

INS. CASE OWNER:

CC 3, EQ 1900 3079, Kpa39

LKR:
IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II : \$5

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

HP:

D.O.A.:

Nature of Accident:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handle Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: \$5 (days) Reduction: % Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability: % (w) (Agreed / Assessed) BOLA S/N No.:

Repair Cost: \$5

Loss of Rental (LOR): \$5 (days)

Loss of Use (LOU): \$5 (\$ x days)

Loss of Income (LOI): \$5 (\$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: \$5

Medical: \$5

Disbursement: \$5 (e.g. Tow/Independent)

Legal Cost: \$5

Total: \$5 Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: \$5

Name 1:

Payee 2: (Strike if N.A.) \$5

Name 2:

Payee 3: (Strike if N.A.) \$5

Name 3:

1) Claim status: Normal/Reject/Private Settlement (w)

2) Report Format: TP/6-w

3) Survey fee:

COPY SENT 31/10/19

Surveyor: KAMIN

REF:

ASSIGNMENT

From _____ Date: _____

Estimated Cost: _____

OD / TP / IWS / TPRES / ODRES / EVA / INV / MV

To Insured Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Vch: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

<input type="checkbox"/>	<input type="checkbox"/>
NIS	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal or Market Value: _____

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repair: 2 days Rep.: Yes or No

Lum Surv: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SH 9244L Yr Regn: 13 Dec 2017

Type: M. Car / M. Cycle / Bus / Van / Lorry / T. Prime Mover /

Truck / Trailer

Make: Honda 24 cc: 1685Colour: Blue A/C: Ins d / Sid / IN / NASp. Reading: 188392 T/Radio: Ins d / Sid / IN / NA

Eng No: _____

Ch No: KMHLB414AH 4098596Gen. Cond: Good / Poor / Poor / BurntSteering: Inord / Jammed / Leaked / Burnt orBrake: Inord / Jammed / Leaked / Burnt orMod: Nil / S/Rim / STD / Rim orTyre Size: F: 205 / 60R16BS / DUN / EXNOVA / GY / FS / LIZA / MIC / QHTSU / PIR / SUMI /
TOYO / YOKO or Han / Wk.

Front _____ Rear _____

R/Bal: 7 mm R/Bal: 7 mmL/Bal: 7 mm L/Bal: 7 mmD.O.A. 15/2/19 D.O.I. 18/2/19Survey held at C D G E (Loyang)

Des. of Damages: Frl / Rear / O/S / NIS / UIC / Rooltop or

Rear o/s

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP #1815-46 (Total \$583.60 / 24%) EQ
PIP

Date/Time, File Pass to?

☐ : Prel. Report1) _____
Date/Time, File Return to?☐ : Final Report

2) _____

Report Format: _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ Site Insp IS☐ Interview IS☐ Tech. Insp IS

Survey Fee: _____

Transportation: _____

S + RS IS

Photo: _____

Other: _____



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1 #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/EQI19003079/Kpa3

Date: 20/02/2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SH 9244L

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 18/02/2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	2,399.06
Revised Estimate Amount	: S\$	1,815.46
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	1,815.46
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear O/S portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SH 9244L

DATE 16/2/2019 9:56

MAKE :

MODEL : HYUNDAI i40

Larry

EQ

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper <i>Rebrand</i>			\$ 553.00	
	Rear Bumper Reinforcement <i>✓</i>			\$ 428.40	
	Rear Bumper Reinforcement Bracket (LH/RH) <i>2/1 X 500 mm</i>		80.30	\$ 160.60	
	Rear Bumper Clip 10 pcs <i>✓</i>			\$ 22.00	
	Rear Bumper Bracket <i>X 500</i>		\$ 35.60	\$ 71.20	
	Rear Bumper Sponge <i>✓</i>			\$ 103.50	
	Rear Bumper Under Cover <i>X 500</i>			\$ 228.00	

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SH 9244L

DATE 16/2/2019 9:56

MAKE :

MODEL : HYUNDAI i40

Larry

EQ

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper ✓			\$ 553.00	
	Rear Bumper Reinforcement ?			\$ 428.40	
	Rear Bumper Reinforcement Bracket (LH/RH) ?		\$ 80.30	\$ 160.60	
	Rear Bumper Clip 10 pcs ✓			\$ 22.00	
	Rear Bumper Bracket ?		\$ 35.60	\$ 71.20	
	Rear Bumper Sponge ?			\$ 103.50	
	Rear Bumper Under Cover ✕			\$ 228.00	

Team:	ARC Repair TP(CLS0)1	JOB CARD	Sales Order:	JC NO.: 305269323
CUSTOMER	COMFORT TRANSPORTATION PTE LTD VARS	REGN NO.:	SH 9244L	MILEAGE
MS	7010045	MAKE:	HYUNDAI	FUEL
CUSTOMER NO.	383 SIN MING DRIVE	MODEL	I-40	E. 1/2 F
ADDRESS	Singapore SINGAPORE 575717	YR OF MANU.	13.12.2017	DATE/TIME IN 15.02.2019 14:35
(P)	65508755	CHASSIS CODE	KMHLB41UMHU098596	TARGET DATE
(P)				COMPLETION DATE/TIME
COUNT CARD NO.				

Accident Date: 15.02.2019	JOB DESCRIPTION	
NATURE: 3P 15.02.2019		
S/NO	LABOR CODE	DESCRIPTION
	EQ - Rear	FRONT
	LEE/	LEFT SIDE
		RIGHT SIDE
		REAR

CHECKED & PASSED OUT BY:		
SERVICE ADVISOR		CUSTOMER'S SIGNATURE
Acknowledgement Slip	Exit Pass	
Vehicle No.: SH 9244L	Vehicle No.: SH 9244L	
Signature/Date	Name of Service Advisor	Date
returned to Service Reception upon collection	To be kept by Security Guard	

Our Job Ref No : 305269323
Date : 21. Feb. 2019

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive, Singapore 508989
Fax: 6546 8156


FINALIZATION FORM


To : LKK Fax :
Attn : KALVIN
Vehicle Reg No. : SH 9244L Date of Accident: 15. Feb. 2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ GBH6809D
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$1,385.46
 - (b) Labour Charges \$430.00
 - Total for Part-By-Part Repair Cost \$1,815.46
 - (c.) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: _____
Final Lumpsum Repair cost _____
3. Estimated normal period for repairs: 2 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and
finalized amount

Signature : 
Name : Larry Ng
Tel : 6214 8316
Fax : 6546 8156

Signature : 
Name : Kohn
Date : 21/2/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

Date: 21.02.2019

REPAIR ESTIMATE

Time: 08:55:36

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305269323
 REGN NO : SH 9244L
 MILEAGE : 0000000000
 MAKE : HYUNDAI
 MODEL : I-40
 DATE OF REGN : 13.12.2017
 DATE/TIME IN : 15.02.2019 14:35
 ACCIDENT DATE : 15.02.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0579-G	I40VC COVER ASSY-RR BUMPE	1	553.00	20.00	442.40
0002 04-01-0103-1150-A	I40VC PROTECTOR MAT	1	50.00		50.00
0003 09-01-9999-0068-A	HYUNDAI REVERSE SENSOR AS	1	135.70	0.20	135.70
0004 04-01-0101-0111-G	HYUNDAI BUMPER COVER CLIP	10 L	22.00	20.00	17.60
0005 04-01-0103-0739-G	I40VC ABSORBER-RR BUMPER	1	103.50	20.00	82.80
0006 04-01-0103-0740-G	I40VC BEAM-RR BUMPER#	1	428.40	20.00	342.72
0007 04-01-0103-0743-G	I40VC STAY-RR BUMPER RH	1	80.30	20.00	64.24

SUB-TOTAL : 1,135.46

JOB NATURE

0000 L	ADVERTISEMENT - Rear Bumper	50.00
0001 L	ADVERTISEMENT - Rear Fenders LH/RH	200.00
0002 PB	PANEL BEATING	200.00
0003 23-502	SPRAYPAINT ON AFFECTED AREA	200.00

COMFORTDELGRO ENGINEERING PTE LTD

Date: 21.02.2019

Time: 08:55:36

REPAIR ESTIMATE

Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305269323
REGN NO : SH 9244L
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 13.12.2017
DATE/TIME IN : 15.02.2019 14:35
ACCIDENT DATE : 15.02.2019

JOB / PARTS DESCRIPTION	QTY	IND	UNIT-PRICE	DISC%	AMOUNT
0004 L REMOVE/REFIX REVERSE SENSOR	30.00				

SUB-TOTAL : 680.00

TOTAL : 1,815.46

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

Mei Kwan (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 8 October, 2019 10:41 AM
To: Mei Kwan (LKKAuto)
Cc: Hsiao Tong (LKKAuto); Admin A; jaime tay
Subject: RE: Direct Settlement - Accident Involving GBH6809D (OI : EQI - DM19HO00927-JT) AND SH9244LL (TP : LKK REF - CC3/EQI19003079/Kpa3) on 15/02/2019
Attachments: GBH6809D.pdf
Categories: HMK

Dear Mei Kwan

Attached insured's accident report for your attention.
Claim handler for this case is Jaime.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, October 8, 2019 10:20 AM
To: Joel Goh
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving GBH6809D (OI : EQI - TBA) AND SH9244LL (TP : LKK REF - CC3/EQI19003079/Kpa3) on 15/02/2019

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Friday, 25 October 2019 3:55 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: T 0219 / SH 9244L / JW(st) *Our Ref: CC3/EQ19003079/Kpa3 [ACCIDENT INVOLVING GBH 6809D(EQ) AND SH 9244L ON 15/02/2019]
Attachments: 0511_001.pdf

Dear Ms chew

We refer below mail.

We are pleased to inform that your client had fully settled our property damage claim. Please find the attached letter of settlement for your record and retention.

Thank you,

Best Regards
Jim Wong
Claims Dept / ComfortDelgro Engineering Pte Ltd



Think Before Printing

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 25 October 2019 11:10 AM
To: Jim Wong See Pah <jimwong@cdge.com.sg>
Subject: Your Ref: T 0219 / SH 9244L / JW(st) *Our Ref: CC3/EQ19003079/Kpa3 [ACCIDENT INVOLVING GBH 6809D(EQ) AND SH 9244L ON 15/02/2019]

Your Ref: **T 0219 / SH 9244L / JW(st)** Without Prejudice
Our Ref: CC3/EQ19003079/Kpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH 6809D(EQ) AND SH 9244L ON 15/02/2019

We refer to the above matter.

We propose settlement at a global sum of \$2,600.00(all-in).

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

LETTER OF ACCEPTANCE

To ComfortDelGro Engineering pte Ltd
59, Loyang Drive
Singapore 508969
Attn: Claims Department

ACCIDENT INVOLVING SH 9244L AND GBH 6809D ON 15.02.2019
REPAIR JOB NO: 305269323 INVOICE NO: 91427410

- I, Saravanan Srinivasan (NRIC / W/Permit No: S9731286L), owner/driver of vehicle bearing Registration No GBH 6809D at the material time of accident hereby agree to pay the total amount of **S\$2,500.00** in full and final settlement of the taxi claims for SH 9244L. It is noted that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claims (if any) of the taxi drivers.
- I also agree and accept the schedule of payments as detailed below:-

Schedule Date	Amount	Payment Date	Receipt No.	Remarks
31/05/19	S\$500.00	31.5.2019	175425	
01/07/19	S\$500.00	01.07.19	Thru TT	
31/07/19	S\$500.00	05.08.19	Thru TT	
30/08/19	S\$500.00	05.09.19	Thru TT	# 8913 (TT on 03/09/19)
30/09/19	S\$500.00	03.10.19	Thru TT	# 7973 162447
			(Final)	
			G 3/10/19	
TOTAL	S\$2,500.00			

Signature : [Signature]

Name : SARAVANAN SRINIVASAN
Driver/Owner

Date : 31 05 19

Tel No.Home: -

HP : 9831 5358

Address : 9B Boun Hong Road #09-509
(165009)

Approved By:

Signature : [Signature]
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Name : KARAN
For ComfortDelGro Engineering Pte Ltd
DID : 6214 8736 FAX:- 6214 1843

Date : 31/05/19

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Our Ref : T 0219 / SH 9244L /JW(st)
Your ref : _____
Date : 25-Feb-19

EQ Insurance Company Limited
5 Maxwell Road, MND Complex
#17-00 Tower Block
Singapore 069110

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 8755

www.cdge.com.sg

Company Registration No: 192000000

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
363 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
611 Yishun Industrial Park A
Singapore 768732

Attn : **Motor Claims Department**

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 9244L YOUR INSURED GBH6809D
AND OTHER _____ ON 15.02.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SH 9244L which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving GBH6809D we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,942.54
2	<u>5</u> days Loss of Rental @ <u>\$ 117.00</u> per day	\$ 585.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 2,535.03

HIRER'S CLAIM

7	<u>5</u> days Loss of Income @ <u>\$ 80.00</u> per day	\$ 400.00
Total Claims:		\$ 2,935.03

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.
b) LTA search slip/s of : GBH6809D
c) GIA / Police report/s of : SH 9244L
d) Letter of authority from owner / hirer / operator
() Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
() Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGI 40 SH9244L , GBH6809D
AYE TWDS CITY

ON 15-Feb-19 08:20

I / We

SAREMAN B SARKAWI

(Hirer) NRIC No.:

S1315672G

and/or

(Relief) NRIC No.:

Taxi Number

SH9244L

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

15-Feb-2019

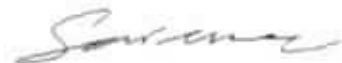
Name of Hirer

SAREMAN B SARKAWI

Hirer NRIC

S1315672G

Signature :



Address

367A TAMPINES STREET 34 #09-113
521367

Contact No.

93527417

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010325

EQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SH 9244G

INV. NO/DATE
91427410 21.02.2019

MAKE
HYUNDAI

JOB NO.
305269323

MODEL
I-40

CURRENT READING

DATE OF REG
13.12.2017

DATE/TIME IN
15.02.2019 14:35

CHASSIS CODE
KMHLB41UMHU098596

Description : 3P 15.02.2019

S/No Part No.

Qty Unit Price Rdisc Net

PART REQUISITION

0001	04-01-0103-0579	I40VC COVER ASSY-RR BUMPER#	1	553.00	20.00	442.40
0002	04-01-0103-1150	I40VC PROTECTOR MAT	1	50.00	0.00	50.00
0003	09-01-9999-0068	HYUNDAI REVERSE SENSOR ASSY*	1	135.70	0.00	135.70
0004	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0005	04-01-0103-0739	I40VC ABSORBER-RR BUMPER ENERGY#	1	103.50	20.00	82.80
0006	04-01-0103-0740	I40VC BRAM-RR BUMPER#	1	428.40	20.00	342.72
0007	04-01-0103-0743	I40VC STAY-RR BUMPER RH	1	80.30	20.00	64.24
SUB-TOTAL:			:			1,135.46

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTS, DAMAGE TO THE COMPANY'S PROPERTY IS THE RESPONSIBILITY FOR CARDS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES AND SHOULD BE COVERED BY OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DATE OF DELIVERY ADVISE THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE TAKEN TO HAVE BEEN ACCEPTED BY GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A YEAR TO YEAR BASIS IN RESPECT OF ANY DELINQUENCY IN PAYMENT TO THE COMPANY BY THE CUSTOMER AND NOT END ON THE END DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DELAY.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON DELIVERY AND ADVISE THE COMPANY OF ANY ERRORS OR INADEQUACIES WITHIN 15 DAYS OF DELIVERY. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL ASSUME THE INVOICE IS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91427410	1,942.54	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010325

RQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SH 92441

INV. NO/DATE
91427410 21.02.2019

MAKE
HYUNDAI

JOB NO.
305269323

MODEL
I-40

ODOMETER READING

DATE OF REG
13.12.2017

DATE/TIME IN
15.02.2019 14:35

CHASSIS CODE
KMHLB41UMHU098596

S/No	Part No.		Qty	Unit Price	%Disc	Net
JOB NATURE						
0001	I.	ADVERTISEMENT - Rear Bumper		50.00		50.00
0002	I.	ADVERTISEMENT - Rear Fenders LH/RH		200.00		200.00
0003	PB	PANEL BEATING		200.00		200.00
0004	23-502	SPRAYPAINT ON AFFECTED AREA		200.00		200.00
0005	I.	REMOVE/REFIX REVERSE SENSOR		30.00		30.00
SUB-TOTAL:						680.00

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE OR LOSS OF PROPERTY BELONGING TO CUSTOMERS AND VEHICLES AND THEREIN IS INCURRED A OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN, WITHIN 2 DAYS FROM DATE OF DELIVERY, A NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE HELD TO HAVE BEEN ACCEPTED BY CUSTOMERS.

INTEREST OF 1% PER MONTH WILL BE CHARGED FOR A DAY TO ONE YEAR IN RESPECT OF ANY DEFICIT DUE TO CUSTOMERS FOR THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE DEDUCTED FOR THE PERIOD OF DEFALCY.

PLEASE EXAMINE THE WORKS IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY IN WRITING ANY DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE WORK AS IN COMPLETE AND SIGNED.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91427410	1,942.54	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 3

8010325

EQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SH 92441

MAKE
HYUNDAI

MODEL
i-40

DATE OF REG
13.12.2017

CHASSIS CODE
KMHTB41UMHU098596

INV. NO/DATE
91427410 21.02.2019

JOB NO.
305269323

ODOMETER READING

DATE/TIME IN
15.02.2019 14:35

Items total	1,815.46
Add GST @ 7.000 %	127.08
Invoice amount	1,942.54

Issued by : KATHERINETAN 21.02.2019 16:10:15
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS WHO VEHICLES ARE DRIVEN THE VEHICLE AT OWNERS' RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND IF ANY DEFECTS OR DAMAGE ARE NOTICED, THEY MUST REPORT THEM IN WRITING TO THE COMPANY OR ANY COMPLAINTS OTHERWISE THE VEHICLE WILL BE IN THE WHOLETY OF THE CUSTOMER'S RISK.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS BE HIGHEST OF ANY AMOUNT DUE THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE LAST DATE OF PAYMENT OR AFTER 15 DAYS FROM THE PAYMENT DATE THE PERIOD OF DEFECT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DEFECTS OR DAMAGE WITHIN 15 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91427410	1,942.54	

Our Ref: CT19020438

Date: 21 February 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	15/02/2019 @ 08:20 hrs
ALONG	AYE TWDS CITY
INVOLVING	GBH6809D

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH9244L** (the "Taxi"). The Taxi was hired to **SAREMAN B SARKAWI IC NO S1315672G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBH6809D	15 Feb 2019 / 08:20:00	Successful	E04	EQ INSURANCE COMPANY LTD

Previous OK

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 10 October 2019 3:43 PM
To: ENQUIRY@SBH.COM.SG
Subject: ACCIDENT INVOLVING GQ 7872G(EQ) AND SHC 8818U ALONG/ AT FLORIDIAN CONDO BASEMENT CAR PARK ON 21/09/2018

10 Oct 2019

M/s SOON BEE HUAT TRADING PTE LTD

Dear Sir/ Mdm

OUR REF : CC3/EQI18017441/K1pa3

YOUR REF : GQ7872G

ACCIDENT INVOLVING GQ 7872G(EQ) AND SHC 8818U ALONG/ AT FLORIDIAN CONDO BASEMENT CAR PARK ON 21/09/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 8818U against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 29 October 2019 3:30 PM
To: Joel Goh; jaime tay
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving GBH6809D (OI : EQI - DM19HO00927-JT) AND SH9244LL (TP : LKK REF - CC3/EQI19003079/Kpa3) on 15/02/2019
Attachments: Letter btw TP & OID.pdf

Hi Jaime,

We refer to the above matter.

We were informed by third party repairer that our insured driver had private settle third party claim. Kindly refer to the attached letter for your perusal.

In view of this, we will proceed to close file and submit WP report to your good office.

Thank you.

 Reply  Reply All  Forward

Fri 25/10/2019 3:55 PM

JW

Jim Wong See Pah <jimwong@cdge.com.sg>

Re: Your Ref: T 0219 / SH 9244L / JW(st) *Our Ref: CC3/EQI19003079/Kpa3 [ACCIDENT INVOLVING GBH 6809D(EQ ON 15/02/2019)]

To Hsiao Tong (LKKAUTO)



0511_001.pdf
77 KB

Dear Ms chew

We refer below mail.

We are pleased to inform that your client had fully settled our property damage claim. Please find the at of settlement for your record and retention.

Thank you,

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Tuesday, 8 October 2019 10:41 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; jaime tay <jaime.tay@eqinsurance.com.sg>

Subject: RE: Direct Settlement - Accident Involving GBH6809D (OI : EQI - DM19HO00927-JT) AND SH9244LL (TP : LKK REF - CC3/EQI19003079/Kpa3) on 15/02/2019

Dear Mei Kwan

Attached insured's accident report for your attention.
Claim handler for this case is Jaime.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify ti

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, October 8, 2019 10:20 AM

To: Joel Goh

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBH6809D (OI : EQI - TBA) AND SH9244LL (TP : LKK REF - CC3/EQI19003079/Kpa3) on 15/02/2019

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Tuesday, 26 February, 2019 3:49 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBH6809D (OI : EQI - TBA) AND SH9244LL (TP : LKK REF - CC3/EQI19003079/Kpa3) on 15/02/2019

Dear Mei Kwan

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, February 26, 2019 11:41 AM

To: EQI PRS

Cc: Janet Tan; Joel Goh; Hsiao Tong (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving GBH6809D (OI : EQI - TBA) AND SH9244LL (TP : LKK REF - CC3/EQI19003079/Kpa3) on 15/02/2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SH 9244L at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQI19003079/K1pa3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 11-11-2019



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBH 6809D	Veh. Inspected	SH 9244L
Policy No.		Coverage (\$)	0.00
Claim No.	DM19HO00927-JT	Excess (\$)	0.00
Assign From		Assign Date	18/02/2019

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	KMHLB41UMHU098596	Colour	BLUE
Odometer	188392	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	HANKOOK	7 mm
L/H Front Tyre	205/60 R16	HANKOOK	7 mm
R/H Rear Tyre	205/60 R16	HANKOOK	7 mm
L/H Rear Tyre	205/60 R16	HANKOOK	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	15/02/2019	Inspection Date	18/02/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 9244L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	DEFORMED	553.00	553.00
1	REAR BUMPER REINFORCEMENT	CRACKED	428.40	428.40
2	REAR BUMPER REINFORCEMENT BRACKET (LH/RH) @\$80.30	N/S SERVICEABLE / O/S BENT	160.60	80.30
10	REAR BUMPER CLIP	NECESSARY	22.00	22.00
2	REAR BUMPER BRACKET @\$35.60	SERVICEABLE	71.20	-
1	REAR BUMPER SPONGE	TORN	103.50	103.50
1	REAR BUMPER UNDER COVER	SERVICEABLE	228.00	-
	LESS 20% DISCOUNT		-313.34	-237.44
			1,253.36	949.76
SPECIAL NETT ITEMS				
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
1	REAR BUMPER ADVERTISEMENT LOGO (SN)	NECESSARY	50.00	50.00
2	REAR FENDER ADVERTISEMENT LOGO (SN) @\$100.00 (SN)	NECESSARY	200.00	200.00
1	REAR BUMPER REVERSE SENSOR (SN)	SHORTED	135.70	135.70
			435.70	435.70
LABOUR				
	PANEL BEATING.		350.00	200.00
	SPRAY PAINTING CHARGE.		250.00	200.00
	WIRING CHARGE.	NOT NECESSARY	30.00	-
	REMOVE/REFIX REVERSE SENSOR .		80.00	30.00
			710.00	430.00
GRAND TOTAL			2,399.06	1,815.46
RECOMMENDED COST OF REPAIRS				1,815.46

Report Ref No. CC3/EQ19003079/K1pa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.