

INS. CASE OWNER:

CC 3, ALG 1900

2896

JW 34

LAA: IDAC

Surveyor:

DHI

DOI:

12/21/19

Date / Time:

13/1/19

Registered in Merimen:

15/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLD 1427H

Name of Insured:

Veo New Van Service

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

9/12/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SHE 4280X



INSRS:

WSP:

Tel:

Liability:

RMKS:

Imp. inc



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

2012
UCAtc 4280X - 02/11/13 00 04321 01063 02 1000 01010
SLD 1427H - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 01010 12/3/19

After call ltr to OI: 01010 12/3/19

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

30/5/19 134500 Confirm with TAN WJ GRC

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

24

Repair Cost:

SS

990.00

If NO or B 28, Ass. Lia:

(01010 12/3/19 to mark)

Loss of Rental (LOR):

SS

936.75

(

7 days) x \$133.75 (W/GST)

Loss of Use (LOU):

SS

-

(\$

x

days)

Loss of Income (LOI):

SS

-

(\$

x

days)

LOR only ☒ LOU only ☐

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

7.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

7693.25

Global Sum SS:

7690.00

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$320.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

7690.00

Name 1:

SMKT Taxis Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

- 13/6/19

INSURANCE Hwee Jie

REF: A16

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop n/s: 300K1
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 4 days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHC 4280X Yr Regn: 13 Dec 2013
 Type: M.Car / M.Cycle / Bus / Van / Lorry / (Taxi) Prime Mover /

Truck / Trailer or

Make: Toyota Prius C.C. 1797
 Colour: Maroon A/C Insured / Std / NI / NA
 Sp. Reading: 45669 T/Radio: Insured / Std / NI / NA
 Eng/No: _____

C/No: JTDKN360305714133

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

Front		Rear	
R/Bal.	<u>6</u> mm	R/Bal.	<u>6</u> mm
L/Bal.	<u>6</u> mm	L/Bal.	<u>6</u> mm
D.O.A.	<u>9/2/19</u>	D.O.I.	<u>13/2/19</u>

Survey held at Sumit

Des. of Damages: Frt / Rear / O/S / (N/S) / U/C / Rooflop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>02/19/2061</u>
	<u>SLD1427H</u>
	<u>L/S Rptd with 4 repair days Red = \$11850 / 73%</u>
	<u>* 4 repair days + 2 PRS + 1 Sunday = 7 days.</u>
	<u>* 4 repair days + 2 PRS + 2 Sundays = 8 days (max).</u>

Date/Time. File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time. File Return to?

2)

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) S + PS. \$

) Photos

) Others

TOTAL

Case Details

Case Reference Number :

TAX/02/19/2061

Type of Repair : Accident Repair

Vehicle Registration Number :

SHC4280X

Company Type : SMRT Taxis Pte Ltd

Estimation ID : EST-5673-ID

Assigned By : Taxi Claims Manager
Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd

Accident Date and Time : 09/02/2019 08:00 AM

Vehicle Age(In Months) : 62

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

SMRT Recommendation										Surveyor Approval				
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			DOOR FRT/LH	1	894.40	894.40	25.00	670.80	Replace	1	670.80	Replace *	BUC
One Time Key In	Main			STICKER DECAL SMRT (DOOR)	1	60.00	60.00	0.00	60.00	Replace	1	60.00	Replace *	NEC
One Time Key In	Main			DOOR RR/LH	1	954.50	954.50	25.00	715.88	Replace	1	0	Repair *	
One Time Key In	Main			PIXEL STICKER	1	60.00	60.00	0.00	60.00	Replace	1	60.00	Replace *	NEC
One Time Key In	Main			MOULDING BODY, LH	1	673.60	673.60	25.00	505.20	Replace	0	0	Not Give *	
One Time Key In	Main			FENDER RR/LH	1	766.80	766.80	25.00	575.10	Replace	0	0	Not Give *	
One Time Key In	Main			STICKER SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	1	7.80	Replace *	NEC
One Time Key In	Main			STICKER DECAL 6555 8888	1	21.60	21.60	0.00	21.60	Replace	1	21.60	Replace *	NEC
One Time Key In	Main			QUARTER GLASS RR/LH	1	168.10	168.10	25.00	126.07	Replace	0	0	Not Give *	
Total Spare Part Cost									4,125.32	Surveyor Total		820.20		
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)		20		
Final Spare Part Cost									3,198.85	Final Sur Total		656.16		

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			SEALANT W/SCREEN	1	37.00	37.00	0.00	37.00	Replace	0	0	Not Give	*
One Time Key In	Main			FENDER LINER RR/LH	1	141.30	141.30	25.00	105.98	Replace	0	0	Not Give	*
One Time Key In	Main			WHEEL DISC	1	1,484.20	1,484.20	25.00	1,113.15	Replace	0	0	Not Give	*
One Time Key In	Main			TYRE	1	126.74	126.74	0.00	126.74	Replace	0	0	Not Give	*
Total Spare Part Cost									4,125.32	Surveyor Total 830.20				
Lump Sum Discount (%)									20.00	Lump Sum Dis (%) 20				
Final Spare Part Cost									3,198.86	Final Sur Total 656.16				

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR LH PORTION	845.00	600	
Total:			845.00	600.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY FRONT DOOR LH	378.00	200	
2	Main	TO REPSRAY REAR DOOR LH	378.00	200	
3	Main	TO RESPRAY ROCKER PANEL MOULDING	180.00	0	
4	Main	TO RESPRAY REAR FENDER LH	378.00	0	
5	Main	TO RESPRAY RIM	180.00	0	
Total:			1,494.00	400.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
Total:			1,050.00	100.00	

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	30	
3	Main	TO TRANSFER DOOR MECHANISM	240.00	50	
4	Main	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0	
5	Main	TO REMOVE AND REFIT TYRE	120.00	0	
6	Main	TO REMOVE & REFIT REAR QUARTER GLASS LH	120.00	0	
7	Main	TO REMOVE / REFIT SEAT	120.00	0	
8	Main	TO WASH AND VACUUM	60.00	0	
9	Main	TO REPLACE SUNDRY PARTS	100.00	0	
Total:			1,060.00	100.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	3,198.86	856.18
Total Labour Cost	845.00	600.00
Total Spray Painting	1,494.00	400.00
Other	1,060.00	100.00
Overall Total	6,597.86	1,756.18
Lump Sum Repair Option	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Lump Sum Total	6,600.00	1,750.00
Surveyor Approved Amount		1,750.00
No of Repair Days*	5	4
Remarks	-	L/S REPAIR, PHOTO AFTER PAINT
Surveyor Name		Hwee jo



Signature

Estimator Assessment(\$)

Surveyor Assessment(\$)

Save

Clear

Survey Date

13/02/2019

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

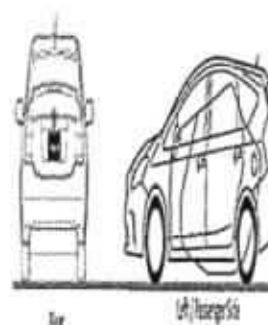
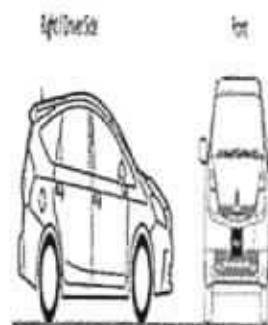
Signature:

Date:



Vic

Section A - Accident Details

Registration Number	SHC4280X
Case Reference Number	TAX/02/19/2061
Registration Date	13/12/2013
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	SEOW YONG MENG DAVID
Type of Accident	Head To Side
Accident Date and Time	9/2/2019 4:00 PM
Accident Reported Date and Time	11/2/2019 5:05 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	Yes
Towed Back Date and Time	9/2/2019 6:00 PM
Replacement Vehicle issued?	No
Job Card Number	
Special Instruction to ARC, if any	TOWED \$60
Prepared Date and Time	12/2/2019 12:46 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$600.00
Total Spray Cost	\$1,494.00	\$400.00
Total Spare Part Cost	\$3,300.26	\$656.16
Total Other Cost	\$1,060.00	\$100.00
TOTAL COST	\$6,699.26	\$1,756.16
Lump Sum Total	\$6,700.00	\$1,750.00 (L/S)
Number of Repair Days	5.0	4.0
Prepared / Adjusted By	Zhi Yang Phua	Hwee Jie (LKK) / AIG
ARC / Surveyor Sign Off Date	13/02/2019 12:38 PM	13/02/2019 11:48 AM
Signature		
Remarks		L/S REPAIR, PHOTO AFTER PAINT

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1903-0060	Invoice Number	
Quotation Date	05.03.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION	\$845.00	\$600.00
Total Labour	\$845.00	\$600.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT DOOR LH	\$378.00	\$200.00
TO REPSRAY REAR DOOR LH	\$378.00	\$200.00
TO RESPRAY ROCKER PANEL MOULDING	\$180.00	\$0.00
TO RESPRAY REAR FENDER LH	\$378.00	\$0.00
TO RESPRAY RIM	\$180.00	\$0.00
Total Spray Painting & Panel Beating	\$1,494.00	\$400.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$30.00
TO TRANSFER DOOR MECHANISM	\$240.00	\$50.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$120.00	\$0.00
TO REMOVE AND REFIT TYRE	\$120.00	\$0.00
TO REMOVE & REFIT REAR QUARTER GLASS LH	\$120.00	\$0.00
TO REMOVE / REFIT SEAT	\$120.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$1,060.00	\$100.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		67002-47070	DOOR FRT/LH	1.00	\$694.40	25.00	\$520.80	Replace	Replace
			STICKER DECAL SMRT (DOOR)	1.00	\$60.00	0.00	\$60.00	Replace	Replace
		67004-47080	DOOR RR/LH	1.00	\$654.50	100.00	\$0.00	Replace	Repair
			PIXEL STICKER	1.00	\$60.00	0.00	\$60.00	Replace	Replace
		75852-47900	MOULDING BODY, LH	0.00	\$673.60	0.00	\$0.00	Replace	Not Given
		61602-47091	FENDER RR/LH	0.00	\$766.80	0.00	\$0.00	Replace	Not Given
			STICKER SMRT LOGO	1.00	\$7.80	0.00	\$7.80	Replace	Replace
			STICKER DECAL 6555 6886	1.00	\$21.60	0.00	\$21.60	Replace	Replace

	62720-47031	QUARTER GLASS RR/LH	0.00	\$168.10	0.00	\$0.00	Replace	Not Given	✓
		SEALANT W/SCREEN	0.00	\$37.00	0.00	\$0.00	Replace	Not Given	✗
	65538-47021	FENDER LINER RR/LH	0.00	\$141.30	0.00	\$0.00	Replace	Not Given	✗
	42611-47140	WHEEL DISC	0.00	\$1,484.20	0.00	\$0.00	Replace	Not Given	✗
		TYRE	0.00	\$126.74	0.00	\$0.00	Replace	Not Given	✗
Total				\$5,396.04		\$820.20			

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

$$\begin{array}{r}
 820.20 \\
 - 207 \\
 \hline
 656.16 \\
 + 600.00 \\
 + 500.00 \\
 \hline
 1756.16 \\
 \hline
 \text{L/S } \$1750/-
 \end{array}$$

27/3/18 - Finalized L/S \$1750/- 4 days

Cecilia Chong (LKK Auto)

From: Vic (LKKAuto)
Sent: Monday, 27 May 2019 4:12 PM
To: Cecilia Chong (LKK Auto)
Subject: FW: LOD Re: Accident on 9/2/2019 involving SHC 4280X & SLD 1427H (AIG's insured)
Our Ref: TAX/02/19/2061/lg *** CC3/AIG19002896/Jha3
Attachments: img-425163615-0001.pdf

From: Mei Kwan (LKKAuto)
Sent: Thursday, 25 April, 2019 6:25 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis); Vic (LKKAuto)
Cc: CS A Team; Admin A
Subject: RE: LOD Re: Accident on 9/2/2019 involving SHC 4280X & SLD 1427H (AIG's insured) Our Ref: TAX/02/19/2061/lg *** CC3/AIG19002896/Jha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/AIG19002896/Jha3	Vic - 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 25 April, 2019 5:00 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: LOD Re: Accident on 9/2/2019 involving SHC 4280X & SLD 1427H (AIG's insured) Our Ref: TAX/02/19/2061/lg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$1750.00
Loss of Rental	\$1136.88 (8.5 days x \$133.75)
LTA Search Fee	\$7.00
Total	\$2893.88

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

30X ON

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19002896/Jha3

18 March 2019

YEO SIEW YEN SERENE

Dear Sir/Madam,

ACCIDENT INVOLVING SLD 1427H AND SHC 4280X ON 09/02/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

As spoken, kindly forward accident scene photos for our reference.

Please call us if you have further queries.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

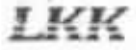
Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Public
Consultations
Plan 2012

Save the Earth. Print only when necessary.

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHC 4280X (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 4280X that was damaged pursuant to the accident which occurred on 09/02/2019 (date) along BLK 409 BUKIT BATOK WEST AVE 4 (location) involving vehicle no/s SLD 1427H ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 13 (day) of June (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,690.00 (Global Sum) for vehicle no. SHC 4280X that was damaged pursuant to the accident which occurred on 09/02/2019 (date) along BLK 409 BUKIT BATOK WEST AVE 4 (location) involving vehicle no/s SLD 1427H.

This is pursuant to the inspection conducted on 13/02/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHC 4280X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 4280X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of June (month) 2019 (year)

OHI LKK OHJ
Signed by appointed surveyor


Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190400012
Date : 03.04.2019
Vehicle No. : SHC4280X
Your Ref No. : TAX/02/19/2061
Our Ref No. : 24100079
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00		\$	1,750.00

GRAND TOTAL \$ 1,750.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 09.02.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/02/19/2061

From: SMRT Taxis Pte Ltd

Date: 18/02/2019

**ACCIDENT INVOLVING SHC 4280X & SLD 1427H ON 9/2/2019 AT THE CAR PARK
OF BLK 409 BUKIT BATOK WEST AVE 4**

This is to confirm that the daily rental rate for SHC 4280X is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the
above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/02/2019

Accident End Date : 15/03/2019

Date Generated : 15/03/2019

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX02/19/2061	SHC4280X	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24100079	09/02/2019 6:00 PM	18/02/2019 2:03 PM

Enquire Transaction History

Click on the following links

Log Date/Time:	13 Feb 2019 / 09:31:53	Transaction Amount:	\$7.19
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SLD1427H	Business Transaction Reference No:	20190213093153013646
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHD - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 09 Feb 2019 16:00:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Feb 2019 Edit Reg		13 Feb 2019 00:00 Edit Adj Rpt	S\$1,750.00 Edit Estimates	S\$1,750.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: YEO SIEW YEN SERENE (YANG XIUYAN) , ID: 575095352									
Main Claimant: SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K									
Vehicle Reg. No.: SHC4280X		Date of Loss: 09/02/2019 16:00 - :59 [61 Months and 27 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 4410614478SG		Policy/Cover Note No.: 2100469442 (Comprehensive)							
Vehicle Reg. No. (Insured): SLD1427H		Policy No. (Claimant): D-18090213MFSH							
		Excess:							
Repairer: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com									
Claimant's Insurer: MS First Capital Insurance Ltd (HQ) - Tel: 62222311									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 26/02/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC4280X (4410614478SG)
 [SLD1427H]
 TP
 SMRT TAXIS PTE LTD
 Feb 9 2019 4:00PM
 [YEO SIEW YEN SERENE (YANG XIUYAN)]
 SMRT Automotive Services Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
[Upload Video](#)
[Upload Audio](#)

View View in Browser

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1	Edit	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	19/02/19 09:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
2	19/02/19 09:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
3	19/02/19 09:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
4	19/02/19 09:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
5	19/02/19 09:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
6	19/02/19 09:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
7	19/02/19 09:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
8	19/02/19 09:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
9	19/02/19 09:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
10	19/02/19 09:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
11	19/02/19 09:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
12	19/02/19 09:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
13	19/02/19 09:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
14	19/02/19 09:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
15	19/02/19 09:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
16	19/02/19 09:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
17	19/02/19 09:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
18	27/03/19 11:15	Photo After Spray	1	Load JPG	<input checked="" type="checkbox"/>
19	27/03/19 11:15	Photo After Spray	1	Load JPG	<input checked="" type="checkbox"/>
20	27/03/19 11:15	Photo After Spray	1	Load JPG	<input checked="" type="checkbox"/>
21	27/03/19 11:15	Photo After Spray	1	Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	16/02/19 18:22	TP ESTIMATE - MARKED	1	Load PDF	
2	16/02/19 18:22	TP GIA REPORT	1	Load PDF	
3	17/06/19 10:50	WORKSHOP INVOICE	1	Load PDF	
4	17/06/19 10:50	AUTHORISATION TO ACT FORM	1	Load PDF	
5	17/06/19 10:50	Release Voucher	1	Load PDF	
6	17/06/19 10:50	RENTAL RECEIPT	1	Load PDF	
7	17/06/19 10:50	RENTAL MILEAGE	1	Load PDF	
8	17/06/19 10:50	LTA SEARCH	1	Load PDF	
9	17/06/19 10:50	LETTER TO OI	1	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	18/02/19 09:35	OI GIA REPORT	1	Load PDF	
2	26/02/19 11:45	TP GIA	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLD1427H (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHC4280X (TP veh)		
Date of Accident:	09/02/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	8,795.04
Final Repair Cost	:	\$	2,690.00
Loss of Use	:	\$	_____ days at \$0.00 per day
Rental (if any)	:	\$	7 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,690.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability ____100____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 2,690.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

17 Jun
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19002896/JGA3Q2

Date: 17/06/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100469442
Claimant Vehicle No : SHC4280X **Insured Vehicle No :** SLD1427H
 Date of Loss: 09/02/2019 Nature of Claim: TP Claim No: 4410614478SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHC4280X**
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZR5922197
 Reg. Date: 13/12/2013 (Man. Year: 2013) Chassis No: JTDKN36U305714133
 Colour: Maroon Odometer: 456669 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm
 Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,396.04	820.20	4,575.84	84.80
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,399.00	1,100.00	2,299.00	67.64
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,795.04	1,920.20	6,874.84	78.17
Approved Total (Overridden) (S\$)		1,750.00		
Nett Amount (S\$)	8,795.04	1,750.00	7,045.04	80.10
+ Car Rental (7.0 x S\$133.75/day) (S\$)		936.25		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		2,693.25		
Global Sum Settlement (S\$)		2,690.00		

INSPECTION

Date of Assignment: 13/02/2019
 Date Inspected: 13/02/2019 Inspected At: SMRT Automotive Services Pte Ltd
 (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705

Estimated Period of Repair: 4.0 days

Adjuster: ONG HWEE JIE

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*DOOR FRT/LH (DISC 25%)	Buckled	894.40 F	*670.80 F
2	1		*STICKER DECAL SMRT (DOOR) (SN)	Necessary	60.00 F	*60.00 F
3	1		*PIXEL STICKER (SN)	Necessary	60.00 F	*60.00 F
4	1		*STICKER SMRT LOGO (SN)	Necessary	7.80 F	*7.80 F
5	1		*STICKER DECAL 6555 8888 (SN)	Necessary	21.60 F	*21.60 F
6	1		*DOOR RR/LH	Repair	954.50 F	*- F
7	1		*MOULDING BODY ,LH	Not Necessary	673.60 F	*- F
8	1		*FENDER RR/LH	Not Necessary	766.80 F	*- F
9	1		*QUARTER GLASS RR/LH	Not Necessary	168.10 F	*- F
10	1		*SEALANT W/SCREEN	Not Necessary	37.00 F	*- F
11	1		*FENDER LINER RR/LH	Not Necessary	141.30 F	*- F
12	1		*WHEEL DISC	Not Necessary	1,484.20 F	*- F
13	1		*TYRE	Not Necessary	126.74 F	*- F

F=Franchise part.

Total Parts (S\$)	5,396.04	820.20
--------------------------	-----------------	---------------

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	845.00	600.00
2	SPRAY PAINT	New	1,494.00	400.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	30.00
5	TO TRANSFER DOOR MECHANISM	New	240.00	50.00
6	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	New	120.00	0.00
7	TO REMOVE AND REFIT TYRE	New	120.00	0.00
8	TO REMOVE & REFIT REAR QUARTER GLASS LH	New	120.00	0.00
9	TO REMOVE/REFIT SEAT	New	120.00	0.00
10	TO WASH AND VACUUM	New	60.00	0.00
11	TO REPLACE SUNDRY PARTS	New	100.00	0.00
Gross Labour Cost (\$\$)			3,399.00	1,100.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >