer.

Thank you

Best Regards

**Suanne Chiu**

Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314



Connect with us on  

Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

**Main Office:**  
 Move Building  
 No. 22, Jalan Klang,  
 Singapore 159419  
 Tel: (65) 6476 3333  
 Fax: (65) 6271 5891  
 www.mova.com.sg

**Workshop Dept:**  
 Block 1008,  
 Bukit Merah Lane 3,  
 #01-04/05/06/04  
 Singapore 159722

Tel: (65) 6272 3892  
 Fax: (65) 6270 8314

Co. Reg. 199904033G  
 GST Reg. M2-0088864-2

# Performa Invoice

24/08/2019

FWD SINGAPORE PTE LTD  
 6 TEMASEK BOULEVARD,  
 #18-01 SUNTEC TOWER FOUR  
 SINGAPORE 038986

Attention :- XA049

Page # :- 1 134083

Veh # :- SKH3048X

Veh Model :- TOYOTA LEXUS

Performa# :- CK508459

JOB # :- T220319

ACC. Date :- 15/02/19

Terms :- C.O.D

Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
	Lump Sum Amount			2,000.00

E. & O.E

AMOUNT S\$ 2,000.00

GST @ 7 % 140.00

AMOUNT DUE S\$ 2,140.00

Customer's Signature/Co. Stamp  MOVA AUTOMOTIVE PTE LTD

Workshop Address: Blk 1008, Bukit Merah Lane 3  
# 01-04/06/08  
Singapore 159722



(Mohan Tong)

**"WITHOUT PREJUDICE"**

Your Ref : CC4/FWD19003108/T1pa3  
Our Ref : SKH3048X / T220319

Date : 12 September 2019

**LKK AUTO CONSULTANT PTE LTD**  
51, Ubi Avenue 1  
#01-25 Paya Ubi Industrial Park  
Singapore 408933.

ATTN : MOTOR CLAIMS DEPT

Dear Sir / Madam,

**ACCIDENT INVOLVING SKH3048X & SKC6802S ON 15/02/2019 ALONG PIE TOWARDS TUAS**

We refer to the above.

Enclosed herewith are documents for your attention and actions.

Please issue payment in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquiries, please contact us at 6272 3892 or alternatively:

1. Ms Enny, [enny@moval.com.sg](mailto:enny@moval.com.sg) for feedback, workshop & claims matters, Lawyer Cases and all Own Damages & Windscreen matters.
2. Ms Suanne Chiu, [suann@moval.com.sg](mailto:suann@moval.com.sg) for all Third Party matters.

Thank you.

**Note:** Enclosed tax invoice & discharge voucher.

Yours faithfully  
For Claims Manager  
Claims Department  
Tel: 62723892  
Fax: 627083149

Our Ref : SKH3048X / T220319  
Your Ref : CC4/FWD19003108/ea3 (LKK)  
Date : 29 August 2019

**FWD Singapore Pte Ltd**  
**6 Temasek Boulevard**  
**#18-01 Suntec Tower Four**  
**Singapore 038986**

**ATTN : MOTOR CLAIMS DEPT**

Dear Sir/Mdm

**ACCIDENT INVOLVING: SKH3048X & SKC6802S**

**DATE OF ACCIDENT: 15 FEBRUARY 2019**

**ALONG: PIE TOWARDS TUAS**

**We refer to the above.**

We are claiming as per below:

Cost of Repairs	\$ 2,140.00
Loss of Use (\$__ x __ days)	\$
Loss of Rental (\$ 180.00 x 03 days) + 7%	\$ 577.80
Towing Fees	\$
Medical Fee	\$
LTA /GIA Search Fee	\$ 2.00
E-Day License	\$
Loss of Income (\$ __ x __ days)	\$
<b>Grand Total</b>	<b>\$ 2,719.80</b>

Documents enclosed:

Car date in: 11.03.2019 Car date out: 13.03.2019

Authorized Repair Days: 03 (TP/OD/WS/Recovery-of Incidental Costs)

<input checked="" type="checkbox"/>	Invoice	<input type="checkbox"/>	Certificate of Insurance
<input type="checkbox"/>	Excess Invoice	<input checked="" type="checkbox"/>	LTA/GIA Search Bill
<input type="checkbox"/>	Power of Attorney	<input type="checkbox"/>	Taxi Bill
<input type="checkbox"/>	Police Investigation Report/GIA	<input type="checkbox"/>	Medical Bill (photocopy)
<input type="checkbox"/>	Copies of NRIC/License of Owner/Driver	<input type="checkbox"/>	Income Statement
<input checked="" type="checkbox"/>	Rental Bill/Rental Agreement	<input type="checkbox"/>	E-Day License receipt (photocopy)
<input type="checkbox"/>	Survey Report with Photographs	<input type="checkbox"/>	Towing Fee (photocopy)
<input type="checkbox"/>	Vehicle Registration Card/COE	<input type="checkbox"/>	Witness Statement
<input type="checkbox"/>	Letter from Supplier	<input type="checkbox"/>	Traffic Police Investigation Result

\* This is a computer generated letter and does not need a signature.

**Main Office:**

Mova Building  
No. 22, Jalan Klang,  
Singapore 159419  
Tel: (65) 6476 3333  
Fax: (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**

Block 100B,  
Bukit Merah Lane 3,  
#01-04/06/08/04  
Singapore 159722

Tel: (65) 6272 3892

Fax: (65) 6270 8314

Co. Reg. 198904033G  
GST Reg. M2-0088864-2

**WITHOUT PREJUDICE**



Automotive Pte Ltd

Please issue the payment of **S\$ 2,719.80** in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquires, please call or email **Suann Chiu** –

Thank you.  
Yours faithfully,  
For Claims Manager  
Claims Department

**Main Office:**  
Mova Building  
No. 22, Jalan Klang,  
Singapore 150419  
Tel: **(65) 6476 3333**  
Fax: (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**  
Block 1008,  
Bukit Merah Lane 3,  
#01-04/06/08/04  
Singapore 159722

Tel: **(65) 6272 3892**  
Fax: (65) 6270 8314

Co. Reg. 198904033G  
GST Reg. M2-0088864-2

**NOTE:** # Please note that the Loss of Use/Rental will be paid based on negotiation and on the NIMA Protocol (Court Guideline).  
# As of 01.06.08 all claims scenario will be based on the BOLA, Barometer Of Liability, set by GIA, General Insurance Association of Singapore.



Automotive Pte Ltd



Main Office: Movia Building, No. 22 Jalan Kilang, Singapore 159419. Tel: (65) 6476 3333 Fax: (65) 6271 5891 Website: www.mova.com.sg  
Workshop: Block 1008, Bukit Merah Lane 3, #01-04/06/08/94, Singapore 169722 Tel: (65) 6272 3892 Fax: (65) 6270 8314

### POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SKH 3046 X and (Third Party's Vehicle No.) SKL 63073 on 15/2/14 along PIE towards Tuas

BY THIS POWER OF ATTORNEY, \*I/We, Chan Hian Heng Henry \*NRIC/Passport No. S177501A (Address)\*  
/

a company incorporate in Singapore and having its registered office at (Address)\*  
SKH 3048 X hereby irrevocably appoint MOVA AUTOMOTIVE PTE LTD, (MOVA) a company incorporated in Singapore and having its registered office at Block 1008 Bukit Merah Lane 3 #01-04/06/08 its agents or any person authorized by MOVA to be \*my/our Attorney and in \*my/our name(s) and on \*my/our behalf to do all or any of the following :

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or alternatively under Insurance Policy No. \_\_\_\_\_ taken up by \*me/us (subject to approval by my Insurance Company) in respect of the cost of repairs, loss of use/rental and all other costs and expenses, etc suffered by \*me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on \*my/our behalf as \*my/our Attorney shall in MOVA absolute discretion, deem fit.
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of **MOVA AUTOMOTIVE PTE LTD** and to give a valid receipt and discharge thereof.
4. For any of the purposes aforesaid, to execute, sign, seal and deliver all documents whatsoever in relation thereto.
5. Generally do all such acts as it shall deem necessary for the purpose of settling such claim(s) and
6. To agree to any settlement at the absolute discretion of MOVA.

\*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on \*my/our behalf by the Attorney, its agents or any person authorized by MOVA in its behalf shall be as good valid and effectual to all intents and purposes whatsoever as it is the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that the powers and authority hereby conferred shall remain irrevocable.

\*I/We further confirm that the acceptance by MOVA of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

\*IN WITNESS WHEREOF, \*I/We have hereunto set \*my/our hand and seal this day 11 of the month of March, Year Two Thousand - (20 14).

Signed, Sealed & Delivered By

Henry Chan

Customer's Name: Chan Hian Heng Henry  
NRIC No: S177501A  
Co's Rubber Stamp, where applicable.

Insurer's copy

\*delete as appropriate.

**Main Office:** Mova Building, No. 22 Jalan Kilang, Singapore 159419. Tel : (65) 6476 3333 Fax : (65) 6271 5891 Website: www.mova.com.sg  
**Workshop:** Block 1008, Bukit Merah Lane 3, #01-04/06/08/94, Singapore 159722 Tel : (65) 6272 3892 Fax : (65) 6270 8314

### POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SKH30464 and (Third Party's Vehicle No.) SK 068025 on 15/11 along PIE towards Tuas

BY THIS POWER OF ATTORNEY, \*I/We, Chen Hong Hong Henry \*NRIC/Passport No. 31935024 (Address)\* 194 Wenhua Street #03-34 / SC648191

a company incorporate in Singapore and having its registered office at (Address)\* \_\_\_\_\_ owner of Vehicle Registered No.

SKH3048 X hereby irrevocably appoint MOVA AUTOMOTIVE PTE LTD, (MOVA) a company incorporated in Singapore and having its registered office at Block 1008 Bukit Merah Lane 3 #01-04/06/08 its agents or any person authorized by MOVA to be \*my/our Attorney and in \*my/our name(s) and on \*my/our behalf to do all or any of the following :

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or alternatively under Insurance Policy No. \_\_\_\_\_ taken up by \*me/us (subject to approval by my Insurance Company) in respect of the cost of repairs, loss of use/rental and all other costs and expenses, etc suffered by \*me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on \*my/our behalf as \*my/our Attorney shall in MOVA absolute **discretion, deem fit.**
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of **MOVA AUTOMOTIVE PTE LTD** and to give a valid receipt and discharge thereof.
4. For any of the purposes aforesaid, **to execute, sign, seal and deliver all documents whatsoever in relation thereto.**
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. **To agree to any settlement at the absolute discretion of MOVA.**

\*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on \*my/our behalf by the Attorney, its agents or any person authorized by MOVA in its behalf shall be as good valid and effectual to all intents and purposes whatsoever as it is the same had been done or executed by \* me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by MOVA of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

**\*IN WITNESS WHEREOF.** \*I/We have hereunto to set \*my/our hand and seal this day \_\_\_\_\_ of the month of \_\_\_\_\_, Year Two Thousand - \_\_\_\_\_ (20 \_\_\_\_\_).

Signed, Sealed & Delivered By

Customer's Name: Chen Hong Hong Henry  
 NRIC No: 31935024  
 Co's Rubber Stamp, where applicable.

Insurer's copy

\*delete as appropriate.



### RELEASE

Claim Reference:	1201900004648
Surveyor's Reference:	CC4/FWD19003108/T1pa3
TP Reference:	SKH 3048X

We, MOVA AUTOMOTIVE PTE LTD ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle SKH 3048X ("Vehicle") to accept the sum of \$ 2,623.50, being the amount claimed for \$ 2,140.00 (repair costs), \$ 481.50 (loss of rental/~~use~~), — (loss of income), \$ 2.00 (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on 15/02/2019 (date of accident) at/along PIE TOWARDS TUAS (location) involving vehicle no/s. SKH 3048X and SKC 6802S.

This is pursuant to the inspection conducted on 11/03/2019 (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of SKC 6802S be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

**This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.**

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]  
For and on behalf of the "Claimant"

Dated this 12 day of Sep 2019



MTH

[FWD's appointed surveyor with Co. Stamp]  
For and on behalf of FWD Singapore Pte. Ltd.

# Tax Invoice

12/09/2019

FWD SINGAPORE PTE LTD  
 6 TEMASEK BOULEVARD,  
 #18-01 SUNTEC TOWER FOUR  
 SINGAPORE 038986

Attention :- XA049

Page # :- 1 134083  
 Veh # :- SKH3048X  
 Veh Model :- TOYOTA LEXUS  
 Tax # :- CK631333  
 JOB # :- T220319  
 ACC. Date :- 15/02/19  
 Terms :- C.O.D  
 Remarks :-

**Main Office:**  
 Mova Building  
 No. 22, Jalan Kilang,  
 Singapore 159419  
 Tel: (65) 6476 3333  
 Fax: (65) 6271 5891  
 www.mova.com.sg  
**Workshop Dept:**  
 Block 100B,  
 Bukit Merah Lane 3,  
 #01-04/06/08/04  
 Singapore 159722  
 Tel: (65) 6272 3892  
 Fax: (65) 6270 8314  
 Co. Reg. 198904033G  
 GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
	Lump Sum Amount			2,000.00

E. & O.E

AMOUNT S\$	2,000.00
GST @ 7 %	140.00
AMOUNT DUE S\$	2,140.00

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD

**MOVA**

AUTOMOTIVE PTE LTD

Website: www.mova.com.sg  
Co. Reg. No.: 198904033G**Automotive Pte Ltd**Main Office: No. 22 Jalan Kilang, Singapore 159419  
Bukit Merah Branch:  
Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122  
Fan Young Branch: No. 15 Fan Young Road, Singapore 629792  
Tel: (65) 6476 3333 Fax: (65) 6270 8314  
24 Hours Breakdown Service: (65) 9799 8888  
Bedok Branch: 219 Bedok Central #01-138, Singapore 460219  
Tel: (65) 6604 7877**RENTAL AGREEMENT**

RA NO.: I 12214

14/3/19

RENTAL DETAILS			INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	T. ESHMA	Vehicle No:	SMA20321	Singapore	Malaysia
Date/Time Out:	11/3/19 @			S\$ 3500	S\$ /
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			Per Accident	Per Accident
Date/Time In:	13/3/19 @ 1400h			Charges	
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			Months @ \$	Per Month
Change Over 1:	Date:	Initial:		Weeks @ \$	Per Week
Change Over 2:	Date:	Initial:		3 Days @ \$ 180.00	Per Day 540.00
KM Out:	7256	KM In:		Hours @ \$	Per Hour
HIRER DETAILS			Sub-Total		
Named Hirer:			Less Discount	%	
Name:	CHAN HIAN HENG HENRY		Rental Charges		
Address:	194 WESTWOOD AVE #03-29		CDW @ \$	per day / week / month	
	S(648152)		PAI @ \$	per day / week / month	
			Petrol Top-Up		
			Misc Charges		
Identity Card No:	S1788508A		GST 7%		37.80
Date of Birth:	13/09/1967		Total		577.80
Driving License:	S1788508A		VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	
Country of Issue:	SG		Pre-Payment		
Tel:	(HP) 9389 8508 (O)		Downpayment and Deposit		
Nationality:			Amount Refunded/ Due		
Effective Date:	31 July 1992		Signature of Refund		
Additional Hirer			Remarks		
Name:			SKH3048 / April / claim		
Address:			Invoice No	Ref. No:	
			Checked Out By:	Checked In By:	Checked By:
Identity Card No:					
Date of Birth:					
Driving License:			Sales-In Charge:		
Country of Issue:			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		
Tel:	(HP)	(O)			
Nationality:					
Effective Date:					

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date &amp; Time

**IMPORTANT**

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.

**MOVA**

AUTOMOTIVE PTE LTD

Website: www.mova.com.sg  
Co. Reg. No.: 198904033G**Automotive Pte Ltd**Main Office: No. 22 Jalan Kilang, Singapore 159419  
Bukit Merah Branch:  
Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122  
Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792  
Tel: (65) 6476 3333 Fax: (65) 6270 8314  
24 Hours Breakdown Service: (65) 9799 8888  
Bedok Branch: 219 Bedok Central #01-138, Singapore 460219  
Tel: (65) 6604 7877**RENTAL AGREEMENT**

RANO.: 112214

RENTAL DETAILS			INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	TESLA	Vehicle No.	Singapore	Malaysia	Signature
Date/Time Out:	11/3/19 @		S\$ 3500	S\$ /	
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Per Accident	Per Accident	
Date/Time In:	13/3/19 @ 1400h		Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Months @ \$	Per Month	
Change Over 1:	Date:	Initial:	Weeks @ \$	Per Week	
Change Over 2:	Date:	Initial:	3 Days @ \$ 180.00	Per Day	\$40.00
KM Out:		KM In:	Hours @ \$	Per Hour	
HIRER DETAILS			Sub-Total		
Named Hirer			Less Discount %		
Name:	CHAN HIAN HENG HENRY		Rental Charges		
Address:	114 WESTWOOD AVE #03-29		CDW @ \$	per day / week / month	
	S(643142)		PAI @ \$	per day / week / month	
			Petrol Top-Up		
			Misc Charges		
Identity Card No:	S1788508A		GST 7%		37.80
Date of Birth:	13/09/1967		Total 577.80		
Driving License:	S1788508A		VISA / MASTER CARD / AMEX / CASH / COMPANY BILLING / OTHERS		
Country of Issue:	SG		Pre-Payment		
Tel:	(HP) 889 8508	(O)	Downpayment and Deposit		
Nationality:			Amount Refunded/ Due		
Effective Date:	31 July 1992		Signature of Refund		
Additional Hirer			Remarks:		
Name:			3KH3045 / April / claim		
Address:			Invoice No.		
			Ref. No.		
			Checked Out By:	Checked In By:	Checked By:
Identity Card No:					
Date of Birth:					
Driving License:			Sales-In Charge:		
Country of Issue:			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		
Tel:	(HP)	(O)			
Nationality:					
Effective Date:					

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date &amp; Time

**IMPORTANT**

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.

### Third Party Insurer Enquiry

Our Ref No: GR-19-024633  
Date of Request: 15/02/2019

Your Ref No: Online Purchase

Mova Automotive Pte Ltd  
Blk 1008, #01-04/06/08/94  
Bukit Merah Lane 3  
Singapore 159722

Dear Sir/Madam,

Enquiry Date 15/02/2019  
Enquiry By Ho Kerl Shin  
TP Vehicle No. SKC6802S  
Accident Date 15/02/2019

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKC6802S	FWD Singapore Pte. Ltd.	22/03/2018-21/03/2019	6727 5700

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-024633  
Date of Request: 15/02/2019

Your Ref No: Online Purchase

Mova Automotive Pte Ltd  
Blk 1008, #01-04/06/08/94  
Bukit Merah Lane 3  
Singapore 159722

Dear Sir/Madam,

Enquiry Date: 15/02/2019  
Enquiry By: Ho Kerl Shin  
TP Vehicle No: SKC6802S  
Accident Date: 15/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

### Third Party Insurer Enquiry

Our Ref No: GR-19-024633  
Date of Request: 15/02/2019

Your Ref No: Online Purchase

Mova Automotive Pte Ltd  
Blk 100B, #01-04/06/08/94  
Bukit Merah Lane 3  
Singapore 159722

Dear Sir/Madam,

Enquiry Date 15/02/2019  
Enquiry By Ho Kerl Shin  
TP Vehicle No. SKC6802S  
Accident Date 15/02/2019

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKC6802S	FWD Singapore Pte. Ltd.	22/03/2018-21/03/2019	6727 5700

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048560  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-024633  
Date of Request: 15/02/2019

Your Ref No: Online Purchase

Mova Automotive Pte Ltd  
Blk 1008, #01-04/06/08/94  
Bukit Merah Lane 3  
Singapore 159722

Dear Sir/Madam,

Enquiry Date: 15/02/2019  
Enquiry By: Ho Karl Shin  
TP Vehicle No: SKC6802S  
Accident Date: 15/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.67
GST Amount	0.13
Total Amount Due (GST inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Feb 2019 <a href="#">Edit Reg</a>		19 Feb 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	Chan Fook Yuen Daniel, ID: S1504477B								
Main Claimant:	CHAN HIAN HENG HENRY, ID: S1788508A								
Vehicle Reg. No.:	SKH3048X	Date of Loss:	15/02/2019 13:00 - :59 [82 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201900004648	Policy/Cover Note No.:	PNPV2018-00003866						
Vehicle Reg. No. (Insured):	SKC68025	Policy No. (Claimant):	S107157705						
		Excess:							
Repairster:	Mova Automotive Pte Ltd (Bukit Merah) Blk 100B, #01-04/06/08/94, Bukit Merah Lane 3, 159722 Bukit Merah - Tel: 62723892/64763333								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 28/02/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• FWD_SG (04/09/2019): Alert - Adj Mandate Approved (S\$2623.50) - SKH3048X - Claim Handler: Lionel Tan									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

\*SKH3048X (1201900004648)  
[SKC6802S]

Moya Automotive Pte Ltd

[https://singapore.merimen.com/claims/index.cfm?fusebox=MTRdoc&fuseaction=dsp ...](https://singapore.merimen.com/claims/index.cfm?fusebox=MTRdoc&fuseaction=dsp) 19/9/2019

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
37	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
38	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
39	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
40	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
41	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
42	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
43	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
44	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
45	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
46	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
47	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
48	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
49	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
50	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
51	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
52	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
53	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
54	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
55	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
56	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
57	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
58	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
59	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
60	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
61	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
62	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
63	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
64	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
65	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
66	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
67	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
68	20/08/19 11:00	Reinspection Photo		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/02/19 18:15	ACKNOWLEDGEMENT EMAIL TO FWD DD 19.02.2017		<input type="checkbox"/>
2	19/02/19 18:15	TP ESTIMATE		<input type="checkbox"/>
3	28/02/19 08:43	TP GIA REPORT		<input type="checkbox"/>
4	17/03/19 20:26	TP ESTIMATE - MARKED		<input type="checkbox"/>
5	04/09/19 08:39	TP LOD		<input type="checkbox"/>
6	04/09/19 08:39	Rental		<input type="checkbox"/>
7	04/09/19 08:39	Insurance Search Fee		<input type="checkbox"/>
8	19/09/19 12:38	WORKSHOP INVOICE		<input type="checkbox"/>
9	19/09/19 12:38	AUTHORISATION TO ACT FORM		<input type="checkbox"/>
10	19/09/19 12:38	Release Voucher		<input type="checkbox"/>
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	21/02/19 12:23	INSURED GIA		<input type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKC6802S (Insd veh)	Model:	LEXUS IS 2.5 250 STD (A)
	SKH3048X (TP veh)		
Date of Accident:	15/02/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	3,400.64
Final Repair Cost	:	\$	2,140.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	481.50 3 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,623.50

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ 0 \_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Mova Automotive Pte Ltd	:	\$ 2,623.50
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

19 Sep  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19003108/T1PA3Q2

Date: 19/09/2019

## REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00003866  
**Claimant**  
**Vehicle No :** SKH3048X **Insured Vehicle No :** SKC6802S  
**Date of Loss:** 15/02/2019 **Nature of Claim:** TP **Claim No:** 1201900004648

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SKH3048X**  
 Make & Model: LEXUS IS, 2.5 250 STD (A) Engine No: 4GR0769157  
 Reg. Date: 23/03/2012 (Man. Year: 2011) Chassis No: JTHBK262402102007  
 Colour: Black Odometer: 97690 km  
 Engine Capacity: 2500 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 235/35 R19 Rear Tyre Size: 235/35 R19  
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm  
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,028.17	1,810.92	217.25	10.71
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,150.00	750.00	400.00	34.78
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>3,178.17</b>	<b>2,560.92</b>	<b>617.25</b>	<b>19.42</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,000.00</b>		
(S\$)	3,178.17	2,000.00	1,178.17	37.07
<b>+ GST 7.00/7.00% (S\$)</b>	<b>222.47</b>	<b>140.00</b>	<b>82.47</b>	<b>37.07</b>
<b>Nett Amount (S\$)</b>	<b>3,400.64</b>	<b>2,140.00</b>	<b>1,260.64</b>	<b>37.07</b>
<b>+ Car Rental (3.0 x S\$150.00/day + 7.00% GST) (S\$)</b>		<b>481.50</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>2,623.50</b>		

## INSPECTION

Date of Assignment: 19/02/2019  
 Date Inspected: 11/03/2019 Inspected At: Mova Automotive Pte Ltd (Bukit Merah)  
 Blk 1008, #01-04/06/08/94, Bukit Merah Lane 3  
 Singapore 159722

Estimated Period of Repair: 3.0 days

---

**Adjuster:** MOHD TAUFIKH BIN HAMID**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 21 Aug 2019)
<b>Parts:</b>	143	LEXUS IS 2.5 250 STD (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SKH3048X)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	10		*REAR BUMPER CLIPS	Necessary	58.00 FL	*58.00 FL
2	1		*REAR BUMPER	Deformed	1,050.80 FL	*1,050.80 FL
3	2		*REAR BUMPER RETAINER L+R	Necessary	191.80 FL	*191.80 FL
4	1		*REAR TAIL LAMP LOWER BRACKET L+R	N/S Cracked	171.20 FL	*85.60 FL
5	1		*REAR REINFORCEMENT SPONGE	Deformed	160.40 FL	*160.40 FL
6	1		*REAR REINFORCEMENT	Bent	561.90 FL	*561.90 FL
7	2		*REAR BUMPER BRACKET SEAL	Not Necessary	98.00 FL	*- FL
8	1		*REAR BUMPER SKRU COVER L+R	N/S Missing	78.80 FL	*39.40 FL
9	1		*REAR BOOT (NPA)	Repair	0.00 FL	*- FL
10	1		*SET REAR PARKING SENSOR	Not Working	250.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>2,620.90</b>	<b>2,347.90</b>
<b>- List Item Discount on L Items 25.00/25.00% (S\$)</b>	<b>592.73</b>	<b>536.98</b>
<b>Total Parts (S\$)</b>	<b>2,028.17</b>	<b>1,810.92</b>

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REPAIR REAR BOOT ,REAR END PANEL REMOVE & REPLACE ALL ACCIDENT DAMAGED PARTS TO STRAIGHTEN ALL ACCIDENT DAMAGED PARTS	New	400.00	300.00
2	TO SPRAY PAINT ON ACCIDENT AFFECTED AREAS	New	550.00	400.00
3	TO REMOVE & REFIX REAR PARKING SENSOR & CHECK WIRING	New	80.00	30.00
4	TO RUST PROOF ON ACCIDENT AFFECTED AREAS	New	80.00	20.00
5	TO INSPECT REAR TAILLAMP WATER LEAKAGE TEST	New	40.00	0.00
Gross Labour Cost (\$\$)			<b>1,150.00</b>	<b>750.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >