

Yip

REF:

CC3/AIG19002950/R1ed312

04732

Date: 15/2/19
 Insured's Name: SME 2045C
 Premium: Premium
 Address: 281 Alexandra Road
 Excess: \$ 0/-
 Make of Vehicle: 11am over waiting

W/C	O/S

Vehicle No: SME 2045C
 Type: Car / H. Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or
 Make: Audi A3 1.0 SB
 Colour: Red
 Sp. Reading: 3211
 Engine No: Wau 2228V52A 153578
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Smooth / Jammed / Leaked / Burnt or
 Brake: Smooth / Jammed / Leaked / Burnt or
 Mod: Nil / A/Rim / STD A/Rim or
 Tyre Size: F: 205/55R16
 R:
 BS: DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or
 Front: R/Bal: 6 mm
 Rear: R/Bal: 6 mm
 L/Bal: 6 mm
 D.O.A: 11/2/18
 D.O.I: 15/02/19
 Survey held at: ARBMINA
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
 U/C / Chassis frame / Body Structure affected due to collision

REV / REP. / 24 HRS
 Date: Person Contacted: Vehicle: IN / OUT

Date / Time: 18/02/19 @ 16:04 p.m.
 Action / Instruction: revert authorize repair to George Cepanov via email.
 22/05/19 Confirmed r/p \$ 3,127.60 @ 3 days with Resul.
 (\$ 3,857.40 Red - 55%)

RECEIVED 19 JUN 2019

Date / Time: 12/06/19
 Type: Final Report

Days Of Repair: 3
 Resurvey No. of Trip: 1

Add Fee:
☐ Site Insp. \$
☐ Interview \$
☐ Tech. Insp. \$
☐ Wash and \$

Survey Fee:
 Transportation:
 1. ... \$
 1. ... \$
 1. ... \$

200
11
211

Report Format:
 Lump Sum / L.B. / L.S. 3,127.60 p/p

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Wednesday, 29 May 2019 10:27 AM
To: 'Boo seng yak'
Cc: Adrian Ling (LKKAuto); SUR; 'Carrine Leong'; 'Chang Chee Sing';
jiayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SME2045C - OD AIG -SURVEYED 15 FEB 19 - RASUL

Dear Mr Boo,

Confirmed final fig \$ 3,127.60 @ 3 days of repairs before excess \$ 0/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Saturday, 4 May 2019 6:00 PM

To: Adrian Ling <adrianling@lkkauto.com>; shirleyHiew@lkkauto.com; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>;
jiayee.yap@premiumauto.com.sg

Subject: FINAL REVISION - SME2045C - OD AIG -SURVEYED 15 FEB 19 - RASUL

Hi Adrian and all,

Revised estimate and photographs attached.

Please confirm repair cost of \$3127.60 @ 3 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Monday, 18 February 2019 4:04 PM
To: 'Claims'
Cc: SUR; assignments
Subject: RE: OD CLAIMS FOR SME 2045 C
Attachments: ESTIMATE.pdf

Dear George,

As instructed by our client, please proceed to repair the insured vehicle **SME 2045C (Excess \$ 600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Monday, 18 February 2019 3:39 PM
To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: OD CLAIMS FOR SME 2045 C

Dear Shirley ,

Attached is the necessary documentation for your kind reference.

Do take note, video were uploaded in merimen.

Thank you.

Best regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6388 2223 d. +65 66900293 f. +65 64751023
e: claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Email Disclaimer

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, 18 February 2019 1:19 PM

To: 'Claims'

Cc: SUR; assignments

Subject: RE: OD CLAIMS FOR SME 2045 C

Dear George,

Driving & IC documents?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 13 February 2019 1:21 PM

To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIMS FOR SME 2045 C

Dear all,

Kindly register OD claims for this vehicle. Attached is GIA report for your reference.
We will forward you the estimate once is available.

Please assist to arrange for survey on 15th Feb @ 11am. Owner waiting.

Address : 281 Alexandra Road Singapore 159938

Thank you

Best regards,

George Wong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 64751023

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0473Z
Vehicle Details	
Vehicle No.:	SME2045C
Vehicle to be Exported:	No
Intended Deregistration Date:	18 Feb 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SPORTBACK 1.0 TFSI S TRONIC (LED)
Primary Colour:	Red
Manufacturing Year:	2018
Engine No.:	CHZB15699
Chassis No.:	WAUZZZ8V5JA15357B
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$21,570.00
Original Registration Date:	21 Sep 2018
First Registration Date:	21 Sep 2018
Transfer Count:	0
Actual ARF Paid:	\$22,198.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Sep 2028
PARF Rebate Amount:	\$16,648.00
Intended COE Rebate Details	
COE Expiry Date:	20 Sep 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$30,209.00
COE Rebate Amount:	\$28,967.00
Total Rebate Amount:	\$45,615.00

The information contained herein is correct as at 18 Feb 2019

OK

> Back to OneMotoring

Enquire Transfer Fee

Vehicle Details			
Vehicle No. :	SME2045C		
Vehicle Type :	P10 - Passenger Motor Car		
Vehicle Attachment 1 :	No Attachment		
Vehicle Scheme :	Normal		
Vehicle Make :	AUDI		
Vehicle Model :	A3 SPORTBACK 1.0 TFSI S TRONIC (LED)		
Chassis No. :	WAUZZZ8V5JA153578		
Propellant :	Petrol		
Engine No. :	CHZB15699		
Engine Capacity :	999 cc		
Maximum Power Output :	85.0 kW (113 bhp)		
Maximum Laden Weight :	1760 kg		
Unladen Weight :	1275 kg		
Year Of Manufacture :	2018		
Original Registration Date :	21 Sep 2018		
Lifespan Expiry Date :	-		
COE Category :	A - Car up to 1600cc & 97kW (130bhp)		
Quota Premium :	\$30,209.00		
COE Expiry Date :	20 Sep 2028		
Road Tax Expiry Date :	20 Sep 2019		
PARF Eligibility Expiry Date :	20 Sep 2028		
Inspection Due Date :	20 Sep 2021		
Intended Transfer Date :	18 Feb 2019		
CO2 Emission :	111.00 (g/km)		
CEV/VES Rebate Utilised Amount :	-		
CO Emission :	0.206250 (g/km)		
HC Emission :	0.043980 (g/km)		
NOx Emission :	0.021810 (g/km)		
PM Emission :	1.010000 (mg/km)		
Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.			
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.			
Amount Payable			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Additional Levy :			
Total Amount Payable :			25.00

You may print this page for reference.

OK Print

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	26/12/2018 09:43
Date Of Accident	11/12/2018 12:25
Exact Location Of Accident	JUNCTION OF CLEMENTI RD AND BUKIT TIMAH ROAD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SME2045C
Insured/Policyholder	
Name Of Registered Owner	JEANNI ENG JEE NEE
NRIC No	S7230473Z
Email Address	JEANNIENG21@YAHOO.COM
Mobile Phone No	(LOCAL) +65-97928525
Alternative Phone No	OFFICE-97928525
Vehicle Particulars	
Manufacturer	AUDI
Model	A3 SPORTBACK 1.0 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800112856
Cover Note Number	
Driver	
Name of Driver	JEANNI ENG JEE NEE
NRIC No	S7230473Z
Date Of Birth	21/08/1972
Occupation	INDOOR
Date Of Driving Pass	23/04/1992
Driving Experience	26 YEARS AND 7 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97928525
Fax Number	
Contact Number	OFFICE-97928525
Email Address	JEANNIENG21@YAHOO.COM

Address	2 SUFFOLK WALK #23-03
Postcode	307462
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	KAMPONG JAVA NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 21 KAMPONG JAVA ROAD , POSTCODE: 228892 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-2959999 - FAX NO: 63918499
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO THE SKETCH PLAN AND POLICE REPORT : T/20181211/2152

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FZ8384G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

26 Dec 2018

8:40 a.m.

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

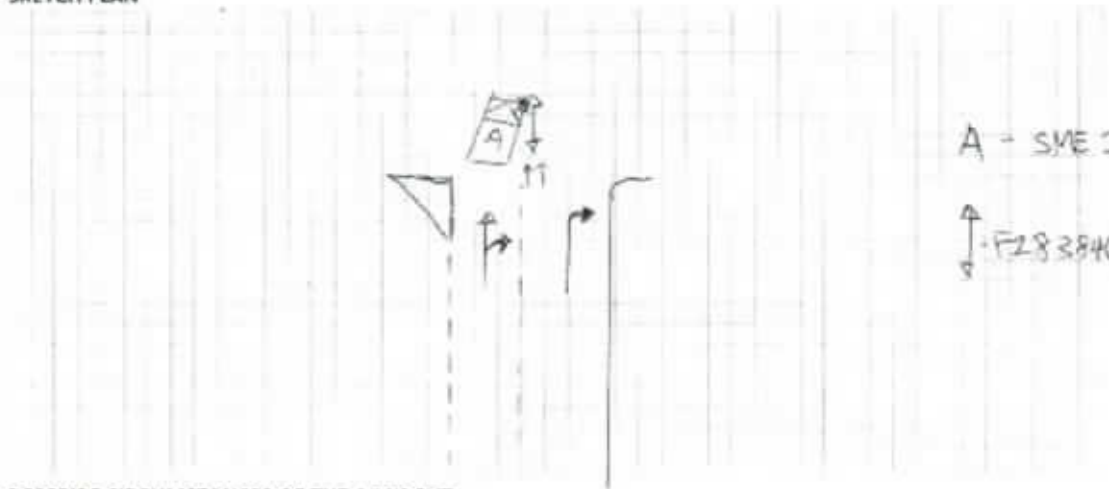
Name: HONG KIM SENG, Eugene

NRIC/IN No: 91587432



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

*Please refer to the police report
T/2018 12 11/2152*

DECLARATION

I/We declare the foregoing particulars are true in every respect

Policyholder's Signature:

Date & Time:

26 Dec 2018 8:50 am

Driver's Signature:

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: NAWA KASIM BENDI ARIY

NRIC/FIN No: C-2937147X



Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
6 Raffles Quay #28-00 Singapore 048580
Tel: (65) 6224 0030 Fax: (65) 6224 0030
Operating Hours: Monday to Friday, 09:00 - 17:00
URL: www.gia.org.sg / GSI Reg. No.: M480017795

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MPA119019008-01 Vehicle Registration No : SLX9609S
Name (as shown in NRIC) : LIM JIA HUI, EUGENE (LIN JIAHUI) NRIC/FIN/Passport No : S6708134F
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : APT BLK 1G CANTONMENT ROAD #19-75 Singapore (085701)
Contact (Tel) : 90079692 Mobile No. : 90079692
Email Address : EUGENELIMJIAHUI@GMAIL.COM
Date of Accident : 09/02/2019 Time of Accident : 12.00
Place of Accident : BASEMENT CARPARK OF PINNACLE @ DUXTON
Insurance Company : AIG ASIA PACIFIC INSURANCE PTE. LTD.

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Model : A4 SEDAN 2.0 TFSI S TRONIC

Policyholder / Driver's Signature
Date:

Reporting Centre Personnel's Signature

Name: WONG HONG SEAH Guy
NRIC/FIN No: G2987143X
Date: 12/2/19

Police Report


**SINGAPORE
POLICE FORCE**


T/20181211/2152

1 of 3

Police Station Of Origin:
Kampong Java N.P.C
21 Kampong Java Road SINGAPORE
228892
Tel No: 1800-2959999

Report No. T/20181211/2152

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 11/12/2018 21:54	Video Report No.:	Station Diary No.: 556
--	-------------------	---------------------------

Informant's Personal Details			
Name of Informant: JEANNI ENG JEE NEE		Address: 2 SUFFOLK WALK #23-03 SINGAPORE 307462	
ID Type / ID No.: NRIC NO / S7230473Z		Contact No.: Home/Office: Mobile: 97928525	
Nationality: SINGAPORE CITIZEN		Email: jeannieng21@yahoo.com	
Sex: Female	Age: 46	Date of Birth: 21/08/1972	Type of Informant: Driver
Race: Chinese		Language: English	Institution / School Name:
Occupation: LEGAL COUNSEL		Driving Licence Information: Class: Date of Expiry:	

General Information of the Accident				
Type of Accident: Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 11/12/2018 12:25	Type of Location:	
Location: Junction of Road 1 and Road 2 CLEMENTI ROAD BUKIT TIMAH ROAD Junction of Clementi Rd and Bukit Timah Rd				
Weather: Clear	Road Surface: Dry	Road Speed Limit:		
Traffic Flow:	Traffic Control: Traffic Light - Working	Traffic Volume:		
Type of Collision: Between Moving Vehicles - Head To Side			Anyone conveyed by ambulance: No	

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passengers
FZ8384G	Motorcycle					0
SME2045C	Car	AUDI	A3 SPORTBACK 1.0 TFSI S TRONIC (LED)	Red		0

Details of Vehicle Insurance			
Vehicle No.	Insurance Company	Insurance No.	Effective / Expiry Date

Police Report


**SINGAPORE
POLICE FORCE**


T/20181211/2152

2 of 3

Report No. T/20181211/2152

Police Station Of Origin:
Kampong Java N.P.C
21 Kampong Java Road SINGAPORE
228892
Tel No: 1800-2950999

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No.	Insured Company	Insurance No.	Effective	Expiry Date
SME2045C	AIG ASIA PACIFIC INSURANCE PTE. LTD.	1800112856	21/09/2018	20/09/2019

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Name	JEANNI ENG JEE NEE	ID No.	S7230473Z
Related Vehicle	SME2045C (Car)	Contact No.	97928525
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 11/12/2018 at about 1225hrs, I was driving my car (SME2045C) along the second lane of Clementi Rd. When I was at the traffic junction and the light turned to amber, I signalled right and was slowing down making the right turn into Bukit Timah Rd. Suddenly, a Deliveroo motorcyclist (FZ8384G) came from behind on my right. The motorcyclist hit the front right side of my car and continued riding straight. I braked for a while upon impact. He turned his head quickly and gestured at me with his left hand to apologize. However, he did not stop. After which, I continued driving and turned into Bukit Timah Rd.

I did not suffer any injury. One part of my car's front right bumper has chipped off. There was no police or ambulance attending to us. My in-car camera has captured the licence plate of the motorcycle.

Police Report



SINGAPORE
POLICE FORCE



T/20181211/2152

3 of 3

Report No. T/20181211/2152

Police Station Of Origin:
Kampong Java N.P.C.
21 Kampong Java Road SINGAPORE
228892
Tel No: 1800-2959999

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report E / Sgt 3 RACHEL LI TINGTING 	Signature Of Informant 
Signature Of Interpreter Not applicable	Date/Time: 11/12/2018 21:54
Officer In Charge Of Case TP / HRT / Sr Staff Sgt IRMAN BIN MOHAMAD SAID Contact No.: 65476145	Classification Of Case
Authentication Stamp NP198	 SIGNATURE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : JEANNI ENG JEE NEE
 Period of Insurance : 21 Sep 2018 To 20 Sep 2019
 Engine No. : CHZB15699
 Chassis No. : WAUZZZ8V5JA153578

Vehicle No. : SME2045C
 Policy No. : 1800112856
 Endorsement No. :
 Issued Date : 26 Sep 2018

ABOUT THE COVER

Make/Model : AUDI A3 Sportback 1.0 TFSI S tronic
 Engine Capacity/Tonnage : 999.00 CC Sum Insured : Market Value First Year of Registration : 2018
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes
 Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

JEANNI ENG JEE NEE - \$600 (Own Damage), NATHAN LAU KOK GIM - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408898 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

(We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia).)

0504125208

PREMIUM LEASING - SLOH
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 119938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Cheng Ching Chee

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7230473Z

Name
JEANNI ENG JEE NEE

那玉妮

Race
CHINESE

Date of Birth
21-08-1972

Country of Birth
SINGAPORE

Sex
F




REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number S7230473Z

Name
JEANNI ENG JEE NEE

Birth Date 21 Aug 1972

Issue Date 20 Nov 2004




3080833



NRIC No: S7230473Z



Next Group: O+ Date of Issue: 02-11-1998

2 SUFFOLK WALK #23-03
SINGAPORE 307462

NRIC No: S7230473Z Date: 20/09/2012 No: 7107676

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	PASS DATE
Class 3	Motor cars <= 2000 kg with <= 7 passengers, exclusive of the driver, and motor tractors / vehicles <= 2500 kg	23 Apr 1982

NP 428A



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0017/2019/GW
Date : 05-Jan-19

Vehicle NOT in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Jeanni Eng Jee Nee
Address : 2 Suffolk Walk
#23-03
Singapore 307462
Telephone : HP +65 97928525
Type of Claim : Own Damage Claims
Policy No. : 1800112856
Vehicle No : **SME 2045 C**
Model Code : Audi A3 SB 1.0 TFSI
Model / Year : Sep-18
Engine No : CHZ B15699
Chassis No : WAUZZZ8V5JA153578
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Allan Wu
Accident Date : 11-Dec-18
Place of Accident : Junction of Clementi Rd & Bukit Timah Rd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1153

Telefax

Estimated Labour Charges for Accident Vehicle SME 2045 C

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 /
2	To dismantle and renew front bumper and rhs front fender. Re-organise front crash management components. Reinstall all parts removed.	\$ 1,800.00 500
3	To respray front bumper and rhs front fender. ^X	\$ 1,500.00 550
4	To carry out diagnostic check.	S/N \$ 192.00 /
TOTAL LABOUR CHARGES		: \$ 3,852.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SME 2045 C

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER cut ✓	\$ 1,698.00	1358.40
2	FRONT BUMPER GUIDE SECTION-RH ? Xnn	\$ 35.00	X
3	FRONT WHEEL HOUSING LINER-RH cut ✓	\$ 158.00	126
4	FRONT WHEEL HOUSING LINER ATTACHEMENT PARTS-RH \$nn ✓	\$ 52.00	41.20
5	FRONT FENDER-RH X	\$ 778.00	
6	FRONT FENDER BRACKET-RH X	\$ 43.00	
7	FRONT FENDER TOP BRACKET-RH X	\$ 25.00	
8	FRONT FENDER BRACE-RH X	\$ 88.00	
9	FRONT FENDER CLOSING ELEMENT-RH X	\$ 56.00	
11	SUNDRIES ?	\$ 200.00	X
TOTAL SPARE PARTS		\$ 3,133.00	
TOTAL LABOUR CHARGES		\$ 3,852.00	
GRAND TOTAL		\$ 6,985.00	

All charges are not inclusive of GST

Legend Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

[Signature]
18/2/19

Telefax

Name

: Resue - Hp 90010068

Surveyed Date

: 15/02/19 @ 1100hrs

Authorised Date

:

Excess Cost

:

3 days

Liability

:

Remarks

:

Resue b4 paint
EXCESS: TBA
Authorised

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0017/2019/GW
Date	:	5-Jan-19

Vehicle NOT in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian, Rasul

3 days - ok - jb - 4 May 19

Owner's Name	:	Jeanni Eng Jee Nee
Address	:	2 Suffolk Walk #23-03 Singapore 307462
Telephone	:	HP +65 97928525
Type of Claim	:	Third Party Claims
Policy No.	:	1800112856
Vehicle No	:	SME 2045 C
Model Code	:	Audi A3 SB 1.0 TFSI
Model / Year	:	Sep-18
Engine No	:	CHZ B15699
Chassis No	:	WAUZZZ8V5JA153578
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Allan Wu
Accident Date	:	11-Dec-18
Place of Accident	:	Junction of Clementi Rd & Bukit Timah Rd

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SME 2045 C

S/N	Nature of Jobs	Estimated Charges			
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N	\$	360.00	\$ 360.00
2	To dismantle and renew front bumper and rhs front fender. Re-organise front crash management components. Reinstall all parts removed.		\$	1,800.00	\$ 500.00
3	To respray front bumper and rhs front fender.		\$	1,500.00	\$ 550.00
4	To carry out diagnostic check.	S/N	\$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$	<u>3,852.00</u>	<u>\$ 1,602.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SME 2045 C

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,698.00	\$ 1,358.40
2	FRONT BUMPER GUIDE SECTION-RH	\$ 35.00	
3	FRONT WHEEL HOUSING LINER-RH	\$ 158.00	\$ 126.00
4	FRONT WHEEL HOUSING LINER ATTACHEMENT PARTS-RH	\$ 52.00	\$ 41.20
5	FRONT FENDER-RH	\$ 778.00	
6	FRONT FENDER BRACKET-RH	\$ 43.00	
7	FRONT FENDER TOP BRACKET-RH	\$ 25.00	
8	FRONT FENDER BRACE-RH	\$ 88.00	
9	FRONT FENDER CLOSING ELEMENT-RH	\$ 56.00	
11	SUNDRIES	\$ 200.00	
	TOTAL SPARE PARTS	\$ 3,133.00	\$ 1,525.60
	TOTAL LABOUR CHARGES	\$ 3,852.00	\$ 1,602.00
	GRAND TOTAL	\$ 6,985.00	\$ 3,127.60

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SME 2045 C

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0017/2019/NK

13 June 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SME 2045 C, Audi A3 SB 1.0 TFSI S-Tro

With reference to the above-mentioned vehicle, no. **SME 2045 C** claimant, **Ms Jeanni Eng Jee Nee**, please find the related document per attached.

1. A copy of the Original invoice no. 85013889 – S\$3,346.53
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SME 2045 C

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 17:20

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013889 Date: 12/06/2019 Order: SME2045C Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SME2045C (V 39503) Regn Date: 21/09/2018 Mileage: 6278 WIP No.: 38339

Model: A3 SPORTSBACK 1.0 TFSI 8V FANG Chassis: WAUZZZ8V5JA153578 Engine: CHZ B15699 Dept: U

You have been assisted by :- UB-Jiayee (138)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8V0821172M	WHEEL HOUS	1.00	157.50	126.00
X	A8V0807065R GRU	COVER	1.00	1698.00	1,358.40
X	A8V0098629A	ATT.PARTS	1.00	51.50	41.20

Parts 1,525.60
Labour 0.00
Sublet 1,602.00
Menus 0.00
Lubricant 0.00



Sub-Total 3,127.60

7% GST 218.93

Grand Total 3,346.53

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SME 2045 C

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0017/2019/KK
20 March 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1 total pages

Make & Model : Audi A3 SB 1.0 TF
Vehicle Chassis No. : WAUZZZ8V5JA153578
Vehicle Regn No. : **SME 2045 C**
Vehicle Mileage : 3984 KM
Vehicle Owner : Ms. Jeanni Eng Jee Nee
Certificate No : 1800112856
Own Damage Excess : \$ 0.00 (Inclusive 7%GST)
Accident Date : 11/12/2018
Place : Junction Of Clementi Rd And Bukit Timah Road
Repair Cost : \$ 3,346.53
WIP No. : 38339
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 21/3/19 @ 9:16 AM
Date : 21/3/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	18 Feb 2019 Edit Reg		15 Feb 2019 00:00 Edit Adj Rpt	\$43,127.60 Edit Estimates	\$43,127.60 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	JEANNI ENG JEE NEE, ID: S72304732								
Vehicle Reg. No.:	SME2045C	Date of Loss:	11/12/2018 12:00 - :59 [2 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 8573661238SG	Policy/Cover Note No.:	1800112856 (Comprehensive)						
		Excess:	\$0.00						
Repairer:	Premium Autocare Centre (Alexandra) 281 Alexandra Road, 159938 Alexandra - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 27/02/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (19/02/2019): SME2045C / OD / 11/02/2019 / Coverage & Excess update - AIG_SG (18/02/2019): SME2045C / OD / 11/02/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SME2045C (8573661238SG)
 OD
 Dec 11 2018 12:25PM
 [JEANNI ENG JEE NEE]
 Premium Autocare Centre

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View Use Viewer	
Video														1 per page		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print
1	18/02/19 16:27	Video - Other													Load MP4	
Photos/Images														3 per page		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print
1	18/02/19 13:29	Odometer Reading													Load JPG	
2	18/02/19 13:29	Chassis Number													Load JPG	
3	18/02/19 13:29	General View													Load JPG	
4	18/02/19 13:29	General View													Load JPG	
5	18/02/19 13:29	General View													Load JPG	
6	18/02/19 13:29	General View													Load JPG	
7	18/02/19 13:29	General View													Load JPG	
8	18/02/19 13:29	General View													Load JPG	
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16	18/02/19 13:29	General View													Load JPG	
17	18/02/19 13:29	General View													Load JPG	
18	29/05/19 10:24	Reinspection Photo													Load JPG	
19	29/05/19 10:24	Reinspection Photo													Load JPG	
20	29/05/19 10:24	Reinspection Photo													Load JPG	
21	29/05/19 10:24	Reinspection Photo													Load JPG	
Documentation														1 per page		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print
1	18/02/19 13:28	ESTIMATE.pdf													Load PDF	
2	18/02/19 13:28	ADDENDUM GIA FOR SME 2045 C.PDF													Load PDF	
3	18/02/19 15:44	CI & DRIVING .pdf													Load PDF	
4	29/05/19 10:26	ESTIMATE MARKED .pdf													Load PDF	
5	24/06/19 09:03	WORKSHOP INVOICE													Load PDF	
6	24/06/19 09:03	DISCHARGE VOUCHER													Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) 			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG19002950/R1SD3N2

Date: 25/06/2019

REFERENCE

Insured/Claimant: JEANNI ENG JEE NEE Policy No: 1800112856
Date of Loss: 11/12/2018 Nature of Claim: OD Claim No: 8573661238SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SME2045C
Make & Model: AUDI A3 SPORTBACK, 999cc TFSI S TRONIC (LED) (A) Engine No: CHZB15699
Reg. Date: 21/09/2018 (Man. Year: 2018) Chassis No: WAUZZZ8V5JA153578
Colour: Red Odometer: 3211 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$95,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55R16 Rear Tyre Size: 205/55R16
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,133.00	1,525.60	1,607.40	51.31
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,852.00	1,602.00	2,250.00	58.41
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,985.00	3,127.60	3,857.40	55.22
+ GST 7.00/7.00% (S\$)	488.95	218.93	270.02	55.22
Nett Amount (S\$)	7,473.95	3,346.53	4,127.42	55.22

INSPECTION

Date of Assignment: 15/02/2019
Date Inspected: 15/02/2019 Inspected At: Premium Autocare Centre (Alexandra)
281 Alexandra Road
Singapore 159938
Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Cut	1,698.00 FS	*1,358.40 FS
2	1		*FRONT BUMPER GUIDE SECTION-RH	Not Necessary	35.00 FS	*- FS
3	1		*FRONT WHEEL HOUSING LINER-RH	Cut	158.00 FS	*126.00 FS
4	1		*FRONT WHEEL HOUSING LINER ATTACHMENT PARTS-RH	Necessary	52.00 FS	*41.20 FS
5	1		*FRONT FENDER-RH	Not Necessary	778.00 FS	*- FS
6	1		*FRONT FENDER BRACKET-RH	Not Necessary	43.00 FS	*- FS
7	1		*FRONT FENDER TOP BRACKET-RH	Not Necessary	25.00 FS	*- FS
8	1		*FRONT FENDER BRACE-RH	Not Necessary	88.00 FS	*- FS
9	1		*FRONT FENDER CLOSING ELEMENT-RH	Not Necessary	56.00 FS	*- FS
10	1		*SUNDRIES	Not Necessary	200.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) **3,133.00** **1,525.60**

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER AND RHS FRONT FENDER.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,800.00	500.00
3	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	New	1,500.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			3,852.00	1,602.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >