

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Monday, 18 February 2019 4:04 PM  
**To:** 'Claims'  
**Cc:** SUR; assignments  
**Subject:** RE: OD CLAIMS FOR SME 2045 C  
**Attachments:** ESTIMATE.pdf

Dear George,

As instructed by our client, please proceed to repair the insured vehicle **SME 2045C** (Excess \$ 600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims [mailto:claims@premiumauto.com.sg]  
**Sent:** Monday, 18 February 2019 3:39 PM  
**To:** 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>  
**Cc:** 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; claims@premiumauto.com.sg  
**Subject:** RE: OD CLAIMS FOR SME 2045 C

Dear Shirley ,

Attached is the necessary documentation for your kind reference.

Do take note, video were uploaded in merimen.

Thank you.

**Best regards,**  
**George Wong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
281 Alexandra Road Singapore 159938  
p. +65 6388 2223 d. +65 66900293 f. +65 64751023  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]**Sent:** Monday, 18 February 2019 1:19 PM**To:** 'Claims'**Cc:** SUR; assignments**Subject:** RE: OD CLAIMS FOR SME 2045 C

Dear George,

Driving & IC documents?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]**Sent:** Wednesday, 13 February 2019 1:21 PM**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>**Subject:** OD CLAIMS FOR SME 2045 C

Dear all,

Kindly register OD claims for this vehicle. Attached is GIA report for your reference.  
We will forward you the estimate once is available.

Please assist to arrange for survey on 15<sup>th</sup> Feb @ 11am. Owner waiting.

Address : 281 Alexandra Road Singapore 159938

Thank you

**Best regards,**  
**George Wong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 64751023

e.[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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