

## Estimates on Miscellaneous Items

| No                         | Qty | Particulars                       | Amount |
|----------------------------|-----|-----------------------------------|--------|
| <u>Miscellaneous Items</u> |     |                                   |        |
| 1                          | 1   | ATF 1 litre <i>X NW</i>           | 60.00  |
| 2                          | 1   | Condenser oring set <i>/ 4 M2</i> | 30.00  |
| 3                          | 1   | Engine coolant <i>/</i>           | 80.00  |
| 4                          | 1   | Horn set <i>/ CWT</i>             | 140.00 |
| Sub Total (S\$)            |     |                                   | 310.00 |

## Estimates on Labour

| No                      | Particulars                                     | Lab.Type       | Amount |
|-------------------------|-------------------------------------------------|----------------|--------|
| <u>Labour Items</u>     |                                                 |                |        |
| 1                       | To R&R radiator, a/c condenser & refill a/c gas | New <i>150</i> | 200.00 |
| Gross Labour Cost (S\$) |                                                 |                | 200.00 |

Torque 5 Pte Ltd/SLD5018D/21/02/2019 11:33. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Torque 5 Pte Ltd (Co.Reg.No:201313221G)  
 No. 8 Kaki Bukit Ave 4, #01-50  
 Singapore 415875  
 Tel: 64524457 Fax: 64524584 Email: sam.chang@torque5.com

FWD Singapore Pte. Ltd. (HQ)

INSURER:

**PARTICULARS OF CLAIM**

Claim Type: OD (OWN DAMAGE)  
 Policy No: PNPV2018-00006213  
 Vehicle Reg. No.: SLD5018D  
 Driver Age/Info: 47 / MALE  
 TP Injury Involved? NO  
 Insured/Claimant: ZACCHAEUS SIEW YONG PAU  
 Driver: ZACCHAEUS SIEW YONG PAU

Ref. No: SLD 5018 D  
 Date of Loss: 17/02/2019  
 Driveable?  
 Party At Fault: UNKNOWN  
 Third Party Involved? YES  
 Contact No: +6598796781

Make/Model: TOYOTA AXIO, 1.5 (A)  
 Vehicle Colour: BLACK  
 Engine No: 2NR8568349  
 Odometer: 0 KM

Vehicle Reg. Date: 20/06/2016  
 Chassis No: NRE1610014379

Paint Type:  
 Total Loss? NO  
 Est. Duration of Repair (day) 5

Description of Accident/Loss: REFER TO ATTACHMENT  
 Remarks: VEHICLE CURRENTLY IN WORKSHOP.. KINDLY MAKE NECESSARY ARRANGEMENT..  
 Present Location: TORQUE 5 PTE LTD (KAKI BUKIT)

**COST OF CLAIMS**

Parts  
 Miscellaneous Items  
 Labour  
 Paintwork Labour  
 Towing

**Amount**  
 1,020.00  
 85.00  
 1,330.00  
 0.00  
 0.00

Gross Total (S\$) 2,435.00  
 + GST 7.00% (S\$) 170.45  
 Nett Amount (S\$) 2,605.45

This claim is handled by: STEPHANIE TEO WAN TING

Generated using Merlmen e-Claims Internet Estimation & Adjusting System

# REPAIR DETAILS

## Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 18 Feb 2019)  
 Parts: 143 TOYOTA AXIO 1.5 (A) (Catalogue:Merimen Singapore 1.0)  
 Labour: Repairer's (Price-denominated Standard List)  
 Print Code: (Unsubmitted, no print-code for SLD5018D)  
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*

## Estimates on Parts

| No.               | Qty | Part No. | Particulars                                | %Disc | %Depr | Amount      |
|-------------------|-----|----------|--------------------------------------------|-------|-------|-------------|
| 1                 | 1   |          | *BONNET / <i>Bul</i>                       | 0.00  | 0.00  | *220.00 F ✓ |
| 2                 | 1   |          | *RADIATOR GRILLE / <i>BR</i>               | 0.00  | 0.00  | *160.00 F ✓ |
| 3                 | 1   |          | *FRONT BUMPER / <i>BR</i>                  | 0.00  | 0.00  | *180.00 F ✓ |
| 4                 | 2   |          | *FRONT BUMPER RETAINER (LH+RH) / <i>ce</i> | 0.00  | 0.00  | *50.00 F ✓  |
| 5                 | 1   |          | *FRONT BUMPER LOWER GRILLE / <i>BR</i>     | 0.00  | 0.00  | *110.00 F ✓ |
| 6                 | 1   |          | *HEAD LAMP (RH) / <i>ORA</i>               | 0.00  | 0.00  | *300.00 F ✓ |
| Total Parts (S\$) |     |          |                                            |       |       | 1,020.00    |

F=Franchise part.

Report was unsubmitted during this print-out.  
 Generated using Merimen e-Claims IEAS

# Estimates on Miscellaneous Items

No Qty Particulars

Amount

## Miscellaneous Items

|   |   |                             |       |
|---|---|-----------------------------|-------|
| 1 | 1 | FRONT BUMPER CLIP SET       | / AC  |
| 2 | 1 | FRONT NUMBER PLATE & CASING | / CAA |

45.00

40.00

Sub Total (\$\$)

85.00

# Estimates on Labour

Lab.Type

Amount

No Particulars

## Labour Items

|   |                                                      |
|---|------------------------------------------------------|
| 1 | TO CHECK WIRING & LIGHTING SYSTEM & FOCUS HEAD LAMP  |
| 2 | TO PERFORM ANTI-RUST, UNDERCOATING ON AFFECTED AREAS |
| 3 | TO REPAIR, REPLACE & REALIGN DAMAGED AREAS           |
| 4 | TO SPRAY PAINTING ON AFFECTED AREAS                  |

New

30

40.00

New

30

30.00

New

600

660.00

New

500

600.00

Gross Labour Cost (\$\$)

1,330.00

Report was unsubmitted during this print-out.  
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

4 Days.

part by part

before paint photos.

Good Day

20/2/19.

Not Authorized.

Excess \$ 500.

**Torque 5 Pte Ltd** (Co.Reg.No:201313221G)  
 No. 8 Kaki Bukit Ave 4, #01-50  
 Singapore 415875  
 Tel: 64524457 Fax: 64524584 Email: sam.chang@torque5.com

**(SUPPLEMENTARY)**

INSURER: **FWD Singapore Pte. Ltd. (HQ)**

**PARTICULARS OF CLAIM**

|                               |                               |                      |               |
|-------------------------------|-------------------------------|----------------------|---------------|
| Claim Type:                   | OD (OWN DAMAGE)               | Ref. No:             | SLD 5018 D    |
| Policy No:                    | PNPV2018-00006213             | Date of Loss:        | 17/02/2019    |
| Vehicle Reg. No.:             | <b>SLD5018D</b>               | Driveable?           |               |
| Driver Age/Info:              | 47 / MALE                     | Party At Fault:      | UNKNOWN       |
| TP Injury Involved?           | NO                            | Thrd Party Involved? | YES           |
| Insured/Claimant:             | ZACCHAEUS SIEW YONG PAU       | Contact No:          | +6598796781   |
| Driver:                       | ZACCHAEUS SIEW YONG PAU       |                      |               |
| Make/Model:                   | TOYOTA AXIO, 1.5 (A)          | Vehicle Reg. Date:   | 20/06/2016    |
| Vehicle Colour:               | BLACK                         | Chassis No:          | NRE1610014379 |
| Engine No:                    | 2NR8568349                    |                      |               |
| Odometer:                     | 0 KM                          |                      |               |
| Paint Type:                   |                               |                      |               |
| Total Loss?                   | <b>NO</b>                     |                      |               |
| Est. Duration of Repair (day) | 5                             |                      |               |
| Description of Accident/Loss  | REFER TO ATTACHMENT           |                      |               |
| Present Location:             | TORQUE 5 PTE LTD (KAKI BUKIT) |                      |               |

**COST OF CLAIMS**

|                                  | Amount          |
|----------------------------------|-----------------|
| Parts                            | 880.00          |
| Miscellaneous Items              | 310.00          |
| Labour                           | 200.00          |
| Paintwork Labour                 | 0.00            |
| Towing                           | 0.00            |
| <b>Gross Total (\$)</b>          | <b>1,390.00</b> |
| <b>+ GST 7.00% (\$)</b>          | <b>97.30</b>    |
| <b>Nett Amount (\$)</b>          | <b>1,487.30</b> |
| <b>+ Previous Estimates (\$)</b> | <b>2,605.45</b> |
| <b>Claim Total (\$)</b>          | <b>4,092.75</b> |

Generated using Merimen e-Claims Internet Estimation & Adjusting System

**REPAIR DETAILS****Reference**

**Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 21 Feb 2019)  
**Parts:** 143 TOYOTA AXIO 1.5 (A) (Catalogue:Merimen Singapore 1.0)  
**Labour:** Repairer's (Price-denominated Standard List)  
**Print Code:** (Unsubmitted, no print-code for SLD5018D)  
**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

**Estimates on Parts**

| No.                      | Qty | Part No. | Particulars                    | %Disc | %Depr | Amount           |
|--------------------------|-----|----------|--------------------------------|-------|-------|------------------|
| 1                        | 1   |          | *Radiator /                    | 0.00  | 0.00  | 195.00 *288.00 F |
| 2                        | 1   |          | *Condenser /                   | 0.00  | 0.00  | 180.00 *328.00 F |
| 3                        | 1   |          | *Condenser piping clips 2pcs X | 0.00  | 0.00  | *65.00 F         |
| 4                        | 1   |          | *Radiator top air guide /      | 0.00  | 0.00  | *65.00 F         |
| 5                        | 1   |          | *Front support top panel /     | 0.00  | 0.00  | 85.00 *90.00 F   |
| <b>Total Parts (S\$)</b> |     |          |                                |       |       | <b>880.00</b>    |

F=Franchise part.

Report was unsubmitted during this print-out.  
 Generated using **Merimen e-Claims IEAS**

Parts = 1485

S/N = 335

Labour = 1310

and Rep.  
 2/2/19.

p + s + L = \$ 3130

## Estimates on Miscellaneous Items

No Qty Particulars

Amount

Miscellaneous Items

|   |   |                     |  |        |
|---|---|---------------------|--|--------|
| 1 | 1 | ATF 1 litre         |  | 60.00  |
| 2 | 1 | Condenser oring set |  | 30.00  |
| 3 | 1 | Engine coolant      |  | 80.00  |
| 4 | 1 | Horn set            |  | 140.00 |

Sub Total (S\$) 310.00

## Estimates on Labour

No Particulars

Lab.Type

Amount

Labour Items

|   |                                                 |     |      |        |
|---|-------------------------------------------------|-----|------|--------|
| 1 | To R&R radiator, a/c condenser & refill a/c gas | New | 150. | 200.00 |
|---|-------------------------------------------------|-----|------|--------|

Gross Labour Cost (S\$) 200.00

Report was unsubmitted during this print-out.  
Generated using Merimen e-Claims IEAS

&lt; END OF ESTIMATES &gt;

# TAX INVOICE



## Torque 5

No. 8 Kaki Bukit Avenue 4  
 Premier @ Kaki Bukit #01-49/50/52/53/54  
 Singapore 415875

Invoice no : **IV-073823**  
 Date : 22/02/2019  
 Payment Term : 30 Days 信贷  
 Due date : 24/03/2019  
 Customer a/c no : 300-T044  
 Agent : SWEE HENG ( HP:97884456)  
 Page : 1 of 1  
 Remark : ORDER BY LESTER

Vehicle No (车牌) : **SLD 5018 D**  
 Your PO No :  
 Branch :

| Item     | Description                           | Qty | Unit Price | Discount | Amount     |
|----------|---------------------------------------|-----|------------|----------|------------|
| 1 TOYOTA | AY TOYOTA AXIO NRE161 RADIATOR ASSY   | 1   | S\$ 195.00 |          | S\$ 195.00 |
| 2 TOYOTA | AY TOYOTA AXIO NRE 161 CONDENSER ASSY | 1   | S\$ 180.00 |          | S\$ 180.00 |
| 3        | SET DISCOUNT                          |     | S\$        |          | S\$ -10.00 |
| 4 VALEO  | COOLANT MEYLE ANTIFREEZE              | 1   | S\$ 9.90   |          | S\$ 9.90   |
| 5        | PROMOTIONAL COOLANT                   |     | S\$        | 9.90     | S\$ -9.90  |

POSTED



1. Goods sold are not refundable or exchanged.
2. Late payment interest of 5% will be imposed if payment is not received by the due date.
3. Cheques are to be made to "EVERCOOL TRADING COMPANY LLP", kindly indicate the invoice no at the back of the cheque. For GIRO or TT, our account no is "712034875001", OCBC Bank, SWIFT code "OCBCSGSG", bank address: 65 Chulia Street OCBC Centre Singapore 049513.

Sub Total : **\$365.00**  
 GST7 % : **\$25.55**  
 Net Total : **\$390.55**

|                                                                                                                            |  |                                        |
|----------------------------------------------------------------------------------------------------------------------------|--|----------------------------------------|
| I confirmed that the item(s) is received in good condition.                                                                |  | Acknowledgement of<br>COD Payment 付款确认 |
| <br>Signature and company Stamp (签名与盖章) |  |                                        |

Authorised signatory :

EVERCOOL TRADING COMPANY LLP

For internal Use: ☐ Cash \$ ☐ Cheque \$ (Bank: DO-071288

Chq No: )OR- BY:





日美汽車私人有限公司

**JAE AUTO PTE LTD**

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710  
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:  
48A SUNGEI KADUT AVE SINGAPORE 729672  
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

WINDSCREEN GLASS  
Dept Direct: 6417 9791 / 6740 9929



Dept Direct: 6417 9794

Dept Direct: 6417 9795

Dept Direct: 6417 9796

Dept Direct: 6417 9793

Wiper blade: NWS (Nippon Wiper blade), Siliper (Made in Korea),  
Ferch (Made in Germany)  
Spark plug: Nippon Denso, NGK (Made in Japan)

TORQUE 5 PTE LTD  
BLK 8 KAKI BUKIT AVE 4 #01-52/53

PREMIER@KAKI BUKIT  
575643  
TEL : 64524457/64524865 FAX : 64524584  
ATTN : XIAN

TAX INVOICE : AR201902-07281  
DATE : 21/02/2019  
CUSTOMER ID : TOR003  
VEH REG. NO. : SLD5018D  
TERMS : 30 days  
PO NO. :  
PAGE NO. : Page 1 of 1  
CURR : S\$

| SQ | STOCKID                | DESCRIPTION       | StkLoc           | QTY | U/PRICE | AMOUNT |
|----|------------------------|-------------------|------------------|-----|---------|--------|
| 1  | T52119-12980<br>NKE165 | FRT BUMPER        | PA<br>PL4-E1-28  | 1   | 180.00  | 180.00 |
| 2  | T53205-52160<br>NKE165 | SUPPORT TOP PANEL | PA<br>PL2-F1-10B | 1   | 85.00   | 85.00  |

POSTED



SUB-TOTAL : 265.00  
ADD GST 7.00 % 18.55

E. & O.E

TOTAL AMOUNT S\$ : 283.55

[P] 21/02/2019 11:22:38AM

[E] 21/02/2019 11:15:02AM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.

Sales Executive: LAI

This is computer generated document.

No signature is required.



\*AR201902-07281\*

ORIGINAL

Goods Received in Good Order

*[Signature]*

Signature / Co Stamp / Date



日美汽車私人有限公司

**JAE AUTO PTE LTD**

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710  
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:

48A SUNGEI KADUT AVE SINGAPORE 729672  
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

WIPAC  
Dept Direct: 6417 9791 / 6745 9609



Dept Direct: 6395 9610



Dept Direct: 6395 9611

Dept Direct: 6417 9792



Dept Direct: 6417 9794



Dept Direct: 6417 9795



Dept Direct: 6417 9796

Dept Direct: 6417 9797

Wiper blade: NWB (Nippon Wiper blade), Siliper (Made in Korea),  
Forch (Made in Germany)  
Spark plug: Nippon Denso, NGK (Made in Japan)

TORQUE 5 PTE LTD  
BLK 8 KAKI BUKIT AVE 4 #01-52/53

PREMIER@KAKI BUKIT  
575643

TEL : 64524457/64524865 FAX : 64524584  
ATTN : XIAN

TAX INVOICE : AR201902-07278  
DATE : 21/02/2019  
CUSTOMER ID : TOR003  
VEH REG. NO. : SLD5018D  
TERMS : 30 days  
PO NO. :  
PAGE NO. : Page 1 of 1  
CURR : S\$

| SQ | STOCKID                | DESCRIPTION           | StkLoc           | QTY | UPRICE | AMOUNT |
|----|------------------------|-----------------------|------------------|-----|--------|--------|
| 1. | T53301-12B30<br>NKE165 | FRT BONET             | CC<br>CC12-C-01B | 1   | 220.00 | 220.00 |
| 2. | T53101-12D00<br>NRE161 | RAD GRILLE            | CC<br>CC12-I-06B | 1   | 160.00 | 160.00 |
| 3. | T53112-12300<br>NKE165 | FRT BUMPER LWR GRILLE | CC<br>CC12-I-06C | 1   | 110.00 | 110.00 |
| 4. | T81130-12J70<br>NKE165 | HEAD LAMP RH          | CC<br>CC12-D-08C | 1   | 300.00 | 300.00 |

POSTED



SUB-TOTAL : 790.00  
ADD GST 7.00 % 55.30

E. & O.E

TOTAL AMOUNT S\$ : 845.30

[P] 21/02/2019 11:22:54AM

[E] 21/02/2019 11:11:10AM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.

Sales Executive: LAI

This is computer generated document.

No signature is required.



\* AR 201902-07278 \*

Goods Received in Good Order

Signature / Co Stamp / Date

ORIGINAL



日美汽車私人有限公司

**JAE AUTO PTE LTD**

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710

TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:

48A SUNGEI KADUT AVE SINGAPORE 729672

TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

WINDSCREEN GLASS  
Dept Direct: 6417 9791 / 6745 9039



Dept Direct: 6305 9610

Dept Direct: 6305 9611

Dept Direct: 6417 9732



Dept Direct: 6417 9794

Dept Direct: 6417 9795

Dept Direct: 6417 9796

Dept Direct: 6417 9795

Wiper blade: NWB (Nippon Wiper blade), Siliper (Made in Korea)  
Forch (Made in Germany)  
Spark plug: Nippon Denso, NGK (Made in Japan)

TORQUE 5 PTE LTD  
BLK 8 KAKI BUKIT AVE 4 #01-52/53

PREMIER@KAKI BUKIT  
575643

TEL: 64524457/64524865 FAX: 64524584

ATTN: SAM 9277779

TAX INVOICE : AR201902-07904  
DATE : 22/02/2019  
CUSTOMER ID : TOR003  
VEH REG. NO. : SLD5018D  
TERMS : 30 days  
PO NO. :  
PAGE NO. : Page 1 of 1  
CURR : S\$

| SQ | STOCKID                    | DESCRIPTION | StkLoc           | QTY | U/PRICE | AMOUNT |
|----|----------------------------|-------------|------------------|-----|---------|--------|
| 1  | T16681-21030<br>NRE161-16" | AIR GUIDE   | CC<br>CC12-M-05B | 1   | 65.00   | 65.00  |

FOOTED



SUB-TOTAL : 65.00  
ADD GST 7.00 % 4.55  
TOTAL AMOUNT S\$ : 69.55

E. & O E

[P] 22/02/2019 10:43:13AM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

[E] 22/02/2019 10:25:07AM

JAE Auto Pte. Ltd.

Sales Executive: SAM

This is computer generated document.

No signature is required.



ORIGINAL

Goods Received in Good Order

Signature / Co Stamp / Date

## Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 1 March 2019 9:40 AM  
**To:** 'Torque 5 Assessment'; Guo Qiang (LKKAUTO); Admin A; SUR  
**Cc:** claims@torque5.com; sam.chang@torque5.com  
**Subject:** RE: SLD 5018 D - Finalisation And Parts Invoice .

Dear Lucas,

Confirmed finalize amount \$3130 before excess \$500 and GST @ 4 working days.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Torque 5 Assessment <assessment@torque5.com>  
**Sent:** Thursday, 28 February 2019 7:29 PM  
**To:** Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Cc:** 'Torque 5 Assessment' <assessment@torque5.com>; claims@torque5.com; sam.chang@torque5.com  
**Subject:** SLD 5018 D - Finalisation And Parts Invoice .

Hi Guo Qiang ,



Please kindly check the attach and confirm the finalise amount .

Thank You .

*Warmest Regards,*  
*Lucas Chow*  
Assessor | Motor Claims Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584

Mobile (65) 8131 6518



Email

[lucas.chow@torque5.com](mailto:lucas.chow@torque5.com)

Address

8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54  
Premier @ KB, Singapore 415875

[www.torque5.com](http://www.torque5.com)



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |                              |                                            |                                       |                                |                          |             |                                                               |
|--------------------------|------------------------------|--------------------------------------------|---------------------------------------|--------------------------------|--------------------------|-------------|---------------------------------------------------------------|
| Case                     | Notified                     | Est Submitted                              | Adj Assigned                          | Adj Rpt                        | Adj Submitted            | Ins Auth'ed | Status                                                        |
| Main                     | 18 Feb 2019                  | 18 Feb 2019                                | 18 Feb 2019                           | <b>S\$3,130.00</b>             | <b>S\$3,130.00</b>       |             | <b>Pending for Survey Report</b>                              |
|                          | <a href="#">Sendback Est</a> | 15:01<br><b>S\$2,435.00</b>                | 17:02<br><a href="#">Edit Adj Rpt</a> | <a href="#">Edit Estimates</a> | <a href="#">View Rpt</a> |             | <a href="#">Cancel Case</a>                                   |
| Supp #1                  | 21 Feb 2019<br>11:31         | 21 Feb 2019<br>11:33<br><b>S\$1,390.00</b> | 21 Feb 2019<br>11:33                  |                                |                          | (Combined)  | <b>Combined with Main</b><br><a href="#">Uncombine Suppl.</a> |

|      |           |               |           |                          |
|------|-----------|---------------|-----------|--------------------------|
| Main | Reference | Claim Details | Documents | <a href="#">Show All</a> |
|------|-----------|---------------|-----------|--------------------------|

### CLAIM SUBFOLDER DETAILS

|                   |                                                                                                                   |                        |                                                                              |
|-------------------|-------------------------------------------------------------------------------------------------------------------|------------------------|------------------------------------------------------------------------------|
| Insured:          | ZACCHAEUS SIEW YONG PAU, ID: S7176796E, Tel: +6598796781, Email: NOEMAIL                                          |                        |                                                                              |
| Vehicle Reg. No.: | SLD5018D                                                                                                          | Date of Loss:          | 17/02/2019 17:00 - :59<br>[31 Months and 28 Days From LTA Reg Date (Man Yr)] |
| Claim Type:       | OD / 1201900004704                                                                                                | Policy/Cover Note No.: | PNPV2018-00006213 (Comprehensive)                                            |
|                   |                                                                                                                   | Excess:                | S\$500.00                                                                    |
| Repairer:         | Torque 5 Pte Ltd (Kaki Bukit) No. 8 Kaki Bukit Ave 4,, #01-50, 415875 Kaki Bukit - Tel: 64524457                  |                        |                                                                              |
| Handling Insurer: | FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]                                         |                        |                                                                              |
| Adjuster:         | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 27/02/2019] |                        |                                                                              |
| Driver/Custodian: | ZACCHAEUS SIEW YONG PAU (47 / Male) , NRIC: S7176796E, Tel: +6598796781 Email: NOEMAIL                            |                        |                                                                              |

### ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

- FWD\_SG (22/02/2019): Alert - Adj Mandate Approved (S\$3545.00) - SLD5018D - Claim Handler: Lionel Tan
- FWD\_SG (22/02/2019): Alert - Adj Mandate Maintained - SLD5018D - Claim Handler: Lionel Tan
- FWD\_SG (21/02/2019): Alert - Adj Mandate Approved (S\$2265.00) - SLD5018D - Claim Handler: Lionel Tan

### ALL ASSOCIATED TASKS

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| Due Date    | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. |          |      |            |         |         |             |              |            |       |



## Claim Documents

SLD5018D (1201900004704)

OD

Feb 17 2019 5:00PM  
[ZACCHAEUS SIEW YONG PAU]  
Torque 5 Pte Ltd

Upload Documents Upload Photos Compose New Letter

View View in Browser ▼

### Assessment Reports

1 per page ▼ ☒

| No | Finalized On   | Torque 5 Pte Ltd (Kaki Bukit)     |  | Thumbnail | Print |
|----|----------------|-----------------------------------|--|-----------|-------|
| 1  | 18/02/19 15:01 | Repairer Estimates                |  | Load HTM  |       |
| 2  | 21/02/19 11:33 | Repairer Estimates Suppl. #1      |  | Load HTM  |       |
| No | Finalized On   | LKK Auto Consultants Pte Ltd (HQ) |  | Thumbnail | Print |
| 1  | 21/02/19 11:07 | Adjuster Immediate Advice         |  | Load HTM  |       |
| 2  | 22/02/19 09:32 | Adjuster Immediate Advice         |  | Load HTM  |       |

### Photos/Images

3 per page ▼ ☒

| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) |  | Thumbnail | Print                               |
|----|-----------------|-----------------------------------|--|-----------|-------------------------------------|
| 1  | 21/02/19 11:07  | General View                      |  | Load JPG  | <input checked="" type="checkbox"/> |
| 2  | 21/02/19 11:07  | General View                      |  | Load JPG  | <input checked="" type="checkbox"/> |
| 3  | 21/02/19 11:07  | General View                      |  | Load JPG  | <input checked="" type="checkbox"/> |
| 4  | 21/02/19 11:07  | General View                      |  | Load JPG  | <input checked="" type="checkbox"/> |
| 5  | 21/02/19 11:07  | General View                      |  | Load JPG  | <input checked="" type="checkbox"/> |
| 6  | 21/02/19 11:07  | General View                      |  | Load JPG  | <input checked="" type="checkbox"/> |
| 7  | 21/02/19 11:07  | General View                      |  | Load JPG  | <input checked="" type="checkbox"/> |
| 8  | 21/02/19 11:07  | General View                      |  | Load JPG  | <input checked="" type="checkbox"/> |
| 9  | 21/02/19 11:07  | General View                      |  | Load JPG  | <input checked="" type="checkbox"/> |
| 10 | 21/02/19 11:07  | General View                      |  | Load JPG  | <input checked="" type="checkbox"/> |
| 11 | 21/02/19 11:07  | General View                      |  | Load JPG  | <input checked="" type="checkbox"/> |
| 12 | 21/02/19 11:07  | General View                      |  | Load JPG  | <input checked="" type="checkbox"/> |
| 13 | 21/02/19 11:07  | General View                      |  | Load JPG  | <input checked="" type="checkbox"/> |
| 14 | 21/02/19 11:07  | General View                      |  | Load JPG  | <input checked="" type="checkbox"/> |
| 15 | 21/02/19 11:07  | General View                      |  | Load JPG  | <input checked="" type="checkbox"/> |
| 16 | 21/02/19 11:07  | General View                      |  | Load JPG  | <input checked="" type="checkbox"/> |
| 17 | 21/02/19 11:07  | General View                      |  | Load JPG  | <input checked="" type="checkbox"/> |
| 18 | 21/02/19 11:07  | General View                      |  | Load JPG  | <input checked="" type="checkbox"/> |
| 19 | 21/02/19 11:07  | General View                      |  | Load JPG  | <input checked="" type="checkbox"/> |
| 20 | 21/02/19 11:07  | General View                      |  | Load JPG  | <input checked="" type="checkbox"/> |
| 21 | 21/02/19 11:07  | General View                      |  | Load JPG  | <input checked="" type="checkbox"/> |
| 22 | 21/02/19 11:07  | General View                      |  | Load JPG  | <input checked="" type="checkbox"/> |
| 23 | 22/02/19 10:39  | Reinspection Photo                |  | Load JPG  | <input checked="" type="checkbox"/> |
| 24 | 22/02/19 10:39  | Reinspection Photo                |  | Load JPG  | <input checked="" type="checkbox"/> |
| 25 | 22/02/19 10:39  | Reinspection Photo                |  | Load JPG  | <input checked="" type="checkbox"/> |
| 26 | 22/02/19 10:39  | Reinspection Photo                |  | Load JPG  | <input checked="" type="checkbox"/> |
| 27 | 22/02/19 10:39  | Reinspection Photo                |  | Load JPG  | <input checked="" type="checkbox"/> |
| 28 | 22/02/19 10:39  | Reinspection Photo                |  | Load JPG  | <input checked="" type="checkbox"/> |
| 29 | 22/02/19 10:39  | Reinspection Photo                |  | Load JPG  | <input checked="" type="checkbox"/> |
| 30 | 22/02/19 10:39  | Reinspection Photo                |  | Load JPG  | <input checked="" type="checkbox"/> |



| Assessment Reports |                 |                                            | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|-----------------|--------------------------------------------|------------|-------------------------------------|
| No                 | Finalized On    | Torque 5 Pte Ltd (Kaki Bukit)              | Thumbnail  | Print                               |
| 31                 | 22/02/19 10:39  | Reinspection Photo                         | Load JPG   | <input checked="" type="checkbox"/> |
| 32                 | 22/02/19 10:39  | Reinspection Photo                         | Load JPG   | <input checked="" type="checkbox"/> |
| 33                 | 22/02/19 10:39  | Reinspection Photo                         | Load JPG   | <input checked="" type="checkbox"/> |
| 34                 | 22/02/19 10:39  | Reinspection Photo                         | Load JPG   | <input checked="" type="checkbox"/> |
| 35                 | 01/03/19 09:11  | Reinspection Photo                         | Load JPG   | <input checked="" type="checkbox"/> |
| 36                 | 01/03/19 09:11  | Reinspection Photo                         | Load JPG   | <input checked="" type="checkbox"/> |
| 37                 | 01/03/19 09:11  | Reinspection Photo                         | Load JPG   | <input checked="" type="checkbox"/> |
| 38                 | 01/03/19 09:11  | Reinspection Photo                         | Load JPG   | <input checked="" type="checkbox"/> |
| 39                 | 01/03/19 09:11  | Reinspection Photo                         | Load JPG   | <input checked="" type="checkbox"/> |
| 40                 | 01/03/19 09:12  | Photo After Spray                          | Load JPG   | <input checked="" type="checkbox"/> |
| 41                 | 01/03/19 09:12  | Photo After Spray                          | Load JPG   | <input checked="" type="checkbox"/> |
| 42                 | 01/03/19 09:12  | Photo After Spray                          | Load JPG   | <input checked="" type="checkbox"/> |
| 43                 | 01/03/19 09:12  | Photo After Spray                          | Load JPG   | <input checked="" type="checkbox"/> |
| Documentation      |                 |                                            | 1 per page | <input checked="" type="checkbox"/> |
| No                 | Finalized On    | FWD Singapore Pte. Ltd. (HQ)               | Thumbnail  | Print                               |
| 1                  | 18/02/19 17:00  | Status of Driver's Driving License - Valid | Load PDF   |                                     |
| No                 | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)          | Thumbnail  | Print                               |
| 1                  | 21/02/19 11:08  | MARK ESTIMATE                              | Load PDF   |                                     |
| 2                  | 22/02/19 09:33  | SUPPLEMENTARY                              | Load PDF   |                                     |
| 3                  | 04/03/19 10:44  | PARTS INVOICE                              | Load PDF   |                                     |

## Linked Accident Report Documents

| Assessment Reports |                |                               | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|----------------|-------------------------------|------------|-------------------------------------|
| No                 | Finalized On   | Torque 5 Pte Ltd (Kaki Bukit) | Thumbnail  | Print                               |
| 1                  | 18/02/19 11:10 | Accident Statement            | Load HTM   |                                     |
| Photos/Images      |                |                               | 3 per page | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Torque 5 Pte Ltd (Kaki Bukit) | Thumbnail  | Print                               |
| 1                  | 18/02/19 11:09 | Accident Photo                | Load JPG   | <input checked="" type="checkbox"/> |
| 2                  | 18/02/19 11:09 | Accident Photo                | Load JPG   | <input checked="" type="checkbox"/> |
| 3                  | 18/02/19 11:09 | Accident Photo                | Load JPG   | <input checked="" type="checkbox"/> |
| 4                  | 18/02/19 11:09 | Accident Photo                | Load JPG   | <input checked="" type="checkbox"/> |
| 5                  | 18/02/19 11:09 | Accident Photo                | Load JPG   | <input checked="" type="checkbox"/> |
| Documentation      |                |                               | 1 per page | <input checked="" type="checkbox"/> |
| No                 | Finalized On   | Torque 5 Pte Ltd (Kaki Bukit) | Thumbnail  | Print                               |
| 1                  | 18/02/19 11:10 | Sketch Plan                   | Load JPG   | <input checked="" type="checkbox"/> |
| 2                  | 18/02/19 11:10 | Sketch Plan #2                | Load JPG   | <input checked="" type="checkbox"/> |
| 3                  | 18/02/19 11:10 | Sketch Plan #3                | Load JPG   | <input checked="" type="checkbox"/> |

## Documents Checklist

| DOCUMENTS CHECKLIST                          | Reset | Save | Print |
|----------------------------------------------|-------|------|-------|
| There are no document checklists configured. |       |      |       |

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Repairer ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower 4  
Singapore 038986

Our File No: CS/FWD19003095/GVD3S2

Date: 04/03/2019

## REFERENCE

Insured/Claimant: ZACCHAEUS SIEW YONG PAU Policy No: PNPV2018-00006213  
Date of Loss: 17/02/2019 Nature of Claim: OD Claim No: 1201900004704

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLD5018D  
Make & Model: TOYOTA AXIO, 1.5 (A) Engine No: 2NR8568349  
Reg. Date: 20/06/2016 (Man. Year: 2015) Chassis No: NRE1610014379  
Colour: Black Odometer: 70869 km  
Engine Capacity: 1496 cc  
Market Value/New Car Price: S\$55,000.00  
Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 175/65R15 Rear Tyre Size: 175/65R15  
Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm  
Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                      | Repairer's      | Adjuster's      | Difference      | Diff %       |
|-------------------------------------|-----------------|-----------------|-----------------|--------------|
| Parts                               | 1,900.00        | 1,495.00        | 405.00          | 21.32        |
| Miscellaneous Items                 | 395.00          | 335.00          | 60.00           | 15.19        |
| Labour                              | 1,530.00        | 1,300.00        | 230.00          | 15.03        |
| Paintwork Labour                    | 0.00            | 0.00            | 0.00            |              |
| Towing                              | 0.00            | 0.00            | 0.00            |              |
| <b>Calculated Gross Total (S\$)</b> | <b>3,825.00</b> | <b>3,130.00</b> | <b>695.00</b>   | <b>18.17</b> |
| <b>- Excess (S\$)</b>               | <b>0.00</b>     | <b>500.00</b>   | <b>-500.00</b>  |              |
| <b>(S\$)</b>                        | <b>3,825.00</b> | <b>2,630.00</b> | <b>1,195.00</b> | <b>31.24</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>       | <b>267.75</b>   | <b>184.10</b>   | <b>83.65</b>    | <b>31.24</b> |
| <b>Nett Amount (S\$)</b>            | <b>4,092.75</b> | <b>2,814.10</b> | <b>1,278.65</b> | <b>31.24</b> |

## INSPECTION

Date of Assignment: 18/02/2019 Present Location: Torque 5 Pte Ltd (Kaki Bukit)  
Torque 5 Pte Ltd (Kaki Bukit)  
Date Inspected: 20/02/2019 Inspected At: No. 8 Kaki Bukit Ave 4,, #01-50  
Singapore 415875  
Estimated Period of Repair: 4.0 days

Adjuster: XING GUO QIANG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Report generated on 03/04/2019 at 10:00 AM

## REPAIR DETAILS

### Reference

|                      |                                                                                                                                                                              |                                                       |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|
| <b>Part Source:</b>  | MRM-SG                                                                                                                                                                       | Version: 1.0 (Last Synchronised: 04 Mar 2019)         |
| <b>Parts:</b>        | 143                                                                                                                                                                          | TOYOTA AXIO 1.5 (A) (Catalogue:Merimen Singapore 1.0) |
| <b>Labour:</b>       | Repairer's                                                                                                                                                                   | (Price-denominated Standard List)                     |
| <b>Print Code:</b>   | (Unsubmitted, no print-code for SLD5018D)                                                                                                                                    |                                                       |
| <b>Validity:</b>     | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |                                                       |
| <b>Further Info:</b> | Items/values not in reference catalogue are prefixed with an asterisk *.                                                                                                     |                                                       |

### Recommended Parts

| No.                      | Qty | Part No. | Particulars                    | Condition     | Repairer's      | Amount          |
|--------------------------|-----|----------|--------------------------------|---------------|-----------------|-----------------|
| 1                        | 1   |          | *BONNET                        | Buckled       | 220.00 F        | *220.00 F       |
| 2                        | 1   |          | *RADIATOR GRILLE               | Broken        | 160.00 F        | *160.00 F       |
| 3                        | 1   |          | *FRONT BUMPER                  | Deformed      | 180.00 F        | *180.00 F       |
| 4                        | 2   |          | *FRONT BUMPER RETAINER (LH+RH) | Not Necessary | 50.00 F         | *- F            |
| 5                        | 1   |          | *FRONT BUMPER LOWER GRILLE     | Broken        | 110.00 F        | *110.00 F       |
| 6                        | 1   |          | *HEAD LAMP (RH)                | Cracked       | 300.00 F        | *300.00 F       |
| <b>Supplementary #1</b>  |     |          |                                |               |                 |                 |
| 7                        | 1   |          | *Radiator                      | Cut           | 285.00 F        | *195.00 F       |
| 8                        | 1   |          | *Condenser                     | Bent          | 375.00 F        | *180.00 F       |
| 9                        | 1   |          | *Condenser piping clips 2pcs   | Not Necessary | 65.00 F         | *- F            |
| 10                       | 1   |          | *Radiator top air guide        | Deformed      | 65.00 F         | *65.00 F        |
| 11                       | 1   |          | *Front support top panel       | Buckled       | 90.00 F         | *85.00 F        |
| <b>Total Parts (S\$)</b> |     |          |                                |               | <b>1,900.00</b> | <b>1,495.00</b> |

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

| No                         | Qty | Particulars                              | Repairer's | Amount |
|----------------------------|-----|------------------------------------------|------------|--------|
| <b>Miscellaneous Items</b> |     |                                          |            |        |
| 1                          | 1   | FRONT BUMPER CLIP SET<br>(NECESSARY)     | 45.00      | 45.00  |
| 2                          | 1   | FRONT NUMBER PLATE & CASING<br>(CRACKED) | 40.00      | 40.00  |
| <b>Supplementary #1</b>    |     |                                          |            |        |
| 3                          | 1   | ATF 1 litre<br>(NOT NECESSARY)           | 60.00      | 0.00   |
| 4                          | 1   | Condenser oring set<br>(NECESSARY)       | 30.00      | 30.00  |
| 5                          | 1   | Engine coolant<br>(NECESSARY)            | 80.00      | 80.00  |
| 6                          | 1   | Horn set<br>(CUT)                        | 140.00     | 140.00 |
| Sub Total (S\$)            |     |                                          | 395.00     | 335.00 |

## Recommended Labour

| No                      | Particulars                                          | Lab.Type | Repairer's | Amount   |
|-------------------------|------------------------------------------------------|----------|------------|----------|
| <b>Labour Items</b>     |                                                      |          |            |          |
| 1                       | TO CHECK WIRING & LIGHTING SYSTEM & FOCUS HEAD LAMP  | New      | 40.00      | 20.00    |
| 2                       | TO PERFORM ANTI-RUST, UNDERCOATING ON AFFECTED AREAS | New      | 30.00      | 30.00    |
| 3                       | TO REPAIR,REPLACE & REALIGN DAMAGED AREAS            | New      | 660.00     | 600.00   |
| 4                       | TO SPRAY PAINTING ON AFFECTED AREAS                  | New      | 600.00     | 500.00   |
| <b>Supplementary #1</b> |                                                      |          |            |          |
| <b>Labour Items</b>     |                                                      |          |            |          |
| 5                       | To R&R radiator, a/c condenser & refill a/c gas      | New      | 200.00     | 150.00   |
| Gross Labour Cost (S\$) |                                                      |          | 1,530.00   | 1,300.00 |

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;