

## Vic (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Thursday, 10 October, 2019 11:16 AM  
**To:** Vic (LKKAUTO); Admin A  
**Cc:** Chong Boon Sen; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO)  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBD3434S (OI: SNM19D200742C02/cbs) and GX8232K (TP : LKK REF - CC6/CTI19002860/Uha3) on 01/02/2019

LKK REF - CC6/CTI19002860/Uha3  
CTPIS REF - SNM19D200742C02(cbs)

Dear Vic

We refer to your emails pertaining to the above matter.

Please proceed to offer as follow:

Cost of repairs	\$8,774.00
Loss of Use (\$60.00 x 12 days)	\$ 720.00
GIA Search fee	\$ 2.00
<b>Total</b>	<b>\$9,496.00</b>
	=====

We await your payment advice to enable Boon Sen to act accordingly.

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID : (65) 6389 6183  
FAX: (65) 6224 7478

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Tuesday, 1 October, 2019 11:46 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBD3434S (OI: SNM19D200742C02/cbs) and GX8232K (TP : LKK REF - CC6/CTI19002860/Uha3) on 01/02/2019

CTI REF - TBA  
LKK REF - CC6/CTI19002860/Uha3

Dear Sir/Madam,

We refer to the above matter.

It was reported that Insured vehicle was involved in a 3 vehicle chain collision and was the last car and rear-ended TP vehicle.

A letter was sent out to the Insured company to notify TP claim and NCD issues. No feedback received till date.

As such, in view of MCF and BOLA 28, liability may not be to our Insured's favour and we have to settle the claim from the TP vehicle and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 31,865.24	\$ 8,774.00
Loss of Use (\$120 x 12 days)	\$ 1,440.00	\$ 1,440.00
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 33,307.24</b>	<b>\$ 10,216.00</b>

**TP VEHICLE DETAILS:**

MARKET VALUE : \$10,500.00 (est)

LTA REBATE : \$ 2,273.00 (est)

NETT VALUE : \$ 8,227.00 (est)

Breakdown of days is as follows:

Recommended Days	10 days
Weekends / Downtime	2 days
<b>TOTAL</b>	<b>10 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Mei Kwan (LKKAuto)  
**Sent:** Friday, 5 April, 2019 7:51 PM  
**To:** 'claimsdept@sg.cntaiping.com'  
**Cc:** Elaine Cheong; Ong Chin Kiat; 'Chong Boon Sen'; Joy Irene (LKKAuto); CS A Team; Admin A  
**Subject:** Direct Settlement - Accident Involving GBD3434S (OI : CTI - TBA) and GX8232K (TP : LKK REF - CC6/CTI19002860/Uja3) on 01/02/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GX 8232K at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

*To check availability of the case handler , you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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# **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67465405 / 67465376 Fax No: 67458520**

**Tax Reg No: 200006262D**

Date :13.03.2019

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

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**ACCIDENT INVOLVING VEHICLE: GX 8232K AND GBD 3434S ON 01.02.2019**

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We are the authorized repair workshop for the owner of motor vehicle no: **GX8232K** , which was involved in the captioned accident with your insured vehicle no: **GBD3434S** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	8,774.00
2) Loss Of Use (10days + 2sun X \$120)	\$	1,440.00
3) GIA Search Fee	\$	2.00
	<b>\$</b>	<b>10,216.00</b>

We enclosed herewith the following documents to support the claims:

- |                                 |                                    |
|---------------------------------|------------------------------------|
| a) Final Repair Invoice         | b) Vehicle Registration Log Card   |
| c) GIA Report/GIA Search Result | d) I/C & Driving Licence           |
| e) Insurance Certificate        | f) Letter of Authorisation, etc... |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang

For Fastech Auto Pte Ltd



Auto  
Consultants  
Pte Ltd.

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC6/CTI19002860/Uha3**

28 AUGUST 2019

**GUAN LOO ELECTRICAL & GENERAL CONSTRUCTION**  
874 WOODLANDS STREET 82  
#07-508  
SINGAPORE 730874

Dear Sir/Madam,

**ACCIDENT INVOLVING GBD 3434S AND GX 8232K ON 01/02/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of GX 8232K against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

  
Vic Alpeh  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

DATE : 15th Feb 2019

TO : China Taiping Insurance (S) Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. GX 8232K & GAD3434S

ALONG PIE towards Tuus

ON 01/02/2019

I/We, Flexi Flex Pte Ltd

of (NRIC No./ROC No.) 201114152K

of 23 Nanyang Road #02-03A S62858P

owner of vehicle no. GX 8232K in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle GX 8232K at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :

P. V. Tan



Name of Owner :

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\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1432731804 Claim No : SNM19D200742C02 (cbs)  
Claimant : FLEXI FLEX PTE LTD  
Amount : S\$9,490.00  
SINGAPORE DOLLARS NINE THOUSAND FOUR HUNDRED NINETY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GX 8232K  
Insured Vehicle No. : GBD 34345

Date of Loss : 01.02.2019  
Place of Accident : PIE BEFORE JALAN BAHAR EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : M/S GUAN LOO ELECTRICAL & GENERAL CONSTRUCTION  
Driver Name : LOO ENG GUAN (LU RONGYUAN)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum (all in) S\$ 9,490.00

TOTAL . . . . . S\$ 9,490.00

Claimant Name : FLEXI FLEX PTE LTD NRIC No : 20114152K

Signature : P. Vothla Date : 28/01/20

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax.Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Tax Invoice : 20891

Date: 13.03.2019

Vehicle No: GX 8232K

Make/Model: TOYOTA DYNA

Accident Date: 01.02.2019

Claim No : 0219-20891

Reference :

Policy No :

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	Amount
To proceed on lump sum repair	S\$ 8,200.00

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E. & O. E.

Total : S\$ 8,200.00

GST @ 7% : S\$ 574.00

*Amount Due* : **S\$ 8,774.00**

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for FASTECH AUTO PTE LTD

All Invoices are subjected to GST





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-018705

Date of Request: 01/02/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 01/02/2019  
Enquiry By Tang Kok Wee, Allan  
TP Vehicle No. GBD3434S  
Accident Date 01/02/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBD3434S	China Taiping Insurance (Singapore) Pte. Ltd.	18/09/2018-17/09/2019	6389 6111

Thank You.

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GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-018705

Date of Request: 01/02/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 01/02/2019  
Enquiry By Tang Kok Wee, Allan  
TP Vehicle No. GBD3434S  
Accident Date 01/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

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For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque