

ASS. REC. BY:

REF:

CS/FWD19003077/Ked302

Special Instruction:

Survivor

NUMBER

ASSIGNMENT (Office)

From (Person):

Joccy

of

FWD

Date/Time:

18/2/2019

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

8LU 5803P

Insured:

at Workshop m/s

Optima Warkz

Tel:

64811522

of

9A Serangoon North Ave 5

Policy No:

Claim No:

1201900004260

Sum Insured:

Excess:

Waived

Make of Veh:

D.O.A.

7/2/2019

(Client's Record)

25/2/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

18/2

Person Contacted:

Vehicle-IN/OUT

Date/Time	Action/Instruction () Estimate
	8LU 5803P-X
25/02/19 @ 17:34 p.m.	revised 20 to Joccy loh via meiner.
26/02/19 @ 17:43 p.m.	mandate approved by Joccy loh
	requested authorize repair to Joccy loh via meiner.
26/02/19 @ 09:10 a.m.	mandate approved by Joccy loh.
26/02/19 @ 09:37 a.m.	revert authorize repair to Rui Theng (upon)
	via email

ASS. REC. BY:

REF:

FWD/19003077/Ked3

ASSIGNMENT

From:

Date:

Estimated Cost:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

GIA / PR Seen:

Est. Repairs:

Lum Sum:

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

File pass to

27/3 @ 2550.40 enal & confirm
(\$ 382.70 Red - 13%)

RECEIVED 9 APR 2019

Veh No:

Type: ~~M.Cycle~~ / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD / RIM or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

09/04/19

1) Typist

Date/Time, File Return to?

2)

☐ : Prel. Report☒ : Final Report

Days Of Repair: 2

Resurvey No. of Trip: 1

Add Fee:

☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

S + RS, SI

Fixtures

Others

TOTAL

Report Format:

Lump Sum / I.B.I. (\$

2550.40 A/P

200

50

50

10

310

28/3/2019

Nivitha (LKK Auto)

From: motorclaims.sg@fwd.com
Sent: Monday, 18 February 2019 12:54 PM
To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Cc: motorclaims.sg@fwd.com
Subject: FW: OD Claim / Arrange survey - SLU5803P accident on 07/02/2019 (Our Ref: 1201900004260)
Attachments: SLU5803P GIA.pdf

Hi LKK team,

Please refer to the email below and liaise with the repairer for OD survey arrangement. Policy excess has been waived.

Attached is OI GIA report, the password to open the attachment is "FWDENCRYPT".

Please create the case in Merimen and revert to us with your preliminary report.

Thank you.

Regards,
Josey

*Wksp direct
arrange with
Kenneth.*

From: Sharon [mailto:sharon@ow.sg]
Sent: Monday, 18 February, 2019 11:07 AM
To: Motor Claims SG - SG Common
Cc: Lily Loi OW; puitheng.chong@ow.sg; hockkong.ong@ow.sg
Subject: OD Claim / Arrange survey - SLU5803P accident on 07/02/2019

Dear Executive,

Owner will amend the GIA report to Own Damage Claim later.

Please arrange for survey as soon as possible.

Location: 9A Serangoon North Avenue 5

***Please avoid 1-2PM*

Thank you.

--
Best Regards,

Sharon Ten (Ms)
Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143
1313 F: +65 6472 2112

Branch : 9A Serangoon North Ave 5 Singapore 554500
+65 6481 1011

T: +65 6472

T: +65 6484 9919

F:

Branch : 551 Upp Thomson Road Singapore 574415
+65 6452 9223

T: +65 6452 6868

F:

www.ow.sg

www.facebook.com/optimawerkz

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2682B
Vehicle Details	
Vehicle No.:	SLU5803P
Vehicle to be Exported:	Yes
Intended Deregistration Date:	18 Feb 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E43 AMG 4MATIC AUTO
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	27682330734531
Chassis No.:	WDD2132642A339311
Maximum Power Output:	295.0 kW (395 bhp)
Open Market Value:	\$93,962.00
Original Registration Date:	07 Dec 2017
First Registration Date:	07 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$141,132.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	06 Dec 2027
PARF Rebate Amount:	\$105,849.00
Intended COE Rebate Details	
COE Expiry Date:	06 Dec 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,414.00
COE Rebate Amount:	\$45,931.00
Total Rebate Amount:	\$151,780.00

The information contained herein is correct as at 18 Feb 2019

OK

3,000cc

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2682B
Vehicle Details	
Vehicle No.:	SLU5803P
Vehicle to be Exported:	No
Intended Deregistration Date:	25 Feb 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E43 AMG 4MATIC AUTO
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	27682330734531
Chassis No.:	WDD2132642A339311
Maximum Power Output:	295.0 kW (395 bhp)
Open Market Value:	\$93,962.00
Original Registration Date:	07 Dec 2017
First Registration Date:	07 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$141,132.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	06 Dec 2027
PARF Rebate Amount:	\$105,849.00
Intended COE Rebate Details	
COE Expiry Date:	06 Dec 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,414.00
COE Rebate Amount:	\$50,409.00
Total Rebate Amount:	\$156,258.00

The information contained herein is correct as at 25 Feb 2019

OK

Shirley Hiew (LKK Auto)

From: puitheng.chong@ow.sg
Sent: Tuesday, 26 February 2019 12:56 PM
To: 'Shirley Hiew (LKK Auto)'
Cc: 'SUR'
Subject: RE: SLU 5803P OD (FWD)

Hi Shirley,

Noted with thanks.

Best Regards,

Pui Theng, Chong (Ms)

Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143 T: +65 6472 1313 F: +65 6472 2112
Branch : 9A Serangoon North Ave 5 Singapore 554500 T: +65 6484 9919 F: +65 6481 1011
Branch : 551 Upp Thomson Road Singapore 574415 T: +65 6452 6868 F: +65 6452 9223

www.ow.sg

www.facebook.com/optimawerkz

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 26 February 2019 9:37 AM
To: puitheng.chong@ow.sg
Cc: SUR <sur@lkkauto.com>
Subject: SLU 5803P OD (FWD)

Dear Pui Theng,

As instructed by our client, please proceed to repair the insured vehicle **SLU 5803P (Excess \$ 0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Accident Photo



TO: ASHLEY

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 05/06/2012 17:09
Date Of Accident 02/06/2012 18:00
Exact Location Of Accident TOA PAYOH LOR 1 BLK 148 CARPARK

DETAILS OF OWN VEHICLE

Vehicle Registration Number SFW1652U
Insured/Policyholder
Name Of Registered Owner WONG KOK KEONG
NRIC No S8035731A

Vehicle Particulars
Manufacturer NISSAN
Model SUNNY-1.6 EX
Exact Purpose for which vehicle was being used at time of accident
Are you claiming under your own insurance policy for repair to your vehicle? No
If No, Please state action to be taken Third Party
Vehicle Category Private Car

Insurance Company
Name of Insurance Company NTUC Income Insurance Co-operative Ltd
Type Of Coverage Third Party
Fleet Policy No
Policy Number 5050711759
Cover Note Number

Driver
Name of Driver WONG KOK KEONG
NRIC No S8035731A
Date Of Birth 21/10/1980
Occupation Indoor
Date Of Driving Pass 02/05/2002
Driving Experience 10 Years And 1 Month
Gender Male
Mobile Number (Local) +65-96829754
Fax Number
Contact Number
Email Address
Address BLK 143 LORONG 2 TOA PAYOH #06-184
Postcode 310143
Was driver an employee of the Insured's Company No
If No, Relationship of the Driver with the Insured Owner

View Received Message

This mail is associated with :

***SLU5803P (1201900004260)**

OD

Feb 7 2019 2:00PM

[LOH SIN YEEN]

Optima Werkz Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 26/02/2019 09:10 AM.

To LKK_HQ

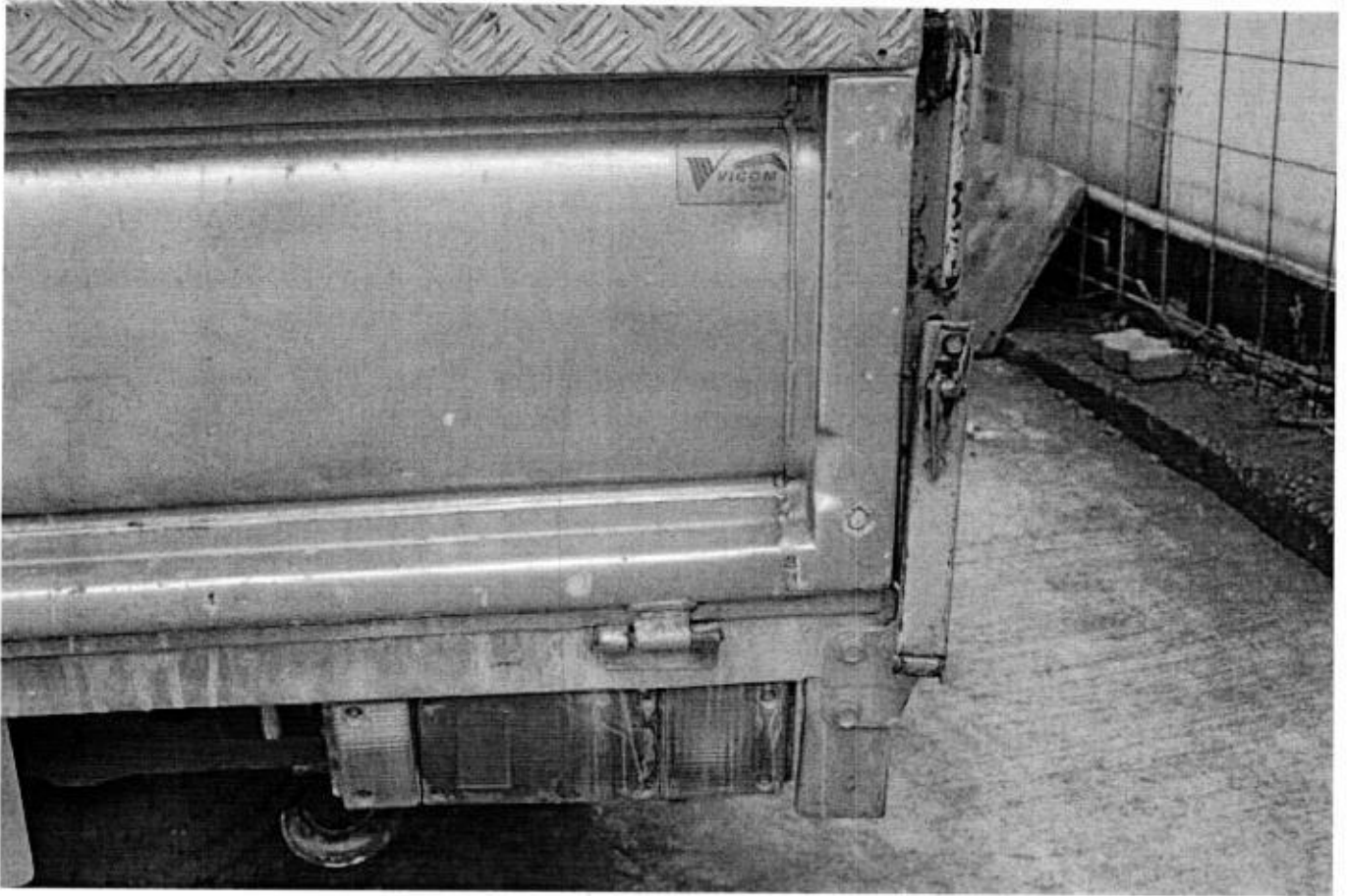
Subject Alert - Adj Mandate Approved (S\$2733.10) - SLU5803P - Claim Handler: Josey Loh

Approved:2733.10.

DOCUMENTS SUMMARY

There are no documents.

Accident Photo



LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Josey Loh

Date: 25 Feb 2019

Preliminary Advice

Vehicle No	: SLU5803P	Accident Date	: 07/02/2019
Make	: MERCEDES-BENZ AMG E43	Policy No.	: PNPV2018-00014351
Assignment Date	: 19/02/2019	Excess	: S\$0.00
Date of Inspection	: 25/02/2019	Est. Duration of Repair	: 2 days
Inspection At	: Optima Werkz Pte Ltd (HQ) 9A Serangoon North Ave 5 Singapore 554500		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	2,933.10
Revised Amount	:S\$	2,583.25
Check Items (Estimated)	:S\$	149.85
Total	:S\$	2,733.10

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	323,000.00
COE / PARF Rebate	:S\$	156,258.00
Salvage Value	:S\$	
Margin for Repair	:S\$	166,742.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SCENE-TAXI



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/02/2019 19:43
Date Of Accident	07/02/2019 14:30
Exact Location Of Accident	KM 343 NORTH SOUTH HIGHWAY NEAR BIDOR PARK
Country/State of Loss	MALAYSIA/PERAK DARUL RIDZUAN

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLU5803P
Insured/Policyholder	
Name Of Registered Owner	LOH SIN YEEN
NRIC No	S2602682B
Email Address	LOHSINYEEN@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-93621983
Alternative Phone No	OTHERS-93621983

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	E43 AMG 4MATIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV201800014351
Cover Note Number	N.A

Driver

Name of Driver	LOH SIN YEEN
NRIC No	S2602682B
Date Of Birth	15/08/1967
Occupation	INDOOR
Date Of Driving Pass	02/07/1991
Driving Experience	27 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93621983
Fax Number	
Contact Number	OTHERS-93621983
Email Address	LOHSINYEEN@HOTMAIL.COM

Address	NIL
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	YES
Foreign Vehicle Registration Number	JDR7059 (PRIVATE CAR)
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	5
Passenger 1	NAME: : PASSENGER 1 GENDER: : FEMALE
Passenger 2	NAME: : PASSENGER 2 GENDER: : MALE
Passenger 3	NAME: : PASSENGER 3 GENDER: : MALE
Passenger 4	NAME: : PASSENGER 4 GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
POLICE STATION NAME [OTHER]	JOHOR BAHRU TRAFFIC POLICE CENTRE
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO JOHOR BAHRU POLICE REPORT NO. TRAFIK TAPAH/000543/19. ON 07/02/2019 AT ABOUT 1430HRS, I WAS DRIVING MY CAR NO. SLU5803P A MERCEDES FROM TAIPIING PERAK HEADING TOWARDS JOHOR BAHRU. WHEN I ARRIVED AT KM 343 NORTH SOUTH HIGHWAY. AT THE TIME TRAFFIC WAS CONGESTED. I BRAKED WHEN SUDDENLY A CAR NO. JDR7059 FROM THE REAR COLLIDED INTO MY CAR. I DID NOT SUFFER ANY INJURIES. DAMAGE TO MY CAR ARE TO ITS REAR BUMPER, DAMAGE PARKING SENSOR. OTHER DAMAGES I AM NOT AWARE OF YET. THAT'S ALL FOR MY REPORT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	JDR7059
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LEE TEK ON
NRIC/Passport Number	
Contact Number	60126061499
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	2
Passenger 1	NAME: : PASSENGER 1
	GENDER: : FEMALE

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available stored.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

 - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured my vehicle(s) involved in this accident (all insurers) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers", the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
 - (b) all insurers who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/are be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

VERIFIED BY AJAX MARS
REPORTING OFFICER

Muhammad Firza Bin Ideris

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre
Personnel

Sketch Plan

Sketch Plan

E1 North South Highway

443km mark

Malaysia

Near bidor

Perak

A: SLN 58038

B: JDR 7059

Police Report

Page 1 of 1

Salinan Repot Polis



POLIS DIRAJA MALAYSIA **REPOT POLIS**

Balai : TRAFIK JOHOR BAHRU(S)
 Daerah : JOHOR SELATAN
 Kontinjen : JOHOR
 No Repot : TRAFIK TAPAH000543/19
 Tarikh : 08/02/2019
 Waktu : 11:39 AM
 Bahasa Diterima : B. Malaysia

Pegawai Penyeliat : R150050
 No Repot Bersangkut : TRAFIK TAPAH000524/19

Butir-butir Penarima Repot
 Nama : NORLIAN BT SHARUWATI
 Butir-butir Jurubahasa (Jika Ada)
 Nama : ---
 No Pasport : ---
 Alamat : ---

No Personel : R126654

Pangkat : KPL

No K/P (Baru) : ---

No Polis/Tentera : ---

Bahasa Asal : ---

Butir-butir Pengadu
 Nama : LOH SIN YEEN

No K/P (Baru) : ---

No Polis/Tentera : ---

No Pasport : E5144306E

No Sijil Beranak : ---

Jantina : Lelaki

Tarikh Lahir : 15/08/1967

Umur : 51 tahun 5 bulan

Keturunan : Cina

Warganegara : Singapore

Pekerjaan : SWASTA

Alamat Tempat Tinggal : 100 GERALD DRIVE #04-02, SINGAPORE, 798562

Alamat Ibu/Bapa : ---

Alamat Pejabat : ---

No Tel (Rumah) : ---

No Tel (Pejabat) : ---

No Tel (HP) : 9593021953

Emel : ---

Pengadu Menyatakan:-

PADA 07/02/2019 JAM LAKURANG 1430HRIS SEMASA SAYA MEMANOU MIKAR NO: SLU5803P JENIS MERCEDES DARI TAPIING PERAK HENDAK KE JOHOR BAHRU. KETIKA SAMPAI DI KM 343 URAYA UTARA SELATAN SAYA JALAN TERUS DAN PADA KETIKA ITU JALAN SESAK DENGAN KENDERAAN SAYA BREK TIBA TIBA SEBUAH MIKAR NO JORT 89 DI BELAKANG SAYA TELAH MELANGGAR MIKAR SAYA. SAYA TIDAK CEDERA. KEROSAKAN MIKAR SAYA DI BAHAGIAN BELAKANG BUMPER, BELAKANG PARKING, SENSOR BELAKANG ROSAK. LAIN LAIN KEROSAKAN SAYA TIDAK PASTI. SEKIAN LAPORAN SAYA.

Tandatangan Pengadu:

Tandatangan Jurubahasa (Jika ada):

Tandatangan Pegawai Repot:

ID Pencetak | Tarikh @ Masa Cetak

R126654 | 08/02/2019 11:54:34 AM

<https://10.1.1.61/prs/coffice/viewpoc55real2.asp?type=print&salinan=ya&jenissalinan...> 8/2/2019

Police Report

Page 1 of 1

POL 316



CAWANGAN TRAFIK
ISU PEJABAT POLIS DAERAH TAPAH
POLIS DIRAJA MALAYSIA
35000 TAPAH
PERAK
05-4011222

Rasit Akuan Penerimaan Repot Polis

Nama Pengadu : LOH SIN YEEN
No Kad Pengenalan / Pasport : E5144366E
No Repot Polis : TRAFIK TAPAH/000543/19
Tarikh @ Masa Repot Polis : 08/02/2019 @ 11:39
Pengesahan Penerimaan Repot :

Tandatangan Ketua Pejabat Pertanyaan

Pegawai Penyiasat

Nama Pegawai Penyiasat : (R190050) S28 NORAIN BINTI MOHD NOR
Tempat Tugas : PERAK, TAPAH
No Telefon Pejabat : No Telefon Simbit : 0174820717
Tarikh @ masa Perjumpaan :
Pengesahan Penerimaan Repot :

Tandatangan Pegawai Penyiasat

Juru Gambar

Nama : No Badan : Pangkat :
Tarikh @ Masa Gambar Diambil :
Pengesahan Gambar Diambil :

Tandatangan Juru Gambar

Unit Pembekalan Dokumen Siasatan

No Telefon Unit Pembekalan Dokumen :

Waktu Pejabat

Isnin - Khamis
08:00 Pagi - 01:00 Tengah Hari
02:00 Petang - 04:30 Petang
Jumaat
08:00 Pagi - 12:30 Tengah Hari
03:00 Petang - 04:30 Petang
Cuti Umum / Khas : Tutup

Jenis Dokumen Dibekal Kepada Pengadu

1. Salinan Repot Polis ☐
2. Gambar Kenderaan ☐
3. Rajah Kasar Kemalangan ☐
4. Keputusan Siasatan ☐
5. Lain-lain Dokumen ☐

Tarikh @ Masa Dokumen Diserah :

Pengesahan Kaunter Pembekalan Dokumen :

Tandatangan Pegawai Kaunter
Pembekalan Dokumen

Waktu pejabat

Ahad - Rabu
08:00 Pagi - 01:00 Tengah Hari
02:00 Petang - 04:30 Petang
Khamis
08:00 Pagi - 01:00 Tengah Hari
02:00 Petang - 03:00 Petang
Jumaat, Sabtu - Tutup
Cuti Umum / Khas : Tutup

http://10.1.1.61/prs/office/co_pol316.asp?reportid=161899/000543/19

8/2/2019

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave S Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date : 25.02.2019

Vehicle No: SLU5803P

Model: MERCEDES BENZ E43 AMG

Chassis: WDD2132642A339311 - 2017

Policy No: PNPV201800014351

Date of Accident: 07.02.2019

TO MOTOR CLAIM DEPT**FWD SINGAPORE PTE. LTD.****6 TEMASEK BOULEVARD,****#18-01 SUNTEC TOWER FOUR,****SINGAPORE 039896****ESTIMATE**

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	REAR BUMPER	1		<i>Prime</i> \$1,665.00 ✓
2	REAR BUMPER REVERSE SENSOR RH	1		\$166.50 ✓
3	REAR BUMPER LOWER COVER	1		<i>CM</i> \$462.50 ✓
4	REAR BUMPER CLIPS	10	\$6.50	<i>RM</i> \$65.00 ✓
SUB TOTAL				\$2,359.00
LIST -10%				-\$235.90
PARTS TOTAL				\$2,123.10

LABOUR CHARGES:

LABOUR CHARGES TO REMOVE & REPLACE REAR ACCIDENT AREAS & ETC

\$250.00 *220*

LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINTS & FURNISHING MATERIAL

\$300.00 *250*

LABOUR CHARGES TO REMOVE/REFIX REPLACE REAR BUMPER REVERSE SENSOR

\$80.00 *60*

TO CHECK WIRING & ELETRICAL DIAGNOSTIC

\$180.00 *80***LABOUR TOTAL \$810.00**

ONG

TOTAL**\$2,933.10**

MM
\$323k
only (kumth)

127
0
Per
2 day

Fax: 62564315

Not withdraw
1.B.1
Resurvey B4 paint

Ex *Waive*

LKK Auto Consultants hence notify the following:

- To resurvey before/after spray painting
- To resurvey damaged part(s) during resurvey
- Parts price are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No third party modification is allowed
- Should any third party must be resurveyed and subject to final approval from Insurance Company

Approved by Registrar

Signature:

Date:

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date : 25.02.2019

Vehicle No: SLU5803P

Model: MERCEDES BENZ E43 AMG

Chassis: WDD2132642A339311 - 2017

Policy No: PNPV201800014351

Date of Accident: 07.02.2019

TO MOTOR CLAIM DEPT

FWD SINGAPORE PTE. LTD.

6 TEMASEK BOULEVARD,

#18-01 SUNTEC TOWER FOUR,

SINGAPORE 039896

ESTIMATE

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	REAR BUMPER <i>1462.</i>	1		<i>Bumper</i> \$1,665.00
2	REAR BUMPER REVERSE SENSOR RH	1		<i>CRB</i> \$166.50
3	REAR BUMPER LOWER COVER	1		<i>CRB</i> \$462.50
4	REAR BUMPER CLIPS	10	\$6.50	<i>CRB</i> \$65.00
SUB TOTAL				\$2,359.00
LIST -10%				-\$235.90
PARTS TOTAL				\$2,123.10

LABOUR CHARGES:

LABOUR CHARGES TO REMOVE & REPLACE REAR ACCIDENT AREAS & ETC

\$250.00 *2201*

LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINTS & FURNISHING MATERIAL

\$300.00 *2501*

LABOUR CHARGES TO REMOVE/REFIX REPLACE REAR BUMPER REVERSE SENSOR

\$80.00 *601*

TO CHECK WIRING & ELETRICAL DIAGNOSTIC

\$180.00 *801*

LABOUR TOTAL \$810.00

ONG TOTAL \$2,933.10

Not with work
1. B. 1
Resurvey B & paint
Ex work
1D
0
Rec
2 days

Est: 62564315

\$2,550.40

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Feb 2019 Edit Reg		18 Feb 2019 00:00 Edit Adj Rpt	S\$2,550.40 Edit Estimates	S\$2,550.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	LOH SIN YEEN, ID: S2602682B		
Vehicle Reg. No.:	SLU5803P	Date of Loss:	07/02/2019 14:00 - :59 [14 Months From LTA Reg Date (Man Yr)]
Claim Type:	OD / 1201900004260	Policy/Cover Note No.:	PNPV2018-00014351 (Comprehensive)
		Excess:	S\$0.00
Repairer:	Optima Werkz Pte Ltd (HQ) 9A Serangoon North Ave 5, 554500 Serangoon - Tel:		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 28/02/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- FWD_SG (26/02/2019): Alert - Adj Mandate Approved (S\$2733.10) - SLU5803P - Claim Handler: Josey Loh

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLU5803P (1201900004260)**
OD

Feb 7 2019 2:00PM
[LOH SIN YEEN]
Optima Werkz Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View
[View in Browser](#)

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/02/19 17:34	Adjuster Immediate Advice	Load HTM	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/03/19 11:47	General View Right	Load JPG	<input checked="" type="checkbox"/>
2	28/03/19 11:47	General View Right	Load JPG	<input checked="" type="checkbox"/>
3	28/03/19 11:47	General View Right	Load JPG	<input checked="" type="checkbox"/>
4	28/03/19 11:47	General View Right	Load JPG	<input checked="" type="checkbox"/>
5	28/03/19 11:47	General View Right	Load JPG	<input checked="" type="checkbox"/>
6	28/03/19 11:47	General View Right	Load JPG	<input checked="" type="checkbox"/>
7	28/03/19 11:47	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
8	28/03/19 11:47	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
9	28/03/19 11:48	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
10	28/03/19 11:48	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
11	28/03/19 11:48	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
12	28/03/19 11:48	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/02/19 17:34	ESTIMATE .pdf	Load PDF	
2	28/03/19 11:46	ESTIMATE MARKED.pdf	Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	09/04/19 13:55	Repairer invoice + DV	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower 4
Singapore 038986

Our File No: CS/FWD19003077/KSD3E2

Date: 10/04/2019

REFERENCE

Insured/Claimant:	LOH SIN YEEN	Policy No:	PNPV2018-00014351	
Date of Loss:	07/02/2019	Nature of Claim:	OD	Claim No: 1201900004260

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLU5803P		
Make & Model:	MERCEDES-BENZ AMG E43, 3.0 4MATIC (R20 LED) (A)	Engine No:	27682330734531
Reg. Date:	07/12/2017 (Man. Year: 2017)	Chassis No:	WDD2132642A339311
Colour:	Metallic Pearl White	Odometer:	28927 km
Engine Capacity:	2996 cc		
Market Value/New Car Price:	S\$323,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	245/35Z R20	Rear Tyre Size:	275/30Z R20
Front Left Side:	Yokohama 4 mm	Rear Left Side:	Yokohama 4 mm
Front Right Side:	Yokohama 4 mm	Rear Right Side:	Yokohama 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,123.10	1,940.40	182.70	8.61
Miscellaneous Items	0.00	0.00	0.00	
Labour	810.00	610.00	200.00	24.69
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,933.10	2,550.40	382.70	13.05
+ GST 7.00/7.00% (S\$)	205.32	178.53	26.79	13.05
Nett Amount (S\$)	3,138.42	2,728.93	409.49	13.05

INSPECTION

Date of Assignment:	18/02/2019		
Date Inspected:	25/02/2019	Inspected At:	Optima Werkz Pte Ltd (HQ) 9A Serangoon North Ave 5 Singapore 554500
Estimated Period of Repair:	2.0 days		

Adjuster: KENNETH KONG

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 09 Apr 2019)
Parts:	143	MERCEDES-BENZ AMG E43 3.0 4MATIC (R20 LED) (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLU5803P)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled / Dented	1,665.00 FL	*1,462.00 FL
2	1		*REAR BUMPER REVERSE SENSOR RH	Cracked	166.50 FL	*166.50 FL
3	1		*REAR BUMPER LOWER COVER	Cracked	462.50 FL	*462.50 FL
4	10		*REAR BUMPER CLIPS	Necessary	65.00 FL	*65.00 FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	2,359.00	2,156.00
- List Item Discount on L Items 10.00/10.00% (S\$)	235.90	215.60
Total Parts (S\$)	2,123.10	1,940.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR CHARGES TO REMOVE & REPLACE REAR ACCIDENT AREAS & ETC	New	250.00	220.00
2	LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINTS & FURNISHING MATERIAL	New	300.00	250.00
3	LABOUR CHARGES TO REMOVE / REFIX REPLACE REAR BUMPER REVERSE SENSOR	New	80.00	60.00
4	TO CHECK WIRING & ELECTRICAL DIAGNOSTIC	New	180.00	80.00
Gross Labour Cost (S\$)			810.00	610.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >