

15/02/10

INS. CASE OWNER:

CC

AXA1900

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

SKH 8767X

TAN BEE LIAH

HP:

D.O.A:

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

15/2/10

Samo 1027/98697

Gao 1928

BMW

61 Chai HEE ST

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List:

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

11.03.19

Handler

Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

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Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

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Payment Breakdown Form:

Post-Repair Photos:

Others:

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

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Authorisation To Act:

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Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

ASS. PROC. BY

REF: Asm (AxA)

ASSIGNMENT

From: _____ Date: 12/31/19

Estimated Cost: _____

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV ☐To Inspect Vehicle No: SJD 6485Eat Workshop m/s: Progressiveof BLK 3022 A vbi Rd 1 # 01-45/46

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt. _____ Consistent? : Yes or No.

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 05 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS (WP)

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SJD6485E Yr Regn: 2015 AprilType: ☒ M. Car ☐ M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mazda 8 c.c. 2261Colour: Grey A/C: ☐ Insured / Std / NI / NASp. Reading: 28840 T/Radio: ☐ Insured / Std / NI / NA

Eng/No: _____

C/No: JM6LY1033F0301372Gen. Cond: ☒ Good ☐ Fair ☐ Poor ☐ BurntSteering: ☒ Insured ☐ Jammed / Leaked / Burnt orBrake: ☒ Insured ☐ Jammed / Leaked / Burnt orModi: ☒ Nil ☐ S/Rim ☐ STD A/Rim orTyre Size: F: 215/65R16R: 215/65R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 06 mm R/Bal: 06 mmL/Bal: 06 mm L/Bal: 06 mmD.O.A. _____ D.O.I. 12/03/19Survey held at: Progressive (USA)

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

Front N/S.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TPAXA.

~~PIP #2536.73 (Red \$ 2848.21/534)~~MV: 80K
PV: 64.6K
Nett: 15.4K.

PIP # 2494.73 (Red \$ 2848.21/534)

Date/Time, File Pass to?

☐ : Prelim. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Report Format:

Lump Sum / L&L: (2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Inv (\$☐ Wheel end (\$

Survey Fee:

Transportation:

\$ + RS. 39

Photos

Other

TOTAL

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-46
408716

Claim Reference: TP 0219 - 5399
Assessment number: TP 0219 - 5399
Version: 1810
Date calculated: 02/14/2019 03:52 PM

Full Report
Registration: SJD6485E
Printed: 14/02/2019 3:52 PM

TP AXA

Summary Information

Claim

Location:	Singapore (SG)	Work Provider:	AXA Insurance Pte Ltd
Printed by:	Ray Lin	Currency:	SGD
Claim Reference:	TP 0219 - 5399	Date of Incident:	2019-02-14
Estimated Repair Time:		Hire Car Start:	
Actual Repair Days:		Hire Car End:	

Vehicle Details

Vehicle

Manufacturer:	MAZDA
Model:	MPV (LW)
Sub Model:	BASE MODEL
Model Sheet Number:	36 35 01
Registration:	SJD6485E
VIN number:	
Odometer:	28476

Model Specs

FROM.LW19....308653	FOG LAMPS	PREPARE OFF VEHICLE	TWO COAT PEARL/MICA
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Labour

Code	Description	Time Base 10 WU/h	Price = 45.00 SGD/h	
			WU	Price SGD
S0201X-R-X)	RENEW FRONT BUMPER (REMOVED)		2.0	9.00
S0601C-R-X	RENEW LEFT FRONT WING		9.0	40.50
	INCLUDES: R + R RADIATOR GRILLE, HEADLAMP, BUMPER, WHEELHOUSE SHELL, SIDE FLASHER LAMP AND IF NECESSARY MUD FLAP			
S0601C-R-X)	DETACH + REFIT RIGHT FRONT WING		5.0	22.50
T0301A-R-X)	R + R RIGHT HEADLAMP		2.0	9.00
	(FRONT BUMPER REMOVED)			
S0503X-R-X	RENEW BONNET		5.0	22.50
	INCLUDES: R + R BONNET, STRAIGHTEN AND ADJUST BONNET, CONVERT ATTACHED PARTS			
NO NUMBER	RENEW BONNET HINGES		4.0	18.00
	(BONNET REMOVED)			
S0405X-R-X	R + R LEFT FRONT OUTER CHANNEL MOULDING		2.0	9.00
0257	FRONT NUMBER PLATE REMOVE AND REFIT		2.0*	9.00

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-46
408716

Claim Reference: TP 0219 - 5399
 Assessment number: TP 0219 - 5399
 Version: 1810
 Date calculated: 02/14/2019 03:52 PM

Full Report
 Registration: SJD6485E
 Printed: 14/02/2019 3:52 PM

Code	Description	WU	Price SGD
1119	L/WHEELHOUSE REINF REPAIR	10.0*	45.00
1481	LEFT FRONT DOOR REPAIR	10.0*	45.00
Labour Cost		Hrs	WU
Panel / Mechanical Labour		5.10	51.0
Total of Labour			229.50

Paint

Paint Work		SYSTEM AZT	Time Basis 10WU/h
Code	Description - TWO COAT PEARL/MICA	WU	Price SGD
	FRT BUMPER REINF SURFACE PAINT	7.0	
	BONNET NEW PART PAINTING	18.0	
	L/F WING NEW PART PAINTING	11.0	
	FRONT BUMPER NEW PART PAINT K1R	13.0	
	LEFT FRONT DOOR REPAIR PAINTING <50%	17.0	
	R/F WING SURFACE PAINT	6.0	
	L/WHEELHOUSE REINF SURFACE PAINT	6.0	

Paint Material Per Part

Code	Description	Price SGD
0340	FRT BUMPER REINF SURFACE PAINT	14.94
0471	BONNET NEW PART PAINTING	54.70
0741	L/F WING NEW PART PAINTING	22.19
0281	FRONT BUMPER NEW PART PAINT K1R	63.96
1481	LEFT FRONT DOOR REPAIR PAINTING <50%	29.39
0742	R/F WING SURFACE PAINT	10.71
1119	L/WHEELHOUSE REINF SURFACE PAINT	13.45

Labour Cost - Paint

	Hrs	WU	Price SGD
Factor			45.00 SGD/h
Time Paint		78.0	
Preparation Main Work Metal	2.50	25.0	112.50
Preparation Comp. Work Plastic	0.50	5.0	22.50
Total	10 WU/h	108.0	486.00

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-46

408716

Claim Reference: TP 0219 - 5399
 Assessment number: TP 0219 - 5399
 Version: 1810
 Date calculated: 02/14/2019 03:52 PM

Full Report
 Registration: SJD6485E
 Printed: 14/02/2019 3:52 PM

Material Cost - Paint

New Part Painting	76.89
New Part Painting - Plastic K1R	63.96
Repair Painting	29.39
Surface-/Blend Paint	39.10
Material-constant Metal Preparation	28.60
Material-constant Plastic	9.00
Total	246.94

Spare Parts

				prices as at 2015-06-01/01	Price SGD
Code	Description	Part Number	Supplier		
0281	FRONT BUMPER	LE4350031CBB	Rehnd	✓	400.00
0321	L/INN BUMPER BRACKET	LE43500U1A	new	✓	22.00
0322	R/INN BUMPER BRACKET	LE43500T1A	new	+	22.00
0337	L/F COVER	LD4850C21A	new	+	65.00
0340	FRT BUMPER REINF	LE4350070B	new	+	280.00
0350	FRT BUMPER CLAMP KIT	USE SINGLE PARTS	new	✓	28.00
0410	FRONT GRILLE	L16550710E	new	+	300.00
0471	BONNET	LEY35231XA	new Repic	20 Work Unit +	450.00
0475	L/BONNET HINGE	LC6252420B	new	+	32.00
0476	R/BONNET HINGE	LC6252410B	new	+	32.00
0524	FRONT BONNET SEAL	LC6256750	new	+	28.00
0528	REAR BONNET SEAL	LC6256760	new	+	20.00
0561	L/F HEADLAMP CPL	LE64510L0B	new	✓	680.00
0605	L/F HEADLAMP BRACKET	LE4350160A	new	+	15.00
0637	L/F FOG LAMP	NE0151680A	new	+	140.00
0645	L/FOG LAMP BRACKET	LE4451684A	new	+	75.00
0741	L/F WING	L16552211A	Dented	✓	160.00
0789	L/F WING CLAMP KIT	USE SINGLE PARTS	new	✓	25.00
0841	L/F WHEELHOUSE COVER	LE4356140B	new Not New	✓	75.00
1000	INSULATOR CLIPS	VALUE		+	28.00
1001	FRT BUMP LWR GRILLE	VALUE	new	+	480.00
1002	FRT BUMP LWR SEAL	VALUE		+	33.00
f: OEM Parts	Savings				0.00
n: Non-OEM Parts	Subtotal				3,390.00
u: Used parts	Addition(+15.00%)				508.50
	Total				3,898.50

Extras

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-46
408716

Claim Reference: TP 0219 - 5399
 Assessment number: TP 0219 - 5399
 Version: 1810
 Date calculated: 02/14/2019 03:52 PM

Full Report
 Registration: SJD6485E
 Printed: 14/02/2019 3:52 PM

Code	Description	Price SGD
1003	AUDATEX FEES <i>New</i>	42.00*
1004	FRT PARKING SENSOR <i>New</i>	440.00*
	Total Extras	482.00

Final Calculation

	SGD	SGD
Parts	3,390.00	
Addition(+15.00%)	508.50	
Total Parts		3,898.50
Labour Time Base 10 WU/h		
Total 51.0 WU X 45.00 SGD/h	229.50	
Total of Labour	<i>265.50</i>	229.50
Total Of Extras		482.00
Paint Work Time Base 10 WU/h		
Labour Cost 108.0 WU X 45.00 SGD/h	<i>490.50</i> 486.00	
Material Cost	246.94	
Total Paint Including Material	<i>226.48</i>	732.94
Repair Cost Excludes GST		5,342.94
GST (+7.0%)		374.01
Repair Cost Included GST		5,716.95

5341.44

Comments

- * - USER SUPPLIED DATA
- NN - NO MANUFACTURERS CODE EXISTS
-) - WU PARTIAL INCL IN OTHER POSITIONS

Adrian Lij
P/p 12/03/19.
OSlips.
(253673)

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-46
408716

Claim Reference: TP 0219 - 5399
Assessment number: TP 0219 - 5399
Version: 1810
Date calculated: 03/21/2019 11:35 AM

Full Report
Registration: SJD6485E
Printed: 21/03/2019 11:35 AM

Summary Information

Claim

Location:	Singapore (SG)	Work Provider:	AXA Insurance Pte Ltd
Printed by:	Ray Lin	Currency:	SGD
Claim Reference:	TP 0219 - 5399	Date of Incident:	2019-02-14
Estimated Repair Time:		Hire Car Start:	
Actual Repair Days:		Hire Car End:	

Vehicle Details

Vehicle

Manufacturer:	MAZDA
Model:	MPV (LW)
Sub Model:	BASE MODEL
Model Sheet Number:	36 35 01
Registration:	SJD6485E
VIN number:	
Odometer:	28476

Model Specs

FROM.LW19....308653	FOG LAMPS	PREPARE OFF VEHICLE	TWO COAT PEARL/MICA
---------------------	-----------	---------------------	---------------------

Labour

Code	Description	Time Base 10 WU/h	Price = 45.00 SGD/h	
			WU	Price SGD
S0201X-R-X)	RENEW FRONT BUMPER (REMOVED)		2.0	9.00
S0601C-R-X	RENEW LEFT FRONT WING INCLUDES: R + R RADIATOR GRILLE, HEADLAMP, BUMPER, WHEELHOUSE SHELL, SIDE FLASHER LAMP AND IF NECESSARY MUD FLAP		9.0	40.50
T0301A-R-X)	R + R RIGHT HEADLAMP (FRONT BUMPER REMOVED)		2.0	9.00
S1603X-R-X	R + R WASHER NOZZLE/S		2.0	9.00
S0405X-R-X	R + R LEFT FRONT OUTER CHANNEL MOULDING		2.0	9.00
0257	FRONT NUMBER PLATE REMOVE AND REFIT		2.0*	9.00
0471	BONNET REPAIR		20.0*	90.00
1119	L/WHEELHOUSE REINF REPAIR		10.0*	45.00
1481	LEFT FRONT DOOR REPAIR		10.0*	45.00

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-46
408716

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 Version: 1810
 Date calculated: 03/21/2019 11:35 AM

Full Report
 Registration: SJD6485E
 Printed: 21/03/2019 11:35 AM

Labour Cost	Hrs	WU	
Panel / Mechanical Labour	5.90	59.0	265.50
Total of Labour			265.50

Paint

Paint Work	SYSTEM AZT	Time Basis 10WU/h	
Code	Description - TWO COAT PEARL/MICA	WU	Price SGD
	FRT BUMPER REINF SURFACE PAINT	7.0	
	L/F WING NEW PART PAINTING	11.0	
	FRONT BUMPER NEW PART PAINT K1R	13.0	
	BONNET REPAIR PAINTING <50%	19.0	
	LEFT FRONT DOOR REPAIR PAINTING <50%	17.0	
	R/F WING SURFACE PAINT	6.0	
	L/WHEELHOUSE REINF SURFACE PAINT	6.0	

Paint Material Per Part

Code	Description	Price SGD
0340	FRT BUMPER REINF SURFACE PAINT	14.94
0741	L/F WING NEW PART PAINTING	22.19
0281	FRONT BUMPER NEW PART PAINT K1R	63.96
0471	BONNET REPAIR PAINTING <50%	34.24
1481	LEFT FRONT DOOR REPAIR PAINTING <50%	29.39
0742	R/F WING SURFACE PAINT	10.71
1119	L/WHEELHOUSE REINF SURFACE PAINT	13.45

Labour Cost - Paint	Hrs	WU	Price SGD
Factor	45.00 SGD/h		
Time Paint		79.0	
Preparation Main Work Metal	2.50	25.0	112.50
Preparation Comp. Work Plastic	0.50	5.0	22.50
Total	10 WU/h	109.0	490.50

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-46
408716

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 Assessment number: TP 0219 - 5399
 Version: 1810
 Date calculated: 03/21/2019 11:35 AM

Full Report
 Registration: SJD6485E
 Printed: 21/03/2019 11:35 AM

Material Cost - Paint		Price SGD
New Part Painting		22.19
New Part Painting - Plastic K1R		63.96
Repair Painting		63.63
Surface-/Blend Paint		39.10
Material-constant Metal Preparation		28.60
Material-constant Plastic		9.00
Total		226.48

Spare Parts

				prices as at 2015-06-01/01
Code	Description	Part Number	Supplier	Price SGD
0281	FRONT BUMPER	LE4350031CBB		400.00
0321	L/INN BUMPER BRACKET	LE43500U1A		22.00
0350	FRT BUMPER CLAMP KIT	USE SINGLE PARTS		28.00
0561	L/F HEADLAMP CPL	LE64510L0B		680.00
0741	L/F WING	L16552211A		160.00
0789	L/F WING CLAMP KIT	USE SINGLE PARTS		25.00
f: OEM Parts	Savings			0.00
n: Non-OEM Parts	Subtotal			1,315.00
u: Used parts	Addition(+15.00%)			197.25
	Total			1,512.25

Extras

Code	Description	Price SGD
1003	AUDATEX FEES	42.00*
	Total Extras	42.00

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-46
408716

Claim Reference: TP 0219 - 5399
Assessment number: TP 0219 - 5399
Version: 1810
Date calculated: 03/21/2019 11:35 AM

Full Report
Registration: SJD6485E
Printed: 21/03/2019 11:35 AM

Final Calculation

	SGD	SGD
Parts	1,315.00	
Addition(+15.00%)	197.25	
Total Parts		1,512.25
Labour Time Base 10 WU/h		
Total 59.0 WU X 45.00 SGD/h	265.50	
Total of Labour		265.50
Total Of Extras		42.00
Paint Work Time Base 10 WU/h		
Labour Cost 109.0 WU X 45.00 SGD/h	490.50	
Material Cost	226.48	
Total Paint Including Material		716.98
Repair Cost Excludes GST		2,536.73
GST (+7.0%)		177.57
Repair Cost Included GST		2,714.30

Comments

* - USER SUPPLIED DATA
NN - NO MANUFACTURERS CODE EXISTS
) - WU PARTIAL INCL IN OTHER POSITIONS

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>
Sent: Friday, 15 February 2019 10:09 AM
To: assignments
Cc: Admin A
Subject: FW: Arrange for survey - Acc on 14.02.19 invlg SJD 6485 E & SKH 8767 X
Attachments: 14022019162326.pdf; 14022019113942-0007.tif; GIA REPORT.PDF

SMARTCLAIM NEW CASE

-SPOKN WITH LILY **VNI, SHE WILL CONTACT SURVEYOR WHEN GET READY.

12.47pm @ 15/2/19
VNI
Lily

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lily <bhlim@procarcare.com.sg> **On Behalf Of** Claims
Sent: Thursday, 14 February 2019 4:26 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: Claims <claims@procarcare.com.sg>
Subject: Arrange for survey - Acc on 14.02.19 invlg SJD 6485 E & SKH 8767 X

Dear Sir,

Please refer to attached and arrange for survey.
Vehicle not in workshop

Regards,

Lily LIM
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg



**With effect from 1 Sep 2018, Progressive Automotive Pte Ltd has been rebranded as Progressive Car Care Pte Ltd. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.*

15/2 - VNI
Direct my surveyor

Service Request Details

Claim

S9M01DZ7

Reference

None 

Loss Date

February 14, 2019

Request Date

February 15, 2019

Due Date

February 22, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SJD6485E

Make

TPVD

Model

MAZDA

Service Address

TAN BEE LING
BLK 527 BEDOK NORTH STREET 3, #04-504, 460527, Singapore

MOTOR@IVANINSURANCE.COM

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Additional Instructions

NON-REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Report Remarks Entry - CC4/ASM19002868/Awb3

Remarks

Remarks

REASSIGN ***FILE PASS TO CHT

Add

New remarks Added

Remarks 1	By	On
☐ SJD 6485E ; SKH 8767X	LSP	15/2/2019 3:44:00 PM
☐ EST : \$ --- SUR : ---- WKSP : PROGRESSIVE CAR CARE PTE LTD	LSP	15/2/2019 3:44:17 PM
☐ ClaimS9M01DZ7	LSP	15/2/2019 3:44:27 PM
☐ Services Pending verification - Direct Settlement	LSP	15/2/2019 3:44:32 PM
☐ Additional Instructions NON-REPORTED	LSP	15/2/2019 3:44:37 PM
☐ 2/15/19 4:09 PM CHAN Kian Chuan ---DS----- LIAB NOT CLEAR	LSP	18/2/2019 9:01:27 AM
☐ FILE PASS TO ASHER	LSP	20/2/2019 9:51:23 AM
☐ PENDING SURVEY	LSP	20/2/2019 9:51:31 AM
☐ 05.03.19 @ 11.48am Called oi Ms Tan 91788698 no response.	SRY	5/3/2019 11:38:08 AM
☐ 11.03.19 @ 10.14am Called oi confirmed accident. Oi make a Uturn from tp left and hit tp vehicle. Inform tp claim agreed to settle and aware about ncd issue. Letter send to oi.	SRY	11/3/2019 10:03:34 AM
☐ FILE REVIEW: 100% B:NIL OI MAKE A UTURN FROM TP LEFT	SRY	11/3/2019 10:03:59 AM
☐ Email wsp liability clear.	SRY	11/3/2019 10:04:07 AM
☐ NO ESTIMATE & SURVEYOR ASSGNMENT PAPER PASS TO HANDLER	LSP	18/3/2019 11:13:30 AM
☐ Finalize P/P \$2,494.73 (5days)	SRY	4/4/2019 10:11:36 AM
☐ FILE TRANSFER TO POH KIN	SRY	31/5/2019 12:18:55 PM
☐ FILE TRANSFER TO VIVIAN FROM PK	CPK	11/7/2019 8:45:18 AM
☐ 22/10/19 4:09 PM CHAN Kian Chuan----- UPDATES?	LSP	23/10/2019 8:52:05 AM

 <TP - Mandate IA> -S9M01DZ7 [ACCIDENT INVOLVING SKH 8767X(OI) & SJD 6485E(TP) ON 14/02/2019]

Type

 Question

Message

Liability: 100%. Insured driver was making a right turn on left lane and collided with third party who was on right lane. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,193.36(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 23-Oct-19

 Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

DATE: 23/10/2019

Survey Details:

Date of loss	14.02.2019
Date of appointment	15.02.2019
Date of survey	12.03.2019
Location of survey	PROGRESSIVE CAR CARE PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SJD6485E
Make and Model	Mazda 8 (2261cc)
Date of registration	April 2015
Excess	
Market Value/ Book Value	\$ 80,000.00 (est)
Parf/COE Rebate	\$ 64,600.00 (est)
Nett Value/ ERV	\$ 15,400.00 (est)

Repair details:

Initial Estimate	\$ 5,342.94
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,512.25
Check items (estimate)	NIL
Labour	\$ 982.48
Supplementary	NIL
Total	\$ 2,494.73
Lump Sum(if applicable)	-

Number of days for repair	<u>5</u>
---------------------------	----------



Auto-
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

OID make a right turn on the left lane and hit onto third party who was on right lane.

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 2,669.36	
Loss of use	\$ 480.00	(3days x \$160.00)
Loss of rental	NIL	
Loss of income	NIL	
LTA/GIA search fees	\$ 2.00	
Others (Audatex Fee)	\$ 42.00	
Proposed Total	\$ 3,193.36	

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Thursday, 24 October 2019 9:01 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: New message for service request 98697, vehicle number SJD6485E

☐	22/10/19 4:09 PM CHAN Kian Chuan----- UPDATES?	LSP	23/10/2019 8:52:05 AM
☐	REASSIGN ***FILE PASS TO CHT	LSP	23/10/2019 8:53:43 AM
☐	<u>Message AXA : Liability: 100%. Insured driver was making a right turn on left lane and collided with third party who was on right lane. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,193.36(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 23-Oct-19</u>	CHT	23/10/2019 11:24:34 AM
☐	23/10/19 1:08 PM CHAN Kian Chuan ----- PLS PROCEED AS PROPOSED	LSP	24/10/2019 8:48:05 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Wednesday, 23 October 2019 1:10 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 98697, vehicle number SJD6485E

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: kianchuan.chan@axa.com.sg <kianchuan.chan@axa.com.sg>
Sent: Wednesday, 23 October, 2019 1:09 PM
To: admin-d@lkkauto.com
Subject: New message for service request 98697, vehicle number SJD6485E

AXA Insurance has sent you a message for claim number S9M01DZ7.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: Peiwen <peiwen@procarcare.com.sg> on behalf of Claims <claims@procarcare.com.sg>
Sent: Thursday, 5 December 2019 2:13 PM
To: Hsiao Tong (LKKAUTO)
Cc: Claims
Subject: RE: Your Ref: TP 0219-5399 (SJD6485E) LKK Ref: CC4/ASM19002868/Apb3 [ACCIDENT INVOLVING SKH 8767X(AXA) AND SJD 6485E ON 14/02/2019]

Hi Hsiao Tong,

Further to your email below, We confirm acceptance.

Please proceed payment.

Thank You.

Regards,

Pei Wen NG
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg



IMPORTANT NOTICE: The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof.

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Thursday, December 05, 2019 2:03 PM
To: Peiwen
Subject: Your Ref: TP 0219-5399 (SJD6485E) LKK Ref: CC4/ASM19002868/Apb3 [ACCIDENT INVOLVING SKH 8767X(AXA) AND SJD 6485E ON 14/02/2019]

Your Ref: **TP 0219-5399 (SJD6485E)**
LKK Ref: CC4/ASM19002868/Apb3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKH 8767X(AXA) AND SJD 6485E ON 14/02/2019

We refer to the above matter.

We propose settlement at a global sum of **\$3,100.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



PROGRESSIVE
CAR CARE PTE LTD

Progressive Car Care Pte Ltd
(Co. Reg. No. 201006949C)
Blk 3022A Ubi Road 1 #01-45/ 46 S408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg

05.04.2019

Our Ref: TP 0219-5399

AXA INSURANCE PTE LTD

8 Shenton Way # 24-01
AXA Tower
Singapore 068811

Attn: Motor Claims Department

Dear Sir,

ACCIDENT INVOLVING VEHICLE: SJD 6485 E & SKH 8767 X ON 14.02.2019

We are the authorized repair workshop for the owner of motor vehicle no: **SJD 6485 E**, which was involved in the above captioned accident with your insured vehicle: **SKH 8767 X**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Cost of Repair (incl gst)	\$	2,669.36
02)	GIA Search Fee	\$	2.00
03)	Reimbursement - Loss of Rental (03days x \$180/day)	\$	540.00
04)	Audatex Fee	\$	42.00
		\$	<u>3,253.36</u>

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice /GIA Search Fee / Car rental No 7387

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you

Pei Wen

For Progressive Car Care Pte Ltd

Email: claims@procarcare.com.sg

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
TEL: 6741 5336 FAX: 6741 7208 Email: claims@procarcare.com.sg
GST:201006949C RCB NO:201006949C

M/S : AXA INSURANCE PTE LTD
8 SHENTON WAY #24-01
AXA TOWER
S068811

ATTN: Motor Claim Department

Your Ref No: TP 0219-5399
Claim Type: Third Party
Accident Date: 14/02/2019
TP Veh Reg No: SKH 8767 X

Claim No: EST1504570
Final No: PS1503342
Date: 05 Apr 2019
Policy No: MT/00381024
Veh Reg No: SJD6485E
Make/Model: MAZDA MAZDA8 5-
DOOR WAGON 2.3L SP.
5EAT
Chassis No: JM6LY1033F0301372
Engine No: L310561093
Reg. Date: 21/04/2015

Final Repair BillsJD6485E

Description	Quantity	Price	Amount
		SS	SS
Spare Parts			
1 COST OF REPAIR	1 UNIT	2,494.73	
		2,494.73	2,494.73
Total			SS 2,494.73
Add GST @ 7%			174.63
Total Amount Payable			SS 2,669.36

TOTAL: SINGAPORE DOLLAR TWO THOUSAND SIX HUNDRED SIXTY NINE AND CENTS THIRTY SIX ONLY

For Progressive Car Care Pte Ltd

PROGRESSIVE CAR CARE PTE LTD
Blk 3022A Ubi Road 1 # 01-45/46
Singapore 408716
Tel: 6741 5336 Fax: 6741 7208
Email: claims@procarcare.com.sg
AUTHORISED SIGNATURE

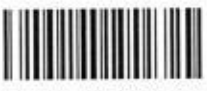


LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19002868/Apb3s2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: KIAN CHUAN			Date : 11-12-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKH 8767X	Veh. Inspected	SJD 6485E	
Policy No.	GA017928	Coverage (\$)	0.00	
Claim No.	S9M01DZ7	Excess (\$)	0.00	
Assign From	KIAN CHUAN	Assign Date	15/02/2019	
2. Vehicle Particulars & Condition				
Make & Model	MAZDA 8	c.c	2261	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	JM6LY1033F0301372	Colour	GREY	
Odometer	28840	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/65 R16	YOKOHAMA	6 mm	
L/H Front Tyre	215/65 R16	YOKOHAMA	6 mm	
R/H Rear Tyre	215/65 R16	YOKOHAMA	6 mm	
L/H Rear Tyre	215/65 R16	YOKOHAMA	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	14/02/2019	Inspection Date	12/03/2019	
Survey held at	PROGRESSIVE CAR CARE PTE LTD BLK 3022A UBI ROAD 1 #01-45/46, SINGAPORE 048716			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJD 6485E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER (WCP) (CONSISTENT)	DEFORMED	400.00	400.00
1	L/INN BUMPER BRACKET (WCP) (CONSISTENT)	NECESSARY	22.00	22.00
1	R/INN BUMPER BRACKET (WCP) (CONSISTENT)	NOT NECESSARY	22.00	-
1	L/F COVER (WCP) (CONSISTENT)	NOT NECESSARY	65.00	-
1	FRT BUMPER REINF (WCP) (CONSISTENT)	NOT NECESSARY	280.00	-
1	FRT BUMPER CLAMP KIT (WCP) (CONSISTENT)	NECESSARY	28.00	28.00
1	FRONT GRILLE (WCP) (CONSISTENT)	NOT NECESSARY	300.00	-
1	BONNET (WCP) (CONSISTENT)	TO REPAIR SEE LABOUR	450.00	-
1	L/BONNET HINGE (WCP) (CONSISTENT)	NOT NECESSARY	32.00	-
1	R/BONNET HINGE (WCP) (CONSISTENT)	NOT NECESSARY	32.00	-
1	FRONT BONNET SEAL (WCP) (CONSISTENT)	NOT NECESSARY	28.00	-
1	REAR BONNET SEAL (WCP) (CONSISTENT)	NOT NECESSARY	20.00	-
1	L/H HEADLAMP CPL (WCP) (CONSISTENT)	CUT	680.00	680.00
1	L/F HEADLAMP BRACKET (WCP) (CONSISTENT)	NOT NECESSARY	15.00	-
1	L/F FOG LAMP (WCP) (CONSISTENT)	NOT NECESSARY	140.00	-
1	L/FOG LAMP BRACKET (WCP) (CONSISTENT)	NOT NECESSARY	75.00	-
1	L/F WING (WCP) (CONSISTENT)	DENTED	160.00	160.00
1	L/F WING CLAMP KIT (WCP) (CONSISTENT)	NECESSARY	25.00	25.00
1	L/F WHEELHOUSE COVER (WCP) (CONSISTENT)	NOT NECESSARY	75.00	-
1	INSULATOR CLIPS (WCP) (CONSISTENT)	NOT NECESSARY	28.00	-
1	FRT BUMP LWR GRILLE (WCP) (CONSISTENT)	NOT NECESSARY	480.00	-
1	FRT BUMP LWR SEAL (WCP) (CONSISTENT)	NOT NECESSARY	33.00	-
	COST PLUS 15%		508.50	197.25
			3,898.50	1,512.25
SPECIAL NETT ITEMS				
1	FRT PARKING SENSOR (SN) (CONSISTENT)	NOT NECESSARY	440.00	-
			440.00	-
LABOUR				
	TOTAL OF LABOUR. INCLUSIVE OF THE REAIR OF BONNET.		265.50	265.50

Report Ref No. CC4/ASM19002868/Apb3s2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	PAINT WORK: LABOUR COST.		490.50	490.50
	PAINT WORK: MATERIAL COST.		246.94	226.48
			1,002.94	982.48
	GRAND TOTAL		5,341.44	2,494.73
RECOMMENDED COST OF REPAIRS				2,494.73

Report Ref No. CC4/ASM19002868/Apb3s2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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