

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, 7 March 2019 2:15 PM  
**To:** 'raymond@bhh.com.sg'  
**Subject:** RE: Accident Involving FBL9177C & FBL5210R (FWD Claim 1201900004694/JL) on 01/02/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Raymond [<mailto:raymond@bhh.com.sg>]  
**Sent:** Thursday, 7 March, 2019 12:34 PM  
**To:** Motor Claims SG - SG Common  
**Cc:** Josey Loh Kah Wai - SGUser  
**Subject:** RE: Accident Involving FBL9177C & FBL5210R (FWD Claim 1201900004694/JL) on 01/02/2019

Dear Lionel,

As informed by your insured, he has reported the accident yesterday,

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,  
Raymond

**Ban Hock Hin Co., Pte Ltd**

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**From:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Sent:** Wednesday, 27 February, 2019 11:12 AM

**To:** 'motorclaims.sg@fwd.com' <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>

**Cc:** 'josey.loh@fwd.com' <[josey.loh@fwd.com](mailto:josey.loh@fwd.com)>

**Subject:** RE: Accident Involving FBL9177C & FBL5210R (FWD Claim 1201900004694/JL) on 01/02/2019

Dear Lionel,

Have your insured reported the accident?

Please advise,

Thanks

Best Regards,  
Raymond

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**From:** [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com) <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>

**Sent:** Thursday, 21 February, 2019 12:33 PM

**To:** [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)

**Cc:** [josey.loh@fwd.com](mailto:josey.loh@fwd.com)

**Subject:** FW: Accident Involving FBL9177C & FBL5210R (FWD Claim 1201900004694/JL) on 01/02/2019

Hi Raymond,

Insured has not reported.

Regards,  
Lionel

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**From:** Raymond [<mailto:raymond@bhh.com.sg>]

**Sent:** Thursday, February 21, 2019 12:10 PM

**To:** Motor Claims SG - SG Common

**Cc:** Lionel Tan Tian Pei - SGUser

**Subject:** RE: Accident Involving FBL9177C & FBL5210R on 01/02/2019

Dear Sir / Madam,

LKK surveyor had surveyed our client bike at our workshop yesterday.

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

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**From:** [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com) <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>  
**Sent:** Wednesday, 20 February, 2019 9:07 AM  
**To:** [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)  
**Cc:** [lionel.tan@fwd.com](mailto:lionel.tan@fwd.com); [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)  
**Subject:** RE: Accident Involving FBL9177C & FBL5210R on 01/02/2019

Hi Raymond,

We had appointed LKK.

Regards,  
Josey

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**From:** Raymond [<mailto:raymond@bhh.com.sg>]  
**Sent:** Wednesday, 20 February, 2019 8:42 AM  
**To:** Motor Claims SG - SG Common  
**Cc:** Josey Loh Kah Wai - SGUser; Lionel Tan Tian Pei - SGUser  
**Subject:** RE: Accident Involving FBL9177C & FBL5210R on 01/02/2019

Dear Sir / Madam,

Please advise who is the surveyor assigned for the above pre-repair survey.

Thanks

Best Regards,  
Raymond

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**From:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Sent:** Monday, 18 February, 2019 5:22 PM  
**To:** 'clara.li@fwd.com' <[clara.li@fwd.com](mailto:clara.li@fwd.com)>  
**Cc:** 'josey.loh@fwd.com' <[josey.loh@fwd.com](mailto:josey.loh@fwd.com)>; 'lionel.tan@fwd.com' <[lionel.tan@fwd.com](mailto:lionel.tan@fwd.com)>;  
'motorclaims.sg@fwd.com' <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>  
**Subject:** RE: Accident Involving FBL9177C & FBL5210R on 01/02/2019

Dear Clara,

Thanks for the info.

Bike is not in the workshop, please get surveyor to contact me first before coming for the survey.

Thanks

Best Regards,

Raymond

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**From:** [clara.li@fwd.com](mailto:clara.li@fwd.com) <[clara.li@fwd.com](mailto:clara.li@fwd.com)>  
**Sent:** Monday, 18 February, 2019 3:51 PM  
**To:** [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)  
**Cc:** [josey.loh@fwd.com](mailto:josey.loh@fwd.com); [lionel.tan@fwd.com](mailto:lionel.tan@fwd.com); [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)  
**Subject:** RE: Accident Involving FBL9177C & FBL5210R on 01/02/2019

Hi Raymond,

Kindly take note to send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com).

Thank you.

Kind Regards

**Clara Li**

Senior Executive, Claims

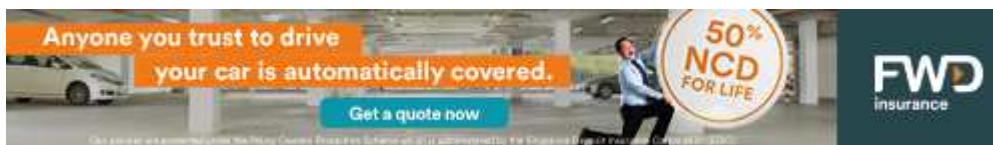
FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



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**From:** Raymond [<mailto:raymond@bhh.com.sg>]  
**Sent:** Friday, 15 February, 2019 4:49 PM  
**To:** Clara Li Zirong - SGUser  
**Subject:** Accident Involving FBL9177C & FBL5210R on 01/02/2019

Dear Clara,

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thanks

Best Regards,

**Raymond**

**Ban Hock Hin Co., Pte Ltd**

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