

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Saturday, 16 February, 2019 3:44 PM
To: 'ONG LI LI'
Cc: 'MT_Claim_SG'; Hsiao Tong (LKKAuto); CS A Team; Admin A
Subject: RE: Our Ref: 19/19/19/VP05/021411 Direct Settlement (TP) - Accident Involving SKT2294U & SKV9301B DOA 08.02.2019 [External General]

Categories: HMK

Your ref: 19/19/19/VP05/021411
LKK ref : CC4/LPC19002929/pa3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Friday, 15 February, 2019 12:23 PM
To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 19/19/19/VP05/021411 Direct Settlement (TP) - Accident Involving SKT2294U & SKV9301B DOA 08.02.2019 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Thursday, 14 February 2019 5:10 PM
To: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Our Ref: 19/19/19/VP05/021411 Direct Settlement (TP) - Accident Involving SKT2294U & SKV9301B DOA 08.02.2019 [External General]

Lonpac External - General

Without Prejudice

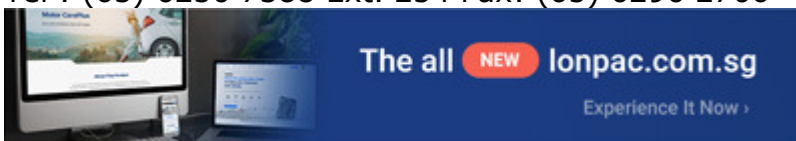
Dear Suraidah

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Catherine/Nivitha

fya

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Suraidah B Saidi PTCBC [<mailto:SuraidahB.Saidi@inchcape.com.sg>]
Sent: Thursday, 14 February, 2019 5:05 PM
To: MT_Claim_SG
Cc: GERALD POH WEE BIN
Subject: Direct Settlement (TP) - Accident Involving SKT2294U & SKV9301B DOA 08.02.2019

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos, Accident Scene Photos, Accident Video Footage (avail in Merimen) & Estimate Invoice for your kind perusal.

As our client is claiming against your insured SKV9301B thus would appreciate if you could revert to us on the liability

urgently or we could settle the case under Direct Settlement with Car Rental of @ \$150 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Thomas Pang @ 9847 6171 / 6631 1860** located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle.

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you very much in advance!

Warmest Regards,

SURAIDAH

TPR TEAM, CLAIMS DEPT

D: 6631 1887 | F: 6872 7260 | E: suraidahb.saidi@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

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