

## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Wednesday, 20 February 2019 5:36 PM  
**To:** 'Edwin Abcede Caina'  
**Cc:** 'Don Bong Kiong Hua'; 'Tay Jian Ye'; Admin A; SUR  
**Subject:** RE: SLK6865G-for survey

Dear Edwin,

As instructed by our client, please proceed to repair the insured vehicle **SLK 6865G (Excess \$ 500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Edwin Abcede Caina [mailto:edwin.caina@cyclecarriage.com.sg]  
**Sent:** Wednesday, 20 February 2019 8:54 AM  
**To:** Admin A <admin-a@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>  
**Cc:** Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>  
**Subject:** FW: SLK6865G-for survey

Officer in Charge,

May we follow up the authorization to repair on the above mentioned vehicle.

Thank you,

---

**From:** Pauline Soh [mailto:pauline\_soh@sg.msig-asia.com]  
**Sent:** Tuesday, 19 February, 2019 9:10 AM  
**To:** Edwin Abcede Caina; Claims  
**Cc:** Don Bong Kiong Hua; Tay Jian Ye  
**Subject:** RE: SLK6865G-for survey

Hi Edwin

LKK surveyor will be attending this case.

Pauline Soh

Senior Admin Officer, Claims Services

D: +65 6594 2537 | F: +65 6225 7402 | [pauline\\_soh@sg.msig-asia.com](mailto:pauline_soh@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

---

**From:** Edwin Abcede Caina [<mailto:edwin.caina@cyclecarriage.com.sg>]

**Sent:** Tuesday, 19 February, 2019 8:41 AM

**To:** Claims <[claims@sg.msig-asia.com](mailto:claims@sg.msig-asia.com)>

**Cc:** Don Bong Kiong Hua <[kionghua.bong@cyclecarriage.com.sg](mailto:kionghua.bong@cyclecarriage.com.sg)>; Tay Jian Ye <[jianye.tay@cyclecarriage.com.sg](mailto:jianye.tay@cyclecarriage.com.sg)>;

Pauline Soh <[pauline\\_soh@sg.msig-asia.com](mailto:pauline_soh@sg.msig-asia.com)>

**Subject:** RE: SLK6865G-for survey

Officer in Charge,

Just a reminder that our client vehicle will be in by today.

Thank you

---

**From:** Edwin Abcede Caina

**Sent:** Friday, 15 February, 2019 10:18 AM

**To:** 'claims@sg.msig-asia.com'

**Cc:** Don Bong Kiong Hua; Tay Jian Ye

**Subject:** SLK6865G-for survey

Motor Claims,

Please help us to arrange surveyor vehicle will be in at our workshop on Tuesday in the afternoon (19.02.2019)

Thank you

Best Regards,

Edwin Caina

Advisor- Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 • <https://protect2.fireeye.com/url?k=ead96d40-b6caf5d6-eade6115-0cc47a6d1990-7938d58c84269965&u=http://www.cyclecarriage.com.sg/>

A member of the Jardine Cycle & Carriage Group

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.