

Jia Le (LKK Auto)

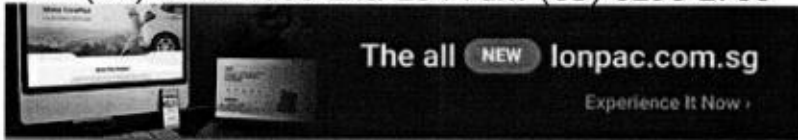
From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 23 July 2019 12:37 PM
To: Jia Le (LKK Auto); MT_Claim_SG
Subject: RE: Our ref: 18/19/19/VC00/021434 Acc Inv GBB9075R & SHC8179E on 18/02/19 [External General]

Lonpac External - General

Dear Jia Le

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Friday, 19 July, 2019 2:18 PM
To: MT_Claim_SG
Cc: ONG LI LI
Subject: RE: Our ref: 18/19/19/VC00/021434 Acc Inv GBB9075R & SHC8179E on 18/02/19 [External General]

Lonpac Ref: **18/19/19/VC00/021434**

LKK Ref: CC4/LPC19003081/Ddb3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 20/02/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured driver was turning into main road. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**CHUNNI MOTOR WORK PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$17,447.48	\$ 9,255.50
2. Loss of Rental (8days x \$100.00)	\$ 854.24	\$ 954.24 (8days x \$119.28)
3. Loss of Income (2days x \$50)	\$ 100.00	\$ 100.00 (2days x \$50)
4. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$18,403.72	\$10,311.74

**06days recommendation for repair + 1sun + 1PRS = 8days

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, 9 April 2019 2:12 PM

To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>

Subject: RE: Our ref: 18/19/19/VC00/021434 Acc Inv GBB9075R & SHC8179E on 18/02/19 [External General]

Lonpac External - General

Dear Shu Pei/Poh Kin

Please see attached for your handling.

Again, please remind workshop to send correspondences to your office directly.

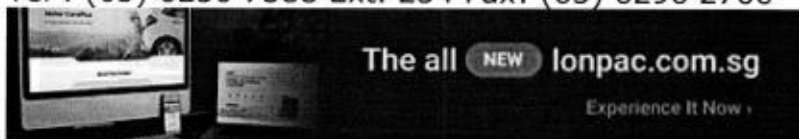
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: ONG LI LI

Sent: Thursday, 21 February, 2019 9:05 AM

To: Shu Pei (LKKAUTO)

Cc: MT_Claim_SG; Admin A; Poh Kin (LKKAUTO)

Subject: RE: Our ref: 18/19/19/VC00/021434 Acc Inv GBB9075R & SHC8179E on 18/02/19 [External General]

Lonpac External - General

Dear Shu Pei

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Wednesday, 20 February, 2019 6:52 PM
To: ONG LI LI; GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Poh Kin (LKKAuto)
Subject: RE: Our ref: TBA Acc Inv GBB9075R & SHC8179E on 18/02/19 [External General]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8179E at M/s Chunni Motor Work Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 19 February 2019 11:30 AM
To: 'ONG LI LI' <long@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our ref: TBA Acc Inv GBB9075R & SHC8179E on 18/02/19 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315



From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Monday, 18 February 2019 3:41 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; chunnimotor@gmail.com
Subject: Our ref: TBA Acc Inv GBB9075R & SHC8179E on 18/02/19 [External General]

Lonpac External - General

Without Prejudice

Dear Lynn/Irene

We refer to your fax today.

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Catherine/Nivitha

FYA (see attached).

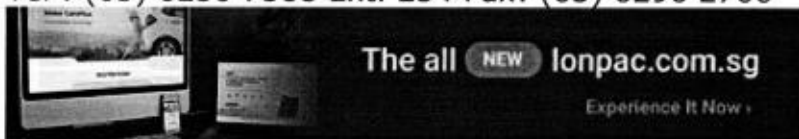
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

18/19/19/VLEC/021434

Your Ref : GBB 9075R

Our Ref : SHC 8179E

Wong Kok Wai c/o

CHUNNI MOTOR WORK PTE LTD

Blk 10 Ang Mo Kio Industrial Park 2A

#03-19 AMK AutoPoint

Singapore 568047

Date : 28/03/19



The Motor Claims Department

Lompac Insurance Bhd

300 Beach Road

#17-04/07 The Concourse

Singapore 199555

WITHOUT PREJUDICE

Dear Sir / Madam,

RE: ACCIDENT INVOLVING SHC 8179E / GBB 9075R On 18.02.2019

ALONG Choa Chu Kang North 7 T Junction of Choa Chu Kang Cres

I am the owner/hirer of motor vehicle/taxi, SHC 8179E, which was involved in the above-mentioned accident.

The motor vehicle/taxi was surveyed by your appointed appraiser at the premises of M/S CHUNNI MOTOR WORK PTE LTD. The accident was caused by your insured's negligent driving and or management of his vehicle. Therefore, I am claiming damages and losses sustained by me against you in connection with the accident based on the appraiser's recommendation.

Our claim is as follows:

1) Cost of Repair	S\$ 9,255.50
2) Loss of Rental	S\$ 954.24 (\$119.28 x 8 days)
3) Loss of Income	S\$ 100.00 (\$50 x 2 days)
4) GIA Report Fee	S\$
5) LTA Search Fee	S\$ 2.00
6) Survey Report Fee	S\$
	<u>S\$ 10,311.74</u>

We enclose herewith the following relevant supporting documents :

- a) Authorisation Letter
- b) Final repair bill(s)
- c) LTA Search
- d) GIA report(s)
- e) Insurance Certificate

Kindly look into the matter and revert as soon as possible. Thank you.

Yours faithfully

Kary

Attached are 1234

LETTER OF AUTHORITY

To Whom It May Concern :

ACCIDENT INVOLVING SHC 8179E / GBB 9075R

ALONG Choa Chu Kang North 7 T Junction ON 18.02.2019
of Choa Chu Kang Cres

I, Wong Kok Wai, NRIC NO. S 1627763J of
Blk 513 Choa Chu Kang St 51 #03-40 Singapore 680513

Owner/hirer of motor vehicle Registration No SHC 8179E, insured by
Ms First Capital Insurance Ltd under Policy No. D-18088937MFSH

do hereby authorize M/s **Chunni Motor Work Pte Ltd** as my authorized representative to write,
negotiate and settle claim on my behalf in my claim against the owner and/or Motor Vehicle
Registration No. GBB 9075R in respect of the above mentioned accident. I also
hereby authorize that the agreed settlement sum (cost of repair, loss of use, earnings and rental,
Survey report fee, LTA fee & GIA report fee) be made in favour of my representative, M/s
Chunni Motor Work Pte Ltd and that the said payment be forwarded to them as full and final
discharge of my claim.

Dated : 18.02.2019

Signature : 
(Company's chop if necessary)



LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VC00/021434

DATE : 23 JULY 2019


DISCHARGE VOUCHER

I/We, COMFORT TRANSPORTATION PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBB 9075R the sum of Singapore Dollar Ten Thousand Three Hundred Eleven and Cents Seventy-Four Only (\$10,311.74) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHC 8179E and GBB 9075R on 18 February 2019 along CHOA CHU KANG NORTH 7 AND CHOA CHU KANG CRES.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ JIN DIING FOODSTUFF SUPPLIER PTE LTD AND/OR GUO CHUANGHONG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **CHUNNI MOTOR WORK PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


Signature of vehicle owner /Date
COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

.....
Name of vehicle owner /Date

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

CHUNNI MOTOR WORK
PTE LTD

TAX INVOICE

WONG KOK WAI APT BLK 513 CHOA CHU KANG ST 51 #03-40 SINGAPORE 680513	VEHICLE NO	DATE
	SHC 8179 E	25.03.2019
	MAKE	INVOICE NO
	HYUNDAI	9536
	MODEL	ACC DATE/TIME
	I40	18.02.2019 @ 04:40 HRS

Cost of Repair \$ 8,650.00

Sub-total \$ 8,650.00

Add : 7 % - GST \$ 605.50

Total \$ 9,255.50

(SINGAPORE DOLLARS: NINE THOUSAND TWO HUNDRED AND FIFTY FIVE AND
CENTS FIFTY ONLY)



Our Ref: CT19020499

Date: 21 February 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	18/02/2019 @ 04:40 hrs
ALONG	CHOA CHU KANG NORTH 7 AND CHOA CHU KANG
	CRES
INVOLVING	GBB9075R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8179E** (the "Taxi"). The Taxi was hired to **WONG KOK WAI IC NO S1627763J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$119.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's Insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SAC 8179E

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
11/02/19	mm 84✓	481466	2295	0600	0253
12/2/19	ny	481810	344	0400	1614
12/2/19	mm 84-44X40✓	482039	2287	1620	0233
13/2/19	ny	482405	356	0400	1605
14/2/19	ny	482753	348	0400	1649
15/2/19	ny	483114	360	0400	1554
16/2/19 - Sat	Abel/ Abdul	483441	327.5	1600	0400
16/2/19	ny	483700	256	0400	1557
16/2/19 - (Sun)	Abel/ Abdul	484039	339.5	1600	0440
17/2/19	ny	484246	207	1100	1739

SNC 8179E

[illegible]

Invoice

<https://www.giarmc.org.sg/claims/index.cfm?fusebox=MTRsas&fu...>**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-025098
Date of Request: 18/02/2019

Your Ref No: Online Purchase

Soon Hock Motor Pte Ltd
Blk 10 Ang Mo Kio Industrial Park 2A
#01-05/06 AMK Autopoint
Singapore 568047

Dear Sir/Madam,

Enquiry Date: 18/02/2019
Enquiry By: Chris Lim Gan Koon
TP Vehicle No.: GBB9075R
Accident Date: 18/02/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBB9075R	Lompac Insurance Bhd	14/09/2018-13/09/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Invoice

<https://www.giarmc.org.sg/claims/index.cfm?fusebox=MTRsas&fu...>**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-025098
Date of Request: 18/02/2019

Your Ref No: Online Purchase

Soon Hock Motor Pte Ltd
Blk 10 Ang Mo Kio Industrial Park 2A
#01-05/06 AMK Autopoint
Singapore 568047

Dear Sir/Madam,

Enquiry Date: 18/02/2019
Enquiry By: Chris Lim Gan Koon
TP Vehicle No: GBB9075R
Accident Date: 18/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You,

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque