

ASSIGNMENT

REF

ES/EGT19009107/Gvd3n2

Assigned Instruction

Surveyor

Guo Qianqian

ASSIGNMENT (Office)

From (Person)

Joh Wai Meng

of

EGT

Date/Time

18/2/19 @ 4:11pm

Estimated Cost

Bill to

OD / TP / WS / TP RES / OD RES / EVA / INV / MY / CS

To Inspect Vehicle No.

SJY 5294K

Insured

GBB 7048H

at Workshop m/s

Joo Lee Motor

Tel

9819 4615

of

1 Kaki Blk Ave 6 # 02-29

Policy No.

Claim No.

GBB 7048H / SL / WM :

Sum Insured

Excess

Make of Veh
(Client's Record)

D.O.A

17/2/2019

CA / REV / REP. / REV 24 HRS

(up)

H.O.D. Enforcement

Date/Time

11:30am 19/2/19

Person Contacted

Richard

Vehicle

☒ IN ☐ OUT

Date/Time	Action/Instruction (✓) Estimate
	SJY 5294K-NA/FWD19002948/hy DUA: 17/2/19
	GBB 7048H-NA/FWD19002948/hy DUA: 17/2/19
21/2/19	Email preli revised to ERGO

SYNOPSIS

Ref: ERGO

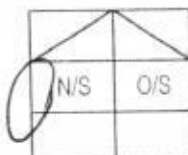
5509H

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s Joo lee motor
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \$25k
 IDAC Accident Rpt.: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 6 days Res.: Yes or No
 Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: STY5294K Yr Regn: 13 sep 2010 (-2020)
 Type: ☒ M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Volkswagen Scirocco 1390
 Colour: red A/C: Insured / Std / NI / NA
 Sp. Reading: 167614 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WUW828132B V 002530
 Gen. Cond: ☒ Good / Fair / Poor / Burnt
 Steering: ☒ In order / Jammed / Leaked / Burnt or
 Brake: ☒ In order / Jammed / Leaked / Burnt or
 Mod: ☒ Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 235/40 R18
 R: 11
 BS / DUN / EXNOVA / ☒ GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front: _____ Rear: _____
 R/Bal. 5 mm R/Bal. 5 mm
 L/Bal. 5 mm L/Bal. 5 mm
 D.O.A. _____ D.O.I. 19-02-19
 Survey held at w/s 3:20pm
 Des. of Damages: Frt / Rear / O/S / ☒ N/S / U/C / Rooftop or
 The ☒ Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction
26/2 Insured \$4500 with Joo lee. (Red 13,176.57, 7414)
(LS)

RECEIVED 26 FEB 2019

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

Days Of Repair: 6

Resurvey No. of Trip: 1

1) _____
 Date/Time, File Return to?

2) 26/2 - typist

Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Invs (\$)
☐ : Weekend (\$)

Survey Fee:
 Transportation:

\$ + RS SI
 Photos
 Others

350

Report Format :

Lump Sum / I.B.I: (\$ TP 4500/-)

TOTAL



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: GBB7048H/SL/WM

Our ref: CS/EGH19003107/Gvd3

Date: 21/2/2019

The Motor Claims Department
M/s ERGO INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SJY 5294K

We thank you for your instruction on 18/2/2019

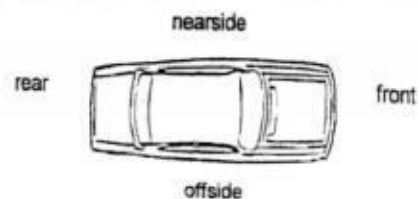
Please be informed that we had conducted the inspection of the above mentioned vehicle on 19/2/2019 at the premises of M/s JOO LEE MOTOR WORKSHOP and have the following to report-

Workshop Estimate Amount	: S\$17,676.27
Revised Estimate Amount	: S\$6,619.20
"Check" Items Amount	: S\$
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the n/s body. The undercarriage affected due to collision.

Comments/Present Status:
Damages Consistent



Yours faithfully,

XING GUO QIANG (HP 8288 0282)

M.MATAI, AMSAE-A

Automobile Assessor

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 21 February 2019 10:15 AM
To: 'Loh Wai Meng'
Cc: 'Survey Report (ERGO Insurance Pte. Ltd.)'; SUR
Subject: RE: PRS IRO SJY5294K | OI : GBB7048H DOA: 17/2/2019 | ERGO REF: GBB7048H /SL/WM
Attachments: PRELI REVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SJY 5294K
Date of survey: 19/2/2019
Number of days : 6 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 19 February 2019 2:09 PM
To: 'Loh Wai Meng' <waimeng.loh@ergo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: PRS IRO SJY5294K | OI : GBB7048H DOA: 17/2/2019 | ERGO REF: GBB7048H /SL/WM

Dear Sir/Mdm,

Thank you for the assignment.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Loh Wai Meng [<mailto:waimeng.loh@ergo.com.sg>]
Sent: Monday, 18 February 2019 4:11 PM
To: admin-d@lkkauto.com
Cc: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Subject: PRS IRO SJY5294K | OI : GBB7048H DOA: 17/2/2019 | ERGO REF: GBB7048H /SL/WM

Hi,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and to try finalise with the repairer on the repairs.
(Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

For Claims Department

ERGO Insurance Pte. Ltd.

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www.avg.com

Nivitha (LKK Auto)

From: Loh Wai Meng <waimeng.loh@ergo.com.sg>
Sent: Monday, 18 February 2019 4:11 PM
To: admin-d@lkkauto.com
Cc: Survey Report (ERGO Insurance Pte. Ltd.)
Subject: PRS IRO SJY5294K | OI : GBB7048H DOA: 17/2/2019 | ERGO REF: GBB7048H /SL/WM
Attachments: OI SAS.pdf; OI SAS.pdf; Scan Data from CLAIMS01 (2.71 MB)

Hi,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

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For Claims Department

ERGO Insurance Pte. Ltd.

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ONG & SHAN LLC

ADVOCATES & SOLICITORS
COMMISSIONERS FOR OATHS
NOTARIES PUBLIC

Our Counter-Signatory's Email Notifications:
Lawyer : ongshanllc@gmail.com
Secretary :

Please send all correspondences to:

- ☐ 2 Kallang Avenue #08-19 Singapore 339407
Tel: 6444 7845 | Fax: 6444 5847
- ☐ 101 Upper Cross Street #06-15B Singapore 058357
Tel: 6536 7991 | Fax: 6536 7995
- ☒ 184 Ton Payoh Central #02-364 Singapore 310184
Tel: 6224 9847 | Fax: 6254 7261

WE DO NOT ACCEPT SERVICE BY FAX

Our Ref : SRSTP.8385.19.cm

Your Ref : Your insured vehicle GBB 7048H

18th February 2019

Ming Engineering Pte Ltd
Ergo Insurance Pte Ltd
(Motor Claims Department)
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985

BY FAX 6829-9427

Dear Sirs

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES
(NIMA) ROAD TRAFFIC ACCIDENT INVOLVING SJY 5294K & GBB 7048H ON 17.02.2019
ALONG 62 DAKOTA CRESCENT OPEN CARPARK @ 1515 HRS**

We refer to the above matter and your letter on the even date.

Our client confirmed appointed of M/s LKK Auto Consultants Pte Ltd as the Single Joint Expert for this matter.

Name of workshop : M/s Joo Lee Motor Workshop
Address : 1 Kaki Bukit Ave 6 #02-29
Singapore 417883

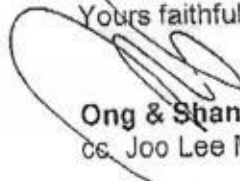
Contact person : Mr. Richard

Telephone no : 9-819-4615

Fax no : 6-742-1084

If you fail to conduct the pre-repair inspection within the next two(2) working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Yours faithfully,


Ong & Shan LLC
cc. Joo Lee Motor Workshop

For Surveyor

Please initial here after completion of pre-repair inspection.
Thank you.

Name:

Signature:

Date & Time of Pre-repair inspection: /

ONG & SHAN LLC

A LIMITED LIABILITY CORPORATION | COMPANY REGISTRATION NUMBER 201408968D

THIS DOCUMENT IS FOR THE ADDRESSEE(S) ONLY & MAY CONTAIN CONFIDENTIAL INFORMATION &/OR MAY BE SUBJECT TO LEGAL PRIVILEGE. IF

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5509H
Vehicle Details	
Vehicle No.:	SJY5294K
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Feb 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	SCIROCCO 1.4L AT TSI 1372Q5 HID
Primary Colour:	Red
Manufacturing Year:	2010
Engine No.:	CAV205976
Chassis No.:	WVWZZZ13ZBV002530
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$25,489.00
Original Registration Date:	13 Sep 2010
First Registration Date:	13 Sep 2010
Transfer Count:	2
Actual ARF Paid:	\$25,489.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Sep 2020
PARF Rebate Amount:	\$14,018.00
Intended COE Rebate Details	
COE Expiry Date:	12 Sep 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$27,389.00
COE Rebate Amount:	\$4,280.00
Total Rebate Amount:	\$18,298.00

The information contained herein is correct as at 20 Feb 2019

OK

JOO LEE MOTOR WORKS

B.REG.NO.52001500K

No.1 Kaki Bukit Ave 6 #02-29 Singapore 417863

(Autobay Kaki Bukit)

TEL : 6742 6140 or Fax : 6742 1004

Date :

18 February 2019

Dear Sirs,

ESTIMATED REPAIR COST OF VEHICLE NO. 1234567890

1	Rear taillamp -L/H	8 / cda	\$	482.00	322.3
1	Rear bumper	TV	\$	1,355.00	888.2
1	Rear bumper side retainer	el	\$	48.00	
1	Rear fender -L/H	buc	\$	1,735.00	1485.5
1	Rear fender protector	nbc	\$	85.00	
1	Rear fender inner shield	cut	\$	96.00	
1	Rear fender inner air vent	cut	\$	35.00	
1	Rear wheel rim -L/H	cut	(SN) \$ 500	1,250.00	
1	Rear wheel hub with bearing	nbc	\$	677.00	359.2
1	Rear shock absorber	X	\$	456.50	
1	Rear knuckle arm	X	\$	781.00	
1	Rear upper arm	X	\$	324.20	
1	Rear centre arm	X	\$	356.00	
1	Rear lower arm	X	\$	452.20	
1	Rear tie rod end	X	\$	147.00	
1	Front door -L/H	X repair	\$	2,057.00	
1	Front door glass outer moulding	X nn	\$	70.40	
1	Front door lock	X nn	\$	352.00	
1	Front door outer handle	X repair	\$	225.00	
1	Front door protector	nbc	\$	110.00	
1	Front door regulator	X	\$	422.40	
1	Front door regulator motor	X nn	\$	875.60	
1	Front door rubber	X	\$	528.00	
			\$	12,920.30	3534.2
			Less 10%	\$ 1,292.03	
			\$	11,628.27	3180.78

c/f: \$ 11,628.27

1	Rear bumper clip (1 set)	\$	60.00	30
1	Rear fender quarter glass sealant	\$	80.00	40
1	Rear tyre X NN	\$	450.00	
1	Rear bumper L/R	\$	590.00	70
			\$788.00	X Repair

S/N				
1	To remove, replaced damaged lamps & check up rear wiring.	\$	80.00	30
2	To remove and refit inner garnishes.	\$	180.00	60
3	To remove and refit rear undercarriage.	\$	350.00	80
4	To conduct wheel alignment.	\$	150.00	60
5	To remove and refit quarter glass to assist repair.	\$	150.00	60 80
6	To remove, refit doors fittings, replace damaged parts & transfer all fittings to new door.	\$	180.00	X NN
7	To apply undercoating	\$	180.00	60
8	To provide labour charges	\$	1,800.00	800
9	To re-spray painting	\$	1,600.00	700
		\$	4,670.00	1870

\$620.78

20%: 4500

Grand Total \$ **16,628.27**

17,676.27

Dollars: Sixteen Thousand Eight Hundred Eighty-Eight And Twenty-Seven Cents Only.

60 Days - [Signature] 2/2/19

Unp Sm Repair

After repair photos

Gino Qiu - 888 0282

19/2/19

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ERGO INSURANCE PTE LTD		Ref : CS/EGI19003107/Gvd3n2		
5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985		Date : 27-02-2019		
		Code : EGI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBB 7048H	Veh. Inspected	SJY 5294K	
Policy No.		Coverage (\$)	0.00	
Claim No.	GBB7048H/SL/WM	Excess (\$)	0.00	
Assign From	LOH WAI MENG	Assign Date	18/02/2019	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN SCIROCCO	c.c	1390	
Engine No.	HIDDEN	Year of Reg.	2010	
Chassis No.	WWWZZZ13ZBV002530	Colour	RED	
Odometer	167614	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	235/40 R18	GOODYEAR	5 mm	
L/H Front Tyre	235/40 R18	GOODYEAR	5 mm	
R/H Rear Tyre	235/40 R18	GOODYEAR	5 mm	
L/H Rear Tyre	235/40 R18	GOODYEAR	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY,THE UNDERCARRIAGE AFFECTED DUE TO COLLISION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	17/02/2019	Inspection Date	19/02/2019	
Survey held at	JOO LEE MOTOR WORKSHOP BLK 1 KAKI BUKIT AVENUE 6 # 02-29 SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJY 5294K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR TAILLAMP-L/H	CRACKED	482.00	322.30
1	REAR BUMPER	TORN	1,355.00	988.20
1	REAR BUMPER SIDE RETAINER	DEFORMED	48.00	48.00
1	REAR FENDER-L/H	BUCKLED	1,735.00	1,485.50
1	REAR FENDER PROTECTOR	NECESSARY	85.00	85.00
1	REAR FENDER INNER SHIELD	CUT	96.00	96.00
1	REAR FENDER INNER AIR VENT	NOT NECESSARY	35.00	-
1	REAR WHEEL HUB WITH BEARING	NECESSARY	677.00	399.20
1	REAR SHOCK ABSORBER	NOT NECESSARY	456.50	-
1	REAR KNUCKLE ARM	NOT NECESSARY	781.00	-
1	REAR UPPER ARM	NOT NECESSARY	324.20	-
1	REAR CENTRE ARM	NOT NECESSARY	356.00	-
1	REAR LOWER ARM	NOT NECESSARY	452.20	-
1	REAR TIE ROD END	NOT NECESSARY	147.00	-
1	FRONT DOOR-L/H	TO REPAIR SEE LABOUR	2,057.00	-
1	FRONT DOOR GLASS OUTER MOULDING	NOT NECESSARY	70.40	-
1	FRONT DOOR LOCK	NOT NECESSARY	352.00	-
1	FRONT DOOR OUTER HANDLE	TO REPAIR SEE LABOUR	225.00	-
1	FRONT DOOR PROTECTOR	NECESSARY	110.00	110.00
1	FRONT DOOR REGULATOR	NOT NECESSARY	422.40	-
1	FRONT DOOR REGULATOR MOTOR	NOT NECESSARY	875.60	-
1	FRONT DOOR RUBBER	NOT NECESSARY	528.00	-
	LESS 10% DISCOUNT		-1,167.03	-353.42
			10,503.27	3,180.78
1	REAR WHEEL RIM-L/H (SN)	CUT	1,250.00	500.00
	LESS 10% DISCOUNT		-125.00	-
			1,125.00	500.00

Report Ref No. CS/EGI19003107/Gvd3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	SPECIAL NETT ITEMS			
1	SET REAR BUMPER CLIP (SN)	NECESSARY	60.00	30.00
1	REAR FENDER QUARTER GLASS SEALANT (SN)	NECESSARY	80.00	40.00
1	REAR TYRE (SN)	NOT NECESSARY	450.00	-
1	REAR BUMPER LIP (SN)	TO REPAIR SEE LABOUR	788.00	-
			1,378.00	70.00
	LABOUR			
	TO REMOVE,REPLACED DAMAGED LAMPS & CHECK UP REAR WIRING.		80.00	30.00
	TO REMOVE AND REFIT INNER GARNISHES.		180.00	60.00
	TO REMOVE AND REFIT REAR UNDERCARRIAGE.		350.00	80.00
	TO CONDUCT WHEEL ALIGNMENT.		150.00	60.00
	TO REMOVE AND REFIT QUARTER GLASS TO ASSIST REPAIR.		150.00	80.00
	TO REMOVE,REFIT DOORS FITTINGS,REPLACE DAMAGED PARTS & TRANSFER ALL FITTINGS TO NEW DOOR.	NOT NECESSARY	180.00	-
	TO APPLY UNDERCOATING.		180.00	60.00
	TO PROVIDE LABOUR CHARGES,INCLUSIVE OF THE REPAIR OF FRONT DOOR-L/H,FRONT DOOR OUTER HANDLE AND REAR BUMPER LIP.		1,800.00	800.00
	TO RE-SPRAY PAINTING.		1,600.00	700.00
			4,670.00	1,870.00
	GRAND TOTAL		17,676.27	5,620.78
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			4,500.00

Report Ref No. CS/EGI19003107/Gvd3n2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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