

INSURANCE

INS. CASE OWNER:

CC 3 ^{UR} / ATG1900 2004 E. 26th

LKK:

IDAC:

Surveyor:

STEVE

DOI:

ASSIGNMENT 1/12/19

Date / Time:

18/1/19

Registered in Merimen:

18/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SM 9682M

Name of Insured:

UR

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A.:

16/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO. Driver Name / Age: HUSHEM 21/05/1990

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

84975206054

Policy No.:

AAA AA5170

Make / Model:

TOYOTA

Place of Accident:

ENTRANCE PARK

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SDB 8766R



INSRS:

WSP:

Tel:

Liability:

RMKS:

volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

URGENT

Date/ Time

SDB 8766R - 2

sm 9682M - 2

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Fin + Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

Loss of Rental (LOR):

\$5

(

days)

Loss of Use (LOU):

\$5

(5

x

days)

Loss of Income (LOI):

\$5

(5

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Towel Independent)

Legal Cost

\$5

Total:

\$5

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

Name 1:

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

TP 250W TP 250W

COPY SENT 1/6/19

Steve (LKR) 2:00 pm 17/12/11 STEVE CHEN@IKK OUTSIDE 2011
8322 8813
WHL pr/wheel
9 days
Res before 6 After spray
P/P

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

CHIA YEW HOCK
WILSON
16A BEDOK AVENUE
Singapore, 469925
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV016251
Quote No. SER/QUO/1900364
QuoteDate 18/02/19
Salesperson ANGIE SU YIN TAN
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA A6 SPORT 1.4 TSI DSG+S0C	73,099	
License No.	VIN	Initial Registration	Sales Advisor
SDB8765R	WVWZZZ16ZBM110402	16/08/11	ANGIE SU YIN TAN
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAV 303892	1623Q5

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR 840	4.5	UNIT		4,200.00 ✓
P B&P MACP LABOUR	TRANSFER DOOR MECHANISM 1/2	1/2	UNIT		840 1,680.00 ✓
P B&P MACP PAINT	SPRAY PAINT	4.6	Labor		3200 4,800.00 ✓
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00 ✓
	COMPULSORY TO DO AFTER AC				
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00 ✓
	Nett				
P B&P MECH	R&R RIM & BALANCE	1	Time Un		50.00 ✓
	Nett				
P B&P MECH	R&R REAR U/CARRIAGE	3	Time Un		2,520.00 ?
	Nett				
P B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT NETT	1	Time Un		360.00 ✓
	Sum Labor				14,370.00
P 839601361	TIRE VALVE ✓ ne	1	Pieces		2.17
P 1K0505553A	RUBB MOUNT ?	1	Pieces		34.67 ?
P 1K0601025DF16Z	16" 'ATLANTA' RIM ONLY ✓ cut	1	Pieces		1,385.80
	GREY METALLIC				
P 1T0598611B	WHEEL BEARING ?	1	Pieces		735.11 ?
	Successor 3G0598611				
P 5C0505435B	WHEEL BEARING HOUSING ?	1	Pieces		929.62 ?
	Predecessor 5C0505435A				
P 5C6809843A	LHS REAR FENDER ✓ 00	1	Pieces		1,537.47 ✓
	Use Predecessor 5C6809843				
P 5C6831055G	LH FRONT DOOR ✓ 00	1	Pieces		1,697.21 ✓
	Predecessor 5C6831055E				
Sum carried forward					20,692.05

Payments to: - BBN: - Acc.-No.:

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

CHIA YEW HOCK
WILSON
16A BEDOK AVENUE
Singapore, 469925
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV016251
Quote No. SER/QUO/1900364
QuoteDate 18/02/19
Salesperson ANGIE SU YIN TAN
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA A6 SPORT 1.4 TSI DSG+S0C	73,099	
License No.	VIN	Initial Registration	Sales Advisor
SDB8765R	WVWZZZ16ZBM110402	16/08/11	ANGIE SU YIN TAN
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAV 303892	1623Q5

Continued				20,692.05
P 5C6833055F	LH REAR DOOR	1 Pieces	1,537.47	
P 5C6837651	LHF DOOR SEAL	1 Pieces	98.61	
P 5C6839699D	LHR DOOR SEAL	1 Pieces	149.32	
Predecessor 5C6839699C				
P D 007600A1	INOXSPRAY	1 Pieces	71.38	
P D 180003M2	2KADHESIV	1 Pieces	300.52	
P D 314D36M2	UNDERSEAL	1 Pieces	113.58	
P D 378500A2	LHF DOOR INSULATOR	1 Pieces	48.54	
P D 378500A2	LHR DOOR INSULATOR	1 Pieces	48.54	
P D 476KD1M2	SEALANT	1 Pieces	81.26	
P D 506KD1A3	2K FOAM	1 Pieces	165.87	
Sum Item			8,937.14	

Sum Labor 14,370.00
Sum Item 8,937.14

Total SGD 23,307.14
7% GST 1,631.50
Total SGD Incl. GST 24,938.64

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9640J
Vehicle Details	
Vehicle No.:	SDB8765R
Vehicle to be Exported:	No
Intended Deregistration Date:	19 Feb 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	JETTA 1.4 TSI AT 1623Q5
Primary Colour:	White
Manufacturing Year:	2011
Engine No.:	CAV303892
Chassis No.:	WVWZZZ16ZBM110402
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$23,858.00
Original Registration Date:	16 Aug 2011
First Registration Date:	16 Aug 2011
Transfer Count:	0
Actual ARF Paid:	\$23,858.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Aug 2021
PARF Rebate Amount:	\$14,314.00
Intended COE Rebate Details	
COE Expiry Date:	15 Aug 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$48,801.00
COE Rebate Amount:	\$12,147.00
Total Rebate Amount:	\$26,461.00

The information contained herein is correct as at 19 Feb 2019

OK

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 25 February 2019 4:32 PM
To: 'Tang, Shu Shi (VWG Singapore)'
Cc: 'Chee, Steven (VWG Singapore)'; SUR; assignments; Admin A; Shu Pei (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SDB8765R & SLU9682U ON 16/02/2019 ***LKK REF:CC3/AIG19003004/eb3
Attachments: Statement of SLU 9682U.pdf

Without Prejudice

Hi Shu Shi,

As requested.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 25 February 2019 2:48 PM
To: 'Tang, Shu Shi (VWG Singapore)' <shushi.tang@vw.com.sg>
Cc: Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SDB8765R & SLU9682U ON 16/02/2019 ***LKK REF:CC3/AIG19003004/eb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that he was stationary while collision happened.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

EAST GUY PARK SERVICE RD

SKETCH PLAN

① SLU96824

② SDB8965R



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along East Coastlink Service Rd. I came to a stop with the intention of turning right. I was in a stationary position for a few seconds to check for the oncoming traffic to clear. Suddenly I felt an impact coming from the right of my car. I realised vehicle was collected into my front right portion and came the damaged.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

2

Subject: RE: REQUEST DIRECT SETTLEMENT FOR SDB8765R & SLU9682U ON 16/02/2019 ***LKK
REF:CC3/AIG19003004/eb3

Hi,

Please revert if we can proceed with DS?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]
Sent: Friday, 22 February, 2019 11:12 AM
To: Tang, Shu Shi (VWG Singapore); Admin A; Hsiao Tong (LKKAuto)
Cc: Chee, Steven (VWG Singapore); SUR; assignments; Shu Pei (LKKAuto)
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SDB8765R & SLU9682U ON 16/02/2019 ***LKK
REF:CC3/AIG19003004/eb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Shu Shi,

We refer to the email below.

This case is handler by Hsiao Tong.

Hi Hsiao Tong,

Kindly assist.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>

Sent: Friday, 22 February 2019 10:54 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>

Subject: RE: REQUEST DIRECT SETTLEMENT FOR SDB8765R & SLU9682U ON 16/02/2019 ***LKK
REF:CC3/AIG19003004/eb3

Hi,

Vehicle had been survey on 19/02/2019, may I know if we can proceed with DS?

And please let us know the repair limit for this claim, thank you.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Tang, Shu Shi (VWG Singapore)

Sent: Wednesday, 20 February, 2019 10:23 AM

To: 'Asher Sng (LKKAuto)'

Cc: Chee, Steven (VWG Singapore); SUR; Admin A; assignments; CS A Team; 'Shu Pei (LKKAuto)'

Subject: RE: REQUEST DIRECT SETTLEMENT FOR SDB8765R & SLU9682U ON 16/02/2019 ***LKK
REF:CC3/AIG19003004/eb3

Hi,

Vehicle had been survey, may I know if we can proceed with DS?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Monday, 18 February, 2019 4:55 PM
To: Tang, Shu Shi (VWG Singapore)
Cc: Chee, Steven (VWG Singapore); SUR; Admin A; assignments; CS A Team
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SDB8765R & SLU9682U ON 16/02/2019 ***LKK
REF:CC3/AIG19003004/eb3

Dear Shu Shi,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>

Sent: Monday, 18 February 2019 3:49 PM

To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>

Subject: REQUEST DIRECT SETTLEMENT FOR SDB8765R & SLU9682U ON 16/02/2019

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: shushi.tang@vw.com.sg [mailto:shushi.tang@vw.com.sg]

Sent: Monday, 18 February, 2019 3:43 PM

To: Tang, Shu Shi (VWG Singapore)

Subject: Scan von MyMFP

Scan from MyMFP

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 29 March 2019 5:04 PM
To: 'Mavis, Chew'
Cc: Admin A; Admin-D (LKKAuto); Joy Irene (LKKAuto)
Subject: RE: #8492532440SG003#023# << AIG ref | Veh: SDB8765R, DOA: 16/02/19

Dear Mavis,

Third party had converted to OD claim in view of liability is unclear.

We will proceed to close file and submit report to your good office.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mavis, Chew <Chew.Mavis@aig.com>
Sent: Monday, 25 March 2019 1:43 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: #8492532440SG003#023# << AIG ref | Veh: SDB8765R, DOA: 16/02/19

Dear Hsiao Tong/Joy

Can you please advise on the status of this matter?

It was supposed to be a direct settlement with Volkswagen but now we have received their LOD for UIL.
Thank you.

Best Regards,

Ms. Mavis Chew

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1970

chew.mavis@aig.com | www.aig.sg



Celebrating 100 Years:
Visit 100.aig to learn more.

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
[Click here to find out more.](#)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Feb 2019 Edit Reg		19 Feb 2019 00:00 Edit Adj Rpt	S\$16,647.74 Edit Estimates	S\$16,647.74 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: LCRF PTE LTD , Co. Reg. No.: 201624597K									
Main Claimant: CHIA YEW HOCK , ID: S0109640J									
Vehicle Reg. No.: SDB8765R		Date of Loss: 16/02/2019 18:00 - :59 [90 Months From LTA Reg Date (Man Yr)]							
Claim Type: TP / 8492532440SG		Policy/Cover Note No.: 0999994754 (Comprehensive)							
Vehicle Reg. No. (Insured): SLU9682U		Policy No. (Claimant): VPA/P1257805							
		Excess:							
Repairer: Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chew, Mavis] Chew.Mavis@aig.com									
Claimant's Insurer: AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 27/02/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SDB8765R (8492532440SG)
[SLU9682U]
TP
CHIA YEW HOCK
Feb 16 2019 6:00PM
[LCRF PTE LTD]
Volkswagen Centre Singapore

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		View in Browser	
Photos/Images											3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print		
1	25/02/19 14:43	General View										Load JPG ☒		
2	25/02/19 14:43	General View										Load JPG ☒		
3	25/02/19 14:43	General View										Load JPG ☒		
4	25/02/19 14:43	General View										Load JPG ☒		
5	25/02/19 14:43	General View										Load JPG ☒		
6	25/02/19 14:43	General View										Load JPG ☒		
7	25/02/19 14:43	General View										Load JPG ☒		
8	25/02/19 14:43	General View										Load JPG ☒		
9	25/02/19 14:43	General View										Load JPG ☒		
10	25/02/19 14:43	General View										Load JPG ☒		
11	25/02/19 14:43	General View										Load JPG ☒		
12	25/02/19 14:43	General View										Load JPG ☒		
13	25/02/19 14:43	General View										Load JPG ☒		
14	25/02/19 14:43	General View										Load JPG ☒		
15	25/02/19 14:43	General View										Load JPG ☒		
16	25/02/19 14:43	General View										Load JPG ☒		
17	25/02/19 14:43	General View										Load JPG ☒		
18	25/02/19 14:43	General View										Load JPG ☒		
19	25/02/19 14:43	General View										Load JPG ☒		
20	25/02/19 14:43	General View										Load JPG ☒		
21	25/02/19 14:43	General View										Load JPG ☒		
22	25/02/19 14:43	General View										Load JPG ☒		
23	25/02/19 14:43	General View										Load JPG ☒		
24	25/02/19 14:43	General View										Load JPG ☒		
25	25/02/19 14:43	General View										Load JPG ☒		
26	25/02/19 14:43	General View										Load JPG ☒		
27	25/02/19 14:43	General View										Load JPG ☒		
28	25/02/19 14:43	General View										Load JPG ☒		
29	25/02/19 14:43	General View										Load JPG ☒		
30	25/02/19 14:43	General View										Load JPG ☒		
31	25/02/19 14:43	Odometer Reading										Load JPG ☒		
32	25/02/19 14:43	General View										Load JPG ☒		
33	25/02/19 14:43	Chassis Number										Load JPG ☒		
34	25/02/19 14:43	General View										Load JPG ☒		
35	25/02/19 14:43	General View										Load JPG ☒		
36	25/02/19 14:43	General View										Load JPG ☒		

Photos/Images			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/02/19 16:52	TP EST & GIA REPORT	 Load PDF	
2	20/02/19 19:37	TP ESTIMATE- MARKED	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	20/02/19 10:37	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19003004/EPB3Q2

Date: 24/06/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994754

Claimant Vehicle No: SDB8765R

Insured Vehicle No:

SLU9682U

Date of Loss: 16/02/2019

Nature of Claim:

TP

Claim No: 8492532440SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SDB8765R

Make & Model: VOLKSWAGEN JETTA TSI, 1.4 (A)

Engine No: CAV303892

Reg. Date: 16/08/2011 (Man. Year: 2011)

Chassis No: WVVZZZ16ZBM110402

Colour: White

Odometer: 82421 km

Engine Capacity: 1390 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size:

205/55 R16

Front Left Side: Farrelli 7 mm

Rear Left Side:

Farrelli 7 mm

Front Right Side: Farrelli 7 mm

Rear Right Side:

Farrelli 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,937.14	7,237.74	1,699.40	19.02
Miscellaneous Items	0.00	0.00	0.00	
Labour	14,370.00	9,410.00	4,960.00	34.52
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	23,307.14	16,647.74	6,659.40	28.57
+ GST 7.00/7.00% (S\$)	1,631.50	1,165.34	466.16	28.57
Nett Amount (S\$)	24,938.64	17,813.08	7,125.56	28.57
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 19/02/2019

Date Inspected: 19/02/2019 Inspected At:

1 KAMPONG AMPAT OFF

MACPHERSON ROAD

SINGAPORE 368314

Repairer: Volkswagen Centre Singapore

(HQ)

Estimated Period of Repair: 9.0 days

Adjuster: CHEN TSUE YEE**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TIRE VALVE	Necessary	2.17 FS	*2.17 FS
2	1		*RUBB MOUNT	*Check	34.67 FS	*- FS
3	1		*16 ATLANTA RIM ONLY GREY METALLIC	Cut	1,385.80 FS	*1,385.80 FS
4	1		*WHEEL BEARING	*Check	735.11 FS	*- FS
5	1		*WHEEL BEARING HOUSING	*Check	929.62 FS	*- FS
6	1		*LHS REAR FENDER	Dented	1,537.47 FS	*1,537.47 FS
7	1		*LH FRONT DOOR	Dented	1,697.21 FS	*1,697.21 FS
8	1		*LH REAR DOOR	Dented	1,537.47 FS	*1,537.47 FS
9	1		*LHF DOOR SEAL	Necessary	98.61 FS	*98.61 FS
10	1		*LHR DOOR SEAL	Necessary	149.32 FS	*149.32 FS
11	1		*INOXSPRAY	Necessary	71.38 FS	*71.38 FS
12	1		*2KADHESIV	Necessary	300.52 FS	*300.52 FS
13	1		*UNDERSEAL	Necessary	113.58 FS	*113.58 FS
14	1		*LHF DOOR INSULATOR	Necessary	48.54 FS	*48.54 FS
15	1		*LHR DOOR INSULATOR	Necessary	48.54 FS	*48.54 FS
16	1		*SEALANT	Necessary	81.26 FS	*81.26 FS
17	1		*2K FOAM	Necessary	165.87 FS	*165.87 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 8,937.14 7,237.74

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	4,200.00	4,200.00
2	TRANSFER DOOR MECHANISM	New	1,680.00	840.00
3	SPRAY PAINT	New	4,800.00	3,200.00
4	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
5	CHECK WIRE HARNESS,ECU,S	New	280.00	280.00
6	R&R RIM &BALANCE	New	50.00	50.00
7	R&R REAR U/CARRIAGE (*Check)	New	2,520.00	0.00
8	B&P WHEEL ALIGNMENT	New	360.00	360.00
Gross Labour Cost (\$\$)			14,370.00	9,410.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >