

Jay

Premium Automobiles

AXA Insurance Pte Ltd
No 8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Yr Ref: SLC 2292 C

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0206/2019/NK

25 June 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SDG 7611 G, Audi A5 SB 2.0 TFSI S-Tro.

With reference to the above-mentioned vehicle, no. **SDG 7611 G**, claimant, **Mr. Lam Hoon Kwong**, please find the related document as per attached.

1. A copy of the Original invoice no. 85013949 – S\$8,098.62
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. Loss Of Use – S\$400.00 (S\$100.00 x 4 days)
5. A copy of GIA Search fee – S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls
AXA – SDG 7611 G

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



redefining / insurance

CLAIM REF :
INSURED :

DISCHARGE VOUCHER

We/I [Lam Hoon Kwong], NRIC NO. S1652333Z] hereby agree to accept the sum of dollars [_____] (\$\$ 8500.62) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SLC2292C] as a result of an accident along KEPPEL FLYOVER TOWARDS MCE] on 13/02/2019] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SDG7611G].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SLC2292C] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SLC2292C].

Dated this _____ day of _____ 20

Claimant's Signature : [Signature]

NRIC no./ Company Stamp : S1652333Z

Occupation/ Business : _____

Address : Blk 405 Pasir Ris Drive 6 #10-485, SG 1851

Telephone No. : _____

Witness's Name : Tony Foong

Witness's Signature : [Signature]

Witness's NRIC No. : G2040107X

Premium Automobiles

Telefax

to AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Your Ref: SLC 2292 C

Norah Khai
6768 9828
6841 1183

Body Repair

PA/TP/0206/2019/DY
21ST March 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q5 SPORT 2.0 TFSI
Vehicle Chassis No. : WAUZZZF3J2198218
Vehicle Regn No. : SDG 7611 G
Vehicle Mileage : 10432 KM
Vehicle Owner : Mr. Lam Hoon Kwong
Liability Clearance : **Direct Settlement by Joy Irene from LKK Auto Consultants Pte Ltd via email dated 22/02/2019 with LOU/LOR.**
Accident Date : 13/02/2019
Place : Keppel Flyover towards MCE
Repair Cost : \$ 8,098.62
WIP No. : 42699
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : _____
Date : 22/3/2019

Your Ref: SDG 7611 G

PA/TP/0206/2019/DY

21ST MARCH 2019

Mr. Lam Hoon Kwong
Blk 405 Pasir Ris Dr 6
#10-4845
Singapore 510405

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Motor Claim Dept

Dear Sir/Madam,

RE: LETTER OF AUTHORIZATION

**ACCIDENT INVOLVING VEHICLE SDG 7611 G /SLC 2292 C AT KEPPEL
FLYOVER TOWARDS MCE ON 13TH FEBUARY 2019.**

I am the registered owner of SDG 7611 G.

I confirm that I will be claiming for Rental Charges / Loss of Use / Repair cost and hereby authorize your esteemed company to settle the Rental Charges / Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Lam Hoon Kwong

Copy to Norah Khai, Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6536 2222
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408695
Main Telephone 6388 2323
Main Telefax 6541 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer_care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice: 85013949 Date : 21/06/2019 Order : SDG7611G Term : 30	Account: A0008 (T 0) AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811
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Regn No: SDG7611G (V 38898) Regn Date: 12/09/2018 Mileage: 10434 WIP No.: 42699
Model: Q5 SPORT 2.0 TFSI qu S tronic Chassis: WAUZZZF3J2196218 Engine: DAX 042833 Dept: U
You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER ASSY. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	700.00	1.00	700.00
S	BODYWORK	M: TO RESPRAY REAR UPPER BUMPER, REAR LOWER BUMPER, REAR LID AND BOTH REAR WHEEL ARCH COVER	2500.00	1.00	2,500.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A80A807434B TR2	(V) (G) SPOILER 28.02.	1.00	753.50	753.50
X	A80A853817A GRU	COVER	1.00	487.00	487.00
X	A80A807527 GRU	(V) (G) COVER 28.02.19	1.00	1077.00	1,077.00
X	A8R0853741 222	INSCRIPTION 'Q5'	1.00	86.60	86.60
X	A4H0853737D 222	INSCRIPTION 'TFSI'	1.00	86.60	86.60
X	A4G5853742 222	AUDI SIGN	1.00	112.50	112.50
X	A8R0853575B	HOLDER	2.00	6.50	13.00
X	A8W9853737 222	(A) (SK) INSCRIPTION '	1.00	86.60	86.60
X	A80A945069	(A) (SK) TAILLIGHT 28.	1.00	627.00	627.00
X	A80A853818A GRU	(A) (SK) COVER 28.02.1	1.00	487.00	487.00

Parts 3,816.80
Labour 0.00
Sublet 3,752.00
Menus 0.00
Lubricant 0.00

Sub-Total 7,568.80

7% GST 529.82

Grand Total 8,098.62



Received by

For & on behalf of
Premium Automobiles Pte Ltd



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-023848
Date of Request: 14/02/2019
Your Ref No: Online Purchase

remium Automobiles Pte Ltd
5 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date: 14/02/2019
Enquiry By: Norazima Binte Khairuddin
TP Vehicle No.: SLC2292C
Accident Date: 13/02/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLC2292C	AXA Insurance Pte Ltd	09/09/2018-08/09/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1652333Z



Name
LAM HOON KWONG

林鴻光

Race
CHINESE
Date of Birth
29-05-1964 M
Sex
Country of Birth
SINGAPORE

Identity Number S1652333Z
Name
LAM HOON KWONG
Birth Date: 29 May 1964
Issue Date: 08 Mar 2003

000318845C



1652333Z
NIC No. S1652333Z



Blood Group: O+
Date of Issue: 12-01-1994

Address
APT BLK 405 PASIR RIS DRIVE 6
#10-485
SINGAPORE 1851

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms 07 Apr 1993



License No. S1652333Z

NP 428A



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LAM HOON KWONG
 Period of Insurance : 12 Sep 2018 To 11 Sep 2020
 Engine No. : DAX042833
 Chassis No. : WAUZZZFY3JZ198218

Vehicle No. : SDG7611G
 Policy No. : 1800107739
 Endorsement No. :
 Issued Date : 15 Sep 2018

ABOUT THE COVER

Make/Model : AUDI Q5 Sport 2.0 TFSI qu
 Engine Capacity/Tonnage : 1,984.00 CC Sum Insured : Market Value First Year of Registration : 2018
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes
 Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LAM HOON KWONG - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 8338 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MALAYAN BANKING BERHAD

We hereby certify that the policy to which this Certificate of Insurance refers is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part F of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1999 (Malaysia).

9504125210

PREMIUM LEASING - VL
 261 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. J. J. J.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Quong Cheong Chan

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc)

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.