

ASS. REC. BY:

REF

CS/GA119002940/Attd3er

Special Instruction

Surveyor

Adrian

ASSIGNMENT (Office)

From (Person)

Kelvyn Ngiron

of

GA1

Date/Time

15/2/19 @ 9:39am

Estimated Cost

Bill to:

OD

(TP) WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLR 4331G

Insured:

SKK1795U

at Workshop m/s

Premium

Tel:

67689911

of

55 ubi Road 1

Policy No:

Claim No:

C.L.MOMV P000000 956

Sum Insured:

Excess:

Make of Veh:

D.O.A.

7/2/19

(Client's Record)

CA / REV / REP. / REV 24 HRS

up

Date/Time:

12:11pm @ 15/2/19

Person Contacted:

Kelvin

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SLR 4331G - X

SKK 1795U - X

Confirm repair cost \$3465. @ 3days.  
 (Red: 2169, 38%)

ASS. REC. BY:

REF:

Adrian

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

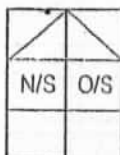
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SLR43316. Yr Regn: 2017, August

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 Sedan. c.c 1998.

Colour: White. A/C: Insured / Std / NI / NA

Sp.Reading 45016. T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WAU2228V4J1006203

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16

R: 205/55R16.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 13/02/15

Survey held at Premium.

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP Great American.

MV:

PV:

Nett:

RECEIVED 2-8 MAR 2019

Date/Time, File Pass to?

Date/Time, File Return to?

1) 27/3 Typist

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Basic &amp; Add.

S + RS, SI

Photos

Others

TOTAL

Date:

250

250

## Denise Tay (LKKAuto)

---

**From:** Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>  
**Sent:** Wednesday, 27 March 2019 4:19 PM  
**To:** Denise Tay (LKKAuto); Admin-D (LKKAuto)  
**Cc:** assignments; SUR  
**Subject:** CLMOMVP000000956 TP survey - ACCIDENT INVOLVING SLR 4331 G AND YOUR INSURED SKK1795U DATED ON 07/02/2019

---

**From:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>  
**Sent:** Wednesday, March 27, 2019 4:17 PM  
**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>  
**Cc:** assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** [External] RE: TP survey - ACCIDENT INVOLVING SLR 4331 G AND YOUR INSURED SKK1795U DATED ON 07/02/2019

Dear Kelvyna,

Kindly provide claim no.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 15 February 2019 12:14 PM  
**To:** 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>  
**Cc:** assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: TP survey - ACCIDENT INVOLVING SLR 4331 G AND YOUR INSURED SKK1795U DATED ON 07/02/2019

Dear Sir/Mdm,

Thank you for the assignment.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Nivitha (LKK Auto)

---

**From:** Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>  
**Sent:** Friday, 15 February 2019 9:39 AM  
**To:** Admin-D (LKKAuto); 'Admin A'  
**Subject:** TP survey - ACCIDENT INVOLVING SLR 4331 G AND YOUR INSURED SKK1795U DATED ON 07/02/2019  
**Attachments:** PA01772019 - SLR 4331 G - A3 SEDAN 1.0 TFSI 8V -REAR (GREAT AMERICAN).pdf; SLR4331G.pdf; SKK1795U.pdf

Hi team

TP survey please

Thanks  
Kelvyna

---

**From:** Claims Dept <claims@premiumauto.com.sg>  
**Sent:** Tuesday, February 12, 2019 8:10 PM  
**To:** Tan, Rachel <Rachel.Tan@sg.gaig.com>; Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>  
**Cc:** 'Claims Dept' <claims@premiumauto.com.sg>  
**Subject:** [External] RE: ACCIDENT INVOLVING SLR 4331 G AND YOUR INSURED SKK1795U DATED ON 07/02/2019

Dear all,

Attached is the repair estimates for your kind reference.

Thank you.

Best Regards,  
**Kelvin Khoo**  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



### Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

The content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended recipient, be advised that any use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you receive this message in error, please notify the sender immediately by reply email and destroy the message and its attachments.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	08/02/2019 10:23
Date Of Accident	07/02/2019 18:40
Exact Location Of Accident	ANG MO KIO AVE 5
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLR4331G
Insured/Policyholder	
Name Of Registered Owner	GAY MAY LIN
NRIC No	S7709745G
Email Address	CELESTE3227@GMAIL.COM
Mobile Phone No	(LOCAL) +65-90238570
Alternative Phone No	OTHERS-90238570
Vehicle Particulars	
Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700040831-01
Cover Note Number	
Driver	
Name of Driver	YEOW CHIN HOCK
NRIC No	S7221082D
Date Of Birth	07/06/1972
Occupation	INDOOR
Date Of Driving Pass	10/11/1992
Driving Experience	26 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90238570
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	7 RIVERVALE CRESCENT #12-20
Postcode	545085
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS DRIVING ALONG ANG MO KIO AVE 5 TOWARDS SENGKANG DIRECTION. I STOPPED AT A TRAFFIC LIGHT THAT WAS RED. WHEN THE TRAFFIC TURNED GREEN, A CAR AT THE REAR (SKK1795H) DRIVEN BY MR WEE BT, MOVED FORWARD AND HIT THE REAR OF THE CAR, WHILE I WAS STILL STATIONARY. I INSPECTED THE CAR AND BOTH OF US DROVE TO A SIDE ROAD (LUXUS HILL RD) TO EXCHANGE PARTICULARS.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKK1795U
Vehicle Make/Model/Colour	VOLKSWAGON / GOLF / WHITE
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	WEE BT
NRIC/Passport Number	
Contact Number	97459922
Address	
Postcode	
Insurance Company Name	GREAT AMERICAN INSURANCE COMPANY
Nature Of Damage	
No. Of Passenger (Including Driver)	

**DETAILS OF INJURED PERSON 1**

Name	YEOW CHIN HOCK
Approximate Age	
Injuries Sustain	NECK SPRAIN & SWELLING
Injured person in which vehicle?	SLR4331G
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

**DETAILS OF INJURED PERSON 2**

Name	GAY MAY LIN
Approximate Age	
Injuries Sustain	NECK SPRAIN & SWELLING
Injured person in which vehicle?	SLR4331G
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	



## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

8/2/19  
9 am

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

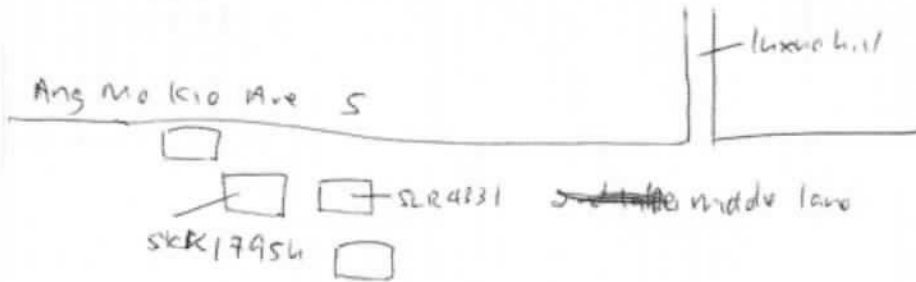
Name: NORA KHAIR

NRIC/FIN No.:



### Sketch Plan #2

### SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along Ang Mo Kio Ave 5 towards Serangoon direction. I stopped at a traffic light that was red. When the traffic turned green, a car at the rear (P111 1995H) driven by Mr Wee et moved forward and hit the rear of the car while I was still stationary. I inspected the car and both of us drove to a side road (Luxus Hill Rd) to exchange particulars.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Wm. J. F.

Policyholder's Signature  
Date & Time:



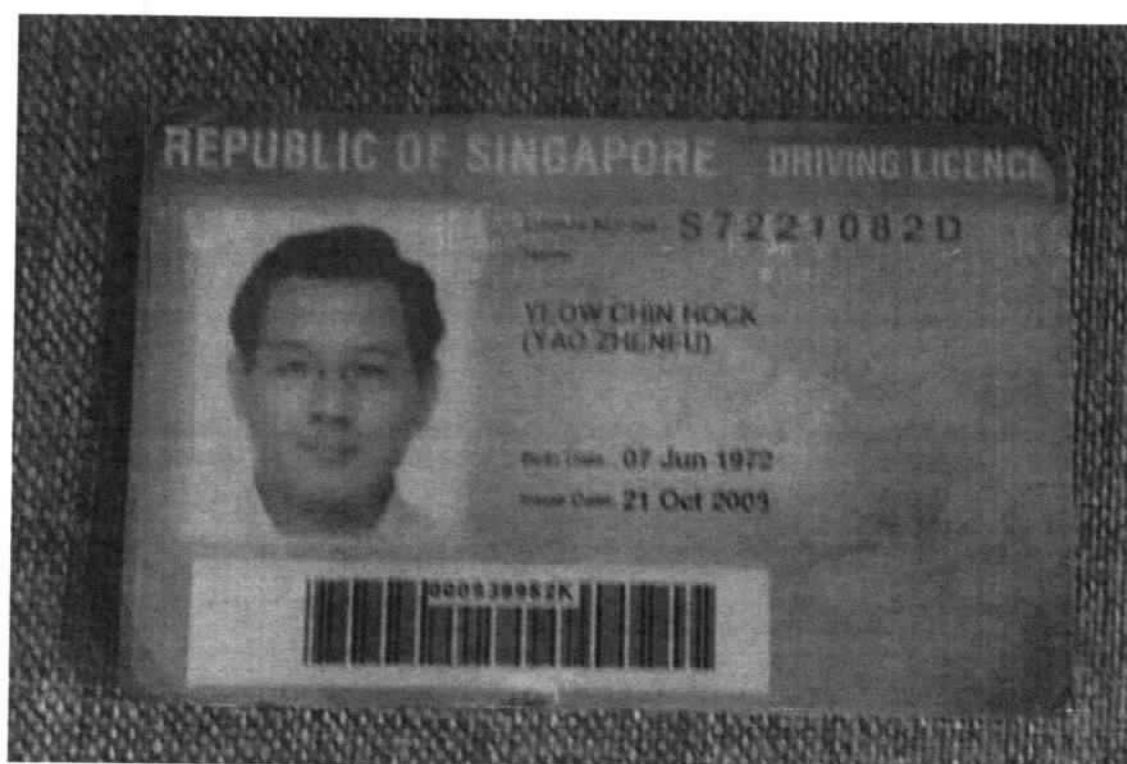
Driver's Signature \_\_\_\_\_  
(If driver is not the policyholder)  
Date & Time: \_\_\_\_\_

*Paul*

Reporting Centre Personnel's Signature:  
Name: \_\_\_\_\_  
NRIC/FIN No.: \_\_\_\_\_

Accident Photo





YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of  
which unladen does not exceed 2500 kilograms

PASS DATE

10 Nov 1992

NP 428A

Licence No: S7221082D



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of  
which unladen does not exceed 2500 kilograms

PASS DATE


10 Nov 1992

NP 428A

Licence No: S7221082D



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7221082D





YEOW CHIN HOCK  
(YAO ZHENFU)  
姚振福

Race  
CHINESE

Date of Birth 07-06-1972 Sex M

Country of Birth  
SINGAPORE



2126394



NRIC No. S7221082D



Blood Group Date of Issue

7 RIVERVALE CRESCENT #12-20  
SINGAPORE 545085

NRIC No. S7221082D Date 14-08-2003 No. 1747327

**REPUBLIC OF SINGAPORE DRIVING LICENCE**



Licence Number **S7709745G**  
**GAY MAY LIN**  
 (NI MEILING)  
 Birth Date: 08 Apr 1977  
 Issue Date: 26 Mar 2003



000329151C1

**REPUBLIC OF SINGAPORE**

**IDENTITY CARD NO. S7709745G**



Name  
**GAY MAY LIN**  
 (NI MEILING)  
 倪美玲  
 Race  
 CHINESE  
 Date of birth 08-04-1977 Sex F  
 Country of birth SINGAPORE



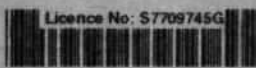
S7709745G

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

Class	Description	PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	25 Apr 2001

NP 428A

Licence No: S7709745G



478243



NRIC No. S7709745G



Date of issue 26-09-2011  
 Address  
 7 RIVERVALE CRESCENT  
 #12-20  
 SINGAPORE 545085

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : GAY MAY LIN(NI MEILING)  
**Period of Insurance** : 15 Aug 2018 To 14 Aug 2019  
**Engine No.** : CHZ512203  
**Chassis No.** : WAUZZZ8V4J1006703

**Vehicle No.** : SLR4331G  
**Policy No.** : 1700040831-01  
**Endorsement No.** :  
**Issued Date** : 13 Jul 2018

## ABOUT THE COVER

**Make/Model** : AUDI A3 Sedan 1.0 TFSI S tronic  
**Engine Capacity/Tonnage** : 999.00 CC **Sum Insured** : Market Value **First Year of Registration** : 2017  
**Driver Restriction** : NA **Off Peak Car** : No **Insuring with COE/PAF** : Yes  
**Person or Classes of Persons Entitled to Drive\*** :

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition

**Limitation as to use\*** :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

## Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

## Section 2

Property Damage - \$0

**Windscreen** : \$100

**Named Driver and Excess** (where applicable)

GAY MAY LIN(NI MEILING) - \$600 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125251

PREMIUM LEASING -LES

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Manile*

**AIG Asia Pacific Insurance Pte. Ltd.**  
 AUTHORISED REPRESENTATIVE

AIGSGMOBILEAPP



**IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.****What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/TP/0177/2019/GW  
Date : 12-Feb-19

Vehicle not IN workshop. Kindly arrange for survey.

Your insured vehicle no: SKK 1795 U

## Great American Insurance Company

3 Temasek Avenue

#16-01 Centennial Tower

Singapore 039190

Attn: Motor Claims Dept

Tel: 6804 6000 Fax: 6235 2616

Owner's Name : Ms. Gay May lin  
Address : 7 Rivervale Crescent  
#12-20  
Rivervale Crescent  
Singapore 545085  
Telephone : HP +65 90238570  
Type of Claim : Third Party Claims  
Policy No. : 1700040831-01  
Vehicle No : **SLR 4331 G**  
Model Code : Audi A3 Sedan 1.0 TFSI  
Model / Year : Aug-17  
Engine No : CHZ 512203  
Chassis No : WAUZZZ8V4J1006703  
Mileage : -  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 7-Feb-19  
Place of Accident : Ang Mo Kio Ave 5

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLR 4331 G

S/N	Nature of Jobs	Estimated Charges	Remarks
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00 ✓	
2	To dismantle and renew rear bumper assy. Re-organise rear crash management components. Reinstall all parts removed.	\$ 900.00 <del>600</del>	
3	To respray rear bumper	\$ 800.00 <del>600</del>	
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: <u>\$ 2,172.00</u>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLR 4331 G

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>reband</i>	\$ 1,793.00	✓ 1793
2	REAR BUMPER SPOILER <i>new</i>	\$ 216.00	+
3	REAR BUMPER UPPER GUIDE SECTION-LH/RH <i>new</i>	2 \$ 30.00	+
4	REAR LIGHT REFLECTOR-LH/RH	2 \$ 76.00	+
5	REAR SENSOR	2 \$ 462.00	+
6	REAR SENSOR SEAL RING	4 \$ 12.00	+
7	REAR SIDE REINFORCEMENT	\$ 522.00	+
8	REAR BUMPER BRACKET-LH <i>from new</i>	\$ 25.00	+
9	REAR BUMPER BRACKET-RH	\$ 26.00	+
10	SUNDRIES	\$ 300.00	? X <i>new</i>
TOTAL SPARE PARTS		: \$ 3,462.00	
TOTAL LABOUR CHARGES		: \$ 2,172.00	
GRAND TOTAL		: \$ 5,634.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian Lim  
Surveyed Date : 15/02/19.  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 03 Days

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : P/ATP/0177/2019/GW  
Date : 12-Feb-19

Vehicle not IN workshop. Kindly arrange for survey.

Your insured vehicle no: SKK 1795 U

## Great American Insurance Company

3 Temasek Avenue

#16-01 Centennial Tower

Singapore 039190

*Hi Adrian*

*3 days - ok - jb - 2 Mar 19*

Attn: Motor Claims Dept

Tel: 6804 6000 Fax: 6235 2616

Owner's Name : Ms. Gay May lin  
Address : 7 Rivervale Crescent  
#12-20  
Rivervale Crescent  
Singapore 545085  
Telephone : HP +65 90238570  
Type of Claim : Third Party Claims  
Policy No. : 1700040831-01  
Vehicle No : **SLR 4331 G**  
Model Code : Audi A3 Sedan 1.0 TFSI  
Model / Year : Aug-17  
Engine No : CHZ 512203  
Chassis No : WAUZZZ8V4J1006703  
Mileage : -  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 7-Feb-19  
Place of Accident : Ang Mo Kio Ave 5

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLR 4331 G

S/N	Nature of Jobs	Estimated Charges	Remarks
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00	\$ 280.00
2	To dismantle and renew rear bumper assy. Re-organise rear crash management components. Reinstall all parts removed.	\$ 900.00	\$ 600.00
3	To respray rear bumper	\$ 800.00	\$ 600.00
4	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 2,172.00	\$ 1,672.00

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLR 4331 G

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER	\$ 1,793.00	\$ 1,793.00
2	REAR BUMPER SPOILER	\$ 216.00	
3	REAR BUMPER UPPER GUIDE SECTION-LH/RH	2 \$ 30.00	
4	REAR LIGHT REFLECTOR-LH/RH	2 \$ 76.00	
5	REAR SENSOR	2 \$ 462.00	
6	REAR SENSOR SEAL RING	4 \$ 12.00	
7	REAR SIDE REINFORCEMENT	\$ 522.00	
8	REAR BUMPER BRACKET-LH	\$ 25.00	
9	REAR BUMPER BRACKET-RH	\$ 26.00	
10	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS		: \$ 3,462.00	\$ 1,793.00
TOTAL LABOUR CHARGES		: \$ 2,172.00	\$ 1,672.00
GRAND TOTAL		: \$ 5,634.00	\$ 3,465.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant




## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
GREAT AMERICAN INSURANCE COMPANY		Ref : CS/GAI19002940/Atd3e2	
3 TEMASEK AVENUE #16-01 CENTENNIAL TOWER SINGAPORE 039190		Date : 11-04-2019	
		Code : GAI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SKK 1795U	Veh. Inspected	SLR 4331G
Policy No.		Coverage (\$)	0.00
Claim No.	CLMOMVP000000956	Excess (\$)	0.00
Assign From	KELVYNA NGIAN	Assign Date	15/02/2019
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	AUDI A3 SEDAN	c.c	999
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	WAUZZZ8V4J1006703	Colour	WHITE
Odometer	45016	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	205/55 R16	GOODYEAR	6 mm
L/H Front Tyre	205/55 R16	GOODYEAR	6 mm
R/H Rear Tyre	205/55 R16	GOODYEAR	6 mm
L/H Rear Tyre	205/55 R16	GOODYEAR	6 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
<b>5. General Information</b>			
Accident Date	07/02/2019	Inspection Date	15/02/2019
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>			
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>3 Working Days</b>	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLR 4331G**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	REAR BUMPER (SN)	DEFORMED	1,793.00	1,793.00
1	REAR BUMPER SPOILER (SN)	NOT NECESSARY	216.00	-
2	REAR BUMPER UPPER GUIDE SECTION - LH/RH (SN)	NOT NECESSARY	30.00	-
2	REAR LIGHT REFLECTOR - LH/RH (SN)	NOT NECESSARY	76.00	-
2	REAR SENSOR (SN)	NOT NECESSARY	462.00	-
4	REAR SENSOR SEAL RING (SN)	NOT NECESSARY	12.00	-
1	REAR SIDE REINFORCEMENT (SN)	NOT NECESSARY	522.00	-
1	REAR BUMPER BRACKET - LH (SN)	NOT NECESSARY	25.00	-
1	REAR BUMPER BRACKET - RH (SN)	NOT NECESSARY	26.00	-
1	SUNDRIES (SN)	NOT NECESSARY	300.00	-
			3,462.00	1,793.00
	<b><u>LABOUR</u></b>			
	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION.		280.00	280.00
	TO DISMANTLE AND RENEW REAR BUMPER ASSY. RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.		900.00	600.00
	TO RESPRAY REAR BUMPER.		800.00	600.00
	TO CARRY OUT DIAGNOSTIC CHECK.		192.00	192.00
			2,172.00	1,672.00
<b>GRAND TOTAL</b>			<b>5,634.00</b>	<b>3,465.00</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>3,465.00</b>

Report Ref No. CS/GAI19002940/Atd3e2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.