

**RE: Your Ref: 2812226837SG, ACCIDENT INVOLVING SJP 8992G AND SHB 774U ON 11/02/2019**

Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Mon 3/30/2020 5:02 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Hi Asher,

Noted that TP reported on 11/2/2019 on the same day as the accident, which showed accident date is not what insured reported to be 18/2/2019. Since the timing could be mistakenly keyed during reporting, you may proceed to handle the claim if insured has been cleared.

Thank you.

Best regards,

**Loh Chee Heng**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881

[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]

**Sent:** Monday, 30 March 2020 10:20 AM

**To:** Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

**Subject:** [EXTERNAL] RE: Your Ref: 2812226837SG, ACCIDENT INVOLVING SJP 8992G AND SHB 774U ON 11/02/2019

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Hi Chee Heng,

We refer to the email below.

We are still trying to get in touch with insured in regards to the time of accident.

So far insured did not answer any of our calls.

Third party is chasing for a settlement as well.

Kindly advise if we can process to settle as third party since the scene photo provided by third party clearly show that the accident happen in the night instead of 11:40.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>

**Sent:** Friday, 27 March 2020 5:24 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: Your Ref: 2812226837SG, ACCIDENT INVOLVING SJP 8992G AND SHB 774U ON 11/02/2019

Hi Asher,

Kindly let us have an update on the case. If there is no activity from TP workshop, you may proceed to close the case.

Thank you.

Best regards,

**Loh Chee Heng**

**AIG**

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

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**From:** Loh, Chee-Heng

**Sent:** Wednesday, 11 December 2019 11:29 AM

**To:** 'Asher Sng (LKKAuto)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: Your Ref: 2812226837SG, ACCIDENT INVOLVING SJP 8992G AND SHB 774U ON 11/02/2019

Dear Asher,

Attached is a copy of our interview form and undertaking letter.

Thank you.

Best regards,

**Loh Chee Heng**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

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**From:** Loh, Chee-Heng

**Sent:** Thursday, 5 December 2019 4:58 PM

**To:** 'Asher Sng (LKKAuto)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: Your Ref: 2812226837SG, ACCIDENT INVOLVING SJP 8992G AND SHB 774U ON 11/02/2019

Dear Asher,

OI GIA report uploaded into Merimen.

OI reported accident date as 18/2/19 @1140am. Noted accident happened at night. Kindly assist to follow up with OI on this claim. If there is suspicious elements, kindly revert to us for investigation.

Thank you.

Best regards,

**Loh Chee Heng**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

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**From:** Loh, Chee-Heng

**Sent:** Monday, 14 October 2019 11:37 AM

**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: Your Ref: 2812226837SG, ACCIDENT INVOLVING SJP 8992G AND SHB 774U ON 11/02/2019

Dear Asher,

We have sent an email to insured for reporting. We will reply to you after receiving insured's reply.

Thank you.

Best regards,

**Loh Chee Heng**

**AIG**

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881

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**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]  
**Sent:** Thursday, 10 October 2019 11:14 AM  
**To:** Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>  
**Subject:** [EXTERNAL] Your Ref: 2812226837SG, ACCIDENT INVOLVING SJP 8992G AND SHB 774U ON 11/02/2019

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Your Ref: 2812226837SG

Hi Chee Heng,

We refer to the above matter.

**ACCIDENT INVOLVING SJP 8992G AND SHB 774U ON 11/02/2019**

We have post out all letter including traffic police letter, however insured yet report till date.

Both AR letter to insured have been return due to unclaimed, tried to contact insured so far no response.

Kindly let us have your instruction.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

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