

## Vic (LKKAUTO)

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**From:** Yeo Siew Yen Serene <serenesiewyen@gmail.com>  
**Sent:** Monday, 18 March, 2019 1:46 PM  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** Vic (LKKAUTO); Kuan Ming LEN (Sunny); YEO, Serene  
**Subject:** Re: Our Ref: CC3/AIG19002896/Jha3\*\*\* INVOLVING SLD 1427H & SHC 4280X ON 09/02/2019  
**Attachments:** Incident.GIF; unnamed (2).jpg; unnamed (3).jpg; unnamed.jpg; unnamed (1).jpg; incident.pptx; AIG self report\_W SVC19000357\_XXXXXXX442\_SLD1427H.pdf

Hi Cecilia ,

As mentioned that we don't agreed with the claim from the SMART taxi, as after viewing the video captured by our car camera as the taxi was driving very fast that didn't able to observed that we are adjusting our car in the parking lot, and he wasn't able to stop in time even when both cars hit. He was rushing to a taxi booking.

And after he reported the case to his company, the company instructed him to proceed to the booking and continue to drive as normal.

We also left the carpark after exchanging contact no hence no other agreement made.

Attached are the AIG report, incident report, photos and video , please contact me if there is any other information needed

Regards,  
Serene Yeo  
HP : 97860005



9th Feb Bt Batok Carparl incident (1).MOV



On Mon, Mar 18, 2019 at 1:27 PM Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)> wrote:



Auto  
Consultants  
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Our

Ref: CC3/AIG19002896/Jha3

18 March 2019

**YEO SIEW YEN SERENE**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLD 1427H AND SHC 4280X ON 09/02/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

As spoken, kindly forward accident scene photos for our reference.

Please call us if you have further queries.

**Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

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