Vic (LKKAuto)

From: jeslyn@carzauto.com.sq

Thursday, 18 April, 2019 11:58 AM Sent:

To: Vic (LKKAuto)

Cc: 'alex'; Admin A; Hsiao Tong (LKKAuto)

RE: SKA2187X LOD *LKK REF: CC4/EQI19002993'Vic (LKKAuto)' Subject:

<vicalpeh@lkkauto.com/Jhb3

Hi Vic

We accept the finalise amount.

Please help us proceed payment from insurance side.

Thank You.

With Regards, **Jeslyn Chua** HP: 8322 7418



MAIN OFFICE & ACCESSORIES WORKSHOP:

1 KAKI BUKIT AVE 6, #02-26, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883 1 KAKI BUKIT AVE 6, #02-35, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883 1 KAKI BUKIT AVE 6, #01-14, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883 61 WOODLANDS INDUSTRIAL PARK 62, #04-04, (PREMIUM @ 69), SINGAPORE 757047 259 MACPHERSON ROAD, (SMRT SHELL SERVICE STATION), SINGAPORE 348584

SALES@CARZAUTO.COM.SG FACEBOOK.COM/CARZAUTOSERVICES HTTP://WWW.CARZAUTO.COM.SG EMAIL:

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Thursday, 18 April 2019 11:48 AM

To: jeslyn@carzauto.com.sg

Cc: 'alex' <alex@carzauto.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: SKA2187X LOD *LKK REF: CC4/EQI19002993'Vic (LKKAuto)' <vicalpeh@lkkauto.com/Jhb3

Without Prejudice

Dear Jeslyn,

We refer to our below email and to our telephone conversation earlier.

As spoken, we would like to withdraw our offer made as per below email since your client was making a LOU instead.

A such, we proposed below amount to settle your client's claim.

Cost of Repair (w/gst) \$ 1,444.50 Loss of Use (\$60 x 4 days) \$ 240.00

TOTAL \$ 1,684.50 For your acceptance please. Kindly note that NO DV is required.

The above amount is to be made payable to CARZ AUTO SERVICES PTE LTD.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Thursday, 18 April, 2019 11:41 AM

To: jeslyn@carzauto.com.sg

Cc: 'alex'; Admin A; Vic (LKKAuto); Hsiao Tong (LKKAuto)

Subject: RE: SKA2187X LOD *LKK REF: CC4/EQI19002993'Vic (LKKAuto)' <vicalpeh@lkkauto.com/Jhb3

Without Prejudice

Dear Jeslyn,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our insured's part, we confirmed acceptance of your offer of \$1,844.50 (all in).

Please be informed that NO DV is required.

The above amount is to be made payable to **CARZ AUTO SERVICES PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present

matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]

Sent: Thursday, 18 April, 2019 11:15 AM To: Vic (LKKAuto); Hsiao Tong (LKKAuto)

Cc: 'alex'

Subject: RE: SKA2187X LOD *LKK REF: CC4/EQI19002993'Vic (LKKAuto)' <vicalpeh@lkkauto.com/Jhb3

Hi Hsiao Tong

Good Morning

Can you please help me remind Vic to reply my email. I keep email her for many time but still no reply.

Thank You.

With Regards, **Jeslyn Chua** HP: 8322 7418



RZ AUTO SERVICES PTE

N OFFICE & ACCESSORIES WORKS

1 KAKI BUKIT AVE 6, MC2-35, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883 1 KAKI BUKIT AVE 6, MC1-14, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883 61 WOODLANDS INDUSTRIAL PARE 92, MO4-04, (PREMIUM Ø 19), SINGAPORE 757047 259 MACPHERSON ROAD, (SMRT SHELL SERVICE STATION), SINGAPORE 348584

SALES@CARZAUTO.COM.SG FACEBOOK.COM/CARZAUTOSERVICES HTTP://WWW.CARZAUTO.COM.SG

From: jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]

Sent: Tuesday, 16 April 2019 9:12 AM

To: 'Vic (LKKAuto)' < <u>vicalpeh@lkkauto.com</u>>

Cc: 'alex' <alex@carzauto.com.sg>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: SKA2187X LOD *LKK REF: CC4/EQI19002993/Jhb3

Hello Vic

Can you please update me for this case.

I'm waiting for your reply.

Thank You.

With Regards, **Jeslyn Chua** HP: 8322 7418



<u>ARZ AUTO SERVICES PTE LTE</u>

FB: WEB:

SALES@CARZAUTO.COM.SG FACEBOOK.COM/CARZAUTOSERVICES HTTP://WWW.CARZAUTO.COM.SG

From: jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]

Sent: Monday, 15 April 2019 9:28 AM

To: 'Vic (LKKAuto)' < vicalpeh@lkkauto.com>

Cc: 'alex' <alex@carzauto.com.sg>; 'Vic (LKKAuto)' <<u>vicalpeh@lkkauto.com</u>>; 'Admin A' <<u>admin-a@lkkauto.com</u>>

Subject: RE: SKA2187X LOD *LKK REF: CC4/EQI19002993/Jhb3

Hi Vic

Good Morning

Can you please sent us DV as soon as possible.

Thank You.

With Regards, Jeslyn Chua HP: 8322 7418



ARZ AUTO SERVICES PTE

MAIN OFFICE & ACCESSORIES WORKSHOP ACCIDENT REPAIR & SERVICE WORKSHOP

1 KAKI BUKIT AVE 6, #02-26, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883 1 KAKI BUKIT AVE 6, #02-35, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883 1 KAKI BUKIT AVE 6, #01-14, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883 259 MACPHERSON ROAD, ISMRT SHELL SERVICE STATION), SINGAPORE 348584

SALESBICARZAUTO.COM.SG FACEBOOK.COM/CARZAUTOSERVICES HTTP://WWW.CARZAUTO.COM.SG

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, 2 April 2019 5:52 PM

To: jeslyn@carzauto.com.sg

Cc: 'alex' <alex@carzauto.com.sg>; Vic (LKKAuto) <<u>vicalpeh@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Subject: RE: SKA2187X LOD *LKK REF: CC4/EQI19002993/Jhb3

Without Prejudice

Dear Jeslyn,

Thank you for your email.

The case is handled by Vic.

Hi Vic,

FYNA, CC4/EQI19002993/Jhb3

Best Regards,

Hsiao Tong, Chew | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jeslyn@carzauto.com.sg <jeslyn@carzauto.com.sg>

Sent: Tuesday, 2 April 2019 3:45 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: alex@carzauto.com.sg Subject: SKA2187X LOD

Hi Ms Hsiao Tong

Good Afternoon

I had attached the LOD for your references.

Please help me forward to your colleague for finalise the amount for us.

Thank You.

With Regards, Jeslyn Chua HP: 8322 7418



CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP: CAR GROOMING WORKSHOP: SPRAY PAINTING WORKSHOP: ACCIDENT REPAIR & SERVICE WORKSHOP: ACCIDENT REPORTING & SERVICE WORKSHO

TEL: 6909 3080 FAX: 6909 3081 I KAKI BURIT AVE 6, #02-26, (AUTOBAY@KAKI BURIT), SINGAPORE 417883

1 KAKI BURIT AVE 6, #02-35, (AUTOBAY@KAKI BURIT), SINGAPORE 417883

1 KAKI BURIT AVE 6, #01-14, (AUTOBAY@KAKI BURIT), SINGAPORE 417883

61 WOODLANDIS INDUSTRIAL PARK ES, #04-04, (PREMIUM @ E9), SINGAPORE 757047

259 MACPHERSON ROAD, (SMRT SHELL SERVICE STATION), SINGAPORE 348584

FB: WEB: SALES@CARZAUTO.COM.SG FACEBOOK.COM/CARZAUTOSERVICES HTTP://WWW.CARZAUTO.COM.SG