

## Vic (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Thursday, 10 October, 2019 11:16 AM  
**To:** Vic (LKKAUTO); Admin A  
**Cc:** Chong Boon Sen; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO)  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBD3434S (OI: SNM19D200742C02/cbs) and GX8232K (TP : LKK REF - CC6/CTI19002860/Uha3) on 01/02/2019

LKK REF - CC6/CTI19002860/Uha3  
CTPIS REF - SNM19D200742C02(cbs)

Dear Vic

We refer to your emails pertaining to the above matter.

Please proceed to offer as follow:

Cost of repairs	\$8,774.00
Loss of Use (\$60.00 x 12 days)	\$ 720.00
GIA Search fee	\$ 2.00
Total	\$9,496.00
	=====

We await your payment advice to enable Boon Sen to act accordingly.

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID : (65) 6389 6183  
FAX: (65) 6224 7478  
W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Tuesday, 1 October, 2019 11:46 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBD3434S (OI: SNM19D200742C02/cbs) and GX8232K (TP : LKK REF - CC6/CTI19002860/Uha3) on 01/02/2019

CTI REF - TBA  
LKK REF - CC6/CTI19002860/Uha3

Dear Sir/Madam,

We refer to the above matter.

It was reported that Insured vehicle was involved in a 3 vehicle chain collision and was the last car and rear-ended TP vehicle.

A letter was sent out to the Insured company to notify TP claim and NCD issues. No feedback received till date.

As such, in view of MCF and BOLA 28, liability may not be to our Insured's favour and we have to settle the claim from the TP vehicle and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 31,865.24	\$ 8,774.00
Loss of Use (\$120 x 12 days)	\$ 1,440.00	\$ 1,440.00
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 33,307.24</b>	<b>\$ 10,216.00</b>

**TP VEHICLE DETAILS:**

**MARKET VALUE : \$10,500.00 (est)**

**LTA REBATE : \$ 2,273.00 (est)**

**NETT VALUE : \$ 8,227.00 (est)**

**Breakdown of days is as follows:**

Recommended Days	10 days
Weekends / Downtime	2 days
<b>TOTAL</b>	<b>10 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Friday, 5 April, 2019 7:51 PM  
**To:** 'claimsdept@sg.cntaiping.com'  
**Cc:** Elaine Cheong; Ong Chin Kiat; 'Chong Boon Sen'; Joy Irene (LKKAUTO); CS A Team; Admin A  
**Subject:** Direct Settlement - Accident Involving GBD3434S (OI : CTI - TBA) and GX8232K (TP : LKK REF - CC6/CTI19002860/Uja3) on 01/02/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GX 8232K at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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