

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 4900.00

(8

days)

Reduction: \$833.88 % 64

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 17/10/19

Confirm with YIN SHI

Email ☐ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. 10

If NO or B 28, Ass. Lia:

Repair Cost:

SS 5243.00

Loss of Rental (LOR):

SS 1070.00

(10

days)

x 107.00 (w/GST)

Loss of Use (LOU):

SS -

(\$

x

days)

Loss of Income (LOI):

SS -

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS -

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee:

\$3501 -

Total:

SS 6613.00

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS 6315.00

Name 1:

BH AUTO SERVICES PTE LTD

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

✓ GIA

ASS. REC. BY:

REF:

AAA

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop n/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

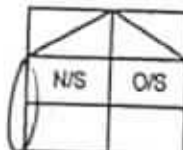
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

831K

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

08

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SKB 15504

Yr Regn:

11.10

Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make:

BMW 318i

c.c.

1985

Colour:

M. Silver

AC:

Insured / Std / NI / NA

Sp. Reading

118340

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WBAPF 72080 A794112

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orModl: ☒ Nil / ☐ S/Rim* / ☐ STD A/Rim or

Tyre Size:

F:

205/55R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Continental

Front

Rear

R/Bal.

6

mm

R/Bal.

7

mm

L/Bal.

6

mm

L/Bal.

7

mm

D.O.A.

16/2/19

D.O.I.

19/2/19

Survey held at

Des. of Damages: ☐ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ UIC / ☐ Rooftop or

N/S body

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1

File pass to

Est not ready

Confirm US \$4900.00 with 8 working days

(Red - \$8833.88 / 641.)

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS \$

Fees

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$

He

BH Auto Services Pte Ltd
1 Sin Ming Industrial Est Sector C
575636

Claim Reference: SKB1550G
Assessment number: BA1061
Version: 1810
Date calculated: 04/22/2019 07:00 PM

Full Report
Registration: SKB1550G
Printed: 23/04/2019 9:42 AM

Summary Information

Claim

Location:	Singapore (SG)	Work Provider:	AXA Insurance Pte Ltd
Printed by:	Janice Koh	Currency:	SGD
Claim Reference:	SKB1550G	Date of Incident:	2019-02-16
Estimated Repair Time:		Hire Car Start:	
Actual Repair Days:		Hire Car End:	

Vehicle Details

Vehicle

Manufacturer:	BMW
Model:	3-SERIES (E36)
Sub Model:	318 I
Model Sheet Number:	01 24 04
Registration:	SKB1550G
VIN number:	
Odometer:	

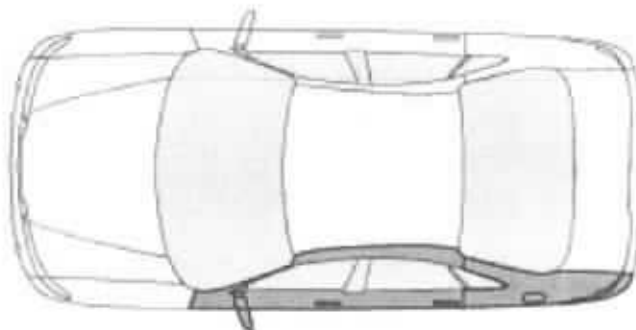
Vehicle Condition

Vehicle Status

Pre-Accident Damage:
Date of Inspection:

Damage Areas

All ☐
Underbody ☐



BH Auto Services Pte Ltd
1 Sin Ming Industrial Est Sector C
575636

Claim Reference:
 Assessment number: BA1061
 Version: 1810
 Date calculated: 02/22/2019 11:41 AM

Full Report
 Registration: SKB1550G
 Printed: 22/02/2019 11:42 AM

Labour

Code	Description	Time Base 12 WU/h	Price = 45.00 SGD/h	
			WU	Price SGD
32 00 590	ELECTRONIC TRACK AND WHEEL ALIGNMENT CHECK (NOT INCLUDED: ADJUSTMENT AFTER REPAIR)	17.0	63.75	✓
51 47 565	R + R L/F SILL PANEL COVER	1.0	3.75	
41 51 080	R + R LEFT FRONT DOOR	7.0	26.25	22.50
41 51 501	RENEW L/F DOOR (REMOVED)	24.0	90.00	
41 52 080	R + R LEFT REAR DOOR	5.0	18.75	
41 52 501	RENEW L/R DOOR (REMOVED)	20.0	75.00	✓
NO NUMBER	RENEW BOTH L/REAR DOOR HINGES	22.0	82.50	
51 42 690	RENEW L/R DOOR TRIM (REMOVED)	5.0	18.75	
41 35 105	RENEW LEFT REAR SIDE PANEL (PARTIALLY RENEWING UP TO C-PILLAR) INCLUDES: R + R REAR SEAT, SEAT REST, TAILGATE, REAR SCREEN, TAILLAMP, BUMPER, LUGGAGE COMPARTMENT TRIM AND FUEL TANK	181.0	678.75	✓
36 12 501	R + R L/R WHEEL/TYRE	4.0	15.00	
33 32 000	R + R LEFT REAR TRAILING ARM (WITHOUT SUSPENSION ALIGNMENT) INCLUDES: R + R WHEEL, OUTPUT SHAFT, HANDBRAKE CABLE, SHOCK ABSORBER, COIL SPRING, SWING SUPPORT AND UPPER AND LOWER CONTROL ARM	26.0	97.50	✓
33 32 621	RENEW LEFT REAR TRAILING ARM (REMOVED) INCLUDES: R + R BRAKE DRUM, REAR AXLE SHAFT AND BRAKE CARRIER	9.0	33.75	✓
33 52 000)	R + R LEFT REAR SHOCK ABSORBER (SHOCK ABSORBER AT TRAILING ARM REMOVED)	2.0	7.50	✓
33 10 010)	DETACH + REFIT REAR AXLE DRIVE LEFT FRONT DOOR REPAIR	8.0	30.00	
	Labour Cost	Hrs	WU	
	Panel / Mechanical Labour	26.20	314.0	1,177.50
	Alignment			
	Measuring Work	1.40	17.0	63.75
	Total of Labour			1,241.25

BH Auto Services Pte Ltd
1 Sin Ming Industrial Est Sector C
575636

Claim Reference:

Assessment number: BA1061

Version: 1810

Date calculated: 02/22/2019 11:41 AM

Full Report

Registration: SKB1550G

Printed: 22/02/2019 11:42 AM

Paint

Paint Work

Code	Description - MF	Time Basis 12WU/h	
		WU	Price SGD
99 51 548	LEFT FRONT DOOR PAINTING STAGE 2	15.0	56.25 ✓
99 52 548	L/R DOOR PAINTING STAGE 2	13.0	48.75 ✓
99 36 529	L/R SIDE PANEL PAINTING STAGE 3	15.0	56.25 ✓
99 99 000	ADD/TIME FOR MAIN WORK	20.0	75.00 ✓

Total Paint

Hrs 5.30 WU 63.0 Price SGD 236.25

Material Cost - Paint

New Part Painting

Repair Painting

Material-constant Metal

Total

Price SGD

59.34

16.74

13.47

89.55

Spare Parts

Code	Description	Part Number	Supplier	prices as at 2018-09-10/02	
					Price SGD
1481	LEFT FRONT DOOR	41 51 8 185 797		R	1,200.00 X
1619	L/F CHANNEL SEAL	51 21 8 174 763		S	60.00 X
1655	L/F DOOR TRIM REAR	51 32 8 173 383		R	140.00 X
1781	L/R DOOR	41 52 8 185 427		R	1,200.00 ✓
1787	L/R UPPER DOOR HINGE	41 52 8 135 509		R	45.00 X
1795	L/R LOWER DOOR HINGE	41 52 8 135 507		R	45.00 X
1805	L/R DOOR CHECK	51 22 8 165 009		S	55.00 X
1847	L/R WINDOW REGULATOR	51 34 8 227 347		R	230.00 X
1869	L/R DOOR HANDLE TRIM	51 22 8 119 076		S	55.00 X
1875	L/R WINDOW WINDER	51 32 8 122 503		S	210.00 X
1877	L/R DOOR LOCK	51 22 8 122 419		R	290.00 X
1881	L/R DOOR STRIKER	51 22 8 122 299		R	42.00 X
1947	L/R DOOR TRIM	51 34 8 173 385		S	140.00 X
2011	L/R DOOR TRIM	51 42 8 165 683		R	1,100.00 X
2191	L/F ENTRANCE COVER	51 47 1 977 013		S	103.30 X

BH Auto Services Pte Ltd
1 Sin Ming Industrial Est Sector C
575636

Claim Reference:

Assessment number: BA1061

Version: 1810

Date calculated: 02/22/2019 11:41 AM

Full Report

Registration: SKB1550G

Printed: 22/02/2019 11:42 AM

Code	Description	Part Number	Supplier	Price SGD	7
2197	L/R OUTER SILL TRIM	51 47 8 226 211		320.00	X
3167	UP/COVER REAR SCREEN	51 31 1 977 277		90.00	X
3481	L/R SIDE PANEL	41 35 1 977 941		1,500.00	X
9129	L/R WHEEL BEARING	33 41 1 124 358		163.55	X
9201	L/R SHOCK ABSORBER	33 52 1 092 309		220.00	X
9321	L/R CONTROL ARM	33 32 1 090 449		1,814.30	X
9385	L/UPPER CONTROL ARM	33 32 1 095 555		466.70	X
9551	L/R WHEEL	36 11 1 095 007		700.00	X
9565	L/R TYRE	185/65 R 15 .. H		290.00	X
1000	Windscreen sealant	Rear Windscreen		100.00	X
f: OEM Parts				Savings	
n: Non-OEM Parts				Subtotal	
u: Used parts				Addition(+15.00%)	
Total				12,166.83	

Final Calculation

	SGD	SGD
Parts		
Addition(+15.00%)	10,579.85	
Total Parts	1,586.98	12,166.83
Labour Time Base 12 WU/h		
Total 314.0 WU x 45.00 SGD/h	971.25	
Alignment	-1,177.50	
Measuring Work	63.75	
Total of Labour		1,241.25
Paint Work Time Base 12 WU/h		
Labour Cost 63.0 WU X 45.00 SGD/h	236.25	
Material Cost	-89.55	
Total Paint Including Material		325.80
Repair Cost Excludes GST		13,733.88
GST (+7.0%)		961.37
Repair Cost Included GST		14,695.25

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

BH Auto Services Pte Ltd
1 Sin Ming Industrial Est Sector C
575636

Claim Reference: SKB1550G
 Assessment number: BA1061

Version: 1810

Date calculated: 04/22/2019 07:00 PM

Full Report
 Registration: SKB1550G
 Printed: 23/04/2019 9:42 AM

Labour

Code	Description	Time Base 12 WU/h	Price = 45.00 SGD/h	
			WU	Price SGD
32 00 590	ELECTRONIC TRACK AND WHEEL ALIGNMENT CHECK (NOT INCLUDED: ADJUSTMENT AFTER REPAIR)		17.0	63.75
41 52 080	R + R LEFT REAR DOOR		6.0	22.50
41 52 501	RENEW L/R DOOR (REMOVED)		20.0	75.00
41 35 105	RENEW LEFT REAR SIDE PANEL (PARTIALLY RENEWING UP TO C-PILLAR) INCLUDES: R + R REAR SEAT, SEAT REST, TAILGATE, REAR SCREEN, TAILLAMP, BUMPER, LUGGAGE COMPARTMENT TRIM AND FUEL TANK		181.0	678.75
33 32 000	R + R LEFT REAR TRAILING ARM (WITHOUT SUSPENSION ALIGNMENT) INCLUDES: R + R WHEEL, OUTPUT SHAFT, HANDBRAKE CABLE, SHOCK ABSORBER, COIL SPRING, SWING SUPPORT AND UPPER AND LOWER CONTROL ARM		26.0	97.50
33 32 621	RENEW LEFT REAR TRAILING ARM (REMOVED) INCLUDES: R + R BRAKE DRUM, REAR AXLE SHAFT AND BRAKE CARRIER		9.0	33.75
33 52 000)	R + R LEFT REAR SHOCK ABSORBER (SHOCK ABSORBER AT TRAILING ARM REMOVED)		2.0	7.50
1481	LEFT FRONT DOOR REPAIR		15.0*	56.25
	Labour Cost	Hrs	WU	
	Panel / Mechanical Labour	21.60	259.0	971.25
	Alignment			
	Measuring Work	1.40	17.0	63.75
	Total of Labour			1,035.00

Paint

Paint Work		Time Basis 12WU/h	
Code	Description - MF	WU	Price SGD
99 52 548	L/R DOOR PAINTING STAGE 2	13.0	48.75
99 36 529	L/R SIDE PANEL PAINTING STAGE 3	15.0	56.25
99 51 558	LEFT FRONT DOOR PAINTING STAGE 3	18.0	67.50
99 99 000	ADD/TIME FOR MAIN WORK	20.0	75.00

BH Auto Services Pte Ltd
1 Sin Ming Industrial Est Sector C
575636

Claim Reference: SKB1550G
 Assessment number: BA1061
 Version: 1810
 Date calculated: 04/22/2019 07:00 PM

Full Report
 Registration: SKB1550G
 Printed: 23/04/2019 9:42 AM

Paint Work

Code Description - MF

Total Paint

Material Cost - Paint

New Part Painting
 Repair Painting
 Material-constant Metal
Total

Link Auto Consultants hence notify
 the Repairer of the following:

- To res - before/after spray painting
- To res - damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Time Basis 12WU/h

WU Price SGD

Hrs WU Price SGD
 5.50 66.0 247.50

Price SGD

28.38

36.18

13.47

78.03

Spare Parts

Code	Description	Part Number	Supplier	prices as at 2018-09-10/02	Price SGD
1781	L/R DOOR	41 52 8 185 427			1,200.00
3481	L/R SIDE PANEL	41 35 1 977 941			1,500.00
9129	L/R WHEEL BEARING	33 41 1 124 358			163.55
9201	L/R SHOCK ABSORBER	33 52 1 092 309			220.00
9321	L/R CONTROL ARM	33 32 1 090 449			814.30
1001	weatherstrip LH	Rear door			100.00
1003	moulding set	Rear windscreen			90.00
f: OEM Parts	Savings				0.00
n: Non-OEM Parts	Subtotal				4,087.85
u: Used parts	Addition(+15.00%)				613.18
	Total				4,701.03

Extras

Code	Description	Price SGD
1002	sealant Windscreen	100.00*
	Total Extras	100.00

BH Auto Services Pte Ltd
1 Sin Ming Industrial Est Sector C
575636

Claim Reference: SKB1550G
 Assessment number: BA1061
 Version: 1810
 Date calculated: 04/22/2019 07:00 PM

Full Report
 Registration: SKB1550G
 Printed: 23/04/2019 9:42 AM

Final Calculation

	SGD	SGD
Parts	4,087.85	
Addition(+15.00%)	613.18	
Total Parts		4,701.03
Labour Time Base 12 WU/h		
Total 259.0 WU X 45.00 SGD/h	971.25	
Alignment		
Measuring Work	63.75	
Total of Labour		1,035.00
Total Of Extras		100.00
Paint Work Time Base 12 WU/h		
Labour Cost 66.0 WU X 45.00 SGD/h	247.50	
Material Cost	78.03	
Total Paint Including Material		325.53
Repair Cost Excludes GST		6,161.56
GST (+7.0%)		431.31
Repair Cost Included GST		6,592.87

Comments

* - USER SUPPLIED DATA
 NN - NO MANUFACTURERS CODE EXISTS
) - WU PARTIAL INCL IN OTHER POSITIONS

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:

Owner ID:

Foreign Identification Number

6988X

Vehicle Details

Vehicle No.:

SKB1550G

Vehicle to be Exported:

No

Intended Deregistration Date:

18 Feb 2019

Vehicle Make:

B.M.W.

Vehicle Model:

318i 2.0 AT D/AB 2WD 4DR GAS/D SR DRL

Primary Colour:

Silver

Manufacturing Year:

2010

Engine No.:

A033I835N46B20BZ

Chassis No.:

WBAPF72080A794112

Maximum Power Output:

100.0 kW (134 bhp)

Open Market Value:

\$29,216.00

Original Registration Date:

30 Nov 2010

First Registration Date:

30 Nov 2010

Transfer Count:

1

Actual ARF Paid:

\$29,216.00

Intended PARF Rebate Details

PARF Eligibility:

Yes

PARF Eligibility Expiry Date:

29 Nov 2020

PARF Rebate Amount:

\$16,068.00

Intended COE Rebate Details

COE Expiry Date:

29 Nov 2020

COE Category:

E - Open Category

COE Period(Years):

10

QP Paid:

\$44,090.00

COE Rebate Amount:

\$7,620.00

Total Rebate Amount:**\$23,688.00**

The information contained herein is correct as at 18 Feb 2019

OK



MANDATE IA (S9M01E6O / SKB 1550G)

Type

🔗 Question

Message

Liability: Insured make a left turn into the main road and hit third party vehicle. Settlement: Repair Cost : \$5,243.00 (w/GST) Loss of Rental: \$1,883.20 (11days x \$160)(w/GST) LTA Search Fee: \$7.49 Total: \$7,133.69 Immediate Advice with Mandate and relevant document uploaded for your easy reference. Please kindly let us have your approval / instruction if any. Thank you - Asher Sng (08/05/2019)

Reply

BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE

SECTOR C #01-115 SINGAPORE 575636

Tel: 6743 3494

Fax: 6269 2404

CO. REG. NO. 201006106C

GST REG NO. 201006106C

TAX INVOICE**Final Repair Bill**

Our Ref: SKB1550G

Date: 31/07/2019

M/s AXA Insurance Pte Ltd

8 Shenton Way

#24-01 AXA Tower

Singapore 068811

BY POST ONLY

Vehicle No : SKB1550G
Make/ Model : BMW 318i
Year of Manufacture : 2010
Chassis No. : WBAPF72080A794112
Colour : SILVER
D.O.A : 16/02/2019

QTY	ITEM/PARTICULARS	AMOUNT (\$S)
-----	------------------	--------------

1. Repair Cost for Motor Vehicle No. SKB1550G
Type of repair: LUMP SUM :\$S 4900.00

GST @ 7% : \$S 343.00

GRAND TOTAL:\$S 5243.00

Total : Singapore Dollars Five Thousand Two Hundred and Forty-Three Dollars
Only.


Company's Stamp & Signature



Re:RE: MANDATE IA (S9M01E6O / SKB 1550G)

Type

🔗 Question

Message

hi, please offer 10 days max x \$150 for rental and may proceed with COR.

Reply

BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-115 SINGAPORE 575636

Tel: 6559 8944 Fax: 6269 2404

CO. REG. NO. 200917512K

GST REG NO. 200917512K

PLEASE QUOTE OUR FILE REFERENCE WHEN REPLYING

Your Reference: SLI9484Y

Our Reference: SKB1550G

Date: 31/07/2019

M/s AXA Insurance Pte Ltd
8 Shenton Way
#24-01 AXA Tower
Singapore 068811

BY POST ONLY

Attention: Claims Department

CLAIMANT: TALHOFF GERALD

PROPERTY DAMAGED CLAIM ARISING FROM A ROAD TRAFFIC ACCIDENT ON 16/02/2019 ALONG QUEENSWAY TOWARDS COMMONWEALTH AVE INVOLVING VEHICLE NO SKB1550G & SLI9484Y

We act for TALHOFF GERALD who was the owner of motor vehicle no. SKB1550G.

We are instructed by the above named to claim damages against you/your insured in connection with a road traffic accident on 16/02/2019 involving our client's vehicle registration number SKB1550G and vehicle registration number SLI9484Y driven by you/your insured at the material time.

We are instructed that the accident was caused by you/your insured's negligent driving and/or management of your/you insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

1	Cost of Repair (Included 7% GST)	\$ 5243.00
2	Loss of Rental (\$ 100.00 x 11 days) (Included 7% GST) 6 days surveyor recommend + 02 days PRI + 01 days survey + 01 days resurvey + 01 sunday	\$ 1177.00
3	LTA Search Fee	\$ 2.00
	Total :	\$ 6422.00

We enclose a copy of each of the following documents for your consideration:-

- (a) GIA/ Police report lodged by driver of;
- (b) Final Repair Bill
- (c) Rental Invoice / Loss Of Use
- (d) LTA Search Fee Invoice
- (e) Letter Of Authorization

Kindly revert to our client's claim within the next 7 days.

Yours faithfully,



Yun Shi

(O): 6559 8944 (F): 6269 2404

Email: yunshi.chan@bhauto.com.sg

AUTHORISATION

Name of owner of my/vehicle: TALHOFF GERALD

Address: 91 FARRER DRIVE #03-05 (S) 259289

NRIC No: G6486988X

RE: ACCIDENT ON 16/10/19 ALONG Quarryway Towards Commercial TRAVE
INVOLVING SKB1550G VS SLL9484Y

In consideration of BH AUTO SERVICES PTE LTD (the Workshop) repairing my/our vehicle no SKB1550G at my/our request, I/We the abovenamed owner of motor vehicle no SKB1550G hereby authorise the Workshop to demand claim, negotiate, settle my/our claim for cost of repairs loss of use and all other expenses and damages arising out of the above accident

I/We further authorise the Workshop to appoint solicitors to demand claim, negotiate, settle and/or commence legal proceedings in my/our name for the above purpose and at the sole discretion of the Workshop. All sums recovered therefrom shall belong to the Workshop absolutely and I/We further authorise the Workshop to give absolute discharge on my/our behalf and to sign all discharge vouchers and other documents in relation to the same on my/our behalf. I/We further agree to fully co-operate with the solicitors appointed by the Workshop on my/our behalf and attend all Court hearings that are necessary to prosecute the claims maintained by the Workshop.

I/We agree that in the event that the claim is rejected for whatsoever reason or the Workshop decides not to proceed with legal proceedings or for whatsoever reason the Workshop is unable to recover all of the repair costs or are only able to recover a portion of the same I/we hereby undertake to pay them the full repair costs and or any portion thereof that cannot be recovered and all expenses including legal costs that they may have incurred in pursuing the claim within 7 days from the date of the written notice for payment by them to my/our last known address.

I/We hereby declare that I/we will always remain and be liable to the Workshop for the cost of repair to my/our motor vehicle and expenses incurred on my/our behalf. In the event that Workshop has to issue any notice or commence legal proceedings against me/us to enforce this undertaking against me/us, I/we shall be liable for the Workshop's expenses and legal cost (including solicitor and client cost) on an indemnity basis.

I/We further authorise the Workshop to give to the other party/parties absolute discharge in respect of any liability and any sum, whether agreed or not made the Workshop or to the law firm appointed by the Workshop towards full settlement of my/our claim it shall be regarded as full and final discharge of the claim.

I/We further authorise the Workshop to settle the above mentioned claim in a manner that they deem fit and the Workshop is further authorised to receive payment further to settlement of my claim with payment cheque/s being made in favour of the Workshop.

Date this 16 (day) of 12 (month) 19 (year)

Signed:

Owner of my/vehicle:

SKB1550G

HP

Witnessed:

[Signature]

91112985

2019 0000 (initial) 20000000

Date 16-02-2019

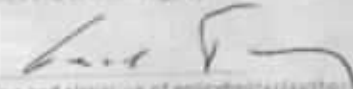
To: Owner of Vehicle Number SKB1550G

The following has been advised to you via your workshop, BH Auto SERVICES PTE LTD through their staff ERIC CHEN/46

Please tick the applicable box if you had been advised on the content as been below

- ☒ You had been advised by the workshop that in the case that you wish to claim against your own policy, there is a fourteen (14) days clause whereby the claim must be made within the stipulated timeframe from the day of occurrence
- ☒ You had been advised by the workshop on the liability and merits of the case accordingly
- ☒ You had been advised by the workshop on the claims procedure for the type of claim that you will be making due to this accident
- ☒ There will be delay to your vehicle repair due to the unavailability of spare parts locally and there is no other option except to import it from overseas.
- ☒ There will be no cancellation/withdrawal of the Own Damage claim once the order of the spare parts have been placed. If you wish to cancel/withdraw the claim, you shall bear all costs, expenses &/or related charges incurred directly &/or indirectly to the procurement of the spare parts
- ☒ The estimated waiting time for the spare parts to arrive is _____ The estimated arrival time does not include the repair period
- ☒ You will be driving the vehicle out despite being advised by the workshop mechanics/personnel that the vehicle may not be road worthy
- ☒ For vehicles below Three (3) years old, your Insurance Company will use only genuine original parts to repair your vehicle
- For vehicles above Three (3) years old, your Insurance Company will be carrying out repairs using any combination of genuine original parts and/or original equipment manufacturer (OEM) parts
- ☒ You had been advised by the workshop of the Twelve (12) months warranty for Own Damage repairs on workmanship related to the accident
- ☒ For vehicles that are under warranty with a local distributor, you have been advised by the workshop to check with your local distributor as any effect to your warranty given to making this Own Damage claim
- ☒ Others

Signature and acknowledge by


Name and signature of policyholder/authorised driver

Name and signature of workshop personnel including company stamp



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLL 9484Y	[Insd veh]	Model: B.M.W 2.0AT
	SKB 1550G	[TP veh]	
Date of Accident/ Time:	18/02/2019		

Repair Estimate	\$	4,929.05	
Final Repair Cost	\$	5,243.00	
Loss of Use	\$	—	days at \$ per day
Rental (if any) (WITH GST)	\$	1,070.00	10 days at \$107.00 per day
LT / GIA Search Fee	\$	2.00	
Others:	\$		
	\$		
Final Settlement Sum	\$	6,315.00	

Payee Name: BH AUTO SERVICES PTE LTD

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ Yes BOLA Scenario No: 10
	BOLA Liability: 100 (%)	Assessed Liability (*) _____ (%)
* Assessed Liability to be filed only for chain collisions and for cases where BOLA does not apply		
Remarks:		

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/i confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: <u>Moo Wen Zheng</u> Date: <u>18/10/2019</u>	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>CHIAM SEE KHEN</u> Date: <u>18/10/2019</u>
  Signature of AXA's surveyor/representative Name of AXA's surveyor / Representative: Date: <u>22/10/2019</u>	



明輝汽車服務私人有限公司
BH AUTO SERVICES PTE LTD

REG. NO. 274, KEMAS ROAD, SINGAPORE 710001. TEL: 654-0888 8888
FAX: 654-0888 8888. E-MAIL: INFO@BH-SERVICES.COM SGT 8888, REG. NO. 2008/01000

Reference No.: CS 04558

Invoice No.:

Customer Name: TALHOFF GERALD

Date/ Time:

Address: 91 TARRER DRIVE #03-05 SOMMERVILLE PARK
CJ 25049

Mobile Number: 91112925

Car Make & Model: B.M.W 218i

Car Plate No: 2KB 15509

SN	Services Provided	Brand	Qty	Unit Price	Amount
1	Towing Service				S\$
2	Battery				S\$
3	Tyres				S\$
4	Others: Rental	SPU 876U	31	\$100.00	S\$ 3100.00
Total Amount (inclusive of GST)					S\$ 3317.00

Special Remarks

From: 16/02/19 - 20/03/2019

Service Done by:

Acknowledged by:

Received by:



Sales Person Name & Signature

Customer Name & Signature

Finance Department



BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-111/113/115/117
SINGAPORE 575638 TEL: (65) 6556 8944 FAX: (65) 6288 2404
CO. REG. NO.: 200917512K GST REG. NO.: 200917512K

VEHICLE RENTAL AGREEMENT

Owner: BH AUTO SERVICES PTE LTD ("the owner")

Date: 16-02-2019

Hirer: TALHOFF GERALD

Tel / HP: 91112985

NRIC / Co. Reg No: G16486988X

FAX:

Address: 91 FARBER DRIVE #03-05 SOMMERVILLE PARK (G259289)

Owner and Hirer have agreed to this Vehicle Rental Agreement for the motor vehicle described below and upon the Terms and Conditions contained on both sides of this document. Hirer acknowledges having read and understood all the Terms and Conditions and signifies acceptance upon signing.

Owner Vehicle No.	
Vehicle Reg. No. SKB1550G	Rental: S\$48764
Odometer:	
Date & Time Out: 16-02-2019 19:30pm	Hirer's Signature:
Date & Time In: 20-03-2019 15:00pm	Hirer's Signature:

Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive), Hirer unconditionally agrees to pay Owner S\$ 2000K comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

Own Vehicle Damage

Hirer is responsible for the first S\$ 2000K excess for collision or damage to first party (owner) and shall pay additional plus loss of earnings while damaged vehicle is under repair.

BH AUTO SERVICES PTE LTD

Authorised Signature

XU JIE

Hirer's Signature



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-025202
Date of Request: 18/02/2019

Your Ref No: Online Purchase

BH Auto Services Pte Ltd
Blk 1 Sin Ming Industrial Estate Sector C
#01/111/113/115/117
Singapore 575636

Dear Sir/Madam,

Enquiry Date: 18/02/2019
Enquiry By: Kelvin Lim Khan Hong
TP Vehicle No: SLL9484Y
Accident Date: 16/02/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLL9484Y	AXA Insurance Pte Ltd	14/11/2018-13/11/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

2/18/2019

Invoice



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-025202
Date of Request: 18/02/2019

Your Ref No: Online Purchase

BH Auto Services Pte Ltd
Blk 1 Sin Ming Industrial Estate Sector C
#01/111/113/115/117
Singapore 575636

Dear Sir/Madam,

Enquiry Date 18/02/2019
Enquiry By Kelvin Lim Khan Hong
TP Vehicle No. SLL9484Y
Accident Date 16/02/2019

DESCRIPTION	AMOUNT (\$S)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19002966/Kga3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 30-10-2019



ATTN:JAS TAN

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLL 9484Y	Veh. Inspected	SKB 1550G
Policy No.	VFX/P1861952	Coverage (\$)	0.00
Claim No.	S9M01E6O	Excess (\$)	0.00
Assign From		Assign Date	18/02/2019

2. Vehicle Particulars & Condition

Make & Model	B.M.W. 318i (A)	c.c	1995
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	WBAPF72080A794112	Colour	METALLIC SILVER
Odometer	118340	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/55 R16	CONTINENTAL	6 mm
L/H Front Tyre	205/55 R16	CONTINENTAL	6 mm
R/H Rear Tyre	205/55 R16	CONTINENTAL	7 mm
L/H Rear Tyre	205/55 R16	CONTINENTAL	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	16/02/2019	Inspection Date	19/02/2019
Survey held at	BH AUTO SERVICES PTE LTD BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-115 SINGAPORE 575636		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	8 Working Days
-------------------------------------	-----------------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKB 1550G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	LEFT FRONT DOOR (WCP) (CONSISTENT)	TO REPAIR SEE LABOUR	1,200.00	-
1	L/F CHANNEL SEAL (WCP) (CONSISTENT)	SERVICEABLE	60.00	-
1	L/F DOOR TRIM REAR (WCP) (CONSISTENT)	SERVICEABLE	140.00	-
1	L/R DOOR (WCP) (CONSISTENT)	BENT	1,200.00	1,200.00
1	L/R UPPER DOOR HINGE (WCP) (CONSISTENT)	TO REPAIR SEE LABOUR	45.00	-
1	L/R LOWER DOOR HINGE (WCP) (CONSISTENT)	TO REPAIR SEE LABOUR	45.00	-
1	L/R DOOR CHECK (WCP) (CONSISTENT)	SERVICEABLE	55.00	-
1	L/R WINDOW REGULATOR (WCP) (CONSISTENT)	TO REPAIR SEE LABOUR	230.00	-
1	L/R DOOR HANDLE TRIM (WCP) (CONSISTENT)	SERVICEABLE	55.00	-
1	L/R WINDOW WINDER (WCP) (CONSISTENT)	SERVICEABLE	210.00	-
1	L/R DOOR LOCK (WCP) (CONSISTENT)	TO REPAIR SEE LABOUR	290.00	-
1	L/R DOOR STRIKER (WCP) (CONSISTENT)	TO REPAIR SEE LABOUR	42.00	-
1	L/R DOOR TRIM (WCP) (CONSISTENT)	SERVICEABLE	140.00	-
1	L/R DOOR TRIM (WCP) (CONSISTENT)	SERVICEABLE	1,100.00	-
1	L/F ENTRANCE COVER (WCP) (CONSISTENT)	SERVICEABLE	103.30	-
1	L/R OUTER SILL TRIM (WCP) (CONSISTENT)	TO REPAIR SEE LABOUR	320.00	-
1	UP/COVER REAR SCREEN (WCP) (CONSISTENT)	SERVICEABLE	90.00	-
1	L/R SIDE PANEL (WCP) (CONSISTENT)	BENT	1,500.00	1,500.00
1	L/R WHEEL BEARING (WCP) (CONSISTENT)	NECESSARY	163.55	163.55
1	L/R SHOCK ABSORBER (WCP) (CONSISTENT)	BENT	220.00	220.00
1	L/R CONTROL ARM (WCP) (CONSISTENT)	BENT	1,814.30	814.30
1	L/UPPER CONTROL ARM (WCP) (CONSISTENT)	SERVICEABLE	466.70	-
1	L/R WHEEL (WCP) (CONSISTENT)	SERVICEABLE	700.00	-
1	L/R TYRE (WCP) (CONSISTENT)	SERVICEABLE	290.00	-
1	WEATHERSTRIP LH (WCP) (CONSISTENT) (ADDITIONAL)	NECESSARY	100.00	100.00
1	SET MOULDING (WCP) (CONSISTENT) (ADDITIONAL)	NECESSARY	90.00	90.00

Report Ref No. CC4/ASM19002966/Kga3q2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	COST PLUS 15%		1,600.48	613.18
			12,270.33	4,701.03
	<u>SPECIAL NETT ITEMS</u>			
1	WINDSCREEN SEALANT (SN)(CONSISTENT)	NECESSARY	115.00	40.00
			115.00	40.00
	<u>LABOUR</u>			
	314.0 WU X 45.00 SGD/H .		1,177.50	971.25
	ALIGNMENT MEASURING WORK.		63.75	63.75
	LABOUR COST 63.0 WU X 45.00 SGD/H, INCLUSIVE OF THE REPAIR OF LEFT FRONT DOOR, L/R UPPER DOOR HINGE, L/R LOWER DOOR HINGE, L/R WINDOW REGULATOR, L/R DOOR LOCK, L/R DOOR STRIKER AND L/R OUTER SILL TRIM.		236.25	247.50
	MATERIAL COST.		89.55	78.03
			1,567.05	1,360.53
	GRAND TOTAL		13,952.38	6,101.56
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,900.00

Report Ref No. CC4/ASM19002966/Kga3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SYN01E60
Reference	CC4/ASM19002966/Kga3a2
Loss Date	16 February 2019
Report Date	18 Feb 2019 11:51:48 AM
Request Date	13 March 2019
Due Date	

Actions

Next Step

Wait for: Approve Invoice

Approve Invoice

Vehicle Information	
Incident Vehicle Registration #	5KB1550G
Make	BMW
Model	318i-1.8 (A)
Service Address	

Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Primary Contact/Insured
ACE DRIVE PTE LTD
50 UBI AVENUE 3, #01-01/02 FRONTIER, 408866, Singapore
98166672

Claim Handler
TAN Jia
6568804844
jia.tan@axa.com.sg

Additional Instructions -BH Auto-Virtual Acc - NR - Please do not finalise the repair, we will send the NR letter to Insured. (expand)

Messages Invoices History Documents Assessment Metrics Notes

Document Type Document SubType

+ Upload Documents

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
Reports & Statement				
Minim				

Claim Portal

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (7).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
LKKInspection (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
LTA PARF COE Rebate Details.pdf	Reports & Statement	Market Value Report	LKK AUTO CONSULTANTS PTE LTD (TP)	9 May 2019
LKK Resurvey Photo.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 May 2019
TP ESTIMATE - MARKED (REVISED).pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	9 May 2019
Immediate Advice with Mandate.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	9 May 2019
LKK Resurvey Photo 1.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 May 2019
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	9 May 2019
LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 February 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP BH AUTO-PEI EMAIL FROM WORKSHOP WITH TP GIA REPORT.mig	Letters and Correspondence	Workshop	DHWAR Namrata	18 February 2019