

Shiau Chan (LKKAuto)

From: Jasmine Lok Kheng Kwei <jasmine_lok@sg.msig-asia.com>
Sent: Monday, 23 September 2019 4:32 PM
To: Shiau Chan (LKKAuto)
Subject: RE: Our ref: M584032 TP vehicle ref: GBA816J DOA: 30/01/2019

Dear Shiau Chan,

Please upload the report for our action.

Jasmine Lok

From: Jasmine Lok Kheng Kwei
Sent: Monday, 23 September, 2019 4:30 PM
To: 'Shiau Chan (LKKAuto)' <siewsc@lkkauto.com>
Cc: 'KKLau' <kklau@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'Celine Fong (LKKAuto)' <celinefong@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Our ref: M584032 TP vehicle ref: GBA816J DOA: 30/01/2019

Dear Shiau Chan,

We refer to our conversation not long ago.

We have discussed the case with our management and will allow and approve the parts prices.

For future cases, please ensure to check all parts pricing before finalising with the workshop.

Thank you for your effort.

Your sincerely,

Jasmine Lok

Executive, Claims Services (Motor)

DID: +65 6594 2550 | F: +65 6225 7402 | jasmine_lok@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Jasmine Lok Kheng Kwei
Sent: Monday, 22 July, 2019 5:21 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; KKLau <kklau@lkkauto.com>; assignments <assignments@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Our ref: M584032 TP vehicle ref: GBA816J DOA: 30/01/2019

Hi Shiao Chan,

We refer to the email below.

1. R SLIDING DOOR - \$1,445.08 –ok
2. R/SLDG DOOR MOULDING - \$229.14 – able to maintain the price of \$111.42?

Thank & Regards

Jasmine Lok

Executive, Claims Services (Motor)

Direct line +65 6594 2550 | Direct fax +65 6225 7402 | jasmine_lok@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Shiao Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]

Sent: Friday, 19 July, 2019 5:04 PM

To: KKLau <kklau@lkkauto.com>; Jasmine Lok Kheng Kwei <jasmine_lok@sg.msig-asia.com>; assignments <assignments@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Our ref: M584032 TP vehicle ref: GBA816J DOA: 30/01/2019

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Jasmine,

We have check the parts prices from motor agent are as below:

1. R SLIDING DOOR - \$1,445.08
2. R/SLDG DOOR MOULDING - \$229.14

Kindly advise further instruction.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KKLau <kklau@lkkauto.com>

Sent: Friday, 12 July 2019 8:57 PM

To: Jasmine Lok Kheng Kwei <jasmine_lok@sg.msig-asia.com>; Shiao Chan (LKKAuto) <siewsc@lkkauto.com>; assignments <assignments@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: Re: Our ref: M584032 TP vehicle ref: GBA816J DOA: 30/01/2019

Hi Celine,

Please check and let me know.

Regards,
K K Lau
LKK Auto Consultants P L.

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From: Jasmine Lok Kheng Kwei <jasmine_lok@sg.msig-asia.com>
Sent: Friday, July 12, 2019 4:01:48 PM
To: Shiau Chan (LKKAuto); assignments
Cc: SUR
Subject: RE: Our ref: M584032 TP vehicle ref: GBA816J DOA: 30/01/2019

Hi Shiau Chan,

After discussion with our management, we would check on 2 items only.

- 1) R SLIDING DOOR - \$2,060.00
- 2) R/SLDG DOOR MOULDING - \$111.42

Appreciate your reply on this matter.

Thank & Regards

Jasmine Lok

Executive, Claims Services (Motor)

Direct line +65 6594 2550 | Direct fax +65 6225 7402 | jasmine_lok@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]
Sent: Wednesday, 3 July, 2019 5:47 PM
To: Jasmine Lok Kheng Kwei <jasmine_lok@sg.msig-asia.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Our ref: M584032 TP vehicle ref: GBA816J DOA: 30/01/2019

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Jasmine,

Please be informed that we still checking the parts prices from other sources.

Meanwhile, kindly provide us your parts prices if you have. We may amend our report if necessary.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)

Sent: Wednesday, 19 June 2019 4:05 PM

To: Jasmine Lok Kheng Kwei <jasmine_lok@sg.msig-asia.com>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Our ref: M584032 TP vehicle ref: GBA816J DOA: 30/01/2019

Dear Jasmine,

Thank you for the email.

We will check and revert to you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasmine Lok Kheng Kwei <jasmine_lok@sg.msig-asia.com>

Sent: Wednesday, 19 June 2019 11:51 AM

To: assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: Our ref: M584032 TP vehicle ref: GBA816J DOA: 30/01/2019

Hi Shiau Chan,

We refer to the subject matter.

We would like to check on the parts price for the 2 items :-

- 1) R SLIDING DOOR
- 2) R/SLDG DOOR MOULDING
- 3) R/R BUMPER COVER
- 4) R/F WHEEL

Thank & Regards

Jasmine Lok

Executive, Claims Services (Motor)

Direct line +65 6594 2550 | Direct fax +65 6225 7402 | jasmine_lok@sg.msig-asia.com



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