

155030

INS. CASE OWNER:

NORWAH

CC P/AIG1900 V182 A 163

LKR:

IDAC:

Surveyor:

ADRIAN

DOI:

ASSIGNMENT  
21/02/19

Date / Time:

18/1/19

Registered in Merimen:

18/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SML 3A234

Claim No.:

9851108236

Name of Insured:

GOLDBELL CAR RENTAL P/L

Policy No.:

C

Insured Tel No.:

HP:

Make / Model:

Toyota

Excess Sec II :SS

D.O.A.:

20/1/19

Place of Accident:

JALAN OF KRANJANTH ROAD & PANGKALAN ROAD

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

ONG LEONG HAO (MAYANG UMUTAW)

OI GIA REPORT: YES / NO - TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

% Final ? Yes / No

SID 1231E



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Custom Spray



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time	STAGE	DATE / PIC
	Non-Reporting Itr (1st)	
	Non-Reporting Itr (2nd)	
	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
	Call Of:	16/1/19 - JCY
	After call Itr to OI	
	Documentation Check List:	Handler Typist
10-4-19	Notification Itr (if non-pickup)	
	After call Itr to OI: NO UPDATE	
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>
<b>PRELIMINARY ADVICE</b> Date/Time: _____ Sent By: _____		
<b>FINALIZATION</b> Date/Time: _____ Confirm with: _____ Confirm by: _____		
Repair Cost: L10	\$5 1,100.00 (3 days) Reduction: 33	24/5/19
<b>FINAL SETTLEMENT</b> Date/Time: 21/10/19 Confirm with: FRANCIS Email: <input checked="" type="checkbox"/> Call: <input type="checkbox"/>		
Final Liability:	% 20 (Agreed / Assessed) BOLA S/N No.:	NIL
Repair Cost:	\$5 1,100.00	- \$220
Loss of Rental (LOR):	\$5 - ( days)	
Loss of Use (LOU):	\$5 300.00/100 x 3 days	- \$60
Loss of Income (LOI):	\$5 - (5 x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	<input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> (Tick only one)	
GIA/LTA Search:	\$5 -	
Medical:	\$5 -	
Disbursement:	\$5 - (e.g. Tow/Independent)	
Legal Cost:	\$5 - @ 20%	
Total:	\$5 1,400.00 Global Sum \$5: 280.00	
<b>FINAL PAYMENT</b> Date/Time: _____ Confirm with: _____ Email: <input type="checkbox"/> Call: <input type="checkbox"/>		
Payee 1:	\$5 280.00 Name 1:	CUSTOM SPRAY PAINTING PTE LTD
Payee 2: (Strike if N.A.)	\$5 - Name 2:	=
Payee 3: (Strike if N.A.)	\$5 - Name 3:	=

ASS. REC. BY:

REF:

Adrian

**ASSIGNMENT**

Front: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 3 days Res: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SLD1231E Yr Regn: 2016, June

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mercedes Benz C200 cc 1991

Colour: Blue A/C: Insured / Std / Nil / NA

Sp. Reading: 32412 T/Radio: Insured / Std / Nil / NA

Eng/No: \_\_\_\_\_

C/No: WDD2050422R#3505

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60R16

R: 205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. \_\_\_\_\_ D.O.I. 21/02/19

Survey held at Custom Spray

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front n/c

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>TP AIG</u>
	<u>LIS \$1,100.00</u>
	<u>CRIP: \$3,090.00 (75%)</u>
	<u>MV:</u>
	<u>PV:</u>
	<u>Nett:</u>

Date/Time, File Pass to?	Date/Time, File Return to?
1)	2)
3)	4)
5)	6)
Prel. Report	
Final Report	

Part Prices Check:	
IN	OUT

Survey Fee:	Date:
Basic & Add.	
<u>  </u> S + RS. <u>  </u> SI	
Photos	
Others	
TOTAL	

# CUSTOM SPRAY PAINTING PTE LTD

BLK 3019A, UBI ROAD 1, #01-32, SINGAPORE 408713

TEL: 6742 0982 FAX: 6748 8318

Email: csp.ubi@gmail.com

M/s: AIG Asia Pacific Insurance Pte Ltd.

78 Shenton Way,

#07-16.

Singapore 079120.

Date: 13-02-2019

Attn: Motor Claim Department

Dear Sir / Madam,

Joy

Regn No: SLD 1231 E MERCEDES-BENZ C200 AUTO 4 DOOR SALOON.

## Re: Estimate Of Repair

With abovementioned vehicle the Estimate Of Repair as follow:-

<u>Spare Parts Supply.</u>			\$
1pc	Front bumper <i>Rgr</i>		+ 1500.00 Sp Nett
1set	Front bumper clip <i>MC</i>		+ 80.00 Sp Nett
1pc	Front n/s sport rims <i>wt</i>	850	<u>850</u> 1000.00 Sp Nett
			2580.00

## Labour to Repair.

Labour to panel beating		500.00	200
Labour to remove and re-install electrical wiring, front bumper sensor assy, computerise scanning re-setting fault codes.		350.00	250 +
labour to remove, replace new sport rim assy, computerise tyre rim balancing	570	<del>80.00</del>	40
Labour to check and adjust 4 wheels computerise wheel alignment		180.00	80
Labour to spray painting		500.00	250
<b>Total Estimate Of Repair</b>			<b>\$ 4,190.00</b>

This estimate is not inclusive of additional parts and repair at current status.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer:

Signature:

Date:

Adrian Lij  
L/S 28/02/19  
03 Lij

total: 1420  
L/S: 1.1K.

- Pre repair inspection request - SLD1231E VS SMC3923Y (OI) DOA 26/01/2019

From: Azlan, Syazairdina  
To: admin-a@lkkauto.com; assignment@lkkauto.com  
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Marissa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Chan, Yoke Shi, Kaur, Baljit, Hor, Yinnul  
Sent: Monday, 18 February, 2019 9:01:35 AM  
Attachments: [lck.pdf](#); [SFW FBI - SMC3923Y.TIF](#)

Hi,

Please refer to the enclosed request from CUSTOM SPRAY PAINTING PTE LTD.

Claim no : 9853130822SG003  
Case Owner : NORSIAH BTE MD NOOR

If you have any queries/concerns, please let us know  
Kindly assist to assign Adrain Ling as Single Joint Expert as requested.

Thanks and regards,

Syaza Irdina Azlan  
AIG  
Express Claims Adjuster II, Singapore FNOL, Claims Operations - Auto  
SG Claims Operations | AIG Shared Services

[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com) | [www.aig.sg](http://www.aig.sg)

From: Francis Neo Fey Baw [mailto:osp.ubi@gmail.com]  
Sent: Saturday, February 16, 2019 12:11 PM  
To: Azlan, Syazairdina  
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Marissa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Kaur, Baljit; Hor, Yinnul  
Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMC3923Y AND SLD1231E ON 26/01/2019

Dear Azlan  
We confirm engaging Adrain Ling from Lkk Auto Consultant Pte Ltd .  
Hope to hear from your reply soon .

Best Regards .  
Francis Neo  
On Fri, 15 Feb 2019 at 12:14 PM, Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)> wrote:

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息 - 如需阅读此信息，请开启附件。

이것은 안전하고 암호화된 메시지입니다. 그것을 열으려면 첨부파일을 열어야 합니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2019-02-22 12:14 +08 to read your message.  
After that, open the attachment.

[More info](#)

Veh Out

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From: Syazairdina.Azlan@aig.com  
To: osp.ubi@gmail.com  
Cc: Andy-SY.Fong@aig.com, Lee-Ying.Chin@aig.com, NoorMarissa.Abukassim@aig.com, Imran.Ishak@aig.com, ShengYang.Lim@aig.com, Aashweenjeetkaur.Mithoosingh@aig.com, yokeshi.chan@aig.com, Baljit.Kaur@aig.com, Yinnul  
Subject: RE: AIGENCRYPT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMC3923Y AND SLD1231E ON 26/01/2019  
Date: Fri, 15 Feb 2019 04:14:16 +0000

Dear Sir/Madam,  
  
Reminder for pre-repair survey.  
Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Thanks and regards,  
  
Syaza Irdina Azlan

## **CUSTOM SPRAY PAINTING PTE LTD**

BLK 3019A, UBI ROAD 1, #01-32, SINGAPORE 408713  
TEL: 6742 0982 FAX: 6748 8318  
Email: csp.ubi@gmail.com

M/s:AIG Asia Pacific Insurance Pte Ltd.  
78 Shenton Way,  
#07-16.  
Singapore 079120.

Date:13-02-2019

Attn:Motor Claim Department  
Dear Sir / Madam.

**Re:Request for Third Party Claim Survey**

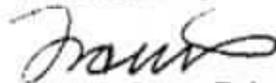
Regn No: SLD 1231 E C 200 Mercedes Benz 4 Door Saloon.

The accident vehicle is in our workshop as we are claiming Third Party Direct Settlement against your insured SMC 3923 Y accident on 26 January 2019.

Please contact Mr Francis Neo at Hp no:9673 3893 to arrange for survey.

We hope to hear from you soon.

Yours faithfully



Custom Spray Painting Pte Ltd.

## Joy Irene (LKKAuto)

---

**From:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Sent:** Thursday, 25 April 2019 11:42 AM  
**To:** Joy Irene (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: TP / 9853130822SG / SMC 3923Y ON 26.01.2019

Dear Joy,

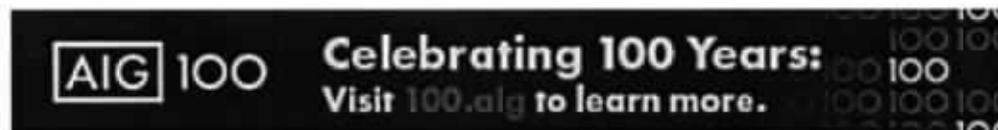
Please proceed to reject third party claim. Third party vehicle should not obstruct traffic flow.

Thank you

Kind regards  
Norsiah

**Norsiah Md Noor**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419-1606  
[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)



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---

**From:** Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]  
**Sent:** Wednesday, April 24, 2019 11:50 AM  
**To:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] RE: TP / 9853130822SG / SMC 3923Y ON 26.01.2019  
**Importance:** High

This message is from an external sender; be cautious with links and attachments.

HI NOR,

TP IS CHASING STATUS.

PLEASE ADVISE INSTRUCTION.

THANK YOU.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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---

**From:** Joy Irene (LKKAuto)  
**Sent:** Thursday, 11 April 2019 11:02 AM  
**To:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** TP / 9853130822SG / SMC 3923Y ON 26.01.2019

HI NOR,

KINDLY ADVISE MANDATE IN MERIMEN.

TO REJECT TP CLAIM - VIDEO SHOWED OI TURNING OUT FROM THE MINOR ROAD.  
TP PROCEEDED INTO THE YELLOW BOX DESPITE TRAFFIC HAS STOPPED AND FULL.  
TP SHOULD STOP BEHIND THE YELLOW BOX TO ALLOW OI TO ENTER THE MAJOR ROAD.  
HENCE, OI V HAS PRECEDENCE

THANK YOU.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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# CUSTOM SPRAY PAINTING PTE LTD

BLK 3019A, UBI ROAD 1, #01-32, SINGAPORE 408713

TEL: 6742 0982 FAX: 6748 8318

Email: csp.ubi@gmail.com

Your Ref:

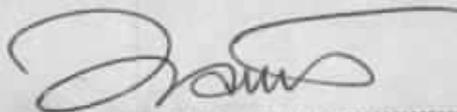
Our Ref:

## SATISFACTION NOTE/DISCHARGE RECEIPT

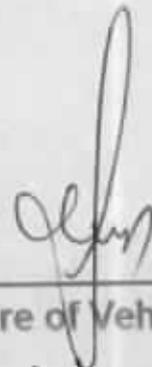
NAME: CHAN AH KOW  
ADDRESS: 110, GERALD DRIVE  
# 03-46  
Singapore T99 036  
NRIC NO: S1549998 B

I hereby acknowledge having received from the under-mentioned repairers my vehicle no: S1D1231E which has been repaired to my satisfaction.

CUSTOM SPRAY PAINTING PTE LTD



\*\*\*\*\*  
CUSTOM SPRAY PAINTING PTE LTD.  
Witness by Repairers.



Signature of Vehicle Owner.

Date: 08/04/2019

# CUSTOM SPRAY PAINTING PTE LTD

BLK 3019A, UBI ROAD 1, #01-32, SINGAPORE 408713  
TEL: 6742 0982 FAX: 6748 8318  
Email: csp.ubi@gmail.com

M/s:AIG Asia Pacific Insurance Pte Ltd.  
78 Shenton Way,  
#07-16.  
Singapore 079120.

Date:08-04-2019

Attn:Motor Claim Department  
Dear Sir / Madam.

TRAFFIC ACCIDENT INVOLVING YOUR & OUR INSURED VEHICLE SMC 3923 Y  
AND SLD 1231 E ON 26 JAN 2019 AT 11:30 Hrs ALONG PAYA LEBAR ROAD.

We are the workshop repairer for the claimant CHAN AH KOW, the owner  
of the above said motor vehicle no SLD 1231 E.

We are instructed to claim for damages against you/your driver/your insured in  
connection with the above-captioned accident driven by you/your insured at  
the material time.

We are instructed that the accident was by you/your driver's/your insured's  
negligence in the driving and /or management of motor vehicle SMC 3923 Y.  
As a result, our client's vehicle was damaged and our client has been put to  
loss and expense, particulars of which are as follows:

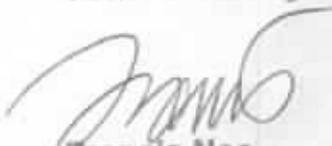
Total Cost Of Repair	\$ 1,100.00
Loss Of use @\$100.00X 3 Days	\$ 300.00
Total Amount	<u>\$ 1,400.00</u>

A copy each of the following supporting documents is enclosed:

Final Bill Of Repair Invoice.

We look forward to received your settlement cheque in due course.

Yours faithfully

  
Francis Neo

**AUTHORISATION TO ACT**

I/We, CHAN AH KOW (the Third Party claimant") of 110 GERALD DRIVE  
#03-46 Singapore 199036 (address), owner of SLD 1231E (vehicle no.) hereby  
authorize **CUSTOM SPRAY PAINTING PTE LTD** ("the workshop") to act for me with  
respect to claim for the repair costs and /or rental and /or loss of use ("claim") for my  
vehicle no. SLD 1231E that was damaged pursuant to the accident which occurred  
on 26.01.2019 (date) along PAYA LEBAR ROAD (location)  
involving vehicle no/s SMC 3923Y ("the accident").

I further authorize the workshop to settle my aboved mentioned claim in a manner that  
they deem fit and the workshop is further authorized to receive payment further to  
settlement of my claim with payment cheque/s being made in favour of the workshop.

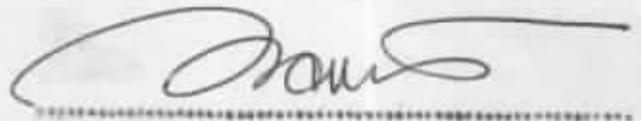
I further acknowledge that any settlement the workshop may reach on my behalf is on a  
Without prejudice and without admission of liability basis insofar as the driver /owner /  
insurers of the other vehicle/s is concerned.

Dated this 08 (day) of April (month) 20 19 (year).



Signed by "the third party claimant"  
(with company stamp if applicable)

CUSTOM SPRAY PAINTING PTE LTD



Signed by "the workshop"  
(with company stamp)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **CUSTOM SPRAY PAINTING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$280.00** (Global Sum – all in) for vehicle no. **SLD 1231E** that was damaged pursuant to the accident which occurred on **26/01/2019** (date) along **PAYA LEBAR ROAD** (location) involving vehicle no/s **SMC 3923Y**. This is pursuant to the inspection conducted on **21/02/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CHAN AH KOW** ("the third party claimant") of vehicle no. **SLD 1231E** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLD 1231E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of Oct (month) **2019** (year)



Signed by appointed surveyor

CUSTOM SPRAY PAINTING PTE LTD

Signed by "the workshop" (with chop)

# CUSTOM SPRAY PAINTING PTE LTD

BLK 3019A, UBI ROAD 1, #01-32, SINGAPORE 408713

TEL: 6742 0982 FAX: 6748 8318

Email: csp.ubi@gmail.com

Original Invoice NO:20191231

M/s:AIG Asia Pacific Insurance Pte Ltd.

78 Shenton Way,

#07-16.

Singapore 079120.

Date:08-04-2019

Attn:Motor Claim Department

Dear Sir / Madam.

## RE:FINAL BILL OF REPAIR

Regn No: SLD 1231 E MERCEDES-BENZ C200 AUTO 4 DOOR SALOON.

With abovementioned vehicle the final bill repair of spare parts supply. Labour to panel beating and spray painting of Lump Sum \$ 1,100.00 is authorised by the surveyor Mr Adrain Lin of LKK Auto Consultants Pte Ltd.

Total Final Bill Of Repair \$ 1,100.00

Please arrange to let us have your settlement cheque.

Yours faithfully.



Francis Neo .

Custom Spray Painting Pte Ltd.

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	03 Feb 2019 <a href="#">Edit Reg</a>		18 Feb 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,100.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,100.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	GOLDBELL CAR RENTAL PTE LTD, Co. Reg. No.: 200710651D								
Main Claimant:	CHAN AH KOW, ID: S1549998B								
Vehicle Reg. No.:	SLD1231E	Date of Loss:	26/01/2019 11:00 - :59 [31 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 98531308225G	Policy/Cover Note No.:	0999994314 (Comprehensive)						
Vehicle Reg. No. (Insured):	SMC3923Y	Policy No. (Claimant):	M0007031						
Excess:									
Repairer:	Custom Spray Painting Pte Ltd (HQ) Bk 3019A Ubi Road 1, #01-31/32, 408713 Ubi - Tel: 6742 0982								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	Etiqua Insurance Pte Ltd (HQ) - Tel: 63360477								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 27/02/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG_EXPRESS (15/05/2019): Alert - Adj Mandate Approved (S\$0.00) - SLD1231E - Claim Handler: MdNoor, Norsia...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLD1231E (9853130822SG)  
[SMC3923Y]  
TP  
CHAN AH KOW  
Jan 26 2019 11:00AM  
[GOLDBELL CAR RENTAL PTE LTD]  
Custom Spray Painting Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <span style="border: 1px solid black; padding: 2px;">View in Browser</span>
<b>Video</b>			1 per page <input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail <input type="checkbox"/>
1	11/04/19 10:54	VIDEO FROM OT	1 Load MP4 <input type="checkbox"/>
<b>Letters/Correspondences</b>			1 per page <input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail <input type="checkbox"/>
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1 Edit <input type="checkbox"/>
<b>Assessment Reports</b>			1 per page <input type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail <input type="checkbox"/>
1	19/02/19 09:32	Accident Statement <small>From: SC - Reg. No: SMC3923Y, Claimant: GOLDBELL CAR RENTAL PTE LTD</small>	1 Load HTM <input type="checkbox"/>
<b>Photos/Images</b>			3 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail <input type="checkbox"/>
1	26/03/19 12:55	General View	1 Load JPG <input type="checkbox"/>
2	26/03/19 12:55	General View	1 Load JPG <input type="checkbox"/>
3	26/03/19 12:55	General View	1 Load JPG <input type="checkbox"/>
4	26/03/19 12:55	General View	1 Load JPG <input type="checkbox"/>
5	26/03/19 12:55	General View	1 Load JPG <input type="checkbox"/>
6	26/03/19 12:55	General View	1 Load JPG <input type="checkbox"/>
7	26/03/19 12:55	General View	1 Load JPG <input type="checkbox"/>
8	26/03/19 12:55	General View	1 Load JPG <input type="checkbox"/>
9	26/03/19 12:55	General View	1 Load JPG <input type="checkbox"/>
10	26/03/19 12:55	General View	1 Load JPG <input type="checkbox"/>
11	26/03/19 12:55	General View	1 Load JPG <input type="checkbox"/>
<b>Documentation</b>			1 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail <input type="checkbox"/>
1	18/02/19 15:09	EMAIL FROM AIG DD 18022019	1 Load PDF <input type="checkbox"/>
2	18/02/19 15:09	NOTICE & GIA REPORT	1 Load PDF <input type="checkbox"/>
3	09/10/19 15:05	TP ESTIMATE - MARKED	1 Load PDF <input type="checkbox"/>
4	31/10/19 09:26	WORKSHOP INVOICE	1 Load PDF <input type="checkbox"/>
5	31/10/19 09:26	AUTHORISATION TO ACT FORM	1 Load PDF <input type="checkbox"/>
6	31/10/19 09:26	Release Voucher	1 Load PDF <input type="checkbox"/>
7	31/10/19 09:26	LOD	1 Load PDF <input type="checkbox"/>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>   <a href="#">Save</a>   <a href="#">Print</a>
There are no document checklists configured.	
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>	
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>	



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

<b>Vehicle No:</b>	SMC3923Y (Insd veh)	<b>Model:</b>	MERCEDES-BENZ C200 1.8 (A)
	SLD1231E (TP veh)		
<b>Date of Accident:</b>	26/01/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	4,190.00
Final Repair Cost	:	\$	280.00
Loss of Use	:	\$	3.00 days at \$100.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	280.00

**Is Third Party Workshop GIA Registered?**     YES     NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_ 20 \_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

<b>Payment Instruction: Payee's Breakdown</b>			
1)	Custom Spray Painting Pte Ltd	:	\$ 280.00
2)		:	\$

JOANNE LEE KHANG MIN

31 Oct  
2019

\_\_\_\_\_  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19002982/AHB3Q2

Date: 31/10/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994314  
 Claimant: SLD1231E Insured Vehicle No: SMC3923Y  
 Vehicle No: SLD1231E Insured Vehicle No: SMC3923Y  
 Date of Loss: 26/01/2019 Nature of Claim: TP Claim No: 9853130822SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SLD1231E**  
 Make & Model: MERCEDES-BENZ C200, 1.8 (A) Engine No: 27492030464060  
 Reg. Date: 02/06/2016 (Man. Year: 2015) Chassis No: WDD2050422R113505  
 Colour: Blue Odometer: 32412 km  
 Engine Capacity: 1991 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16  
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm  
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,580.00	850.00	1,730.00	67.05
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,610.00	570.00	1,040.00	64.60
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>4,190.00</b>	<b>1,420.00</b>	<b>2,770.00</b>	<b>66.11</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,100.00</b>		
<b>Nett Amount (S\$)</b>	<b>4,190.00</b>	<b>1,100.00</b>	<b>3,090.00</b>	<b>73.75</b>
<b>+ Loss of Use (3.0 x S\$100.00/day) (S\$)</b>		300.00		
		(S\$) 1,400.00		
<b>Liabile Amount (20.00%) (S\$)</b>		<b>280.00</b>		
<b>Global Sum Settlement (S\$)</b>		<b>280.00</b>		

## INSPECTION

Date of Assignment: 18/02/2019  
 Date Inspected: 21/02/2019 Inspected At: Custom Spray Painting Pte Ltd (HQ)  
 Blk 3019A Ubi Road 1, #01-31/32  
 Singapore 408713  
 Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,500.00 FS	*- FS
2	1		*SET FRONT BUMPER CLIP	Not Necessary	80.00 FS	*- FS
3	1		*FRONT N/S SPORT RIMS	Cut	1,000.00 FS	*850.00 FS
<b>Total Parts (S\$)</b>					<b>2,580.00</b>	<b>850.00</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR TO PANEL BEATING	New	500.00	200.00
2	LABOUR TO REMOVE AND REINSTALL ELECTRICAL WIRING FRONT BUMPER SENSOR ASSY ,COMPUTERISE SCANNING RE-SETTING FAULT CODES	New	350.00	0.00
3	LABOUR TO REMOVE ,REPLACE NEW SPORT RIM ASSY,COMPUTERISE TYRE RIM BALANCING	New	80.00	40.00
4	LABOUR TO CHECK AND ADJUST 4 WHEELS COMPUTERISE WHEEL ALIGNMENT	New	180.00	80.00
5	LABOUR TO SPRAY PAINTING	New	500.00	250.00
<b>Gross Labour Cost (S\$)</b>			<b>1,610.00</b>	<b>570.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >