

## Hsiao Tong (LKKAuto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Monday, 1 March 2021 1:41 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** FW: OUR REF: SNM19D201001/TANKL - Direct Settlement - Accident Involving GBB2538T (OI : CTI - TBA) and GX2245M (TP : LKK REF - CC6/CTI19002995/Ueb3 ) on 15.02.2019

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

**Sent:** 22 December 2020 3:49 PM

**To:** Khanchna (LKK Auto) <khanchna@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: OUR REF: SNM19D201001/TANKL - Direct Settlement - Accident Involving GBB2538T (OI : CTI - TBA) and GX2245M (TP : LKK REF - CC6/CTI19002995/Ueb3 ) on 15.02.2019

Dear Khanchna,

We refer to your email below.

Please proceed to offer at up to \$4,797.45(all-in).

Please keep us posted for us to act accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Sent:** Monday, December 21, 2020 5:55 PM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM19D201001/TANKL - Direct Settlement - Accident Involving GBB2538T (OI : CTI - TBA) and GX2245M (TP : LKK REF - CC6/CTI19002995/Ueb3 ) on 15.02.2019

**Your ref : SNM19D201001/TANKL**  
**Our ref : CC6/CTI19002995/Ueb3s2**

Dear Sirs/Madam,

We refer to the above matter.

This is a head to rear collision.

We are of the opinion that liability is down against our Insured and BOLA 27 is applicable. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be withheld pending for final allocation of liability in settlement.

We seek your approval to offer repairer " **LIU'S BROTHER AUTO ENGINEERING WORKSHOP PTE LTD**" at **\$4,727.45 ~ \$ 4,797.45 (all-in).**

The summary is as follows: -

|                                | Amount Claimed     | Amount Revised                            |
|--------------------------------|--------------------|---|
| 1. Cost of repair              | \$ 8,582.60        | \$ 4,300.00                               |
| 2. Loss of Use (7 days x \$70) | \$ 490.00          | \$ 420.00 ~ 490.00 (7 days x \$60 ~ \$70) |
| 3. LTA Search Fee              | \$ 7.45            | \$ 7.45                                   |
| <b>TOTAL</b>                   | <b>\$ 9,080.05</b> | <b>\$ 4,727.45 ~ \$ 4,797.45</b>          |

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank you.

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Suwanna (LKK Auto) <[Suwanna@lkkauto.com](mailto:Suwanna@lkkauto.com)>  
**Sent:** 5 November 2019 9:50 AM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** RE: OUR REF: SNM19D201001/TANKL - Direct Settlement - Accident Involving GBB2538T (OI : CTI - TBA) and GX2245M (TP : LKK REF - CC6/CTI19002995/Ueb3 ) on 15.02.2019

Dear Kah Leong,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Suwanna Te-Uttaruang** | Admin support

**LKK Auto Consultants Pte Ltd**

Email [Suwanna@lkkauto.com](mailto:Suwanna@lkkauto.com) fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Suwanna (LKK Auto)

**Sent:** Monday, 16 September 2019 2:45 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** RE: OUR REF: SNM19D201001/TANKL - Direct Settlement - Accident Involving GBB2538T (OI : CTI - TBA) and GX2245M (TP : LKK REF - CC6/CTI19002995/Ueb3 ) on 15.02.2019

Dear Kah Leong,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Suwanna Te-Uttaruang** | Admin support

**LKK Auto Consultants Pte Ltd**

Email [Suwanna@lkkauto.com](mailto:Suwanna@lkkauto.com) fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Suwanna (LKK Auto)

**Sent:** Thursday, 25 July 2019 1:51 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** RE: OUR REF: SNM19D201001/TANKL - Direct Settlement - Accident Involving GBB2538T (OI : CTI - TBA) and GX2245M (TP : LKK REF - CC6/CTI19002995/Ueb3 ) on 15.02.2019

Dear Kah Leong,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Suwanna Te-Uttaruang** | Admin support

**LKK Auto Consultants Pte Ltd**

Email [Suwanna@lkkauto.com](mailto:Suwanna@lkkauto.com) fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Wednesday, 17 July 2019 11:30 AM

**To:** Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>

**Subject:** RE: OUR REF: SNM19D201001/TANKL - Direct Settlement - Accident Involving GBB2538T (OI : CTI - TBA) and GX2245M (TP : LKK REF - CC6/CTI19002995/Ueb3 ) on 15.02.2019

Dear Shu Pei,

Refer to your email below.

Attached is our non-reporting letter to insured.

Thank you.

Regards

**Tan Kah Leong**

Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

**Sent:** Wednesday, 17 July, 2019 11:29 AM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM19D201001/TANKL - Direct Settlement - Accident Involving GBB2538T (OI : CTI - TBA) and GX2245M (TP : LKK REF - CC6/CTI19002995/Ueb3 ) on 15.02.2019

Dear Kah Leong,

Kindly advice whether insured has reported.

If not, kindly lets us have your letter to insured.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

**From:** Shu Pei (LKKAuto)  
**Sent:** Tuesday, 9 July 2019 9:35 AM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM19D201001/TANKL - Direct Settlement - Accident Involving GBB2538T (OI : CTI - TBA) and GX2245M (TP : LKK REF - CC6/CTI19002995/Ueb3 ) on 15.02.2019

Dear Kah Leong,

Kindly advice whether insured has reported.

If not, kindly lets us have your letter to insured.

Thank you

Best Regards,  
Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Sent:** Wednesday, 3 July 2019 9:03 AM  
**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM19D201001/TANKL - Direct Settlement - Accident Involving GBB2538T (OI : CTI - TBA) and GX2245M (TP : LKK REF - CC6/CTI19002995/Ueb3 ) on 15.02.2019

### **Without Prejudice**

Dear Shu Pei,

Refer to your email below.

Our insured has yet to report the accident.

We will notify our insured by registered letter to report the accident.

Thank you.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Lim Shu Min  
**Sent:** Tuesday, 2 July, 2019 4:16 PM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Subject:** OUR REF: SNM19D201001/TANKL - Direct Settlement - Accident Involving GBB2538T (OI : CTI - TBA) and GX2245M (TP : LKK REF - CC6/CTI19002995/Ueb3 ) on 15.02.2019

Dear Kah Leong,

Please assist and revert.

\*\*\* Officer in charge – Tan Kah Leong – 63896193.

Thank you

**Lim Shu Min**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896156 | F: (65) 62247175

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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]  
**Sent:** Tuesday, 2 July, 2019 10:42 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: Direct Settlement - Accident Involving GBB2538T (OI : CTI - TBA) and GX2245M (TP : LKK REF - CC6/CTI19002995/Ueb3 ) on 15.02.2019

**WITHOUT PREJUDICE**

Dear Sir /Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)  
**Sent:** Wednesday, 20 February 2019 4:39 PM  
**To:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com); Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBB2538T (OI : CTI - TBA) and GX2245M (TP : LKK REF - CC6/CTI19002995/Ueb3 ) on 15.02.2019

**WITHOUT PREJUDICE**

Dear Elaine,

We refer to the above matter.

We have inspected TP vehicle GX 2245M at M/s Liu's Brother Auto Engineering Workshop on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei| Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

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