

12/2019

INS. CASE OWNER:

Peter

CC 4 / AXA 1900 2865 Ag 63 90

LKK: IDAC:

Surveyor:

Adrain

DOI:

ASSIGNMENT

24/2/19

Date / Time:

15/2/19

Registered in Merit:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLC 229-6

Claim No.:

SA10001 9870

Name of Insured:

Tom Bee WNY

Policy No.:

AW10006

Insured Tel No.:

HP:

Make / Model:

Honda

Excess Sec II :SS

D.O.A.:

17/2/19

Place of Accident:

WEST LONG WILLOWY TMS WLE

Is driver the owner? ( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Of GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SD1 26119



INSRS: WSP: Tel: Liability: RMKS:

premium



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date / Time	STAGE	DATE / PIC
SD1 26119 - x	Non-Reporting hr (1st):	
	Non-Reporting hr (2nd):	
	Non-Reporting hr (Final):	
	Notification hr (if non-pickup):	
	Call Of:	
	After call hr to OI:	7 CA 20/2/19
	Documentation Check List: Handler Typist	
	Notification hr (if non-pickup)	<input checked="" type="checkbox"/>
	After call hr to OI	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input checked="" type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input checked="" type="checkbox"/>
	PIR:	<input checked="" type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

20/2/19 - TP Final Report in.  
 20/2/19 - Email LOI (File pass Adrain to finalise).  
 3/1/19 - To seek mandate.  
 4/1/19 - Pending mandate approval. (approved)  
 (Pending DV M)  
 5/1/19 - DV M (File pass Adrain to close).

<b>PRELIMINARY ADVICE</b>	Date/Time:	20/2/19	Send By:	Adrain
<b>FINALIZATION</b>	Date/Time:	20/2/19	Confirm with:	Adrain
Repair Cost:	SS 7668.80	(4 days) Reduction:	SS 202.20 % 41	Email <input type="checkbox"/> Call <input type="checkbox"/>
<b>FINAL SETTLEMENT</b>	Date/Time:	4/1/19 / 1/2/19	Confirm with:	Adrain
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	27	If NO or B 28. Ass. Lia:
Repair Cost:	SS 8098.62			
Loss of Rental (LOR):	SS -	( days)		
Loss of Use (LOU):	SS 400.00	(5 100 x 4 days)		
Loss of Income (LOI):	SS -	(5 x days)		
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search:	SS 2.00			
Medical:	SS -			
Disbursement:	SS -	(e.g. Tow/ Independent)		
Legal Cost:	SS -			
<b>Total:</b>	SS 8500.62	<b>Global Sum SS:</b>		
<b>FINAL PAYMENT</b>	Date/Time:	4/1/19	Confirm with:	Adrain
Payee 1:	SS 8500.62	Name 1:	Premium Automobiles Pte Ltd	
Payee 2: (Strike if N.A.)	SS -	Name 2:		
Payee 3: (Strike if N.A.)	SS -	Name 3:		

COPIES SENT

1) Claim status: No Final/Reject/Private Settle  
2) Report Format: TP  
3) Survey fee: #3501-

REF: ASM (AXA)

INSURANCE

Date: 22/02/19

Insured: SDG 7611 G  
Premium  
55 Ubi Road 1

Make of Veh: 10am

Remarks: The veh had commenced its repair at the time of inspection.

Consistent? : Yes or No

Consistent? : Yes or No

Est. Reports: 4 days Res: Yes or No

Lump Sum: 100% 3 Val: Yes or No

GA / REV / REP. / 24 HRS

Date: Person Contacted

NS	OS

Vehicle No: SDG 7611 G. 2018 Sept

Type:  M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Audi Q5 cc 1984

Color: White

Sp/Heading: 8779.

Eng No: WAUZZZF Y3J2198218

Ch No: WAUZZZF Y3J2198218

Gen. Cond:  Good / Fair / Poor / Burnt

Steering:  In Order / Jammed / Leaked / Burnt or

Brake:  In Order / Jammed / Leaked / Burnt or

Mod: Nil /  S/Rim / STD A/Rim or

Tyre Size: F: 235/55R19  
R: 235/55R19

BS / DUN / EXNOVA / GY / FS / LZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Continental

Front R/Bal: 06 mm  
L/Bal: 06 mm

Rear R/Bal: 06 mm  
L/Bal: 06 mm

D.O.A: 22/02/19

Survey held at: Premium.

Dep. of Damages:  Fnt /  Rear / OIS / NIS / UC / Rooftop or

The UC / Chassis frame / Body Structure affected due to collision

(Red = \$5702.20 / 411.)

MV: 195K.  
TV: 67K  
Nett: 128K

P/P \$7,568.80

: Profi. Report  
 : Final Report

Days Of Repair:  
 Resurvey No. of Trip:

Add Fee:
  Site Insp. \$  
 Intersize \$  
 Test Fee \$  
 Wheel Bal \$

Survey Fee:  
 Transportation:  
 Fuel:  
 Other:  
 Total:

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SDG 7611 G

<u>S/N</u>	<u>Nature of Jobs</u>		<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function.	S/N	\$ 360.00	\$ 360.00
2	To dismantle and renew rear bumper assy. Re-organise crash management components. Reinstall all parts removed.		\$ 1,050.00	\$ 700.00
3	To respray rear upper bumper, rear lower bumper, rear lid and both rear wheel arch covers.		\$ 2,800.00	\$ 2,500.00
4	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
<b>TOTAL LABOUR CHARGES</b>		:	<u>\$ 4,402.00</u>	<u>\$ 3,752.00</u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SDG 7611 G

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER	\$ 1,571.00	\$ 1,077.00
2	REAR BUMPER SPACER HOLDER	2 \$ 13.00	\$ 13.00
3	REAR BUMPER LOWER SPOILER	\$ 1,077.00	
4	REAR BUMPER SPOILER	\$ 754.00	\$ 753.50
5	REAR BUMPER COVER TOW CAP-LH	\$ 43.00	
7	REAR BUMPER COVER TOW CAP-RH	\$ 26.00	
8	REAR BUMPER CLOSING ELEMENT-LH	\$ 86.00	
9	REAR BUMPER CHROME TRIM-LH	\$ 213.00	
10	TAIL LIGHT-LH	\$ 627.00	\$ 627.00
11	REAR LID CONTROL UNIT FOR OPENING	\$ 387.00	
12	REAR BUMPER CARRIER	\$ 831.00	
13	REAR BUMPER HOLDING STRAP	\$ 151.00	
14	REAR BUMPER GUIDE SECTION-LH/RH	2 \$ 152.00	
15	FOAM FILLER PIECE-LH	\$ 56.00	
16	REAR SENSOR	2 \$ 462.00	
17	REAR SENSOR SEAL RING	4 \$ 12.00	
18	PACKING ADHESIVE	\$ 18.00	
19	AUDI EMBLEM	\$ 113.00	\$ 112.50
20	REAR LID INSCRIPTION 'Q5'	\$ 87.00	\$ 86.60
<b>SUB-TOTAL SPARE PARTS</b>		<b>\$ 6,679.00</b>	<b>\$ 2,669.60</b>

All charges are not inclusive of GST.

Legend :      Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/TP/0206/2019/GW  
Date : 16-Feb-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle : **SLC 2292 C**

## AXA Insurance Singapore Pte Ltd

8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811

Hi Adrian

4 days - ok - jb - 1 Mar 19

## Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name : Mr. Lam Hoon Kwong  
Address : Blk 405 Pasir Ris Drive 6  
#10-485  
Singapore 510405  
Telephone : HP +65 97423878  
Type of Claim : Third Party Claims  
Policy No. : 1800107739  
Vehicle No : **SDG 7611 G**  
Model Code : Audi Q5 Sport 2.0 TFSI Qu  
Model / Year : Sep-18  
Engine No : DAX 042833  
Chassis No : WAUZZZF3J2198218  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 13-Feb-19  
Place of Accident : Keppel Flyover Towards MCE

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

**Name** :  
**Surveyed Date** :  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SDG 7611 G

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
			\$ 2,669.60
21	REAR LID INSCRIPTION ' TFSI '	\$ 87.00	\$ 86.60
22	REAR LID INSCRIPTION ' QUATTRO '	\$ 87.00	\$ 86.60
23	REAR BUMPER SPOILER FIXING PARTS	\$ 17.00	
24	REAR WHEEL COVER-LH	\$ 487.00	\$ 487.00
25	REAR WHEEL COVER-RH	\$ 487.00	\$ 487.00
26	FRONT CAR PLATE NO.	S/N \$ 25.00	
27	SUNDRIES	\$ 500.00	
	<b>TOTAL SPARE PARTS</b>	<b>\$ 8,369.00</b>	<b>\$ 3,816.80</b>
	<b>TOTAL LABOUR</b>	<b>\$ 4,402.00</b>	<b>\$ 3,752.00</b>
	<b>GRAND TOTAL</b>	<b>\$ 12,771.00</b>	<b>\$ 7,568.80</b>

All charges are not inclusive of GST.

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Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/TP/0206/2019/GW  
**Date** : 16-Feb-19

**Vehicle NOT IN workshop. Kindly arrange for survey.**

**Your insured vehicle** : **SLC 2292 C**

## AXA Insurance Singapore Pte Ltd

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

**Attn: Motor Claims Dept**

**Tel: 6880 4602 - Fax 6880 4838**

**Owner's Name** : Mr. Lam Hoon Kwong  
**Address** : Blk 405 Pasir Ris Drive 6  
#10-485  
Singapore 510405  
**Telephone** : HP +65 97423878  
**Type of Claim** : Third Party Claims  
**Policy No.** : 1800107739  
**Vehicle No** : **SDG 7611 G**  
**Model Code** : Audi Q5 Sport 2.0 TFSI Qu  
**Model / Year** : Sep-18  
**Engine No** : DAX 042833  
**Chassis No** : WAUZZZF3J2198218  
**Mileage** :  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 13-Feb-19  
**Place of Accident** : Keppel Flyover Towards MCE

# Premium Automobi

55 Ubi Road 1, Singapore 408699  
 Tel : 6366 2323 Fax : 6841 1183

Telefax

## Estimated Labour Charges for Acci

S/N	Nature of Jobs
1	To remove and reinstall rear parking lid kick sensor. Check function.
2	To dismantle and renew rear bumper, organise crash management components. Reinstall all parts removed.
3	To respray rear upper bumper, rear lid and both rear wheel arch covers.
4	To carry out diagnostic check.
<b>TOTAL LABOUR CHARGES</b>	

3000 ✓  
 700 ✓  
 2.5 ✓  
 192 ✓  
 3750 ✓  


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 13 ✓  
 1107 ✓  
 753 ✓  
 027 ✓  
 12 ✓  
 18 ✓  
 9.6 ✓  
 700 ✓  
 700 ✓  
 700 ✓  
 200 ✓  
 200 ✓  
 =  
 2100 ✓  
 400 ✓  
 =  
 2500 ✓  
 900 ✓  
 3750 ✓  
 =  
 800 ✓  
 P/R

ed	Surveyor's Recommendation
30	✓
30	700
30	700 x 3 = 2100
30	200 x 2 = 400
	<u>2500</u>
30	✓
0	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SDG 7611 G

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>Repair</i>	\$	1,571.00 <del>X</del>
2	REAR BUMPER SPACER HOLDER <i>New</i>	2 \$	13.00 ✓
3	REAR BUMPER LOWER SPOILER <i>Rehnd</i>	\$	1,077.00 ✓
4	REAR BUMPER SPOILER <i>Rehnd</i>	\$	754.00 ✓ <i>753.50</i>
5	REAR BUMPER COVER TOW CAP-LH <i>Green</i>	\$	43.00 +
7	REAR BUMPER COVER TOW CAP-RH <i>Green</i>	\$	26.00 ↓
8	REAR BUMPER CLOSING ELEMENT-LH <i>New</i>	\$	86.00 +
9	REAR BUMPER CHROME TRIM-LH <i>New</i>	\$	213.00 X
10	TAIL LIGHT-LH <i>Cracked</i>	\$	627.00 ✓
11	REAR LID CONTROL UNIT FOR OPENING <i>New</i>	\$	387.00 +
12	REAR BUMPER CARRIER <i>Green</i>	\$	831.00 +
13	REAR BUMPER HOLDING STRAP <i>Green</i>	\$	151.00 +
14	REAR BUMPER GUIDE SECTION-LH/RH <i>New</i>	2 \$	152.00 +
15	FOAM FILLER PIECE-LH <i>New</i>	\$	56.00 +
16	REAR SENSOR <i>New</i>	2 \$	462.00 +
17	REAR SENSOR SEAL RING <i>New</i>	4 \$	12.00 +
18	PACKING ADHESIVE <i>X/NIV</i>	\$	18.00 X
19	AUDI EMBLEM <i>New</i>	\$	113.00 ✓ <i>112.50</i>
20	REAR LID INSCRIPTION 'Q5' <i>New</i>	\$	87.00 ✓ <i>86.60</i>
<b>SUB-TOTAL SPARE PARTS</b>		<b>\$</b>	<b>6,679.00</b>

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SDG 7611 G

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	REAR LID INSCRIPTION ' TFSI ' <i>Face</i>	\$ 87.00	✓ 86.60
22	REAR LID INSCRIPTION ' QUATTRO ' <i>Face</i>	\$ 87.00	✓ 86.60
23	REAR BUMPER SPOILER FIXING PARTS <i>? MV</i>	\$ 17.00	X
24	REAR WHEEL COVER-LH <i>Face</i>	\$ 487.00	✓
25	REAR WHEEL COVER-RH <i>Face</i>	\$ 487.00	✓
26	FRONT CAR PLATE NO. <i>see on</i>	S/N \$ 25.00	+
27	SUNDRIES <i>? MV</i>	\$ 500.00	X
<b>TOTAL SPARE PARTS</b>		<b>\$ 8,369.00</b>	
<b>TOTAL LABOUR</b>		<b>\$ 4,402.00</b>	
<b>GRAND TOTAL</b>		<b>\$ 12,771.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

**Name** : Adrian Lim  
**Surveyed Date** : 22/02/19  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** : Not Authorised, 04 days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2333Z
Vehicle Details	
Vehicle No.:	SDG7611G
Vehicle to be Exported:	Yes
Intended Deregistration Date:	22 Feb 2019
Vehicle Make:	AUDI
Vehicle Model:	Q5 SPORT 2.0 TFSI QU 5 TRONIC
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	DAX042833
Chassis No.:	WAUZZZFY3J2198218
Maximum Power Output:	185.0 kW (248 bhp)
Open Market Value:	\$45,196.00
Original Registration Date:	12 Sep 2018
First Registration Date:	12 Sep 2018
Transfer Count:	0
Actual ARF Paid:	\$55,275.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Sep 2028
PARF Rebate Amount:	\$41,456.00
Intended COE Rebate Details	
COE Expiry Date:	11 Sep 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$32,001.00
COE Rebate Amount:	\$25,600.00
<b>Total Rebate Amount:</b>	<b>\$67,056.00</b>

The information contained herein is correct as at 22 Feb 2019

OK

# Premium Automobiles

## Telefax

to **AXA Insurance Singapore Pte Ltd**  
 8 Shenton Way  
 #27-01 AXA Tower  
 Singapore 068811  
**Attn: Motor Claims Dept**  
**Your Ref: SLC 2292 C**

Norah Khai  
 6768 9828  
 6841 1183

Body Repair

PA/TP/0206/2019/DY  
 21<sup>ST</sup> March 2019

from  
 Telephone +65-  
 Telefax +65-  
 Mobile +65-  
 Our department  
 Your Claim Ref  
 Our Ref  
 Date

1

total pages

**RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi Q5 SPORT 2.0 TFSI  
**Vehicle Chassis No.** : WAUZZZF3J2198218  
**Vehicle Regn No.** : SDG 7611 G  
**Vehicle Mileage** : 10432 KM  
**Vehicle Owner** : Mr. Lam Hoon Kwong  
**Liability Clearance** : **Direct Settlement by Joy Irene from  
 LKK Auto Consultants Pte Ltd via email dated  
 22/02/2019 with LOU/LOR.**  
**Accident Date** : 13/02/2019  
**Place** : Keppel Flyover towards MCE  
**Repair Cost** : \$ 8,098.62  
**WIP No.** : 42699  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
 Showroom  
 9 Leng Kee Road  
 Singapore 159090  
 Telephone (65) 6566 1111  
 Telefax (65) 6471 3733

Service & Parts Centres  
 55 Ubi Road 1  
 Singapore 408699  
 Telephone (65) 6366 2323  
 Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** : \_\_\_\_\_  
**Date** : 22/3/2019

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S1652333Z



Name  
**LAM HOON KWONG**  
**林 鴻 光**  
Race  
**CHINESE**  
Date of Birth **29-05-1964** Sex **M**  
Country of Birth  
**SINGAPORE**

License Number: **S1652333Z**  
Name:  
**LAM HOON KWONG**  
Birth Date: **29 May 1964**  
Issue Date: **08 Mar 2003**

**000318948C**

158574

NRIC No. **S1652333Z**

Blood Group: **O+** Date of issue: **12-01-1994**

Address  
**APT BLK 405 PASIR RIS DRIVE 6  
#10-485  
SINGAPORE 1851**

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIFICATION**

CLASS	VEHICLE CLASSIFICATION	PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	02 Apr 1983

NP 428A

License No: **S1652333Z**

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LAM HOON KWONG  
 Period of Insurance : 12 Sep 2018 To 11 Sep 2020  
 Engine No. : DAX042833  
 Chassis No. : WAUZZZF3J2198218

Vehicle No. : SDG7611G  
 Policy No. : 1800107739  
 Endorsement No. :  
 Issued Date : 15 Sep 2018

## ABOUT THE COVER

Make/Model : AUDI Q5 Sport 2.0 TFSI qu  
 Engine Capacity/Tonnage : 1,984.00 CC  
 Driver Restriction : NA  
 Person or Classes of Persons Entitled to Drive\* :  
 Sum Insured : Market Value  
 Off Peak Car : No  
 First Year of Registration : 2018  
 Insuring with COE/PARF : Yes

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

Section 1  
 Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2  
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LAM HOON KWONG - \$1000 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1.Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63652323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MALAYAN BANKING BERHAD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1950 (Malaysia).

0504125210

PREMIUM LEASING - VL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159936

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*M. Anik*

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

Cheng Chang Chen

**IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours of the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours of the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours of the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

## << Service Request Details

Claim  
S9M01DUI

Reference  
None 

Loss Date  
February 13, 2019

Request Date  
February 15, 2019

Due Date  
February 22, 2019

Vendor Name  
LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss  
Third Party Vehicle Damage

Services  
Pending verification - Direct Settlement

*- no response*

### Actions

Next Step  
Agree to perform service

Decline Work	Accept Work
--------------	-------------

### Vehicle Information

Incident Vehicle Registration #  
SDG7611G

Make  
TPVD AUDI

Model  
Q5 / WHITE

### Service Address



TAY BEE BAY  
BLK 110 BEDOK NORTH ROAD, #08-2292, 460110, Singapore  
91121940  
catherine.tay@franklin.com.sg

Claim i-Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

View Message



## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 31/08/2019

### Survey Details:

Date of loss	13-Feb-19
Date of appointment	15-Feb-19
Date of survey	22-Feb-19
Location of survey	PREMIUM AUTOMOBILES PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SDG 7611G
Make and Model	AUDI Q5 SPORT 2.0
Date of registration	12/9/2018
Excess	
Market Value	\$195,000
Parf Rebate	\$67,056
Nett Loss	\$127,944

### Repair details:

Initial Estimate	\$	12,771.00
------------------	----	-----------

### Proposed/Revised repair cost:

Parts	\$	3,816.80
Check items (estimate)	\$	-
Labour	\$	3,752.00
<b>Total</b>	<b>\$</b>	<b>7,568.80</b>
Lump Sum(if applicable)	\$	-

Number of days for repair	4
---------------------------	---



**Remarks:**

--

**Mandate:**

Liability(TP)		100%	
Proposed repair cost	\$	8,098.62	(W/GST)
Loss of use	\$	400.00	4days x \$100
Loss of rental	\$	-	
Loss of income	\$	-	
LTA search fees	\$	2.00	
Others	\$	-	
<b>Proposed Total</b>	<b>\$</b>	<b>8,500.62</b>	



## <MANDATE IA> - S9M01DU1 {ACCIDEN INVOLVING SLC 2292C (OI) & SDG 7611G (TP) ON 13/02/2019}

Type

🔔 Question

Message

LIABILITY: 100% BOLA S27: INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$8,500.62 (CLAIMING LOU). MANDATE IA HAS BEEN UPLOADED. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CECILIA

Reply

## ◀ Pls proceed DS with quantum as proposed

Type

🔍 Question

Message

Reply

Jay

# Premium Automobiles

**AXA Insurance Pte Ltd**  
No 8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811  
**Attn: Motor Claims Dept**  
**Yr Ref: SLC 2292 C**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0206/2019/NK

25 June 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SDG 7611 G, Audi A5 SB 2.0 TFSI S-Tro.**

With reference to the above-mentioned vehicle, no. **SDG 7611 G**, claimant, **Mr. Lam Hoon Kwong**, please find the related document as per attached.

1. A copy of the Original invoice no. 85013949 – S\$8,098.62
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. Loss Of Use – S\$400.00 (S\$100.00 x 4 days)
5. A copy of GIA Search fee – S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls  
AXA – SDG 7611 G

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

**Cecilia Chong (LKK Auto)**

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Tuesday, 20 August 2019 6:20 PM  
**To:** CATHERINE.TAY@FRANKLIN.COM.SG  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC4/ASM19002865/Agb3 \*\*\*  
ACCIDENT INVOLVING SLC 2292C & SDG 7611G ON 13/02/2019 \*\*\*

20 AUGUST 2019

**TAY BEE BAY**

Dear Sir/ Mdm

**OUR REF : CC4/ASM19002865/Agb3**  
**YOUR REF : SLC 2292C**  
**ACCIDENT INVOLVING SLC 2292C AND SDG 7611G ALONG/AT WEST COAST HIGHWAY TWDS MCE ON 13/02/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **PREMIUM AUTOMOBILES PTE LTD** acting on behalf of the owner of SDG 7611G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter/ Authorisation letter from your company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

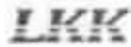
Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

Your Ref: SDG 7611 G

PA/TP/0206/2019/DY

21<sup>ST</sup> MARCH 2019

Mr. Lam Hoon Kwong  
Blk 405 Pasir Ris Dr 6  
#10-4845  
Singapore 510405

**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811  
**Motor Claim Dept**

Dear Sir/Madam,

**RE: LETTER OF AUTHORIZATION**

**ACCIDENT INVOLVING VEHICLE SDG 7611 G /SLC 2292 C AT KEPPEL  
FLYOVER TOWARDS MCE ON 13<sup>TH</sup> FEBUARY 2019.**

I am the registered owner of SDG 7611 G.

I confirm that I will be claiming for Rental Charges / Loss of Use / Repair cost and hereby authorize your esteemed company to settle the Rental Charges / Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Lam Hoon Kwong

Copy to Norah Khai, Premium Automobiles Pte Ltd



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehide No:	SLC 2292C (Insd veh)	Model: AUDI Q5
	SDG 7811G (TP veh)	
Date of Accident/ Time:	13/02/2019 / 18:30	

Repair Estimate	: \$	12,664.74	
Final Repair Cost	: \$	8,098.82	(WGST)
Loss of Use	: \$	400.00	4 days at \$ 100.00 per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$		
Final Settlement Sum	: \$	8,500.82	
Payee Name : PREMIUM AUTOMOBILES PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ <del>No</del> BOLA Scenario No: 27	
	BOLA Liability: 100 (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

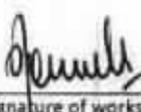
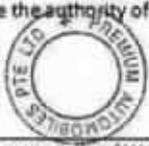
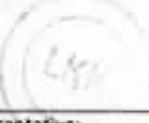
**NOTE:**

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

  Signature of workshop representative / Workshop stamp Name of Representative: <b>NORA KHAI</b> Date: <b>04/09</b>	  Signature of Witness / Workshop stamp (if applicable) Name of Witness: <b>Lim Kee Seng</b> Date: <b>04/09</b>
  Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date:	

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 13:37

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Customer

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER,  SINGAPORE 068811 068811	Invoice: 85013949  Date : 21/06/2019  Order : SDG7611G  Term : 30	Account: A0008 (T 0)  AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER,  SINGAPORE 068811
---	---	--

Regn No: SDG7611G (V 38898)	Regn Date: 12/09/2018	Mileage: 10434	WIP No.: 42699
Model: Q5 SPORT 2.0 TFSI qu 5 tronic	Chassis: WAUZZ22FY3J2198218	Engine: DAX 042833	Dept: 0
You have been assisted by :- UB-Tony Foong ( 33 )			

	Details	Qty	Unit Price	Amount
S	BODYWORK M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION.	360.00	1.00	360.00
S	BODYWORK M: TO DISMANTLE AND RENEW REAR BUMPER ASSY. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	700.00	1.00	700.00
S	BODYWORK M: TO RESPRAY REAR UPPER BUMPER, REAR LOWER BUMPER, REAR LID AND BOTH REAR WHEEL ARCH COVER	2500.00	1.00	2,500.00
S	BODYWORK M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A80A807434B TB2 (V) (G) SPOILER 28.02.	1.00	753.50	753.50
X	A80A853817A GRU COVER	1.00	487.00	487.00
X	A80A807527 GRU (V) (G) COVER 28.02.19	1.00	1077.00	1,077.00
X	A8R0853741 22Z INSCRIPTION 'Q5'	1.00	86.60	86.60
X	A4H0853737D 22Z INSCRIPTION 'TFSI'	1.00	86.60	86.60
X	A4G5853742 22Z AUDI SIGN	1.00	112.50	112.50
X	A8R0853575B HOLDER	2.00	6.50	13.00
X	A8W9853737 22Z (A) (SK) INSCRIPTION '	1.00	86.60	86.60
X	A80A945069 (A) (SK) TAILLIGHT 28.	1.00	627.00	627.00
X	A80A853818A GRU (A) (SK) COVER 28.02.1	1.00	487.00	487.00

Parts 3,816.80  
Labour 0.00  
Sublet 3,752.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 7,568.80

7% GST 529.82

Grand Total 8,098.62



Received by

For & on behalf of  
Premium Automobiles Pte Ltd



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

## TAX INVOICE

 Our Ref No: GR-19-023848  
 Date of Request: 14/02/2019

Your Ref No: Online Purchase

 Premium Automobiles Pte Ltd  
 5 Ubi Road 1  
 Singapore 408699

Dear Sir/Madam,

 Enquiry Date: 14/02/2019  
 Enquiry By: Norazima Binte Khairuddin  
 TP Vehicle No: SLC2292C  
 Accident Date: 13/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO  Cash  Cheque



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19002865/Agb3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:PETER

Date : 10-09-2019



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLC 2292C	Veh. Inspected	SDG 7611G
Policy No.	GA124896	Coverage (\$)	0.00
Claim No.	S9M01DUJ	Excess (\$)	0.00
Assign From		Assign Date	15/02/2019

## 2. Vehicle Particulars & Condition

Make & Model	AUDI Q5	c.c	1984
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	WAUZZZFY3J2198218	Colour	WHITE
Odometer	8779	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/55 R19	CONTINENTAL	6 mm
L/H Front Tyre	235/55 R19	CONTINENTAL	6 mm
R/H Rear Tyre	235/55 R19	CONTINENTAL	6 mm
L/H Rear Tyre	235/55 R19	CONTINENTAL	6 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.  
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	13/02/2019	Inspection Date	22/02/2019
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **4 Working Days**



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDG 7611G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	1,571.00	-
2	REAR BUMPER SPACER HOLDER (SN) (CONSISTENT)	NECESSARY	13.00	13.00
1	REAR BUMPER LOWER SPOILER (SN) (CONSISTENT)	DEFORMED	1,077.00	1,077.00
1	REAR BUMPER SPOILER (SN) (CONSISTENT)	DEFORMED	754.00	753.50
1	REAR BUMPER COVER TOW CAP -LH (SN) (CONSISTENT)	NOT NECESSARY	43.00	-
1	REAR BUMPER COVER TOW CAP -RH (SN) (CONSISTENT)	NOT NECESSARY	26.00	-
1	REAR BUMPER CLOSING ELEMENT -LH (SN) (CONSISTENT)	NOT NECESSARY	86.00	-
1	REAR BUMPER CHROME TRIM -LH (SN) (CONSISTENT)	NOT NECESSARY	213.00	-
1	TAIL LIGHT-LH (SN) (CONSISTENT)	CRACKED	627.00	627.00
1	REAR LID CONTROL UNIT FOR OPENING (SN) (CONSISTENT)	NOT NECESSARY	387.00	-
1	REAR BUMPER CARRIER (SN) (CONSISTENT)	NOT NECESSARY	831.00	-
1	REAR BUMPER HOLDING STRAP (SN) (CONSISTENT)	NOT NECESSARY	151.00	-
2	REAR BUMPER GUIDE SECTION -LH/RH (SN) (CONSISTENT)	NOT NECESSARY	152.00	-
1	FOAM FILLER PIECE-LH (SN) (CONSISTENT)	NOT NECESSARY	56.00	-
2	REAR SENSOR (SN) (CONSISTENT)	NOT NECESSARY	462.00	-
4	REAR SENSOR SEAL RING (SN) (CONSISTENT)	NOT NECESSARY	12.00	-
1	PACKING ADHESIVE (SN) (CONSISTENT)	NOT NECESSARY	18.00	-
1	AUDI EMBLEM (SN) (CONSISTENT)	NECESSARY	113.00	112.50
1	REAR LID INSCRIPTION 'Q5' (SN) (CONSISTENT)	NECESSARY	87.00	86.60
1	REAR LID INSCRIPTION 'TFSI' (SN) (CONSISTENT)	NECESSARY	87.00	86.60
1	REAR LID INSCRIPTION 'QUATTRO' (SN) (CONSISTENT)	NECESSARY	87.00	86.60
1	REAR BUMPER SPOILER FIXING PARTS (SN) (CONSISTENT)	NOT NECESSARY	17.00	-
1	REAR WHEEL COVER -LH (SN) (CONSISTENT)	NECESSARY	487.00	487.00
1	REAR WHEEL COVER -RH (SN) (CONSISTENT)	NECESSARY	487.00	487.00
1	FRONT CAR PLATE NO (SN) (CONSISTENT)	NOT NECESSARY	25.00	-

Report Ref No. CC4/ASM19002865/Agb3q2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SUNDRIES (SN) (CONSISTENT)	NOT NECESSARY	500.00	-
			8,369.00	3,816.80
	<b>LABOUR</b>			
	TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR .CHECK FUNCTION.		360.00	360.00
	TO DISMANTLE AND RENEW REAR BUMPER ASSY .RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.INCLUSIVE OF THE REPAIR OF REAR BUMPER.		1,050.00	700.00
	TO RESPRAY REAR UPPER BUMPER ,REAR LOWER BUMPER ,REAR LID AND BOTH REAR WHEEL ARCH COVERS.		2,800.00	2,500.00
	TO CARRY OUT DIAGNOSTIC CHECK.		192.00	192.00
			4,402.00	3,752.00
	<b>GRAND TOTAL</b>		<b>12,771.00</b>	<b>7,568.80</b>
	<b>RECOMMENDED COST OF REPAIRS</b>			<b>7,568.80</b>

Report Ref No. CC4/ASM19002865/Agb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

### Service Request Details

Claim	S9901DUK	Vehicle Information	Incident Vehicle Registration #	SOG7611G
Reference	CC1/ASM19002865/Apb3a2	Make	Model	Q5 / WHITE
Loss Date	13 February 2019	Service Address	...	
Report Date	15 Feb 2019 9:53:00 AM	Primary Contact/Insured	TAY BEE BAY BLK 110 BEDOK NORTH ROAD, #08-2292, 460110, Singapore 91121940 catherine.tay@franklin.com.sg	
Request Date	15 February 2019	Claim Handler	WANG Peter peter.wang@axa.com.sg	
Due Date				

**Actions**

Next Step: Wait for Approve Invoice

Add Remarks

**Vendor Name** LKK AUTO CONSULTANTS PTE LTD (TP)

**Type of Loss** Third Party Vehicle Damage

**Services** Pending verification - Direct Settlement

#### Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type: Document SubType

Letters and Correspondence Policy Holders / Insured

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Merimen	

LETTER TO OUPF

Letters and Correspondence

Policy Holders / Insured

LKK AUTO CONSULTANTS PTE LTD (TP)

20 September 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1.pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019
LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019
LKKAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019
PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019
AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019
LOO AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 August 2019
TP EST LIST MARKED.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 August 2019
WAFI CODE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 August 2019
HANDATE IA DD 31082019.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 August 2019
LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 August 2019
TP Rear View MP4	Evidence	Video	WANG Peter	20 February 2019
EMAIL, TP PRL.mpeg	Letters and Correspondence	Workshop	VISHNU BATHAM Sathya	15 February 2019

