

Our Ref: TP 0219-5397

29.03.2019

**EQ Insurance Company Ltd**  
5 Maxwell Road #17-00 Tower Block  
MND Complex Singapore 069110

**Attn: Motor Claims Department**

Dear Sir,

**ACCIDENT INVOLVING VEHICLE: SDU 7244 J & XD 9511 C ON 12.02.2019**

We are the authorized repair workshop for the owner of motor vehicle no: **SDU 7244 J** which was involved in the above captioned accident with your insured vehicle: **XD 9511 C**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Cost of Repair (incl gst)	\$	5,778.00
02)	GIA Search Fee	\$	2.00
03)	Reimbursement - Loss of Use (11 days x \$100/day)	\$	1,100.00
04)	Towing Fee	\$	120.00
		\$	<u>7,000.00</u>

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice / GIA Search Fee Invoice / Towing Receipt

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you  
Yours faithfully



Pei Wen  
For Progressive Car Care Pte Ltd  
Email : [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQ119002926/Apa3

08 April 2019

**HCG ENVIRONMENT PTE LTD**

8 Tuas View Circuit

Singapore 637777

Dear Sir/Madam,

**ACCIDENT INVOLVING XD 9511C AND SDU 7244J ON 12/02/2019**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

**CECILIA CHONG**

Case Handler

DID: 6749 4274

FAX: 6741 4108

EMAIL: ceciliachong@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*  
*(Motor Claims Dept)*

Date : 29 March 2019  
Our Ref : TP 0219-5397

I/We Tan Choo Liang Nric No S1513325B  
Residing at 35 Jalan Dusun #09-01 Singapore 39387 owner of  
Vehicle No SDU7244J hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them

and also agreed that all Payments include Loss of Use to make in favour of

PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on

12/2/19 Along / at Serangoon Road. will be full and

Final discharge of the claims inclusive of damages, loss of use etc.



SIGNATURE OF OWNER

# Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716  
TEL: 6741 5336 FAX: 6741 7208 Email: claims@procarcare.com.sg  
GST:201006949C RCB NO:201006949C

M/S : TAN CHOO LIANG  
35 JALAN DUSUN #09-01  
SINGAPORE 329387

Claim No: EST1504565  
Ref No: PS1503328  
Date: 29 Mar 2019  
Policy No: P10058067R00  
Veh Reg No: SDU7244J  
Make/Model: HONDA CIVIC 1.8L A  
Chassis No: JHMFD16306S207896  
Engine No: R18A11026745  
Reg. Date: 10/05/2006

ATTN:  
Your Ref No: TP 0219-5397  
Claim Type: Third Party  
Accident Date: 12/02/2019  
TP Veh Reg No: XD 9511 C

## Final Repair Bill SDU7244J

Description	U/Price	Quantity	Cost S\$	Amount S\$
<b>Spare Parts</b>				
1 TO PROCEED ON LUMP SUM REPAIR	5,400.00	1 JOB	5,400.00	5,400.00

Total S\$ 5,400.00

Add GST @ 7% 378.00

Total Amount payable S\$ 5,778.00

TOTAL: SINGAPORE DOLLAR FIVE THOUSAND SEVEN HUNDRED SEVENTY EIGHT ONLY

For Progressive Car Care Pte Ltd

PROGRESSIVE CAR CARE PTE LTD  
Blk 3022A Ubi Road 1 # 01-45/46  
Singapore 408716  
Tel: 6741 5336 Fax: 6741 7208  
Email: claims@procarcare.com.sg  
AUTHORISED SIGNATURE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-19-022967

Date of Request: 13/02/2019

Your Ref No:

Online Purchase

Progressive Car Care Pte Ltd  
Blk 3022A Ubi Road 1  
#01-45/46  
Singapore 408716

Dear Sir/Madam,

Enquiry Date 13/02/2019  
Enquiry By Ng Pei Wen  
TP Vehicle No. XD9511C  
Accident Date 12/02/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
XD9511C	EQ Insurance Company Ltd	18/09/2018-17/09/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**TAX INVOICE**

Our Ref No: GR-19-022967  
Date of Request: 13/02/2019

Your Ref No: Online Purchase

Progressive Car Care Pte Ltd  
Blk 3022A Ubi Road 1  
#01-45/46  
Singapore 408716

Dear Sir/Madam,

Enquiry Date: 13/02/2019  
Enquiry By: Ng Pei Wen  
TP Vehicle No: XD9511C  
Accident Date: 12/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



# Efficient Towing Services

403 Sin Ming Avenue #13-307, Sin Ming Garden, Singapore 570403

Ah Di Mobile: 8588 8877

Email : efficienttowing.sg@gmail.com

Business Reg. No.: 53349344K

TP 5397

NO. 26756

## CASH SALE / JOB ORDER

Date : 2029

Messrs: Cash  
车牌 SDU 7244J 车型 honda civic  
Vehicle No. SDU 7244J Model No: honda civic  
时间 (日/夜) Night 联络号码 93511519  
Time (day/night): Night Contact No: 93511519  
由 35 Jalan Dusun  
Location: 35 Jalan Dusun  
到 30228 Jor Rd 1 01-45  
To: 30228 Jor Rd 1 01-45  
银额 120 其他   
Cash \$ 120 Others:   
经手人  Tow Truck Adrian  
Authorised By:  Driver Name: Adrian

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☒ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

注意: 本公司对所拖之车辆, 在进行中如有任何损失或破坏, 一概由车主自行负责。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

E. & O. E.