

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 27 February, 2019 4:24 PM  
**To:** Andre Chow En De  
**Cc:** Don Bong Kiong Hua; Coco Lu Ting; Tay Jian Ye; assignments; Edwin Abcede Caina; Admin A; Vic (LKKAUTO); Admin-D (LKKAUTO)  
**Subject:** RE: TP INDIA SMF7897Y AGAINST SHA3193G DOA 11.02.2019 LKK REF CC4/III19002968/hb3

WITHOUT PREJUDICE

Dear Andre,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,  
Vic Alpeh | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Save the Earth. Print only when necessary.

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-----Original Message-----

From: Andre Chow En De [mailto:andre.chow@cyclecarriage.com.sg]  
Sent: Wednesday, 27 February, 2019 4:17 PM  
To: Admin-D (LKKAUTO); Vic (LKKAUTO)  
Cc: Don Bong Kiong Hua; Coco Lu Ting; Tay Jian Ye; assignments; Edwin Abcede Caina; Admin A  
Subject: RE: TP INDIA SMF7897Y AGAINST SHA3193G DOA 11.02.2019

Hi Vic,

Any update?

Regards  
Andre

-----Original Message-----

From: Andre Chow En De

Sent: Thursday, 21 February, 2019 9:22 AM

To: 'Admin-D (LKKAuto)'; Vic (LKKAuto)

Cc: Don Bong Kiong Hua; Coco Lu Ting; Tay Jian Ye; assignments; Edwin Abcede Caina; Admin A

Subject: RE: TP INDIA SMF7897Y AGAINST SHA3193G DOA 11.02.2019

Hi Vic,

Any update on the liability?

Regards

Andre

-----Original Message-----

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Wednesday, 20 February, 2019 12:55 PM

To: Andre Chow En De; Vic (LKKAuto)

Cc: Don Bong Kiong Hua; Coco Lu Ting; Tay Jian Ye; assignments; Edwin Abcede Caina; Admin A

Subject: RE: TP INDIA SMF7897Y AGAINST SHA3193G DOA 11.02.2019

Dear Andre,

Thank you for the email.

Dear Vic,

Kindly assist

FYNA Our Ref : CC4/III19002968/hb3

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Andre Chow En De [mailto:andre.chow@cyclecarriage.com.sg]

Sent: Tuesday, 19 February 2019 4:28 PM

To: 'sur@lkkauto.com' <sur@lkkauto.com>; admin-d@lkkauto.com

Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Subject: RE: TP INDIA SMF7897Y AGAINST SHA3193G DOA 11.02.2019

Dear LKK,

Any update on the liability?

Kindly arrange for a survey on 10am 21.02.2019.

Regards  
Andre

-----Original Message-----

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]  
Sent: Thursday, 14 February, 2019 3:53 PM  
To: Andre Chow En De; 'sur@lkkauto.com'; admin-d@lkkauto.com  
Cc: Sundari Nagarajan - III  
Subject: RE: TP INDIA SMF7897Y AGAINST SHA3193G DOA 11.02.2019

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMF7897Y and let us have your report urgently.

This claim will be handled by Ms Sundari.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,  
Gabriel Wee

64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

-----Original Message-----

From: Andre Chow En De [mailto:andre.chow@cyclecarriage.com.sg]  
Sent: 14 February, 2019 2:59 PM  
To: Motor Claim - III <motorclaim@iii.com.sg>  
Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>  
Subject: RE: TP INDIA SMF7897Y AGAINST SHA3193G DOA 11.02.2019

Hi Gabriel,

We choose LKK Auto Consultants Pte Ltd.

Regards  
Andre

-----Original Message-----

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]  
Sent: Thursday, 14 February, 2019 1:35 PM  
To: Andre Chow En De  
Subject: RE: TP INDIA SMF7897Y AGAINST SHA3193G DOA 11.02.2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- \* LKK Auto Consultants Pte Ltd
- \* Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,  
Gabriel Wee

64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

-----Original Message-----

From: Andre Chow En De [mailto:andre.chow@cyclecarriage.com.sg]

Sent: 14 February, 2019 10:40 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>

Subject: TP INDIA SMF7897Y AGAINST SHA3193G DOA 11.02.2019

Dear Sir / Madam,

My client who is driving SMF7897Y want to claims against SHA3193G which was insured by you.

Attach is the SAS report for your reference.

Please let me know the liability.

Best Regards,

Andre Chow  
Asst Manager - Aftersales Operations

Cycle & Carriage Singapore \* 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 \* F: +65 6565 1240 \* H: +65 9144 9137 \* www.cyclecarriage.com.sg

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