

INS. CASE OWNER:

RA

CC

4, ASM

1900

2978

B fairs

LKK:

98936

IDAC:

Surveyor:

Mr Lim

DOI:

ASSIGNMENT

28/1/19

Date / Time:

18/1/19

Registered in Merimen:

59m010W

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFS 5808 Z

Claim No.:

Name of Insured:

at MRC Group plc

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

14/2/19

Place of Accident:

Tampines Ave 4

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SLW 8250D



INSRS:

WSP:

Tel:

Liability:

RMKS:

SFS motor



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

1113
10/1

SLW 8250D - X: SFS 5808 Z - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 3/5/2019

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT
2/10/19

WP

#250/-

RCR: ASM(AXA)

5.1.1.1.1.1

Date: 25/2/19
 Estimated Cost:
 OD / TP / WS / TP RES / OD RES / EVA / HV / MV
 Estimated Vehicle No: SLW 8250D
 at Work Shop: JKS Motor
 8 kaki Bkt Ave 4 #03-45 premier
 Insured:
 Policy No:
 Claim No:
 Sum Insured:
 (Client's Record)
 Make of Vehicle: After 2pm



(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:
 IDAC Accident Report: Consistent? Yes or No
 GWA / PR Seen: Consistent? Yes or No
 Est. Repair: 3 days Res.: Yes or No
 Lump Sum: 20% 3 Val.: Yes or No

GA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Vehicle: SLW 8250D (Prop: 27/7/2009)
 Type: Car / Motorcycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA MARKX 2.5G 2439

Colour: BLACK AG: Insured / Std / HI / HA

Sp Reading: 161279 T/Audio: Insured / Std / HI / HA

Eng No: 4 GRC 535268

C No: GRX12C36926C

Gen Cond: Good / Fair / Poor / Burnt

Steering: Jammed / Jammed / Leaked / Burnt or

Brake: Jammed / Jammed / Leaked / Burnt or

Modi: Nil / SRim / STD ARim or

Tyre Size: F: 215/60R16

R: 215/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front	Rear
R/Bal: 6 mm	R/Bal: 6 mm
L/Bal: 6 mm	L/Bal: 6 mm

D.O.A: 14/02/19 D.OI: 25/2/19

Survey held at: JKS Motor

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time: Action / Instruction

Range 2,000 - 3,000

us \$1000 / - (Red = \$498.78 / 701-)

MV 21,000/2
 PV 17,178/2
 NV 3822/2

TCR in line
 1/3/19

Date/Time: File Pass to: ☐ Preli. Report

☐ Final Report

Date/Time: File Return to:

n

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech Insp (\$)

☐ Weekend (\$)

Report Format:

Lump Sum / LB / CS

0.00

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	2533W
Vehicle Details	
Vehicle No.:	SLW8250D
Vehicle to be Exported:	No
Intended Deregistration Date:	01 Mar 2019
Vehicle Make:	TOYOTA
Vehicle Model:	MARK X 2.5G SMART EDITION A
Primary Colour:	Black
Manufacturing Year:	2008
Engine No.:	4GR0535268
Chassis No.:	GRX1203069260
Maximum Power Output:	158.0 kW (211 bhp)
Open Market Value:	\$33,169.00
Original Registration Date:	27 Jul 2009
First Registration Date:	27 Jul 2009
Transfer Count:	2
Actual ARF Paid:	\$33,169.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Jul 2019
PARF Rebate Amount:	\$16,584.00
Intended COE Rebate Details	
COE Expiry Date:	26 Jul 2019
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$15,100.00
COE Rebate Amount:	\$594.00
Total Rebate Amount:	\$17,178.00

The information contained herein is correct as at 01 Mar 2019

OK

avg Dep 10,000/2

coe left 5 months

MV 21,000/2

PV 17,178/2

NV 3,822/2

T. G. Lim
1/3/19

RENEW YOUR COE



1.99%*P.A ONLY

MONEYMAX

LEASING
MEMBER OF MONEYMAX FINANCIAL SERVICES LTD.

Post an Advertisement
Sell it yourself! Advertise it at just
\$58 until it's SOLD!

Post an Ad

Advertiser Login

Ways of Selling

New 5 Years Coe Renewal Honda Stream 1.8A



2.68%P.A Low Interest@ GV
Finance. \$0 Admin Fees. \$2500
Downpayment Monthly \$63
GV Credit Pte Ltd - StarAd

HIN LUNG AUTO
Ho Bee Group

One Stop Car Hub
Finance, Insurance, Workshop
New and Used Cars

30 years
of car sale

Sort by Reg. Date 20 results/page

14 vehicles

Toyota Mark

Basic Search



Price Any price
Fuel Any fuel
Category All categories
Depre Any depre
Mileage Any
Scheme All schemes
Reg Date Any date
OMV Any
Dealer Any Dealer
Eng Cap Any
Gear Any Gear
Location Any
Veh Type All types
Past Owners Any
Status Available

Make & Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

**Toyota Mark X G**

\$23,000

N.A

07-Aug-2009

2,499 cc

-

Luxury

Available

Beautiful Condition. Car Is In Excellent Condition. Comfortable Drive, Must View To Believe! Accident Free Car. Serious Offers Will Be Considered. Lowest Loan Available, Trade In Accepted. Call For Vi...

Car Empire Automobiles Pte Ltd

Posted: 26-Feb-2019 Tags: 2009 Toyota Mark, 2009 toyota mark, Toyota Mark, toyota mark, Toyota, Mark, mark, Used Toyota

**Toyota Mark X Zio 2.4A G**

\$26,800

N.A

27-Jul-2009

2,362 cc

-

Stationwagon

Available

Best Deal. Superb Condition. Up To 100% Flexible Loan. Optional New 5 Year COE \$42,800 Or New 10 Year COE \$58,800. We Provide Lowest Interest Rate. Flexible Loan And High Trade In Are Available. Packa...

Classic Credit Pte Ltd

Posted: 14-Jan-2019 Tags: 2009 Toyota Mark, 2009 toyota mark, Toyota Mark, toyota mark, Toyota, Mark, mark, Used Toyota

**Toyota Mark X**

\$17,800

N.A

12-Jun-2009

2,499 cc

135,000 km

Luxury

Available

Careful Owner's Reluctant Sale. Well Kept And Mostly Shelter Parked. Almost New Tires For Intended COE Renewal. Original Paintwork And Clean Interior. Reasonable Pricing For Your COE Renewal Direction...

Posted: 28-Feb-2019 Tags: 2009 Toyota Mark, 2009 toyota mark, Toyota Mark, toyota mark, Toyota, Mark, mark, Used Toyota

**Toyota Mark X**

\$21,000

N.A

09-Jun-2009

2,499 cc

176,000 km

Luxury

Available

Smooth And Powerful Transmission With Stunning Paintwork Very Impressive Exterior And Interior Condition Super Cold Aircon Beautiful Is All I Can Say To Sum It Up. Feel Free To View The Car. Option Wl...

DIRECT OWNER

Posted: 01-Mar-2019 Tags: 2009 Toyota Mark, 2009 toyota mark, Toyota Mark, toyota mark, Toyota, Mark, mark, Used Toyota

**Hertz HE 2.1 2 Channel Package (With Component Speaker)**

Looking for the finest in car Audio? You found it! High Fidelity audio at its finest.

More info about this product

**Toyota Mark X G (New 10-yr COE)**

\$52,800

\$5,280 /yr

18-May-2009

2,499 cc

-

Luxury

Available

Well Maintained. Good Running Condition. Clean White Exterior With Neat Leather Interior. Hurry, Call Me Now.

DIRECT OWNER

Posted: 14-Feb-2019 Tags: 2009 Toyota Mark, 2009 toyota mark, Toyota Mark, toyota mark, Toyota, Mark, mark, Used Toyota

**Toyota Mark X Zio 2.4A (New 10-yr COE)**

\$55,800

\$5,580 /yr

23-Mar-2009

2,362 cc

-

Stationwagon

Available

Full Loan Available At \$900 Plus, We Can Help To Convert To Z10 Usage If Needed. In House Loan Or Bank Loan Available! Balloon Scheme Available! Fast, Easy And Flexible Loan Approval! We Are sgCarMart...

PREMIUM XO

B8 Motor Trading

Posted: 28-Feb-2019 Tags: 2009 Toyota Mark, 2009 toyota mark, Toyota Mark, toyota mark, Toyota, Mark, mark, Used Toyota

Compare

**JKS MOTOR WORKS PTE LTD**

8 KAKI BUKIT AVENUE 4, #03-45, Premier @ Kaki Bukit, Singapore, 415875

Company Reg & GST No. : 201407714K

TEL: 67026828 FAX: 6702 6829

EMAIL: admin@jksmotorworks.com.sg

Motor Claims Department**AIG ASIA PACIFIC INSURANCE PTE LTD****QUOTATION : JKSQUOTE074****DATE : 14-Feb-19****REF NO :**VEH NO : TAMPINES AVE 4 NEAR JUNYUN PRIMARY SCHOOL
BUS STOP ON 14 FEB 2019 @ 7:30VEHICLE NO : SLW8250D
MAKE/MODEL : TOYOTA MARKX
CHASSIS : GRX1203069260
ENGINE NO : 4GR0535268
REG. DATE : 26-Jul-09
CAPACITY : 2.5CC
MILEAGE :**ESTIMATE FOR : SLW8250D TOYOTA MARKX**

Description	Qty	UOM	Repaire's Estimate	Revised Amount (Less 25%)
<i>Steve 26/2/19 (Re Survey)</i>				
SPARE PARTS				
✓ 1 BUMPER REAR	1	PC	750.00	562.50
✓ 2 BUMPER RETAINER REAR LH & RH	2	PCS	356.40	267.30
✗ 3 BUMPER BRACKET	2	PCS	322.40	241.80
✗ 4 TAIL LIGHT LH & RH	2	PCS	756.40	567.30
✗ 5 END PANEL REAR	1	PC	780.20	585.15
✗ 6 END PANEL TOP GARNISH	1	PC	378.10	283.58
✗ 7 REAR BOOT	1	PC	980.20	735.15
✗ 8 REAR BOOT INNER TRIM	1	PC	571.20	428.40
✓ 9 EMBLEM 'MARK X'	1	PC	80.00	60.00
✗ 10 EMBLEM '250G'	1	PC	60.00	45.00
✗ 11 EMBLEM 'LEXUS'	1	PC	60.00	45.00
✗ 12 WEATHERSTRIP	1	PC	200.00	150.00
<i>parts \$2,185.20</i>				
<i>25% = 546.30</i>				
<i>\$1,638.90</i>				
<i>15% = 245.84</i>				
<i>Labour \$1,060.00</i>				
<i>\$2,319.12 = 2,300.00 //</i>				

NETT ITEMS				
✓ 13 REVERSE SENSOR	1	SET	300.00	300.00
LKK Auto Consultants hence notify the Repaire of the following: - To resurvey before/after spray painting - To display damaged part(s) during resurvey - Parts prices are subject to confirmation Without Prejudice basis No third modification(s) is allowed Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repaire Signature: _____ Date: _____				
LABOUR				
400 14 LABOUR CHARGE TO REPAIR & REBUILD INCLUDING CUT & WELD WHERE NECESSARY, REMOVE & REPLACE REAR DAMAGE PARTS AS LISTED ABOVE	1.00	SRV	1,200.00	1,200.00
<i>photo</i>				
<i>Lump sum repair</i>				
<i>Repair days 3</i>				
400 15 TO APPLY PUTTY AND SPRAY PAINT ON REAR PORTION AFFECTED AREAS	1.00	SRV	1,200.00	1,200.00
✗ 401 16 TO CHECK ALL WIRINGS AND LIGHTS FUNCTION AND FOCUS	1.00	SRV	120.00	120.00
✗ 17 TO APPLY ANTI RUST COATING ON REPAIR / REPLACED PANELS	1.00	SRV	200.00	200.00

Supplementary
Sensor

#6998.39

1/3/19

6991.18



JKS MOTOR WORKS PTE LTD

8 KAKI BUKIT AVENUE 4, #03-45, Premier @ Kaki Bukit, Singapore, 415875

Company Reg & GST No. : 201407714K

TEL: 67026828 FAX: 6702 6829

EMAIL: admin@jksmotorworks.com.sg

Motor Claims Department
AIG ASIA PACIFIC INSURANCE PTE LTD

QUOTATION : JKSQUOTE074

DATE : 14-Feb-19

REF NO :

VEH NO : TAMPINES AVE 4 NEAR JUNYUN PRIMARY SCHOOL
BUS STOP ON 14 FEB 2019 @ 7:30

VEHICLE NO : SLW8250D
MAKE/MODEL : TOYOTA MARKX
CHASSIS : GRX1203069260
ENGINE NO : 4GR0535268
REG. DATE : 26-Jul-09
CAPACITY : 2.5CC
MILEAGE :

ESTIMATE FOR : SLW8250D TOYOTA MARKX

Description	Qty	UOM	Repairer's Estimate	Revised Amount (Less 25%)	
SPARE PARTS					
1 BUMPER REAR	1	PC	750.00	562.50	RX
2 BUMPER RETAINER REAR LH & RH	2	PCS	356.40	267.30	?
3 BUMPER BRACKET	2	PCS	322.40	241.80	? BRV
4 TAIL LIGHT LH & RH	2	PCS	756.40	567.30	?
5 END PANEL REAR	1	PC	780.20	585.15	? RX
6 END PANEL TOP GARNISH	1	PC	378.10	283.58	NNX
7 REAR BOOT	1	PC	980.20	735.15	NNX
8 REAR BOOT INNER TRIM	1	PC	571.20	428.40	NNX
9 EMBLEM 'MARK X'	1	PC	80.00	60.00	NNX
10 EMBLEM '250G'	1	PC	60.00	45.00	NNX
11 EMBLEM 'LEXUS'	1	PC	60.00	45.00	NNX
12 WEATHERSTRIP	1	PC	200.00	150.00	NNX
NETT ITEMS					
13 REVERSE SENSOR	1	SET	300.00	300.00	?
LABOUR					
LABOUR CHARGE TO REPAIR & REBUILD INCLUDING CUT & WELD WHERE NECESSARY; REMOVE & REPLACE REAR DAMAGE PARTS AS LISTED ABOVE Acknowledged by Repairer Signature: _____ Date: _____					
14	1.00	SRV	1,200.00	1,200.00	400.00
15	1.00	SRV	1,200.00	1,200.00	600.00
16	1.00	SRV	120.00	120.00	60.00
17	1.00	SRV	200.00	200.00	NNX



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 22/5/2019

Survey Details:

Date of loss	14-Feb-19
Date of appointment	18-Feb-19
Date of survey	25-Feb-19
Location of survey	JKS MOTOR WORKS PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLW8250D
Make and Model	TOYOTA MARK X 2.5G SMART
Date of registration	27-Jul-09
Parf Rebate	
Market Value	\$ 21,000.00
Parf Rebate	\$ 17,234.00
Nett Loss	\$ 3,766.00

Repair details:

Initial Estimate	\$ 6,991.18
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,838.90	list price -25%
Check items (estimate)	\$ -	
Labour	\$ 1,060.00	
Total	\$ 2,898.90	
Lump Sum(if applicable)	\$ 2,300.00	after -20%

Number of days for repair	3 days
---------------------------	---------------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 2,461.00	(\$2,300.00 +7%gst)
Loss of use	\$ 60.00	(\$60.00 x 1 days)
Loss of rental	\$ 300.00	(\$100.00 x 3 days)
Loss of income	\$ -	
LTA search fees	\$ 7.45	
Others	\$ -	
Proposed Total	\$ 2,828.45	

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	2533W

Vehicle Details

Vehicle No.:	SJU5481H
Vehicle to be Exported:	No
Intended Deregistration Date:	22 May 2019
Vehicle Make:	HONDA
Vehicle Model:	HONDA CIVIC 1.8L 5AT
Primary Colour:	Grey
Manufacturing Year:	2009
Engine No.:	R18A14016796
Chassis No.:	JHMF16309S203290
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$26,221.00
Original Registration Date:	15 Dec 2009
First Registration Date:	15 Dec 2009
Transfer Count:	2
Actual ARF Paid:	\$26,221.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	14 Dec 2019
PARF Rebate Amount:	\$13,110.00

Intended COE Rebate Details

COE Expiry Date:	14 Dec 2019
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$19,003.00
COE Rebate Amount:	\$1,063.00
Total Rebate Amount:	\$14,173.00

The information contained herein is correct as at 22 May 2019

OK

English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS



<S9M01DWN> seek comments/instruction/ IA Mandate uploaded

Type

Question

Message

Dear Richard, Liability: Insured Driver collided into the rear of third party vehicle. Liability is down against our insured. We did clarify with OID (Ms Lin) the nature of the accident, confirmed OID rear ended TP with minor impact, however OID (Ms Lin) strongly dispute on damages. Immediate Advice (with mandate) and All the relevant documents have been uploaded in SMART CLAIM. We hereby seek your comments/ instruction in order for us to proceed further. Thank you. Poh Kin- 22/05/2018

[Reply](#)

Hsiao Tong (LKKAUTO)

From: JKS Admin <admin@jksmotorworks.com.sg>
Sent: Thursday, 4 April 2019 4:48 PM
To: Mei Kwan (LKKAUTO)
Cc: TG Lim (LKK Auto); Poh Kin (LKKAUTO); Admin A; CS A Team
Subject: Re: Accident involving SLW8250D and your vehicle SKS5808Z on 14 Feb 2019 ***
LKK REF: CC4/ASM19002978/Bfa3
Attachments: SLW8250D TOY MARKX DOCS.pdf

Without Prejudice

Dear Sir / Madam :

As you agreed with my Manager over the phone on the COR finalizaion @ lump sum amount \$2,500 before 7% gst. In view hereof, we are submitting herewith the following documents for your perusal :

1. LOD
2. Letter of Indemnity & Warrant to Act
3. Invoice
4. Rental Invoice & Rental Agreement
5. LTA Search Fee

We hope to hear from you soon on the final offer.

Thanks.

Best Regards,

Leslie Enriquez
JKS Motor Works Pte Ltd
8811-9996

8 Kaki Bukit Ave 4
Premier @ Kaki Bukit
#03-45 Singapore 415875

On Mon, Apr 1, 2019 at 11:04 PM JKS Admin <admin@jksmotorworks.com.sg> wrote:

Without Prejudice

Dear Sir / Madam :

Any update on the COR Finalization please?

Hope to hear from you the soonest.

Thanks.

Regards,

Leslie
88119996

On Thu, Mar 7, 2019 at 8:28 AM Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Hi Mr. Lim / Poh Kin,

For your necessary action please.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: JKS Admin <admin@jksmotorworks.com.sg>

Sent: Wednesday, 6 March, 2019 6:48 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident involving SLW8250D and your vehicle SKS5808Z on 14 Feb 2019 *** LKK REF: CC4/ASM19002978/fa3

Without Prejudice

Dear Sir / Madam:

Any finalization for the COR please? Hoping to hear from you soon.

Thanks.

Best Regards,

Leslie Enriquez

JKS Motor Works Pte Ltd

8811-9996

Headquarters

8 Kaki Bukit Ave 4

Premier @ Kaki Bukit

#03-45 Singapore 415875

On Mon, Feb 25, 2019 at 5:43 PM JKS Admin <admin@jksmotorworks.com.sg> wrote:

Without Prejudice

Dear Sir / Madam :

Your appointed Surveyor had done the PRS before repair. May request PRS after dismantle on 26 Feb 2019 in the morning 9am - 10am at 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit 03-44/45, Singapore 415875.

Thanks.

Best regards.

Leslie

88119996

On Fri, Feb 22, 2019 at 7:46 AM Admin-D (LKKAUTO) <admin-d@lkkauto.com> wrote:

Dear Leslie,

Appointment confirmed.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)		100%
Proposed repair cost	\$	2,461.00 (\$2,300.00 +7%gst)
Loss of use	\$	60.00 (\$60.00 x 1 days)
Loss of rental	\$	300.00 (\$100.00 x 3 days)
Loss of income	\$	-
LTA search fees	\$	7.45
Others	\$	-
Proposed Total	\$	2,828.45

English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS



<S9M01DWN> seek comments/instruction/ IA Mandate uploaded

Type

Question

Message

Dear Richard, Liability: Insured Driver collided into the rear of third party vehicle. Liability is down against our insured. We did clarify with OID (Ms Lin) the nature of the accident, confirmed OID rear ended TP with minor impact, however OID (Ms Lin) strongly dispute on damages. Immediate Advice (with mandate) and All the relevant documents have been uploaded in SMART CLAIM. We hereby seek your comments/ instruction in order for us to proceed further. Thank you. Poh Kin- 22/05/2018

[Reply](#)

message
\$1,350
\$1,200.00

Poh Kin (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 24 May 2019 12:05 PM
To: Poh Kin (LKKAUTO)
Cc: CS A Team
Subject: FW: New message for service request 98936, vehicle number SLW8250D

Report Remarks Entry - CC4/ASM19002978/Bfa3

Remarks

Remarks	24/5/19 11:43 AM *** Pls proceed as per mandate. TY - ANG Richard
---------	---

Add

Remarks updated

Remarks 1	By	On
☐ SLW 8250D ; SKS 5808Z	HMK	18/2/2 2:44:2
☐ EST : \$ --- SUR : MR LIM --- WKSP : JKS MOTOR WORKS PTE LTD	HMK	1/3/20 1:32:1
☐ S9M01DWN // 98936 // RA // 18.2.19	HMK	18/2/2 2:44:4

Thank you.
Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO)
Sent: Friday, 24 May, 2019 11:46 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 98936, vehicle number SLW8250D

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Poh Kin (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 30 May 2019 7:38 PM
To: Poh Kin (LKKAuto)
Cc: CS A Team
Subject: FW: New message for service request 98936, vehicle number SLW8250D

Report Remarks Entry - CC4/ASM19002978/Bfa3

Remarks

Remarks	30/5/19 3:59 PM *** Message Hi Poh Kin, as spoken, pls check if you are able to arrange insured driver to meet with your surveyor on the damages for both vehicles. TY. - ANG Richard
---------	---

Add

New remarks Added

Remarks 1	By	On
☐ SLW 8250D ; SKS 5808Z	HMK	18/2/2018 2:44:20
☐ EST : \$ --- SUR : MR LIM --- WKSP : JKS MOTOR WORKS PTE LTD	HMK	1/3/2019 1:32:12
☐ S9M01DWN // 98936 // RA // 18.2.19	HMK	18/2/2019 2:44:46

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)

Sent: Thursday, 30 May, 2019 4:07 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: New message for service request 98936, vehicle number SLW8250D

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 22/5/2019

Survey Details:

Date of loss	14-Feb-19
Date of appointment	18-Feb-19
Date of survey	25-Feb-19
Location of survey	JKS MOTOR WORKS PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLW8250D
Make and Model	TOYOTA MARK X 2.5G SMART
Date of registration	27-Jul-09
Parf Rebate	
Market Value	\$ 21,000.00
Parf Rebate	\$ 17,234.00
Nett Loss	\$ 3,766.00

Repair details:

Initial Estimate	\$ 6,991.18
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Proposed/Revised repair cost:

Parts	\$ 1,838.90	list price -25%
Check items (estimate)	\$ -	
Labour	\$ 1,060.00	
Total	\$ 2,898.90	
Lump Sum(if applicable)	\$ 2,300.00	after -20%

Number of days for repair	3 days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19002978/Bga3s2

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 09-10-2019



ATTN: RICHARD ANG

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKS 5808Z	Veh. Inspected	SLW 8250D
Policy No.	GA186933	Coverage (\$)	0.00
Claim No.	S9M01DWN	Excess (\$)	0.00
Assign From	RICHARD ANG	Assign Date	18/02/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA MARK X 2.5G	c.c	2499
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	GRX1203069260	Colour	BLACK
Odometer	161279	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	GOODYEAR	6 mm
L/H Front Tyre	215/60 R16	GOODYEAR	6 mm
R/H Rear Tyre	215/60 R16	GOODYEAR	6 mm
L/H Rear Tyre	215/60 R16	GOODYEAR	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	14/02/2019	Inspection Date	25/02/2019
Survey held at	JKS MOTOR WORKS PTE LTD 8 KAKI BUKIT AVE 4 #03-45 PREMIER @ KAKI BUKIT SINGAPORE 415875		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLW 8250D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BUMPER REAR (CONSISTENT)	BROKEN	750.00	562.50
2	BUMPER RETAINER REAR LH & RH (CONSISTENT)	NECESSARY	356.40	267.30
2	BUMPER BRACKET (CONSISTENT)	BROKEN	322.40	241.80
2	TAIL LIGHT LH & RH (CONSISTENT)	BROKEN	756.40	567.30
1	END PANEL REAR (CONSISTENT)	TO REPAIR SEE LABOUR	780.20	-
1	END PANEL TOP GARNISH (CONSISTENT)	NOT NECESSARY	378.10	-
1	REAR BOOT (CONSISTENT)	NOT NECESSARY	980.20	-
1	REAR BOOT INNER TRIM (CONSISTENT)	NOT NECESSARY	571.20	-
1	EMBLEM 'MARK X' (CONSISTENT)	NOT NECESSARY	80.00	-
1	EMBLEM '250G' (CONSISTENT)	NOT NECESSARY	60.00	-
1	EMBEM 'LEXUS' (CONSISTENT)	NOT NECESSARY	60.00	-
1	WEATHERSTRIP (CONSISTENT)	NOT NECESSARY	200.00	-
	LESS 25% DISCOUNT		-1,323.72	-409.72
			3,971.18	1,229.18
SPECIAL NETT ITEMS				
1	SET REVERSE SENSOR (SN) (CONSISTENT)	NECESSARY	300.00	200.00
			300.00	200.00
LABOUR				
	LABOUR CHARGE TO REPAIR & REBUILD INCLUDING CUT & WELD WHERE NECESSARY, REMOVE & REPLACE REAR DAMAGE PARTS AS LISTED ABOVE. INCLUSIVE OF THE REPAIR OF END PANEL REAR.		1,200.00	400.00
	TO APPLY PUTTY AND SPRAY PAINT ON REAR PORTION AFFECTED AREAS.		1,200.00	400.00
	TO CHECK ALL WIRINGS AND LIGHTS FUNCTION AND FOCUS.		120.00	40.00
	TO APPLY ANTI RUST COATING ON REPAIR / REPLACED PANELS.	NOT NECESSARY	200.00	-
			2,720.00	840.00
GRAND TOTAL			6,991.18	2,269.18

Report Ref No. CC4/ASM19002978/Bga3s2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,800.00
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Report Ref No. CC4/ASM19002978/Bga3s2

LIM TEOW GUAN

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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