Mei Kwan (LKKAuto)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Monday, 25 March, 2019 10:52 AM

To: Mei Kwan (LKKAuto)

Cc: Joy Irene (LKKAuto); CS A Team; Admin A

Subject: RE: Direct Settlement - Accident Involving GBA7457R (OI : QBE - TBA) and SH9302C

(TP: LKK REF - CC3/QBE19003000/K1ja3) on 12/02/2019

Attachments: GBA7457R.pdf

Categories: HMK

Our Ref. VC012412

Hi

Attached Insured's report for your attention.

Please provide third party's video footage if available as Insured stated as no collision.

Thanks & Best Regards

Joyce Foo

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771184 / +65 62246633

Website LinkedIn Twitter



From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, 18 March 2019 3:32 PM **To:** Joyce Foo <joyce.foo@qbe.com>

Cc: Joy Irene (LKKAuto) < Joylrene@lkkauto.com>; CS A Team < cs-a@lkkauto.com>; Admin A < admin-

a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBA7457R (OI: QBE - TBA) and SH9302C (TP: LKK REF -

CC3/QBE19003000/K1ja3) on 12/02/2019

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Tuesday, 19 February, 2019 12:07 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Joy Irene (LKKAuto) < <u>Joylrene@lkkauto.com</u>>; CS A Team < <u>cs-a@lkkauto.com</u>>; Admin A < <u>admin-</u>

a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBA7457R (OI: QBE - TBA) and SH9302C (TP: LKK REF -

CC3/QBE19003000/K1ja3) on 12/02/2019

Our Policy No. V0014342

Hi

We refer to the above.

FYI our insured has yet to report the accident.

Thanks & Best Regards

Joyce Foo Senior Assistant - Claims QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1184

Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, 19 February 2019 11:19 AM **To:** Joyce Foo <joyce.foo@gbe.com>

Cc: Joy Irene (LKKAuto) < <u>Joylrene@lkkauto.com</u>>; CS A Team < <u>cs-a@lkkauto.com</u>>; Admin A < <u>admin-</u>

a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBA7457R (OI: QBE - TBA) and SH9302C (TP: LKK REF -

CC3/QBE19003000/K1ja3) on 12/02/2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SH 9302C at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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