

000000

INS. CASE OWNER:

CC 4/11/1900 2468, Ekh 9

LKC:

IDAC:

Surveyor:

Steve

DOI:

ASSIGNMENT

21/2/19

(Thurs)

Date / Time:

14/2/19

Registered in Meriton:

18/2/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKA 31939

Name of Insured:

UOL

Insured Tel No.:

HP:

Excess Sec II :\$

D.O.A.:

11/2/19 (Mon)

Claim No.:

MIDW005

Policy No.:

Make / Model:

Hyundai

Place of Accident:

MYRIA ST

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

HOW KWI 4100 W

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO

TI GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SMF 38974



INSRS:

WSP:

Tel:

Liability:

RMKS:

UOL
FIA



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SMF 38974 - 4 SKA 31939 - 4

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	
After call ltr to OI:	
Documentation Check List: Handler Typist	
Notification ltr (if non-pickup)	<input type="checkbox"/>
After call ltr to OI:	<input type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>
Release Voucher:	<input type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>
Towing Invoice:	<input type="checkbox"/>
LTA / GIA:	<input type="checkbox"/>
Medical Bill:	<input type="checkbox"/>
PDR:	<input type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
LOI:	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>
Others:	<input type="checkbox"/>

22/02/19 - FILE REVIEWING. OLD CHARGES CASE.
- seek charging warrants
- 11 Address DS

22/02/19 - build liability cover

17/6/19 - file - type mandate.
26/8/19 - file - Summary to send AV

PRELIMINARY ADVICE	Date/Time:	Sent By:
--------------------	------------	----------

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	\$5	days) Reduction:	%
Final Liability:	%	Agreed / Assessed) BOLA S/N No.:	15
Repair Cost:	\$5	7248.18	
Loss of Rental (LOR):	\$5	856.00	
Loss of Use (LOU):	\$5	(5 x days)	
Loss of Income (LOI):	\$5	(5 x days)	
LOR only	<input type="checkbox"/>	LOU only	<input type="checkbox"/>
LOR + LOU	<input type="checkbox"/>	LOR + LO	<input type="checkbox"/>
GIA/LTA Search	\$5		
Medical:	\$5		
Disbursement:	\$5	(e.g. Tow/ Independent.)	
Legal Cost	\$5		
Total:	\$5	8104.18	
Global Sum \$5:			

FINAL PAYMENT	Date/Time:	Confirm with:	Confirm by:
Payee 1:	\$5	8104.18	
Payee 2: (Strike if N.A.)	\$5		
Payee 3: (Strike if N.A.)	\$5		

1) Claim status: Non-Report/Reject/Private Settle
2) Report Format: 35V.W
3) Survey fee:

RENT
17/10/19

IF NO or B 28, Ass. Lia:

COLD - SWITCHED CASE

35V.W



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240



ESTIMATE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
TAN SOK KIA (CHEN SHUJIA)	Cust No/Name LCV07436/TAN SOK KIA (CHEN SHUJIA)
BLK 32 TELOK BLANGAH RISE #04-265 SINGAPORE 090032	Reg No/Reg Date SMF7897Y / 26/11/201
Contact No	Date In/Mileage / 0
	Chassis No KNAHU815VJ7212186
	Engine No D4FDJD025974
	Make/Model KIA/CARENS 1.7 A D SX FL DY6
	Colour/Trim 9H BLACK CHERRY / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	
LCV07436	CRDVCH	14/02/2019/ 10:27	QUA	265 / AndreChow	44404	
Description of Goods / Services			Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW ACCIDENT DAMAGED PORTION ON LH FRONT DOOR, REPAIR LH REAR DOOR, 550 LH SIDE SILL, LH REAR FENDER						1925/ 2750.00
E PNT88000 REMOVE AND INSTALL LHF DOOR COMPONENTS, ELECTRONICS AND MECHANISM						275/ 550.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM						120/ 150.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST						200.00
E PNT98000 RESPRAY ACCIDENT DAMAGED PORTION ON BOTH LH DOORS, LH SIDE SILL, LH REAR FENDER						1630/ 2100.00
A WHEELALIGNMENTBP To Conduct Computerize Full Wheel Alignment						150.00
M SUNDRY SUPPLY ANTI CORROSION FOR AFFECTED PORTIONS						280/ 320.00
M SUNDRY SUPPLY BODY SEALANT FOR AFFECTED PORTIONS						160.00
M SUNDRY SUNDRIES						30/ 40.00
M SUNDRY TRANSFER TYRE TO NEW SPORTS RIM						30/ 40.00
M SUNDRY SUPPLY ZERTONA PAINT PROTECTION						320/ 400.00
M PANEL ASSY-FRONT DOOR, LH			1.00	914.00	00.00	914.00
M W/STRIP ASSY-FR DR BELT O/S RH			1.00	48.00	00.00	48.00
M W/STRIP ASSY-FR DR SIDE RH			1.00	105.00	00.00	105.00
M W/STRIP-FR DR BODY SIDE RH			1.00	139.00	00.00	139.00
M WHEEL ASSY-ALUMINIUM			1.00	704.00	00.00	704.00
SURVEYOR NAME: Steve (Stevechm@1Kkarts.com)						
SURVEYOR SIGNATURE: 83928813						

Confirm & accepted by

DATE: 21/2/19 10:15am

REMARKS:

7% GST on

Nett 8,770.00

GST 613.90

Total Payable 9,383.90

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



Exceptional Journeys

INSURANCE CO.: INDIA

Supplementary Parts For Registration No.: SMF 7897 Y

<u>Materials</u>		<u>Cost (\$)</u>
1	Tape-fr dr black frame upr, RH	12.00
2	Tape-fr dr black frame RR RH	14.00
3		
Total		26.00
7% GST		1.82
Grand total		<u>\$ 27.82</u>

Thank You.

Yours faithfully


LOI AI TING
CUSTOMER SERVICE ADVISOR
KIA SERVICE CENTRE
DID : 6568 4556 / 6568 4501
FAX : 6567 5258 / 6565 1240

8796



CYCLE & CARRIAGE


CYCLE & CARRIAGE KIA PTE LTD
LENG KEE CUSTOMER SERVICE CENTRE

20 Leng Kee Road Singapore 159094 Tel: 64278800 Fax: 64278811

**TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
TAN SOK KIA (CHEN SHUJIA)	Cust No/Name	LCV07436/TAN SOK KIA (CHEN SHUJIA)
BLK 32 TELOK BLANGAH RISE	Reg No/Reg Date	SMF7897Y / 26/11/2018
#04-265	Date In/Mileage	02/01/2019/ 3137
SINGAPORE 090032	Chassis/Package	KNAHU815VJ7212186 /KC17P
Contact No	Engine No	D4FDJD025974
	Make/Model	KIA/CARENS 1.7 A D SX FL DY6
	Colour/Trim	9H BLACK CHERRY / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
LCV07436	CRDVCH	02/01/2019/ 16:16	FER	892 / Ferdin	61449	82388996

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
S ZPC1750 50% Off Total Paint Protection includes coating for Headlamp & Tail Lamp. Usual Price: \$568.00				265.42
X ZERTONA PAINT PROTECTION COATING	1.00			
Z CARWASH COMPLIMENTARY CAR WASH AND INTERIOR VACUUM				
Z BOOKINGKC Complimentary Car Wash and Interior vacuum. You have just been served by Ferdinand. Pls contact him at 9339 3982 if you require further action.				
F KCP17CDCTP Kia Care Service Plan for Caren RP 1.7 CRDi (with 4 Schedule Servicing:2 x Lubrication,1 x Maintenance,1 x Major) Usual Price: \$1857				1387.85
Z TEXT REMARKS: SIGN UP KC17P SVC PKG				
Z WARRANTYNOTE NOTE: It is strongly advised that u always bring yr car to qualified specialist workshop such as C&C for servicing & repairs. It is imp't to note that yr warranty does not cover damages/malfunctions caused directly or indirectly by improper maintenance & repairs.				
"Guarantee your warranty, maintain with Cycle & Carriage."				

Parts	0.00	Nett	1,653.27
Labour	0.00	7% GST on	1653.27
Standard Menu	265.42		115.73
Specialist Job	0.00	Total Payable	1,769.00
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	1,387.85	Total Due	1,769.00
Total(w/o GST)	1,653.27	Balance B/FWD	-2,640.26
		Total Payable or C/FWD	-871.26

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Surveyor : STEVE LKK
 Claim : TP INDIA
 DOA : 11.02.2019
 Emailed : 10/06/19, 7pm
 Date survey : 21.02.2019

VEHICLE NO : SMF 7897 Y
 MODEL : KIA CARENS 1.7 A D SX
 WIP : 44404

Material	:	\$	<u>1,644.00</u>
Labour	:	\$	<u>5,130.00</u>
Sub-Total	:	\$	<u>6,774.00</u>
	:		<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>6,774.00</u>
GST 7%	:	\$	<u>474.18</u>
Grand Total	:	\$	<u>7,248.18</u>
Finalise By/Date	:		<u>LOI / 10/06/2019</u>

☒ REVERT BACK WITHIN 7 DAYS,
 OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

☒ REPAIR TOOK 6 WORKING DAYS + 2 Days (1) Weekends
 + 0 Days (0) Public Holiday
 TOTAL DAYS REPAIR TOOK = 8

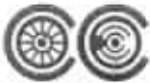
☒ TP claim SHA3193G

☐ Claim GIA / LTA fee

☒ Claim Loss of ☐ Use / ☒ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report -



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

**PRO-FORMA INVOICE**

Co Reg No : 199405410K

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE P/L	Cust No/Name LCV07436/TAN SOK KIA (CHEN SHUJIA)
64 CECIL STREET	Reg No/Reg Date SMF7897Y / 26/11/2018
#04/05 IOB BUILDING	Date In/Mileage 04/03/2019/ 8522
SINGAPORE 049711	Chassis/Package KNAHUB15VJ7212186 /KC17P
Contact No	Engine No D4FDJD025974
04/03/	Make/Model KIA/CARENS 1.7 A D SX FL DY6
	Colour/Trim 9H BLACK CHERRY / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No				
CTP00080	Cash	10/06/2019/ 18:53	TLA	260 / AITing	44404				
Description of Goods / Services					Qty	Unit Price	Disc%	Amount	
E PNT88000	REPLACE DAMAGED PARTS, REPLACE RH FRONT DOOR, REPAIR RH REAR DOOR, RH SIDE SILL, RH REAR FENDER, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME								✓ 1925.00
E PNT88000	REMOVE AND INSTALL RH FRONT DOOR COMPONENTS, ELECTRONICS AND MECHANISM TO NEW PANEL								✓ 275.00
A 54900099	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM								✓ 120.00
A 10028901	CONDUCT DIAGNOSTIC CHECK USING HI-SCAN-PRO TEST AND CLEAR TROUBLE CODE								✓ 200.00
E PNT98000	RESPRAY ON BOTH RH DOORS, RH SIDE SILL, RH REAR FENDER, AND ALL OTHER AFFECTED AREAS TO THE SAME								✓ 1680.00
A WHEELALIGNMENTBP	CONDUCT COMPUTERIZE FULL WHEEL ALIGNMENT								✓ 150.00
M SUNDRY	SUPPLY ANTI CORROSION FOR AFFECTED PORTIONS								✓ 240.00
M SUNDRY	SUPPLY BODY SEALANT FOR AFFECTED PORTIONS								✓ 160.00
M SUNDRY	SUNDRIES								✓ 30.00
M SUNDRY	APPLY ZERTONA PAINT PROTECTION								✓ 320.00
S SPECIALISTJOB	REPLACE RH FRONT SPORTS RIM, REPLACE TIRE VALVE, CONDUCT WHEEL BALANCING								✓ 30.00
X	PANEL ASSY-FRONT DOOR,RH					1.00	✓ 914.00	00.00	914.00
X	WHEEL ASSY-ALUMINIUM					1.00	✓ 704.00	00.00	704.00
X	TAPE-FR DR BLACK FRAME UPR,RH					1.00	12.00	00.00	12.00
X	TAPE-FR DR BLACK FRAME RR RH					1.00	14.00	00.00	14.00
Z	TEXT								
	TP CLAIM INDIA SHA3193G								

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CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
 PANDAN GARDENS CUSTOMER SERVICE CENTRE
 209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240



PRO-FORMA INVOICE

Co Reg No : 199405410K

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE P/L	Cust No/Name LCV07436/TAN SOK KIA (CHEN SHUJIA)
64 CECIL STREET	Reg No/Reg Date SMF7897Y / 26/11/2018
#04/05 IOB BUILDING	Date In/Mileage 04/03/2019/ 8522
SINGAPORE 049711	Chassis/Package KNAHUB15VJ7212186 /KC17P
Contact No	Engine No D4FDJD025974
04/03/	Make/Model KIA/CARENS 1.7 A D SX FL DY6
	Colour/Trim 9H BLACK CHERRY / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CTP00080	Cash	10/06/2019/ 18:53	TLA	260 / AiTing	44404

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
DOA : 11.02.19 SURVEYOR STEVE LKK 21.02.19 REPAIR 06 DAYS				
<h1>Pro Forma</h1>				
<p>Cycle & Carriage celebrates 120 years. Visit www.cyclecarriage.com/120 for more info!</p>				

Parts	1,644.00	Nett	6,774.00
Labour	4,350.00	7% GST on	474.18
Standard Menu	0.00		
Specialist Job	30.00		
Diagnostics Job	0.00	Total Payable	7,248.18
Sundry/Others	750.00		
Total(w/o GST)	6,774.00		

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[➤ Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8151A
Vehicle Details	
Vehicle No.:	SMF7897Y
Vehicle to be Exported:	No
Intended Deregistration Date:	21 Feb 2019
Vehicle Make:	KIA
Vehicle Model:	CARENS 1.7 DCT DIESEL 5DR FWD
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	D4FDJD025974
Chassis No.:	KNAHU815VJ7212186
Maximum Power Output:	104.0 kW (139 bhp)
Open Market Value:	\$22,562.00
Original Registration Date:	26 Nov 2018
First Registration Date:	26 Nov 2018
Transfer Count:	0
Actual ARF Paid:	\$23,587.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Nov 2028
PARF Rebate Amount:	\$17,690.00
Intended COE Rebate Details	
COE Expiry Date:	25 Nov 2028
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$32,311.00
COE Rebate Amount:	\$31,539.00
Total Rebate Amount:	\$49,229.00

The information contained herein is correct as at 21 Feb 2019

OK

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Thursday, 14 February 2019 3:53 PM
To: Andre Chow En De; 'sur@lkkauto.com'; admin-d@lkkauto.com
Cc: Sundari Nagarajan - III
Subject: RE: TP INDIA SMF7897Y AGAINST SHA3193G DOA 11.02.2019
Attachments: SMF7897Y GIA REPORT AND ESTIMATE.PDF

12:15pm @ 15/2/19
person @ Andre
vehicle not in

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMF7897Y and let us have your report urgently.

This claim will be handled by Ms Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee

64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

-----Original Message-----

From: Andre Chow En De [mailto:andre.chow@cyclecarriage.com.sg]
Sent: 14 February, 2019 2:59 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Subject: RE: TP INDIA SMF7897Y AGAINST SHA3193G DOA 11.02.2019

Hi Gabriel,

We choose LKK Auto Consultants Pte Ltd.

Regards
Andre

-----Original Message-----

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Thursday, 14 February, 2019 1:35 PM
To: Andre Chow En De
Subject: RE: TP INDIA SMF7897Y AGAINST SHA3193G DOA 11.02.2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- * LKK Auto Consultants Pte Ltd
- * Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee

64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

-----Original Message-----

From: Andre Chow En De [mailto:andre.chow@cyclecarriage.com.sg]

Sent: 14 February, 2019 10:40 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>;

Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>;

Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>

Subject: TP INDIA SMF7897Y AGAINST SHA3193G DOA 11.02.2019

Dear Sir / Madam,

My client who is driving SMF7897Y want to claims against SHA3193G which was insured by you.

Attach is the SAS report for your reference.

Please let me know the liability.

Best Regards,

Andre Chow
Asst Manager - Aftersales Operations

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 * F: +65 6565 1240 * H: +65 9144 9137 * www.cyclecarriage.com.sg

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Hsiao Tong (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 24 July 2019 11:46 AM
To: Loi Ai Ting; Hsiao Tong (LKKAUTO)
Cc: Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Admin A; Vic (LKKAUTO)
Subject: RE: SMF7897Y, claim TP India SHA3193G, DOA: 11.02.2019 LKK REF CC4/III19002968/Epb3
Attachments: [Untitled].pdf

Without Prejudice

Dear Ai Ting,

We refer to your below email.

Please be informed that this matter is now handled by Ms Hsiao Tong, and she will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vic@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Loi Ai Ting [mailto:aiting.loi@cyclecarriage.com.sg]
Sent: Wednesday, 24 July, 2019 10:20 AM
To: Vic (LKKAUTO)
Cc: Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De
Subject: SMF7897Y, claim TP India SHA3193G, DOA: 11.02.2019

Dear Vic,

Attached LOD & all other related documents for this case.

We are claiming for:

Repair cost	:	\$ 7,248.18
Loss of Rental	:	\$ 1,412.40 (\$128.40 x 11 days)
Total	:	<u>\$ 8,660.58</u>

The original copies will be mail to you soon after this.

Kindly offer for settlement.

Best Regards,

Loi Ai Ting
Customer Service Advisor



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg



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Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Feb 2019 14:23	Clim Veh Model Changed	(205374) KIA CARENS 1.7 (A).	[A] Lau Shu Pei
2	18 Feb 2019 14:23	Clim Created	Reg No: SMF7897Y, Acct Date: 2019/02/11. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Cycle & Carriage KIA Pte Ltd (Pandan Gardens)	[A] Lau Shu Pei
3	18 Feb 2019 14:23	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	18 Feb 2019 14:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/02/27	[A] Lau Shu Pei
5	18 Feb 2019 14:23	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	18 Feb 2019 14:23	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] Lau Shu Pei
7	18 Feb 2019 14:23	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] Lau Shu Pei
8	20 Feb 2019 09:45	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
9	20 Feb 2019 09:45	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	22 Feb 2019 10:17	Adj Mandate Request	Cur.Reg:0.00:PODS LIABILITY: 100% REMARKS: BOLA 15 - OID changed lane	[A] VIC ALPEH
11	22 Feb 2019 11:34	Label Removed	(30651):Vehicle Not In.	[A] Lau Shu Pei
12	22 Feb 2019 11:34	Adj Adjuster Assigned	MOHD RASUL -> CHEN TSUE YEE	[A] Lau Shu Pei
13	22 Feb 2019 12:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/02/27. Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
14	22 Feb 2019 12:07	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
15	25 Jun 2019 11:35	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	25 Jun 2019 11:35	Clim Dtl Modified	Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
17	25 Jun 2019 11:35	Clim Dtl Modified	JPJ Reg. Date: -> 2018/11/26.	[A] JOANNE LEE KHANG MIN
18	25 Jun 2019 11:35	Clim Details Notified		[A] JOANNE LEE KHANG MIN
19	03 Aug 2019 11:35	Adj Mandate Request	Cur.Reg:8275.38:PODS Liability: 100% Quantum: (a)CORw/GST: \$7,248.18 + (b)LORw/GST(8days x \$120.00): \$1,027.20 = Total: \$8,275.38 Vehicle Model: Kia Carrens (1.7cc) 6 recommendation repair days + 1Saturday + 1Sunday = 8days For your approval ple	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

[27/02/2019 16:22] VIC ALPEH:
Alert - Adj Mandate Approved (S\$0.00) - SMF7897Y - Claim Handler: Sundari Nagarajan
Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice
[22/02/2019 10:17] VIC ALPEH:
Adj Mandate Request Cur.Reg:0.00:PODS LIABILITY: 100% REMARKS: BOLA 15 - OID changed lane
[22/02/2019 10:17] VIC ALPEH:
FILE REVIEWED. OID Mr Chow Kwai Cheong (96960948) reported that he switched lane when hit TP. Seek liability mandate to III by mermen.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
-------------	-----------	----------	----------	---------	-------	-------	--------

Print Received Message

This mail is associated with :

*SMF7897Y (MCT19020301)
[SHA3193G]
TP
TAN SOK KIA
Feb 11 2019 11:00AM
[COMFORT TRANSPORTATION PTE LTD]
Cycle & Carriage KIA Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 05/08/2019 09:19 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$8275.38) - SMF7897Y - Claim Handler: Sundari Nagarajan

Approved:8275.38:Please request TP WS to raise Tax Invoice for Cost of repairs in III's name

Hsiao Tong (LKKAUTO)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Friday, 23 August 2019 1:00 PM
To: Hsiao Tong (LKKAUTO)
Cc: Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Admin A
Subject: RE: SMF7897Y, claim TP India SHA3193G, DOA: 11.02.2019 LKK REF CC4/III19002968/Epb3

Dear Hsiao Tong,

Offer accepted for amicable settlement.

Kindly provide DV through email.

Thanks.

Best Regards,

Loi Ai Ting
Senior Officer - Admin



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Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 10 August, 2019 10:31 AM
To: Loi Ai Ting
Cc: Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Admin A
Subject: RE: SMF7897Y, claim TP India SHA3193G, DOA: 11.02.2019 LKK REF CC4/III19002968/Epb3

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$7,248.18
2. Loss of Rental (8days x \$100.00)(w/GST)	\$ 856.00
TOTAL	\$8,104.18

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Wednesday, 24 July 2019 11:46 AM

To: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Songcuan JR Lauro Araos

<lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin A

<admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: SMF7897Y, claim TP India SHA3193G, DOA: 11.02.2019 LKK REF CC4/III19002968/Epb3

Without Prejudice

Dear Ai Ting,

We refer to your below email.

Please be informed that this matter is now handled by Ms Hsiao Tong, and she will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Loi Ai Ting [<mailto:aiting.loi@cyclecarriage.com.sg>]
Sent: Wednesday, 24 July, 2019 10:20 AM
To: Vic (LKKAUTO)
Cc: Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De
Subject: SMF7897Y, claim TP India SHA3193G, DOA: 11.02.2019

Dear Vic,

Attached LOD & all other related documents for this case.

We are claiming for:

Repair cost	:	\$ 7,248.18
Loss of Rental	:	\$ 1,412.40 (\$128.40 x 11 days)
Total	:	<u>\$ 8,660.58</u>

The original copies will be mail to you soon after this.

Kindly offer for settlement.

Best Regards,

Loi Ai Ting
Customer Service Advisor



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CERTIFICATE OF INSURANCE

KIA AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAN SOK KIA (CHEN SHUJIA)
 Period of Insurance : 26 Nov 2018 To 25 Nov 2020
 Engine No. : D4FDJD025974
 Chassis No. : KNAHU815VJ7212188

Vehicle No. : SMF7897Y
 Policy No. : 1800136413
 Endorsement No. :
 Issued Date : 03 Dec 2018

ABOUT THE COVER

Make/Model : KIA Carens 1.7 Diesel SX

Engine Capacity/Tonnage : 1,685.00 CC

Driver Restriction : NA

Sum Insured : Market Value
 Off Peak Car : No

First Year of Registration : 2018
 Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

(a) The Policyholder

(b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDN") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1800cc

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Grease - \$0

Section 2

Property Damage - \$0

Windscreens : \$100

Named Driver and Excess (where applicable)

TAN SOK KIA (CHEN SHUJIA) - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1.Cycle & Carriage Authorised Service Centre (For accident reporting & windscreen claim only) Add: 600 Sin Ming Ave Singapore 575733 60328000

2.Cycle & Carriage Body & Paint Centre Add: 209 Pandan Gardens Singapore 609339 65684501

3.Cycle & Carriage Authorised Service Centre (For accident reporting & windscreen claim only) Add: 241 Alexandra Road Singapore 159931 64278800

4.Cycle & Carriage Authorised Service Centre (For accident reporting & windscreen claim only) Add: 330 Ubi Rd 3 Singapore 408550 67461000

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1988 (Malaysia).

0504622223

C&CKICP2 - DPHANG
 239 ALEXANDRA ROAD
 SINGAPORE 159930

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Jonik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

89CA38

12th September 2019

LKK Ref: CC4/iii19002968/Fpb3

Ms Chew Hsiao Tong (Motor Claims Department)
LKK Auto Consultants Pte Ltd
Blk 51 Paya Ubi Industrial Park
#02-25 Ubi Avenue 1
Singapore 408933

Dear Madam,

Discharge Voucher for Accident involving Vehicles SMF7897Y and SHA3193G on
11/02/2019

Attached is the signed Discharge Voucher.

Kindly process for payment to, Cycle & Carriage Kia Pte Ltd, the soonest possible.

Appreciate your assistance.

Yours Sincerely,



Loi Ai Ting
Senior Officer-Admin

Our Ref: SMF7897Y
Your Ref: SHA3193G

Date: 22nd July 2019

Mr Vic Alpeh
LKK Auto Consultants Pte Ltd
Blk 51 Paya Ubi Industrial Park
#02-25 Ubi Avenue 1
Singapore 408933

Dear Sir/Madam,

RE: SUBMISSION OF DOCUMENTS FOR SMF7897Y (DOA: 11.02.2019)

Kindly be informed that our customer, Mr Tan Sok Kia, owner of vehicle registration no. SMF7897Y (insured with AIG) holds vehicle registration no. SHA3193G which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below :

Repair cost	:	\$ 7,248.18
Loss of Rental	:	\$ 1,412.40 (\$128.40 x 11 days)
Total	:	<u>\$ 8,660.58</u>

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage Kia Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully
CYCLE & CARRIAGE KIA PTE LTD



MANAGER
SERVICE OPERATIONS - PG



Exceptional Journeys

To:

Cycle & Carriage KIA ("Cycle & Carriage")
209 Pandan Gardens,
Singapore 609339

Attention: [Motor Claims Department]

Date: 12th Feb 2019

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SMF7897Y (*vehicle no.*) (the "Vehicle").
2. As a result of a motor incident occurring on 11th Feb 2019, 1150hrs (*date and time of accident*) on/along Victoria Street (*location*) between the Vehicle and SHA3193G (*3rd party vehicle(s) number, if any*) (the "Accident"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "Claims") which I/we may have against third party insurers and/or any other parties ("Third Parties") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,



Name: TAN SOK KIA

NRIC / Passport No. / Company Registration No.: S8678151A

EXPRESS SETTLEMENT

DISCHARGE VOUCHER

III-Direct Settlement (PODS)

India Ref: TP / MCT19020301

Claimant Ref: SMF 7897Y

We/I, CYCLE & CARRIAGE KIA PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 7,248.18 (repair cost), S\$ 856.00 (loss of ~~use~~/rental), S\$ - (search fee), vehicle no. SMF 7897Y that was damaged pursuant to the accident which occurred on 11/02/2019 (date) at VICTORIA STREET (location) involving vehicle no. SHA 3193G (insured vehicle). This is pursuant to the inspection conducted on 21/02/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN SOK KIA ("the third party claimant") of vehicle no. SMF 7897Y to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMF 7897Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 8,104.18 to CYCLE & CARRIAGE KIA PTE LTD

Dated this 12th day of September 20 19

CLAIMANT:

Signature: [Signature]

Name: Lo A: Teng

NRIC: S7579676E

Address: 209 Pandan Gardens
Singapore 609339

Nationality: Malaysian

Occupation: Senior Officer - Admin



Signed by "the workshop" (with affop)

WITNESS:

Signature: [Signature]

Name: LKK Auto Consultants Pte Ltd

NRIC: 199607198R

Address: 51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



Signed by appointed Surveyor



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

**TAX INVOICE**

Co Reg No : 199405410X

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE P/L	Cust No/Name LCV07436/TAN SOK KIA (CHEN SHUJIA)
64 CECIL STREET	Reg No/Reg Date SMF7897Y / 26/11/2018
#04/05 IOB BUILDING	Date In/Mileage 04/03/2019/ 8522
SINGAPORE 049711	Chassis/Package KNAHUB15VJ7212186 /KC17P
Contact No	Engine No D4FDJD025974
04/03/	Make/Model KIA/CARENS 1.7 A D SX FL DY6
	Colour/Trim 9H BLACK CHERRY / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CTP00080	Cash	01/07/2019/ 12:55	TLA	260 / AiTing	44404	81405966		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000								1925.00
REPLACE DAMAGED PARTS, REPLACE RH FRONT DOOR, REPAIR RH REAR DOOR, RH SIDE SILL, RH REAR FENDER, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME								
E PNT88000								275.00
REMOVE AND INSTALL RH FRONT DOOR COMPONENTS, ELECTRONICS AND MECHANISM TO NEW PANEL								
A 54900099								120.00
CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM								
A 10028901								200.00
CONDUCT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST AND CLEAR TROUBLE CODE								
E PNT98000								1680.00
RESPRAY ON BOTH RH DOORS, RH SIDE SILL, RH REAR FENDER, AND ALL OTHER AFFECTED AREAS TO THE SAME								
A WHEELALIGNMENTBP								150.00
CONDUCT COMPUTERIZE FULL WHEEL ALIGNMENT								
M SUNDRY								240.00
SUPPLY ANTI CORROSION FOR AFFECTED PORTIONS								
M SUNDRY								160.00
SUPPLY BODY SEALANT FOR AFFECTED PORTIONS								
M SUNDRY								30.00
SUNDRIES								
M SUNDRY								320.00
APPLY ZERTONA PAINT PROTECTION								
S SPECIALISTJOB								30.00
REPLACE RH FRONT SPORTS RIM, REPLACE TIRE VALVE, CONDUCT WHEEL BALANCING								
X	PANEL ASSY-FRONT DOOR,RH				1.00	914.00	00.00	914.00
X	WHEEL ASSY-ALUMINIUM				1.00	704.00	00.00	704.00
X	TAPE-FR DR BLACK FRAME UPR,RH				1.00	12.00	00.00	12.00
X	TAPE-FR DR BLACK FRAME RR RH				1.00	14.00	00.00	14.00
Z	TEXT							
TP CLAIM INDIA SHA3193G								

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

TAX INVOICE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE P/L 64 CECIL STREET #04/05 10B BUILDING SINGAPORE 049711 Contact No 04/03/	Cust No/Name LCV07436/TAN SOK KIA (CHEN SHUJIA) Reg No/Reg Date SMF7897Y / 26/11/2018 Date In/Mileage 04/03/2019/ 8522 Chassis/Package KNAHU815VJ7212186 /KC17P Engine No D4FDJD025974 Make/Model KIA/CARENS 1.7 A D SX FL DY6 Colour/Trim 9H BLACK CHERRY / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00080	Cash	01/07/2019/ 12:55	TLA	260 / AiTing	44404	81405966

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
DOA : 11.02.19 SURVEYOR STEVE LKK 21.02.19 REPAIR 06 DAYS				
<i>Cycle & Carriage celebrates 120 years.</i> <i>Visit www.cyclecarriage.com/120 for more info!</i>				

Parts	1,644.00		Nett	6,774.00
Labour	4,350.00	7% GST on	6774.00	474.18
Standard Menu	0.00			
Specialist Job	30.00		Total Payable	7,248.18
Diagnostics Job	0.00		Paid	0.00
Sundry/Others	750.00		Total Due	7,248.18
Total(w/o GST)	6,774.00			

Payment should be made strictly by cash, NETS or credit cards. Thank you.
 Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel 67532536 Fax:67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE**TAN SOK KIA**

INVOICE : **AR1903-0242**
DATE : 15/03/2019
TERMS : C.O.D
STAFF ID : ELAINE
AGREEMENT NO. : HA201903-0020

ATTN : ACCOUNTS PAYABALE

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SLA8440M 1,320.00
Make / Model : TOYOTA ALTIS 1.6 AUTO
Rental Dates : Rental Billing From 04/03/2019 To 14/03/2019 (incl)
Period : 11 days
Rental Rate : S\$ 128.40 Per Day (Including GST)
Reference No : SMF7897Y

AMOUNT : S\$**ONE THOUSAND FOUR HUNDRED TWELVE
DOLLARS AND CENT FORTY ONLY**

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 1,320.00
GST 7% : 92.40

TOTAL S\$: 1,412.40Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For Official Use Only

Payment Date :	F / Amt
CS / CC /CH :	
CS / CC /CH :	



RENTAL AGREEMENT

201903-0020

Hirer's Name JAN PAH CHER		Date of Birth 15.08.1953	Passport/ Nric No. S01NATTB	Nationality S'pore
Address BLK 354 KANG CHING RD.		Occupation	Driving Licence No.	Date of Expiry
# 07-21		Postal Code 610354	Contact No.	Mobile Phone No. 9111 8018
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

CHECK OUT

Date 04.03.2019	Time 0915	Mileage KM	E 1/4 1/2 3/4 F
Date 14.3.19	Time 5.17pm	Mileage KM	Remarks 7

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	11	@	120 + gst	1320.00
DISCOUNT				
GST @ 7%				92.40
TOTAL				1412.40
EXTENSION				
Andre / Teban - TP / INDIA INC				
SMF 78977				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
 I/We declare that all information given on this form is true and accurate.



Hirer's Signature

Joint Hirer's/ Guarantor's Signature



CHAN'S & SONS ENTERPRISE

VEHICLE NO. SLA8440 M	MODEL
FROM 04.03.2019	RETURN

*Estimate Date. For actual return see CHECK IN

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Feb 2019 Edit Reg		14 Feb 2019 00:00 Edit Adj Rpt	\$46,774.00 Edit Estimates	\$46,774.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	TAN SOK KIA, ID: S8628151A								
Vehicle Reg. No.:	SMF7897Y	Date of Loss:	11/02/2019 11:00 - :59 [2 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19020301	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA3193G	Policy No. (Claimant):	1800136413						
		Excess:							
Repairer:	Cycle & Carriage KIA Pte Ltd (Pandan Gardens) 209 Pandan Gardens, 609339 West Coast - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 27/02/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (05/08/2019): Alert - Adj Mandate Approved (\$8275.38) - SMF7897Y - Claim Handler: Sundari Nag... III_SG (22/02/2019): Alert - Adj Mandate Approved (\$0.00) - SMF7897Y - Claim Handler: Sundari Nagara... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMF7897Y (MCT19020301)
[SHA3193G]
TP
TAN SOK KIA
Feb 11 2019 11:00AM
[COMFORT TRANSPORTATION PTE LTD]
Cycle & Carriage KIA Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Photos/Images




3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	22/02/19 08:38	General View		Load JPG	
2	22/02/19 08:38	General View		Load JPG	
3	22/02/19 08:38	General View		Load JPG	
4	22/02/19 08:38	General View		Load JPG	
5	22/02/19 08:38	General View		Load JPG	
6	22/02/19 08:38	General View		Load JPG	
7	22/02/19 08:38	General View		Load JPG	
8	22/02/19 08:38	General View		Load JPG	
9	22/02/19 08:38	General View		Load JPG	
10	22/02/19 08:38	General View		Load JPG	
11	22/02/19 08:38	General View		Load JPG	
12	22/02/19 08:38	General View		Load JPG	
13	22/02/19 08:38	General View		Load JPG	
14	22/02/19 08:38	General View		Load JPG	
15	22/02/19 08:38	General View		Load JPG	
16	22/02/19 08:38	General View		Load JPG	
17	22/02/19 08:38	General View		Load JPG	
18	22/02/19 08:38	General View		Load JPG	
19	22/02/19 08:38	Odometer Reading		Load JPG	
20	22/02/19 08:38	Chassis Number		Load JPG	
21	22/02/19 08:38	General View		Load JPG	
22	22/02/19 08:38	General View		Load JPG	
23	22/02/19 08:38	General View		Load JPG	
24	22/02/19 08:38	General View		Load JPG	
25	22/02/19 08:38	General View		Load JPG	
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28	22/02/19 08:38	General View		Load JPG	
29	22/02/19 08:38	General View		Load JPG	
30	22/02/19 08:38	General View		Load JPG	
31	22/02/19 08:38	General View		Load JPG	
32	22/02/19 08:38	General View		Load JPG	
33	22/02/19 08:38	General View		Load JPG	
34	22/02/19 08:38	General View		Load JPG	
35	22/02/19 08:38	General View		Load JPG	

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	18/02/19 14:23	EMAIL FROM III DD 14022019		Load PDF	
2	18/02/19 14:23	TP EST & GIA REPORT		Load PDF	
3	25/02/19 09:47	TP ESTIMATE- MARKED		Load PDF	
4	03/08/19 11:32	LOD		Load PDF	
5	03/08/19 11:32	Workshop Invoice		Load PDF	
6	03/08/19 11:32	Rental Invoice & Agreement		Load PDF	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
7	03/08/19 11:32	Authorisation to Act		Load PDF	
8	17/10/19 14:26	DISCHARGE VOUCHER		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	19/02/19 09:17	Singapore Accident Statement		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19002968/EPB3Q2

Date: 17/10/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No: MCOM0015
Claimant	
Vehicle No : SMF7897Y	Insured Vehicle No : SHA3193G
Date of Loss: 11/02/2019	Nature of Claim: TP Claim No: MCT19020301

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMF7897Y	Engine No:	D4FDJD025974
Make & Model:	KIA CARENS, 1.7 (A)	Chassis No:	KNAHU815VJ7212186
Reg. Date:	26/11/2018 (Man. Year: 2018)	Odometer:	7686 km
Colour:	Black		
Engine Capacity:	1685 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/45 R17	Rear Tyre Size:	225/45 R17
Front Left Side:	Hankook 6 mm	Rear Left Side:	Hankook 6 mm
Front Right Side:	Hankook 6 mm	Rear Right Side:	Hankook 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,976.00	1,674.00	302.00	15.28
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,820.00	5,100.00	1,720.00	25.22
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,796.00	6,774.00	2,022.00	22.99
+ GST 7.00/7.00% (S\$)	615.72	474.18	141.54	22.99
Nett Amount (S\$)	9,411.72	7,248.18	2,163.54	22.99
+ Car Rental (8.0 x S\$100.00/day + 7.00% GST) (S\$)		856.00		
	Nett Liability (S\$)	8,104.18		

INSPECTION

Date of Assignment:	14/02/2019	
Date Inspected:	21/02/2019 Inspected At:	Cycle & Carriage KIA Pte Ltd (Pandan Gardens) 209 Pandan Gardens Singapore 609339
Estimated Period of Repair:	6.0 days	

Adjuster: CHEN TSUE YEE

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 25 Jun 2019)
Parts:	M1-MPV	KIA CARENS 1.7 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMF7897Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	40.00 FS	*30.00 FS
2	1		*PANEL ASSY -FRONT DOOR ,LH	Dented	914.00 FS	*914.00 FS
3	1		*W/STRIP ASSY -FR DR BELT O/S RH	Not Necessary	48.00 FS	*- FS
4	1		*W/STRIP ASSY -FR DR SIDE RH	Not Necessary	105.00 FS	*- FS
5	1		*W/STRIP -FR DR BODY SIDE RH	Not Necessary	139.00 FS	*- FS
6	1		*WHEEL ASSY -ALUMINIUM	Cut	704.00 FS	*704.00 FS
7	1		*TAPE -FR DR BLACK FRAME UPR,RH	Necessary	12.00 FS	*12.00 FS
8	1		*TAPE -FR DR BLACK FRAME RR RH	Necessary	14.00 FS	*14.00 FS
Total Parts (\$\$)					1,976.00	1,674.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	RENEW ACCIDENT DAMAGED PORTION ON LH FRONT DOOR ,REPAIR LH REAR DOOR ,LH SIDE SILL ,LH REAR FENDER	New	2,750.00	1,925.00
2	REMOVE AND INSTALL LHF DOOR COMPONENTS,ELECTRICAL AND MECHANISM	New	550.00	275.00
3	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM	New	150.00	120.00
4	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST	New	200.00	200.00
5	RESPRAY ACCIDENT DAMAGED PORTION ON BOTH LH DOORS, LH SIDE SILL ,LH REAR FENDER	New	2,100.00	1,680.00
6	TO CONDUCT COMPUTERIZE FULL WHEEL ALIGNMENT	New	150.00	150.00
7	SUPPLY ANTI CORROSION FOR AFFECTED PORTIONS	New	320.00	240.00
8	SUPPLY BODY SEALANT FOR AFFECTED PORTIONS	New	160.00	160.00
9	TRANSFER TYRE TO NEW SPORTS RIM	New	40.00	30.00
10	SUPPLY ZERTONA PAINT PROTECTION	New	400.00	320.00
Gross Labour Cost (S\$)			6,820.00	5,100.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >