

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

7 March 2019

Attn: Motor Claims Dept

LETTER OF DEMAND

Our Ref : XE1667J

Your Ref :

Dear Sir,

VEHICLE # : XE1667J

ACCIDENT INVOLVING : XE1667J & SMG941T ALONG TAMPINES EXPRESSWAY ON
6 FEBRUARY 2019

LUMP SUM REPAIR : S\$12,800.00

LOSS OF USE : S\$2,500.00

{6 WORKING DAYS + 2 DAY PRS + 2 DAYS WEEKEND (23 & 24 FEB)} X
S\$250

LTA & GIA Search : \$58.00

TOTAL : S\$15,358.00

DOLLARS: FIFTEEN THOUSAND THREE HUNDRED & FIFTY-EIGHT
ONLY.

Please arrange DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter Of Authorisation. (see note 5)

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust), AffMIAEA

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Wednesday, 15 April 2020 11:56 AM
To: rina@mkmcarleasing.com.sg
Subject: ACCIDENT INVOLVING SMG 941T & XE 1667J ALONG/AT TPE TOWARDS TAMPINES ON 06/02/2019

Our Ref: CC4/AIG19002983/T1db3

MKM CAR LEASING PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SMG 941T & XE 1667J ALONG/AT TPE TOWARDS TAMPINES ON 06/02/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from XE 1667J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please email us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

To: **Ryder Auto Pte Ltd**

Re: ACCIDENT ON 6/2/2019 INVOLVING XE1667J SMG941T . SKA4882J

ALONG / AT

TAMPINES EXPRESSWAY

I/We TEHC INTERNATIONAL PTE LTD (NRIC No. 199103354G)

of 11 WOODLANDS CLOSE, #10-30/31, WOODLANDS 11 S(737853)

1. The owner of motor vehicle no. XE1667J hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. I/We undertake to co-operate fully with **Ryder Auto Pte Ltd** and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, **Ryder Auto Pte Ltd**.
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.



Signature of owner

(Company's stamp - if any)

DATE OF 6/2/2019 20

Signature of Witness

Name of Witness

Ryder Auto Pte Ltd

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **RYDER AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$14,020.00** (Global Sum) for vehicle no. **XE 1667J** that was damaged pursuant to the accident which occurred on **06/02/2019** (date) along **TAMPINES EXPRESSWAY** involving vehicle no/s **SMG 941T**.

This is pursuant to the inspection conducted on **19/02/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TEHC INTERNATIONAL PTE LTD** ("the third party claimant") of vehicle no. **XE 1667J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **XE 1667J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of July (month) 2020 (year)

Ryder Auto Pte Ltd



MTH

Signed by appointed surveyor

Signed by "the workshop" (with chop)

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

Ryder Auto Pte Ltd

2 Kaki Bukit Ave 2, #02-19 AutoHub @ Kaki Bukit, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

7 March 2019

Attn: Motor Claims Dept

INVOICE

Our Ref : XE1667J

Your Ref :

Dear Sir,

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ONLY.

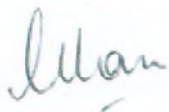
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Thank you.

Yours faithfully,

Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust), AffMIAEA

@  **BOK SENG**
(heavy vehicles, marine vessels)



Authorised Workshop
Authorised Reporting Centre

 **8778 1999**
24 hr accident call



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-023558

Date of Request: 14/02/2019

Your Ref No:

Online Purchase

yder Auto Pte Ltd
Kaki Bukit Ave 2
02-19 AutoHub @ Kaki Bukit
Singapore 417921

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 06/02/2019

Place of Accident: TAMPINES EXPRESSWAY

Client Vehicle No: XE1667J

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-023561

Date of Request: 14/02/2019

Your Ref No:

Online Purchase

yder Auto Pte Ltd
Kaki Bukit Ave 2
02-19 AutoHub @ Kaki Bukit
Singapore 417921

Dear Sir/Madam,

Date of Accident: 06/02/2019

Vehicle No: XE1667J

Place of Accident: TAMPINES EXPRESSWAY

Involving Vehicle No: SMG941T

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SMG941T	TAMPINES EXPRESSWAY	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

TAX INVOICE

Our Ref No: GR-19-023571
Date of Request: 14/02/2019

Your Ref No: Online Purchase

yder Auto Pte Ltd
Kaki Bukit Ave 2
02-19 AutoHub @ Kaki Bukit
Singapore 417921

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 06/02/2019
Place of Accident: TAMPINES EXPRESSWAY
Client Vehicle No: XE1667J

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-023572
Date of Request: 14/02/2019

Your Ref No: Online Purchase

yder Auto Pte Ltd
Kaki Bukit Ave 2
02-19 AutoHub @ Kaki Bukit
Singapore 417921

Dear Sir/Madam,

Date of Accident: 06/02/2019
Vehicle No: XE1667J
Place of Accident: TAMPINES EXPRESSWAY
Involving Vehicle No: SKA4882J

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SKA4882J	TAMPINES EXPRESSWAY	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque