

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 1 April 2019 10:20 AM
To: 'Alan Quek'; SUR
Cc: Rasul (LKKAUTO)
Subject: RE: SDS 78D-DOA: 13/2/2019 (AXA OD)

Dear Alan,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek <alan.quek@cyclecarriage.com.sg>
Sent: Tuesday, 19 February 2019 9:21 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Subject: RE: SDS 78D-DOA: 13/2/2019 (AXA OD)

Hi Veron,

LUM SUM where got supplementary or add on. Anything above the repair limit we will absorb the cost.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Exceptional Journeys



From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, 19 February 2019 9:12 AM
To: Alan Quek; SUR
Cc: Rasul (LKKAUTO)
Subject: RE: SDS 78D-DOA: 13/2/2019 (AXA OD)

Dear Alan,

As instructed by our client , please proceed to repair the **insured vehicle SDS 78D Lump Sum repair not exceeding \$22,000/- or which ever lower (Excess \$500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek <alan.quek@cyclecarriage.com.sg>
Sent: Monday, 18 February 2019 3:31 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Subject: RE: SDS 78D-DOA: 13/2/2019 (AXA OD)

Hi Veron,

Attached is the letter. Kindly assist to authorise repair and LUM SUM repair amount agree by AXA. Thank you.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



Exceptional Journeys



Please consider the environment before printing this e-mail.

From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

Sent: Monday, 18 February 2019 1:40 PM

To: Alan Quek; SUR

Cc: Rasul (LKKAUTO)

Subject: RE: SDS 78D-DOA: 13/2/2019 (AXA OD)

Dear Alan,

Refer attached.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek <alan.quek@cyclecarriage.com.sg>

Sent: Monday, 18 February 2019 1:30 PM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Rasul (LKKAUTO) <Rasul@lkkauto.com>

Subject: RE: SDS 78D-DOA: 13/2/2019 (AXA OD)

Hi Veron,

You may consider LUM SUM repair at \$22K, I may forward me the LUM SUM agreement form, I will get your insured to sign and forward back to you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



Exceptional Journeys



From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, 18 February 2019 1:26 PM
To: Alan Quek; SUR
Cc: Rasul (LKKAUTO)
Subject: SDS 78D-DOA: 13/2/2019 (AXA OD)

Dear Alan,

Kindly check vehicle able to repair at part by part not exceeding \$22,000/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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