Our Ref:

GX2245M190215

Date:

03/03/2019

Your Ref:

China Taiping Insurance (Singapore) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909

Attn: Motor Claims Department

Dear Sir / Madam

TRAFFIC ACCIDENT ALONG CTE TOWARDS ANG MO KIO BEFORE MOULMEIN EXIT INVOLVING GX2245M AND GBB2538T ON 15/02/2019

We/I, Messers Soon Lee Coffee Trading (Nric / ROC No: 53012848M), the registered owners of m/vehicle – GX2245M at all material times of the above accident. Our/my vehicle was surveyed by "China Taiping" authorized appraiser and we/I based our/my claims on his recommendation for S\$4,300-00 being the repair for 05 Days (Strictly on a Without Prejudice Basis).

We/I have ascertained that you were the insurers of the driver of m/vehicle GBB2538T when the same was involved in the aforesaid accident with our/my m/vehicle — GX2245M.

We/I whereby you are the insurers of m/vehicle GBB2538T and the driver / owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle – GX2245M has suffered loss and damage as follows:

(a)	Cost of repairs	S\$	4,300-00
(b)	PRI LOU 02 days @ S\$70-00		140-00
(c)	LOU Fee for 05 days @S\$70-00		350-00
(d)	GIA / LTA search fee		7-45
	Total Amount	\$\$	4,797-45

We/I enclose herewith copies of the supporting documents for vehicle no. GX2245M as follows:-

- (i) Motor Accident Report;
- (ii) Repair Invoices;

Kindly look into the matter and let us/me hear from you on the settlement of our / my claims as soon as possible.

Please remit us/me your settlement sum in favor of **M/s Liu's Brother Auto Engineering Workshop**. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,

The owner of m/vehicle **GX2245M**Messers Soon Lee Coffee Trading
cc. Liu's Bro Auto Engrg Ws

Authorization To Act

Attn: Motor Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

#04-3177 Singapore 470740

Nric/ROC No: __53012848M

I / We, Messo Bedok Reserv	ers Soon Lee Coffee Trading oir Road #04-3177 Singapore 4	("th 70740 (addre	e third party claimant") of Block 740 ss), owner of GX2245M (vehicle
			rkshop ("the workshop") to act for me
			/or rental and/or loss of use ("claim")
			pursuant to the accident which
			Mo Kio Before Moulmein Exit (location)
	BB2538T ("the accident").		(location)
	(and decident).		
I / We furthe	r authorize the workshop to se	ettle mv / our	above mentioned claim in a manner
			prized to receive payment further to
			eing made in favour of the workshop.
	my , our claim with paymont	cheque / 3 be	ing made in layour of the workshop.
I / We furthe	r acknowledge that any settlem	ent the work	shop may reach on my / our behalf is
	The state of the s		basis insofar as the driver / owner /
	ne other vehicle / s is concerne		basis insolar as the driver / owner /
insurers of th	le other verlicle / s is concerne	a.	
Dated this \	6th day of February	(100.0	mth) 2001 (100m)
Dated this 1	both day of tebruary	(mo	onth) 20 <u>2 \</u> (year)
3rd Party Claim	ant:	Workshop:	W
			Mr Engineers
			(1) (1)
	SOON LEE COFEEP TRADING		
Ciamatana =	16		
Signature: Name:	Soon Lee Coffee Trading	_ Signature: Name:	
Address:	Block 740 Bedok Reservoir Road	Name: Address:	Liu's Brother Auto Engineering Workshop No. 1 Kaki Bukit Avenue 6 #01-01
	The second secon	Address.	AutoBay @ Kaki Bukit
			MUCDAY (W NAKI DUKIL

ROB No:

Singapore 417883

53291793J

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1543991803 Claim No : SNM19D201001/TANKL

Claimant : SOON LEE COFFEE TRADING

Amount : S\$4,797.45

DOLLARS FOUR THOUSAND SEVEN HUNDRED NINETY-SEVEN AND FORTY-FIVE

CENTS ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GX2245M Insured Vehicle No. : GBB2538T

Date of Loss : 15/02/2019

Place of Accident : CENTRAL EXPRESSWAY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEONG KAI KEE FOOD MANUFACTURER

Driver Name : CHUA KAW LEONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

General Damages		S\$		
Cost of Repair/Excess		S\$	4,300.00	
Loss of Use/Rental/Earning		S\$	490.00	
GIA/Police Reports/				
Investigation Results/Search Fees		S\$	7.45	
Medical Reports/Expenses		S\$		
Survey Fees/P.T. Fees		S\$		
Cost including Disbursement		S\$		
		=====		- 4
TOTAL		S\$	4,797.45	
	Cost of Repair/Excess Loss of Use/Rental/Earning GIA/Pelice Reports/ Investigation Results/Search Fees Medical Reports/Expenses Survey Fees/P.T. Fees Cost including Disbursement	Cost of Repair/Excess Loss of Use/Rental/Earning GIA/Pelice Reports/ Investigation Results/Search Fees Medical Reports/Expenses Survey Fees/P.T. Fees Cost including Disbursement	Cost of Repair/Excess S\$ Loss of Use/Rental/Earning S\$ GIA/Pelice Reports/ Investigation Results/Search Fees S\$ Medical Reports/Expenses S\$ Survey Fees/P.T. Fees S\$ Cost including Disbursement S\$ TOTAL	Cost of Repair/Excess S\$ 4,300.00 Loss of Use/Rental/Earning S\$ 490.00 GIA/Pelice Reports/ Investigation Results/Search Fees S\$ 7.45 Medical Reports/Expenses S\$ Survey Fees/P.T. Fees S\$ Cost including Disbursement S\$

Soon Lee Coffee Trading Block 740 Bedok Reservoir Road #04-3177 Singapore 470740

Claimant Name: #04-31// Singapore 4/0/40

NRIC No : 53012848M

SOON LEE COFFEE TRADING

Signature :

Date :

LIU'S BROTHER AUTO ENGINEERING WORKSHOP

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 53291793] . Tel: 6741-1730 / 731 . Fax: 6744-5746. Email: liusbro@ymail.com

Final Bill

Invoice/Ref No: GX2245M190215

 Customer

 Name:
 China Taiping Insurance (Singapore) Pte Ltd
 Date:
 02-03-19

 Address
 Motor Claims Department
 Vehicle No:
 GX2245M

 3 Anson Road #16-00
 Model/Make:
 Toyota Hiace

 Springleaf Tower
 Singapore 079909
 Manual

Item No.	Descriptions Of Parts		Original otation / timation		Quo	vised tation / ost Of epair
1	Rear Tailgate	\$	1,472.50		\$	-
2	Tailgate "Toyota Logo" Motif	\$	70.50		\$	*
3	Tailgate "70 KM/H" Sticker	\$	15.00	SN	\$	_
4	Tailgate Inner Lock	\$	359.00		\$	-
5	Tailgate Weatherstrip	\$	387.90		\$	
6	Tailgate Windscreen Moulding	\$	219.00		\$	
7	Tailgate Windscreen Sealant	\$	50.00	SN	\$	-
8	Tailgate Number Plate & Base	\$	48.00	SN	\$	-
9	Bumper	\$	496.50		\$	-
10	Bumper Clips 1 set	\$	65.00	SN	\$	-
11	Bumper Side Holder 02 pcs (@S\$69.10)	\$	138.20		\$	-
12	Bumper Lower Bracket 04 pcs (@S\$103.00)	\$	412.00		\$	-
13	Bumper Reverse Sensor	\$	220.00	SN	\$	-
14	Tail Lamps 02 pcs (@ S\$365.10)	\$	730.20		\$	-
15	End Panel Outer	\$	566.10		\$	-
16	End Panel Inner	\$	936.20		\$	~
17	End Panel Top Plate	\$	166.50		\$	-
18	End Panel Sealant	\$	50.00	SN	\$	(2
	To check all wiring & electrical component for proper function	\$	50.00		\$	-
	Remove & reinstall Windscreen Glass to facilitate repairs & perform water	\$	120.00	H	\$	-
	Remove and refix rear tailgate components & wiper mechanism	\$	80.00		\$	-
	Remove and replace rear exhaust pipe system to faciltate repairs	\$	80.00		\$	-
	Remove and refix rear Bumper distance sensor	\$	90.00		\$	-
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etcs	\$	880.00		\$	-
	To putty & spray painting & including touch up paint on accident affect	\$	800.00		\$	-
	To apply Rust Proofing, reseal tuff-coating treatment on accident area	\$	80.00		\$	-

Total Parts & Labour of estimate for damaged vehicle

s 8,582.60

Total amount in Lump Sum Basis for repaired vehicle

SDLS: Four Thousand Three Hundred Only

\$ 4,300.00



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

16 Feb 2019 / 18:10:05

Receipt Date/Time:

16 Feb 2019 / 18:10:03

Tax Invoice/Receipt

Receipt No. ; ITNET-00000-190216-001803

Previous Receipt No. :

S/N Item Description/ Business Transaction Reference No.		Amount Before	GST Amount	Amount After GST
Result of Insurance Enquiry - GBB2538T As at 15 Feb 2019/14:25:00 Insurance Co: CHINA TAIPING INSURANCE (S 1 Insurance Enquiry - GBB2538T Enquiry Fee 20190216180809329515	SINGAPORE) PTE LTD	GST (S\$) 7.00	(S\$) 0.49	(S\$) 7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxx4559	Credit Card /MasterC		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Our Ref: CC6/CTI19002995/Ukb3

26 DECEMBER 2019

LEONG KAI KEE FOOD MANUFACTURER 15 WOODLANDS LOOP #01-27 SINGAPORE 738322

Dear Sir/Madam,

ACCIDENT INVOLVING GBB2538T AND GX2245M ON 15/02/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Khanchna

Case Handler

DID: 6841 2360 FAX: 6741 4108

EMAIL: khanchna@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)



Our Ref: CC6/CTI19002995/Ukb3

18 JUL 2019

LEONG KAI KEE FOOD MANUFACTURER BLK15 WOODLANDS LOOP #01-27 WOODLANDS EAST INDUSTRIAL ESTATE SINGAPORE 738322

Dear Sir / Madam,

ACCIDENT INVOLVING GBB 2538T AND GX 2245M ON 15/02/2019 ALONG CTE TOWARDS ANG MO KIO BEFORE MOULMEIN EXIT

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, CHINA TAIPING INSURANCE SINGAPORE PTE LTD to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** Authorized workshops/reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from CHINA TAIPING INSURANCE SINGAPORE PTE LTD dated 03 JULY 2019.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter (by 25 JULY 2019).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s CHINA TAIPING INSURANCE SINGAPORE PTE LTD reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

1

Khanchna Case Handler DID: 6841 2360 FAX: 6741 4108

c.c.

Email: Khanchna@lkkauto.com

China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)



Our Ref: CC6/CTI19002995/Ukb3

By Registered Mail First Reminder

15 October 2019

LEONG KAI KEE FOOD MANUFACTURER BLK15 WOODLANDS LOOP #01-27 WOODLANDS EAST INDUSTRIAL ESTATE SINGAPORE 738322

Dear Sirs/Madam,

ACCIDENT INVOLVING GBB 2538T AND GX 2245M ON 15/02/2019 ALONG CTE TOWARDS ANG MO KIO BEFORE MOULMEIN EXIT

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** Authorized workshops/reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from CHINA TAIPING INSURANCE SINGAPORE PTE LTD dated 18/07/2019

To enable us to look into the matter immediately, please let us hear from you within **fourteen (14)** days from date of this letter (by 31/10/2019).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Khanchna Case Handler

Tel: 6841 2360 Fax: 6741 4108

Email: Khanchna@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)



Our Ref: CC6/CTI19002995/Ukb3

By Registered Mail 2nd Reminder

08 November 2019

LEONG KAI KEE FOOD MANUFACTURER BLK15 WOODLANDS LOOP #01-27 WOODLANDS EAST INDUSTRIAL ESTATE SINGAPORE 738322

Dear Sirs/Madam,

ACCIDENT INVOLVING GBB 2538T AND GX 2245M ON 15/02/2019 ALONG CTE TOWARDS ANG MO KIO BEFORE MOULMEIN EXIT

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** Authorized workshops/reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from CHINA TAIPING INSURANCE SINGAPORE PTE LTD dated 18/07/2019 & 15/10/2019

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by 25/11/2019).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s CHINA TAIPING INSURANCE SINGAPORE PTE LTD reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Khanchna Case Handler Tel: 6841 2360 Fax: 6741 4108

Email: Khanchna@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

SUWACON

Tel: 1605
Fax: 6842 5114
To check delivery status or to raise an enquiry on your registered article(s), please visit

POSTING RECEIPT FOR REGISTERED ARTICLE(S)

Separate forms are to be used for Insured and Non-Insured Registered Article.

Please provide all information required and produce this receipt for all enquiries.

*Please lick where applicable. It shall be assumed no Advice of Receipt (AR) is required or delivery by air is requested if relevant * is left blank.

Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).

NOTES:

2225

ingapore POST

MacPherson Road Singapore Post Limited 10 Eunos Road 8 Singapore Post Centre Singapore 408600 GST Reg. No. : M2-0105651-9 Customer Service Hotline: 1605

ate/Time 15/10/201910:03 o. Description

- 10

Amount(S\$)

2.54

Accept Registered Article Item
1. Ref:RC282600335SG Ctry: SG
Transaction No.:8135192880009
2. Ref:RC282600344SG Ctry: SG Transaction No.:8135192880010 Ref:RC282600358SG Ctrv : SG Transaction No.:8135192880011 Ref:RC282600361SG Ctrv:SG Ref:RC282600361SG Ctry: Transaction No.:8135192880012 Ref:RC282600375SG Ctry: Transaction No.:8135192880013 SG

Sale of Postage Label (Domestic) Quantity: Unit price: Total GST: Ref.: Insurance: Postage paid: Transaction No.:

3 2.54 0.17 RC282600344SG 0.00 8135192880014 2.54

Sale of Postage Label (Domestic) Quantity: Unit price: Total GST: Ref.: Insurance: Postage paid: Transaction No.:

Sale of Postage Label (Domestic) Quantity: Unit price: Total GST: Insurance: Postage paid: Transaction No.:

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2.54 9.17 RC282600358SG

8135192880014

0.00

Total GST Total Amount

0.85 12.70

12.70

y up to 3% cashback on eligible online and il spend with the Spree Credit Card. inimum spend required. T&Cs apply. up now at singpost.com/spreecard

(you for giving us the opportunity to serve Please visit www.singpost.com for detailed and Conditions.

I have read, understood and agreed to the terms and conditions of posting overleaf. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s). Sender's Agreement WOODLANDS EAST INDUSTRIAL ESTATE BLK 15 WOODLANDS LOOP # 01-27

SINGA PORE

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) SUR

2 Name & Address of Addressee

SINGAPORE 507079 4101-05 BALLOTA 150 MARIAM WAY 1. Name & Address of Addressee

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For Official Use Only

(Item numbers are printed in order of posting at counter)

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(-863 2 5387)

Contents:

Please post item(s) at the post office counter according to the sequence stated below.

Name & Signature

Date

09/2014



ingapore POST

MacPherson Road
Singapore Post Limited
10 Eunos Road 8
Singapore Post Centre
Singapore 408600
GST Reg. No.: M2-0105651-9
Customer Service Hotline: 1605

0.00

Date/Time 11/11/201910:13 Description No. Amount(S\$)

1 Accept Registered Article Item Ref:RC282623858SG Ctry: Transaction No.:8024193150034 : SG SG SG Ctry : Transaction No.:8024193150036

2 Sale of Postage Label (Domestic) 2.54 Quantity: Unit price: Total GST: 2.54 0.17 Ref.: RC2826238585G 0.00 Insurance: Postage paid: Transaction No.: 8024193150037 Sale of Postage Label (Domestic) Quantity: 2.54 Unit price: Total GST: 2.54 0.17 Ref.: Insurance: RC282623861SG 0.00 Postage paid: Transaction No.: 2.54 8024193150037 Sale of Postage Label (Domestic) Quantity: Unit price: Total GST: 2.54 2.54 0.17 Ref.: Insurance: RC2826238755G 0.00 Postage paid: Transaction No.: 8024193150037

> Total GST Total Amount

cash

7.62 7.62

0.51

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card. No minimum spend required. T&Cs apply. Sign up now at singpost.com/spreecard

Thank you for giving us the opportunity to serve you. Please visit www.singpost.com for detailed Terms and Conditions.

pose

Separate forms are to be used for Insured and Non-Insured Registered Article

NOTES:

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Please provide all information required and produce this receipt for all enquiries.

POSTING RECEIPT FOR REGISTERED ARTICLE(S Singapore Post Limited (Reg. No. 195201623M) 10 Eunos Road 8 #06-30 Singapore Post Centre Singapore 408600

> Tel : 1605 Fax : 6842 5114 To check delivery status or to raise en enquiry on your registered article(s), please visit www.singpost.com

LEONG KAT KEE FOOD MANUFACTURER HOODLANDS LOOP # 01-27 * Please tick where applicable. It shall be assumed no Advice of Receipt (AR) is required or delivery by air is requested if relevant * is left blank. Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s). Please post item(s) at the post office counter according to the sequence stated below. ARTICY Insurance*:(1X ST ž By* : () AIR () SUR Z For Official Use Only (Item numbers are printed in order of posting at counter)

Date

Name & Signature

I have read, understood and agreed to the terms and conditions of posting overleaf. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

2. Name & Address of Addressee

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SINGAPORE

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09/2014

Hsiao Tong (LKKAuto)

From: Khanchna (LKK Auto)

Sent: Monday, 1 March 2021 1:41 PM

To: Hsiao Tong (LKKAuto)

Subject: FW: OUR REF: SNM19D201001/TANKL - Direct Settlement - Accident Involving

GBB2538T (OI: CTI - TBA) and GX2245M (TP: LKK REF - CC6/CTI19002995/Ueb3)

on 15.02.2019

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360**| email: <u>Khanchna@lkkauto.com</u>|Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong < Kah Leong. Tan@sg.cntaiping.com>

Sent: 22 December 2020 3:49 PM

To: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D201001/TANKL - Direct Settlement - Accident Involving GBB2538T

(OI: CTI-TBA) and GX2245M (TP: LKK REF-CC6/CTI19002995/Ueb3) on 15.02.2019

Dear Khanchna,

We refer to your email below.

Please proceed to offer at up to \$4,797.45(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224.7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Khanchna (LKK Auto) < <u>khanchna@lkkauto.com</u>>

Sent: Monday, December 21, 2020 5:55 PM

To: Tan Kah Leong < <u>KahLeong.Tan@sg.cntaiping.com</u>>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D201001/TANKL - Direct Settlement - Accident Involving GBB2538T

(OI: CTI-TBA) and GX2245M (TP: LKK REF-CC6/CTI19002995/Ueb3) on 15.02.2019

Your ref: SNM19D201001/TANKL Our ref: CC6/CTI19002995/Upb3s2

Dear Sirs/Madam,

We refer to the above matter.

This is a head to rear collision.

We are of the opinion that liability is down against our Insured and BOLA 27 is applicable. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be withheld pending for final allocation of liability in settlement.

We seek your approval to offer repairer "LIU'S BROTHER AUTO ENGINEERING WORKSHOP PTE LTD" at \$4,727.45 ~ \$4,797.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of repair	\$ 8,582.60	\$ 4,300.00
2. Loss of Use (7 days x \$70)	\$ 490.00	\$ 420.00 ~ 490.00 (7 days x \$60 ~ \$70)
3. LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 9,080.05	\$ 4,727.45 ~ \$ 4,797.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Khanchna Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360**| email: <u>Khanchna@lkkauto.com</u>|Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suwanna (LKK Auto) < Suwanna@lkkauto.com>

Sent: 5 November 2019 9:50 AM

To: Tan Kah Leong < Kah Leong. Tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) khanchna@lkkauto.com>

Subject: RE: OUR REF: SNM19D201001/TANKL - Direct Settlement - Accident Involving GBB2538T (OI: CTI - TBA) and GX2245M (TP: LKK REF - CC6/CTI19002995/Ueb3) on 15.02.2019

Dear Kah Leong,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suwanna (LKK Auto)

Sent: Monday, 16 September 2019 2:45 PM

To: Tan Kah Leong < Kah Leong. Tan@sg.cntaiping.com >

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: OUR REF: SNM19D201001/TANKL - Direct Settlement - Accident Involving GBB2538T

(OI: CTI-TBA) and GX2245M (TP: LKK REF-CC6/CTI19002995/Ueb3) on 15.02.2019

Dear Kah Leong,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suwanna (LKK Auto)

Sent: Thursday, 25 July 2019 1:51 PM

To: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: OUR REF: SNM19D201001/TANKL - Direct Settlement - Accident Involving GBB2538T

(OI: CTI-TBA) and GX2245M (TP: LKK REF-CC6/CTI19002995/Ueb3) on 15.02.2019

Dear Kah Leong,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com >

Sent: Wednesday, 17 July 2019 11:30 AM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Subject: RE: OUR REF: SNM19D201001/TANKL - Direct Settlement - Accident Involving GBB2538T

(OI: CTI-TBA) and GX2245M (TP: LKK REF-CC6/CTI19002995/Ueb3) on 15.02.2019

Dear Shu Pei.

Refer to your email below.

Attached is our non-reporting letter to insured.

Thank you.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Wednesday, 17 July, 2019 11:29 AM

To: Tan Kah Leong < Kah Leong. Tan@sg.cntaiping.com >

Subject: RE: OUR REF: SNM19D201001/TANKL - Direct Settlement - Accident Involving GBB2538T

(OI : CTI - TBA) and GX2245M (TP : LKK REF - CC6/CTI19002995/Ueb3) on 15.02.2019

Dear Kah Leong,

Kindly advice whether insured has reported.

If not, kindly lets us have your letter to insured.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 9 July 2019 9:35 AM

To: Tan Kah Leong < <u>KahLeong.Tan@sg.cntaiping.com</u>>

Subject: RE: OUR REF: SNM19D201001/TANKL - Direct Settlement - Accident Involving GBB2538T

(OI: CTI-TBA) and GX2245M (TP: LKK REF-CC6/CTI19002995/Ueb3) on 15.02.2019

Dear Kah Leong,

Kindly advice whether insured has reported.

If not, kindly lets us have your letter to insured.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong < Kah Leong. Tan@sg.cntaiping.com >

Sent: Wednesday, 3 July 2019 9:03 AM

To: Shu Pei (LKKAuto) < shupei@lkkauto.com>

Subject: RE: OUR REF: SNM19D201001/TANKL - Direct Settlement - Accident Involving GBB2538T

(OI: CTI - TBA) and GX2245M (TP: LKK REF - CC6/CTI19002995/Ueb3) on 15.02.2019

Without Prejudice

Dear Shu Pei,

Refer to your email below.

Our insured has yet to report the accident.

We will notify our insured by registered letter to report the accident.

Thank you.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Lim Shu Min

Sent: Tuesday, 2 July, 2019 4:16 PM

To: Tan Kah Leong < <u>KahLeong.Tan@sg.cntaiping.com</u>>; Shu Pei (LKKAuto) < <u>shupei@lkkauto.com</u>> **Subject:** OUR REF: SNM19D201001/TANKL - Direct Settlement - Accident Involving GBB2538T (OI:

CTI - TBA) and GX2245M (TP: LKK REF - CC6/CTI19002995/Ueb3) on 15.02.2019

Dear Kah Leong,

Please assist and revert.

*** Officer in charge – Tan Kah Leong – 63896193.

Thank you

Lim Shu Min

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896156 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Tuesday, 2 July, 2019 10:42 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving GBB2538T (OI: CTI - TBA) and GX2245M (TP:

LKK REF - CC6/CTI19002995/Ueb3) on 15.02.2019

WITHOUT PREJUDICE

Dear Sir /Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Shu Pei (LKKAuto)

Sent: Wednesday, 20 February 2019 4:39 PM

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Cc: elaine.cheong@sg.cntaiping.com; Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-

a@lkkauto.com>; Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBB2538T (OI: CTI-TBA) and GX2245M (TP: LKK

REF - CC6/CTI19002995/Ueb3) on 15.02.2019

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

We have inspected TP vehicle GX 2245M at M/s Liu's Brother Auto Engineering Workshop on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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