

Vic (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, 3 September, 2019 6:06 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: Returned of DV Re: Accident on 11/2/2019 involving SHB 1141P & SJB 300E (AIG's insured) Our Ref: TAX/02/19/2063/lg LKK REF CC3/AIG19002897/Jhb3
Attachments: img-903173308-0001.pdf

Dear Vic,

We attach the duly signed DV and ATA for your necessary action. Please let us have AIG's cheque for \$2,380.00 payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: 30/08/2019 19:21
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Vic (LKKAuto)
Subject: RE: URGENT / 2nd REMINDER Re: Accident on 11/2/2019 involving SHB 1141P & SJB 300E (AIG's insured) Our Ref: TAX/02/19/2063/lg LKK REF CC3/AIG19002897/Jhb3

WITHOUT PREJUDICE

Dear Lee Gek,

We refer to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we propose a global sum of **\$2,380.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA an forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Friday, 16 August, 2019 2:59 PM

To: Poh Kin (LKKAuto)

Subject: URGENT / 2nd REMINDER Re: Accident on 11/2/2019 involving SHB 1141P & SJB 300E (AIG's insured) Our Ref: TAX/02/19/2063/lg

**URGENT
2ND REMINDER**

Dear Poh Kin,

Please let us have your offer by **23rd August 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Sent: 23/07/2019 09:27

To: Poh Kin (LKKAuto)

Subject: URGENT / REMINDER Re: Accident on 11/2/2019 involving SHB 1141P & SJB 300E (AIG's insured) Our Ref: TAX/02/19/2063/lg

**URGENT
REMINDER**

Dear Poh Kin,

Since we have provided the video footage, please let us have your offer by **30th July 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department
SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Sent: 20/06/2019 09:16
To: Poh Kin (LKKAuto)
Subject: Re: Accident on 11/2/2019 involving SHB 1141P & SJB 300E (AIG's insured) Our Ref: TAX/02/19/2063/lg

Dear Poh Kin,

We are unable to send the 3 video footages via email. We will burn the same into a CD and will pass to your surveyor when he is here.

The video footage showed that our taxi was stationary waiting for the front vehicles to move off when your insured's vehicle sped past and caused the accident.

1st cctv showed the left front wheel of your insured's vehicle was seen tilted towards the right and touching the white dotted line (as per screen shot attached).

2nd cctv showed the rear footage.

3rd cctv showed your insured stopped some distance away.

Please let us have your offer after viewing the same. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Poh Kin (LKKAuto) [<mailto:pohkin@lkkauto.com>]
Sent: 19/06/2019 10:40
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: LOD Re: Accident on 11/2/2019 involving SHB 1141P & SJB 300E (AIG's insured) Our Ref: TAX/02/19/2063/lg

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC3/AIG19002897/Jfb3
Your Ref: TAX/02/19/2063/lg

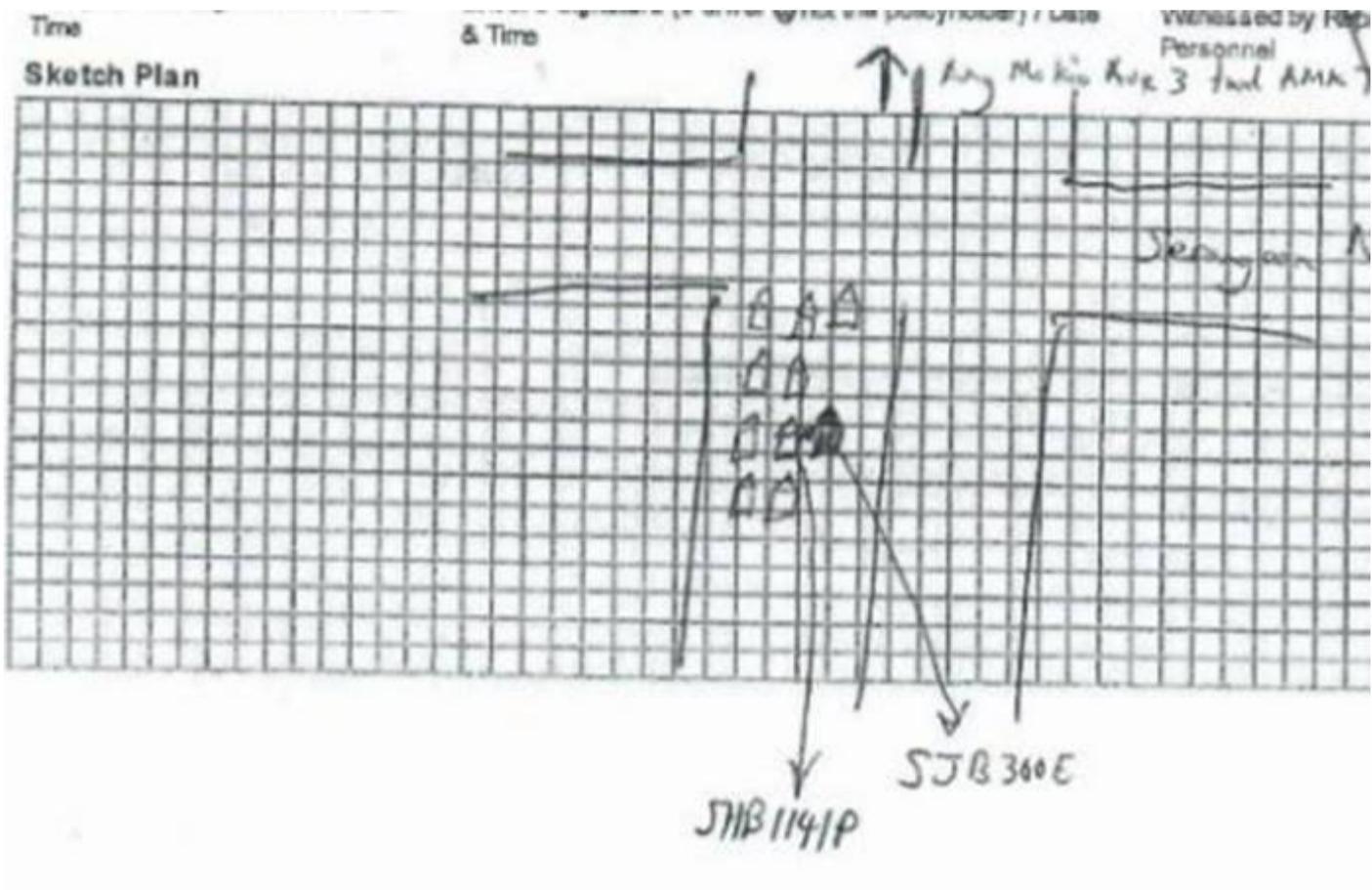
Dear Lee Gek,

We refer to the above matter.

Please be informed that Liability unclear on this matter. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident report statement for your perusal.

Describe Circumstances of the Accident

On 11/2/19 about 10:25pm, I was driving along Ang Mo Kio Ave 3 near junction Serangoon North Ave 3. On right hand side of traffic and I maintain normal speed as lights turned green to drive ahead, the left lane to my car was a queue of cars. I heard a knocking sound and realised a taxi driver side mirror onto my passenger side mirror. Both our side mirrors were damaged. I pulled over to side of road (AMK Ave 3) and waited for the taxi driver. I took photo of his side mirror after confirming no other damage. I gave him my particulars. No injury suffered by both parties or passenger & my son. The taxi (SMART) was not carrying any passengers.



We are in a course of investigating into the circumstances of the accident.

In order to justify your client's claim smoothly and promptly, we appreciate if you could kindly furnish us a copy of CCTV footage / accident scene photos / evidence for our necessary action.

Your prompt reply will be very much appreciated.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shu Pei (LKKAuto)
Sent: Thursday, 25 April 2019 7:33 PM
To: LeeGek@smrt.com.sg
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: FW: LOD Re: Accident on 11/2/2019 involving SHB 1141P & SJB 300E (AIG's insured) Our
Ref: TAX/02/19/2063/lg

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/AIG19002897/Jfb3	Poh Kin

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 25 April 2019 7:22 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 11/2/2019 involving SHB 1141P & SJB 300E (AIG's insured) Our Ref: TAX/02/19/2063/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1882.96
Loss of Rental	\$398.86 (3.5 days x \$113.96)
Loss of Income	\$210.00 (3.5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$2498.82

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

