

INS. CASE OWNER:

CC 4, Asm 1900 2881, Lea 352 LKK: 98801 IDAC: 98801

Surveyor:

Steve

DOI:

ASSIGNMENT

2/1/19

Date / Time:

15/1/2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

SOS 780

Claim No. :

59 motorway

Name of Insured :

OHIA OFFSHORE LTD

Policy No. :

Insured Tel No. :

HP: \_\_\_\_\_

Make / Model :

Excess Sec II :SS

D.O.A: 13/2/19

Place of Accident :

Is driver the owner? ( YES / NO )

( YES / NO )

Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO)

Insured Liability : %

Final ? Yes / No

SOS 780

S65 69389

SHD 88294



INSRS: WSP: Tel: Liability: RMKS: 07



INSRS: WSP: Tel: Liability: RMKS: TP



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/ Time

1/3  
16/1/19 - AS see view.  
18/10/19 - File -> SUU to send DS form  
18/10/19 - File pass to MK to close.

| STAGE                             | DATE / PIC                          |
|-----------------------------------|-------------------------------------|
| Non-Reporting ltr (1st):          |                                     |
| Non-Reporting ltr (2nd):          |                                     |
| Non-Reporting ltr (Final):        |                                     |
| Notification ltr (if non-pickup): |                                     |
| Call OI:                          | 15/1/19                             |
| After call ltr to OI:             |                                     |
| Documentation Check List:         | Handler Typist                      |
| Notification ltr (if non-pickup)  | <input type="checkbox"/>            |
| After call ltr to OI:             | <input checked="" type="checkbox"/> |
| Authorisation To Act:             | <input checked="" type="checkbox"/> |
| Release Voucher:                  | <input checked="" type="checkbox"/> |
| Final Repair Bill:                | <input checked="" type="checkbox"/> |
| Car Rental Invoice:               | <input type="checkbox"/>            |
| Towing Invoice                    | <input type="checkbox"/>            |
| LTA / GIA :                       | <input checked="" type="checkbox"/> |
| Medical Bill:                     | <input type="checkbox"/>            |
| PIR:                              | <input type="checkbox"/>            |
| Mandate/Reject Instruction:       | <input checked="" type="checkbox"/> |
| LOD                               | <input checked="" type="checkbox"/> |
| Payment Breakdown Form:           | <input type="checkbox"/>            |
| Post-Repair Photos:               | <input type="checkbox"/>            |
| Others:                           | <input type="checkbox"/>            |

**PRELIMINARY ADVICE** Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

**FINALIZATION** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: \_\_\_\_\_

Repair Cost: S\$ \_\_\_\_\_ days Reduction: \_\_\_\_\_ % Email  Call

**FINAL SETTLEMENT** Date/Time: 16/1/19 Confirm with: Ainee Email  Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No: 28 (3cc pld (ass)) If MO or B 28, Ass. Lis:

Repair Cost: 4661.00

Loss of Rental (LOR): S\$ \_\_\_\_\_ ( \_\_\_\_\_ days)

Loss of Use (LOU): S\$ 400.00 50 x 8 days

Loss of Income (LOI): S\$ \_\_\_\_\_ (\$ \_\_\_\_\_ x \_\_\_\_\_ days)

LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]

GIA/LTA Search S\$ 7.45

Medical: S\$ -

Disbursement: S\$ - (e.g. Tow/ Independent)

Legal Cost S\$ -

Total: S\$ 5008.45 Global Sum S\$ 5000.00

**FINAL PAYMENT** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call

Payee 1: S\$ 5000.00 Name 1: Motorway Car Care Centre Pte Ltd

Payee 2: (Strike if N.A.) S\$ \_\_\_\_\_ Name 2: \_\_\_\_\_

Payee 3: (Strike if N.A.) S\$ \_\_\_\_\_ Name 3: \_\_\_\_\_

COPY SENT 2/11/19



**AXA INSURANCE PTE LTD**

 8 Shenton Way #24-01 AXA Tower  
 Singapore 068811

**Attn : MOTOR CLAIMS DEPT**

Steve (CLKK) with prajdin  
 83228813 - 6 days  
 stefchen@1kk.com LIS  
 Reg Dismantle & Afr spray

Reg  
 9186 0200

# ESTIMATE

VEHICLE NO. : **SGS6938Y**  
 CHASSIS NO : MR053HY420218998  
 MAKE / MODEL : TOYOTA VIOS 1.5E A  
 DATE OF ACCIDENT : 13.02.2019 @ 17:20

| <u>PARTS DISCRIPTION</u>                         | <u>QTY</u>       | <u>Cost Price</u> | <u>Total Cost Price</u>   |
|--|------------------|-------------------|---------------------------|
| FRONT BONNET <i>x NN</i>                         | 1pc              | \$ 755.90         | \$ 755.90 <i>x</i>        |
| FRONT LH HEADLAMP <i>9 x NN</i>                  | 1pc              | \$ 486.80         | \$ 486.80 <i>x</i>        |
| FRONT RH HEADLAMP <i>9 x NN</i>                  | 1pc              | \$ 486.80         | \$ 486.80 <i>x</i>        |
| FRONT BUMPER <i>/ DD</i>                         | 1pc              | \$ 496.47         | \$ 496.47 <i>/ 377</i>    |
| FRONT BUMPER REINFORCEMENT <i>/ BT</i>           | 1pc              | \$ 765.83         | \$ 765.83 <i>/ 246</i>    |
| FRONT BONNET INSULATOR <i>x NN</i>               | 1pc              | \$ 353.28         | \$ 353.28 <i>x</i>        |
| FRONT SUPPORT PANEL <i>x R</i>                   | 1pc              | \$ 1,272.50       | \$ 1,272.50 <i>x</i>      |
| REAR BOOT <i>/ DD</i>                            | 1set             | \$ 755.92         | \$ 755.92 <i>/ 584</i>    |
| REAR BOOT VIOS EMBLEM <i>/ NEC</i>               | 1pc              | \$ 69.55          | \$ 69.55 <i>/ 40</i>      |
| REAR BOOT TOYOTA EMBLEM <i>/ NEC</i>             | 1pc              | \$ 79.43          | \$ 79.43 <i>/ 38</i>      |
| REAR BOOT 1.5E EMBLEM <i>/ NEC</i>               | 1pc              | \$ 69.81          | \$ 69.81 <i>/ 36</i>      |
| REAR BOOT VVTi EMBLEM <i>/ NEC</i>               | 1pc              | \$ 66.43          | \$ 66.43 <i>/ 36</i>      |
| REAR LEFT TAILLAMP <i>/ BR</i>                   | 1pc              | \$ 764.01         | \$ 764.01 <i>/ 397</i>    |
| REAR RIGHT TAILLAMP <i>/ BR</i>                  | 1pc              | \$ 764.01         | \$ 764.01 <i>/ 397</i>    |
| REAR BOOT WEATHERSTRIP <i>/ CRU</i>              | 1pc              | \$ 226.79         | \$ 226.79 <i>/ 175</i>    |
| REAR BUMPER <i>/ BR</i>                          | 1pc              | \$ 486.92         | \$ 486.92 <i>/</i>        |
| REAR END PANEL <i>/ DD</i>                       | 1pc              | \$ 102.57         | \$ 102.57 <i>/</i>        |
| REAR END PANEL BACK GARNISH <i>/ CRU</i>         | 1pc              | \$ 94.68          | \$ 94.68 <i>/</i>         |
| REAR BOOT LOCK ASSEMBLY <i>/ BT</i>              | 1pc              | \$ 226.79         | \$ 226.79 <i>/ 102</i>    |
| REAR BOOT LOCK LATCH <i>x NN</i>                 | 1pc              | \$ 158.93         | \$ 158.93 <i>x</i>        |
| REAR BOOT SPARE TYRE PANEL <i>9 DD</i>           | 1pc              | \$ 1,271.53       | \$ 1,271.53 <i>/ 772</i>  |
| REAR BOOT SPARE TYRE BOARD COVER <i>9 NN x</i>   | 1pc              | \$ 237.32         | \$ 237.32 <i>x</i>        |
| REAR BOOT SPARE TYRE CARPET <i>9 NN x</i>        | 1pc              | \$ 486.33         | \$ 486.33 <i>x</i>        |
| REAR SILENCER <i>x NN</i>                        | 1pc              | \$ 756.47         | \$ 756.47 <i>x - 25%</i>  |
| FRONT & REAR NO.PLATE (SPECIAL NETT) <i>/ BR</i> | 1 SET <i>/ R</i> | \$ 35 70.00       | \$ 70.00 <i>/ 35 SW</i>   |
| REVERSE SENSOR (SPECIAL NETT) <i>/ BR</i>        | 1 SET            | \$ 250.00         | \$ 250.00 <i>/ 200 SW</i> |
| BODY SEALANT (SPECIAL NETT) <i>/ NEC</i>         | 1 PC             | \$ 50 300.00      | \$ 300.00 <i>/ 50 SW</i>  |
| <b>Total</b>                                     |                  |                   | <b>\$ 11,855.07</b>       |
| <b>TOTAL PARTS</b>                               |                  |                   | <b>\$ 11,855.07</b>       |

*3,194.37*

**AXA INSURANCE PTE LTD**

8 Shenton Way #24-01 AXA Tower  
Singapore 068811

Attn : MOTOR CLAIMS DEPT

LKK Auto Consultants hence notify the Repairer of the following:  
 • Parts prices are subject to confirmation  
 • Third party survey is on a "Without Prejudice" basis  
 • No illegal modification(s) is allowed  
 • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company  
 Acknowledged by Repairer  
 Signature:  
 Date:

**ESTIMATE**

VEHICLE NO. : **SGS6938Y**  
 CHASSIS NO : MR053HY420218998  
 MAKE / MODEL : TOYOTA VIOS 1.5E A  
 DATE OF ACCIDENT : 13.02.2019 @ 17:20

**LABOUR CHARGES**

|  |           |                  |                        |
|--|-----------|------------------|------------------------|
| LABOUR CHARGE FOR REMOVE FRONT BONNET, SUPPORT PANEL, FRONT BUMPER CARRY OUT TO FACILITATE REPAIRS & REPLACEMENT OF PARTS                              | \$        | 1,200.00         | 311<br><del>800</del>  |
| LABOUR CHARGE FOR RESPRAYING FRONT <u>BONNET</u> , FRONT BUMPER & SUPPORT PANEL ✓  | \$        | 900.00           | 400<br><del>400</del>  |
| LABOUR CHARGE FOR REMOVING OUT REAR BONNET, REAR END PANEL, REAR BUMPER INCLUDING CUTTING OUT REAR SPARE TYRE PANEL TO FACILITATE REPLACEMENT OF PARTS | \$        | 1,800.00         | 1099<br><del>600</del> |
| LABOUR CHARGE FOR RESPRAYING REAR BOOT, REAR BUMPER, REAR END PANEL & SPARE TYRE PANEL   | \$        | 1,200.00         | 800<br><del>600</del>  |
| LABOUR CHARGE FOR REMOVING REAR SILENCER OUT TO FACILITATE REPLACEMENT OF PART   | \$        | 300.00           | 80<br><del>80</del>    |
| <b>TOTAL LABOUR</b>  | <b>\$</b> | <b>5,400.00</b>  | 2580                   |
| <b>TOTAL PARTS</b>   | <b>\$</b> | <b>11,855.07</b> | 17255.07*              |
| <b>GST 7%</b>  | <b>\$</b> | <b>1,207.85</b>  |                        |
| <b>GRAND TOTAL</b>   | <b>\$</b> | <b>18,462.92</b> |                        |

Prepared By : -  
 RAJ  
 Motor Claims  
 TEL: 6571 9625 FAX : 6278 5535  
 EMAIL: tisweenraj@motorway.com.sg

5,774.37  
 L/S - 4619.49  
~~- 4600~~  
 6 obj's  
 Steve 4/3/19

> Back to OneMotoring

### Enquire PARF/COE Rebate for Registered Vehicle

| Vehicle Owner Particulars   |                    |
|---|--------------------|
| Owner ID Type:  | Company            |
| Owner ID:   | 2927C              |
| Vehicle Details   |                    |
| Vehicle No.:  | SGS6938Y           |
| Vehicle to be Exported:   | No                 |
| Intended Deregistration Date:   | 20 Feb 2019        |
| Vehicle Make:   | TOYOTA             |
| Vehicle Model:  | VIOS 1.5E A        |
| Primary Colour:   | Silver             |
| Manufacturing Year:   | 2007               |
| Engine No.:   | 1NZX525037         |
| Chassis No.:  | MR053HY4204218998  |
| Maximum Power Output:   | 80.0 kW (107 bhp)  |
| Open Market Value:  | \$12,149.00        |
| Original Registration Date:   | 21 Mar 2007        |
| First Registration Date:  | 21 Mar 2007        |
| Transfer Count:   | 0                  |
| Actual ARF Paid:  | \$13,364.00        |
| Intended PARF Rebate Details  |                    |
| PARF Eligibility:   | Forfeited          |
| PARF Eligibility Expiry Date:   | -                  |
| PARF Rebate Amount:   | \$0.00             |
| Intended COE Rebate Details   |                    |
| COE Expiry Date:  | 20 Mar 2022        |
| COE Category:   | E - Open Category  |
| COE Period(Years):  | 5                  |
| PQP Paid:   | \$24,715.00        |
| COE Rebate Amount:  | \$15,240.00        |
| <b>Total Rebate Amount:</b>   | <b>\$15,240.00</b> |
| Message   |                    |
| Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier. |                    |

The information contained herein is correct as at 20 Feb 2019

OK

> Back to OneMotoring

### Enquire Transfer Fee

#### Vehicle Details

|                             |   |
|-----------------------------|---|
| Vehicle No.:                | SGS6938Y                                  |
| Vehicle Type:               | R10 - Private Hire (Self-Drive) Motor Car |
| Vehicle Attachment 1:       | No Attachment                             |
| Vehicle Scheme:             | Normal                                    |
| Vehicle Make:               | TOYOTA                                    |
| Vehicle Model:              | VIOS 1.5E A                               |
| Chassis No.:                | MR053HY4204218998                         |
| Propellant:                 | Petrol                                    |
| Engine No.:                 | 1NZX525037                                |
| Engine Capacity:            | 1497 cc                                   |
| Maximum Power Output:       | 80.0 kW ( 107 bhp)                        |
| Maximum Laden Weight:       | 1480 kg                                   |
| Unladen Weight:             | 1020 kg                                   |
| Year Of Manufacture:        | 2007                                      |
| Original Registration Date: | 21 Mar 2007                               |
| Lifespan Expiry Date:       | -   |
| COE Category:               | E - Open Category                         |
| PQP Paid:                   | \$24,715.00                               |
| COE Expiry Date:            | 20 Mar 2022                               |
| Road Tax Expiry Date:       | 20 Mar 2019                               |
| Inspection Due Date:        | 20 Mar 2019                               |
| Intended Transfer Date:     | 19 Feb 2019                               |
| CO2 Emission:               | -   |
| CO Emission:                | -   |
| HC Emission:                | -   |
| NOx Emission:               | -   |
| PM Emission:                | -   |

The current road tax expiry is 20 Mar 2019. You may renew the road tax from 21 Dec 2018 with all pre-requisite(s) fulfilled. If the road tax is renewed after 20 Mar 2019, late renewal fee(s) will be imposed. Please use Enquire Road Tax Payable to check on the late fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

#### Amount Payable (From 21 Mar 2019 to 20 Sep 2019)

|  | Amount Before GST<br>(S\$) | GST Amount<br>(S\$) | Amount After GST<br>(S\$) |
|--|----------------------------|---------------------|---------------------------|
| Transfer Fee:  | 25.00                      | -                   | 25.00                     |
| <b>Sub Total:</b>  |                            |                     | <b>25.00</b>              |
| Nett Road Tax Amount (After<br>Offsetting Over Payment): | 445.00                     | -                   | 445.00                    |
| <b>Total Amount Payable:</b>                             |                            |                     | <b>470.00</b>             |

#### Amount Payable (From 21 Mar 2019 to 20 Mar 2020)

|  | Amount Before GST<br>(S\$) | GST Amount<br>(S\$) | Amount After GST<br>(S\$) |
|--|----------------------------|---------------------|---------------------------|
| Transfer Fee:  | 25.00                      | -                   | 25.00                     |
| <b>Sub Total:</b>  |                            |                     | <b>25.00</b>              |
| Nett Road Tax Amount (After<br>Offsetting Over Payment): | 890.00                     | -                   | 890.00                    |
| <b>Total Amount Payable:</b>                             |                            |                     | <b>915.00</b>             |

#### Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

You may print this page for reference.

OK

Print



Toyota Vios

Price Range ▾

Depreciation ▾

&gt; 10 year(s) ▾

Vehicle Type ▾

Advance Search

Home » Used Cars » FredLink Auto Trading » Toyota Vios 1.5A E (COE till 08/2022)

## Resources

Car Buying

Car Selling

Car Ownership

Car Aftermarket

On The Move

Lifestyle

## Car Tyres



## Toyota Vios 1.5A E (COE till 08/2022)

Overview **Financial** Insurance Accessories Similar Research Photos Map

Add to Shortlist Add to Compare Add a Note Report Error More Actions Share

## Car Details

|                      |  |   |
|----------------------|--|---|
| <b>Price</b>         | <b>\$24,800</b>  | ? |
| <b>Depreciation</b>  | \$7,080 /yr  | ? |
| <b>Reg Date</b>      | 22-Aug-2007<br>(3yrs 6mths 1day COE left)  | ? |
| <b>Manufactured</b>  | 2007   | ? |
| <b>Mileage</b>       | 145,000 km (12.6k /yr)   | ? |
| <b>Transmission</b>  | Auto   | ? |
| <b>Engine Cap</b>    | 1,497 cc   | ? |
| <b>Road Tax</b>      | \$821 /yr  | ? |
| <b>Power</b>         | 80.0 kW (107 bhp)<br>View specs of the Toyota Vios (2007-2013)   | ? |
| <b>Curb Weight</b>   | 1,095 kg   | ? |
| <b>Features</b>      | 1.5L 4-Cylinders In-Line 16-Valves DOHC VVT-i, 4 Speeds Auto Transmission. Electrical Retractable Side Mirrors With Indicators. SRS Airbags. | ? |
| <b>Accessories</b>   | Leather Seats, CD/MP3 Player With Steering Control, 3M Solar Film, Reverse Sensor, Fog Lights, Knockdown Rear Seats, 4 Disc Brakes.          | ? |
| <b>Description</b>   | Well Taken Care By The Previous Owner. High Loan With High Trade In. Price Negotiable. Call Now Or Visit Our Showroom Today!                 | ? |
| <b>COE</b>           | \$22,700   | ? |
| <b>OMV</b>           | \$12,607   | ? |
| <b>ARF</b>           | \$13,868   | ? |
| <b>Dereg Value</b>   | \$15,896 as of today (change)  | ? |
| <b>No. of Owners</b> | 3  | ? |
| <b>Type of Veh</b>   | Mid-Sized Sedan  | ? |
| <b>Category</b>      | COE Car  | ? |
| <b>Availability</b>  | Available  | ? |

Add to Shortlist Add to Compare Add a Note

Posted on: 20-Jan-2019 | Last Updated on: 20-Jan-2019



## Seller Information

|                          |   |         |
|--------------------------|---|---------|
| <b>Company</b>           | FredLink Auto Trading<br>* dealer's pricelist<br>* 29 vehs sold   16 vehs available |         |
| <b>Address</b>           | 31 West Coast Highway #01-01/0;<br>Search cars nearby this location                 |         |
| <b>Location</b>          | West Coast Car Mart   |         |
| <b>Office No</b>         | 67788997 / 67788995   |         |
| <b>Contact Person(s)</b> | Mohammad  | 8112149 |
|                          | Daniel Loh  | 8393888 |
|                          | Freddy Lee  | 9692337 |

## Useful Services



Afraid of lemons? Request to have this car evaluated professionally.

Vehicle Evaluation



Find out the market value for your car. Get a free Car Valuation.

Free Valuation

Compare



**CONNECTING CAR BUYERS & SELLERS.**  
We'll handle your loans, insurance & other paperwork for FREE.

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Toyota Vios

Price Range ▾

Depreciation ▾

&gt; 10 year(s) ▾

Vehicle Type ▾


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## Resources

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[Lifestyle](#)

## Car Tyres



## Toyota Vios 1.5A E (COE till 03/2022)

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## Car Details

|                      |  |  |
|----------------------|--|--|
| <b>Price</b>         | <b>\$21,000</b>  |  |
| <b>Depreciation</b>  | \$6,750 /yr  |  |
| <b>Reg Date</b>      | 11-Apr-2007<br>(3yrs 1mth 11days COE left)   |  |
| <b>Manufactured</b>  | 2006   |  |
| <b>Mileage</b>       | 113,000 km (9.5k /yr)  |  |
| <b>Transmission</b>  | Auto   |  |
| <b>Engine Cap</b>    | 1,497 cc   |  |
| <b>Road Tax</b>      | \$821 /yr  |  |
| <b>Power</b>         | 80.0 kW (107 bhp)<br><a href="#">View specs of the Toyota Vios (2003-2007)</a>                               |  |
| <b>Curb Weight</b>   | 1,020 kg   |  |
| <b>Features</b>      | Stock Condition. No Modifications. White Color.  |  |
| <b>Accessories</b>   | -  |  |
| <b>Description</b>   | Car In Excellent Condition. New Leather Upholstery.<br>Low Mileage. No Dealers Please. Only Done 1 Transfer. |  |
| <b>COE</b>           | \$24,715   |  |
| <b>OMV</b>           | \$12,237   |  |
| <b>ARF</b>           | \$10,461   |  |
| <b>Dereg Value</b>   | \$15,371 as of today (change)  |  |
| <b>No. of Owners</b> | 2  |  |
| <b>Type of Veh</b>   | Mid-Sized Sedan  |  |
| <b>Category</b>      | COE Car, Direct Owner Sale, Low Mileage Car  |  |
| <b>Availability</b>  | Available  |  |

[Add to Shortlist](#)
[Add to Compare](#)
[Add a Note](#)

Posted on: 13-Feb-2019 | Last Updated on: 20-Feb-2019

Tags: Toyota Vios, toyota vios, 2007 Toyota Vios, 2007 toyota vios, Toyota, Vios, vios, Used Toyota

## Upfront Payment

[\\* more Financial info](#)
[Compare](#)
**Transfer Fee**

\$25


**100% FREE PAPERWORK SUPPORT FOR BOTH BUYER & SELLER**


## Seller Information

**Contact Person(s)** Charlie

**Contact No.** 90627341

**Enquiry**  Contact Seller

## ESSENTIAL TRANSACTION FORMS

- » Indemnity form
- » Sales agreement
- » Receipt
- » Hand-over form
- » Ownership Transfer


**GET HELP WITH PAPERWORK**
**SGCARMART CONNECT**  
BRIDGING BUYERS & SELLERS

sgCarMart Connect handles your transaction paperwork - send us your completed Sales Agreement, and we'll help with **Car Loans, Insurance, Payments & Ownership Transfer**. FREE for all sgCarMart Advertised Vehicles.

[Upload your Sales Agreement](#)
[Read our 8 Step Guide for Direct Buyers & Sellers](#)

## Useful Services

## Nivitha (LKK Auto)

**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Friday, 15 February 2019 1:40 PM  
**To:** assignments  
**Subject:** FW: LIABILITY STATUS FOR ACCIDENT INVOLVING SGS6938Y & SDS78D (AXA ins'd)  
ON 13.02.2019 @ 17:20 HRS AT MARINE PARADE ROAD / JOO CHIAT ROAD  
**Attachments:** SAS2552377.PDF

Hi

*Tp smart claim . kindly assist.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

4.18pm @ 15/2/19  
person @ Raj  
vehicle in  
Repairer arrange on  
20/2/19

---

**From:** Tis <tisweenraj@motorway.com.sg>  
**Sent:** Thursday, 14 February, 2019 4:16 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>  
**Cc:** 'Lynn' <lynn@motorway.com.sg>; stsim@motorway.com.sg  
**Subject:** LIABILITY STATUS FOR ACCIDENT INVOLVING SGS6938Y & SDS78D (AXA ins'd) ON 13.02.2019 @ 17:20 HRS  
AT MARINE PARADE ROAD / JOO CHIAT ROAD

Dear Officers

We refer to the above matter, kindly advise if your insured has reported and please advise on liability.

Thanks and regards,

**Raj**

**Motor Claims**

**Motorway Car Care Centre Pte Ltd**

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9635 | Fax : 6273 5535

## **Steve Chen (LKK Auto)**

---

**From:** Lynn <lynn@motorway.com.sg>  
**Sent:** Monday, March 04, 2019 9:46 AM  
**To:** Steve Chen (LKK Auto)  
**Cc:** CS A Team; Admin A; Asher Sng (LKKAuto); assignments; Mei Kwan (LKKAuto); 'Tis'  
**Subject:** RE: SGS6938X Repair Limit

Dear Steve

As spoken, we accept COR L/S \$4,600 before GST.

Thank You

Best Regards,

**Lynn Ahmad**

**Motor Claims Manager**

**Motorway Car Care Centre Pte Ltd**

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9635 | Fax : 6273 5535

---

**From:** Tis [<mailto:tisweenraj@motorway.com.sg>]  
**Sent:** Tuesday, 26 February, 2019 2:08 PM  
**To:** 'Steve Chen (LKK Auto)' <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>  
**Cc:** 'Lynn' <[lynn@motorway.com.sg](mailto:lynn@motorway.com.sg)>  
**Subject:** RE: SGS6938X Repair Limit

Hi Steve,

As spoken earlier, you may proceed to our contractor workshop to survey SGS6938Y as parts has been dismantled. Address and contact person as below:

60 Jalan Lam Huat

#07-35/36 Carros Centre (737869)

Contact Person: Ms Jenny @ 90684923

Thank You

Best Regards,

**RAJ**

**Motor Claims**

**Motorway Car Care Centre Pte Ltd**

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9625 | Fax : 6273 5535

« <TP - Mandate IA> - S9M01DW4 [ACCIDENT INVOLVING SDS 78D(OI) / SGS 6938Y (TP) /OTHERS ON 13/02/2019]

Type

🔔 Question

Message

Liability: 100%. 3 vehicles chain collision whereby OI was the last car. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$5,409.45(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 28-Sep-19

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 28/9/2019

### Survey Details:

|                     |                                  |
|---------------------|----------------------------------|
| Date of loss        | 13-Feb-19                        |
| Date of appointment | 15-Feb-19                        |
| Date of survey      | 20-Feb-19                        |
| Location of survey  | MOTORWAY CAR CARE CENTRE PTE LTD |

### Vehicle Details:

|                      |                    |
|----------------------|--------------------|
| Claim Type:          | THIRD PARTY CLAIM  |
| Vehicle number       | SGS6938Y           |
| Make and Model       | TOYOTA VIOS 1.5E A |
| Date of registration | 21-Mar-07          |
| Parf Rebate          |                    |
| Market Value         | \$ 21,000.00       |
| Parf Rebate          | \$ 15,307.00       |
| Nett Loss            | \$ 5,693.00        |

### Repair details:

|                  |           |
|------------------|-----------|
| Initial Estimate | 18,462.92 |
|------------------|-----------|

### Proposed/Revised repair cost:

|                         |                    |
|-------------------------|--------------------|
| Parts                   | \$ 3,194.38        |
| Check items (estimate)  | \$ -               |
| Labour                  | \$ 2,580.00        |
| <b>Total</b>            | <b>\$ 5,774.38</b> |
| Lump Sum(if applicable) | \$ 4,600.00        |

|                           |        |
|---------------------------|--------|
| Number of days for repair | 6 days |
|---------------------------|--------|



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

3 vehicles chain collision whereby OI was last car.

**Mandate:**

| Liability(TP)                |           | 100%            |                   |
|------------------------------|-----------|-----------------|-------------------|
| Proposed repair cost (w/GST) | \$        | 4,922.00        |                   |
| Loss of use                  | \$        | 480.00          | (8days x \$60.00) |
| Loss of rental               |           | NIL             | no. of days       |
| Loss of income               |           | NIL             | no. of days       |
| LTA search fees              | \$        | 7.45            |                   |
| Others                       |           | NIL             |                   |
| <b>Proposed Total</b>        | <b>\$</b> | <b>5,409.45</b> |                   |

AXA  
✓  
8x50 = 400

## Hsiao Tong (LKKAuto)

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, 2 October 2019 3:17 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** FW: New message for service request 98801, vehicle number SGS6938Y

2/10/19 1:53 PM - Message - PLS PROCEED WITH LOU @ \$50 PER DAY OTHERS AS PROPOSED - CHAN Kian Chuan

-----Original Message-----

**From:** kianchuan.chan@axa.com.sg <kianchuan.chan@axa.com.sg>  
**Sent:** Wednesday, 2 October, 2019 1:54 PM  
**To:** admin-d@lkkauto.com  
**Subject:** New message for service request 98801, vehicle number SGS6938Y

AXA Insurance has sent you a message for claim number S9M01DW4.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

## Hsiao Tong (LKKAuto)

---

**From:** Tew Ai Nee <ainee@motorway.com.sg>  
**Sent:** Saturday, 5 October 2019 3:15 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: SGS6938X //DOA: 13/02/2019// LKK REF: CC4/ASM19002881/Epa3 (SDS78D)  
**Attachments:** RE: LIABILITY STATUS FOR ACCIDENT INVOLVING SGS6938Y & SDS78D (AXA ins'd)  
ON 13.02.2019 @ 17:20 HRS AT MARINE PARADE ROAD / JOO CHIAT ROAD \*\*\*  
LKK REF: CC4/ASM19002881/ea3

Dear Hsiao Tong,

Please refer attach email. Already send by email the LOD on 08.05.2019.

Thanks & Regards  
Ainee

---

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Saturday, 5 October, 2019 2:48 PM  
**To:** Tew Ai Nee <ainee@motorway.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SGS6938X //DOA: 13/02/2019// LKK REF: CC4/ASM19002881/Epa3 (SDS78D)

Without Prejudice

Dear Sirs/Mdm,

Further to your below email.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Lynn <[lynn@motorway.com.sg](mailto:lynn@motorway.com.sg)>  
**Sent:** Monday, 4 March 2019 9:46 AM  
**To:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>  
**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'Tis' <[tisweenraj@motorway.com.sg](mailto:tisweenraj@motorway.com.sg)>  
**Subject:** RE: SGS6938X Repair Limit

Dear Steve

As spoken, we accept COR L/S \$4,600 before GST.

Thank You

Best Regards,

**Lynn Ahmad**

**Motor Claims Manager**  
**Motorway Car Care Centre Pte Ltd**  
1094 Lower Delta Road  
Motorway Building, Singapore 169205  
DID : 6571 9635 | Fax : 6273 5535

---

**From:** Tis [<mailto:tisweenraj@motorway.com.sg>]  
**Sent:** Tuesday, 26 February, 2019 2:08 PM  
**To:** 'Steve Chen (LKK Auto)' <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>  
**Cc:** 'Lynn' <[lynn@motorway.com.sg](mailto:lynn@motorway.com.sg)>  
**Subject:** RE: SGS6938X Repair Limit

Hi Steve,

As spoken earlier, you may proceed to our contractor workshop to survey SGS6938Y as parts has been dismantled. Address and contact person as below:

60 Jalan Lam Huat  
#07-35/36 Carros Centre (737869)  
Contact Person: Ms Jenny @ 90684923

Thank You

Best Regards,

**RAJ**

**Motor Claims**  
**Motorway Car Care Centre Pte Ltd**  
1094 Lower Delta Road  
Motorway Building, Singapore 169205  
DID : 6571 9625 | Fax : 6273 5535

---

**From:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>  
**Sent:** Monday, February 25, 2019 4:42 PM  
**To:** [tisweenraj@motorway.com.sg](mailto:tisweenraj@motorway.com.sg)  
**Subject:** SGS6938X Repair Limit

Hi Raj,

Just communicate a moment ago. The above vehicle limit repair is \$6,000.00.

Thanks.

Best Regards,

**Steve Chen | Assistant Automotive Assessor**

**LKK Auto Consultants**

Phone: 6256 3561 | Email: [SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

TO : INSURANCE COMPANY

ATTN : MOTOR CLAIMS DEPARTMENT

## SATISFACTION & DISCHARGE VOUCHER

I/We Motorway Car Rentals Pte Ltd.

NRIC / ROC No 199902927C. hereby declare that the repairs to my /  
our vehicle registration no. SGS 6938Y. have been completed to my / our  
satisfaction.

I/We agree that AXA Insurance Pte Ltd. shall make a full and  
final payment of the total agreed settlement amount to **MOTORWAY CAR CARE CENTRE  
PTE LTD** of 1094 Lower Delta Road, Motorway Building, Singapore 169205 being the repair  
costs of my/our vehicle registration no. SGS 6938Y. in connection to the  
damages caused by your insured vehicle number SPS 78D. in the accident  
occurred on 13.02.2019. at 1730 hrs at along  
Marine Parade Rd & Joo Chiat Road.

Signature :

Name :

  
Motorway Car Rentals Pte Ltd.

(Include Company stamp if applicable)

NRIC / UEN :

Date :

199902927C.  
18/2/2019.

Witness

Signature :

Name :

  
Annie.



## Hsiao Tong (LKKAuto)

---

**From:** Tew Ai Nee <ainee@motorway.com.sg>  
**Sent:** Wednesday, 8 May 2019 10:52 AM  
**To:** Steve Chen (LKK Auto); 'admin'; Admin-D (LKKAuto); Mei Kwan (LKKAuto)  
**Cc:** 'Malcolm Wong'; leonard@motorway.com.sg  
**Subject:** RE: LIABILITY STATUS FOR ACCIDENT INVOLVING SGS6938Y & SDS78D (AXA ins'd) ON 13.02.2019 @ 17:20 HRS AT MARINE PARADE ROAD / JOO CHIAT ROAD \*\*\*  
LKK REF: CC4/ASM19002881/ea3

**Attachments:** tp insurance search.pdf; TAX INVOICES.TIF; LOD,LOA.PDF; SAS2552377.pdf

Dear Steve

Confirm the COR.

Dear All,

Here is the TAX INVOICES, LOA  
Please do a necessary follow up and arrange the DV.

---

**From:** Steve Chen (LKK Auto) [mailto:SteveChen@lkkauto.com]  
**Sent:** May 7, 2019 5:35 PM  
**To:** Tew Ai Nee  
**Subject:** LIABILITY STATUS FOR ACCIDENT INVOLVING SGS6938Y & SDS78D (AXA ins'd) ON 13.02.2019 @ 17:20 HRS AT MARINE PARADE ROAD / JOO CHIAT ROAD \*\*\* LKK REF: CC4/ASM19002881/ea3

Dear Ms Tew,

Kindly refer the attachment. Previously had been send to Mr Raj. The finalize \$4300 (Lump sum, before GST).

Thanks

Best Regards,  
Steve Chen | Assistant Automotive Assessor  
LKK Auto Consultants  
Phone: 6256 3561 | Email: [SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tew Ai Nee [mailto:ainee@motorway.com.sg]  
**Sent:** Tuesday, May 07, 2019 11:32 AM  
**To:** Steve Chen (LKK Auto)  
**Cc:** Mei Kwan (LKKAuto); [malcolm@motorway.com.sg](mailto:malcolm@motorway.com.sg); [leonard@motorway.com.sg](mailto:leonard@motorway.com.sg)  
**Subject:** RE: LIABILITY STATUS FOR ACCIDENT INVOLVING SGS6938Y & SDS78D (AXA ins'd) ON 13.02.2019 @ 17:20 HRS AT MARINE PARADE ROAD / JOO CHIAT ROAD \*\*\* LKK REF: CC4/ASM19002881/ea3

Dear Steve

Can we finalize?  
Attach after paint photos.

**From:** Lynn [mailto:lynn@motorway.com.sg]

**Sent:** May 7, 2019 11:24 AM

**To:** 'Tew Ai Nee'

**Subject:** FW: LIABILITY STATUS FOR ACCIDENT INVOLVING SGS6938Y & SDS78D (AXA ins'd) ON 13.02.2019 @ 17:20 HRS AT MARINE PARADE ROAD / JOO CHIAT ROAD \*\*\* LKK REF: CC4/ASM19002881/ea3

Thank You

Best Regards,

**Lynn Ahmad**

**Motor Claims Manager**

**Motorway Car Care Centre Pte Ltd**

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9635 | Fax : 6273 5535

**From:** Lynn [mailto:lynn@motorway.com.sg]

**Sent:** Tuesday, 19 February, 2019 8:30 AM

**To:** 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; 'Tis' <tisweenraj@motorway.com.sg>

**Cc:** 'stsim@motorway.com.sg' <stsim@motorway.com.sg>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

**Subject:** RE: LIABILITY STATUS FOR ACCIDENT INVOLVING SGS6938Y & SDS78D (AXA ins'd) ON 13.02.2019 @ 17:20 HRS AT MARINE PARADE ROAD / JOO CHIAT ROAD \*\*\* LKK REF: CC4/ASM19002881/ea3

Dear Mei Kwan

Kindly confirm we direct settle with your side or AXA?

Thank You

Best Regards,

**Lynn Ahmad**

**Motor Claims Manager**

**Motorway Car Care Centre Pte Ltd**

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9635 | Fax : 6273 5535

**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

**Sent:** Friday, 15 February, 2019 5:06 PM

**To:** Tis <tisweenraj@motorway.com.sg>

**Cc:** 'Lynn' <lynn@motorway.com.sg>; stsim@motorway.com.sg; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; assignments <assignments@lkkauto.com>

**Subject:** RE: LIABILITY STATUS FOR ACCIDENT INVOLVING SGS6938Y & SDS78D (AXA ins'd) ON 13.02.2019 @ 17:20 HRS AT MARINE PARADE ROAD / JOO CHIAT ROAD \*\*\* LKK REF: CC4/ASM19002881/ea3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

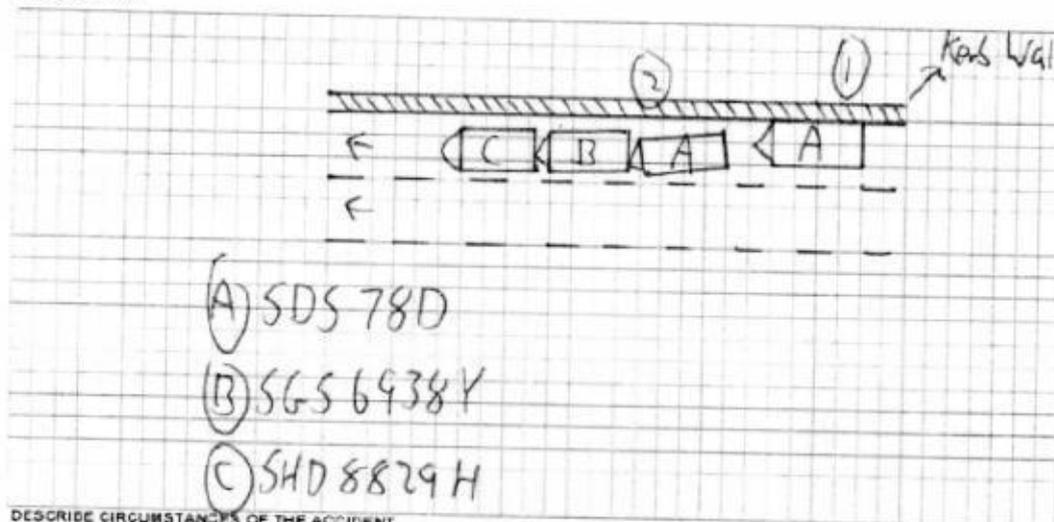
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



- (A) SDS 78D
- (B) SGS 6938Y
- (C) SHD 8829H

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

① I accidentally hit onto right side kerb wall damaging my both right tyres.  
② I apply my brake but my car move forward and collided 'B' vehicle.  
③ 'B' vehicle front collided 'C' vehicle rear.  
④ No one was injure and we exchange particulars

**As spoken with my colleague, Ms. Nivitha, we confirmed appointment for survey on 20.02.2019.**

Please note that for liability, claim negotiation and settlement, please contact **Asher at 6841 6051.**

Our respective case handler will look into the matter and revert to you in due course.

**To check availability of the case handler, you may contact the undersigned.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Tis <tisweenraj@motorway.com.sg>

**Sent:** Thursday, 14 February, 2019 4:16 PM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

**Cc:** 'Lynn' <lynn@motorway.com.sg>; stsim@motorway.com.sg

**Subject:** LIABILITY STATUS FOR ACCIDENT INVOLVING SGS6938Y & SDS78D (AXA ins'd) ON 13.02.2019 @ 17:20 HRS  
AT MARINE PARADE ROAD / JOO CHIAT ROAD

Dear Officers

We refer to the above matter, kindly advise if your insured has reported and please advise on liability.

Thanks and regards,

**Raj**

**Motor Claims**

**Motorway Car Care Centre Pte Ltd**

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9635 | Fax : 6273 5535

## Hsiao Tong (LKKAuto)

---

**From:** Tew Ai Nee <ainee@motorway.com.sg>  
**Sent:** Wednesday, 16 October 2019 8:58 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: LIABILITY STATUS FOR ACCIDENT INVOLVING SGS6938Y & SDS78D (AXA ins'd) ON 13.02.2019 @ 17:20 HRS AT MARINE PARADE ROAD / JOO CHIAT ROAD \*\*\* LKK REF: CC4/ASM19002881/Epa3

Dear Hsiao Tong,

We accept the offer.

Thanks & Regards  
Ainee

---

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Wednesday, 16 October, 2019 8:29 AM  
**To:** Tew Ai Nee <ainee@motorway.com.sg>  
**Cc:** 'Malcolm Wong' <malcolm@motorway.com.sg>; leonard@motorway.com.sg; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: LIABILITY STATUS FOR ACCIDENT INVOLVING SGS6938Y & SDS78D (AXA ins'd) ON 13.02.2019 @ 17:20 HRS AT MARINE PARADE ROAD / JOO CHIAT ROAD \*\*\* LKK REF: CC4/ASM19002881/Epa3

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$5,000.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tew Ai Nee <ainee@motorway.com.sg>  
**Sent:** Wednesday, 8 May 2019 10:52 AM  
**To:** Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; 'admin' <admin@lbs-auto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** 'Malcolm Wong' <malcolm@motorway.com.sg>; leonard@motorway.com.sg  
**Subject:** RE: LIABILITY STATUS FOR ACCIDENT INVOLVING SGS6938Y & SDS78D (AXA ins'd) ON 13.02.2019 @ 17:20 HRS AT MARINE PARADE ROAD / JOO CHIAT ROAD \*\*\* LKK REF: CC4/ASM19002881/ea3

Dear Steve

Confirm the COR.

Dear All,

Here is the TAX INVOICES, LOA  
Please do a necessary follow up and arrange the DV.

---

**From:** Steve Chen (LKK Auto) [<mailto:SteveChen@lkkauto.com>]

**Sent:** May 7, 2019 5:35 PM

**To:** Tew Ai Nee

**Subject:** LIABILITY STATUS FOR ACCIDENT INVOLVING SGS6938Y & SDS78D (AXA ins'd) ON 13.02.2019 @ 17:20 HRS AT MARINE PARADE ROAD / JOO CHIAT ROAD \*\*\* LKK REF: CC4/ASM19002881/ea3

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Thanks

Best Regards,

**Steve Chen** | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: [SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Sent:** Tuesday, May 07, 2019 11:32 AM

**To:** Steve Chen (LKK Auto)

**Cc:** Mei Kwan (LKKAuto); [malcolm@motorway.com.sg](mailto:malcolm@motorway.com.sg); [leonard@motorway.com.sg](mailto:leonard@motorway.com.sg)

**Subject:** RE: LIABILITY STATUS FOR ACCIDENT INVOLVING SGS6938Y & SDS78D (AXA ins'd) ON 13.02.2019 @ 17:20 HRS AT MARINE PARADE ROAD / JOO CHIAT ROAD \*\*\* LKK REF: CC4/ASM19002881/ea3

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Thank You

Best Regards,

**Lynn Ahmad**

**Motor Claims Manager**  
**Motorway Car Care Centre Pte Ltd**  
1094 Lower Delta Road  
Motorway Building, Singapore 169205  
DID : 6571 9635 | Fax : 6273 5535

---

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**Sent:** Tuesday, 19 February, 2019 8:30 AM  
**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'Tis' <[tisweenraj@motorway.com.sg](mailto:tisweenraj@motorway.com.sg)>  
**Cc:** 'stsim@motorway.com.sg' <[stsim@motorway.com.sg](mailto:stsim@motorway.com.sg)>; 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Asher Sng (LKKAuto)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
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Thank You

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**Motor Claims Manager**  
**Motorway Car Care Centre Pte Ltd**  
1094 Lower Delta Road  
Motorway Building, Singapore 169205  
DID : 6571 9635 | Fax : 6273 5535

---

**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Friday, 15 February, 2019 5:06 PM  
**To:** Tis <[tisweenraj@motorway.com.sg](mailto:tisweenraj@motorway.com.sg)>  
**Cc:** 'Lynn' <[lynn@motorway.com.sg](mailto:lynn@motorway.com.sg)>; [stsim@motorway.com.sg](mailto:stsim@motorway.com.sg); CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: LIABILITY STATUS FOR ACCIDENT INVOLVING SGS6938Y & SDS78D (AXA ins'd) ON 13.02.2019 @ 17:20 HRS AT MARINE PARADE ROAD / JOO CHIAT ROAD \*\*\* LKK REF: CC4/ASM19002881/ea3

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

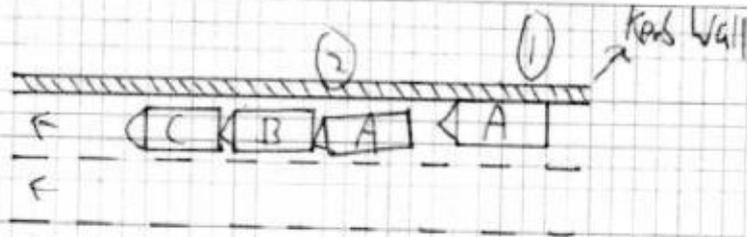
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



(A) SDS 78D

(B) SGS 6938Y

(C) SHD 8829H

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

- ① I accidentally hit onto right side kerb wall damaging my both right tyres.
- ② I apply my brake but my car move forward and collided (B) vehicle.
- ③ (B) vehicle front collided (C) vehicle rear.
- ④ No one was injure and we exchange particulars.

**As spoken with my colleague, Ms. Nivitha, we confirmed appointment for survey on 20.02.2019.**

Please note that for liability, claim negotiation and settlement, please contact **Asher at 6841 6051.**

Our respective case handler will look into the matter and revert to you in due course.

**To check availability of the case handler, you may contact the undersigned.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Tis <[tisweenraj@motorway.com.sg](mailto:tisweenraj@motorway.com.sg)>

**Sent:** Thursday, 14 February, 2019 4:16 PM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Cc:** 'Lynn' <[lynn@motorway.com.sg](mailto:lynn@motorway.com.sg)>; [stsim@motorway.com.sg](mailto:stsim@motorway.com.sg)

**Subject:** LIABILITY STATUS FOR ACCIDENT INVOLVING SGS6938Y & SDS78D (AXA ins'd) ON 13.02.2019 @ 17:20 HRS AT MARINE PARADE ROAD / JOO CHIAT ROAD

Dear Officers

We refer to the above matter, kindly advise if your insured has reported and please advise on liability.

Thanks and regards,

**Raj**

**Motor Claims**

**Motorway Car Care Centre Pte Ltd**

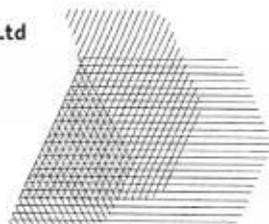
1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9635 | Fax : 6273 5535



Motorway Car Care Centre Pte Ltd  
 1094 Lower Delta Road  
 Motorway Building  
 Singapore 169205  
 TEL. (65) 6467 2200  
 FAX. (65) 6278 5535  
 motorway.com.sg



Co. Reg. No. 2000-00606-K  
 GST Reg. No. 2000-00606-K

TAX INVOICE NO: C0051256

|   |                         |                     |                          |                |                           |                        |
|---|-------------------------|---------------------|--------------------------|----------------|---------------------------|------------------------|
| <b>Owner's Information</b><br>A/C: MWC0050<br>AXA INSURANCE PTE LTD<br>8 SHENTON WAY #27-01 AXA TOWER<br>SINGAPORE 068811 | <b>P/O No</b>           |                     | <b>Service Advisor</b>   |                | <b>Job Card No</b>        |                        |
|   |                         |                     | INSURANCE CLAIM          |                | JC044607                  |                        |
|   | <b>Registration No.</b> |                     | <b>Make/Model</b>        |                |                           | <b>Date of Invoice</b> |
|   | SGS6938Y                |                     | TOYOTA VIOS              |                |                           | 08-May-19              |
|   | <b>Mileage (km)</b>     | <b>Next Mileage</b> | <b>Next Service Date</b> | <b>Date In</b> | <b>Time In</b>            |                        |
|   | 0                       |                     |                          | 14-02-2019     | 8:00 AM                   |                        |
|   | <b>Chassis No.</b>      |                     | <b>Engine No.</b>        |                | <b>Promised Date/Time</b> |                        |
|   | MR053HY420218998        |                     | 1NZX525037               |                |                           |                        |

| Service Description  | Quantity | Unit Price          | Amount             |
|----------------------|----------|---------------------|--------------------|
|                      |          | SS                  | SS                 |
| FINALIZE COR LUMPSUM | 1        | 4,300.00            | 4,300.00           |
|                      |          | <b>TOTAL</b>        | <b>SS 4,300.00</b> |
|                      |          | <b>ADD GST @ 7%</b> | <b>301.00</b>      |
|                      |          | <b>GRAND TOTAL</b>  | <b>SS 4,601.00</b> |

SINGAPORE CURRENCY FOUR THOUSAND SIX HUNDRED AND ONE ONLY

Complaints: FINALISED LUMP SUM \$4300  
 7/5/19 - DONE FINALIZE

**Important Note for Consumer:**

1. Goods sold are non returnable and non refundable.
2. Goods shall remain at property of Motorway Car Care Centre Pte Ltd until full payment is made.
3. Please collect receipt when making payment.
4. All clients' data will be kept strictly confidential and is solely used for the purpose of completing sales transactions. Should our company be required to release the data, our company will make this known to the customer and obtain his/her consent before releasing the information. The Company or the Company's related company or associates company may give the Customer the privilege of automated inclusion in their promotional and informational notification lists and the Customer can opt to unsubscribe from the lists.



Customer's Signature/Co. Stamp

E. & O. E.

Service Advisor's Signature



Motorway Car Care Centre Pte Ltd  
1094 Lower Delta Road  
Motorway Building  
Singapore 169205  
TEL: (65) 6467 2200  
FAX: (65) 6278 5535  
motorway.com.sg

Co. Reg. No. 2000-00600-K  
GST Reg. No. 2000-00600-K

08<sup>th</sup> May 2019

**AXA Insurance (S) Pte. Ltd.**  
8 Shenton Way  
AXA Tower #27-01  
Singapore 068811

**Attn: Motor Claims Officer In Charge**

**ACCIDENT INVOLVING SGS6938Y AND SDS78D ON 13.02.2019 AT 1720HRS ALONG MARINE PARADE ROAD/JOO CHIAT ROAD.**

We are instructed by our client **MOTORWAY CAR RENTALS PTE LTD** to claim damages against your insured in connection with a road traffic accident on 13.02.2019 along MARINE PARADE ROAD / JOO CHIAT ROAD involving our client's vehicle number SGS6938Y and vehicle number SDS78D driven by the driver of your insured's vehicle at the material time.

As a result of the accident caused by the negligence of the driver of your insured vehicle, our client's vehicle number SGS6938Y was damaged and our client have been put to loss and expense, particulars of which are as follows :-

|                               |          |                   |                             |
|-------------------------------|----------|-------------------|-----------------------------|
| COST OF REPAIR (incl. 7% GST) | :        | \$4,601.00        | ALDY FINALIZE WITH SURVEYOR |
| LOSS OF USE (\$70 x 8 days)   | :        | \$560.00          |                             |
| THIRD PARTY INSURANCE SEARCH  | :        | \$7.45            |                             |
| <b>TOTAL</b>                  | <b>:</b> | <b>\$5,168.45</b> |                             |

We enclosed herewith the following documents to support the claims.

**Failure of which the case shall be send to our solicitor without further advice.**

Kindly review and revert within the next (7) seven days.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

**Annie Tew (Ms)**

Motor Claims

**Motorway Car Care Centre Pte Ltd**

DID : 6571 9625, Fax : 6278 5535

Email : ainee@motorway.com.sg



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19002881/Epa3s2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN: KIAN CHUAN

Date : 22-10-2019



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

|              |             |                |            |
|--------------|-------------|----------------|------------|
| Insured Veh. | SDS 78D     | Veh. Inspected | SGS 6938Y  |
| Policy No.   | VPAP1976298 | Coverage (\$)  | 0.00       |
| Claim No.    | S9M01DW4    | Excess (\$)    | 0.00       |
| Assign From  | KIAN CHUAN  | Assign Date    | 15/02/2019 |

## 2. Vehicle Particulars & Condition

|              |                   |              |            |
|--------------|-------------------|--------------|------------|
| Make & Model | TOYOTA VIOS E     | c.c          | 1497       |
| Engine No.   | HIDDEN            | Year of Reg. | 2007       |
| Chassis No.  | MR053HY4204218998 | Colour       | SILVER     |
| Odometer     | 189112            | Steering     | IN ORDER   |
| Brakes       | IN ORDER          | Modification | SPORTS RIM |
| General      | FAIR              |              |            |

## 3. Conditions of Tyres

|                | Size       | Make  | Balance |
|----------------|------------|-------|---------|
| R/H Front Tyre | 175/65 R14 | NEXEN | 6 mm    |
| L/H Front Tyre | 175/65 R14 | NEXEN | 6 mm    |
| R/H Rear Tyre  | 175/65 R14 | NEXEN | 6 mm    |
| L/H Rear Tyre  | 175/65 R14 | NEXEN | 6 mm    |

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION.  
DAMAGES SEE DETAILS.

## 5. General Information

|                |   |                 |            |
|----------------|---|-----------------|------------|
| Accident Date  | 13/02/2019  | Inspection Date | 20/02/2019 |
| Survey held at | MOTORWAY CAR CARE CENTRE PTE LTD<br>1094 LOWER DELTA ROAD MOTORWAY BUILDING .<br>SINGAPORE 169205 |                 |            |

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **6 Working Days**



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### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGS 6938Y

| Qty                         | Description of Parts                                | Condition            | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------|---|----------------------|---------------------------|-------------------|
| <b>REPLACEMENT OF PARTS</b> |   |                      |                           |                   |
| 1                           | FRONT BONNET (CONSISTENT)                           | NOT NECESSARY        | 755.90                    | -                 |
| 1                           | FRONT LH HEADLAMP (CONSISTENT)                      | NOT NECESSARY        | 486.80                    | -                 |
| 1                           | FRONT RH HEADLAMP (CONSISTENT)                      | NOT NECESSARY        | 486.80                    | -                 |
| 1                           | FRONT BUMPER (CONSISTENT)                           | DENTED               | 496.47                    | 372.00            |
| 1                           | FRONT BUMPER REINFORCEMENT (CONSISTENT)             | BENT                 | 765.83                    | 246.00            |
| 1                           | FRONT BONNET INSULATOR (CONSISTENT)                 | NOT NECESSARY        | 353.28                    | -                 |
| 1                           | FRONT SUPPORT PANEL (CONSISTENT)                    | TO REPAIR SEE LABOUR | 1,272.50                  | -                 |
| 1                           | SET REAR BOOT (CONSISTENT)                          | DENTED               | 755.92                    | 584.00            |
| 1                           | REAR BOOT VIOS EMBLEM (CONSISTENT)                  | NECESSARY            | 69.55                     | 40.00             |
| 1                           | REAR BOOT TOYOTA EMBLEM (CONSISTENT)                | NECESSARY            | 79.43                     | 38.00             |
| 1                           | REAR BOOT 1.5E EMBLEM (CONSISTENT)                  | NECESSARY            | 69.81                     | 36.00             |
| 1                           | REAR BOOT VVTI EMBLEM (CONSISTENT)                  | NECESSARY            | 66.43                     | 36.00             |
| 1                           | REAR LEFT TAILAMP (CONSISTENT)                      | BROKEN               | 764.01                    | 397.00            |
| 1                           | REAR RIGHT TAILAMP (CONSISTENT)                     | BROKEN               | 764.01                    | 397.00            |
| 1                           | REAR BOOT WEATHERSTRIP (CONSISTENT)                 | CRUSHED              | 226.79                    | 175.00            |
| 1                           | REAR BUMPER (CONSISTENT)                            | BROKEN               | 486.92                    | 486.92            |
| 1                           | REAR END PANEL (CONSISTENT)                         | DENTED               | 102.57                    | 102.57            |
| 1                           | REAR END PANEL BACK GARNISH (CONSISTENT)            | CRUSHED              | 94.68                     | 94.68             |
| 1                           | REAR BOOT LOCK ASSEMBLY (CONSISTENT)                | BENT                 | 226.79                    | 102.00            |
| 1                           | REAR BOOT LOCK LATCH (CONSISTENT)                   | NOT NECESSARY        | 158.93                    | -                 |
| 1                           | REAR BOOT SPARE TYRE PANEL (CONSISTENT)             | DENTED               | 1,271.53                  | 772.00            |
| 1                           | REAR BOOT SPARE TYRE BOARD COVER (CONSISTENT)       | NOT NECESSARY        | 237.32                    | -                 |
| 1                           | REAR BOOT SPARE TYRE CARPET (CONSISTENT)            | NOT NECESSARY        | 486.33                    | -                 |
| 1                           | REAR SILENCER (CONSISTENT)                          | NOT NECESSARY        | 756.47                    | -                 |
|                             | LESS 25% DISCOUNT                                   |                      | -                         | -969.79           |
|                             |   |                      | 11,235.07                 | 2,909.38          |
| <b>SPECIAL NETT ITEMS</b>   |   |                      |                           |                   |
| 1                           | SET FRONT & REAR NO. PLATE (2PCS) (SN) (CONSISTENT) | FRONT BROKEN         | 70.00                     | 35.00             |

Report Ref No. CC4/ASM19002881/Epa3s2



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| Qty | Description of Parts   | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|--|-----------|---------------------------|-------------------|
| 1   | SET REVERSE SENSOR (SN) (CONSISTENT)   | BROKEN    | 250.00                    | 200.00            |
| 1   | BODY SEALANT (SN) (CONSISTENT)   | NECESSARY | 300.00                    | 50.00             |
|     |  |           | 620.00                    | 285.00            |
|     | <b>LABOUR</b>  |           |                           |                   |
|     | LABOUR CHARGE FOR REMOVE FRONT BONNET, SUPPORT PANEL, FRONT BUMPER CARRY OUT TO FACILITATE REPAIRS & REPLACEMENT PF PARTS. INCLUSIVE OF THE REPAIR OF FRONT SUPPORT PANEL. |           | 1,200.00                  | 300.00            |
|     | LABOUR CHARGE FOR RESPRAYING FRONT BONNET, FRONT BUMPER & SUPPORT PANEL.   |           | 900.00                    | 400.00            |
|     | LABOUR CHARGE FOR REMOVING OUT REAR BONNET, REAR END PANEL, REAR BUMPER INCLUDING CUTTING OUT REAR SPARE TYRE PANEL TO FACILITATE REPLACEMENT OF PARTS.                    |           | 1,800.00                  | 1,000.00          |
|     | LABOUR CHARGE FOR RESPRAYING REAR BOOT, REAR BUMPER, REAR END PANEL & SPARE TYRE PANEL.  |           | 1,200.00                  | 800.00            |
|     | LABOUR CHARGE FOR REMOVING REAR SILENCER OUT TO FACILITATE REPLACEMENT OF PART.  |           | 300.00                    | 80.00             |
|     |  |           | 5,400.00                  | 2,580.00          |
|     | <b>GRAND TOTAL</b>   |           | <b>17,255.07</b>          | <b>5,774.38</b>   |
|     | <b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>  |           |                           | <b>4,300.00</b>   |

Report Ref No. CC4/ASM19002881/Epa3s2

CHEN TSUE YEE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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