

D/S CASE OWNER:

Janet

CC3, Eal 1900

28/2,

hasyul

IDAC:

Surveyor:

OHJ

DOI:

13/2/19

Date/Time:

13/2/19

Registered in Merimen:

Pre-assign / CCU / FTE

SME 720J



Insured Vehicle No. :

MD. Hafidz B. Tahr

Claim No. :

Name of Insured :

Policy No. :

Insured Tel No. :

HP:

Make / Model :

Excess Sec II :SS

D.O.A: 9/2/19

Place of Accident :

Is driver the owner? (YES) NO

Nature of Accident :

If NO, Driver Name / Age :

OF GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L) YES / NO

Insured Liability : %

Final ? Yes / No

SMB 1962L



INSRS:

WSP:

Tel :

Liability :

RMKS:

SMB 7



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time

1/3
OHJ

SMB 1962L - X; SME 720J - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 14/2/19

After call ltr to OI: 14/2/19

14/2/19

Spoke to OI, confirmed BOLA 27, informed TP claim and HLD issue. OI agree to settle and aware HLD will be affected. Send letter to OI

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

After repair photo

PRELIMINARY ADVICE

Date/Time:

15/2/2019

Sent By:

HMK

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 1,400.00 (2 days) Reduction: 47.06 %

Email Call

FINAL SETTLEMENT

Date/Time:

24/4/2019

Confirm with

see mak

Email Call

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No. : 27

If NO or B 28, Ass. Lit :

01L

Repair Cost:

SS 1,400.00

rew ended TP

Loss of Rental (LOR):

SS 535.00 (4 days) x \$133.75

Loss of Use (LOU):

SS - (5 x days)

Loss of Income (LOI):

SS - (5 x days)

LOR only LOU only

LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search

SS 7.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$ 400.00

Total:

SS 1,942.00

Global Sum SS: 1,942.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email Call

Payee 1:

SS 1,942.00

Name 1:

SMART TAXIS PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COMPONENT 30/4
29/4/19

Insurance Hwee Jie

REF: EQ

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

Veh No: SHB1962L Yr Regn: 4 Feb 2015
 Type: M.Car / M.Cycle / Bus / Van / Lorry / (Taxi) Prime Mover /
 Truck / Trailer or _____
 Make: Toyota Prius cc 1797
 Colour: Maroon A/C: Insured / Std / NI / NA
 Sp. Reading: 458053 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: JTDKN36U905756936
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or _____
 Brake: Inorder / Jammed / Leaked / Burnt or _____
 Modi: Nil / S/Rim / STD A/Rim or _____
 Tyre Size: F: 195/65R15
 R: _____

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
	X

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 2 days Res.: Yes or No
 Lum Sum: 20 % 3 Val: Yes or No

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Falken
 Front Rear
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. 9/2/19 D.O.I. 13/2/19
 Survey held at Smart

CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

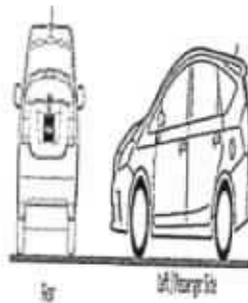
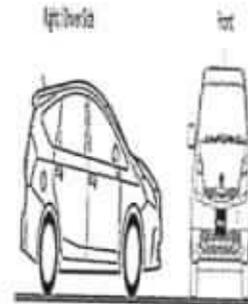
Date / Time	Action / Instruction
	02/19/2058
	(S) \$1,400.00 (Rear) \$1,244.26 / 47.06%
	SME 7210J

Date/Time. File Pass to? : Prel. Report
 : Final Report
 Date/Time. File Return to?
 Days Of Repair:
 Resurvey No. of Trip:
 Add Fee: Site Insp (\$) Interview (\$) Tech. Invs (\$) Weekend (\$)
 Report Format :
 Lump Sum / I.B.I: (\$)
 Survey Fee:
 Transportation: _____
) \$ + PS. SI
) Photos
) Others
)
 TOTAL

Poh Kim

Section A - Accident Details

Registration Number	SHB1982L
Case Reference Number	TAX/02/19/2058
Registration Date	4/2/2015
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	TUAN KIT NEN
Type of Accident	Head to Rear
Accident Date and Time	9/2/2019 1:15 PM
Accident Reported Date and Time	11/2/2019 2:37 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24100076
Special Instruction to ARC, if any	REAR PORTION DAMAGE
Prepared Date and Time	12/2/2019 12:35 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



for

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$338.00	\$200.00
Total Spray Cost	\$378.00	\$200.00
Total Spare Part Cost	\$1,171.38	\$652.50
Total Other Cost	\$756.88	\$336.88
TOTAL COST	\$2,644.26	\$1,389.38
Lump Sum Total	\$2,650.00	\$1,400.00 (L/S)
Number of Repair Days	3.0	2.0
Prepared / Adjusted By	Zhi Yang Phua	Hwee Jie (LKK) / EQ
ARC / Surveyor Sign Off Date	13/02/2019 12:38 PM	13/02/2019 11:58 AM
Signature		
Remarks	L/S REPAIR, PHOTO AFTER REPAIR	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
 80 Woodlands Industrial Park 4, Singapore
 FAX Number: 63625532
 Estimator Telephone Number: 63622029
 Accident Reporting Number: 6362572

Date Generated: 24/03/2019
 User ID: FekDuan

Section C - Quotation and Accident Invoice Details			
Quotation Number	QN-1903-0107	Invoice Number	
Quotation Date	06.03.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates		
Part 1 - Labour Works		
Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$338.00	\$200.00
Total Labour	\$338.00	\$200.00

Part 2 - Spray Painting & Panel Beating Related Works		
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$378.00	\$200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense		
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER (NET)	\$296.88	\$296.88
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$756.88	\$336.88

Part 4 - Spare Parts / Material Usage									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159-47905	BUMPER REAR	1.00	\$458.60	25.00	\$343.95	Replace	Replace
		52023-12240	BUMPER REINFORCEMENT REAR	0.00	\$205.70	0.00	\$0.00	Replace	Check
		52016-47030	ARM SUB-ASSY, RR BUMPER LH	0.00	\$139.60	0.00	\$0.00	Replace	Not Given
		52015-47050	ARM SUB-ASSY, RR BUMPER RH	0.00	\$139.60	0.00	\$0.00	Replace	Not Given
		52576-47020	BUMPER SIDE RETAINER RR/LH	0.00	\$94.80	0.00	\$0.00	Replace	Not Given
		52575-47020	BUMPER SIDE RETAINER RR/RH	0.00	\$94.80	0.00	\$0.00	Replace	Not Given
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace
		76088-47020	BUMPER LIP COVER RR/LH	0.00	\$72.20	0.00	\$0.00	Replace	Not Given
		76087-47020	BUMPER LIP COVER RR/RH	0.00	\$118.10	0.00	\$0.00	Replace	Not Given
		76891-47020	BUMPER LIP REAR	1.00	\$228.90	25.00	\$171.65	Replace	Replace
			SENSOR REVERSE	1.00	\$180.00	0.00	\$180.00	Replace	Replace
Total					\$1,792.30		\$815.63		

Def 815.63
 - 207
 m 652.50
 + 200.00
 + 536.88
 1389.38
 sho

Added Spare Parts / Material Usage After Surveyor Signed off									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

L/S \$1400/-

28/3/19 - Finalized L/S \$1400/- 2days.



Case Details

Case Reference Number : TAX/02/19/2058
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHB1962L

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-5671-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : EQ Insurance Company Ltd
 Accident Date and Time : 09/02/2019 05:15 AM
 Vehicle Age(In Months) : 48

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Coating Type	Portion	Material Number	Part Name	Qty	SMRT Recommendation				Repair/ Replace	Surveyor Approval		Remarks
						List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)		Surveyor Quantity	Surveyor Final Price(\$)	
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	25.00	343.95	Replace	1	343.95	Replace * DEF
One Time Key In	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	25.00	154.27	Replace	0	0	Check *
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER LH	1	139.60	139.60	25.00	104.70	Replace	0	0	Not Give *
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER RH	1	139.60	139.60	25.00	104.70	Replace	0	0	Not Give *
One Time Key In	Main			BUMPER SIDE RETAINER RR/LH	1	94.80	94.80	25.00	71.10	Replace	0	0	Not Give *
One Time Key In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	25.00	71.10	Replace	0	0	Not Give *
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace * NEC
One Time Key In	Main			BUMPER LIP COVER RR/LH	1	72.20	72.20	25.00	54.15	Replace	0	0	Not Give *
One Time Key In	Main			BUMPER LIP COVER RR/RH	1	118.10	118.10	25.00	88.57	Replace	0	0	Not Give *
Total Spare Part Cost									1,464.22	Surveyor Total		815.63	
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)		20	
Final Spare Part Cost									819.18	Final Sur Total		652.50	

SMRT Recommendation

Surveyor Approval

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER LIP REAR	1	228.90	228.90	25.00	171.68	Replace	1	171.68	Replace	
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	1	180.00	Replace	
Total Spare Part Cost									1,464.22	Surveyor Total		815.63		
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)		20		
Final Spare Part Cost									819.18	Final Sur Total		652.50		

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR REAR PORTION	338.00	200	
Total:			338.00	200.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY REAR BUMPER	378.00	200	
Total:			378.00	200.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	296.88	296.88	
2	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
3	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0	
4	Main	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20	
5	Main	TO WASH AND VACUUM	60.00	0	
6	Main	TO REPLACE SUNDRY PARTS	100.00	0	
Total:			756.88	336.88	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	819.18	652.50
Total Labour Cost	338.00	200.00
Total Spray Painting	378.00	200.00
Other	756.88	336.88
Overall Total	2,292.06	1,389.36
Lump Sum Repair Option		<input checked="" type="checkbox"/>
Lump Sum Total	2,300.00	1,400.00
Surveyor Approved Amount		1,400.00
No of Repair Days*	3	2
Remarks	.	L/S REPAIR PHOTO AFTER REPAIR
Surveyor Name		Hwee Jie
Signature		
Survey Date	13/02/2019	

Save

Clear

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/EQ119002892/Jfa3

Date: 15/02/2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SHB 1962L

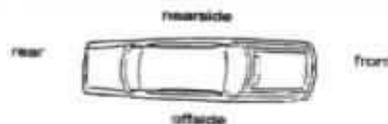
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 13/02/2019 at the premises of M/s SMRT Automotive Services Pte Ltd (Woodlands) and have the following to report:-

Workshop Estimate Amount	: S\$	<u>2,292.06</u>
Revised Estimate Amount	: S\$	<u>1,389.38</u>
"Check" Items Amount	: S\$	<u>123.42</u>
Total (Including Check Items)	: S\$	<u>1,512.80</u>
Market Value	: S\$	<u>-</u>
LTA Reimbursement Value	: S\$	<u>-</u>
Nett Value	: S\$	<u>-</u>

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

ONG HWEE JIE
Licensed Appraiser

Poh Kin (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 25 April 2019 5:09 PM
To: Poh Kin (LKKAuto)
Cc: Admin A
Subject: Acceptance of offer Re: Accident on 9/2/2019 involving SHB 1962L & SME 7210J (EQ's insured) Our Ref: TAX/02/19/2058/lg

Dear Poh Kin,

We accept your global offer of \$1,940.00 for our own losses. Please let us have your ATA since there is no DV. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]
Sent: 24/04/2019 18:44
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: LOD Re: Accident on 9/2/2019 involving SHB 1962L & SME 7210J (EQ's insured) Our Ref: TAX/02/19/2058/lg
Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Our Ref: CC3/EQ19002892/Jfa3
Your Ref: TAX/02/19/2058/lg

Dear Lee Gek,

We refer to above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of \$1,940.00(all in) on this matter.

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Wednesday, 24 April 2019 6:44 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: LOD Re: Accident on 9/2/2019 involving SHB 1962L & SME 7210J (EQ's insured)
Our Ref: TAX/02/19/2058/lg

Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Our Ref: CC3/EQ19002892/Jfa3
Your Ref: TAX/02/19/2058/lg

Dear Lee Gek,

We refer to above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$1,940.00**(all in) on this matter.

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

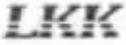
Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

Poh Kin (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Wednesday, 24 April 2019 5:00 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 9/2/2019 involving SHB 1962L & SME 7210J (EQ's insured)
Our Ref: TAX/02/19/2058/lg
Attachments: TAX 02 19 2058.pdf

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$1400.00
Loss of Rental	\$1070.00 (8 days x \$133.75)
LTA Search Fee	\$7.00
Total	\$2477.00

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Thursday, 14 March 2019 4:34 PM
To: 'HAFIIDZTAHIR@GMAIL.COM'
Cc: Admin A
Subject: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SME 7210J AND SHB 1962L ALONG PIE ON 09.02.2019.

Importance: High

Our Ref: CC3/EQ19002892/Jfa3

MUHAMMAD HAFIIDZ BIN TAHIR
Policy Holder

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SME 7210J AND SHB 1962L ALONG PIE ON 09.02.2019.

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

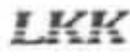
Please call us if you have further queries.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 Auto
Consultants
Pte Ltd *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

AUTHORISATION TO ACT

I/We, SMRT TAXIS PTE LTD ("the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 1962L (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHB 1962L that was damaged pursuant to the accident which occurred on 09/02/2019 (date) along PIE towards Changi (location) involving vehicle no/s SME 7210J ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 29 (day) of April (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



Date: 11/2/2019

Our Ref. No.:

Letter of Authorisation

I, JUAN KIT NEN (NRIC No.: S6920332/I) the registered hirer / relief driver / taxi share driver of SMRT taxi registration number SMB1962L hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and SME 7210 J happened on 9/2/19 Date & Time 1.15 pm along PIE before Eunos exit lane 1 (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: Juan Kit Nen Signature: [Handwritten Signature]
 NRIC No. S6920332/I
 Tel No. 92711167
 Address: Blk 152 Lor 2 Toa Payoh
#37-332 . S (310152)



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190400016
Date : 03.04.2019
Vehicle No. : SHB1962L
Your Ref No. : TAX/02/19/2058
Our Ref No. : 24100076
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 1,400.00
GRAND TOTAL				\$ 1,400.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 09.02.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/02/19/2058

From: SMRT Taxis Pte Ltd

Date: 15/02/2019

ACCIDENT INVOLVING SHB 1962L & SME 7210J ON 9/2/2019 ALONG PIE TOWARDS CHANGI BEFORE EUNOS EXIT

This is to confirm that the daily rental rate for SHB 1962L is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/02/2019
Accident End Date : 15/03/2019

Date Generated : 15/03/2019
User Name : LeeGak

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX-03/19/2058	SHB1963L	SMART Taxis Pte Ltd	TOYOTA	PRIUS	24100076	06/02/2019 6:00 PM	18/02/2019 3:36 PM

Enquire Transaction History

Transaction History Details

Log Date/Time:	13 Feb 2019 / 09:32:11	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SNE72103	Business Transaction Reference No:	20190212093711029832
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HAUL		
Search Date / Time:	09 Feb 2019 13:15:00		
Insurance Company:	EQ INSURANCE COMPANY LTD		

Information displayed is correct as at the log date and time.

09/13/2019

[Enquire Related Logs](#)

[Back to List](#)

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019

09/13/2019



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 10/05/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SME 7210J (Insd Veh)	Your Ref. No. : DM19HO00399/JT
	SHB 1962L (TP Veh)	Our Ref. No. : CC3/EQI19002892/Jfa3q2
Date of Accident	9/2/2019	

Liability	100%	
Final Repair Cost	: \$ 1,400.00	
Loss of Income	: \$	days
Rental (If any)	: \$ 535.00	4 days
Others:	: \$ 7.00	
	: \$	
	1,942.00	
Final Settlement Sum	: \$ 1,940.00	GLOBAL SUM
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	SMRT TAXIS PTE LTD	: \$ 1,940.00
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQI19002892/Jfa3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 10-05-2019



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM ✓

Insured Veh.	SME 7210J	Veh. Inspected	SHB 1962L
Policy No.	DMPPHQ18-008002	Coverage (\$)	0.00 ✓
Claim No.	DM19HO00399/JT ✓	Excess (\$)	0.00
Assign From		Assign Date	13/02/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN ✓	Year of Reg.	2015
Chassis No.	JTDKN36U905756936	Colour	MAROON
Odometer	458053	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	6 mm
L/H Front Tyre	195/65 R15	FALKEN	6 mm
R/H Rear Tyre	195/65 R15	FALKEN	6 mm
L/H Rear Tyre	195/65 R15	FALKEN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	09/02/2019	Inspection Date	13/02/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
-------------------------------------	-----------------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 1962L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BUMPER REAR (DISC 25%)	DEFORMED	458.60	343.95
1	BUMPER LIP REAR (DISC 25%)	DEFORMED	228.90	171.68
2	PIXEL STICKER @\$60.00 (SN)	NECESSARY	120.00	120.00
1	SENSOR REVERSE (SN)	SHORTED	180.00	180.00
1	ADVERTISEMENT STICKER (SN)	NECESSARY	296.88	296.88
1	BUMPER REINFORCEMENT REAR	NOT NECESSARY	205.70	-
1	ARM SUB -ASSY ,RR BUMPER LH	NOT NECESSARY	139.60	-
1	ARM SUB-ASSY ,RR BUMPER RH	NOT NECESSARY	139.60	-
1	BUMPER SIDE RETAINER RR/LH	NOT NECESSARY	94.80	-
1	BUMPER SIDE RETAINER RR/RH	NOT NECESSARY	94.80	-
1	BUMPER LIP COVER RR/LH	NOT NECESSARY	72.20	-
1	BUMPER LIP COVER RR/RH	NOT NECESSARY	118.10	-
			2,149.18	1,112.51
LABOUR				
PANEL BEATING & BODY WORK.			338.00	200.00
SPRAY PAINT.			378.00	200.00
TO CHECK WIRING AND SYSTEM FUNCTION.			80.00	20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA.			100.00	-
TO TEST AND REFIX REVERSE SENSOR SYSTEM.			120.00	20.00
TO WASH AND VACUUM.			60.00	-
TO REPLACE SUNDRY PARTS.			100.00	-
			1,176.00	440.00
GRAND TOTAL			3,325.18	1,552.51

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,400.00
---	--	--	-----------------

Report Ref No. CC3/EQ19002892/Jfa3q2

ONG HWEE JIE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Friday, 10 May 2019 3:50 PM
To: 'janet.tan@eqinsurance.com.sg'
Subject: TP Direct Settlement - Accident Involving SME 7210J (OI) and SHB 1962L (TP) on 09/02/2019
Attachments: LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933