

0/ASM1900288/PLVd32

ASSIGNMENT (Office)

From Person: Yvonne Ang

ASM(CAXA)

Date/Time: 14/2/2019

Estimated Cost

Bill to:

① TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No

SDS 78D

Insured:

at Workshop no

Cycle & Cammidge Ind.
188 pandan loop

Tel: 91865112

Policy No

Claim No: S9 M01DWA

Sum Insured

Excess: \$500.00

Make of Vch
(Client's Record)

D.O.A 13/2/19

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement

Date/Time: 10:52am @ 15/2/19

Person Contacted:

Alan

Vehicle: ① OUT

Date/Time	Action/Instruction
	(✓) Estimate check/comment on mechanical issue SDS 78D - (CA/ASM1900288/EN3) Dora: 13/2/2019
18/2/19	Revert via SMART claim pending repair cost from repairer
18/2/19	Rece authorise via SMART claim (Yvonne)
19/2/19	Informed Alan c/A, LS not exceeding \$2200/p ex \$500 by email
5/4/19	Final fig \$12,812.85 (Reel 17,997.86, 58%) confirmed by email

Person

REF:

ASSIGNMENT

5428F

COXPLA4: 2021/SEP

From: _____ Date: _____
Estimated Cost: _____
C/O: TP / WS / TP RES / OO RES / EVA / INV / MV

To Inspect Vehicle No: SOS 78D
at Workshop no: CYLUS & COLLINGS
of 186, Pimston Loop

Insured

Policy No

Claims No

Sum Insured

Excess: 500

(Client's Record)

Make of Veh:

(Policy Condition)

MAN TO CHECK ON MECHANICAL

Remark: The veh had commenced its repair at the time of inspection.



Est. or Market Value:

71K

IOAC Accident Rpt:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

days Res: Yes or No

Lum Sum:

% 3 Val: Yes or No

ICA / REV

REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Date / Time

Action / Instruction

Check brake and test ok
TYRE in good condition

16/4/19 repair limit 22k
Rec'd email from Yvonne, received repairer invoice

RECEIVED 16 APR 2019

Date/Time, For Pass to:

☐

Prel. Report

11

☐

Final Report

Date/Time, For Return to:

16/4 - typist

Report Format:

SMART claim

Lump Sum / L.B. 1:15

12, 812, 85

Web No: SOS 78D

Vr No: 2011 88

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: MERCEDES BENZ E250 1796

Colour: GRAY A/C: Insured / Std / NI / NA

Sp Reading: 94734 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: W902120472A448668

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / STD A/Rim or

Tyre Size: F: 245/45R17

R: 2"

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A: 13/02/17

D.O.I: 15/02/19

Survey held at: C&C (PL)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

FR 803

The U/C / Chassis frame / Body Structure affected due to collision

Check brake and test ok
TYRE in good condition

16/4/19 repair limit 22k
Rec'd email from Yvonne, received repairer invoice

RECEIVED 16 APR 2019

Date/Time, For Pass to:

☐

Prel. Report

11

☐

Final Report

Date/Time, For Return to:

16/4 - typist

Report Format:

SMART claim

Lump Sum / L.B. 1:15

12, 812, 85

Days Of Repair: 6

Resurvey No. of Trip: 1

Add Fee:

☐

Site Insp 15

☐

Interview 15

☐

Tech Insp 15

☐

Workshop 15

Survey Fee

Transportation

1. 485.00

2. 180.00

3. 180.00

4. 11.00

TOTAL

300

300

FINAL ASSESSMENT

Type

🔔 Question

Message

WE HAD RECEIVED FINAL REPAIRER INVOICE AND DV. PLEASE LET US HAVE YOUR FINAL ASSESSMENT AND TAX INVOICE FOR PAYMENT

Reply *

Dear Yvonne,
Noted with thanks. Best Regards Veron Chen

Cancel Reply

Reply Now



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564313

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 5/4/2019

Survey details

Date of loss	13/2/2019
Date of appointment	14/2/2019
Date of survey	15/2/2019
Location of survey	CYCLE & CARRIAGE INDUSTRIES PTE LTD

Vehicle Details:

Claim Type:	Own Damage
Vehicle number	SDS 78D
Make and Model	MERCEDES BENZ E250
Date of registration	2/9/2011
Excess	\$500
Market Value	\$71,000.00
Part Rebate	\$48,118.00
Nett Loss	\$22,882.00

Repair details

Initial Estimate	\$30,810.71 (INCL.SUPPLEMENTARY \$891.06)
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Proposed/Revised repair cost:

Parts	\$8,270.85
"Check items (Estimated)	
Labour	\$4,542.00
Total	\$12,812.85 (INCL.SUPPLEMENTARY \$891.06)
Lump Sum (Estimated)	

Number of days of repair	6 days
--------------------------	--------

Remarks:

The vehicle sustained damages at the front portion and o/s body

Damages Consistent
Repair Cost Economical

New Message

Type *

☒ Message

Subject *

Message *

Dear Yvonne,
We have received supplementary from repairer .Our surveyor had since checked and verified the supplementary parts and is of the view that the supplementary parts are consistent to the nature of the accident and is economical to repair.
Best Regards.
Veron Chen

Veron Chen (LKKAUTO)

From: Alan Quek <alan.quek@cyclecarriage.com.sg>
Sent: Tuesday, 19 February 2019 9:21 AM
To: Veron Chen (LKKAUTO); SUR
Cc: Rasul (LKKAUTO)
Subject: RE: SDS 78D-DOA: 13/2/2019 (AXA OD)

Hi Veron,

LUM SUM where got supplementary or add on. Anything above the repair limit we will absorb the cost.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Exceptional Journeys



 Please consider the environment before printing this e-mail.

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, 19 February 2019 9:12 AM
To: Alan Quek; SUR
Cc: Rasul (LKKAUTO)
Subject: RE: SDS 78D-DOA: 13/2/2019 (AXA OD)

Dear Alan,

As instructed by our client, please proceed to repair the **insured vehicle SDS 78D Lump Sum repair not exceeding \$22,000/- or which ever lower (Excess \$500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek <alan.quek@cyclecarriage.com.sg>

Sent: Monday, 18 February 2019 3:31 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: RE: SDS 78D-DOA: 13/2/2019 (AXA OD)

Hi Veron,

Attached is the letter. Kindly assist to authorise repair and LUM SUM repair amount agree by AXA. Thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



Exceptional Journeys



From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Monday, 18 February 2019 1:40 PM

To: Alan Quek; SUR

Cc: Rasul (LKKAuto)

Subject: RE: SDS 78D-DOA: 13/2/2019 (AXA OD)

Dear Alan,

Refer attached.

Best Regards,

Veron Chen | Case Handler

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek <alan.quek@cyclecarriage.com.sg>

Sent: Monday, 18 February 2019 1:30 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: RE: SDS 78D-DOA: 13/2/2019 (AXA OD)

Hi Veron,

You may consider LUM SUM repair at \$22K, I may forward me the LUM SUM agreement form, I will get your insured to sign and forward back to you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



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CERT

Core: Excellence, Respect, Integrity



Please consider the environment before printing this e-mail.

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Monday, 18 February 2019 1:26 PM

To: Alan Quek; SUR

Cc: Rasul (LKKAuto)

Subject: SDS 78D-DOA: 13/2/2019 (AXA OD)

Dear Alan,

Kindly check vehicle able to repair at part by part not exceeding \$22,000/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Dear Alan,

As instructed by our client, please proceed to repair the **insured vehicle SDS 78D Lump Sum repair not exceeding S22,000/- or which ever lower (Excess S500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

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Hi Veron,

Attached is the letter. Kindly assist to authorise repair and LUM SUM repair amount agree by AXA. Thank you.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272



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Subject: SDS 78D-DOA: 13/2/2019 (AXA OD)

Dear Alan,

Kindly check vehicle able to repair at part by part not exceeding \$22,000/-

Best Regards,

Veron Chen | Case Handler

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AUTHORIZE

Type

🔗 Question

Message

Please proceed to authorize

Reply

New Message

Type *

☒ Message

Subject *

IA SUBMITTED FOR SDS 78D

Message *

Dear Yvonne,
Please be informed that IA submitted. We have Not Authorize repair. Pending repair cost from repairer.

According to surveyor, at time of assesement, there were no signs of mechanical failure. Brakes are working, no signs of leakages, tyres are in working conditions.Thanks Veron Chen

Cancel

Send



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564313

Immediate Advice

To : AXA Insurance Pte Ltd

Date:18/2/2019

Survey details

Date of loss	13/2/2019
Date of appointment	14/2/2019
Date of survey	15/2/2019
Location of survey	CYCLE & CARRIAGE INDUSTRIES PTE LTD

Vehicle Details:

Claim Type:	Own Damage
Vehicle number	SDS 78D
Make and Model	MERCEDES BENZ E250
Date of registration	2/9/2011
Excess	\$500
Market Value	\$71,000.00
Part Rebate	\$48,118.00
Nett Loss	\$22,882.00

Repair details

Initial Estimate	\$29,789.65
------------------	-------------

Proposed/Revised repair cost:

Parts	\$7,308.28
"Check items (Estimated)	\$17,001.41
Labour	\$4,412.00
Total	\$28,721.65
Lump Sum (Estimated)	

Number of days of repair	6 days
--------------------------	--------

Remarks:

The vehicle sustained damages at the front portion and o/s body.

Damages Consistent

Pending repair cost from repairer



<< Service Request Details

Request ID

SULTANPAZARI/4

Request Type

Request Status

Request Date

Request Date: 03. 2019

Request State

Request State: 04. 2019

Request City

Request City: 01. 2019

Request Time

Request Time: CONSULTANTS PTE (TP/ÖDİ)

Request Address

Request Address

Request Description

Request Description: survey and authorize

Request Status

Request Step

Request Step: to perform service

Cancel Service

Approve

Request Information

Request Information: Vehicle Registration

Request ID: 03



Address

Contact/Insured

ANG YVONNE HUA
1001 GARDENS, #10-02, 119757, Singapore
9047551

Handler

ANG Yvonne
9047551
yvonne.ang@axa.com.sg

Instructions
1000

Invoices History Documents Assessment Metrics Notes

Message

TIME



SENT 2/14/19 4:38 PM

FROM ANG Yvonne

SUBJECT MECHANICAL ISSUE

BODY Please comment on mechanical issue. Thanks



VISHNU BATHAM Shekhar

From: Alan Quek <alan.quek@cyclecarriage.com.sg>
Sent: Thursday, February 14, 2019 2:46 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: SDS78D Own Policy Claim
Attachments: img-214144227-0001.pdf; SDS78D.PDF

Categories: SHEKHAR

Dear Officer,

Car is in 188 Pandan Loop Cycle & Carriage, kindly arrange for own policy claim survey. Thank you.

Your Sincerely,

Alan Quek
Service Drive
Mercedes-Benz Body Care & Restoration Center
Cycle Carriage Industries Pte Ltd
188 Pandan Loop Service Centre
Tel: 6743 DID: 9186 5112 Fax: 672 1272
Website: www.mercedes-benz.com.sg



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[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 5428F

Vehicle Details

Vehicle No.: SD578D
Vehicle to be Exported: No
Intended Deregistration Date: 28 Feb 2019
Vehicle Make: MERCEDES BENZ
Vehicle Model: E 250
Primary Colour: Silver
Manufacturing Year: 2011
Engine No.: 27186030235618
Chassis No.: WDD2120472A448668
Maximum Power Output: 150.0 kW (201 bhp)
Open Market Value: \$52,881.00
Original Registration Date: 02 Sep 2011
First Registration Date: 02 Sep 2011
Transfer Count: 2
Actual ARF Paid: \$52,881.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 01 Sep 2021
PARF Rebate Amount: \$31,728.00

Intended COE Rebate Details

COE Expiry Date: 01 Sep 2021
COE Category: E - Open Category
COE Period(Years): 10
QP Paid: \$65,490.00
COE Rebate Amount: \$16,390.00
Total Rebate Amount: \$48,118.00

The information contained herein is correct as at 14 Feb 2019

OK

71,000
48,118

22,882

22k

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YONG LEE SENG MOTOR PTE LTD

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e250

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Model	Price	Depreciation	Post Date	Eng Cap	Mileage	Veh Type	Status
Search Selection e250	Any	Any	2011	Any	Any	Any	Available
 Mercedes-Benz E-Class E250 CGI Avantgarde Well Maintained And Its Only 1 Owner Car! High Paper Rebate To Minimize Your Losses, Bank/ In-house Loan Packages Available. Call Me For Viewing Now. Ka-Hup Vehicles Trading Posted: 12-Feb-2018 Tags: 2011 Mercedes-Benz E250, 2011 mercedes-benz e250, Mercedes-Benz E250, mercedes-benz e250, Mercedes-Benz, E250, e250, Used Mercedes-Benz	\$62,800	\$13,800 /yr	21-Sep-2011	1,796 cc	158,000 km	Luxury	Available
 Mercedes-Benz E-Class E250 CGI Avantgarde Posted: 11-Feb-2018 Tags: 2011 Mercedes-Benz E250, 2011 mercedes-benz e250, Mercedes-Benz E250, mercedes-benz e250, Mercedes-Benz, E250, e250, Used Mercedes-Benz	\$59,888	\$17,250 /yr	01-Jan-2011	1,796 cc	137,000 km	Luxury	Available
 Mercedes-Benz E-Class E250 CGI Coupe High Loan Available, Price Stated Above Is Actual Selling Price, Low Mileages, Good For Further COE Renewal, Accident-Free, STA Evaluation Are Welcome, Purchase Comes With Official Warranty Certificat... Carway Posted: 11-Feb-2019 Tags: 2011 Mercedes-Benz E250, 2011 mercedes-benz e250, Mercedes-Benz E250, mercedes-benz e250, Mercedes-Benz, E250, e250, Used Mercedes-Benz	\$58,800	\$16,930 /yr	04-Mar-2011	1,796 cc	91,000 km	Sports	Available
 Mercedes-Benz E-Class E250 CGI Cabriolet (New 10-yr COE) Very Worthy Buy, Only \$10500 Per Year For A E250 Cabriolet. Option For Non Renew COE. Very Nice Condition With Accident Free. Immediate Transfer When Delivery Buy With Worries Free. Grande Auto Credit Posted: 10-Feb-2019 Tags: 2011 Mercedes-Benz E250, 2011 mercedes-benz e250, Mercedes-Benz E250, mercedes-benz e250, Mercedes-Benz, E250, e250, Used Mercedes-Benz	\$105,800	\$10,570 /yr	21-Feb-2011	1,796 cc	94,000 km	Sports	Available

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Mercedes-Benz E-Class E250 CGI \$66,900 \$16,490 /yr 29-Apr-2011 1,796 cc 118,698 km Sports Available

(We Assure 100% Genuine Mileage,) Original Condition, Beautiful White Cabriolet Mercedes Benz E250 AMG. This Sporty Car Always Give You An Attractive And Charming Look. Very Well Maintained. Accident...

Posted: 09-Feb-2019 Tags: 2011 Mercedes-Benz E250, 2011 mercedes-benz e250, Mercedes-Benz E250, mercedes-benz e250, Mercedes-Benz, E250, e250, Used Mercedes-Benz



Mercedes-Benz E-Class E250 CGI Avantgarde \$57,800 \$14,000 /yr 31-Mar-2011 1,796 cc 78,000 km Luxury Available

Rare High Specification Option Unit With Only 1 Careful Owner, Exterior And Interior Well Groomed By Prestige Retailer. 100% Major And Minor Accident Free With. 6 Months Road Tax And Servicing Done Bu...

Posted: 08-Feb-2019 Tags: 2011 Mercedes-Benz E250, 2011 mercedes-benz e250, Mercedes-Benz E250, mercedes-benz e250, Mercedes-Benz, E250, e250, Used Mercedes-Benz

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AXA INSURANCE PTE LTD
8 Shenton Way, #24-01
AXA Tower, Singapore 068811
Customer Centre #01-21
Tel: 800 804888 Fax:
Website: www.axa.com.sg
GST Registration Number: 199903512M
customercare@axa.com.sg



CERTIFICATE OF INSURANCE

Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 Road Transport Act, 1987 (Malaysia) Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

CERTIFICATE NO. : VPA/P1976298 Account No. : 14077
Coverage : Comprehensive
Sum Insured : Market Value At The Time Of Loss
Name of Policy Holder : CHIA CHEOW HUA
Vehicle Registration No. : SDS78D
Period of Insurance : From 02/09/2018 To 01/09/2019 (Both Dates Inclusive)

PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE*

- (a) The Policyholder
The Policyholder may also drive a Motor Car not belonging to or not hired (under a hire purchase agreement or otherwise) to him or his employer or his partner
(b) Any other person who is driving on the Policyholder's order or with his permission
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

LIMITATIONS AS TO USE*

Use only for social, domestic and pleasure purposes and for the Policyholder's business
The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speedtesting, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

(01)

Basic Own Damage Excess : SGD 500.00

An Additional Excess is applicable as follows:

S\$500.00 for Unnamed Authorized Driver &/or Declared Young & Inexperienced Driver.
S\$5,000.00 for Undeclared Young and Inexperienced Driver.
(Please refer to your policy on the terms & conditions)

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Alfa Credit Pte Ltd

1000 North Bridge Road

#01-14 BN Tower

Singapore 068000

06 800 804888 Fax: 06 800 804888

06 800 804888

AXA INSURANCE PTE LTD

Authorized Signature

Issued by - SGOGIRR2 on 22/08/2018

IMPORTANT :

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation Act (Cap. 119).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, covernote and endorsement etc.

REPUBLIC OF SINGAPORE **DRIVING LICENCE**

Portrait of a man with glasses.

License Number: **S1612280G**

Name: **EE TUCK SENG ANDREW**

Birth Date: **26 Aug 1963**

Issue Date: **03 Jul 2003**

Barcode: **0006236623**

FOR C&C USE ONLY

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	PASS DATE
Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	21 Aug 1990

FOR C&C USE ONLY

NP 428A

Barcode: **Licence No: S1612280G**

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/02/2019 13:56
Date Of Accident	13/02/2019 17:15
Exact Location Of Accident	MARINE PARADE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDS78D
Insured/Policyholder	
Name Of Registered Owner	CHIA CHEOW HUA
NRIC No	S1655428F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98007888
Alternative Phone No	OFFICE-98007888

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	E250

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	VPA/P1976298
Cover Note Number	

Driver

Name of Driver	EE HOCK SENG ANDREW
NRIC No	S1612280G
Date Of Birth	26/08/1963
Occupation	INDOOR
Date Of Driving Pass	21/08/1990
Driving Experience	28 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91810939
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 1 AMBER GARDENS #10-02
Postcode	439957
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I ACCIDENTLY HIT ONTO RIGHT SIDE KERB WALL DAMAGING MY BOTH RIGHT TYRES. I APPLIED MY BRAKE BUT MY CAR MORE FORWARD AND COLLIDED CAR B (SGS6938Y). CAR B FRONT COLLIDED CAR C (SHD8829H) REAR. NO ONE WAS INJURE AND WE EXCHANGE PARTICULAR.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGS6938Y
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MR CHRIS
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time

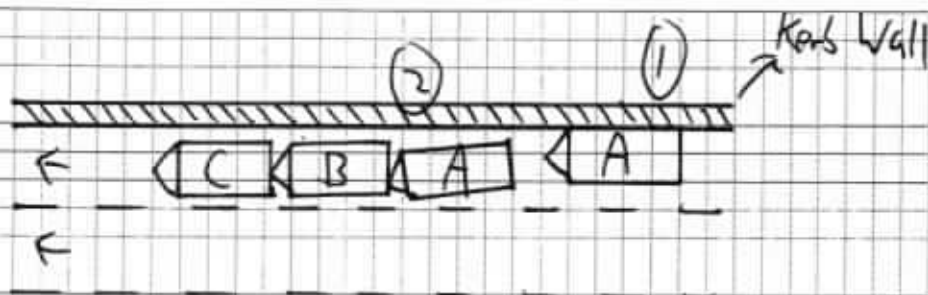


Driver's Signature
(If driver is not the policyholder)
Date & Time


14/02/19

Reporting Centre Personnel's
Name: Alan Chew
NRIC/FIN No.:

SKETCH PLAN



(A) SDS 78D

(B) SGS 6938Y

(C) SHD 8829H

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

- ① I accidentally hit onto right side kerb wall damaging my both right tyres.
- ② I apply my brake but my car move forward and collided 'B' vehicle.
- ③ 'B' vehicle front collided 'C' vehicle rear.
- ④ No one was injure and we exchange particulars.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)

Stily

Policyholder's Signature
Date & Time

[Signature]

Driver's Signature
(If driver is not the policyholder)
Date & Time

[Signature] 14/04/19

Reporting Centre Personnel's
Name: Alan Quirk
NRIC/FIN No.:



redefining / insurance

AXA INSURANCE SINGAPORE PTE LTD
☎ 1800-880 4888 (Within Singapore)
(65) 6880 4888 (International)
☎ (65) 6338 2522
🌐 www.axa.com.sg

Letter of Authorisation for Lump Sum Repair

1. I, [Name] [NRIC] CHIA CHEOW HUA, the owner of vehicle [no.] SOS 780 ("Vehicle") do hereby authorize the [Workshop/Insurer] to repair the Vehicle on a lump sum basis instead of part by part.
2. The [Workshop/Insurer] has explained to me the difference between lump sum repair and part by part repair and the consequences of my authorisation for lump sum repair for the Vehicle.
3. I understand that with lump sum repair, the Workshop may use a mixture of genuine parts, original equipment manufacturer (OEM) parts, reconditioned and second hand parts to carry out the repair and I note that the [Workshop/Insurer] will not be furnishing a detailed breakdown of parts or price for such lump sum repair.
4. I am aware that AXA Insurance Singapore Pte Ltd ("AXA Insurance") does not encourage lump sum repair as AXA Insurance strongly recommends repairs for vehicles on a part by part basis for transparency reasons. I confirm that I will hold AXA Insurance harmless from any claims arising from the lump sum repair of the Vehicle which I have authorised.

Signed and acknowledged by:

Signature of policyholder

Date: 18-02-19

Name and signature of workshop personnel including workshop stamp

Date:



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SDS78D

Ms Chia Cheow Hua

Blk 1 Amber Gardens
#10-02
Singapore 439957

64400878

Vehicle & Document Information

WIP No 30873
Reg No/Reg Date SDS78D / 02/09/2011
Date In/Mileage / 0
Chassis No WDD2120472A448668
Engine No 27186030235618
Make/Model MB/E 250 CGI SEDAN (W212)
Colour/Trim 027 775 Iridium sil/ 042 201 Black

Account No	Terms	Date/Time Printed	CSE	Operator				
WCV31535	CRDVCH	14/02/2019/ 14:35	AQ	305 / Alan Quek Ai Lun				
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
M BPNSUN								
POLICY NO/ACC DATE : VPA/P1976298 // 13-02-2019								
DRIVE IN/EXCESS : 14-02-2019 // TBA								
DATE IN/DATE SURVEY:								
BY/AUTHORIZED ON :								
A BPILAB							0.10	✓ 380.00
USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT								✓ MS 60.00
S BPNSUB								
SUPPLY 1 PC REG. PLATE WITH HOUSING.NETT								
PURCHASE ORDER NO:								
S BPNSUB								
SUPPLY & TRANSFER 1PC FRONT RIGHT TYRE & 1PC REAR RIGHT TYRE								7.2 ✓ 960.00
A BPILAB								✓ 540.00
INSPECT & CONDUCT WHEEL ALIGNMENT.NETT								✓ 2400.00
A BPILAB								
REMOVE & INSTALL FRONT SUSPENSION & WHEEL BASE								120.00
A BPILAB								✓ 1440 1920.00
CHECK HEADLAMP WITH FOCUS ADJUSTMENT.NETT								✓ 1200 1500.00
A BPILAB								
REMOVE & REPLACE FRONT BUMPER & REMOVE FRONT SUPPORT ASSY COMPONENTS & REFINISH.								
A BPIRES								
RESPRAY FRONT BUMPER & FRONT BONNET								
S BPNTOW								
ACCIDENT TOWING FROM MARINE PARADE RD TO PLSC USING KING DOLLEY								130
WO: 160303								
M LH/F HEADLAMP CR					1.00	1105.12	00.00	1105.12 ✓
M RH/F HEADLAMP CR					1.00	1105.12	00.00	1105.12 ✓
M RADIATOR GRILLE CR					1.00	1183.82	00.00	1183.82 ✓
M RADIATOR GRILLE BRACKET BAO					1.00	16.47	00.00	16.47 ✓

Confirmed & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SDS78D

Ms Chia Cheow Hua

Blk 1 Amber Gardens
#10-02
Singapore 439957

64400878

WIP No

Reg No/Reg Date

Date In/Mileage

Chassis No

Engine No

Make/Model

Colour/Trim

Vehicle & Document Information

30873

SDS78D / 02/09/2011

/ 0

WDD2120472A448668

27186030235618

MB/E 250 CGI SEDAN (W212)

027 775 Iridium sil/ 042 201 Black

Account No	Terms	Date/Time Printed	CSE	Operator
WCV31535	CRDVCH	14/02/2019/ 14:35	AQ	305 / Alan Quek Ai Lun

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M BONNET STAR	1.00	101.50	00.00	101.50
M BONNET SEAL	1.00	21.20	00.00	21.20
M FRT BUMPER	1.00	1469.24	00.00	1469.24
M LH/F BUMPER GARNISH	1.00	85.83	00.00	85.83
M RH/F BUMPER GARNISH	1.00	85.83	00.00	85.83
M CT/F BASIC MOUNTING FOR BUMPER	1.00	74.92	00.00	74.92
M LH/F BASIC MOUNTING FOR BUMPER	1.00	70.54	00.00	70.54
M RH/F BASIC MOUNTING FOR BUMPER	1.00	70.54	00.00	70.54
M CT/F IMPACT ABSORBER	1.00	110.24	00.00	110.24
M CT/F PARKING SENSOR	4.00	355.42	00.00	1421.68
M CT/F PARKING SENSOR SEAL	4.00	7.18	00.00	28.72
M LICENSE PLATE BASE	1.00	184.82	00.00	184.82
M CT/F BOTTOM GRILLE	1.00	71.55	00.00	71.55
M FRT CROSS MEMBER	1.00	546.09	00.00	546.09
M FRT END SUPPORT MEMBER	1.00	155.54	00.00	155.54
M FRT END SUPPORT MEMBER CLAMP	1.00	42.09	00.00	42.09
M RH/F DISC WHEEL	1.00	609.02	00.00	609.02
M RH/R DISC WHEEL	1.00	609.02	00.00	609.02
M RH/F SHOCK-ABSORBER	1.00	856.01	00.00	856.01
M FRT TORSION BAR	1.00	479.05	00.00	479.05
M RH/F TORSION BAR ROD	1.00	109.57	00.00	109.57
M RH/F STEERING KNUCKLE	1.00	1261.19	00.00	1261.19
M RH/F WHEEL HUB	1.00	747.27	00.00	747.27
M RH/F LOWER ARM	1.00	502.50	00.00	502.50
M RH/F BALL JOINT	1.00	143.81	00.00	143.81
M RH/F TRUST ARM	1.00	517.64	00.00	517.64
M RH/F TRUST ARM BUSHING	1.00	111.45	00.00	111.45
M STEERING ASSEMBLY	1.00	8012.26	00.00	8012.26

Alan Quek
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
DID: 6771 4377 HP: 9186 5112 Fax: 6872 1272
Email: alan.quek@cyclecarriage.com.sg

30,810.71

Confirmed & accepted by

Nett 29,789.65
7% GST on 29789.65 2085.28

Total Payable 31,874.93

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

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Mercedes-Benz

ESTIMATE FOR SDS78D

Finalization

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 196400367W
GST Reg No. M9-8500111-X

AXA INSURANCE PTE LTD

MOTOR CLAIM DEPARTMENT
8 SHENTON WAY #24-01
SINGAPORE 068811
068811
63387286

Rasul

Vehicle & Document Information

WIP No 30873
Reg No/Reg Date SDS78D / 02/09/2011
Date In/Mileage 19/02/2019 / 82231
Chassis No WDD2120472A448668
Engine No 27186030235618
Make/Model MB/E 250 CGI SEDAN (W212)
Colour/Trim 027 775 Iridium sil/ 042 201 Black

Account No	Terms	Date/Time Printed	CSE	Operator				
CS100001	Cash	29/03/2019/ 21:35		305 / Alan Quek A1 Lun				
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
THIS IS NOT AN OFFICIAL TAX INVOICE 2 BPNSUN POLICY NO/ACC DATE : VPA/01976298 // 19-02-2019 DRIVE IN/EXCESS : 14-02-2019 // \$500 DATE IN/DATE SURVEY: 15-02-2019 // LKK RASUL BY/AUTHORIZED ON : LKK VERON // 19-02-2019								
A BPILAB	USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT						0.10	380.00
S BPNSUB	SUPPLY 1 PC NO PLATE							60.00
S BPNSUB	SUPPLY & INSTALL 2 PCS MICHELIN NEW TYRES							672.00
A BPILAB	INSPECT & CONDUCT WHEEL ALIGNMENT.NETT							540.00
A BPILAB	CHECK HEADLAMP WITH FOCUS ADJUSTMENT.NETT							120.00
A BPILAB	REMOVE & REPLACE FRONT BUMPER & REMOVE FRONT SUPPORT ASSY COMPONENTS & REFINISH							1440.00
A BPIRES	RESPRAY FRONT BUMPER & FRONT BONNET							1200.00
S BPNTOW	ACCIDENT TOWING FROM MARINE PARADE RD TO PLSC USING KING DOLLEY WD: 160303							130.00
X BPNEXC	INSURANCE EXCESS							-500.00
X LH/F HEADLAMP		1.00	1105.12	00.00				1105.12
X RH/F HEADLAMP		1.00	1105.12	00.00				1105.12
X RADIATOR GRILLE		1.00	1183.82	00.00				1183.82
X RADIATOR GRILLE BRACKET		1.00	16.47	00.00				16.47
X BONNET STAR		1.00	101.50	00.00				101.50
X BONNET SEAL		1.00	21.20	00.00				21.20

Confirmed & accepted by

Authorized signatory and company stamp

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Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 30% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

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Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 196400367W
GST Reg No. MR-8500111-K

ESTIMATE FOR SDS78D

Finalization
SUPPLEMENTARY

AXA INSURANCE PTE LTD

MOTOR CLAIM DEPARTMENT
8 SHENTON WAY #24-01
SINGAPORE 068811
068811
63387288

Vehicle & Document Information
WIP No 30873
Reg No/Reg Date SDS78D / 02/09/2011
Date In/Mileage 19/02/2019 / 82231
Chassis No WDD2120472A448668
Engine No 27186030235618
Make/Model MB/E 250 CGI SEDAN (W212)
Colour/Trim 027 775 Iridium sil/ 042 201 Black

Account No	Terms	Date/Time Printed	CSE	Operator
CS100001	Cash	29/03/2019/ 21:35		305 / Alan Quek Ai Lun

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X FRT BUMPER	1.00	1469.24	00.00	1469.24
X LH/F BUMPER GARNISH	1.00	85.83	00.00	85.83
X RH/F BUMPER GARNISH	1.00	85.83	00.00	85.83
X CT/F BASIC MOUNTING FOR BUMPER	1.00	74.92	00.00	74.92
X CT/F IMPACT ABSORBER	1.00	110.24	00.00	110.24
X LICENSE PLATE BASE	1.00	184.82	00.00	184.82
X CT/F BOTTOM GRILLE	1.00	71.55	00.00	71.55
X FRT CROSS MEMBER	1.00	546.09	00.00	546.09
X RH/F DISC WHEEL	1.00	609.02	00.00	609.02
X RH/R DISC WHEEL	1.00	609.02	00.00	609.02
X BRACKET	1.00	39.16	00.00	39.16
X SUPPORT ABSORBER BRACKET	1.00	29.56	00.00	29.56
X BONNET HOOK	2.00	30.96	00.00	61.92
X TOP FAN SHROUD	1.00	127.50	00.00	127.50
X PLUG	1.00	8.20	00.00	8.20
X LH/F HEADLAMP PANEL	1.00	264.38	00.00	264.38
X TOP AIR BAFFLE	1.00	74.32	00.00	74.32
X GUIDE SIGN	1.00	35.86	00.00	35.86
X SAFETY HOOK	1.00	74.70	00.00	74.70
X AIR DUCT	1.00	163.26	00.00	163.26
X ROTARY CATCH	2.00	6.10	00.00	12.20

Finalization
SUPPLEMENTARY

Alan Quek
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
DID: 6771 4377 HP: 9186 5112 Fax: 6872 1272
Email: alan.quek@cyclecarriage.com.sg

Confirmed & accepted by

Nett 12,312.85
7% GST on 12312.85 861.90
Total Payable 13,174.75

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally more or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 196400367W
GST Reg No. MR-850011-X

ESTIMATE FOR SDS78D

SUPPLEMENTARY

AXA INSURANCE PTE LTD

MOTOR CLAIM DEPARTMENT
8 SHENTON WAY #24-01
SINGAPORE 068811
068811
63387288

Vehicle & Document Information

WIP No 30873
Reg No/Reg Date SDS78D / 02/09/2011
Date in/Mileage 19/02/2019 / 82231
Chassis No WDD2120472A448668
Engine No 27186030235618
Make/Model MB/E 250 CGI SEDAN (W212)
Colour/Trim 027 775 Iridium sil/ 042 201 Black

Account No	Terms	Date/Time Printed	CSE	Operator
CSI00001	Cash	29/03/2019/ 21:34		305 / Alan Quek At Lun

Description of Goods / Services

Qty Unit Price Disc% Amount

M BPN SUN

POLICY NO/ACC DATE : VRA/BE976298 // 18-02-2019

DRIVE IN/EXCESS : 14-02-2019 // \$500

DATE IN/DATE SURVEY: 15-02-2019 // LKK RASUL

BY/AUTHORIZED ON : LKK VERON // 19-02-2019

- X BRACKET
- X SUPPORT ABSORBER BRACKET
- X BONNET HOOK
- X TOP FAN SHROUD
- X FLUID
- X LH/F HEADLAMP PANEL
- X TOP AIR BAFFLE
- X GUIDE SIGN
- X SAFETY HOOK
- X AIR DUCT
- X ROTARY CATCH

1.00	39.16	00.00	39.16
1.00	29.56	00.00	29.56
2.00	30.96	00.00	61.92
1.00	127.50	00.00	127.50
1.00	8.20	00.00	8.20
1.00	264.38	00.00	264.38
1.00	74.32	00.00	74.32
1.00	35.86	00.00	35.86
1.00	74.70	00.00	74.70
1.00	163.26	00.00	163.26
2.00	6.10	00.00	12.20

ESTIMATE

SUPPLEMENTARY

Alan Quek

Cycle & Carriage Industries Pte Ltd

Body Care & Repair Center

DID: 6771 4377 HP: 9186 5112 Fax: 6872 1272

Email: alan.quek@cyclecarriage.com.sg

Confirmed & accepted by

	Nett	891.06
7% GST on	891.06	62.37
Total Payable		953.43

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally more or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

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Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 5 April 2019 2:12 PM
To: 'Dennis Yap'; Rasul (LKKAUTO); Alan Quek; SUR
Subject: RE: SDS 78D-DOA: 13/2/2019 (AXA OD)

Dear Alan,

Confirmed finalize amount \$12,812.85 before excess \$500 @ 6 working days.

Kindly forward invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dennis Yap <dennis.yap@cyclecarriage.com.sg>
Sent: Thursday, 4 April 2019 5:57 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>; Alan Quek <alan.quek@cyclecarriage.com.sg>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: SDS 78D-DOA: 13/2/2019 (AXA OD)

Hi Rasul,

Photos as requested

With thanks & best regards

Dennis Yap

Technical Executive

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

TEL : 67778388 | DID 67714434 | HP 94506582

Website: www.mercedes-benz.com.sg

From: Rasul (LKKAUTO) [<mailto:Rasul@lkkauto.com>]
Sent: Thursday, 4 April, 2019 5:41 PM
To: Alan Quek; Dennis Yap
Cc: Veron Chen (LKKAUTO)
Subject: RE: SDS 78D-DOA: 13/2/2019 (AXA OD)

Hi Alan,

Kindly forward to me the supplementary and check item damage photos

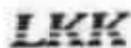
Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Alan Quek [<mailto:alan.quek@cyclecarriage.com.sg>]

Sent: Tuesday, 19 February, 2019 9:21 AM

To: Veron Chen (LKKAuto); SUR

Cc: Rasul (LKKAuto)

Subject: RE: SDS 78D-DOA: 13/2/2019 (AXA OD)

Hi Veron,

LUM SUM where got supplementary or add on. Anything above the repair limit we will absorb the cost.

Your Sincerely

Alan Quek

Service Advisor

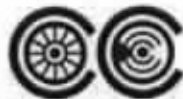
Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



CYCLE & CARRIAGE



Please consider the environment before printing this e-mail.

Exceptional Journeys



CERT

Care. Excellence. Respect. Teamwork.

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Tuesday, 19 February 2019 9:12 AM

To: Alan Quek; SUR

Cc: Rasul (LKKAuto)

Subject: RE: SDS 78D-DOA: 13/2/2019 (AXA OD)

Dear Alan,

As instructed by our client, please proceed to repair the **insured vehicle SDS 78D Lump Sum repair not exceeding S22,000/- or which ever lower (Excess S500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek <alan.quek@cyclecarriage.com.sg>

Sent: Monday, 18 February 2019 3:31 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: RE: SDS 78D-DOA: 13/2/2019 (AXA OD)

Hi Veron,

Attached is the letter. Kindly assist to authorise repair and LUM SUM repair amount agree by AXA. Thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



CYCLE & CARRIAGE



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Exceptional Journeys



CERT

Care. Excellence. Respect. Teamwork.

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, 18 February 2019 1:40 PM
To: Alan Quek; SUR
Cc: Rasul (LKKAuto)
Subject: RE: SDS 78D-DOA: 13/2/2019 (AXA OD)

Dear Alan,

Refer attached.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek <alan.quek@cyclecarriage.com.sg>
Sent: Monday, 18 February 2019 1:30 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: RE: SDS 78D-DOA: 13/2/2019 (AXA OD)

Hi Veron,

You may consider LUM SUM repair at \$22K, I may forward me the LUM SUM agreement form, I will get your insured to sign and forward back to you.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Exceptional Journeys



 Please consider the environment before printing this e-mail.

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Monday, 18 February 2019 1:26 PM
To: Alan Quek; SUR
Cc: Rasul (LKKAuto)
Subject: SDS 78D-DOA: 13/2/2019 (AXA OD)

Dear Alan,

Kindly check vehicle able to repair at part by part not exceeding \$22,000/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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