

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 14 October, 2019 3:13 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE>Direct Settlement - Accident Involving GBA5793H (OI : LPC - 18/19/19/VC05/021412) AND GBF132Y (TP : LKK REF - CC6/LPC19002861/Aha3) on 09/02/2019 [External General]
Attachments: Re: ACCIDENT INVOLVING VEHICLE NO GBF 132 Y & GBA 5793 H on 09/02/2019 @ 07:35:00 *LKK REF: CC4/LPC19002861/Aha3

Dear Li Li,

We refer further to your below mandate.

Please be informed that our offer to TP was rejected. TP counter offer as per below (see attached email):

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 8,895.91	\$ 5,724.50
Loss of Rental (\$150 x 8 days)	\$ 1,200.00	\$ 1,000.00 (\$125 x 8 days)
Loss of Use – PRI (\$100 x 2 days)	\$ 200.00	\$ 160.00 (\$80 x 2 days)
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 10,303.36	\$ 6,891.95 = 6,887.45 (all in)

Breakdown of days is as follows:

Our surveyor's recommended days to repair	6 days
Weekends / Downtime / PRI	4 days
TOTAL	10 days

Kindly advise if we maintain and/or improve offer as per above or for your further instructions.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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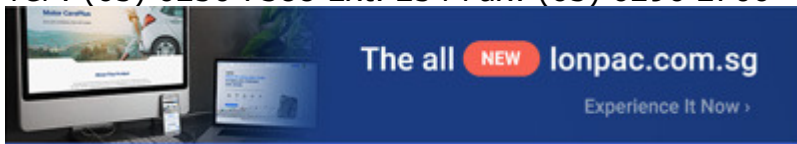
From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Thursday, 15 August, 2019 10:00 AM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: <SEEK MANDATE>Direct Settlement - Accident Involving GBA5793H (OI : LPC - 18/19/19/VC05/021412) AND GBF132Y (TP : LKK REF - CC6/LPC19002861/Aha3) on 09/02/2019 [External General]

Lonpac External - General

Dear Vic

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 13 August, 2019 10:41 AM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE>RE: Direct Settlement - Accident Involving GBA5793H (OI : LPC - 18/19/19/VC05/021412) AND GBF132Y (TP : LKK REF - CC6/LPC19002861/Aha3) on 09/02/2019 [External General]

Your Ref: 18/19/19/VC05/021412

Our Ref: CC6/LPC19002861/Aha3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES GBA 5793H(OI) AND GBF 132Y(TP) ON 09/02/2019

We refer to the subject matter and to the assignment dated 16th March 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle had rear-ended the TP vehicle.

As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "**KAI MOTOR TRADING**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 8,895.91	\$ 5,724.50
Loss of Rental (\$150 x 8 days)	\$ 1,200.00	\$ 800.00 (\$100 x 8 days)
Loss of Use – PRI (\$100 x 2 days)	\$ 200.00	\$ -
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 10,303.36	\$ 6,531.95

Breakdown of days is as follows:

Our surveyor's recommended days to repair	6 days
Weekends / Downtime	2 days
TOTAL	8 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Joy Irene (LKKAuto)

Sent: Tuesday, 2 July, 2019 6:33 PM

To: ONG LI LI; Mei Kwan (LKKAuto); MT_Claim_SG

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving GBA5793H (OI : LPC - 18/19/19/VC05/021412) AND GBF132Y (TP : LKK REF - CC6/LPC19002861/Aja3) on 09/02/2019 [External General]

REF: 18/19/19/VC05/021412

Dear Li Li,

We attach herewith our PA and marked estimate for your records.

We will be requesting for mandate shortly.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

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From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 18 March 2019 11:04 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBA5793H (OI : LPC - 18/19/19/VC05/021412) AND GBF132Y (TP : LKK REF - CC6/LPC19002861/Aja3) on 09/02/2019 [External General]

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Saturday, 16 March, 2019 2:06 PM

To: MT_Claim_SG

Cc: ONG LI LI; GERALD POH WEE BIN; Joy Irene (LKKAUTO); CS A Team; Admin A

Subject: Direct Settlement - Accident Involving GBA5793H (OI : LPC - TBA) AND GBF132Y (TP : LKK REF - CC6/LPC19002861/Aja3) on 09/02/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle GBF 132Y at M/s Kai Motor Trading.

Enclosed here with a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)