

## Vic (LKKAuto)

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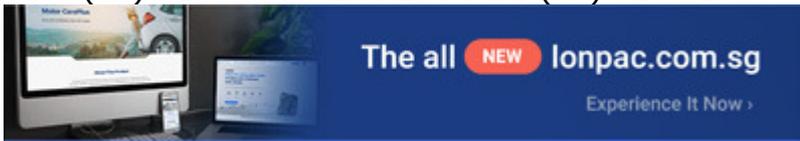
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Thursday, 17 October, 2019 4:49 PM  
**To:** Vic (LKKAuto)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: <SEEK MANDATE>Direct Settlement - Accident Involving GBA5793H (OI : LPC - 18/19/19/VC05/021412) AND GBF132Y (TP : LKK REF - CC6/LPC19002861/Aha3) on 09/02/2019 [External General]

## Lonpac External - General

Dear Vic

Please maintain offer.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Monday, 14 October 2019 3:13 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAuto)  
**Subject:** RE: <SEEK MANDATE>Direct Settlement - Accident Involving GBA5793H (OI : LPC - 18/19/19/VC05/021412) AND GBF132Y (TP : LKK REF - CC6/LPC19002861/Aha3) on 09/02/2019 [External General]

Dear Li Li,

We refer further to your below mandate.

Please be informed that our offer to TP was rejected. TP counter offer as per below (see attached email):

| TP CLAIMED                         |                     | REVISED - TO OFFER                     |
|------------------------------------|---------------------|--|
| Cost of Repair (w/gst)             | \$ 8,895.91         | \$ 5,724.50                            |
| Loss of Rental (\$150 x 8 days)    | \$ 1,200.00         | \$ 1,000.00 (\$125 x 8 days)           |
| Loss of Use – PRI (\$100 x 2 days) | \$ 200.00           | \$ 160.00 (\$80 x 2 days)              |
| LTA Search Fee                     | \$ 7.45             | \$ 7.45                                |
| <b>TOTAL</b>                       | <b>\$ 10,303.36</b> | <b>\$ 6,891.95 = 6,887.45 (all in)</b> |

**Breakdown of days is as follows:**

|   |                |
|---|----------------|
| Our surveyor's recommended days to repair | 6 days         |
| Weekends / Downtime / PRI                 | 4 days         |
| <b>TOTAL</b>                              | <b>10 days</b> |

Kindly advise if we maintain and/or improve offer as per above or for your further instructions.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Thursday, 15 August, 2019 10:00 AM

**To:** Vic (LKKAuto)

**Cc:** MT\_Claim\_SG; Admin A

**Subject:** RE: <SEEK MANDATE>Direct Settlement - Accident Involving GBA5793H (OI : LPC - 18/19/19/VC05/021412) AND GBF132Y (TP : LKK REF - CC6/LPC19002861/Aha3) on 09/02/2019 [External General]

## **Lonpac External - General**

Dear Vic

Please proceed.

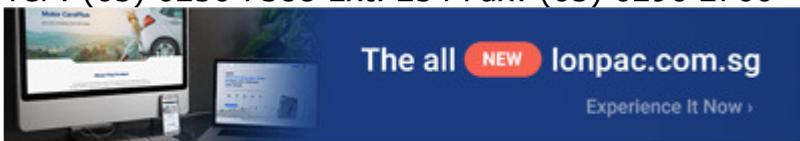
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Tuesday, 13 August, 2019 10:41 AM

**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAuto)  
**Subject:** <SEEK MANDATE>RE: Direct Settlement - Accident Involving GBA5793H (OI : LPC - 18/19/19/VC05/021412) AND GBF132Y (TP : LKK REF - CC6/LPC19002861/Aha3) on 09/02/2019 [External General]

**Your Ref:** 18/19/19/VC05/021412  
**Our Ref:** CC6/LPC19002861/Aha3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES GBA 5793H(OI) AND GBF 132Y(TP) ON 09/02/2019

We refer to the subject matter and to the assignment dated 16<sup>th</sup> March 2019 of Third-Party’s request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle had rear-ended the TP vehicle.

As such, liability is not to our Insured’s favour.

We propose to offer to TP repairer “**KAI MOTOR TRADING**” as below:

| TP CLAIMED                         |                     | REVISED - TO OFFER         |
|------------------------------------|---------------------|----------------------------|
| Cost of Repair (w/gst)             | \$ 8,895.91         | \$ 5,724.50                |
| Loss of Rental (\$150 x 8 days)    | \$ 1,200.00         | \$ 800.00 (\$100 x 8 days) |
| Loss of Use – PRI (\$100 x 2 days) | \$ 200.00           | \$ -                       |
| LTA Search Fee                     | \$ 7.45             | \$ 7.45                    |
| <b>TOTAL</b>                       | <b>\$ 10,303.36</b> | <b>\$ 6,531.95</b>         |

**Breakdown of days is as follows:**

|   |               |
|---|---------------|
| Our surveyor’s recommended days to repair | 6 days        |
| Weekends / Downtime                       | 2 days        |
| <b>TOTAL</b>                              | <b>8 days</b> |

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,  
**Vic Alpeh** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
 Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108  
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Joy Irene (LKKAuto)  
**Sent:** Tuesday, 2 July, 2019 6:33 PM  
**To:** ONG LI LI; Mei Kwan (LKKAuto); MT\_Claim\_SG  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** RE: Direct Settlement - Accident Involving GBA5793H (OI : LPC - 18/19/19/VC05/021412) AND GBF132Y (TP : LKK REF - CC6/LPC19002861/Aja3) on 09/02/2019 [External General]

**REF:** [18/19/19/VC05/021412](#)

Dear Li Li,

We attach herewith our PA and marked estimate for your records.

We will be requesting for mandate shortly.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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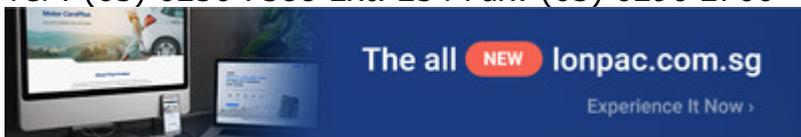
**From:** ONG LI LI [<mailto:llong@lonpac.com>]  
**Sent:** Monday, 18 March 2019 11:04 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving GBA5793H (OI : LPC - 18/19/19/VC05/021412) AND GBF132Y (TP : LKK REF - CC6/LPC19002861/Aja3) on 09/02/2019 [External General]

## **Lonpac External - General**

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Saturday, 16 March, 2019 2:06 PM  
**To:** MT\_Claim\_SG  
**Cc:** ONG LI LI; GERALD POH WEE BIN; Joy Irene (LKKAuto); CS A Team; Admin A  
**Subject:** Direct Settlement - Accident Involving GBA5793H (OI : LPC - TBA) AND GBF132Y (TP : LKK REF - CC6/LPC19002861/Aja3) on 09/02/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle GBF 132Y at M/s Kai Motor Trading.

Enclosed here with a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)