Hsiao Tong (LKKAuto)

Hsiao Tong (LKKAuto) From:

Tuesday, 29 October 2019 3:30 PM Sent:

Joel Goh; jaime tay To:

Admin A Cc:

RE: Direct Settlement - Accident Involving GBH6809D (OI: EQI - DM19HO00927-JT) Subject:

AND SH9244LL (TP: LKK REF - CC3/EQI19003079/Kpa3) on 15/02/2019

Attachments: Letter btw TP & OID.pdf

Hi Jaime,

We refer to the above matter.

We were informed by third party repairer that our insured driver had private settle third party claim. Kindly refer to the attached letter for your perusal.

In view of this, we will proceed to close file and submit WP report to your good office.

Thank you.



Jim Wong See Pah <jimwong@cdge.com.sg>

Re: Your Ref: T 0219 / SH 9244L / JW(st) *Our Ref: CC3/EQI19003079/Kpa3 [ACCIDENT INVOLVING GBH 6809D(EQ ON 15/02/2019]

Hsiao Tong (LKKAuto)



Dear Ms chew

We refer below mail.

We are pleased to inform that your client had fully settled our property damage claim. Please find the at of settlement for your record and retention.

Thank you,

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Tuesday, 8 October 2019 10:41 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; jaime tay

<jaime.tay@eqinsurance.com.sg>

Subject: RE: Direct Settlement - Accident Involving GBH6809D (OI: EQI - DM19H000927-JT) AND SH9244LL (TP: LKK

REF - CC3/EQI19003079/Kpa3) on 15/02/2019

Dear Mei Kwan

Attached insured's accident report for your attention. Claim handler for this case is Jaime.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg





Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, October 8, 2019 10:20 AM

To: Joel Goh

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBH6809D (OI: EQI - TBA) AND SH9244LL (TP: LKK REF -

CC3/EQI19003079/Kpa3) on 15/02/2019

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh < joel.goh@eqinsurance.com.sg > Sent: Tuesday, 26 February, 2019 3:49 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBH6809D (OI: EQI-TBA) AND SH9244LL (TP: LKK REF-

CC3/EQI19003079/Kpa3) on 15/02/2019

Dear Mei Kwan

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg





Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, February 26, 2019 11:41 AM

To: EQI PRS

Cc: Janet Tan; Joel Goh; Hsiao Tong (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving GBH6809D (OI: EQI - TBA) AND SH9244LL (TP: LKK REF -

CC3/EQI19003079/Kpa3) on 15/02/2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SH 9244L at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: $\underline{\text{MeiKwan@lkkauto.com}}$ | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)