

Khanchna (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Monday, 17 February 2020 3:43 PM
To: Khanchna (LKK Auto)
Cc: Chong Boon Sen
Subject: Re: Accident Involving PA8391Z (OI : CTI - TBA) and SHD1215A (TP :LKK REF - CC3/CTI19002998/K1kb3) on 11.02.2019

Dear Kanchana,

we will put up repudiation as hire and reward does not cover friend.

thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

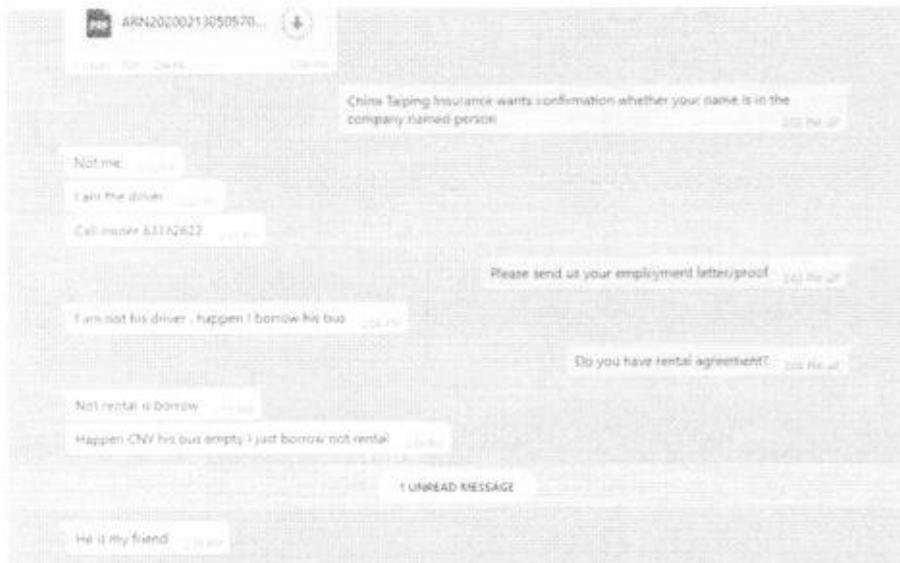
From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, February 17, 2020 2:29 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Accident Involving PA8391Z (OI : CTI - TBA) and SHD1215A (TP :LKK REF - CC3/CTI19002998/K1kb3) on 11.02.2019

Dear Mr. Chong,

We refer to the above matter.

Based on the whatsapp conversations (below), Insured driver informed us initially that he is self-employed with Insured company.

However, in our subsequent chat below, he informed that he is just a friend of Insured and not the Insured's employee. He had borrowed the Insured's vehicle at the date and time of the accident.



Please advice if there is any policy issue.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Monday, 17 February 2020 1:23 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Accident Involving PA8391Z (OI : CTI - TBA) and SHD1215A (TP :LKK REF - CC3/CTI19002998/K1kb3) on 11.02.2019

Dear Mr. Chong,

We refer to the above matter and your e-mail below.

Our Insured driver informed us that there is not employee contract as they are self-employed.

They had also given us the writ of summons (as attached) for your further action.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Tuesday, 11 February 2020 1:54 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving PA8391Z (OI : CTI - TBA) and SHD1215A (TP :LKK REF - CC3/CTI19002998/K1kb3) on 11.02.2019

Dear Khanchana,

Note this is hire and reward (sublet).

But this is employee. Therefore it is covered.

As policy require employee contract, kindly obtain from Insured before we offer mandate.

Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road

#16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Wednesday, November 6, 2019 3:23 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Accident Involving PA8391Z (OI : CTI - TBA) and SHD1215A (TP :LKK REF - CC3/CTI19002998/K1kb3) on 11.02.2019

Your ref : CTI -Please advice

Our ref : CC3/CTI19002998/K1kb3

Dear Sirs,

We refer to the above matter.

This is a 3 vehicle chain collision, Insured is the last vehicle. We are of the opinion that BOLA scenario 28 is applicable for this matter and liability is down against Insured. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be withheld pending for final allocation of liability in settlement.

We seek your approval to offer repairer " **PREMIER AUTOMOTIVE SERVICES PTE LTD**" at \$ **25,659.43 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 23,842.16	\$ 19,234.22
2. Loss of Rental (83 days x \$ 93.09)	\$ 7,726.00	\$ 6,423.21 (69 days x \$93.09)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 31,570.16	\$ 25,659.43

Enclosed here with all the relevant documents for your perusal.

****12 days recommendation for repair + 3 days (Traffic compound (11/2/19-14/2/19) + 54 days (downtime parts order) = 69 days**

For your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 27 February 2020 9:36 AM
To: Foong Shiuh Jye
Cc: Admin A
Subject: (China Taiping Case) / Accident Involving SHD1215A and PA8391Z on 11.02.2019

Tracking:	Recipient	Delivery
	Foong Shiuh Jye	
	Admin A	
	olivialau@lkkauto.com	Delivered: 27/2/2020 9:36 AM
	Meikwan@lkkauto.com	Delivered: 27/2/2020 9:36 AM

Your Ref: SHD1215A

Dear Sir/Madam,

We refer to the above matter.

Please be informed that our Principal had repudiated the claim due to our Insured breach of policy terms and conditions.

Therefore, we will close the matter at our end.

Kindly re-direct your client's claim to the owner of PA8391Z.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foong Shiuh Jye <shiuhye.foong@premiertaxi.com>
Sent: Tuesday, 15 October 2019 11:01 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: AccReport <AccReport@Premier-Corp.net>; CS A Team <cs-a@lkkauto.com>
Subject: (Reminder) (China Taiping Case) LOD / Accident Involving SHD1215A and PA8391Z on 11.02.2019
Importance: High

Without Prejudice

Dear Khanchna,

Wish to follow up the case.

Appreciate your reply.

Thank you.

Regards,

(Mr) Foong Shiu Jye
Claims Settlement Assistant
Premier Automotive Services Pte Ltd
Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]
Sent: Monday, 26 August, 2019 2:03 PM
To: Foong Shiu Jye <shiuhiye.foong@premiertaxi.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: AccReport <AccReport@Premier-Corp.net>; CS A Team <cs-a@lkkauto.com>
Subject: RE: (Reminder) (China Taiping Case) LOD / Accident Involving SHD1215A and PA8391Z on 11.02.2019

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Khanchna.

Hi Khanchna,

FYNA, our ref CC3/CTI19002998/K1kb3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 (Ext:119) Email: SuLi@lkkauto.com | Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foong Shiu Jye [<mailto:shiuhiye.foong@premiertaxi.com>]
Sent: Monday, 26 August 2019 11:48 AM
To: Asher Sng (LKKAuto)
Cc: AccReport; CS A Team
Subject: (Reminder) (China Taiping Case) LOD / Accident Involving SHD1215A and PA8391Z on 11.02.2019

Without Prejudice

Dear all,

Wish to follow up the case.

Appreciate your reply.

Thank you.

Regards,

Foong Shiuh Jye
Claims Settlement Assistant
Premier Automotive Services Pte Ltd
Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

From: Foong Shiuh Jye
Sent: Tuesday, 23 July, 2019 2:24 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; AsherSng@lkkauto.com
Cc: AccReport <AccReport@Premier-Corp.net>; CS A Team <cs-a@lkkauto.com>
Subject: (China Taiping Case) LOD / Accident Involving SHD1215A and PA8391Z on 11.02.2019

WITHOUT PREJUDICE

Dear all,

Your Ref : **PA8391Z**
Our Ref : **SHD1215A/SJ**
Date of accident : **11.02.2019**

We refer to the above mentioned accident.

Hereby we would like to append our losses from **China Taiping Insurance (Singapore) Pte Ltd**, as insurers of vehicle number **PA8391Z** which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

***LOD and scene video are attached.**

***The delay of repair was due to back order of spare parts, PO/DO are attached in the email.**

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you.

Regards,

Foong Shiuh Jye
Claims Settlement Assistant
Premier Automotive Services Pte Ltd
Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511