

INSURANCE

INS. CASE OWNER:

Chee Hong

CC 3 / AIG1900

2897, J-flo/4

LJK: IDAC:

Surveyor:

HJ

DOI:

ASSIGNMENT

17/1/19

Date / Time:

12/1/19

Registered in Merimen:

15/1/19

Pre-assign / CCU / FTE

STB 300E



Insured Vehicle No.:

SEAN CHEUNG CHEUNG

Name of Insured:

Insured Tel No.:

HP:

Express See II :SS

D.O.A.:

11/7/19

Is driver the owner? (YES / NO)

Nature of Accident :

Claim No.:

0A968326654

Policy No.:

18011695

Make / Model :

MERCEDES

Place of Accident :

TWDS RMT TOWN

If NO, Driver Name / Age :

Driver Tel No.:

(VL: YES / NO)

OL GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability :

% Final ? Yes / No

SHB INIP



INSRS: WSP: Tel: Liability: RMKS:

SMART



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/ Time	STAGE	DATE / PIC
	Non-Reporting Itr (1st)	
	Non-Reporting Itr (2nd)	
	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
	Call GI:	
	After call Itr to OE:	20/08/19-UC
	Documentation Check List: Handler Typist	
	Notification Itr (if non-pickup)	<input checked="" type="checkbox"/>
	After call Itr to GI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input checked="" type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LJD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: 18/2/2019 Sent By: LSP

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: PIP SS 1,882.96 (2 days) Reduction: 65 % Email Call

FINAL SETTLEMENT Date/Time: 03/09/19 Confirm with: UBF GSK NIL Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: NIL If NO or B 28, Ass. Lia: COLD HIT TP SIDE WRECK TP VIDEO IN

Repair Cost: SS 1,882.96

Loss of Rental (LOR): SS 341.88 (3 days) x \$113.96

Loss of Use (LOU): SS (5 x days)

Loss of Income (LOI): SS 150.00 (50 x 3 days)

LOR only LOU only LOR + LOU LOR + LOI (Tick only one)

GIA/LTA Search SS 7.00

Medical: SS

Disbursement: SS (e.g. Tow/ Independent)

Legal Cost: SS

Total: SS 2,381.84 Global Sum SS: 2,380.00

FINAL PAYMENT Date/Time: Confirms with: Email Call

Payee 1: SS 2,380.00 Name 1: SMART TAXIS PTE LTD

Payee 2: (Strike if N.A.) SS - Name 2: -

Payee 3: (Strike if N.A.) SS - Name 3: -

REF: Al6

Hwee Jie

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess _____
 (Client's Record)
 Make of Veh: _____

Veh No: SHB1141P Yr Regn: 28 Nov/2017
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Prime Mover /
 Truck / Trailer or _____
 Make: Toyota Prius cc 1797
 Colour: maroon A/C: Insured / Std / NI / NA
 Sp. Reading _____ T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: JTDKB3FU603573806
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or _____
 Brake: In order / Jammed / Leaked / Burnt or _____
 Modi: Nil / S/Rim / STD A/Rim or _____

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Tyre Size: F: 195/65 R15
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Falken

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 2 days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

Front Surf Rear
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. 11/2/19 D.O.I. 13/1/19

CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Des. of Damages: Frt / Rear / O/S / NIS / UIC / Rooflap or
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>02/19/2063</u>
	<u>PIP \$1882.96</u>
	<u>CRBD: \$. 02.19 / 65%</u>
	<u>SJB300E</u>

Date/Time. File Pass to? : Prel. Report
 : Final Report

Days Of Repair:
 Resurvey No. of Trip:

Report Format :
 Lump Sum / I.B.I. (\$) :

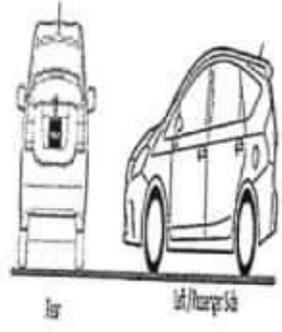
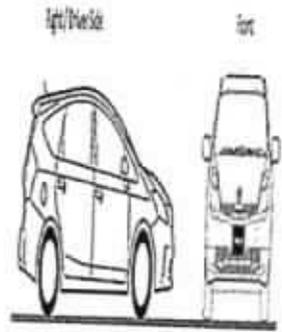
Add Fee: : Site Insp (\$)
 : Interview (\$)
 : Tech. Invs (\$)
 : Weekend (\$)

Survey Fee:	
Transportation:	
_____ \$ + PS. _____ \$	
Photocopy	
Other:	
TOTAL	

Poh kin

Section A - Accident Details

Registration Number	SHB1141P
Case Reference Number	TAX/02/19/2063
Registration Date	28/11/2017
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	ROSLI BIN AHMAD
Type of Accident	Side Swipe
Accident Date and Time	11/2/2019 10:23 PM
Accident Reported Date and Time	12/2/2019 11:58 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	
Special Instruction to ARC, if any	AIG - LKK
Prepared Date and Time	13/2/2019 3:40 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



right/View

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$250.00
Total Spray Cost	\$936.00	\$250.00
Total Spare Part Cost	\$3,324.15	\$1,342.96
Total Other Cost	\$240.00	\$40.00
TOTAL COST	\$5,345.15	\$1,882.96 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	5.0	2.0
Prepared / Adjusted By	Tuck Foo Kok	Hwee Jie (LKK) / AIG
ARC / Surveyor Sign Off Date	13/02/2019 4:11 PM	14/02/2019 3:06 PM
Signature		
Remarks		P/P REPAIR, PHOTO BEFORE PAINT.

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1903-0104	Invoice Number	
Quotation Date	06.03.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works		
Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	\$845.00	\$250.00 ✓
Total Labour	\$845.00	\$250.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER RH	\$378.00	\$200.00 ✓
TO RESPRAY VIEW MIRROR	\$160.00	\$50.00 ✓
TO RESPRAY FRONT DOOR RH	\$378.00	\$0.00
Total Spray Painting & Panel Beating	\$936.00	\$250.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00 ✓
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$20.00 ✓
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$240.00	\$40.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		53801470 60	FENDER SUB-ASSY, FR, RH	1.00	\$933.10	100.00	\$0.00	Replace	Repair
		75374471 40	EMBLEM, SIDE PANEL (HYBRID)	1.00	\$52.90	25.00	\$39.68 ✓	Replace	Replace
		87910474 50	MIRROR ASSY, OUTER REAR VIEW, RH	1.00	\$1,373.50	10.00	\$1,236.15 ✓	Replace	Replace
		87915470 70A1	COVER, OUTER MIRROR, RH	1.00	\$89.50	25.00	\$67.13 ✓	Replace	Replace
		67001471 52	PANEL SUB-ASSY, FRONT DOOR RH	0.00	\$1,249.60	0.00	\$0.00	Replace	Not Given
			STICKER DECAL SMRT (DOOR)	0.00	\$60.00	0.00	\$0.00	Replace	Not Given
		69210470 41A1	DOOR OUTER HANDLE FRONT, RH	0.00	\$378.90	0.00	\$0.00	Replace	Not Given
Total					\$4,137.50		\$1,342.96		

1342.96
+ 250.00
= 290.00
1342.96
1342.96

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

28/3/18 - Finalized P/P \$ 1882.96 + 2 days.



Case Details

Case Reference Number : TAX/02/19/2063
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHB1141P

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-5701-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
 Accident Date and Time : 11/02/2019 02:23 PM
 Vehicle Age(In Months) : 15

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval			Remarks	
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace		
One Time Key In	Main			FENDER SUB-ASSY, FR , RH	1	933.10	933.10	25.00	699.83	Replace	1	0	Repair	*	
One Time Key In	Main			EMBLEM, SIDE PANEL (HYBRID)	1	52.90	52.90	25.00	39.67	Replace	1	39.67	Replace	*	NEC
One Time Key In	Main			MIRROR ASSY, OUTER REAR VIEW , RH	1	1,373.50	1,373.50	10.00	1,236.15	Replace	1	1,236.15	Replace	*	CRA
One Time Key In	Main			COVER, OUTER MIRROR, RH	1	67.50	67.50	25.00	50.63	Replace	1	50.63	Replace	*	MIS
One Time Key In	Main			PANEL SUB-ASSY, FRONT DOOR RH	1	1,249.60	1,249.60	25.00	937.20	Replace	0	0	Not Give	*	
One Time Key In	Main			STICKER DECAL SMRT (DOOR)	1	60.00	60.00	0.00	60.00	Replace	0	0	Not Give	*	
One Time Key In	Main			DOOR OUTER HANDLE FRONT , RH	1	378.90	378.90	25.00	284.17	Replace	0	0	Not Give	*	
One Time Key In	Main			FENDER SUB-ASSY, FR , RH	1	933.10	933.10	25.00	699.83	Replace	0	0	Not Give	*	
One Time Key In	Main			EMBLEM, SIDE PANEL (HYBRID)	1	52.90	52.90	25.00	39.67	Replace	0	0	Not Give	*	
One Time Key In	Main			MIRROR ASSY, OUTER REAR VIEW , RH	1	1,373.50	1,373.50	10.00	1,236.15	Replace	0	0	Not Give	*	
				Total Spare Part Cost				6,648.30					Surveyor Total		1,342.95
				Lump Sum Discount (%)				0.00					Lump Sum Dis (%)		0
				Final Spare Part Cost				6,648.30					Final Sur Total		1,342.95

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	SMRT Recommendation					Surveyor Approval			Remarks
						List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			COVER, OUTER MIRROR, RH	1	89.50	89.50	25.00	67.13	Replace	0	0	Not Give	*
One Time Key In	Main			PANEL SUB-ASSY, FRONT DOOR RH	1	1,249.60	1,249.60	25.00	937.20	Replace	0	0	Not Give	*
One Time Key In	Main			STICKER DECAL SMRT (DOOR)	1	60.00	60.00	0.00	60.00	Replace	0	0	Not Give	*
One Time Key In	Main			DOOR OUTER HANDLE FRONT, RH	1	378.90	378.90	25.00	284.17	Replace	0	0	Not Give	*
Total Spare Part Cost									6,648.30	Surveyor Total		1,342.95		
Lump Sum Discount (%)									0.00	Lump Sum Dis (%)		0		
Final Spare Part Cost									6,648.30	Final Sur Total		1,342.95		

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR RH PORTION	845.00	250	
Total:			845.00	250.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY FRONT FENDER RH	378.00	200	
2	Main	TO RESPRAY VIEW MIRROR	180.00	50	
3	Main	TO RESPRAY FRONT DOOR RH	378.00	0	
4	Main	TO RESPRAY FRONT FENDER RH	378.00	0	
5	Main	TO RESPRAY VIEW MIRROR	180.00	0	
6	Main	TO RESPRAY FRONT DOOR RH	378.00	0	
Total:			1,872.00	250.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
Total:			80.00	40.00	

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	20	
3	Main	TO WASH AND VACUUM	50.00	0	
Total:			240.00	40.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	6,648.30	1,342.95
Total Labour Cost	845.00	250.00
Total Spray Painting	1,872.00	250.00
Other	240.00	40.00
Overall Total	9,605.30	1,882.95
Lump Sum Repair Option		
Lump Sum Total	0.00	1,882.95
Surveyor Approved Amount		1,882.95
No of Repair Days*	5	2
Remarks	.	PIP REPAIR, PHOTO BEFORE PAINT.
Surveyor Name		Hwee Jie
Signature		
Survey Date	14/02/2019	

Save Clear

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed **and** is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Poh Kin (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 20 June 2019 9:16 AM
To: Poh Kin (LKKAuto)
Subject: Re: Accident on 11/2/2019 involving SHB 1141P & SJB 300E (AIG's insured) Our Ref: TAX/02/19/2063/lg
Attachments: vlcsnap-2019-06-20-09h00m05s151.png

Dear Poh Kin,

We are unable to send the 3 video footages via email. We will burn the same into a CD and will pass to your surveyor when he is here.

The video footage showed that our taxi was stationary waiting for the front vehicles to move off when your insured's vehicle sped past and caused the accident.

1st cctv showed the left front wheel of your insured's vehicle was seen tilted towards the right and touching the white dotted line (as per screen shot attached).

2nd cctv showed the rear footage.

3rd cctv showed your insured stopped some distance away.

Please let us have your offer after viewing the same. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Poh Kin (LKKAuto) [<mailto:pohkin@lkkauto.com>]

Sent: 19/06/2019 10:40

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: Admin A

Subject: RE: LOD Re: Accident on 11/2/2019 involving SHB 1141P & SJB 300E (AIG's insured) Our Ref: TAX/02/19/2063/lg

WITHOUT PREJUDICE

SAVE AS TO COSTS

Our Ref: CC3/AIG19002897/Jfb3

Your Ref: TAX/02/19/2063/lg

Dear Lee Gek,

We refer to the above matter.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Wednesday, 19 June 2019 10:40 AM
To: LeeGek@smrt.com.sg
Cc: Admin A
Subject: RE: LOD Re: Accident on 11/2/2019 involving SHB 1141P & SJB 300E (AIG's insured) Our Ref: TAX/02/19/2063/lg

**WITHOUT PREJUDICE
SAVE AS TO COSTS**

Our Ref: CC3/AIG19002897/Jfb3
Your Ref: TAX/02/19/2063/lg

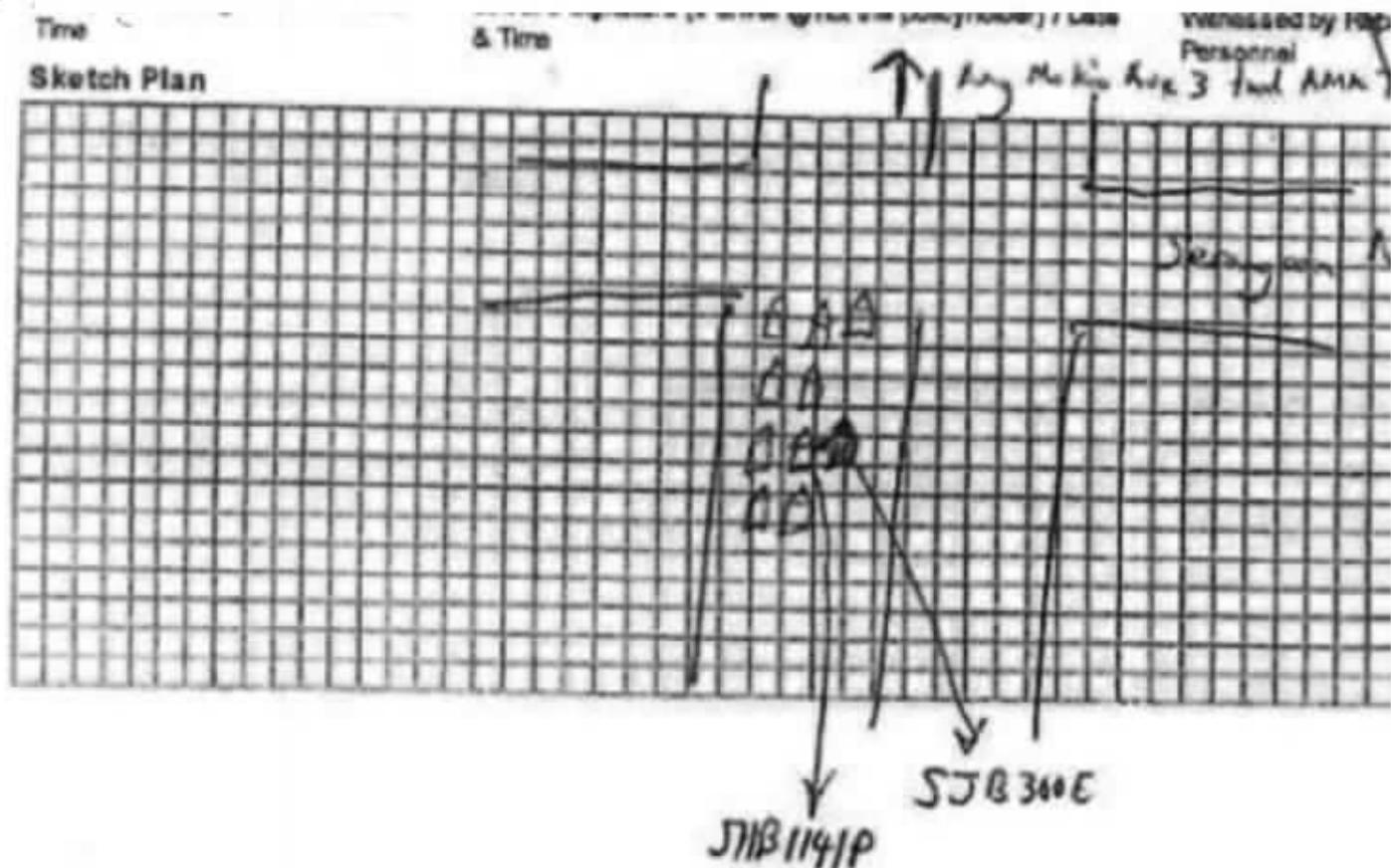
Dear Lee Gek,

We refer to the above matter.

Please be informed that Liability unclear on this matter. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident report statement for your perusal.

Describe Circumstances of the Accident

On 11/2/19 about 10:25pm, I was driving along Ang Mo Kio Ave 3 near junction Serangoon North Ave 3. On right hand side of traffic and I maintain normal speed as lights turned green and I drove ahead, the left lane to my car was a queue of cars. I heard a knocking sound and I noticed a taxi driver side mirror onto my passenger side mirror & both our side mirrors were damaged. I pulled over to side of road (near Ave 3) and waited for the taxi driver. I took photo of his side mirror after confirming no other damage. I gave him my particulars. No injury suffered by both parties & no passengers. My son. The taxi (SMRT) was not carrying any passengers.



We are in a course of investigating into the circumstances of the accident.

In order to justify your client's claim smoothly and promptly, we appreciate if you could kindly furnish us a copy of CCTV footage / accident scene photos / evidence for our necessary action.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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Poh Kin (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 25 April 2019 7:22 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 11/2/2019 involving SHB 1141P & SJB 300E (AIG's insured)
Our Ref: TAX/02/19/2063/lg
Attachments: TAX 02 19 2063.pdf
Categories: clear

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1882.96
Loss of Rental	\$398.86 (3.5 days x \$113.96)
Loss of Income	\$210.00 (3.5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$2498.82

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

30 AUGUST 2019

**SEAW CHENG CHENG
49 LEITH ROAD
SINGAPORE 547912**

Dear Sir/Madam,

**OUR REF : CC3/AIG19002897/Jhb3
YOUR REF : SJB 300E**

**ACCIDENT INVOLVING SJB 300E AND SHB 1141P ALONG ANG MO KIO AVENUE 3
ON 11.02.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHB 1141P against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Vic Alpeh', written over a thin horizontal line.

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 (S)757705 (address), owner of SHB 1141P (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 1141P that was damaged pursuant to the accident which occurred on 11/02/2019 (date) along ANG MO KIO AVENUE 3 (location) involving vehicle no/s SJB 300E ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 3 (day) of Sept (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,380.00 (Global Sum – all in) for vehicle no. SHB 1141P that was damaged pursuant to the accident which occurred on 11/02/2019 (date) along ANG MO KIO AVENUE 3 (location) involving vehicle no/s SJB 300E. This is pursuant to the inspection conducted on 13/02/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 1141P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 1141P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 3 (day) of Sept (month) 2019 (year)


LKK

Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
 251 North Bridge Road Singapore 179102
 Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
 SINGAPORE 757705



Tax Invoice

GST Reg No. : MR-8500001-7
 CRN : 199004280Z
 Invoice No. : IV190400003
 Date : 03.04.2019
 Vehicle No. : SHB1141P
 Your Ref No. : TAX/02/19/2063
 Our Ref No. : 24100081
 Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount)	Amount	Amount
Parts					
FENDER SUB-ASSY, FR , RH	1.00	\$ 933.10	(100.00)	\$ 933.10	\$ 0.00
EMBLEM, SIDE PANEL (HYBRID)	1.00	\$ 52.90	(25.00)	\$ 13.22	\$ 39.68
MIRROR ASSY, OUTER REAR VIEW , RH	1.00	\$1373.50	(10.00)	\$ 137.35	\$ 1236.15
COVER, OUTER MIRROR, RH	1.00	\$ 89.50	(25.00)	\$ 22.37	\$ 67.13
PANEL SUB-ASSY, FRONT DOOR RH	0.00	\$1249.60	0.00	\$ 0.00	\$ 0.00
STICKER DECAL SMRT (DOOR)	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
DOOR OUTER HANDLE FRONT , RH	0.00	\$ 378.90	0.00	\$ 0.00	\$ 0.00
				Sub-Total	\$ 1342.96
Labour					
TO REPAIR RH PORTION	1.00	\$ 250.00	0.00	\$ 0.00	\$ 250.00
Others					
TO RESPRAY FRONT FENDER RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY VIEW MIRROR	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO RESPRAY FRONT DOOR RH	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
				GRAND TOTAL	\$ 1,882.96

Remark :

Make/Model : PRIUS4
 Accident Date : 11.02.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
 No receipt will be issued unless requested.

Authorised Signature
 for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/02/19/2063

From: SMRT Taxis Pte Ltd

Date: 01/03/2019

ACCIDENT INVOLVING SHB 1141P & SJB 300E ON 11/2/2019 ALONG ANG MO KIO AVE 3

This is to confirm that the daily rental rate for SHB 1141P is \$113.96 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Date Generated : 13/03/2019
User Name : LeeGek

Accident Start Date : 11/02/2019
Accident End Date : 13/03/2019

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TA002192063	SHB1141P	SMART Taxis Pte Ltd	TOYOTA	PRIUSA	24100081		16/02/2019 9:25 AM



Enquire Transaction History

Transaction History Details

Log Date/Time:	13 Feb 2019 / 12:58:49	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SJB3008	Business Transaction Reference No.:	2019021312584985999
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHD - BALQISH BINTE ABDUL HALI		
Search Date / Time:	11 Feb 2019 22:23:00		
Insurance Company:	AIG ASIA-PACIFIC INSURANCE PTE. LTD.		

Information displayed is correct as at the log date and time.

2/13/19

[Enquire Related Logs](#)

[Back to List](#)

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Feb 2019 Edit Reg		13 Feb 2019 00:00 Edit Adj Rpt	S\$1,882.96 Edit Estimates	S\$1,882.96 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by adjuster]							
Insured:	SEAW CHENG CHENG , ID: S1698108G								
Main Claimant:	SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHB1141P	Date of Loss:	11/02/2019 21:00 - :59 [14 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0996856246SG	Policy/Cover Note No.:	1800114955 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJB300E	Policy No. (Claimant):	D-18090213MFSH						
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 26/02/2019]								
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
• AIG_SG (18/02/2019): Request to upload TP GIA Report									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB1141P (0996856246SG)
[SJB300E]
TP
SMRT TAXIS PTE LTD
Feb 11 2019 9:00PM
[SEAW CHENG CHENG]
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser <input type="button" value="v"/>					
Video															1 per page <input type="button" value="v"/>			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print						
1	01/08/19 08:32	Video - Accident												Load MP4						
Letters/Correspondences															1 per page <input type="button" value="v"/>			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print						
1	(Draft)	Third Party Express Settlement - Payment Breakdown												Edit						
Photos/Images															3 per page <input type="button" value="v"/>			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print						
1	19/02/19 09:39	General View												Load JPG <input checked="" type="checkbox"/>						
2	19/02/19 09:39	General View												Load JPG <input checked="" type="checkbox"/>						
3	19/02/19 09:39	General View												Load JPG <input checked="" type="checkbox"/>						
4	19/02/19 09:39	General View												Load JPG <input checked="" type="checkbox"/>						
5	19/02/19 09:39	General View												Load JPG <input checked="" type="checkbox"/>						
6	19/02/19 09:39	General View												Load JPG <input checked="" type="checkbox"/>						
7	19/02/19 09:39	General View												Load JPG <input checked="" type="checkbox"/>						
8	19/02/19 09:39	General View												Load JPG <input checked="" type="checkbox"/>						
9	19/02/19 09:39	Replacement Part Photo												Load JPG <input checked="" type="checkbox"/>						
10	19/02/19 09:39	Replacement Part Photo												Load JPG <input checked="" type="checkbox"/>						
11	19/02/19 09:39	Replacement Part Photo												Load JPG <input checked="" type="checkbox"/>						
12	19/02/19 09:39	Replacement Part Photo												Load JPG <input checked="" type="checkbox"/>						
Documentation															1 per page <input type="button" value="v"/>			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print						
1	18/02/19 17:40	TP ESTIMATE- MARKED												Load PDF						
2	18/02/19 17:40	TP GIA REPORT												Load PDF						
3	30/08/19 19:13	LETTER TO OI												Load PDF						
4	06/09/19 08:02	WORKSHOP INVOICE												Load PDF						
5	06/09/19 08:02	AUTHORISATION TO ACT FORM												Load PDF						
6	06/09/19 08:02	Release Voucher												Load PDF						
7	06/09/19 08:02	RENTAL MILEAGE												Load PDF						
8	06/09/19 08:02	RENTAL RECEIPT												Load PDF						
9	06/09/19 08:02	LTA SEARCH												Load PDF						
10	06/09/19 08:02	LOD												Load PDF						
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail		Print						
1	18/02/19 09:34	OI GIA REPORT												Load PDF						
2	26/02/19 11:38	TP GIA												Load PDF						

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SJB300E (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHB1141P (TP veh)		
Date of Accident:	11/02/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	6,158.50
Final Repair Cost	:	\$	2,380.00
Loss of Use	:	\$	3.00 days at \$50.00 per day
Rental (if any)	:	\$	3 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,380.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability ____ 100 ____ (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No:	
BOLA Liability: ____ (%)		Assessed Liability (*): ____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 2,380.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

06 Sep
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19002897/JHB3Q2
Date: 06/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	1800114955
Claimant Vehicle No : SHB1141P	Insured Vehicle No :	SJB300E
Date of Loss: 11/02/2019	Nature of Claim:	TP
		Claim No: 0996856246SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHB1141P	Engine No:	2ZRS102696
Make & Model:	TOYOTA PRIUS TAXI, 1.8 (A)	Chassis No:	JTDKB3FU603573806
Reg. Date:	28/11/2017 (Man. Year: 2017)	Odometer:	0 km
Colour:	Maroon		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Falken 6 mm	Rear Left Side:	Falken 6 mm
Front Right Side:	Falken 6 mm	Rear Right Side:	Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,137.50	1,342.96	2,794.54	67.54
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,021.00	540.00	1,481.00	73.28
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	6,158.50	1,882.96	4,275.54	69.43
	+ Loss of Use (3.0 x S\$50.00/day) (S\$)	150.00		
	+ Car Rental (3.0 x S\$113.96/day) (S\$)	341.88		
	+ Doc/Search Fee (S\$)	7.00		
	Nett Liability (S\$)	2,381.84		
	Global Sum Settlement (S\$)	2,380.00		

INSPECTION

Date of Assignment:	13/02/2019	
Date Inspected:	13/02/2019 Inspected At:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705
Estimated Period of Repair:	2.0 days	

Adjuster: ONG HWEE JIE

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*EMBLEM ,SIDE PANEL (HYBRID) (DISC 25%)	Necessary	52.90 F	*39.68 F	
2	1		*COVER ,OUTER MIRROR,RH (DISC 25%)	Missing	89.50 F	*67.13 F	
3	1		*MIRROR ASSY ,OUTER REAR VIEW ,RH (DISC 10%)	Broken	1,373.50 F	*1,236.15 F	
4	1		*FENDER SUB-ASSY ,FR RH	Repair	933.10 F	*- F	
5	1		*PANEL SUB-ASSY ,FRONT DOOR RH	Not Necessary	1,249.60 F	*- F	
6	1		*STICKER DECAL SMRT (DOOR)	Not Necessary	60.00 F	*- F	
7	1		*DOOR OUTER HANDLE FRONT ,RH	Not Necessary	378.90 F	*- F	
					Total Parts (\$\$)	4,137.50	1,342.96

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	845.00	250.00
2	SPRAY PAINT	New	936.00	250.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	20.00
5	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (S\$)			2,021.00	540.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >