

- Pre repair inspection request - SLL1164Z VS SLL5849E (OI) DOA 09/02/2019

From: Azlan, Syazairdina
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Chan, Yoke Shi, Kaur, Baljit, Hor, Yinrul
Sent: Monday, 18 February, 2019 1:53:11 PM
Attachments:  [Estimate - SLL 1164 Z.PDF](#)  [PRI - SLL 1164 Z.PDF](#)  [GIA REPORT-SLL1164Z \(1\).pdf](#)

Hi,

Please refer to the enclosed request from **BW Workshop Services Pte Ltd.**

Claim no : 0447284419SG003
Case Owner : CHIT YAN FOO

If you have any queries/concerns, please let us know.
Kindly assist to assign Adrian Ling as Single Joint Expert as requested.

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto
SG Claims Operations | AIG Shared Services

Syazairdina.Azlan@aig.com | www.aig.sg

From: Chin, Lee-Ying
Sent: Monday, February 18, 2019 12:15 PM
To: Azlan, Syazairdina
Subject: FW: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLL5849E AND SLL1164Z ON 09/02/2019

From: Chin, Lee-Ying
Sent: Monday, February 18, 2019 12:14 PM
To: 'Justin Ee'
Cc: Derek Low; Nur Syafirah
Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLL5849E AND SLL1164Z ON 09/02/2019

Hi Justin,

Noted.

Thanks.

Best Regards

Lee Ying, Chin

AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@aig.com | www.aig.sg

From: Justin Ee [mailto:justin_ee@bw.com.sg]
Sent: Monday, February 18, 2019 12:08 PM
To: Chin, Lee-Ying
Cc: Derek Low; Nur Syafirah
Subject: Re: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLL5849E AND SLL1164Z ON 09/02/2019

Hi Lee Ying,

As spoken, Our clients need to rush for her meeting before 3pm, as well we like to choose our surveyor following by your list giving,

Adrian Ling - LKK Auto Consultants Pte Ltd.

Thank you.

Best regards,
Justin Ee
BW Workshop Services Pte Ltd
30 Ubi Road 4 Singapore 408615
Main: 6289 8800 / Direct Line : 6692 0139 /
Fax: 6858 2120 Email justin_ee@bw.com.sg

On Mon, 18 Feb 2019 at 11:59, Justin Ee <justin_ee@bw.com.sg> wrote:

Hi Lee Ying,

Good day,

Noted, we will inform our clients about it.

Thank you.

Best regards,
Justin Ee
BW Workshop Services Pte Ltd
30 Ubi Road 4 Singapore 408615
Main: 6289 8800 / Direct Line : 6692 0139 /
Fax: 6858 2120 Email justin_ee@bw.com.sg

On Mon, 18 Feb 2019 at 11:56, Chin, Lee-Ying <Lee-Ying.Chin@aig.com> wrote:

Hi Justin,

Our surveyor will conduct survey btw 2pm-4pm on 19/02/2019.

Thanks.

Best Regards
[Lee Ying, Chin](mailto:Lee-Ying.Chin@aig.com)
AIG
Claims | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@aig.com | www.aig.sg

From: justin_ee@bw.com.sg [mailto:justin_ee@bw.com.sg]
Sent: Monday, February 18, 2019 11:44 AM
To: Azlan, Syazairdina
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Kaur, Baljit; Hor, Yinrul
Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLL5849E AND SLL1164Z ON 09/02/2019

Dear Syaza,

Good day,

Kindly take notes that we had choose - AIG In House Surveyor.

Please take notes our arrange with clients at 19/02/2019 - Tuesday 2pm @ 30 Ubi Road 4.

Thank you.

Best regards,
Justin Ee
BW Workshop Services Pte Ltd

30 Ubi Road 4 Singapore 408615

Main: 6289 8800 / Direct Line : 6692 0139 /

Fax: 6858 2120 Email justin_ee@bw.com.sg

From: Azlan, Syazairdina

Sent: Mon, 18 Feb 2019 02:42:40 +0000

To: justin_ee@bw.com.sg

Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Chan, Yoke Shi, Kaur, Baljit, Hor, Yinrul

Subject: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLL5849E AND SLL1164Z ON 09/02/2019

Without Prejudice

Your Reference : SLL 1164 Z

Our Reference : 0447284419SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repairsurvey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repairsurvey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon Han Xin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto
SG Claims Operations | AIG Shared Services

Syazairdina.Azlan@aig.com | www.aig.sg

From: AIG SGP, Claims-Survey

Sent: Monday, February 18, 2019 9:02 AM

To: Azlan, Syazairdina
Subject: FW: Accident involving SLL 1164 Z & SLL 5849 E Along HDB CarPark Driveway Of Jurong West Street 65 On 09/02/2019.

From: Justin Ee [mailto:justin_ee@bw.com.sg]
Sent: Saturday, February 16, 2019 12:10 PM
To: AIG SGP, Claims-Survey
Cc: Derek Low; Nur Syafirah
Subject: Accident involving SLL 1164 Z & SLL 5849 E Along HDB CarPark Driveway Of Jurong West Street 65 On 09/02/2019.

Dear All,

Kindly assist in the liability clearance for the above mentioned case.
We herein attached the GIA Report and Estimate for direct settlement for your perusal.

Please kindly let us know who should we looking for to arrange survey with, and also we had arrange with our clients at 19/02/2019 - Tuesday at 2.00pm (Survey and Go) - 30 Ubi Road 4.

Thank you

Best regards,
Justin Ee
BW Workshop Services Pte Ltd
30 Ubi Road 4 Singapore 408615
Main: 6289 8800 / Direct Line : 6692 0139 /
Fax: 6858 2120 Email justin_ee@bw.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Lee-Ying.Chin@aig.com
To: assignments@lkkauto.com ,admin-a@lkkauto.com
Cc: Andy-SY.Fong@aig.com
Subject: AIGENCRYPT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLL5849E AND SLL1164Z ON 09/02/2019
Date: Mon, 18 Feb 2019 04:13:18 +0000
Hi LKK,

Kindly appoint Adrian Ling to conduct survey on 19/02/2019, at 2pm @ 30 Ubi Road 4.

Thanks.

Best Regards
Lee Ying, Chin
AIG
Claims | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@aig.com | www.aig.sg

From: Justin Ee [mailto:justin_ee@bw.com.sg]
Sent: Monday, February 18, 2019 12:08 PM
To: Chin, Lee-Ying

Cc: Derek Low; Nur Syafirah

Subject: Re: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLL5849E AND SLL1164Z ON 09/02/2019

Hi Lee Ying,

As spoken, Our clients need to rush for her meeting before 3pm, as well we like to choose our surveyor following by your list giving,

Adrian Ling - LKK Auto Consultants Pte Ltd.

Thank you.

Best regards,

Justin Ee

BW Workshop Services Pte Ltd

30 Ubi Road 4 Singapore 408615

Main: 6289 8800 / Direct Line : 6692 0139 /

Fax: 6858 2120 Email justin_ee@bw.com.sg