

ASS. REC. BY:

REF:

CS/PAD 19003022/Gfd321

Special Instruction:

Surveyor:

ASSIGNMENT (Officer)

From (Person): Josey Loh.

of

Date/Time: 18/2/2019

Estimated Cost:

Bill to:

① TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKW 214 Z

Insured:

at Workshop m/s Rthoz

Tel: 66547750

of 30 Bukit Batok Crescent

Policy No: PNPR2018-0001680

Claim No:

1201900004638

Sum Insured:

Excess:

\$500

Make of Veh:

D.O.A.

13/2/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

18/2

Person Contacted:

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SKW 214 Z - X.
19/2/19 @ 09:00	visit to Josey Loh via Kleaner.
19/2/19 @ 17:34 pm	authorize repair by Josey Loh
20/2/19 @ 9:37 am	inform Jackson authorize repair excess \$500-

Xhl.

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop m/s **Ethos**
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: **\$500**
 (Client's Record)
 Make of Veh: _____
 (Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: **\$59K**
 IDAC Accident Rpt.: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: **5** days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No
 CA / **REV** / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT



Veh No: **Skw 2148** Yr Regn: **14 Oct 2015**
 Type: **MC** / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: **Suzuki Sello 1.2 cc 1242**
 Colour: **Black** A/C: Insured / Std / NI / NA
 Sp. Reading: **49780** T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: **MA155261831**
 Gen. Cond: **Good** / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: **175/60 R15**
 R: **11**
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or **FALKEN**
 Front _____ Rear _____
 R/Bal: **6** mm R/Bal: **6** mm
 L/Bal: **6** mm L/Bal: **6** mm
 D.O.A. _____ D.O.I. **18-02-19**
 Survey held at: **W/S** **5:20pm**
 Des. of Damages: **FR** / Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Confirm \$5100/- Lump Sum (Red. 1830, 26%)

RECEIVED 04 MAR 2019

Date/Time, File Pass to?

11/13 Typist

Date/Time, File Return to?

3)

Report Format :

Lump Sum / I.B.I. (\$



Preli. Report



Final Report

Days Of Repair: **5**

Resurvey No. of Trip: **1**

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Photos

Others

)

TOTAL

200

50

50

10

10

310

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Feb 2019 Sendback Est	18 Feb 2019 09:49 S\$6,930.00	18 Feb 2019 11:04 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS

Insured:	TAN KEAT PENG, DON CHARLTON, ID: S8710674H, Tel: +6592253230, Email: zenith87@gmail.com		
Vehicle Reg. No.:	SKW214Z	Date of Loss:	13/02/2019 18:00 - :59 [39 Months and 30 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 1201900004638	Policy/Cover Note No.:	PNPV2018-00011680 (Comprehensive)
		Excess:	S\$500.00
Repairer:	ETHOZ Protect Pte Ltd (Bukit Batok) 30 Bukit Batok Crescent, 658075 Bukit Batok - Tel: 66547750/51		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 27/02/2019]		
Driver/Custodian:	TAN KEAT PENG, DON CHARLTON (31 / Male), NRIC: S8710674H, Tel: +6592253230		

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

View Received Message

This mail is associated with :

SKW214Z (1201900004638)

OD

Feb 13 2019 6:00PM

[TAN KEAT PENG, DON CHARLTON]

ETHOZ Protect Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 19/02/2019 17:34 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5302.00) - SKW214Z - Claim Handler: Josey Loh

Approved:5302.00:HII Please re-seek mandate on check items after being verified

DOCUMENTS SUMMARY

There are no documents.

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Wednesday, 20 February 2019 9:37 AM
To: 'jackson.teo@ethozgroup.com'
Cc: 'Lee Chen Sin'; SUR
Subject: OD . FWD . SKW 214Z . AUTHORISE

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKW 214Z (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Josey Loh

Date: 19 Feb 2019

Preliminary Advice

Vehicle No	: SKW214Z	Accident Date	: 13/02/2019
Make	: SUZUKI SOLIO	Policy No.	: PNPV2018-00011680
Assignment Date	: 18/02/2019	Excess	: S\$500.00
Date of Inspection	: 18/02/2019	Est. Duration of Repair	: 5.00
Inspection At	: ETHOZ PROTECT PTE LTD (BUKIT BATOK) 30 BUKIT BATOK CRESCENT SINGAPORE 658075		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	6,930.00
Revised Amount	:S\$	4,469.00
Check Items (Estimated)	:S\$	1,666.00
Total	:S\$	6,135.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	59,000.00
COE / PARF Rebate	:S\$	43,291.00
Salvage Value	:S\$	
Margin for Repair	:S\$	15,709.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

 > Back to OneMotoring**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0674H
Vehicle Details	
Vehicle No.:	SKW214Z
Vehicle to be Exported:	No
Intended Deregistration Date:	19 Feb 2019
Vehicle Make:	SUZUKI
Vehicle Model:	SOLIO 1.2 CVT
Primary Colour:	Black
Manufacturing Year:	2014
Engine No.:	K12B1925389
Chassis No.:	MA15S261831
Maximum Power Output:	67.0 kW (89 bhp)
Open Market Value:	\$13,076.00
Original Registration Date:	14 Oct 2015
First Registration Date:	14 Oct 2015
Transfer Count:	0
Actual ARF Paid:	\$8,076.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Oct 2025
PARF Rebate Amount:	\$6,057.00
Intended COE Rebate Details	
COE Expiry Date:	13 Oct 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,001.00
COE Rebate Amount:	\$37,234.00
Total Rebate Amount:	\$43,291.00

The information contained herein is correct as at 19 Feb 2019

OK

► Solio Used Vehicle List (1 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availabl
Suzuki Solio 1.2A	\$56,800	\$8,550 /yr	26-Jun-2015	1,242 cc	51,368 km	Dickson Automobile	Availal

Performance! Professional Evaluation By STA Assured! Extended Warranty And Grooming Package Available! Buy It From Us With A Peace O Mind, From A Company Accredited With Outstanding Awards And Profes...

Office No. - 68447667

Tank Ong - 85265670 | Beatrice Teo - 81287619 | Ricky Eng - 91853390

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/02/2019 09:55
Date Of Accident	13/02/2019 18:10
Exact Location Of Accident	PIE EXIT TO BUKIT BATOK ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKW214Z
Insured/Policyholder	
Name Of Registered Owner	TAN KEAT PENG, DON CHARLTON
NRIC No	S8710674H
Email Address	ZENITH87@GMAIL.COM
Mobile Phone No	(LOCAL) +65-92253230
Alternative Phone No	OTHERS-92253230

Vehicle Particulars

Manufacturer	SUZUKI
Model	SOLIO 1.2 CVT

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2018-00011680
Cover Note Number	

Driver

Name of Driver	TAN KEAT PENG, DON CHARLTON
NRIC No	S8710674H
Date Of Birth	22/04/1987
Occupation	INDOOR
Date Of Driving Pass	23/04/2009
Driving Experience	9 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92253230
Fax Number	
Contact Number	OTHERS-92253230
Email Address	ZENITH87@GMAIL.COM

Address	BLK 277 BANGKIT ROAD #10-110
Postcode	S670277
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : BRENDA TAN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

KINDLY REFER TO SKETCH PLAN.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SFG5092T
Vehicle Make/Model/Colour	NISSAN X-TRAIL
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	HAH KAI MENG KELVIN
NRIC/Passport Number	S7527801B
Contact Number	91182782
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 14 Feb 19

Driver's Signature

(if driver is not the policyholder)

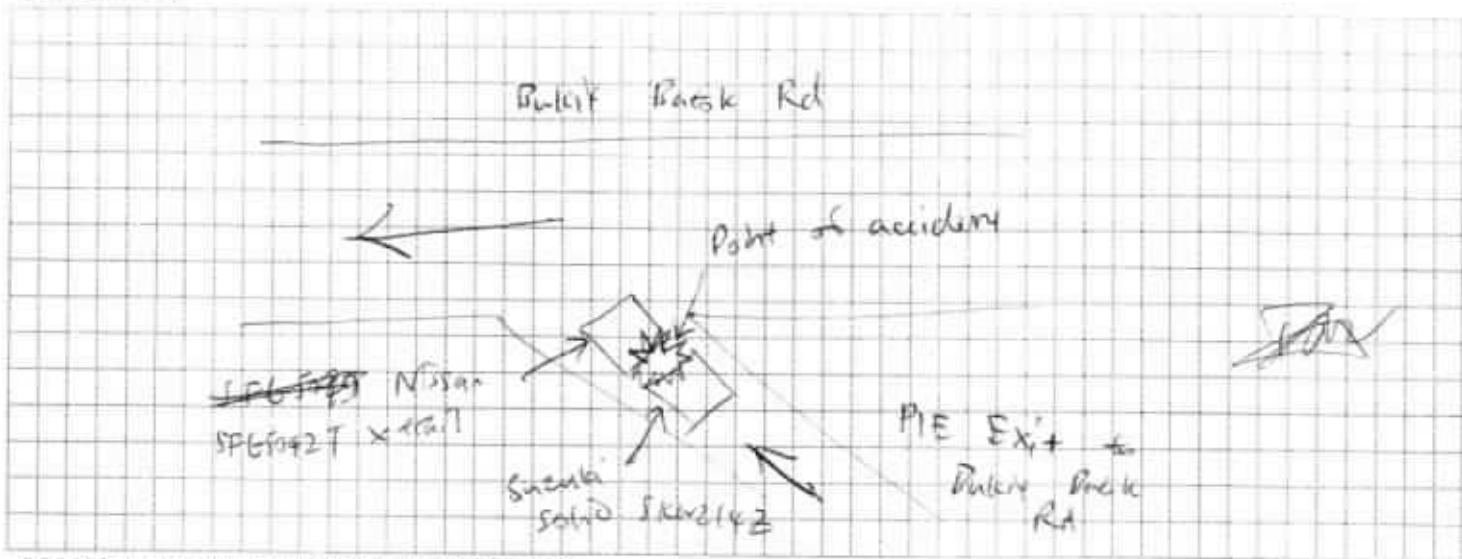
Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

While filtering to Buley Back Rd, knocked over other
 other car, Nissan X-trail, while checking blind spot for oncoming
 traffic. I assumed that he had filtered out but
 actually jam braked and remaining stationary leading me to knock
 over him while checking forward and checking for oncoming traffic.

[Signature]

Important:

You have been advised by the workshop that in the event that you wish to
 claim against your own policy (OD CLAIM), There is a **FOURTEEN (14)**
DAYS CLAUSE WHEREBY MUST BE MADE within the stipulated time frame
 from the day of the occurrence.



- Reporting Only
- Claim OD
- Claim TP
- Claim OD/ TP at other workshop

DECLARATION

I/WE declare the foregoing particulars are true in every respect.

[Signature]

Policyholder's signature
 Date & Time 14 Feb 19

Driver's Signature
 (if driver not the policyholder)
 Date & Time

[Signature]

Reporting Centre Personnel's Signature
 Name:
 Nric/Fin No.

REPUBLIC OF SINGAPORE DRIVING LICENCE

Vehicle Number: **S8710674H**

Name: **TAN KEAT PENG, DON CHARLTON**

Birth Date: **22 Apr 1987**

Issue Date: **23 Apr 2009**

001734564F





**SINGAPORE ARMED FORCES
IDENTITY CARD**

Name:
**TAN KEAT PENG, DON
CHARLTON**

NRIC No:
S8710674H



This card is the property of the Singapore Armed Forces. Any person finding this card is requested to forward it without delay to Central Mailroom Base or any Police Station.

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3A Motor cars without clutch pedals (Auto) <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles without clutch pedals <= 2500kg

PASS DATE: **23 Apr 2009**

NP 428A

Licence No: **S8710674H**



00000016068378

NRIC No/Colour: **S8710674H/ PINK**

Race: **CHINESE**

Date Of Birth: **22/04/1987**

Service Status: **REGULAR**

Address: **Blk 277 BANGKIT ROAD
#10-110 SINGAPORE 670277**

Blood Group: **O (+)**

Country Of Birth: **SINGAPORE**

Military Rank/Status: **WOSE**

Sex: **M**





CERTIFICATE OF INSURANCE

Please call +65-6322-2072 for FWD Emergency Assistance
if Your Car breaks down or is involved in an accident.

All accidents must be reported within 24 hours of the incident regardless of whether it will lead to a claim.

POLICY NUMBER: PNPV2018-00011680 (Comprehensive - Classic Plan)

Car plate number: SKW214Z

Your name (As the policyholder): Don Charlton Tan

Coverage start date: 14/10/2018

Coverage end date: 13/10/2019

Covered geographical area: Singapore, West Malaysia and Southern Thailand

Who is insured to drive:

(a) You; and

(b) Anyone with a valid driving license who You give permission to drive Your Car.

Important things to know:

Your Policy comprises this Certificate of Insurance, the Contract, the Car Insurance Summary and any Endorsements attached by Us. These documents should be read together as one. You must make sure that any person You give permission to drive Your Car understands Your duties under this Policy and complies with its conditions.

Your Policy is only valid if Your Car is being used for non-commercial activities in accordance with Your contract.

We confirm that this Policy complies with the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189).

Issued on: 03/09/2018

Abhishek Bhatia
Chief Executive Officer
FWD Singapore Pte Ltd

Please immediately inform us at +65-6820-8888
or email us at contact.sg@fwd.com if any details
in this Certificate of Insurance need to be changed.



Victory Recovery (Business Reg. No. 53096358B)
 65 Teban Gardens Rd #23-617 Singapore 600065
 Mobile: 9618 0311 Fax: 6267 8996

CASH /
 W.O. No. 98597

TOW JOB WORKS ORDER

M RTH02 Svc Date 14-2-19
 Car Make/Model Suzuki Vehicle No. SKW 214
 M'ship/NRIC No./Card No. _____ Contact No. _____
 Time - Rec'd _____ Arrived 1650 Completed 1708
 Amount Charge S\$ 50 Tow Truck No. 6197340
 Destination (from) Waga 02-40 (to) S. BARK C103
 Remark (if any) E19212480 Accident

Tow Driver's Signature _____

Lee Chen Sin
 Member's Signature



Shah

- | | | |
|---|---|--|
| ☐ Change Tyres & Towing | ☐ Using King Dolley | ☐ Use Car Carrier |
| ☐ Basement / Multi Carpark | ☐ Low Spoiler / Low Oil Sump | ☐ Release Brake / Shaft |
| ☐ Causeway / 2nd Link | ☐ Accident / Over-turn | ☐ Loaded |

Note : The owner or his representative is required to follow along to the towing destination, failing which the tow operator shall not be liable for any alleged damages to the car nor missing items from the same. Vehicle is towed at owner's risk. The tow operator accepts no responsibility for any damages to the owner's vehicle whilst being towed.



INSURER: **FWD Singapore Pte. Ltd. (HQ)**

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	PNPV2018-00011680	Date of Loss:	13/02/2019
Vehicle Reg. No.:	SKW214Z	Driveable?	
Driver Age/Info:	31 / MALE	Party At Fault:	DRIVER
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	TAN KEAT PENG, DON CHARLTON	Contact No:	+6592253230
Driver:	TAN KEAT PENG, DON CHARLTON		

Make/Model:	SUZUKI SOLIO, 1.2 CVT (A)	Vehicle Reg. Date:	14/10/2015
Vehicle Colour:	BLACK		
Engine No:	K12B1925389	Chassis No:	MA15S261831
Odometer:	49780 KM		

Paint Type:
Total Loss?
Est. Duration of Repair
(day)

NO

7

Description of Accident/Loss: KINDLY REFER TO SKETCH PLAN.

Remarks: VEHICLE AT ETHOZ BUKIT BATOK

Present Location: ETHOZ PROTECT PTE LTD (BUKIT BATOK)

COST OF CLAIMS

	Amount
Parts	4,730.00
Miscellaneous Items	115.00
Labour	2,085.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	6,930.00
+ GST 7.00% (S\$)	485.10
Nett Amount (S\$)	7,415.10

This claim is handled by: **JACKSON TEO BAN CHYE / SIN / 8822 8339**

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 18 Feb 2019)

Parts:	144	SUZUKI SOLIO 1.2 CVT (A) (Catalogue:Merimen Singapore 1.0)
--------	-----	--

Labour: Repairer's (Price-denominated Standard List)

Print Code: ETHOZ Protect Pte Ltd/SKW214Z/18/02/2019 09:49

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT BONNET / BT	0.00	0.00	*330.00 F
2	1		*FRONT BONNET HINGE LH X / BT	0.00	0.00	*22.00 F
3	1		*FRONT BONNET HINGE RH X / BT	0.00	0.00	*22.00 F
4	10		*FRONT BONNET INSULATOR CLIP / MC	0.00	0.00	*20.00 F
5	1		*FRONT BONNET LOCK X NN	0.00	0.00	*20.00 F
6	1		*FRONT FENDER LH X	0.00	0.00	*165.00 F
7	1		*FRONT FENDER RH X / repair.	0.00	0.00	*165.00 F
8	1		*FRONT FENDER INNER SHIELD LH X	0.00	0.00	*25.00 F
9	1		*FRONT FENDER INNER SHIELD RH X	0.00	0.00	*25.00 F
10	20		*FRONT FENDER INNER SHIELD CLIP X / NN	0.00	0.00	*30.00 F
11	1		*HEADLAMP LH / CRA	0.00	0.00	*580.00 F
12	1		*HEADLAMP RH / CRA	0.00	0.00	*580.00 F
13	1		*FRONT GRILLE / CRA	0.00	0.00	*380.00 F
14	10		*FRONT GRILLE CLIP / MC	0.00	0.00	*15.00 F
15	1		*FRONT BUMPER / MC	0.00	0.00	*420.00 F
16	10		*FRONT BUMPER CLIP / MC	0.00	0.00	*15.00 F
17	1		*FRONT BUMPER SIDE RETAINER LH X NN	0.00	0.00	*10.00 F
18	1		*FRONT BUMPER SIDE RETAINER RH / MC	0.00	0.00	*10.00 F
19	1		*FRONT BUMPER LOWER GRILLE / CRA	0.00	0.00	*110.00 F
20	1		*SUPPORT PANEL (TOP) X / BT	0.00	0.00	*75.00 F
21	1		*SUPPORT PANEL (LH) X NN	0.00	0.00	*48.00 F
22	1		*SUPPORT PANEL (RH) X / BT	0.00	0.00	*48.00 F
23	1		*SUPPORT PANEL (BOTTOM) X NN	0.00	0.00	*120.00 F
24	1		*CONDENSER / BT	0.00	0.00	*280.00 F
25	1		*AIR COND HOSE (LIQUID) X / NN	0.00	0.00	*90.00 F
26	1		*AIR COND HOSE (DISCHARGE) X / NN	0.00	0.00	*65.00 F
27	1		*RADIATOR X / BT	0.00	0.00	*470.00 F
28	1		*RADIATOR TOP HOSE X / NN	0.00	0.00	*16.00 F
29	1		*RADIATOR BOTTOM HOSE X / NN	0.00	0.00	*16.00 F
30	1		*RADIATOR FAN COWLING X / CRA	0.00	0.00	*80.00 F
31	1		*RADIATOR FAN BLADE X / NN	0.00	0.00	*45.00 F
32	1		*RADIATOR FAN MOTOR X / NN	0.00	0.00	*290.00 F
33	1		*RADIATOR SPARE TANK X	0.00	0.00	*18.00 F
34	1		*AIR DUCT X / SCG	0.00	0.00	*65.00 F
35	1		*EXHAUST HEAT SHIELD X NN	0.00	0.00	*60.00 F
36	1		*FRONT CHASSIS MEMBER LH REPAIR X / NN	0.00	0.00	-
37	1		*FRONT CHASSIS MEMBER RH REPAIR X / NN	0.00	0.00	-

F=Franchise part.

Total Parts (SS)

4,730.00

ETHOZ Protect Pte Ltd/SKW214Z/18/02/2019 09:49. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	FRONT NUMBER PLATE / BT	35.00
2	1	RADIATOR COOLANT / AC	30.00
3	1	TOWING FEE /	50.00
Sub Total (\$\$)			115.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	LABOUR TO CARRY OUT FRONT REPAIR	New	600 800.00
2	TO CHECK AND RECONNECT ALL NECESSARY WIRING	New	30 35.00
3	TO SPRAY PAINTING ON AFFECTED AREA	New	700 800.00
4	TO REMOVE & FIX AIR COND CONDENSER INCLUDING TOP UP AIR COND GAS	New	100 150.00
5	PULL OFF STRAIGHTENING FRONT CHASSIS MEMBER LH RH	New	NN? 300.00
Gross Labour Cost (\$\$)			2,085.00

ETHOZ Protect Pte Ltd/SKW214Z/18/02/2019 09:49. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

ETHOZ PROTECT PTE LTD

30 Bukit Batok Crescent, SINGAPORE 658075 . Website : <http://www.orix.com.sg>

Company Registration No. 199005791M

5 Days.  9/2/19

Not Authorised.

put by put.

best all portrait photos.

One Ring - 82880282

18/2/19.

Excess \$500.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: _____

Date:



INSURER: FWD Singapore Pte. Ltd. (HQ)

FINALIZATION REPORT

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	PNPV2018-00011680	Date of Loss:	13/02/2019
Vehicle Reg. No.:	SKW214Z	Driveable?	
Driver Age/Info:	31 / MALE	Party At Fault:	DRIVER
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	TAN KEAT PENG, DON CHARLTON	Contact No:	+6592253230
Driver:	TAN KEAT PENG, DON CHARLTON		
Make/Model:	SUZUKI SOLIO, 1.2 CVT (A)	Vehicle Reg. Date:	14/10/2015
Vehicle Colour:	BLACK		
Engine No:	K12B1925389	Chassis No:	MA15S261831
Odometer:	49780 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	7		
Description of Accident/Loss	KINDLY REFER TO SKETCH PLAN.		
Remarks:	VEHICLE AT ETHOZ BUKIT BATOK		
Present Location:	ETHOZ PROTECT PTE LTD (BUKIT BATOK)		

COST OF CLAIMS

	Amount
Parts	4,730.00
Miscellaneous Items	115.00
our	2,085.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	6,930.00
+ GST 7.00% (S\$)	485.10
Nett Amount (S\$)	7,415.10

This claim is handled by: JACKSON TEO BAN CHYE / SIN / 8822 8339

Generated using Merimen e-Claims Internet Estimation & Adjusting System



(SUPPLEMENTARY)

INSURER: FWD Singapore Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	PNPV2018-00011680	Date of Loss:	13/02/2019
Vehicle Reg. No.:	SKW214Z	Driveable?	
Driver Age/Info:	31 / MALE	Party At Fault:	DRIVER
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	TAN KEAT PENG, DON CHARLTON	Contact No:	+6592253230
Driver:	TAN KEAT PENG, DON CHARLTON		
Make/Model:	SUZUKI SOLIO, 1.2 CVT (A)	Vehicle Reg. Date:	14/10/2015
Vehicle Colour:	BLACK	Chassis No:	MA15S261831
Engine No:	K12B1925389		
Odometer:	49780 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	7		
Description of Accident/Loss	KINDLY REFER TO SKETCH PLAN.		
Present Location:	ETHOZ PROTECT PTE LTD (BUKIT BATOK)		

COST OF CLAIMS	Amount
Parts	38.00
Miscellaneous Items	0.00
Labour	0.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	38.00
+ GST 7.00% (S\$)	2.66
Nett Amount (S\$)	40.66
+ Previous Estimates (S\$)	7,415.10
Claim Total (S\$)	7,455.76

Generated using Merimen e-Claims Internet Estimation & Adjusting System

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

There are no labour items selected.

ETHOZ Protect Pte Ltd/SKW214Z/27/02/2019 17:22. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

ETHOZ PROTECT PTE LTD

30 Bukit Batok Crescent, SINGAPORE 658075 . Website : <http://www.orix.com.sg>
Company Registration No. 199005791M

REPAIR DETAILS

Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 18 Feb 2019)

Parts: 144

SUZUKI SOLIO 1.2 CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's

(Price-denominated Standard List)

Print Code: ETHOZ Protect Pte Ltd/SKW214Z/18/02/2019 09:49

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT BONNET / BT	0.00	0.00	*330.00 F
2	1		*FRONT BONNET HINGE LH BT	0.00	0.00	*22.00 F
3	1		*FRONT BONNET HINGE RH BT	0.00	0.00	*22.00 F
4	10		*FRONT BONNET INSULATOR CLIP / MC	0.00	0.00	*28.00 F
5	1		*FRONT BONNET LOCK	0.00	0.00	*20.00 F
6	1		*FRONT FENDER LH X	0.00	0.00	*188.00 F
	1		*FRONT FENDER RH X Repairer.	0.00	0.00	*188.00 F
8	1		*FRONT FENDER INNER SHIELD LH X	0.00	0.00	*25.00 F
9	1		*FRONT FENDER INNER SHIELD RH X	0.00	0.00	*25.00 F
10	20		*FRONT FENDER INNER SHIELD CLIP X	0.00	0.00	*30.00 F
11	1		*HEADLAMP LH / S	0.00	0.00	*580.00 F
12	1		*HEADLAMP RH / S	0.00	0.00	*580.00 F
13	1		*FRONT GRILLE / CRA	0.00	0.00	*380.00 F
14	10		*FRONT GRILLE CLIP / MC	0.00	0.00	*15.00 F
15	1		*FRONT BUMPER	0.00	0.00	*420.00 F
16	10		*FRONT BUMPER CLIP / MC	0.00	0.00	*15.00 F
17	1		*FRONT BUMPER SIDE RETAINER LH X / MC	0.00	0.00	*10.00 F
18	1		*FRONT BUMPER SIDE RETAINER RH / MC	0.00	0.00	*10.00 F
19	1		*FRONT BUMPER LOWER GRILLE / CRA	0.00	0.00	*110.00 F
20	1		*SUPPORT PANEL (TOP) / BT	0.00	0.00	*75.00 F
21	1		*SUPPORT PANEL (LH) ?	0.00	0.00	*48.00 F
22	1		*SUPPORT PANEL (RH) ? CHECK ITEM	0.00	0.00	*48.00 F
23	1		*SUPPORT PANEL (BOTTOM) ?	0.00	0.00	*120.00 F
24	1		*CONDENSER / BT	0.00	0.00	*280.00 F
	1		*AIR COND HOSE (LIQUID) ?	0.00	0.00	*90.00 F
26	1		*AIR COND HOSE (DISCHARGE) ?	0.00	0.00	*65.00 F
27	1		*RADIATOR ? CHECK ITEM	0.00	0.00	*470.00 F
28	1		*RADIATOR TOP HOSE ?	0.00	0.00	*10.00 F
29	1		*RADIATOR BOTTOM HOSE ?	0.00	0.00	*10.00 F
30	1		*RADIATOR FAN COWLING ? CHECK ITEM	0.00	0.00	*80.00 F
31	1		*RADIATOR FAN BLADE ?	0.00	0.00	*45.00 F
32	1		*RADIATOR FAN MOTOR ?	0.00	0.00	*200.00 F
33	1		*RADIATOR SPARE TANK ?	0.00	0.00	*10.00 F
34	1		*AIR DUCT / S	0.00	0.00	*65.00 F
35	1		*EXHAUST HEAT SHIELD	0.00	0.00	*60.00 F
36	1		*FRONT CHASSIS MEMBER LH REPAIR X	0.00	0.00	-
37	1		*FRONT CHASSIS MEMBER RH REPAIR X	0.00	0.00	-

F=Franchise part.

Total Parts (S\$) ~~3,555.00~~ 4,730.00

ETHOZ Protect Pte Ltd/SKW214Z/18/02/2019 09:49. Not valid without Reference section.

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Estimates on Miscellaneous Items

No Qty Particulars

Amount

Miscellaneous Items

1	1	FRONT NUMBER PLATE	35.00
2	1	RADIATOR COOLANT	30.00
3	1	TOWING FEE	50.00

Sub Total (S\$)

115.00

Estimates on Labour

No Particulars

Lab.Type

Amount

Labour Items

1	LABOUR TO CARRY OUT FRONT REPAIR	New	600	800.00
2	TO CHECK AND RECONNECT ALL NECESSARY WIRING	New	30	35.00
3	TO SPRAY PAINTING ON AFFECTED AREA	New	700	800.00
4	TO REMOVE & FIX AIR COND CONDENSER INCLUDING TOP UP AIR COND GAS	New	100	150.00
-	PULL OFF STRAIGHTENING FRONT CHASSIS MEMBER LH RH	New	?	300.00

Gross Labour Cost (S\$) 1430.00 2,065.00

ETHOZ Protect Pte Ltd/SKW214Z/18/02/2019 09:49. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

ETHOZ PROTECT PTE LTD

Company Registration No. 199005791M

30 Bukit Batok Crescent, SINGAPORE 658075 . Website : <http://www.orix.com.sg>SUPPLEMENTARY ITEM.

5 Days.

Not Authorised.

part by part.

before paint photos.

Gino Qiang - 82880282

18/2/19.

Excess \$500.

1) RADIATOR UPPER BRACKET R/H - \$8.00

2) RADIATOR LOWER BUSH R/H - \$5.00

3) INT BUMPER AIR GUIDE - \$25.00

PARTS - \$3,555.00

S/W - \$115.00

LABOUR - \$1,430.00

\$5,100.00

COR: \$5,100.00 (PART BY PART)

5 DAYS REPAIR

EXCESS: \$500.00

REPAIR DETAILS

Reference

Part Source: MRM-SG **Version:** 1.0 (Last Synchronised: 27 Feb 2019)
Parts: 144 **SUZUKI SOLIO 1.2 CVT (A)** (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: ETHOZ Protect Pte Ltd/SKW214Z/27/02/2019 17:22
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*RADIATOR UPPER BRACKET (RH) / RT	0.00	0.00	*8.00 F
2	1		*RADIATOR LOWER BUSH (RH) / TW	0.00	0.00	*5.00 F
3	1		*FRONT BUMPER AIR GUIDE / CRA	0.00	0.00	*25.00 F
Total Parts (S\$)						38.00

ETHOZ Protect Pte Ltd/SKW214Z/27/02/2019 17:22. Not valid without Reference section.
Generated using Merimen e-Claims IEAS



JAE AUTO PTE LTD

Blk 301B UBI ROAD 1 #01-121 SINGAPORE 408710
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:
48A SUNGEI KADUT AVE SINGAPORE 729672
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

Dept Direct: 6417 9791 / 6745 9639



Dept Direct: 6305 9610

Dept Direct: 6305 9611

Dept Direct: 6417 9792



Dept Direct: 6417 9794

Dept Direct: 6417 9795

Dept Direct: 6417 9796

Dept Direct: 6417 9793

Wiper blade: NWB (Nippon Wiper blade), Singer (Made in Korea)

Forch (Made in Germany)

Spark plug: Nippon Denso, NGK (Made in Japan)

ETHOZ PROTECT PTE LTD
50 GUL CRESCENT

SINGAPORE

ATTN : FRANKIE 9475 8368 BRIAN

TAX INVOICE : AR201902-06705
DATE : 20/02/2019
CUSTOMER ID : ORI004
VEH REG. NO. : SKW214Z
TERMS : 30 days
PO NO. : 170115
PAGE NO. : Page 1 of 2
CURR : S\$

SQ	STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1	Z57300-54M00 MA15 SOLIO	BONNET	CC CC8-B-06C	1	330.00	330.00
2	Z57410-58J01/2 MH22S,MA15 SOLIO	BONNET HINGE RH	CC CC8-A-06B3	1	22.00	22.00
3	Z57420-58J01/2 MH22S,MA15 SOLIO	BONNET HINGE LH	CC CC8-A-06B5	1	22.00	22.00
4	Z35120-54M12/3 MA15 SOLIO	HEADLAMP RH	CC CC8-C-10C	1	580.00	580.00
5	Z35320-54M12/3 MA15 SOLIO	HEADLAMP LH	CC CC8-D-08D	1	580.00	580.00
6	Z72110-54M60-0PG MA15 SOLIO	GRILLE,RADIATOR (CHROME)	CC CC8-K-02C	1	380.00	380.00
7	Z09409-08327 HX51 ZC11 ZC21 ZC31	CLIP,BUMPER	CC CC8-A-01D2	10	1.50	15.00

CONTINUE NEXT PAGE

[P] 20/02/2019 1:19:12PM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

ORIGINAL

[E] 20/02/2019 1:07:23PM

Lee Chen Sin





JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:

48A SUNGEI KADUT AVE SINGAPORE 729672
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M



Wiper blade: NWD (Nippon Wiper blades, Solper / Made in Korea)
Forch (Made in Germany)
Spark plug: Nippon Denso, NGK (Made in Japan)

ETHOZ PROTECT PTE LTD
50 GUL CRESCENT

SINGAPORE

ATTN : FRANKIE 9475 8368 BRIAN

TAX INVOICE : AR201902-06705
DATE : 20/02/2019
CUSTOMER ID : ORI004
VEH REG. NO. : SKW214Z
TERMS : 30 days
PO NO. : 170115
PAGE NO. : Page 2 of 2
CURR : S\$

SQ	SPOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
8	Z71711-54M70-799 MA15 SOLIO	FR BUMPER	CC CC8-F-10B	1	420.00	420.00
9	Z71731-54M01 MA15 SOLIO	FR BUMPER SIDE BRACKET RH	CC CC8-A-03B2	1	10.00	10.00
10	Z71771-54M60-5PK MA15 SOLIO	NET,FR BUMPER LOWER	CC CC8-G-05B	1	110.00	110.00
11	Z58230-54M00 MA15 SOLIO	SUPPORT TOP PANEL	CC CC8-H-09B	1	75.00	75.00
12	Z95310-54M00/1 MA15 SOLIO	A/C CONDENSER ASSY	CC CC8-A-06F	1	280.00	280.00
13	Z13870-61P00 MA15 SOLIO	PIPE,AIR CLNR SUCT	CC CC8-A-05A1	1	65.00	65.00

SUB-TOTAL : 2,889.00
ADD GST 7.00 % 202.23

E & O E

TOTAL AMOUNT S\$: 3,091.23

[P] 20/02/2019 1:19:13PM

[E] 20/02/2019 1:07:23PM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.

Sales Executive: NIN

This is computer generated document.

No signature is required.



* AR201902-06705 *

Goods Received in Good Order

Lee Chen Sin

Signature / Co Stamp / Date

ORIGINAL



JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:

48A SUNGEI KADUT AVE SINGAPORE 729672
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

Dept Direct: 6417 9701 / 6345 9535



Dept Direct: 6305 9610

Dept Direct: 6305 9611

Dept Direct: 6417 9702



Dept Direct: 6417 9704

Dept Direct: 6417 9705

Dept Direct: 6417 9706

Dept Direct: 6417 9707

Wiper blade: NWB (Nippon Wiper blades, Skipper / Made in Korea)
Forch (Made in Germany)

Spark plug: Nippon Denso, NGK (Made in Japan)

ETHOZ PROTECT PTE LTD
50 GUL CRESCENT

SINGAPORE

ATTN : FRANKIE 9475 8368

TAX INVOICE : AR201902-07073
DATE : 21/02/2019
CUSTOMER ID : ORI004
VEH REG. NO. : SKW214Z
TERMS : 30 days
PO NO. : 170115
PAGE NO. : Page 1 of 1
CURR : S\$

SQ	STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1.	Z17700-71L00 ZC32,MA15 SOLIO	RADIATOR ASSY	CC CC8-A-06G	1	470.00	470.00
2.	Z17760-71L00 ZC82,MA15 SOLIO	SHROUD	CC CC8-A-02F	1	80.00	80.00
3.	Z17861-54M00 MA15 SOLIO	BRACKET,RDTR SUPP UPR	CC CC8-A-06B3	1	8.00	8.00
4.	Z17879-75F00 ZC21 MA15	MOUNT,RDTR SUPPORT UPR	CC CC8-A-02D5	1	5.00	5.00
5.	Z17772-54M60 MA15 SOLIO	GUIDE,GRILLE AIR	CC CC8-A-05A2	1	25.00	25.00
6.	Z58110-54M01 MA15 SOLIO	BRACE,LAMP SUPPORT R	CC CC8-J-04A2	1	48.00	48.00

SUB-TOTAL : 636.00
ADD GST 7.00 % 44.52

E. & O.E

TOTAL AMOUNT S\$: 680.52

[P] 21/02/2019 9:22:15AM

[E] 21/02/2019 9:16:55AM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.

Sales Executive: NIN

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No signature is required.



AR201902-07073

Goods Received in Good Order



Lee Chen Sin

Signature / Co Stamp / Date

ORIGINAL



JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:

48A SUNGEI KADUT AVE SINGAPORE 729672

TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO: M2-0119201-3 CO. REG. NO: 199307741M

ETHOZ PROTECT PTE LTD
50 GUL CRESCENT

SINGAPORE

ATTN : FRANKIE 9475 8368/BRIAN



Dept Direct: 6305 9610

Dept Direct: 6305 9611

Dept Direct: 6417 9792



Dept Direct: 6417 9794

Dept Direct: 6417 9795

Dept Direct: 6417 9796

Dept Direct: 6417 9797

Wiper blade: NISSAN Wiper Blade, NISSAN Wiper Blade, NISSAN Wiper Blade

Spark plug: NGK (Made in Japan)

TAX INVOICE AR201902-06724

DATE 20/02/2019

CUSTOMER ID ORI004

VEH REG. NO. SKW214Z

TERMS 30 days

PO NO. 170115

PAGE NO. Page 1 of 1

CURR. S\$

STOCK ID	DESCRIPTION	Stk Loc	QTY	UNIT PRICE	AMOUNT
Z09409-07332-40	CLIP,	MO	20	1.50	30.00
ZC11 ZC21 ZC31		2B8			

SUB-TOTAL 30.00

ADD GST 7.00 % 2.10

E & O.E TOTAL AMOUNT S\$ 32.10

[P] 20/02/2019 1 19:31PM

Goods Sold are not refundable for Cash

Interest Rate of 1.5% per month will be imposed on OverDue Account(s)

[E] 20/02/2019 1 17:25PM

JAE Auto Pte. Ltd.

Sales Executive: NIN

This is computer generated document.

No signature is required.



* AR201902-06724 *

ORIGINAL

Goods Received in Good Order

Lee Chen Sin

Signature / Co Stamp / Date

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Feb 2019 Sendback Est	18 Feb 2019 09:49 S\$6,930.00	18 Feb 2019 11:04 Edit Adj Rpt	S\$5,100.00 Edit Estimates	S\$5,100.00 View Rpt		Pending for Survey Report Cancel Case
Supp #1	27 Feb 2019 17:21	27 Feb 2019 17:22 S\$38.00	27 Feb 2019 17:22			(Combined)	Combined with Main Uncombine Suppl.

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

Insured:	TAN KEAT PENG, DON CHARLTON, ID: S8710674H, Tel: +6592253230, Email: zenith87@gmail.com		
Vehicle Reg. No.:	SKW214Z	Date of Loss:	13/02/2019 18:00 - :59 [39 Months and 30 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 1201900004638	Policy/Cover Note No.:	PNPV2018-00011680 (Comprehensive)
		Excess:	S\$500.00
Repairer:	ETHOZ Protect Pte Ltd (Bukit Batok) 30 Bukit Batok Crescent, 658075 Bukit Batok - Tel: 66547750/51		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 27/02/2019]		
Driver/Custodian:	TAN KEAT PENG, DON CHARLTON (31 / Male), NRIC: S8710674H, Tel: +6592253230 Email: zenith87@gmail.com		

ASSOCIATED MAIL RECEIVED
[View All](#)
[Compose Case Mail](#)

- FWD_SG (19/02/2019): Alert - Adj Mandate Approved (S\$5302.00) - SKW214Z - Claim Handler: Josey Loh

ALL ASSOCIATED TASKS
[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SKW214Z (1201900004638)
OD
Feb 13 2019 6:00PM
[TAN KEAT PENG, DON CHARLTON]
ETHOZ Protect Pte Ltd

[Upload Documents](#) |
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View [View in Browser](#)

Assessment Reports			1 per page	☒
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)	Thumbnail	Print
1	18/02/19 09:49	Repairer Estimates	Load HTM	
2	27/02/19 17:22	Repairer Estimates Suppl. #1	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/02/19 11:05	Adjuster Immediate Advice	Load HTM	

Photos/Images			3 per page	☒
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2	19/02/19 11:01	General View	Load JPG	☒
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Assessment Reports			1 per page	☒
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Assessment Reports				1 per page	☒
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Documentation				1 per page	☒
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	19/02/19 11:01	ESTIMATE	 Load PDF		
2	04/03/19 12:02	SUPPLEMENTARY	 Load PDF		
3	06/03/19 08:27	Parts Invoice	 Load PDF		

Linked Accident Report Documents

Assessment Reports				1 per page	☒
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)	Thumbnail	Print	
1	14/02/19 18:49	Accident Statement	 Load HTM		
Photos/Images				3 per page	☒
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Assessment Reports			1 per page	☒
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1	14/02/19 18:11	Sketch Plan	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Repairer ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower 4
Singapore 038986

Our File No: CS/FWD19003022/GTD3E2

Date: 06/03/2019

REFERENCE

Insured/Claimant: TAN KEAT PENG, DON CHARLTON Policy No: PNPV2018-00011680

Date of Loss: 13/02/2019

Nature of Claim: OD

Claim No: 1201900004638

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKW214Z	Engine No:	K12B1925389
Make & Model:	SUZUKI SOLIO, 1.2 CVT (A)	Chassis No:	MA15S261831
Reg. Date:	14/10/2015 (Man. Year: 2014)	Odometer:	49780 km
Colour:	Black		
Engine Capacity:	1242 cc		
Market Value/New Car Price:	S\$59,000.00		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	175/60 R15	Rear Tyre Size:	175/60 R15
Front Left Side:	Falken 6 mm	Rear Left Side:	Falken 6 mm
Front Right Side:	Falken 6 mm	Rear Right Side:	Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,768.00	3,555.00	1,213.00	25.44
Miscellaneous Items	115.00	115.00	0.00	0.00
Labour	2,085.00	1,430.00	655.00	31.41
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	6,968.00	5,100.00	1,868.00	26.81
- Excess (\$\$)	0.00	500.00	-500.00	
(\$\$)	6,968.00	4,600.00	2,368.00	33.98
+ GST 7.00/7.00% (\$\$)	487.76	322.00	165.76	33.98
Nett Amount (\$\$)	7,455.76	4,922.00	2,533.76	33.98

INSPECTION

Date of Assignment:	18/02/2019	Present Location:	ETHOZ Protect Pte Ltd (Bukit Batok)
Date Inspected:	18/02/2019	Inspected At:	ETHOZ Protect Pte Ltd (Bukit Batok)

30 Bukit Batok Crescent
Singapore 658075

Estimated Period of Repair: 5.0 days

Adjuster: XING GUO QIANG

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 05 Mar 2019)
Parts:	144	SUZUKI SOLIO 1.2 CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKW214Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET	Bent	330.00 F	*330.00 F
2	1		*FRONT BONNET HINGE LH	Bent	22.00 F	*22.00 F
3	1		*FRONT BONNET HINGE RH	Bent	22.00 F	*22.00 F
4	10		*FRONT BONNET INSULATOR CLIP	Necessary	20.00 F	*15.00 F
5	1		*FRONT BONNET LOCK	Not Necessary	20.00 F	*- F
6	1		*FRONT FENDER LH	Repair	165.00 F	*- F
7	1		*FRONT FENDER RH	Repair	165.00 F	*- F
8	1		*FRONT FENDER INNER SHIELD LH	Not Necessary	25.00 F	*- F
9	1		*FRONT FENDER INNER SHIELD RH	Not Necessary	25.00 F	*- F
10	20		*FRONT FENDER INNER SHIELD CLIP	Not Necessary	30.00 F	*- F
11	1		*HEADLAMP LH	Cracked	580.00 F	*580.00 F
12	1		*HEADLAMP RH	Cracked	580.00 F	*580.00 F
13	1		*FRONT GRILLE	Cracked	380.00 F	*380.00 F
14	10		*FRONT GRILLE CLIP	Necessary	15.00 F	*15.00 F
15	1		*FRONT BUMPER	Deformed	420.00 F	*420.00 F
16	10		*FRONT BUMPER CLIP	Necessary	15.00 F	*15.00 F
17	1		*FRONT BUMPER SIDE RETAINER LH	Not Necessary	10.00 F	*- F
18	1		*FRONT BUMPER SIDE RETAINER RH	Deformed	10.00 F	*10.00 F
19	1		*FRONT BUMPER LOWER GRILLE	Cracked	110.00 F	*110.00 F
20	1		*SUPPORT PANEL (TOP)	Bent	75.00 F	*75.00 F
21	1		*SUPPORT PANEL (LH)	Not Necessary	48.00 F	*- F
22	1		*SUPPORT PANEL (RH)	Bent	48.00 F	*48.00 F
23	1		*SUPPORT PANEL (BOTTOM)	Not Necessary	120.00 F	*- F
24	1		*CONDENSER	Bent	280.00 F	*280.00 F
25	1		*AIR COND HOSE (LIQUID)	Not Necessary	90.00 F	*- F
26	1		*AIR COND HOSE (DISCHARGE)	Not Necessary	65.00 F	*- F
27	1		*RADIATOR	Bent	470.00 F	*470.00 F
28	1		*RADIATOR TOP HOSE	Not Necessary	16.00 F	*- F
29	1		*RADIATOR BOTTOM HOSE	Not Necessary	16.00 F	*- F
30	1		*RADIATOR FAN COWLING	Cracked	80.00 F	*80.00 F
31	1		*RADIATOR FAN BLADE	Not Necessary	45.00 F	*- F
32	1		*RADIATOR FAN MOTOR	Not Necessary	290.00 F	*- F
33	1		*RADIATOR SPARE TANK	Not Necessary	18.00 F	*- F
34	1		*AIR DUCT	Scratched	65.00 F	*65.00 F
35	1		*EXHAUST HEAT SHIELD	Not Necessary	60.00 F	*- F
36	1		*FRONT CHASSIS MEMBER LH (NPA)	Not Necessary	-	*- F
37	1		*FRONT CHASSIS MEMBER RH (NPA)	Not Necessary	-	-

Supplementary #1

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
38	1		*RADIATOR UPPER BRACKET (RH)	Bent	8.00 F	*8.00 F
39	1		*RADIATOR LOWER BUSH (RH)	Torn	5.00 F	*5.00 F
40	1		*FRONT BUMPER AIR GUIDE	Cracked	25.00 F	*25.00 F
F=Franchise part.						
				Total Parts (\$\$)	4,768.00	3,555.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
Miscellaneous Items				
1	1	FRONT NUMBER PLATE (BENT)	35.00	35.00
2	1	RADIATOR COOLANT (NECESSARY)	30.00	30.00
3	1	TOWING FEE	50.00	50.00
Sub Total (S\$)			115.00	115.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR TO CARRY OUT FRONT REPAIR	New	800.00	600.00
2	TO CHECK AND RECONNECT ALL NECESSARY WIRING	New	35.00	30.00
3	TO SPRAY PAINTING ON AFFECTED AREA	New	800.00	700.00
4	TO REMOVE & FIX AIR COND CONDENSER INCLUDING TOP UP AIR COND GAS	New	150.00	100.00
5	PULL OFF STRAIGHTENING FRONT CHASSIS MEMBER LH RH	New	300.00	0.00
Gross Labour Cost (S\$)			2,085.00	1,430.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >