

INS. CASE OWNER:

CC 4, FWD 1900 3075, U 0039

LAC:  
IDAC

100-10

Surveyor:

W. Agnew

Date:

## ASSIGNMENT

19/1/19

Date / Time:

18/1/19

Registered in Merimen:

18/1/19

Pre-assign / CCU / FTE

SUP 2180 Z



Insured Vehicle No.:

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A: 16/02/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SDV 3282U



INSRS:

WSP:

Tel:

Liability:

RMKS:

Zoom AutoWelds



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: OCS

Repair Cost:

\$S 10,000

( 12 days)

Reduction:

53 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 29.6.19

Confirm with: ELM

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.: 21

If NO or B 28, Ass. Lin:

Repair Cost:

\$S 10,000.00

O. REPAIR ENDED TP

Loss of Rental (LOR):

\$S 3,000.00

( 13 days)

&gt; + 180

Loss of Use (LOU):

\$S -

(\$ x days)

Loss of Income (LOI):

\$S -

(\$ x days)

LOR only ☒ LOU only ☐LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

\$S 36.45

Medical:

\$S -

Disbursement:

\$S -

(e.g. Tow/ Independent)

Legal Cost

\$S -

Total:

\$S 13,096.45

Global Sum \$S:

FINAL PAYMENT

Date/Time: 29.6.19

Confirm with: ELM

Email ☒ Call ☐

Payee 1:

\$S 13,096.45

Name 1:

Zoom AutoWelds Pte Ltd

Payee 2: (Strike if N.A.)

\$S

Name 2:

Payee 3: (Strike if N.A.)

\$S

Name 3:

ASS. REC. BY:

REF:

CE/FND19003075/Upd3

Special Instruction:

Survivor

ASSIGNMENT (Office)

From (Person):

Clara Li

of

ADD.

Date/Time:

18/2/2019

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SDV 3282 U

Insured:

SLR 2180Z

at Workshop m/s

Zoom Autowerke

Tel:

94507920 Elin Cai

of

130 Bedole Reservoir Rd #08-1339

Policy No:

Claim No:

PNFV2018-00004999 / CL

Sum Insured:

Excess:

Make of Veh:

D.O.A

16/2/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN / OUT

Date/Time	Action/Instruction ( ✓ ) Estimate
	SDV 3282 U - NA / AIG19003075 / z4 DOA: 16/2/2019
	SLR 2180Z - X

7WD  
ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SDV 32824

at Workshop m/s boom

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 83k.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: SDV 32824 Yr Regn: 3, 14

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Estima Aerasc 2362

Colour:

white

A/C: Insured / Std / NI / NA

Sp. Reading:

46921

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

ACR 50 0174368

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

225 / 50 R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / DHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

16/2/19

D.O.I.

19/2/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

LTA 67106

20213 net 15884

45: 10,000 (RED: 11,114.20 53%)

Date/Time, File Pass to?

☐

Preli. Report

Days Of Repair:

1)

☐

Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee:

☐

Site Insp (\$

Survey Fee:

Transportation:

) S + RS \$

) Photos

) Others

Report Format :

Lump Sum / I.B.I: (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

TOTAL

19 February 2019

REG NO.: SDV 3282 U  
MAKE/MODEL: TOYOTA ESTIMA

## ESTIMATED REPAIR COST FOR THE VEHICLE MENTIONED ABOVE

QTY	DESCRIPTION	AMT(S\$)
<u>LIST ITEMS</u>		
1	Rear windscreen moulding	\$ rec 181.90
1	Rear tailgate	\$ 1585.80
2	Rear tailgate dampers	\$ 11 562.40
2	Rear tailgate hinges	\$ 11 173.00
1	Rear tailgate outer garnish	\$ cm 271.30
1	Rear tailgate lock catch	\$ 11 42.60
1	Rear tailgate inner lock	\$ 11 580.30
1	Rear tailgate centre reflector	\$ 11 261.90
2	Rear tailgate reflectors	\$ cm 579.80
1	Rear tailgate weatherstrip	\$ 11 254.40
1	Rear tailgate inner trim board	\$ 11 791.40
1	Rear tailgate inner pull pocket	\$ 11 86.50
1	Rear tailgate "ESTIMA" emblem	\$ 11 96.80
1	Rear tailgate "AERAS" emblem	\$ 11 91.70
1	Rear tailgate "PRESTIGE" emblem	\$ 11 91.70
1	Rear tailgate outer opening switch	\$ 11 184.80
1	Rear wiper arm	\$ 11 56.90
1	Rear wiper arm motor	\$ 11 749.60
1	Rear wiper blade	\$ 11 37.40
1	Rear wiper arm cover	\$ 11 35.00
2	Rear taillamps	\$ cm 1,377.40
2	Rear taillamp panels	\$ 11 1,103.80
1	Rear end panel	\$ 11 791.80
1	Rear end panel top inner trim	\$ 11 561.40
1	Rear end panel lower inner trim	\$ 11 253.70
1	Rear bumper	\$ 11 1,339.50
2	Rear bumper side brackets	\$ 11 137.00
1	Rear bumper inner sponge	\$ cm 121.50
1	Rear bumper corner bracket	\$ 11 192.60
2	Rear bumper reflectors	\$ 11 179.30
2	Rear bumper side retainers	\$ 11 128.90
2	Rear bumper splash shields	\$ 11 137.00
1	Rear bumper tow hook cover	\$ 11 48.10
1	Rear smart keyless sensor	\$ 11 299.70
		\$ 13,386.90

c/t:

\$

13,386.90

LIST ITEMS

1	Rear floor panel	\$	12	1,048.50	X
1	Rear floor board	\$	CM	655.20	✓
1	Rear exhaust silencer	\$	12	1,068.10	X
2	Rear exhaust mountings	\$	11	85.00	X
2	Rear fenders	\$	1/5 Buc	2,871.00	100
2	Rear fender air ducts	\$	11	260.90	X
2	Rear fender inner trim boards	\$	CM	1,251.00	✓
2	Rear fender quarter glass mouldings	\$	11	361.90	X
2	Rear number plate lamps	\$	11	117.10	✓
				\$	21,105.60
				\$	5,276.40
				\$	15,829.20

Less 25%

11987.9  
8990.82SPECIAL NETT ITEMS

1	Rear windscreen sealant	\$	12	80.00	40
1	Rear bumper clip (1 set)	\$	12	50.00	✓
1	Rear floor sound insulator	\$	11	180.00	X
1	Rear number plate with holder	\$	12	50.00	40
1	Rear reverse sensor (1 set)	\$	12	350.00	200
1	Rear third eye camera	\$	12	480.00	380
				\$	1,190.00

S/N

LABOUR CHARGES

1	To remove, replaced damaged lamps and check up rear wiring.	\$		80.00	30
2	To remove and refit inner garnishes.	\$		180.00	80
3	To remove and refit rear reverse sensor and camera.	\$		150.00	50
4	To transfer rear tailgate mechanism and wiring assembly.	\$		120.00	60
5	To remove and refit rear windscreen glass.	\$		180.00	120
6	To remove, refit and replace exhaust silencer and mountings.	\$	11	150.00	X
7	To apply undercoating.	\$		200.00	100
8	Panel beating.	\$		1,600.00	1400
9	To re-spray painting on the affected areas.	\$		1,500.00	1200
				\$	4,160.00

12740.82

GRAND TOTAL :

\$

21,179.20

1. To remove and replace damaged lamps and check up rear wiring.  
 2. To remove and refit inner garnishes.  
 3. To remove and refit rear reverse sensor and camera.  
 4. To transfer rear tailgate mechanism and wiring assembly.  
 5. To remove and refit rear windscreen glass.  
 6. To remove, refit and replace exhaust silencer and mountings.  
 7. To apply undercoating.  
 8. Panel beating.  
 9. To re-spray painting on the affected areas.

Approved by the Inspector

Signature

Date

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	1031C
<b>Vehicle Details</b>	
Vehicle No.:	SDV3282U
Vehicle to be Exported:	No
Intended Deregistration Date:	21 Feb 2019
Vehicle Make:	TOYOTA
Vehicle Model:	ESTIMA AERAS 2.4 CVT ABS AIRBAG 2WD SR
Primary Colour:	White
Manufacturing Year:	2014
Engine No.:	2AZJ055218
Chassis No.:	ACR500174368
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$31,560.00
Original Registration Date:	18 Mar 2014
First Registration Date:	18 Mar 2014
Transfer Count:	2
Actual ARF Paid:	\$36,184.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Mar 2024
PARF Rebate Amount:	\$27,138.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	17 Mar 2024
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$78,810.00
COE Rebate Amount:	\$39,946.00
<b>Total Rebate Amount:</b>	<b>\$67,084.00</b>

The information contained herein is correct as at 21 Feb 2019

OK

> **Back to OneMotoring**

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	1031C
<b>Vehicle Details</b>	
Vehicle No.:	SDV3282U
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Feb 2019
Vehicle Make:	TOYOTA
Vehicle Model:	ESTIMA AERAS 2.4 CVT ABS AIRBAG 2WD SR
Primary Colour:	White
Manufacturing Year:	2014
Engine No.:	2AZJ055218
Chassis No.:	ACR500174368
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$31,560.00
Original Registration Date:	18 Mar 2014
First Registration Date:	18 Mar 2014
Transfer Count:	2
Actual ARF Paid:	\$36,184.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Mar 2024
PARF Rebate Amount:	\$27,138.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	17 Mar 2024
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$78,810.00
COE Rebate Amount:	\$39,968.00
<b>Total Rebate Amount:</b>	<b>\$67,106.00</b>

The information contained herein is correct as at 20 Feb 2019

OK

New Cars

Used Cars

Sell My Car

Directory

Products

Insurance

Articles

F




Wide selection of Inchcape Certified Pre-owned LEXUS & TOYOTA

2019

Interest Rate **1.98%** till 31 Jan 2019

Extended Warranty **1yr**

Free Tyre & Service Credits up to **\$3,000**

**Post an Advertisement**  
Sell it yourself! Advertise it at just  
**\$58 until it's SOLD!**

Post an Ad

Advertiser Login

Ways of Selling

New 5 Years Coe Renewal Toyota Altis 1.6a



2.38% P.A. Lowest Interest @ GV  
Cars Financing \$1800  
Downpayment Monthly From  
\$568  
GV Credit Pte Ltd StarAd







Browse by Category

Sort by Date Posted

10 vehicles

Estima

Advanced Search

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	V
<b>Search Selection</b>	Estima		Any	Any	2014	Any	Any	
	<b>Toyota Estima 2.4A Aeras Premium Moonroof</b>		<b>\$94,800</b>	<b>\$12,710 /yr</b>	<b>12-Nov-2014</b>	<b>2,362 cc</b>	<b>65,000 km</b>	
Free 2 Years Warranty And 1 Years Of Free Servicing! Lowest Price Gteed! Only 1 Owner! Highest ARF At \$43,985! Guaranteed Lowest Pr Condition In Market! Well Maintained, Highest Trade In Wit...								
Posted: 17-Feb-2019			Tags: 2014 Toyota Estima, 2014 toyota estima, Toyota Estima, toyota estima, Toyota, Estima, estima, Used Toyota					
	<b>Toyota Estima 2.4A Aeras Premium Moonroof</b>		<b>\$92,800</b>	<b>\$13,480 /yr</b>	<b>25-Aug-2014</b>	<b>2,362 cc</b>	<b>55,000 km</b>	
Popular Japanese Full Size MVP. 1 Owner With Low Mileage, Bank Or In-House Loan Available. Different Loan Package Suit To Your Nee In For Your Used Car. Please Call Or Visit Us Now For F...								
Pure Motors Pte Ltd			Posted: 16-Feb-2019					
			Tags: 2014 Toyota Estima, 2014 toyota estima, Toyota Estima, toyota estima, Toyota, Estima, estima, Used Toyota					
	<b>Toyota Estima 2.4A Aeras Premium Moonroof</b>		<b>\$102,999</b>	<b>\$15,870 /yr</b>	<b>24-Jun-2014</b>	<b>2,362 cc</b>	<b>38,000 km</b>	
Ultra Low Mileage! High Spec! 1 Owner, Slick White On Grey Leather. Good Boot Space. Flexible Financing And Trade In Are Available, 5 Bank Rates, Why Risk When You Can Get An Toyota With C...								
Premium Automobiles			Posted: 12-Feb-2019					
			Tags: 2014 Toyota Estima, 2014 toyota estima, Toyota Estima, toyota estima, Toyota, Estima, estima, Used Toyota					
	<b>Toyota Estima 2.4A Aeras Premium Moonroof</b>		<b>\$87,500</b>	<b>\$12,490 /yr</b>	<b>29-Aug-2014</b>	<b>2,362 cc</b>	<b>44,037 km</b>	
Direct Owner Sale. Confirm Cheapest Depreciation At \$12k+ With Highest Specs. YOM Year 2014. No Accident Guaranteed. Original Pair No Touch Up. Full Leather Seats. With Full Servicing And Pa...								
Posted: 07-Feb-2019			Tags: 2014 Toyota Estima, 2014 toyota estima, Toyota Estima, toyota estima, Toyota, Estima, estima, Used Toyota					



### Singapore's first ever Toyota Estima Aeras with intelligent parking system

The Intelligent Parking System enables the car to be automatically steered when performing reversed or parallel parking. The driver will specify the desired parking spot on a touch screen and back up the vehicle while continuously checking the surrounding area for safety

[Read this article](#)

Compare

ta Estima 2.4A Aeras	<b>\$87,800</b>	<b>\$13,250 /yr</b>	<b>19-Mar-2014</b>	<b>2,362 cc</b>	<b>83,000 km</b>
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## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Feb 2019 21:20	Cim Veh Model Changed	(201141) TOYOTA ESTIMA 2.4 (A).	[A] HOW MEI KWAN
2	19 Feb 2019 21:20	Cim Created	Reg No: SDV3282U. Acct Date: 2019/02/16, Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Zoom Autowerks Pte Ltd (HQ)	[A] HOW MEI KWAN
3	19 Feb 2019 21:20	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : VICOM Ltd.	[A] HOW MEI KWAN
4	19 Feb 2019 21:20	Adj Next Rpt Changed	Next Rpt:Final Rpt,Due Date:2019/02/28	[A] HOW MEI KWAN
5	19 Feb 2019 21:20	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
6	19 Feb 2019 21:20	Label Added	(20005):Direct Settlement .	[A] HOW MEI KWAN
7	19 Feb 2019 21:20	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
8	20 Feb 2019 10:42	Cim Registration Modified	Pol No:->PNPV2018-00004999.	[I] Clara Li Zi Rong
9	20 Feb 2019 10:42	Cim Registration Modified	Excess: -> 600.00.	[I] Clara Li Zi Rong
10	30 Apr 2019 10:58	Adj Im. Advice Submitted	Next Rpt:Final Rpt,Due Date:2019/02/28	[A] Asher Sng Rong Yi
11	18 Jun 2019 14:45	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	18 Jun 2019 14:45	Cim Dtl Modified	3PJ Reg. Date: -> 2014/03/18.	[A] JOANNE LEE KHANG MIN
13	18 Jun 2019 14:45	Cim Details Notified		[A] JOANNE LEE KHANG MIN
14	18 Jun 2019 16:15	Adj Mandate Request	Cur.Req:13096.45:LIABILITY: 100% B:27 OI REAR ENDED TP QUANTUM: (a) COR : \$1 0,000.00 + (b) LOR : \$3,060.00 (17days x \$180) + (c) LTA :\$36.45 Total: a+b+c = \$1 3,096.45 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

Date From  Date To  Audit Type

### ACTIVITY

[30/04/2019 10:58] Asher Sng Rong Yi:  
MARKET VALUE: \$83,000  
LTA REBATE: \$67,084  
NETT VALUE: \$15,916

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2131013	30/04/2019 10:58	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SDV3282U	SLP2180Z	10.70

6/25/2019

Merimen e-Claims

## Print Received Message

This mail is associated with :

**\*SDV3282U (1201900004708)**

**[SLP2180Z]**

TP

NG YONG LAI

Feb 16 2019 8:00PM

[Tan Shin Ching]

Zoom Autowerks Pte Ltd

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 18/06/2019 16:40 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$13096.45) - SDV3282U - Claim Handler: Clara Li Zi Rong

Approved:13096.45.

To: **FWD Singapore Pte Ltd**  
6 Temasek Boulevard  
#18-01 Suntec Tower Four  
Singapore 038986

Attn: **Motor Claims Department**

Date: 14<sup>th</sup> March 2019

Dear Sir/Madam,

Claimant: **Ng Yong Lai**  
9 Wak Hassan Drive  
Singapore 757668

**"WITHOUT PREJUDICE"**

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 16/02/2019 at along BKE(SLE) before KJE Exit involving our client's vehicle registration number SDV 3282 U and vehicle registration number SLP 2180 Z driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs	\$10,000.00
2) Loss of Rental (SGD\$200.00 x 17Days)	\$3,400.00
3) LTA Search	\$7.45
4) Purchase of GIA Report	\$29.00

**Total :** **\$13,436.45**

A copy each of the following supporting documents is enclosed:

- GIA Report
- Rental Agreement & Invoice
- LTA Search Receipt
- Purchase of GIA Report Receipt

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

***Elin Cai***

**Zoom Autowerks Pte Ltd**  
130 Bedok Reservoir Road, Eunoss Spring  
#08-1339 Singapore 470130  
Mobile: 9450 7920 | E-mail: zoomautowerks@gmail.com



## ZOOM AUTOWERKS PTE LTD

832 Sims Avenue, Eunosville

#12-884 Singapore 400832

Tel: 9450 7920

zoomautowerks@gmail.com

### LETTER OF AUTHORIZATION

Accident on 16/02/2019 20:10 along BKE (SLE) BEHOLD KSE EAST  
Involving vehicles SDV 3282 U, SLP 2180 Z

In consideration of Zoom Autowerks Pte Ltd, 832 Sims Avenue, Eunosville, #12-884 Singapore 400832, repairing my/our motor vehicle no SDV 3282 U at my request, I/We, NG YONG LAI ("the claimant") of 9 WAK HASSAN DRIVE B5) 757668 (address) bearing NRIC No S 7001031 C the owner of motor vehicle no SDV 3282 U, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Zoom Autowerks Pte Ltd.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to Zoom Autowerks Pte Ltd the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into Zoom Autowerks Pte Ltd account. Upon clearance of the said cheque, I/we further authorize Zoom Autowerks Pte Ltd and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to Zoom Autowerks Pte Ltd shall amount to a good discharge of Zoom Autowerks Pte Ltd and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 16 day of 02 (month) 20 19 (year)

Signed by "the claimant"

Name: NG YONG LAI

NRIC No: S 7001031 C



Signed by Zoom Autowerks Pte Ltd

Name: ROLAND TIONG

**RELEASE**

Claim Reference:	1201900004708
Surveyor's Reference:	CC4/FWD19003075/Uea3
TP Reference:	SDV 3282U

We, **ZOOM AUTOWERKS PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SDV 3282U** ("Vehicle") to accept the sum of **\$13,096.45**, being the amount claimed for **\$10,000.00** (repair costs), **\$3,060.00** (loss of rental/~~use~~), **\$ -** (loss of income), **\$36.45** (disbursement) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **16/02/2019** (date of accident) at / along **BKE (SLE) BEFORE KJE EXIT** (location) involving vehicle no/s. **SDV 3282U** and **SLP 2180Z**.

This is pursuant to the inspection conducted on **19/02/2019** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SLP 2180Z** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 09 day of 07 2019

**CLAIMANT**

  
[Signed by **ZOOM AUTOWERKS** Co. Stamp]

For and on behalf of the "Claimant"  
Ltd.





CKS

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte.

**ZOOM AUTOWERKS PTE LTD**

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

**INVOICE**

To: **FWD Singapore Pte Ltd**  
6 Temasek Boulevard  
#18-01 Suntec Tower Four  
Singapore 038986

Invoice No. : Z10000225  
Date : 1/7/2019  
VRN : SDV 3282 U  
Make & Model : Toyota Estima  
DOA : 16/2/2019  
Terms : COD

S/N.	Description	Qty	U/P	Amt
1	Repair & Respray Accident Affected Portions			10,000.00

<b>TOTAL :</b>	<b>\$10,000.00</b>
----------------	--------------------

I agree to the price as listed above and confirm that  
goods are received in good condition.



\_\_\_\_\_  
(Customer's Signature )

\_\_\_\_\_  
(by Zoom Autowerks Pte Ltd)

# **ZOOM CAR LEASING**

**Zoom Car Leasing**

Registration No.: 5339410M

e-mail : zoomcarleasing@gmail.com

**Zoom Autowerks Pte Ltd**

Tel: 9450 7920

## **RENTAL INVOICE**

Invoice No. : **INV0000353**

Date : **6/3/2019**

Ref : **SJT 6527 J**

Your Ref : **SDV 3282 U**

Terms : **30Days**

#	Rental Period	Rate	Quantity	Amount
1	Rental Charges for SJT 6527 J (17/02/2019 to 06/03/2019)	<b>\$200.00</b>	17 Days	<b>\$3,400.00</b>

**C/O Ng Yong Lai**

9 Wak Hassan Drive

Singapore 757668

Contact : 9843 5645

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<b>Total</b>	<b>:</b>	<b><u>\$3,400.00</u></b>
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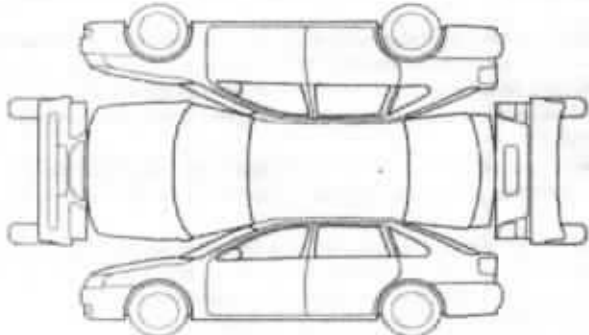



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\_\_\_\_\_  
(Customer's Signature/Stamp)

**ZOOM CAR  
LEASING**

\_\_\_\_\_  
(For Zoom Car Leasing)

## RENTAL AGREEMENT

HIRER'S PARTICULAR		VEHICLE DETAIL																	
Name: <u>Ng Yong Lai</u>		Vehicle No.: <u>ST6527J</u>																	
NRIC/Passport No.: <u>S7001031C</u>		Vehicle Make/Model: <u>Honda Odyssey</u>																	
Address: <u>9 Wat Hassan Drive</u> <u>(757 668)</u>		Date/Time Out: <u>17/02/2019</u>																	
Tel: <u>9843 5645</u>		Date/Time In: <u>06/03/2019</u>																	
Driving License No./Exp.:		<div style="display: flex; justify-content: space-around;"> <div style="border: 1px solid black; padding: 2px;">E ¼ ½ ¾ F</div> <div style="border: 1px solid black; padding: 2px;">E ¼ ½ ¾ F</div> </div> <div style="display: flex; justify-content: space-around; margin-top: 5px;"> <span>OUT</span> <span>IN</span> </div>																	
ADDITIONAL DRIVER'S PARTICULAR		RENTAL CHARGES																	
Name:		Mileage: _____ Mileage: _____																	
NRIC/Passport No.:		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Hours</th> <th>@</th> <th>per hour</th> <th></th> </tr> </thead> <tbody> <tr> <td><u>17</u> Days</td> <td>@</td> <td><u>\$200</u> per day</td> <td><u>\$3400</u></td> </tr> <tr> <td>Weeks</td> <td>@</td> <td>per week</td> <td></td> </tr> <tr> <td>Months</td> <td>@</td> <td>per month</td> <td></td> </tr> </tbody> </table>		Hours	@	per hour		<u>17</u> Days	@	<u>\$200</u> per day	<u>\$3400</u>	Weeks	@	per week		Months	@	per month	
Hours	@			per hour															
<u>17</u> Days	@			<u>\$200</u> per day	<u>\$3400</u>														
Weeks	@			per week															
Months	@	per month																	
Address:																			
Tel:																			
Driving License No./Exp.:		Other Charges																	
(A) - Accident (D) - Dent (S) - Scratch		Petrol Top-Up																	
		Sub-total																	
		<b>TOTAL CHARGES</b> <u>\$3400</u>																	
		<b>PRE-PAYMENT</b>																	
		Downpayment and Deposit																	
		Amount Refunded Due																	
<p>I/We agreed to the terms and conditions above, overleaf and that all information given are true &amp; correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving.</p>																			
PHYSICAL DAMAGE EXCESS		ACKNOWLEDGEMENT																	
Singapore - Own Damage	\$52,000.00	<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="border: 1px solid black; padding: 5px;"> <p>For Drivers aged &lt; 27 or &gt; 65 and/or less than 2 years driving experience regardless of age</p> <p>\$53,000.00 (Additional)</p> </div> <div style="text-align: center;">  </div> </div>																	
Singapore - 3rd Party	\$52,000.00																		
Malaysia*	\$58,000.00																		
<p><b>IMPORT NOTE:</b></p> <p>1. ONLY PERSONS ABOVE 22 YEARS OF AGE, HOLDING A VALID SINGAPORE LICENCE FOR MORE THAN 2 YEARS, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE</p> <p>2. Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of Zoom Car Leasing</p> <p>3. Use of vehicle for illegal purposes (e.g. in connection with theft, drug peddling or trafficking, smuggling) is strictly prohibited.</p> <p>4. In case of accident, the hirer shall report to Zoom Car Leasing immediately.</p>		<div style="text-align: center;">  </div>																	
		<div style="text-align: center;"> <p>Hirer's Signature / Date</p> </div>																	
		<div style="text-align: center;">  </div>																	
		<div style="text-align: center;"> <p>Owner's Signature / Date</p> </div>																	



## TAX INVOICE

Our Ref No: GR-19-028776  
Date of Request: 22/02/2019

Your Ref No: WALK IN SHEN

ZOOM AUTOWERKS PTE LTD  
130 BEDOK RESERVOIR ROAD, EUNOS SPRING, #08-1339  
SINGAPORE 470130

Dear Sir/Madam,

Your Vehicle No: SDV3282U  
Date of Accident: 16/02/2019  
Place of Accident: BKE  
Involving Vehicle No: SLP2180Z

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

---

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-028777  
Date of Request: 22/02/2019

Your Ref No: WALK IN SHEN

ZOOM AUTOWERKS PTE LTD  
130 BEDOK RESERVOIR ROAD, EUNOS SPRING, #08-1339  
SINGAPORE 470130

Dear Sir/Madam,

Date of Accident: 16/02/2019  
Vehicle No: SDV3282U  
Place of Accident: BKE (SLE) BEFORE KJE EXIT  
Involving Vehicle No: SLP2180Z

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SLP2180Z	BKE (SLE) BEFORE KJE EXIT	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

[-> Back to OneMotoring](#)



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 17 Feb 2019 / 19:29:53

Receipt Date/Time : 17 Feb 2019 / 19:29:53

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-190217-001154

Previous Receipt No. \_\_\_\_\_

S/N	Item Description/ Business Transaction Reference No.
-----	--

Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
--------------------------------	-------------------------	-------------------------------

Result of Insurance Enquiry - SLP2180Z

As at 16 Feb 2019/20:12:00

Insurance Co: FWD SINGAPORE PTE. LTD.

1 Insurance Enquiry - SLP2180Z  
Enquiry Fee  
20190217192854930404

7.00	0.49	7.49
------	------	------

Sub-Total	7.00	0.49	7.49
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Total Before Rounding	7.00	0.49	7.49
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Rounding Difference	0.04
---------------------	------

Total Amount Payable	7.45
----------------------	------

Paid By

xxxxxxxxxxxx0962	Credit Card: Visa/MasterCard	7.45
------------------	---------------------------------	------

Total	7.45
-------	------

Cash Change	0.00
-------------	------

Tendered Amount	7.45
-----------------	------

Excess Refundable Amount	0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Feb 2019 <a href="#">Edit Reg</a>		18 Feb 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$10,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$10,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
-------------	------------------	----------------------	------------------	--------------------------

**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	<b>Tan Shin Ching</b> , ID: S89165043		
Main Claimant:	<b>NG YONG LAI</b> , ID: S7001031C		
Vehicle Reg. No.:	<b>SDV3282U</b>	Date of Loss:	16/02/2019 20:00 - :59 [58 Months and 29 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>TP / 1201900004708</b>	Policy/Cover Note No.:	PNPV2018-00004999 (Comprehensive)
Vehicle Reg. No. (Insured):	<b>SLP2180Z</b>	Policy No. (Claimant):	1800065099
		Excess:	S\$600.00
Repairer:	<b>Zoom Autowerks Pte Ltd (HQ)</b> 130 Bedok Reservoir Road, Eunos Spring, #08-1339, 470130 Bedok - Tel: 94507920		
Handling Insurer:	<b>FWD Singapore Pte. Ltd. (HQ)</b> - Tel: 6727 5700 ... [Handled by <b>Clara Li Zi Rong</b> ]		
Claimant's Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... [Final Rpt due 28/02/2019]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

- FWD\_SG (18/06/2019): Alert - Adj Mandate Approved (S\$13096.45) - SDV3282U - Claim Handler: Clara Li Z...

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SDV3282U (1201900004708)  
[SLP2180Z]

TP

NG YONG LAI

Feb 16 2019 8:00PM

[Tan Shin Ching]

Zoom Autowerks Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

**View** View in Browser



















































Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
















































  














Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/04/19 10:58	Adjuster Immediate Advice	Load HTM	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
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2	30/04/19 10:53	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
3	30/04/19 10:53	General View	Load JPG	<input checked="" type="checkbox"/>
4	30/04/19 10:53	General View	Load JPG	<input checked="" type="checkbox"/>
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30	30/04/19 10:53	General View	Load JPG	<input checked="" type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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110	30/04/19 10:53	Dismantled Parts		<input checked="" type="checkbox"/>
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112	30/04/19 10:53	Dismantled Parts		<input checked="" type="checkbox"/>
113	30/04/19 10:53	Dismantled Parts		<input checked="" type="checkbox"/>
114	30/04/19 10:53	Dismantled Parts		<input checked="" type="checkbox"/>
115	30/04/19 10:53	Dismantled Parts		<input checked="" type="checkbox"/>
116	30/04/19 10:53	Dismantled Parts		<input checked="" type="checkbox"/>
117	30/04/19 10:53	Dismantled Parts		<input checked="" type="checkbox"/>
118	30/04/19 10:53	Dismantled Parts		<input checked="" type="checkbox"/>
119	30/04/19 10:53	Dismantled Parts		<input checked="" type="checkbox"/>
120	30/04/19 10:53	Dismantled Parts		<input checked="" type="checkbox"/>
121	30/04/19 10:53	Dismantled Parts		<input checked="" type="checkbox"/>
122	30/04/19 10:53	Dismantled Parts		<input checked="" type="checkbox"/>
123	30/04/19 10:53	Dismantled Parts		<input checked="" type="checkbox"/>
124	30/04/19 10:53	Dismantled Parts		<input checked="" type="checkbox"/>
125	30/04/19 10:54	Photo After Spray		<input checked="" type="checkbox"/>
126	30/04/19 10:54	Photo After Spray		<input checked="" type="checkbox"/>
127	30/04/19 10:54	Photo After Spray		<input checked="" type="checkbox"/>
128	30/04/19 10:54	Photo After Spray		<input checked="" type="checkbox"/>
129	30/04/19 10:54	Photo After Spray		<input checked="" type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/02/19 21:21	ACKNOWLEDGEMENT EMAIL TO FWD DD 18.02.2019	 Load PDF	
2	19/02/19 21:21	TP GIA REPORT	 Load PDF	
3	30/04/19 10:52	LTA PARF REBATE DETAILS	 Load PDF	
4	30/04/19 10:52	TP ESTIMATE - MARKED	 Load PDF	
5	18/06/19 14:58	RENTAL RECEIPT	 Load PDF	
6	18/06/19 14:58	LTA SEARCH	 Load PDF	
7	18/06/19 14:58	GIA SEARCH	 Load PDF	
8	18/06/19 14:58	LOD	 Load PDF	
9	16/07/19 12:57	WORKSHOP INVOICE	 Load PDF	
10	16/07/19 12:57	AUTHORISATION TO ACT FORM	 Load PDF	
11	16/07/19 12:57	Release Voucher	 Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	28/02/19 14:27	OI GIA Report	 Load PDF	
2	18/06/19 16:36	Email to OI	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer. <small>Note: Remarks are private unless you show it to other parties.</small>			



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLP2180Z (Insd veh)	Model:	TOYOTA ESTIMA 2.4 (A)
	SDV3282U (TP veh)		
Date of Accident:	16/02/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	21,179.20
Final Repair Cost	:	\$	10,000.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	3,060.00 17 days
LTA / GIA Search Fee	:	\$	36.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	13,096.45

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Zoom Autowerks Pte Ltd	:	\$ 13,096.45
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

16 Jul

2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19003075/UEA3Q2

Date: 16/07/2019

## REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00004999

Claimant Vehicle No: SDV3282U Insured Vehicle No: SLP2180Z

Date of Loss: 16/02/2019 Nature of Claim: TP Claim No: 1201900004708

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SDV3282U	Engine No:	2AZJ055218
Make & Model:	TOYOTA ESTIMA, 2.4 (A)	Chassis No:	ACR500174368
Reg. Date:	18/03/2014 (Man. Year: 2014)	Odometer:	46921 km
Colour:	White		
Engine Capacity:	2362 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	225/50 R18	Rear Tyre Size:	225/50 R18
Front Left Side:	Michelin 7 mm	Rear Left Side:	Michelin 7 mm
Front Right Side:	Michelin 7 mm	Rear Right Side:	Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	17,019.20	9,700.92	7,318.28	43.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,160.00	3,040.00	1,120.00	26.92
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>21,179.20</b>	<b>12,740.92</b>	<b>8,438.28</b>	<b>39.84</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>10,000.00</b>		
<b>Nett Amount (S\$)</b>	<b>21,179.20</b>	<b>10,000.00</b>	<b>11,179.20</b>	<b>52.78</b>
<b>+ Car Rental (17.0 x S\$180.00/day) (S\$)</b>		3,060.00		
<b>+ Doc/Search Fee (S\$)</b>		36.45		
<b>Nett Liability (S\$)</b>		<b>13,096.45</b>		

## INSPECTION

Date of Assignment: 18/02/2019

Date Inspected: 19/02/2019 Inspected At:

 Zoom Autowerks Pte Ltd (HQ)  
 130 Bedok Reservoir Road, Eunos Spring,  
 #08-1339  
 Singapore 470130

Estimated Period of Repair: 12.0 days

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**Adjuster:** MARCUS CHUA**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 18 Jun 2019)
<b>Parts:</b> M1-MPV	TOYOTA ESTIMA 2.4 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SDV3282U)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR WINDSCREEN MOULDING	Necessary	181.90 FL	*181.90 FL
2	1		*REAR TAILGATE	Badly Dented	1,585.80 FL	*1,585.80 FL
3	2		*REAR TAILGATE DAMPERS	Not Necessary	562.40 FL	*- FL
4	2		*REAR TAILGATE HINGES	Not Necessary	173.00 FL	*- FL
5	1		*REAR TAILGATE OUTER GARNISH	Cracked	271.30 FL	*271.30 FL
6	1		*REAR TAILGATE LOCK CATCH	Not Necessary	42.60 FL	*- FL
7	1		*REAR TAILGATE INNER LOCK	Twisted / Jammed	580.30 FL	*580.30 FL
8	1		*REAR TAILGATE CENTRE REFLECTOR	Not Necessary	261.90 FL	*- FL
9	2		*REAR TAILGATE REFLECTORS	Cracked	579.80 FL	*579.80 FL
10	1		*REAR TAILGATE WEATHERSTRIP	Twisted	254.40 FL	*254.40 FL
11	1		*REAR TAILGATE INNER TRIM BOARD	Deformed / Cracked	791.40 FL	*791.40 FL
12	1		*REAR TAILGATE INNER PULL ROCKET	Not Necessary	86.50 FL	*- FL
13	1		*REAR TAILGATE ESTIMA EMBLEM	Necessary	96.80 FL	*69.10 FL
14	1		*REAR TAILGATE AREAS EMBLEM	Necessary	91.70 FL	*68.00 FL
15	1		*REAR TAILGATE PRESTIGE EMBLEM	Necessary	91.70 FL	*91.70 FL
16	1		*REAR TAILGATE OUTER OPENING SWITCH	Not Necessary	184.80 FL	*- FL
17	1		*REAR WIPER ARM	Not Necessary	56.90 FL	*- FL
18	1		*REAR WIPER ARM MOTOR	Not Necessary	749.60 FL	*- FL
19	1		*REAR WIPER BLADE	Not Necessary	37.40 FL	*- FL
20	1		*REAR WIPER ARM COVER	Not Necessary	35.00 FL	*- FL
21	2		*REAR TAILLAMP	Cracked	1,377.40 FL	*1,377.40 FL
22	2		*REAR TAILLAMP PANELS	Repair	1,103.80 FL	*- FL
23	1		*REAR END PANEL	Badly Dented	791.80 FL	*791.80 FL
24	1		*REAR END PANEL TOP INNER TRIM	Distorted	561.40 FL	*561.40 FL
25	1		*REAR END PANEL LOWER INNER TRIM	Distorted	253.70 FL	*253.70 FL
26	1		*REAR BUMPER	Distorted	1,339.50 FL	*541.70 FL
27	2		*REAR BUMPER SIDE BRACKETS	Bent	137.00 FL	*137.00 FL
28	1		*REAR BUMPER INNER SPONGE	Cracked	121.50 FL	*121.50 FL
29	1		*REAR BUMPER CORNER BRACKET	Bent	192.60 FL	*192.60 FL
30	1		*REAR BUMPER REFLECTORS	O/S Broken	179.30 FL	*82.00 FL
31	2		*REAR BUMPER SIDE RETAINERS	Repeated	128.90 FL	*- FL
32	2		*REAR BUMPER SPLASH SHIELDS	Not Necessary	137.00 FL	*- FL
33	1		*REAR BUMPER TOW HOOK COVER	Twisted	48.10 FL	*48.10 FL
34	1		*REAR SMART KEYLESS SENSOR	Damaged	299.70 FL	*299.70 FL
35	1		*REAR FLOOR PANEL	Repair	1,048.50 FL	*- FL
36	1		*REAR FLOOR BOARD	Cracked	655.20 FL	*655.20 FL
37	1		*REAR EXHAUST SILENCER	Repair	1,068.10 FL	*- FL
38	2		*REAR EXHAUST MOUNTINGS	Not Necessary	85.00 FL	*- FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
39	1		*REAR FENDERS	N/S Repair / O/S Buckled	2,871.00 FL	*1,201.10 FL
40	2		*REAR FENDER AIR DUCTS	Not Necessary	260.90 FL	*- FL
41	2		*REAR FENDER INNER TRIM BOARDS	Cracked	1,251.00 FL	*1,251.00 FL
42	2		*REAR FENDER QUARTER GLASS MOULDINGS	Not Necessary	361.90 FL	*- FL
43	2		*REAR NUMBER PLATE LAMPS	Not Necessary	117.10 FL	*- FL
44	1		*REAR WINDSCREEN SEALANT	Necessary	80.00 FS	*40.00 FS
45	1		*SET REAR BUMPER CLIP	Necessary	50.00 FS	*50.00 FS
46	1		*REAR FLOOR SOUND INSULATOR	Not Necessary	180.00 FS	*- FS
47	1		*REAR NUMBER PLATE WITH HOLDER	Bent	50.00 FS	*40.00 FS
48	1		*SET REAR REVERSE SENSOR	Shorted	350.00 FS	*200.00 FS
49	1		*SET REAR THIRD EYE CAMERA	Shorted	480.00 FS	*380.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (\$\$)	22,295.60	12,697.90
- List Item Discount on L Items 25.00/25.00% (\$\$)	5,276.40	2,996.98
Total Parts (\$\$)	17,019.20	9,700.92

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE,REPLACED DAMAGED LAMPS AND CHECK UP REAR WIRING	New	80.00	30.00
2	TO REMOVE AND REFIT INNER GARNISHES	New	180.00	80.00
3	TO REMOVE AND REFIT REAR REVERSE SENSOR AND CAMERA	New	150.00	50.00
4	TO TRANSFER REAR TAILGATE MECHANISM AND WIRING ASSEMBLY	New	120.00	60.00
5	TO REMOVE AND REFIT REAR WINDSCREEN GLASS	New	180.00	120.00
6	TO REMOVE,REFIT AND REPLACE EXHAUST SILENCER AND MOUNTINGS	New	150.00	0.00
7	TO APPLY UNDERCOATING	New	200.00	100.00
8	PANEL BEATING	New	1,600.00	1,400.00
9	TO RE-SPRAY PAINTING ON THE AFFECTED AREAS	New	1,500.00	1,200.00
Gross Labour Cost (S\$)			<b>4,160.00</b>	<b>3,040.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >