



REF: ASM(AxA)

2481 (U@)

ASSIGNMENT

From: \_\_\_\_\_ Date: 22/4/19

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SGM 578Z

at Workshop n/s: Ethoz

of 22 tires at '92

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 35

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 3 days Res: Yes or No

Lump Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS <sup>lup</sup> 27/27/38

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SGM 578Z Yr Regn: 30/11 09

Type:  Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CA /

Make: VOLVO XC90 cc 2521

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 135817 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: YU1C25957A153607/

Gen. Cond:  Good / Fair / Poor / Burnt

Steering:  In order / Jammed / Leaked / Burnt or

Brake:  In order / Jammed / Leaked / Burnt or

Mod: Nil / SRim / STD AIRim or

Tyre Size: F: 235/60R18

R: \_\_\_\_\_ maxxis

BS / BUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front	Rear
R/Bal. 5 mm	R/Bal. 5 mm
L/Bal. 5 mm	L/Bal. 5 mm
D.O.A. 22/4/19	D.O.I. 22/4/19
Survey held at _____	

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Lf. The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	20/7/19 9ml - next 7618
	U/C # 2201 closed # 2978-87/587

Date/Time, File Pass to?

: Preli. Report

: Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee:  : Site Insp (\$)

: Interview (\$)

: Tech. Invs (\$)

: Weekend (\$)

Survey Fee:

Discontinuation:

: S + RD, 19

Phone

Other

TOTAL

Report Format :

Lump Sum / I.B.I. (\$)

> **Back to OneMotoring**

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Foreign Identification Number
Owner ID:	6208K
<b>Vehicle Details</b>	
Vehicle No.:	SGM578Z
Vehicle to be Exported:	No
Intended Deregistration Date:	22 Apr 2019
Vehicle Make:	VOLVO
Vehicle Model:	XC90 2.5T A/T ABS D/AB 4WD 5DR TC
Primary Colour:	Grey
Manufacturing Year:	2009
Engine No.:	B5254T4392344
Chassis No.:	YV1CZ5957A1536071
Maximum Power Output:	154.0 kW (206 bhp)
Open Market Value:	\$52,413.00
Original Registration Date:	30 Nov 2009
First Registration Date:	30 Nov 2009
Transfer Count:	2
Actual ARF Paid:	\$52,413.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Nov 2019
PARF Rebate Amount:	\$26,206.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	29 Nov 2019
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$19,901.00
COE Rebate Amount:	\$1,176.00
<b>Total Rebate Amount:</b>	<b>\$27,382.00</b>

The information contained herein is correct as at 22 Apr 2019

OK



2<sup>nd</sup> **WORLDWIDE** Business Analytics Rankings 2018

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New 5 Years Coe Renewal Honda Stream 1.8A



3.08% P.A Low Interest @ Gr Finance. 2 Years Warranty. \$2500 Down Monthly From \$638. GV Credit Pte Ltd StarAd.



Browse by Category

Sort by Date Posted 20 results/page

2 vehicles

Volvo XC90

Advanced Search Submit

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
<b>Search Selection</b>	Volvo XC90		Any	Any	2009	Any	Any	Any	Available
	Volvo XC90	Volvo XC90 2.5T (New 10-yr COE)	\$73,800	\$7,370 /yr	29-May-2009	2,521 cc	110,000 km	SUV	Available
	Low Mileage And Well Maintained Unit. Luxurious 7 Seater Flagship SUV From Volvo. Known For Safety & Comfort For It's Driver And Passengers Alike. Bank/In-House Loan And Competitive Insurance Availabl...								
	Posted: 18-Apr-2019 Tags: 2009 Volvo XC90, 2009 volvo xc90, Volvo XC90, volvo xc90, Volvo XC90, xc90, Used Volvo								
	Volvo XC90	Volvo XC90 2.5T (New 10-yr COE)	\$72,999	\$7,290 /yr	29-May-2009	2,521 cc		SUV	Available
	No Gimmicks! Price Negotiable, Low Mileage Done, 100% Beautiful Condition, Low Depreciation, Low-Interest Rate, Most Worthy Buy, Call Now For Viewing.								
	Posted: 18-Apr-2019 Tags: 2009 Volvo XC90, 2009 volvo xc90, Volvo XC90, volvo xc90, Volvo XC90, xc90, Used Volvo								

Save this search criteria, to get email alerts whenever a match is found.

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
------	-------	-------	--------------	----------	---------	---------	----------	--------

For old advertisements, view Expired ads

20 results/page

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Compare

**ETHOZ Automotive Solutions Ltd**  
**30 Bukit Batok Crescent**  
**658075**

Claim Reference:  
 Assessment number: BK00008  
 Version: 1810  
 Date calculated: 02/26/2019 02:15 PM

Full Report  
 Registration: SGM578Z  
 Printed: 26/02/2019 2:15 PM

**Summary Information**

**Claim**

Location:	Singapore (SG)	Work Provider:	AXA Insurance Pte Ltd
Printed by:	Ethoz Tampines 02	Currency:	SGD
Claim Reference:		Date of Incident:	2019-02-02
Estimated Repair Time:	5	Hire Car Start:	
Actual Repair Days:		Hire Car End:	

**Vehicle Details**

**Vehicle**

Manufacturer: VOLVO  
 Model: XC 90 (C)  
 Sub Model: BASE MODEL  
 Model Sheet Number: 41 24 01  
 Registration: SGM578Z  
 VIN number: YV1CZ5957A1536071  
 Odometer:

**Model Specs**

ROOF RAILS	FROM VIN A1533196	AUTO AIR CON	REAR AIR CONDITION
ILLUMINATED MIRROR	FOLDING DOOR MIRRORS	REAR HEADPHONES	FOG LAMPS
R/FOG LAMP	SOFT LEATHER PAD	LEATHER SHIFT ROD	ELEC DRIVER SEAT MEM
TRIM PARTS ALUMINIUM	SUN VISOR MIRROR	ANTI THEFT ALARM	DIP REAR VIEW MIRROR
REAR PARKING SYSTEM	CHILD SEAT	7-SEATER	2.5 LTR 154 KW
FOUR WHEEL DRIVE	5-SPEED AUTOMATIC	SERVOTRONIC STEERING	SELF LEVEL DEVICE
DSTC DYNAMICS CONTR	PASSENGER AIRBAG	CRUISE CONTROL	TYRES 235/60 WR 18
WHEELS 7J X 18 ALLOY	TWO COAT METALLIC	PREPARE OFF VEHICLE	

WDA has completed hence notify the Repairer of the following:

- To ensure proper car body painting
- To ensure proper wheel alignment
- To ensure proper tyre condition
- To ensure proper wheel condition

Acknowledged by Repairer  
 Signature:  
 Date:

*not Acknt*  
*2/26*  
*K/SS*  
*3/2/19*  
*2/26/19*  
*Chap. H. Atkinson*

**ETHOZ Automotive Solutions Ltd**  
**30 Bukit Batok Crescent**  
**658075**

Claim Reference:  
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 Date calculated: 02/26/2019 02:15 PM

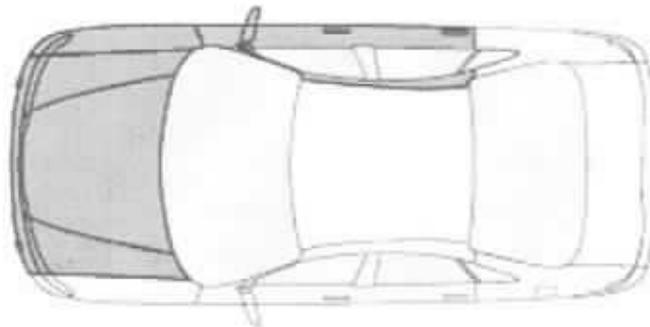
Full Report  
 Registration: SGM578Z  
 Printed: 26/02/2019 2:15 PM

**Vehicle Condition**

**Vehicle Status**  
 Pre-Accident Damage:  
 Date of Inspection:

**Damage Areas**

All   
 Underbody



**Labour**

Code	Description	Time Base 10 WU/h	Price = 45.00 SGD/h	
			WU	Price SGD
35203-2)	R + R RIGHT HEADLAMP		1.0	4.50
35202-2	ADJUST HEADLAMPS		1.0	4.50
80201-0)	RENEW R/F WING (BUMPER REMOVED) INCLUDES: R + R REPEATER LAMP AND SILL TRIM, CONVERT ATTACHED PARTS, RENEW IF NECESSARY		15.0	67.50
1482	RIGHT FRONT DOOR REPAIR	10	30.0*	135.00
<b>Labour Cost</b>			<b>Hrs</b>	<b>WU</b>
<b>Panel / Mechanical Labour</b>			4.70	47.0
<b>Total of Labour</b>				211.50

**ETHOZ Automotive Solutions Ltd**  
**30 Bukit Batok Crescent**  
**658075**

Claim Reference:  
 Assessment number: BK00008  
 Version: 1810  
 Date calculated: 02/26/2019 02:15 PM

Full Report  
 Registration: SGM578Z  
 Printed: 26/02/2019 2:15 PM

**Paint**

Paint Work	SYSTEM AZT	Time Basis 10WU/h
Code	Description - TWO COAT METALLIC	WU Price SGD
	R/F WING NEW PART PAINTING	10.0
	R/F WHEELARCH MLDG NEW PART PAINT K1R	4.0
	RIGHT FRONT DOOR REPAIR PAINTING <50%	17.0

**Paint Material Per Part**

Code	Description	Price SGD
0742	R/F WING NEW PART PAINTING	20.12
0788	R/F WHEELARCH MLDG NEW PART PAINT K1R	6.40
1482	RIGHT FRONT DOOR REPAIR PAINTING <50%	28.75

**Labour Cost - Paint**

	45.00 SGD/h	Hrs	WU	Price SGD
Factor				
Time Paint			31.0	
Preparation Main Work Metal		2.50	25.0	112.50
Preparation Comp. Work Plastic		0.50	5.0	22.50
<b>Total</b>	<b>10 WU/h</b>	<b>6.10</b>	<b>61.0</b>	<b>274.50</b>

**Material Cost - Paint**

	Price SGD
New Part Painting	20.12
New Part Painting - Plastic K1R	6.40
Repair Painting	28.75
Material-constant Metal Preparation	28.60
Material-constant Plastic	9.00
<b>Total</b>	<b>92.87</b>

**Spare Parts**

Code	Description	Part Number	Supplier	prices as at 2001-01-01	Price SGD
0562	RIGHT HEADLAMP ASSY	30744016			1,350.00 X
0742	R/F WING	30796495			1,250.00 -
0788	R/F WHEELARCH MLDG	39871765			1,050.00 →
0842	R/F WHEELHOUSE COVER	31353709			350.00 X

*Handwritten notes: 770.00, 215/c, 1/1*

f: OEM Parts  
 n: Non-OEM Parts  
 u: Used parts  
 Audatex System Using Manufacturer Times

**ETHOZ Automotive Solutions Ltd**  
**30 Bukit Batok Crescent**  
**658075**

Claim Reference:  
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Full Report  
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 Printed: 26/02/2019 2:15 PM

Savings	0.00
Subtotal	4,000.00
Addition(+15.00%)	600.00
<b>Total</b>	<b>4,600.00</b>

**Final Calculation**

	SGD	SGD
<b>Parts</b>	4,000.00	
Addition(+15.00%)	600.00	
<b>Total Parts</b>		<b>4,600.00</b>
<b>Labour Time Base 10 WU/h</b>		
Total 47.0 WU X 45.00 SGD/h	76.50-211.50	
<b>Total of Labour</b>		<b>211.50</b>
<b>Paint Work Time Base 10 WU/h</b>		
Labour Cost 61.0 WU X 45.00 SGD/h	274.50	
Material Cost	92.87	
<b>Total Paint Including Material</b>		<b>367.37</b>
<b>Repair Cost Excludes GST</b>		<b>5,178.87</b>
GST (+7.0%)		362.52
<b>Repair Cost Included GST</b>		<b>5,541.39</b>

**Comments**

\* - USER SUPPLIED DATA  
 NN - NO MANUFACTURERS CODE EXISTS  
 ) - WU PARTIAL INCL IN OTHER POSITIONS

Asher AFA

**ETHOZ Automotive Solutions Ltd**  
**30 Bukit Batok Crescent**  
**658075**

Claim Reference:  
Assessment number: BK00008  
Version: 1810  
Date calculated: 26/04/2019 10:48 AM

**Full Report**  
**Registration: SGM578Z**  
**Printed: 26/04/2019 10:48 AM**

**Summary Information**

**Claim**

Location:	Singapore (SG)	Work Provider:	AXA Insurance Pte Ltd
Printed by:	Ethoz Tampines 02	Currency:	SGD
Claim Reference:		Date of Incident:	02/02/19
Estimated Repair Time:	5	Hire Car Start:	
Actual Repair Days:		Hire Car End:	

**Vehicle Details**

**Vehicle**

Manufacturer:	VOLVO
Model:	XC 90 (C)
Sub Model:	BASE MODEL
Model Sheet Number:	41 24 01
Registration:	SGM578Z
VIN number:	YV1CZ5957A1536071
Odometer:	

**Model Specs**

ROOF RAILS	FROM VIN A1533196	AUTO AIR CON	REAR AIR CONDITION
ILLUMINATED MIRROR	FOLDING DOOR MIRRORS	REAR HEADPHONES	FOG LAMPS
R/FOG LAMP	SOFT LEATHER PAD	LEATHER SHIFT ROD	ELEC DRIVER SEAT MEM
TRIM PARTS ALUMINIUM	SUN VISOR MIRROR	ANTI THEFT ALARM	DIP REAR VIEW MIRROR
REAR PARKING SYSTEM	CHILD SEAT	7-SEATER	2.5 LTR 154 KW
FOUR WHEEL DRIVE	5-SPEED AUTOMATIC	SERVOTRONIC STEERING	SELF LEVEL DEVICE
DSTC DYNAMICS CONTR	PASSENGER AIRBAG	CRUISE CONTROL	TYRES 235/60 WR 18
WHEELS 7J X 18 ALLOY	TWO COAT METALLIC	PREPARE OFF VEHICLE	

$P = \$2200 + 15\% = \$2530$

$L = \$443.87$

$\$2766.87 - 20\% = 10R = \$2200$

Repair days - 03.

✓ 06.

29/4/19

**ETHOZ Automotive Solutions Ltd**  
**30 Bukit Batok Crescent**  
**658075**

Claim Reference:  
 Assessment number: BK00008  
 Version: 1810  
 Date calculated: 26/04/2019 10:48 AM

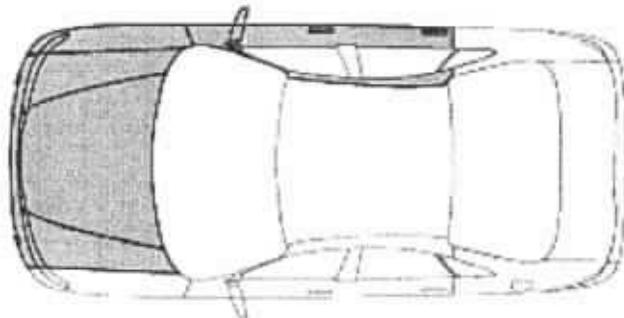
Full Report  
 Registration: SGM578Z  
 Printed: 26/04/2019 10:48 AM

**Vehicle Condition**

**Vehicle Status**  
 Pre-Accident Damage:  
 Date of Inspection:

**Damage Areas**

All   
 Underbody



**Labour**

Code	Description	Time Base 10 WU/h	Price = 45.00 SGD/h	
			WU	Price SGD
35203-2)	R + R RIGHT HEADLAMP		1.0	4.50
35202-2	ADJUST HEADLAMPS		1.0	4.50
80201-0)	RENEW R/F WING (BUMPER REMOVED) INCLUDES: R + R REPEATER LAMP AND SILL TRIM, CONVERT ATTACHED PARTS, RENEW IF NECESSARY		15.0	67.50
1482	RIGHT FRONT DOOR REPAIR			
	<b>Labour Cost</b>		<b>Hrs</b>	<b>WU</b>
	<b>Panel / Mechanical Labour</b>		<b>1.70</b>	<b>17.0</b>
	<b>Total of Labour</b>			<b>76.50</b>

**ETHOZ Automotive Solutions Ltd**  
**30 Bukit Batok Crescent**  
**658075**

Claim Reference:  
 Assessment number: BK00008  
 Version: 1810  
 Date calculated: 26/04/2019 10:48 AM

Full Report  
 Registration: SGM578Z  
 Printed: 26/04/2019 10:48 AM

**Paint**

Paint Work	SYSTEM AZT	Time Basis 10WU/h
Code	Description - TWO COAT METALLIC	WU Price SGD
	R/F WING NEW PART PAINTING	10.0
	R/F WHEELARCH MLDG NEW PART PAINT K1R	4.0
	RIGHT FRONT DOOR REPAIR PAINTING <50%	17.0

**Paint Material Per Part**

Code	Description	Price SGD
0742	R/F WING NEW PART PAINTING	20.12
0788	R/F WHEELARCH MLDG NEW PART PAINT K1R	6.40
1482	RIGHT FRONT DOOR REPAIR PAINTING <50%	28.75

**Labour Cost - Paint**

Factor	45.00 SGD/h	Hrs	WU	Price SGD
Time Paint			31.0	
Preparation Main Work Metal		2.50	25.0	112.50
Preparation Comp. Work Plastic		0.50	5.0	22.50
<b>Total</b>	<b>10 WU/h</b>	<b>6.10</b>	<b>61.0</b>	<b>274.50</b>

**Material Cost - Paint**

	Price SGD
New Part Painting	20.12
New Part Painting - Plastic K1R	6.40
Repair Painting	28.75
Material-constant Metal Preparation	28.60
Material-constant Plastic	9.00
<b>Total</b>	<b>92.87</b>

**Spare Parts**

Code	Description	Part Number	Supplier	prices as at 2001-01-01	Price SGD
0742	R/F WING	30796495			1,250.00
0788	R/F WHEELARCH MLDG	39871765			770.00
f: OEM Parts	<b>Savings</b>				0.00
n: Non-OEM Parts	<b>Subtotal</b>				2,020.00
u: Used parts	<b>Addition(+15.00%)</b>				303.00

2123

**ETHOZ Automotive Solutions Ltd**  
**30 Bukit Batok Crescent**  
**658075**

Claim Reference:  
 Assessment number: BK00008  
 Version: 1810  
 Date calculated: 26/04/2019 10:48 AM

Full Report  
 Registration: SGM578Z  
 Printed: 26/04/2019 10:48 AM

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<b>Total</b>	<b>2,323.00</b>
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**Final Calculation**

	SGD	SGD
<b>Parts</b>	2,020.00	
Addition(+15.00%)	303.00	
<b>Total Parts</b>		<b>2,323.00</b>
<b>Labour Time Base 10 WU/h</b>		
Total 17.0 WU X 45.00 SGD/h	76.50	
<b>Total of Labour</b>		<b>76.50</b>
<b>Paint Work Time Base 10 WU/h</b>		
Labour Cost 61.0 WU X 45.00 SGD/h	274.50	
Material Cost	92.87	
<b>Total Paint Including Material</b>		<b>367.37</b>
<b>Repair Cost Excludes GST</b>		<b>2,766.87</b>
GST (+7.0%)		<b>193.68</b>
<b>Repair Cost Included GST</b>		<b>2,960.55</b>
<b>Deductions (Excludes GST)</b>		
Repair Cost Discount (+20.00%)	-553.37	
<b>Total Of Deductions (Excludes GST)</b>		<b>-553.37</b>
<b>Grand Total Excludes GST</b>		<b>2,213.50</b>
GST (+7.0%)		<b>154.95</b>
<b>Grand Total Included GST</b>		<b>2,368.45</b>

**Comments**

\* - USER SUPPLIED DATA  
 NN - NO MANUFACTURERS CODE EXISTS  
 ) - WU PARTIAL INCL IN OTHER POSITIONS



## <TP - Mandate IA> - S9M01E40 [ACCIDENT INVOLVING YL 9020Z(OI) & SGM 578Z(TP) ON 02/02/2019]

Type

🔔 Question

Message

Liability: 100%. Insured driver reversed and hit third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$2,866.50. TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 29 June 2019

Reply



## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 29/6/2019

### Survey Details:

Date of loss	2-Feb-19
Date of appointment	18-Feb-19
Date of survey	22-Apr-19
Location of survey	ETHOZ GROUP LTD

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SGM578Z
Make and Model	VOLVO XC90 2.5T A/T ABS D/AB 4WD
Date of registration	30-Nov-09
Parf Rebate	
Market Value	\$ 35,000.00
Parf Rebate	\$ 27,728.00
Nett Loss	\$ 7,272.00

### Repair details:

Initial Estimate	\$ 5,178.87
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 2,323.00
Check items (estimate)	NIL
Labour	\$ 443.87
Total	\$ 2,766.87
Lump Sum(if applicable)	\$ 2,200.00

Number of days for repair	3
---------------------------	---



**Remarks:**

<i>OI reversing &amp; hit TP</i>
----------------------------------

**Mandate:**

<b>Liability(TP)</b>		<b>100%</b>
Proposed repair cost (w/GST)	\$	2,354.00
Loss of use		NIL no. of days
Loss of rental (w/GST)	\$	481.50 (3days x \$150.00)
Loss of income		NIL no. of days
LTA search fees	\$	31.00
Others		NIL
<b>Proposed Total</b>	<b>\$</b>	<b>2,866.50</b>



## Service Request Details

Claim

S9M01E40

Reference

CC4/ASM19002981/Uea3 

Loss Date

2 February 2019

Report Date

18 Feb 2019 9:10:31 AM

Request Date

18 February 2019

Due Date

18 February 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

### Actions

Next Step

Finish the work

Complete Work

More ▾

### Vehicle Information

Make  
TPVD VOLVO

Model  
XC90 2.5T A/T ABS D/AB 4WD 5DR TC

### Service Address

---

...

### Primary Contact/Insured

---

JIN QUAN MOTOR TRADING  
28 JALAN BUROH, 619484, Singapore  
65471626

### Claim Handler

---

LOH Cynthia  
6568804843  
cynthia.loh@axa.com.sg

Additional Instructions  
NON REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

---

New Message

TYPE



SENT

1/7/19 8:52 AM

FROM

LOH Cynthia

SUBJECT

Re:<TP - Mandate IA> - S9M01E4O [ACCIDENT INVOLVING YL  
9020Z(OI) & SGM 578Z(TP) ON 02/02/2019]

BODY

Approve

TYPE 

SENT 29/6/19 10:35 AM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT <TP - Mandate IA> - S9M01E4O [ACCIDENT INVOLVING YL 9020Z(OI) & SGM 578Z(TP) ON 02/02/2019]

BODY Liability: 100%. Insured driver reversed and hit t...



TYPE 

SENT 16/4/19 10:29 AM

FROM LOH Cynthia

SUBJECT Re:RE: PROCEED DS

BODY Kindly refer to today's email - mandate to proceed...



TYPE 

SENT 1/3/19 10:00 AM

FROM LOH Cynthia

SUBJECT Re:RE: PROCEED DS

BODY Please check validity of ID's D/L



FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT RE: PROCEED DS

BODY PLEASE SHARE INSURED'S REPORT



TYPE ?

SENT 20/2/19 4:12 PM

FROM LOH Cynthia

SUBJECT PROCEED DS

BODY ID reported reversing & hit TP. Please check valid...



TYPE ?

SENT 18/2/19 4:43 PM

FROM LOH Cynthia

SUBJECT Re:S9M01E40 - VNI

BODY (1) ID NOT YET REPORTED (2) TP EXCESS \$1000 - refe...



TYPE ?

SENT 18/2/19 11:47 AM

SUBJECT

S9M01E4O - VNI

BODY

VNI.



## Hsiao Tong (LKKAuto)

---

**From:** Joyce Choo <Joyce.Cho@ethozgroup.com>  
**Sent:** Tuesday, 9 July 2019 9:43 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: Your Ref: OPR/02022019/TP-10188 (SGM578Z) \*Our Ref: CC4/ASM19002981/Upa3 [ACCIDENT INVOLVING YL 9020Z(AXA) & SGM 578Z ON 02/02/2019]

Dear Sir,

We are agreeable to close case at \$2830 all in.

Kindly proceed DV.

Thank you.

Best regards,  
Joyce Choo  
Claims Settlement

**ETHOZ**

**ETHOZ GROUP LTD**

22 Tampines Street 92 Singapore 528876

DID: 6654 7920 | Fax: 6654 7540

Website: [www.ethozgroup.com](http://www.ethozgroup.com)



---

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Tuesday, July 9, 2019 9:37 AM  
**To:** Joyce Choo <Joyce.Cho@ethozgroup.com>  
**Subject:** Your Ref: OPR/02022019/TP-10188 (SGM578Z) \*Our Ref: CC4/ASM19002981/Upa3 [ACCIDENT INVOLVING YL 9020Z(AXA) & SGM 578Z ON 02/02/2019]

Your Ref: **OPR/02022019/TP-10188 (SGM578Z)**  
Our Ref: CC4/ASM19002981/Upa3

**Without Prejudice**

Dear Sirs/Mdm,

**ACCIDENT INVOLVING YL 9020Z(AXA) & SGM 578Z ON 02/02/2019**

We refer to the above matter.

We propose settlement at a global sum of \$2,830.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Disclaimer: This message may contain confidential information intended only for the use of the addressee named above. If you are not the intended recipient of this message you are hereby notified that any use, dissemination, distribution or reproduction of this message is prohibited. If you received this message by mistake, please notify the sender by reply email immediately. Please conduct your own virus checks before opening any attachment as ETHOZ Group does not guarantee the integrity of this email or attached files has been maintained nor this communication is free of viruses, interceptions or interference. Any views expressed in this message are those of the individual sender and may not necessarily reflect the views of ETHOZ Group. ETHOZ Group shall not be responsible nor liable for the improper and incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system.

## TAX INVOICE

AXA INSURANCE PTE LTD  
8 SHENTON WAY #27-01  
AXA TOWER  
SINGAPORE - 068811

Tax Invoice : WS 1907/OPR0221  
Invoice Date : 16-Jul-2019  
Ref. No. : 19020103  
GST No. : M2-0057587-3

Page 1

VEHICLE NO. : SGM- 578-Z  
ACCIDENT DATE : 02/02/2019

MAKE & MODEL : VOLVO XC90 2.5 (A)

Description	Qty	Unit Price(S\$)	Amount (S\$)
BEING 100 % SUCCESSFUL CLAIM FOR VEH NO. SGM- 578-Z ACCIDENT ON 02/02/2019 AS FOLLOWS :-			
REPAIR COSTS			2,200.00
LOSS OF RENTAL			417.76
GIA FEE			27.10
7 % GST			185.14

<b>Total (S\$)</b>	<b>2,830.00</b>
--------------------	-----------------

E & O E

CHEQUE SHOULD BE CROSSED AND MADE PAYABLE TO ETHOZ PROTECT PTE LTD

No receipt will be issued.

Computer generated document no signature required.

CONTACT : JOYCE CHOO  
DID : 96547920  
Main : 63198000  
Fax :

PLEASE DETACH AND ENCLOSED WITH PAYMENT

Customer's Copy

Please do not staple, Please write your Invoice No. on the back of your cheque.

Customer Name : AXA INSURANCE PTE LTD  
Reference. No. : 19020103  
Tax Invoice : WS 1907/OPR0221  
Invoice Date : 16-Jul-2019  
Invoice Amount : S\$ 2,830.00  
Payment Due Date : 16-Jul-2019  
Cheque No. : \_\_\_\_\_

ETHOZ PROTECT PTE LTD  
30 BUKIT BATOK CRESCENT  
SINGAPORE 658075



**Letter of Demand**

Your Ref : YL9020Z  
Our Ref : OPR/02022019/TP-10188 - SGM578Z  
Date : 30/04/2019

**AXA INSURANCE PTE LTD**  
8 SHENTON WAY #27-01  
AXA TOWER  
Singapore - 068811

**Attn : Motor Claim Department**

**Subject : ACCIDENT INVOLVING VEHICLE NUM : SGM- 578-Z, YL9020Z ON 02/02/2019 AT CHANGI FERRY TERMINAL CARPARK**

Dear Sir / Madam,

We would like to append our losses as follows :-

	<u>AMOUNT (S)</u>
1. Repair Cost	2,354.00
2. Loss Of Rental (3 days) - Wagon	577.80
3. Miscellaneous - GIA Fee	29.00

**TOTAL**      **2,960.80**

**Enclosed :** Copies of Repair Cost Invoice, Hiring Agreement, GIA Search Invoice & GIA Report for your perusal and kind attention.

Kindly look into the matter and revert to us as soon as possible.

Thank you,

Yours faithfully,

Joyce Choo 

CLAIM DEPARTMENT

DID : 66547920

FAX : 66547540

EMAIL : joyce.choo@ethozgroup.com

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, 9 May 2019 2:34 PM  
**To:** jinquanmotor@singnet.com.sg  
**Subject:** ACCIDENT INVOLVING YL 9020Z AND SGM 578Z ALONG LOR BEKUKONG ON 02/02/2019

09 MAY 2019

**JIN QUAN MOTOR TRADING**

**Atth: Ms Jo**

Dear Sir/ Mdm

**OUR REF : CC4/ASM19002981/Uea3**

**YOUR REF : YL 9020Z**

**ACCIDENT INVOLVING YL 9020Z AND SGM 578Z ALONG LOR BEKUKONG ON 02/02/2019**

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

We have received a claim from M/S ETHOZ PROTECT LTD acting on behalf of the owner of SGM 578Z against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to advise that there is an excess of S\$1,000.00 attached with Third Party Claims.

AXA shall keep you informed of when to make the excess payment, which cheque is to be made in favor of "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

As Insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Letter of Authorisation letter to authorise Mr Too Shen Then.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) or deliver it by hand to AXA's Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact our Claims Service Team at 1800-880 4888 at our operating hours 9:00am to 5:30pm (press 1 for GI and option 3 for claims) or [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

Date : 04/02/2019  
To : ETHOZ PROTECT PTE LTD  
( ) 30, Bukit Batok Crescent, Singapore 658075  
( ) 50, Gul Crescent, Singapore 629543  
( ✓ ) 22, Tampines Street 92, Singapore 528876  
From : STEVEN SHUNG YUEN  
(Name of Owner & Policyholder/Authorising Party\*\*)

CLAIM VEHICLE NO. : SGM578Z  
ACCIDENT DATE : 02/02/2019 1330HRS  
LOCATION : CHANGI FERRY TERMINAL CARPARK  
OTHER VEHICLE (S) : YL9020Z  
(IF ANY)

1. I<sup>1</sup> hereby authorise **ETHOZ PROTECT PTE LTD** ("ETHOZ") to :-
- a. proceed with the repairs (the "Repair") to the above accident (the "Accident") damaged vehicle (the "Vehicle"); and
- b.  act as sole and principal agent to claim (the "Claim") on my behalf for the damage to the Vehicle (the "Damage") from my insurer in question (the "Insurer") until the Claim is wholly completed, settled and/or resolved. [Claim against own insurer(s)].
- b.  act as sole and principal agent to claim (the "Claim") on my behalf for the damage to the Vehicle and/or \*\* bodily injury sustained as a result of the Accident (collectively known hereinafter as the " Damage " ) from the Third Party and/or Third Party Insurer in question ( collectively known as the " Third Party " ) until the Claim is wholly completed, settled and/or resolved. [Claim against Third Party].
2. I confirm that ETHOZ's authorisation shall include without limitation paying for all relevant reports/documents, corresponding and negotiating with the Insurer/Third Party\*\* and any other relevant parties, correspondence of any nature with solicitors, appointing solicitors to act in connection with the Claim and, any or all such other tasks concerning the settlement, resolution and/or completion of the Claim;

<sup>1</sup> Where authorising party is not vehicle owner and policyholder.

I am duly authorised by the owner and policyholder of the Vehicle to enter into this Agreement with ETHOZ on his behalf. Unless the context otherwise requires, any references to "me", "my", "I" and the like in this Agreement shall be taken to mean the vehicle owner and policyholder.



Page 1 of 3  
\*Tick where applicable.  
\*\* Delete as appropriate.

**EXCEPT :-**

- a. such matters or tasks that the Insurer/Third Party\*\* and/or the law requires me to personally attend to; and
  - b. the due submission of the Claim to the Insurer (where applicable)
3. I understand if I submit a claim of whatever nature to my own insurer(s) FOURTEEN (14) days after the Accident (or such other time stipulated by my own insurer(s) and/or the law), such claim will not or may not be accepted by my own insurer.
4. I further confirm and accept that :-
- a. To the extent permitted by law :-
    - i. I will indemnify and keep ETHOZ indemnified in connection with or arising from the Claim; and
    - ii. That notwithstanding this Agreement or otherwise, under no circumstances will I (jointly or severally) in any manner hold ETHOZ liable for losses/damages of whatever nature arising from or in connection with the Claim.
  - b. ETHOZ does not guarantee and never represented that the Insurer/Third Party\*\* will fully indemnify me for the Damage and/or the Repair's costs AND that I shall be and continue to be liable to ETHOZ for the whole of the Repair's costs.
6. I agree and accept "ETHOZ's Deposit refund policy". If the final successful percentage of indemnity/contribution/liability from or of the Insurer/Third Party\*\* in respect of the Repair's costs to me is:-
- |    |               |   |                    |
|----|---------------|---|--------------------|
| a. | 50% and below | - | <b>NO REFUND</b>   |
| b. | 100%          | - | <b>FULL REFUND</b> |
7. I shall inform and forward to ETHOZ all correspondence and letters received by me from the Insurer/Third Party\*\*, any other insurer, solicitors, governmental authorities and/or, any other relevant party.
8. I shall fully co-operate with and act expeditiously on any requests by ETHOZ, particularly the signing/endorsement/execution of any "Discharge Voucher", failing which I shall be liable to ETHOZ for the full repair costs and the expenses incurred (directly or indirectly) by ETHOZ in connection with the Claim.
9. I shall not:-
- a. respond to correspondence and letters; and
  - b. negotiate agree or accept any offer from the Insurer/Third Party\*\* or any other relevant party; without consultation of and expressed approval from ETHOZ



10. In consideration hereof (including without limitation ETHOZ's agreeing to repair the Vehicle and defer demanding payment of the Repair's cost), I wholly assign to ETHOZ all proceeds of the Claim for: -

- a. the Repair's costs; and
- b. damage, compensation, interest, costs (including party-to-party legal costs on a full indemnity basis) and expenses in connection with the Accident, Repair and/or Claim;

which ETHOZ shall be further entitled to apportion in its absolute with any excess being paid by ETHOZ to me as it deems fit in its absolute discretion.

11. I further confirm that payment to ETHOZ or to any person (which shall include a body corporate) authorised by you to receive payment in lieu shall constitute a good and effective discharge of the payment obligations by any party of the aforesaid proceeds of my Claim And that I shall not be authorised in law to receive payment.

  
Owner & Policyholder's Signature/Company Stamp (if applicable); or \*\*

Authorising Party's Signature/Company Stamp (if applicable)

Name: STEVEN SHUNG YUEN

NRIC No.: 65766208K

Designation:

Address: 54 FLORA DRIVE #03-17 5506870

Witness' Signature:  SUHELMI

Name: SUHELMI

NRIC No.:

S8717877C

Designation: MOTOR CLAIMS SALES EXECUTIVE

Address: C/O 30 BT BATOK CRESCENT SINGAPORE 658075





### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	YL 9020Z (Insd veh)	Model: Volvo XC 90 (2521cc)
	SGM 578Z (TP veh)	
Date of Accident/ Time:	02/02/2019	

Repair Estimate	: \$ 5,541.39	
Final Repair Cost	: \$	
Loss of Use	: \$	days at \$ per day
Rental (if any)	: \$	days at \$ per day
LTA / GIA Search Fee	: \$	
Others	: \$	
Final Settlement Sum (Global Sum)	: \$ 2,830.00	
Payee Name : Ethoz Protect Pte Ltd		
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)		
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: <input checked="" type="checkbox"/> Yes / No BOLA Scenario No: <u>HIL</u>
	BOLA Liability: _____ (%)	Assessed Liability (*): <u>100</u> (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

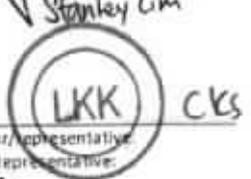
#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

<p>Signature of workshop representative / Workshop stamp Name of Representative: <u>Stanley Lim</u> Date: <u>16/7/19</u></p>	<p>Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>Joyce Choo</u> Date: <u>16/7/19</u></p>
	
	
<p>Signature of AXA's surveyor/representative Name of AXA's surveyor / Representative: Date: <u>22/7/2019</u></p>	

\*\*\* This Discharge Voucher applies only to be the claimant's Claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

## TAX INVOICE

STEVEN SHUNG YUEN  
BLK 54 FLORA DRIVE  
#03-17  
SINGAPORE - 506870

Tax Invoice : WS 1904/OPR0278  
Invoice Date : 30-Apr-2019  
Ref. No. : 19020103  
GST No. : M2-0057587-3

VEHICLE NO. : SGM- 578-Z  
ACCIDENT DATE : 02/02/2019

MAKE & MODEL : VOLVO XC90 2.5 (A)

Page 1

Description	Qty	Unit Price(S\$)	Amount (S\$)
BEING REPAIR COST FOR THE ABOVE VEHICLE			2,200.00
7 % GST			154.00



<b>Total (S\$)</b>	<b>2,354.00</b>
--------------------	-----------------

E & O.E

CHEQUE SHOULD BE CROSSED AND MADE PAYABLE TO ETHOZ PROTECT PTE LTD

No receipt will be issued.

Computer generated document no signature required.

CONTACT : JOYCE CHOO  
DID : 66547920  
Main : 63198000  
Fax :

PLEASE DETACH AND ENCLOSED WITH PAYMENT

Customer's Copy

Please do not staple. Please write your Invoice No. on the back of your cheque.

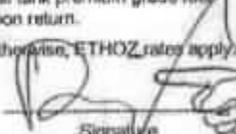
Customer Name : STEVEN SHUNG YUEN  
Reference No. : 19020103  
Tax Invoice : WS 1904/OPR0278  
Invoice Date : 30-Apr-2019  
Invoice Amount : S\$ 2,354.00  
Payment Due Date : 30-Apr-2019  
Cheque No. : \_\_\_\_\_

ETHOZ PROTECT PTE LTD  
30 BUKIT BATOK CRESCENT  
SINGAPORE 658075



<b>ETHOZ Group Ltd</b>		<b>ETHOZ</b>
GST NUM : M2-0057587-3 UEN : 198104531H	HA NUM : HA-178308	
<b>HIRING AGREEMENT</b>		
Vehicle No. : <b>SLE-2475-G</b> Make & Model : <b>MAZDA 6 2.5 (A) LUXURY</b>		

Hirer : STEVEN SHUNG YUEN	ERP Num : 1126721105
FIN : G5766206K	Nationality : AU
DOB :	Home :
Address : BLK 54 FLORA DRIVE #03-17 SINGAPORE - 506870	Office :
	HP : 90880394
Email :	Fax :

RENTAL RATE	No of days : 4 Start : 22/04/2019 Return : 26/04/2019	CHARGES
Daily : S\$233.00 / Day	DEPOSIT	Rental Payable : S\$932.00
	Amount : S\$1,500.00 Payment Mode :	
CDW : NIL	RENTAL PAYMENT	
EXCESS SINGAPORE : S\$4,000.00	Mode :	GST @7% : S\$65.24
FUEL Full tank premium grade fuel upon return. Otherwise, ETHOZ rates apply.	Delivery :	Amount Due : S\$997.24
 Signature	Collection :	
PAI : NIL	Remarks : Accident Vehicle No.: SGM- 578-Z	

DRIVER DETAILS			
Name : STEVEN SHUNG YUEN	FIN : G5766206K	DOB :	
Address : BLK 54 FLORA DRIVE #03-17	Nationality : AU	506870 (S)	
Contact No : 90880394 (HP)			

**HIRER'S DECLARATION**

I/We agree to the terms and conditions above and as set out overleaf.

If I/We opt to pay by credit/charge card, my/our signature here is deemed to have been made on the applicable credit card charge slip.

Upon notification that your vehicle is ready for collection, you are to return SLE-2475-G MAZDA 6 2.5 (A) LUXURY within the day. Failing which, daily rental rate of \$233 will apply from the day of notification.

  
Authorized Signatory & Company Stamp 

Name, Designation

Date \_\_\_\_\_

ON BEHALF OF SUHELMI  
For ETHOZ Group Ltd  
SUHELMI  
Prepared By : Christine Nguyen  
TEL : 66547892  
FAX : 66547643



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-19-019290  
Date of Request: 05/02/2019

Your Ref No: Online Purchase

ETHOZ Protect Pte Ltd  
30 Bukit Batok Crescent  
Singapore 658075

Dear Sir/Madam,

Enquiry Date 05/02/2019  
Enquiry By Suhelmi Bin Suharman  
1 Vehicle No. YL9020Z  
Accident Date 02/02/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YL9020Z	AXA Insurance Pte Ltd	01/11/2018-31/10/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**  
6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-19-019290  
Date of Request: 05/02/2019

Your Ref No: Online Purchase

ETHOZ Protect Pte Ltd  
30 Bukit Batok Crescent  
Singapore 658075

Dear Sir/Madam,

Enquiry Date: 05/02/2019  
Enquiry By: Suhelmi Bin Suharman  
Vehicle No.: YL9020Z  
Accident Date: 02/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO  Cash  Cheque



**GENERAL  
INSURANCE  
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-024909

Date of Request: 16/02/2019

Your Ref No: SUHELMI TAMPINES

ETHOZ Protect Pte Ltd  
30 Bukit Batok Crescent  
Singapore 658075

Dear Sir/Madam,

**Your Search Criteria:**

Date of Accident: 02/02/2019

Place of Accident: CHANGI FERRY TERMINAL CARPARK

Client Vehicle No: SGM578Z

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO  Cash  Cheque

## TAX INVOICE

Our Ref No: GR-19-027562  
Date of Request: 20/02/2019

Your Ref No: SUHELMI TAMPINES

ETHOZ Protect Pte Ltd  
30 Bukit Batok Crescent  
Singapore 658075

Dear Sir/Madam,

Date of Accident: 02/02/2019  
Vehicle No: SGM578Z  
Place of Accident: CHANGI FERRY TERMINAL CARPARK  
Involving Vehicle No: YL9020Z

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
YL9020Z	CHANGI FERRY TERMINAL CARPARK	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

---

For GIARMC Official use:

Date:

GIRO  Cash  Cheque



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19002981/Upa3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN: CYNTHIA LOH

Date : 06-08-2019



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YL 9020Z	Veh. Inspected	SGM 578Z
Policy No.	P1564918	Coverage (\$)	0.00
Claim No.	S9M01E40	Excess (\$)	0.00
Assign From		Assign Date	18/02/2019

## 2. Vehicle Particulars & Condition

Make & Model	VOLVO XC 90 (A)	c.c	2521
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	YV1CZ5957A1536071	Colour	GREY
Odometer	135817	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/60 R18	DUNLOP	5 mm
L/H Front Tyre	235/60 R18	DUNLOP	5 mm
R/H Rear Tyre	235/60 R18	MAXXIS	5 mm
L/H Rear Tyre	235/60 R18	MAXXIS	5 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION.  
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	02/02/2019	Inspection Date	22/04/2019
Survey held at	ETHOZ AUTOMOTIVE SOLUTIONS LTD 22 TAMPINES STREET 92 SINGAPORE 528876		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.  
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>3 Working Days</b>
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGM 578Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	RIGHT HEADLAMP ASSY (CONSISTENT) (WCP)	NOT NECESSARY	1,350.00	-
1	R/F WING (CONSISTENT) (WCP)	DISTORTED / CRACKED	1,250.00	1,250.00
1	R/F WEELARCH MLDG (CONSISTENT) (WCP)	WARPED / DEFORMED	1,050.00	770.00
1	R/F WHEELHOUSE COVER (CONSISTENT) (WCP)	NOT NECESSARY	350.00	-
	COST PLUS 15%		600.00	303.00
			4,600.00	2,323.00
<b>LABOUR</b>				
	47.0 WU X 45.00 SGD/H.		211.50	76.50
	LABOUR COST 81.0 WU X 45.00 SGD/H.		274.50	274.50
	MATERIAL COST.		92.87	92.87
			578.87	443.87
<b>GRAND TOTAL</b>			<b>5,178.87</b>	<b>2,766.87</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>2,200.00</b>

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CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.





NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Ironwillah Ashur.pdf	Forms / Claim Documents	Assessment	L&K AUTO CONSULTANTS PTE LTD (TP)	26 April 2019
L&K SURVEY PHOTO.pdf	Forms / Claim Documents	Assessment	L&K AUTO CONSULTANTS PTE LTD (TP)	26 April 2019
Email to TP & L&K.tif	Letters and Correspondence	Investigator / Adjustor	LOH Cynthia	16 April 2019
01 GIA.PDF	Reports & Statement	GIA Report	LOH Cynthia	1 March 2019
TP GIA REPORT.PDF	Reports & Statement	GIA Report	LOH Cynthia	1 March 2019
P1564918_CI_00005_0004_1.pdf	Forms / Claim Documents	Policy Schedule / Certificate of Insurance	LOH Cynthia	20 February 2019
EMAIL FROM ETHOZ.mig	Letters and Correspondence	Workshop	VISHAJU BATHAM Sreelax	18 February 2019
PRI EMAIL RECEIVED FROM WORKSHOP.mig	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	18 February 2019
P1564918_IRN_00005_1.pdf	Forms / Claim Documents	Policy Schedule / Certificate of Insurance	LOH Cynthia	18 February 2019