

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Wednesday, 3 April, 2019 9:58 AM
To: claims@transcab.com.sg
Cc: Admin A; Vic (LKKAuto); disk Yao@ava-ins.com; alicelim@ava-ins.com; IreneNg@ava-ins.com
Subject: YOUR REF : P1680520 (SHF 681H)_ACCIDENT INVOLVING SHF 681H AND GBD 720K AT/ALONG TUAS AVENUE 2 ON 13/02/2019

03 APRIL 2019

TRANS-CAB SERVICES PTE LTD
SINGAPORE

Dear Sir/Madam,

OUR REF : CC4/ASM19002964/Jha3
YOUR REF : P1680520 (SHF 681H)
ACCIDENT INVOLVING SHF 681H AND GBD 720K AT/ALONG TUAS AVENUE 2 ON 13/02/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s SMRT AUTOMOTIVE SERVICES PTE LTD acting on behalf of the owner of GBD 720K against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / vicalpeh@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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LETTER OF AUTHORITY

ACCIDENT ON 13/2/19 INVOLVING GPD 730K AND 8HF 681 H

BY THIS LETTER OF AUTHORITY given on the 13/2/19, I/we, United offshore Engineering Pte Ltd who is the owner of motorcar bearing registration number GPD 730K, do hereby confirm that I/we have appointed SMRT Automotive Services Pte Ltd. to represent me/us and to do all or any of the following acts and things:

- i) To submit, resolve and make any claim(s) which I/we may have against the other party/parties to the Accident and under the insurance policy/policies taken up by such party/parties in respect of the cost of repairs, loss of use and all other costs and expenses, etc. suffered by me/us arising from the Accident (the "loss and damage");
- ii) To carry out direct negotiation with any third party insurer(s) in respect of the cost of repairs, loss of use and all other costs and expenses, etc. arising from the accident involving the third party insured;
- iii) To agree to any compensation or enter into any settlement or compromise as it deems fit, in the best interests of me/us, and to do all things or acts, as may deem necessary or expedient for the purpose of settlement of the claims;
- iv) To receive all monies payable to me/us, such payment to be made by way of cheque in favour of "SMRT Automotive Services Pte Ltd" and to give a valid receipt and discharge therefor;
- v) To execute and sign on my/our behalf, any discharge voucher or any other documents in connection with the settlement and/or payment of the Claim(s) to give good discharge.

I/We further confirm that the acceptance by SMRT Automotive Services Pte Ltd. of the settlement amount in respect of such claim shall constitute the full discharge of my/our claim(s) in respect of such loss and damage.



Signature & NRIC No.



Co. Stamp (if applicable)



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHF 681H (Insd veh)	Model: TOYOTA DYNA
	GBD 720K (TP veh)	
Date of Accident/ Time:	13/02/2019	

Repair Estimate	: \$	21,323.43	
Final Repair Cost	: \$		(WGST)
Loss of Use	: \$		days at \$ per day
Rental (if any) (WGST)	: \$		10 days at \$ 64.20 per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	10,530.00	(global sum)

Payee Name : SMRT AUTOMOTIVE SERVICES PTE LTD
 Is Third Party Workshop GIA Registered? YES NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)
 B) For GIA Registered Workshop: BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: NL
 BOLA Liability: 100 (%) Assessed Liability (*): _____ (%)
 * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks:

- NOTE:
- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
 - THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
 - AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

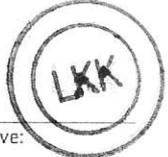
Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp   Signature of Witness / Workshop stamp (if applicable)  

Name of Representative: _____ Name of Witness: _____
 Date: 19/12/19 Date: 19/12/19

 
 Signature of AXA's surveyor/representative:
 Name of AXA's surveyor /Representative:
 Date: 19/12/19



wellcome motor agencies

68 Kaki Bukit Avenue 6 #02-02 ARK @ KB Singapore 417896
Tel: 6344-4012 Fax: 6345-3140 Email: admin@wellcome.com.sg
Website: www.wellcome.com.sg
CO. REG. NO: 39853800W / GST REG. NO: M9-0001228-R

Unified Offshore Engineering Pte Ltd
c/o Carz Auto Services Pte Ltd
1 Kaki Bukit Avenue 6 #02-26
AutoBay @ Kaki Bukit
Singapore 417883

TAX INVOICE

NO: 29428

DATE: 28/02/2019

REF	DESCRIPTION	UNIT PRICE	AMOUNT
RA NO: 31018	Being rental charges for One Unit Nissan Cabstar With Hood No: GZ 40P for period 13/02/19 to 26/02/19	13 Days x \$110	S\$1,430.00
SUB TOTAL SGD			S\$1,430.00
ADD 7% GST			S\$ 100.10
GRAND TOTAL SGD			S\$1,530.10

WELLCOME MOTOR AGENCIES

Authorized Signature

E.&O.E.

Customer Copy

All cheque payment should be made
within 7 days to WELLCOME
MOTOR AGENCIES

Thank You
For Renting

inv 2942 f



wellcome motor agencies

RA No: 31018

68 KAKI BUKIT AVENUE 6 #02-02 ARK @ KB SINGAPORE 417896
 TEL: (65) 6344-4012 FAX: (65) 6345-3140
 Email: wma88@singnet.com.sg Website: www.wellcome.com.sg

CO. REG. NO: 39853800W
 GST REG. NO: M9-0001228-R

DATE: 13/2/19

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS

Name: Unified Offshore Engineering Pte Ltd
 Address: 1 Soon Lee St Pioneer Centre S(627605)
 Name & Address of Employer:
 IC/PP No: DL No:
 Date of Birth: Date of Issue/Expiry:
 Nationality: PL of Issue:
 Occupation: Driving Exp:
 Tel No:(O) (R) (HP)

VEHICLE'S PARTICULARS

VEHICLE NO: GZ 40 P
 MAKE/MODEL: MISSISSIPPI Cabstar
 REPL. VEH. NO:
 MAKE/MODEL:
 MILEAGE OUT: MILEAGE OUT:
 DATE OUT: 13/2/19 DATE OUT: 15.00h
 TIME OUT: TIME OUT:
 HIRE/PERIOD EXPIRY:

DRIVER'S PARTICULARS

Name: Subramanian Manoj
 Address: 1 Soon Lee St Pioneer Centre S(627605)
 IC/PP No: G685835K DL No: G685835K
 Date of Birth: 29/3/1990 Date of Issue/Expiry: 9/5/18
 Nationality: PL of Issue:
 Occupation: Driver Driving Exp:
 Tel No:(O) (R) (HP)

Rental Charges

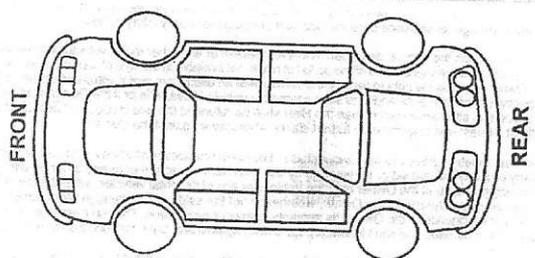
Daily	13	@ \$ 110	per day	1430
Weekly		@ \$	per week	
Monthly		@ \$	per month	
Hours		@ \$	per hour	
Others		@ \$		
CDW		@ \$	per day/week/month	
PAI		@ \$	per day/week/month	

DELIVERY SERVICE

PETROL/DIESEL LEVEL

OUT	E	1/4	1/2	3/4	F
IN	E	1/4	1/2	3/4	F

Extension of Rental
 Repairs/Damages
 Collection Service
 MISC
 GST @ 7% 100 10
TOTAL CHARGES S\$ 1530 10



A-ACCIDENTS C-CRACKED D-DENTS S-SCRATCHES

HIRER'S SIGNATURE & STAMP

DRIVER'S SIGNATURE

SECURITY DEPOSIT

ADVANCE RENTAL PAID

BY: CASH NETS CHEQUE BILL CARD

CHEQUE/CARD NO:
 EXPIRY DATE:
 AMOUNT DUE REFUND

REFUND RECEIVED S\$ BY RECEIVER

I/We have read and agree to the terms and conditions on both sides of this agreement. If I/We have presented a cheque/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my/our signature above will be considered to have been made on the cheque/credit card voucher. All information I/We have given WELLCOME MOTOR AGENCIES in connection with this agreement are true and accurate.

- IMPORTANT**
- 1) Only persons above 24 and below 65 years of age with 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle.
 - 2) Vehicle is strictly for Singapore use only and may not be driven out of Singapore without prior consent of the company WELLCOME MOTOR AGENCIES.
 - 3) Use of the vehicle for illegal purpose (for instance: In connection with theft, drug peddling or trafficking, smuggling is strictly prohibited.
 - 4) Additional drivers are required to register with us before they are allowed to drive the vehicle. Otherwise, he/she will not be protected by the insurance cover.
 - 5) The hirer shall be liable for excess charges for any late return of the rate shown per hour or per day, inclusive of CDW and/or PAI where applicable.
 - 6) In case of accident, the hirer shall report to owner immediately, if there is bodily injuries a police report must be made within 24 hours.
 - 7) No refund will be given for early return of vehicle.
 - 8) The hirer is responsible for the first S\$ 2000 excess to the THIRD PARTY DAMAGE OR INJURY claims and/or also the first S\$ excess to the FIRST PARTY DAMAGE (I.E) WELLCOME MOTOR AGENCIES, upon payment of CDW for each and every accident/damage.

RETURN OF VEHICLE - The Hirer / Driver is required to sign in the column "Signature of Hirer / Driver" Failing which the day and time inserted below shall deemed to be the day and time the vehicle is returned to WELLCOME MOTOR AGENCIES and the same shall be accepted as conclusive evidence of the same and shall not be challenged or questioned on any account whatsoever.

Date In	Time In	Mileage In	Checked By	Remarks
26/2/19	10am			

Signature of HIRER / DRIVER